**SHAPHAN K. DIEU**

Phoenix, AZ | (480) 803-7938 |shaphandieu@gmail.com|

**SUMMARY**

Motivated and passionate cybersecurity professional with a strong commitment to continuous learning. Proficient in Microsoft Office Suite (PowerPoint, Word, Excel, etc.), with a focus on applying these skills in dynamic and secure environments. Known for strong decision-making abilities and the capability to engage effectively with diverse age groups. Eager to leverage knowledge and experience to contribute to cybersecurity initiatives, ensuring safety and efficiency in every project.

**SKILLS**

* Excellent Communication Skills
* Time management Skills
* Advanced Microsoft Programs (Word, PowerPoint, Outlook)
* Strong expertise in Technical Writing
* Active Listener
* Certified and CCR Approve
* Thrives under pressure
* Versatile Communication Skills (public speaking, written, verbal, etc.)
* Proficient in four languages (Multilingual); Spanish, French, English, Haitian Creole
* Decision-making

**EDUCATION**

**Grand Canyon University-** Phoenix, AZ **December 2026**

*Bachelor of Science in Cybersecurity*

* 3.48 GPA

**Phoenix College-** Phoenix, AZ  **May 2024**

*Associate in Arts*

**PROFESSIONAL EXPERIENCE**

**City of Phoenix-** Phoenix, AZ **Aug 2024-Present**

*Recreation Instructor*

* Mentored individuals of various backgrounds and ages through interpersonal communication.
* Delivered clear and structured physical demonstrations, employing well-organized instructional steps.
* Supervise children during after-school programs, ensuring their safety, distributing snacks, and offering general care and support.

**Safeway-** Phoenix, AZ **Dec 2023-Aug 2024**

*Courtesy Clerk*

* Performed a variety of duties at Safeway, including pushing carts, operating the cash register, maintaining cleanliness, and providing customer service to diverse clientele.
* Assisted elderly customers with their needs and handled monetary transactions with attention to accuracy and care.

**VOLUNTEER EXPERIENCE**

**New World Educational Center,** Phoenix, AZ  **2022 -2023**

**Phoenix College Preparatory Academy,** Phoenix, AZ  **2022- 2014**

PROJECTS & CYBERSECURITY EXPERIENCE

• Involved in a Cyberdorm Project that includes building hackable infrastructure through VMs and IPs. (2025–Present)

• Knowledgeable in basic CTFs

• Proficient in Linux CLI

• Self-trained Purple Teamer

• Self-taught homelab enthusiast

• Documented progress on TryHackMe, HackTheBox, and OverTheWire Bandit games

• Quick learner, team player, patient, and humble