

## Main Aim

To segment customers based on purchasing patterns using SQL-based clustering techniques to support targeted marketing strategies and improved decision-making.

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## Solution Overview

- Use SQL queries to implement clustering on customer transaction data.
  - Normalize data and assign clusters based on centroids.
  - Reallocate customers to more accurate clusters iteratively.
  - Identify behavior patterns in each group for business insights.
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## Slide-by-Slide Presentation Content

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### Slide 1: Title Slide

#### Text to Say:

Good [morning/afternoon], everyone.

Today, I'll be presenting our project on **Customer Segmentation Using Clustering Algorithms**, which is a practical approach to group similar customers together based on their spending behavior using SQL.

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### Slide 2: Introduction & Problem Statement

#### Text to Say:

Businesses today collect a huge amount of customer data.

The main problem is making sense of this data to deliver **personalized experiences**.

Our goal is to **group customers** based on their **spending patterns, purchase frequency, and recency** of purchases.

This segmentation helps in **targeted marketing, product recommendations, and better customer service**.

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### Slide 3: Objective & Methodology

#### Text to Say:

The objective is to perform customer segmentation using **clustering techniques implemented in SQL**.

Here's our methodology:

1. **Create a database** and insert the customer transaction data.

2. **Normalize the values** to bring them to the same scale.
  3. **Apply clustering** by assigning initial centroids.
  4. Measure distance, **assign customers to the closest centroid**.
  5. **Recalculate centroids** and reassign until clusters stabilize.
- This iterative process results in meaningful segmentation of customer data.
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#### Slide 4: Results & Conclusion

##### **Text to Say:**

After processing the data, we successfully identified **four customer clusters**.

Each cluster represented a distinct set of behaviors – such as high spenders, frequent buyers, or dormant customers.

The SQL-based method proved to be:

- **Structured**
  - **Scalable**
  - **Effective** for business use cases.  
It shows how we can handle large-scale data and extract useful patterns without advanced tools – just using SQL!
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#### Slide 5: Thank You

##### **Text to Say:**

Thank you for your attention!

I'd be happy to answer any questions you may have.