SENTIMENTAL ANALYSIS OF TEXT

A MINI PROJECT REPORT

(22IT503 – MINI PROJECT)

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In partial fulfillment for the award of the degree of

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INFORMATION TECHNOLOGY



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SUSTAINABLE DEVELOPMENT GOALS

1. Good Health and Well-being

- **Application**: Sentiment analysis can assess public reactions to health-related issues, such as mental health, pandemic responses, or new healthcare policies.
- Implementation: Analyzing social media, forums, or surveys can help healthcare organizations monitor sentiment about health services, identifying areas for improvement or public concern.

2. Quality Education

 Application: Educational institutions and policymakers can use sentiment analysis to gauge public sentiment on education quality, accessibility, or online learning.

3. Decent Work and Economic Growth

- Application: Sentiment analysis can help companies and governments track employee satisfaction, workplace conditions, and general job satisfaction.
- Implementation: Organizations can use employee feedback and public reviews to foster fair work practices and understand public perception about labor standards.

4. Reduced Inequalities

- **Application**: Sentiment analysis can help monitor opinions around social issues, diversity, equity, and inclusion.
- Implementation: By analyzing sentiments on diversity and inclusion initiatives or policies, organizations can make data-driven decisions to reduce inequalities.

5. Responsible Consumption and Production

- **Application**: Businesses can use sentiment analysis to understand public perceptions of their sustainable practices.
- Implementation: By analyzing customer feedback on product and service sustainability, businesses can adjust production and reduce environmental impacts based on consumer expectations and sentiments.

6. Climate Action

- Application: Organizations working on climate action can analyze public sentiment on environmental policies, renewable energy, and sustainable practices.
- Implementation: Sentiment analysis can be used to assess public responses to climate-related initiatives, aiding in crafting policies or communications that resonate with the community's concerns.

7. Peace, Justice, and Strong Institutions

- **Application**: Sentiment analysis can monitor sentiment around government transparency, anti-corruption measures, and public trust.
- **Implementation**: Analyzing public reactions to governance issues can help governments and institutions promote more accountable and peaceful societies.

8. Partnerships for the Goals

- **Application**: Sentiment analysis can assess the public perception of cross-sector partnerships, especially in collaborative efforts to tackle sustainability.
- **Implementation**: Monitoring public feedback on partnerships and collaborative efforts helps align goals and build more effective multi-sector coalitions for sustainable development.

Questions	Answer Samples
Which SDGs does the project directly address?	SDG 1 - Good wealth and health being.
What strategies or actions are being implemented to achieve these goals?	SDG 2 - Quality education
How is progress measured and reported in relation to the SDGs?	SDG 3 - Reduced Inequalities
How were these goals identified as relevant to the project's objectives?	SDG 4 - Responsible Consumption and production
Are there any partnerships or collaborations in place to enhance this impact?	SDG 5 – Climatic action

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ABSTRACT

This project focuses on developing a sentiment analysis system to classify text as positive, negative, or neutral using the Naive Bayes algorithm. Sentiment analysis is widely used to extract opinions or emotions expressed in text, assisting in understanding customer feedback, reviews, and social media sentiments. Naive Bayes, a probabilistic and efficient algorithm, is chosen for its simplicity and effectiveness in text classification. Additionally, advanced techniques using BERT (Bidirectional Encoder Representations from Transformers) are explored to enhance context comprehension, particularly in complex cases such as sarcasm and ambiguity. The methodology includes preprocessing text through tokenization and stopword removal, extracting features using Bag of Words or TF-IDF, and training a Naive Bayes model on labeled data. To address the limitations of Naive Bayes in understanding deep context, BERT is incorporated for more nuanced predictions, aiming to improve accuracy in scenarios where traditional models may falter. Expected outcomes include a functional Naive Bayes classifier for sentiment prediction and enhanced model accuracy with BERT, which handles complex linguistic structures better.

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List of Symbols, Abbreviations, and Nomenclature

- 1. NLP: Natural Language Processing
- 2. **BERT:** Bidirectional Encoder Representations from Transformers
- 3. **TF-IDF:** Term Frequency-Inverse Document Frequency
- 4. **SVM:** Support Vector Machine
- 5. P(c|x): Posterior probability of class ccc given features xxx
- 6. P(x|c): Likelihood of features xxx given class ccc
- 7. **P(c):** Prior probability of class ccc
- 8. P(x): Marginal probability of features xxx
- 9. Accuracy: Ratio of correctly predicted instances to total instances
- 10. **Precision:** Ratio of true positive predictions to all positive predictions
- 11. **Recall:** Ratio of true positive predictions to actual positives
- 12. **F1 Score:** Harmonic mean of precision and recall

CHAPTER 1

INTRODUCTION

1.1 OVERVIEW OF SENTIMENT ANALYSIS

Sentiment analysis, or opinion mining, is a technique in natural language processing (NLP) used to analyze and interpret customer emotions, feedback, and opinions by categorizing text data as positive, negative, or neutral. This powerful tool enables businesses to gauge public sentiment and understand customers' perceptions, helping them make informed decisions. In marketing, sentiment analysis can uncover customer preferences, measure brand reputation, and inform targeted campaigns by understanding how customers feel about products or services. In customer service, it helps identify common pain points, allowing companies to address issues proactively and improve customer satisfaction. Social media monitoring further benefits from sentiment analysis by tracking public sentiment in real-time, enabling businesses to respond to crises quickly and manage brand image more effectively. By providing insights into customer emotions and opinions, sentiment analysis is invaluable in refining business strategies, boosting customer satisfaction, and enhancing overall brand perception.

1.2 PURPOSE OF THE PROJECT

The primary goal of this project is to develop an efficient sentiment analysis model by utilizing the Naive Bayes algorithm, while also exploring the role of BERT (Bidirectional Encoder Representations from Transformers) in boosting accuracy and precision. Naive Bayes is a classic probabilistic model that is computationally efficient and performs well with limited training data, making it a popular choice for text classification. However, in pursuit of

greater accuracy, the project will also examine how BERT, a powerful language representation model, can capture nuanced language features and context more effectively than traditional models. By combining the simplicity of Naive Bayes with the depth of BERT, the project aims to advance sentiment analysis techniques, providing robust insights into customer sentiments and opinions. This research is highly relevant to the field of automated text classification, where precise sentiment analysis is increasingly important for applications in areas like customer service, market analysis, and social media monitoring. Enhanced models that effectively capture sentiment can help businesses better understand their audience, respond proactively, and make data-driven decisions to improve customer engagement and satisfaction.

1.3 NAIVE BAYES ALGORITHM IN SENTIMENT ANALYSIS

The Naive Bayes algorithm is a probabilistic classifier rooted in Bayes' Theorem, which operates under the assumption that features within a dataset are independent—an assumption that simplifies calculations and makes the model efficient. Despite this "naive" simplification, Naive Bayes is remarkably effective for text classification tasks such as sentiment analysis, as it assigns probabilities to categories based on word frequency. This algorithm is highly favored for its simplicity, ease of implementation, and computational efficiency, especially in handling large datasets, which makes it ideal for applications that require fast, reliable processing. Its effectiveness in categorizing text with minimal preprocessing allows it to accurately capture sentiment, making it a valuable tool for sentiment analysis where both interpretability and speed are crucial. The model's balance of efficiency and proven performance in real-world tasks enhances its practicality and relevance in initial sentiment classification efforts, providing a solid foundation for understanding customer feedback and emotions.

1.4 MOTIVATION FOR USING BERT

Naive Bayes, while effective in many text classification tasks, has limitations when it comes to handling the complexities of natural language. It struggles with detecting sarcasm, understanding ambiguous phrases, and capturing contextual nuances due to its assumption of feature independence and reliance on word frequencies alone. This can lead to inaccurate sentiment predictions in cases where tone or meaning depends on context, like sarcasm or double meanings. BERT (Bidirectional Encoder Representations from Transformers), a deep learning-based model, addresses these challenges with its advanced architecture that reads text bidirectionally, meaning it considers the entire context surrounding each word. BERT's ability to grasp nuanced language features and dependencies between words allows it to understand context far better than simpler models like Naive Bayes, making it highly effective in capturing sentiment even in complex or subtle expressions. This capability makes BERT a powerful tool in sentiment analysis, as it can detect sentiments that rely on contextual or implied meanings, providing a deeper, more accurate understanding of customer feedback.

CHAPTER 2

LITERATURE SURVEY

2.1 EXISTING SENTIMENT ANALYSIS TECHNIQUES

Lexicon-based models, rule-based sentiment analysis, and traditional machine learning models like Support Vector Machines (SVM) and decision trees represent distinct approaches in sentiment analysis, each with unique strengths and weaknesses. Lexicon-based models, such as VADER (Valence Aware Dictionary and sEntiment Reasoner), rely on predefined lists of words (lexicons) with associated sentiment values. These models analyze sentiment by calculating the sentiment score of words within a text. Lexicon-based methods, particularly VADER, are straightforward, interpretable, and effective with social media text, especially for understanding polarity and intensity.

However, they can struggle with context, sarcasm, and domain-specific language, as they depend solely on the sentiment values of individual words rather than learning from data.Rule-based sentiment analysis applies hand-crafted linguistic rules to determine sentiment, typically using conditional statements to recognize patterns in text. This method is highly interpretable and does not require training data, making it fast and easy to deploy. However, rule-based models lack adaptability, as they cannot learn or adjust to new data, and are limited by the specificity of the rules, making them less effective in complex or ambiguous cases. Traditional machine learning models like SVM and decision trees, on the other hand, analyze sentiment by learning patterns from labeled data. SVM is particularly effective for text classification, as it finds the optimal boundary that separates classes, which is useful in distinguishing positive and negative sentiment. Decision trees, which work by recursively splitting data based on feature values, provide a visual and interpretable decision-making process. These models are often more adaptable

and capable of capturing complex patterns compared to lexicon or rule-based methods. However, they require substantial labeled data and feature engineering, and may struggle with language nuances like sarcasm or context. Additionally, decision trees can be prone to overfitting, making them less generalizable.

2.2 NAIVE BAYES FOR SENTIMENT ANALYSIS

Numerous studies have demonstrated the effectiveness of the Naive Bayes algorithm for text classification tasks such as sentiment analysis, spam detection, and document categorization. Its probabilistic nature and simplicity allow Naive Bayes to achieve high accuracy, particularly in scenarios where text features like word frequencies can be treated independently. Research consistently highlights it as a strong baseline model due to its abil ity to quickly classify large datasets with minimal computational overhead, making it suitable for real-time or near-instant predictions. When compared to algorithms like Support Vector Machines (SVM) and decision trees, Naive Bayes typically offers faster training and prediction times due to its simpler calculations. While SVM often outperforms Naive Bayes in terms of accuracy, especially for complex tasks, it is computationally intensive and requires extensive tuning for optimal performance.

Decision trees, although interpretable and capable of capturing non-linear relationships, are prone to overfitting and are more resource-intensive in terms of memory and computation as their depth increases. In terms of performance and resource requirements, Naive Bayes is typically less accurate than SVM but is more computationally efficient, making it ideal for applications where speed and scalability are prioritized over peak accuracy. While decision trees provide interpretability, they tend to be slower and less scalable than Naive Bayes, especially with larger datasets. Therefore, Naive

Bayes offers a favorable balance of speed, accuracy, and efficiency, making it a practical choice for many text classification tasks where interpretability and computational efficiency are essential.

2.3 ADVANCED SENTIMENT ANALYSIS WITH TRANSFORMER MODELS

Transformer models, particularly BERT (Bidirectional Encoder Representations from Transformers), represent a breakthrough in natural language processing (NLP) due to their ability to effectively capture complex language patterns and nuances. Unlike traditional models, which process text sequentially, BERT utilizes a bidirectional approach that allows it to consider both the preceding and following context of a word simultaneously. This enables BERT to better understand the meaning of words based on their surrounding context, making it highly effective in tasks like sentiment analysis, question answering, and language understanding. BERT's deep learning architecture leverages multiple layers of attention mechanisms to focus on different parts of the input text, allowing it to capture long-range dependencies and subtle relationships between words that simpler models, such as Naive Bayes or SVM, struggle to detect.Research has shown that BERT excels in handling more complex language features such as sarcasm, ambiguity, and context-dependent meaning.

Traditional models like Naive Bayes and SVM rely heavily on surface-level features, such as word frequencies or predefined rules, which often fail to capture the deeper meaning behind a sentence, especially in cases where context, tone, or sarcasm influences sentiment. BERT, on the other hand, processes words in relation to their surrounding words, making it far more adept at understanding nuances like sarcasm, irony, and other figurative language. Studies have demonstrated that BERT outperforms traditional

models in tasks requiring contextual comprehension, such as identifying sentiment in sarcastic statements or ambiguous phrases. For example, while a traditional model might misinterpret a sarcastic comment as positive due to the presence of positive words like "great" or "love," BERT can discern the underlying negative sentiment based on the broader context in which these words appear. This ability to grasp complex context and handle subtleties makes BERT particularly valuable for real-world applications where language is often nuanced and layered, providing a more accurate and reliable model for understanding human communication.

2.4 SUMMARY OF LITERATURE GAPS

Existing models, including traditional algorithms like Naive Bayes and machine learning models such as Support Vector Machines (SVM), face significant limitations in handling nuanced language, particularly when it comes to capturing complex context, sarcasm, and ambiguity. Naive Bayes, for example, operates under the assumption that features are independent, making it less effective at understanding the interdependencies between words or phrases that convey subtle meanings or emotional tone. Similarly, SVMs, while strong in high-dimensional spaces, struggle with context-dependent meanings and may misclassify text when tone or figurative language influences sentiment. Lexicon-based and rule-based models, though effective for straightforward sentiment analysis, fail to account for more intricate linguistic nuances such as irony or sarcasm.

These shortcomings highlight the gap in existing models when it comes to understanding the full complexity of natural language. This project aims to address this gap by combining the strengths of Naive Bayes and BERT to create a more balanced approach to sentiment analysis. By leveraging Naive Bayes' computational efficiency and simplicity in handling large datasets,

alongside BERT's deep learning capabilities for capturing nuanced context and relationships between words, this hybrid model aims to improve accuracy and contextual understanding. The combination will allow the system to handle both straightforward classifications and more complex scenarios, such as sarcasm or ambiguous statements, providing a more robust and reliable sentiment analysis model. This approach seeks to offer the efficiency of traditional models while benefiting from the contextual depth of modern transformer architectures like BERT, ultimately addressing the limitations in handling nuanced language.

CHAPTER 3

PROPOSED SYSTEM

3.1 SYSTEM OVERVIEW

The proposed system architecture for sentiment analysis integrates Naive Bayes and BERT to create a hybrid model that effectively combines the efficiency of traditional machine learning algorithms with the deep contextual understanding offered by modern transformer models, resulting in enhanced accuracy and performance. The system begins with the collection of text data, which can be sourced from diverse platforms such as social media, online reviews, or customer feedback. Once the data is gathered, it undergoes a thorough preprocessing stage, which includes removing noise elements such as special characters, stop words, and irrelevant information that might interfere with accurate sentiment analysis. Additionally, the text is tokenized and converted into a standardized format that is compatible with both Naive Bayes and BERT, ensuring seamless processing for both models.

In the next stage, Naive Bayes is employed for feature extraction. This algorithm analyzes the preprocessed text by converting it into bag-of-words or TF-IDF (Term Frequency-Inverse Document Frequency) features. These features capture the presence and significance of words in the text, and Naive Bayes calculates the probabilities of different sentiment categories—positive, negative, or neutral—based on these features. The Naive Bayes model is computationally efficient and performs well with large datasets, providing a quick and effective sentiment classification. However, Naive Bayes struggles with more complex aspects of language, such as sarcasm, ambiguous phrases, or context-dependent meanings, which leads to the need for a more advanced model.

To address these limitations, BERT is introduced to the system. While Naive Bayes processes the data efficiently, BERT is capable of deeper, more nuanced contextual understanding. Using its bidirectional transformer architecture, BERT evaluates the relationships between words in the context of the entire sentence, allowing it to capture dependencies and semantic meaning that are crucial for understanding sentiment. This includes recognizing sarcasm, understanding tone, and interpreting ambiguous phrases, which Naive Bayes might misclassify. BERT generates contextual embeddings for each word, transforming them into a representation that reflects their meaning within the broader context of the sentence. These embeddings are passed through the model's layers, allowing BERT to predict sentiment based on the overall meaning of the text.

The outputs from both Naive Bayes and BERT are then integrated in a decision-making layer to produce a final sentiment classification. This layer can use a weighted approach to combine the predictions from the two models, with Naive Bayes providing an initial, efficient sentiment classification, and BERT offering a contextual refinement. This hybrid approach enhances the accuracy of sentiment analysis, especially in cases where Naive Bayes might be uncertain or misclassify complex text. For example, in instances where sarcasm or emotional tone plays a significant role in sentiment, BERT's deep contextual analysis is more reliable. The final sentiment classification can be determined using a voting mechanism, where the system checks for consistency between the models, or through a confidence-based approach, where the output with the higher confidence score is selected. In cases where there is a significant discrepancy between Naive Bayes and BERT, BERT's prediction is typically given more weight due to its superior ability to capture complex language nuances.

Once the sentiment classification is made, the result undergoes postprocessing. This stage might involve visualizing the sentiment data in a
report or interactive dashboard, categorizing the sentiment as positive,
negative, or neutral, and assigning an overall sentiment score that reflects
the intensity of the sentiment. Post-processing can also include additional
features such as sentiment trend analysis over time or summarizing key
insights from the text data. The hybrid system, by combining the
computational efficiency of Naive Bayes with the contextual depth of
BERT, ensures a more robust sentiment analysis process that is capable of
handling large datasets quickly while maintaining high levels of accuracy,
particularly in understanding the subtleties and complexities of natural
language. This approach provides a balanced solution that can be applied to
a wide range of text analysis tasks, from customer feedback and social
media monitoring to market research and brand sentiment analysis.

3.2 METHODOLOGY

The process of preparing text data for sentiment analysis begins with text preprocessing, which includes several essential steps aimed at cleaning and structuring the data for further analysis. Initially, the text is tokenized, which involves splitting the text into individual words or tokens. This helps break down the complex structure of sentences into manageable components. Next, stopword removal is performed to eliminate common words, such as "the," "is," and "in," which do not contribute significant meaning to the text's sentiment. Stopwords are typically filtered out because they appear in nearly every text and can dilute the relevance of more important words. Additionally, normalization is carried out to standardize the text, which includes converting all characters to lowercase, removing punctuation, and stemming or

lemmatizing words to their base or root forms. This helps reduce variations of words to a single representation, such as "running" to "run," which improves the model's ability to generalize.

After preprocessing, the next step is feature extraction, where the text data is transformed into a format suitable for model training. Two popular techniques for this are Bag of Words (BoW) and Term Frequency-Inverse Document Frequency (TF-IDF). In the Bag of Words model, the text is represented as a collection of unique words and their frequencies in the document. Each document is treated as a vector, where the length of the vector is equal to the size of the vocabulary, and the value of each element corresponds to the frequency of a specific word. While this method is straightforward and computationally efficient, it may lose the order and context of words. TF-IDF, on the other hand, adjusts the word frequencies by considering how frequently words appear across all documents in the dataset. Words that are common across many documents are given lower weight, while those that are unique to specific documents are weighted more heavily. This helps capture the importance of less frequent but more meaningful words, making it particularly useful for tasks like sentiment analysis.

Once the text is preprocessed and the features have been extracted, the next step involves training the Naive Bayes model on labeled data. Naive Bayes is a probabilistic classifier that uses the extracted features to assign probabilities to different sentiment categories (e.g., positive, negative, neutral). The model learns from labeled examples, calculating the likelihood of each sentiment class based on the features in the text. During training, the model adjusts its parameters to best fit the training data. Afterward, the model can be tested on unseen data to evaluate its performance and accuracy. BERT (Bidirectional Encoder Representations from Transformers), a deep learning-based model, can also be fine-tuned to further enhance sentiment detection,

especially for nuanced language that traditional models like Naive Bayes might miss. BERT's pre-trained weights can be adapted to the sentiment analysis task by fine-tuning on labeled sentiment data, allowing it to better understand complex contexts, including sarcasm, tone, and ambiguity.

For sentiment classification, the workflow involves using both Naive Bayes and BERT to make predictions. Naive Bayes provides a quick, initial classification based on the word frequencies and simple probabilistic reasoning. BERT, on the other hand, provides a more in-depth analysis of the text, taking into account the relationships between words and the overall context of the sentence. The sentiment classification process is typically divided into three categories: positive, negative, and neutral. To determine which label to assign, the system can use a decision-making process that evaluates the outputs from both models. If the two models agree, the classification is straightforward. In cases of disagreement, the system can prioritize the output from BERT, especially when the text involves complex or subtle sentiment, such as sarcasm, where BERT's deeper understanding provides a more accurate prediction. The final sentiment label is then assigned based on this combined decision-making process, ensuring that the system can handle both simple and complex sentiment expressions effectively.

3.3 SYSTEM ARCHITECTURE

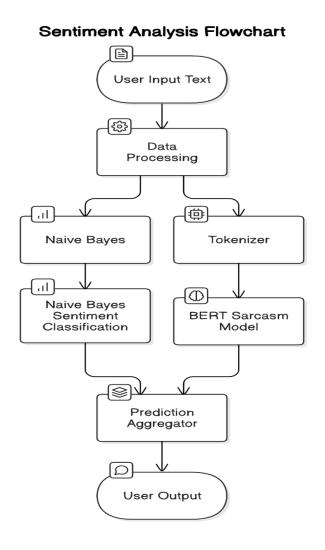


Figure 3.3.1 System architecture diagram

The architecture of this sentiment analysis and sarcasm detection application comprises multiple layers, each dedicated to a specific function in processing, analyzing, and displaying sentiment predictions. The **Data Loading and Preprocessing Layer** reads the Sentiment140 dataset, cleans the text, and uses TF-IDF to vectorize it, creating numerical features for the Naive Bayes classifier. The **Naive Bayes Sentiment Analysis Module** then leverages these vectors to classify sentiment (positive, neutral, or negative) with a threshold-

Detection Module uses a BERT model to identify sarcasm, which helps refine sentiment analysis, particularly in sarcastic expressions. The Prediction Combination Module integrates outputs from both the Naive Bayes and BERT models, prioritizing BERT's sarcasm detection for complex sentences to improve prediction accuracy. The User Interface Layer, built with Flask, presents a simple web form where users input text, and the sentiment and emoji feedback are displayed alongside the original input for clarity. Finally, the Web Server Layer routes user requests to the respective processing modules, coordinating the flow from data preprocessing and model training to sentiment prediction and result display. This layered structure ensures efficient sentiment and sarcasm analysis with a user-friendly interface that delivers accurate, nuanced feedback.

CHAPTER 4

BAYES' THEOREM AND NAIVE BAYES MODEL

4.1 BAYES' THEOREM

Bayes' Theorem is a fundamental concept in probability theory and statistics that allows us to calculate the probability of an event, given some prior knowledge of related events. It provides a way of updating our beliefs about the likelihood of an event occurring, based on new evidence. In simpler terms, Bayes' theorem helps us revise the probability of an event happening based on the occurrence of other related events.

The formula for Bayes' Theorem is:

$$P(A|B)=P(B)P(B|A)\cdot P(A)/P(B)$$

Bayes' Theorem works by combining our prior knowledge (P(A)) with the new evidence (P(B|A)to calculate the updated probability (P(A|B))This updated probability is often referred to as the **posterior probability**.

For example, suppose we want to determine the probability of a person being sick (event A) given that they have a cough (event B). Our prior knowledge of the likelihood of the person being sick, along with the likelihood of having a cough if sick, helps us calculate the probability of sickness after observing the cough. This process is more accurate than merely relying on initial assumptions, as it incorporates the new evidence.

4.2 APPLYING BAYES' THEOREM IN TEXT CLASSIFICATION

Bayes' theorem is widely applied in text classification tasks, especially for sentiment analysis, where the goal is to categorize a piece of text (such as a review or tweet) based on the sentiment expressed (positive, negative, or neutral). In this context, the theorem helps to compute the probability of a particular sentiment given the words or features present in the text. The sentiment categories (such as "positive" or "negative") are treated as possible outcomes, while the words or terms in the text serve as evidence.

To apply Bayes' theorem for sentiment classification, we calculate the **posterior probability** of each sentiment category (e.g., "positive" or "negative") given the words in the text. This is done by using the following formula:

A key component of applying Bayes' theorem in text classification is the Naive Bayes assumption, which simplifies the problem considerably. This assumption posits that all features (i.e., words) are independent of each other given the sentiment class. In other words, the occurrence of each word is assumed to be independent of the others, which is a simplifying approximation. This assumption is "naive" because in reality, words in a text are often correlated, especially when they appear in certain contexts (e.g., "great" and "service" often appear together in positive reviews). However, despite this unrealistic assumption, Naive Bayes models still perform surprisingly well in practice for many text classification tasks.

This independence assumption simplifies the computation of the likelihood, as it allows the product of the individual word probabilities to be computed instead of needing to consider combinations of words. For instance, if we have a text with multiple words, instead of calculating the probability of all words occurring together, we can calculate the probability of each word occurring independently given the sentiment and multiply these probabilities. This drastically reduces the complexity of the model, making Naive Bayes

both efficient and effective, particularly in situations with a large number of features (words in this case).

4.3 NAIVE BAYES MODEL IN SENTIMENT ANALYSIS

Implementing Naive Bayes for sentiment analysis involves several steps, starting with data collection and preprocessing. First, a dataset containing labeled text samples, such as product reviews with sentiment labels (positive, negative, neutral), is gathered. The next step is to preprocess the text, which includes tokenizing the text into words, removing stopwords (common but meaningless words like "and", "the"), and converting the text to a standardized format (e.g., lowercase). Afterward, a feature extraction technique, like **Bag of Words** or **TF-IDF**, is used to convert the text data into numerical features that can be used by the model. These features represent the frequency or importance of words in the text.

Once the data is prepared, the Naive Bayes algorithm can be trained. This is done by calculating the prior probability for each sentiment category (how frequently each sentiment appears in the training set), and the likelihood of each word given the sentiment (how frequently each word appears in texts labeled with that sentiment). The **Laplace smoothing** parameter is often applied to avoid zero probabilities for words not seen during training. The model is then trained by using these probabilities to classify new, unseen text data.

During the training process, several parameters and settings are crucial for effective model performance. Key parameters include the **smoothing parameter** (usually α alpha α) to handle unseen words, which ensures the model doesn't assign a zero probability to any unseen word. In addition, the model might require tuning based on the specific text corpus, such as

adjusting the feature extraction method (e.g., choosing between **Bag of Words** and **TF-IDF**) or selecting the right threshold for classification. After training, the Naive Bayes model uses the learned probabilities to classify new texts by comparing the posterior probabilities of each sentiment category based on the words in the text. The sentiment with the highest posterior probability is selected as the predicted class.

CHAPTER 5

IMPLEMENTATION DETAILS

5.1 DATA COLLECTION AND PREPROCESSING

For sentiment analysis, data can be sourced from various platforms where people express their opinions, such as Twitter, product review sites (e.g., Amazon, Yelp), or forums. Twitter is particularly popular for sentiment analysis due to its vast volume of real-time text data, which captures public sentiment on trending topics. Product reviews from e-commerce sites like Amazon provide rich data that is already labeled by star ratings, making it easy to infer sentiment categories (e.g., reviews with five stars as positive and one star as negative). Similarly, datasets from movie or restaurant reviews also offer sentiment-rich content suitable for training sentiment classifiers. The dataset chosen for analysis typically contains thousands of text entries, each labeled with a sentiment category (e.g., positive, negative, or neutral), and can vary in length from short sentences (as on Twitter) to detailed multi-sentence reviews (as on Amazon).

Preprocessing is an essential step before feeding the text data into a Naive Bayes model. It starts with **lowercasing** all text, which removes any inconsistencies caused by capitalized words (e.g., "Good" and "good" are treated as the same word). **Removing punctuation** follows, as symbols like periods and commas generally do not contribute to sentiment and can clutter the data. **Tokenization** is used to break down sentences into individual words, making it easier to analyze word-level sentiment. **Stopwords** (common words like "is", "the", "and") are removed because they do not carry specific sentiment and can dilute the model's focus on impactful words.

Further preprocessing steps include **stemming** and **lemmatization**. Stemming reduces words to their root forms (e.g., "running" to "run"), while

lemmatization reduces words to their base or dictionary form (e.g., "better" to "good"). This helps standardize words with the same meaning but different forms, allowing the model to capture sentiment more effectively. Finally, **vectorization** techniques like Bag of Words or TF-IDF convert the cleaned, processed text into numerical features that the Naive Bayes model can interpret. These steps ensure that only meaningful, sentiment-bearing words are used, improving the accuracy and efficiency of the model in classifying text.

5.2 MODEL BUILDING

To implement a Naive Bayes model for sentiment analysis, we can leverage the **scikit-learn** library, which provides robust tools for both the Naive Bayes classifier and feature extraction methods like **TF-IDF**. The process begins with setting up the Naive Bayes classifier, typically the Multinomial Naive Bayes variant, as it is well-suited for text classification. First, we prepare our dataset by splitting it into training and test sets, ensuring that our model is trained on a portion of the data and evaluated on unseen samples for accuracy. Using scikit-learn's **TfidfVectorizer**, we convert the text data into a **TF-IDF matrix**. This matrix represents each word's importance within individual documents, balancing word frequency with the word's overall rarity across the dataset. Once the TF-IDF features are ready, we initialize the Naive Bayes classifier, fit it to the training data, and then evaluate its performance on the test set, allowing us to assess its accuracy in predicting sentiment categories.

In addition to Naive Bayes, more advanced models like **BERT** (**Bidirectional Encoder Representations from Transformers**) can be used for sentiment analysis, especially for applications where context and word order are crucial. BERT is a pre-trained, transformer-based model that captures deep semantic and syntactic information from text, making it a

powerful choice for complex language tasks. To fine-tune BERT for sentiment analysis, we begin by loading a **pre-trained BERT model** (e.g., from the Hugging Face Transformers library) and adapt it to our specific dataset. We convert the text into embeddings using BERT's tokenizer, which transforms text into numerical representations suitable for model input. Fine-tuning involves training the model on labeled sentiment data, adjusting BERT's weights slightly to optimize it for our task without entirely retraining from scratch. This process typically includes adding a classification layer on top of BERT that outputs probabilities for each sentiment category. By leveraging pre-trained embeddings, BERT can accurately capture contextual nuances in sentiment, even when words or phrases are highly context-dependent, resulting in a powerful sentiment classifier.

5.3 MODEL TRAINING AND TESTING

To ensure reliable model performance, the data is first split into **training** and **testing sets**, typically using an 80-20 or 70-30 ratio. The training set is used to teach the model the relationship between text features and sentiment labels, while the test set provides a way to evaluate how well the model generalizes to unseen data. This split is crucial to avoid overfitting, where the model performs well on training data but poorly on new examples.

The **training process** for the Naive Bayes model and BERT varies due to their structural differences. For Naive Bayes, once the training data is vectorized (e.g., using TF-IDF), the model is trained by estimating probabilities for each word given a sentiment category. This step involves calculating prior probabilities for each class and the likelihood of each word within each class. Training Naive Bayes is relatively fast and straightforward since it relies on simple probabilistic relationships. In contrast, **training BERT** for sentiment analysis typically involves loading

a pre-trained BERT model and fine-tuning it on the labeled dataset. BERT training requires text to be tokenized into embeddings, capturing word meanings in context. During fine-tuning, a classification layer is added on top of BERT to output probabilities for each sentiment category, and BERT's weights are adjusted slightly through backpropagation over several epochs to better fit the specific dataset.

To evaluate both models, several **performance metrics** are used, each offering a different insight into the model's classification capabilities. **Accuracy** measures the overall proportion of correct predictions but can be misleading if classes are imbalanced. **Precision** (the ratio of true positive predictions to all predicted positives) indicates how many predicted positive labels are correct, while **recall** (the ratio of true positives to all actual positives) shows how well the model detects positive instances. The **F1 score**, a harmonic mean of precision and recall, provides a balanced metric especially useful when the class distribution is skewed. By comparing these metrics, we can assess not only the overall accuracy of Naive Bayes and BERT but also their reliability in correctly identifying each sentiment class, guiding further model improvement and tuning efforts.

CHAPTER 6

RESULTS AND DISCUSSION

6.1 NAIVE BAYES PERFORMANCE

For evaluating the Naive Bayes model in sentiment classification, metrics such as accuracy, precision, recall, and F1 score are essential to gain a comprehensive view of model performance. Accuracy reflects the proportion of correct predictions out of total predictions, which is useful in cases where sentiment classes are balanced. However, in scenarios with imbalanced data, accuracy may give a skewed impression of performance. To counterbalance this, precision and recall provide more insights into the model's capability. Precision, the ratio of true positives to all predicted positives, indicates how often the model's positive predictions are correct, which is valuable when the goal is to avoid false positives. Recall is the ratio of true positives to the actual positives, showing how well the model identifies instances of a specific sentiment class—important when minimizing false negatives is critical. The F1 score, which combines precision and recall, is particularly helpful in assessing the model's effectiveness in imbalanced datasets, as it provides a balanced metric for evaluating overall sentiment classification performance.

The Naive Bayes model has shown notable **strengths in general sentiment classification tasks** due to its simplicity, efficiency, and effectiveness with relatively small datasets. The model's assumption of conditional independence among features, while often unrealistic, surprisingly works well for text classification where individual words or phrases frequently correlate with specific sentiments. This assumption simplifies probability calculations, making Naive Bayes a fast model even with large datasets, which is advantageous in real-time applications or when computational resources are limited. Additionally, Naive Bayes is effective at distinguishing between

strongly polarized sentiment categories, like positive and negative, where certain keywords (e.g., "great," "terrible") clearly indicate sentiment. As a result, the model performs reliably in many sentiment analysis scenarios, especially when fine-grained context is less critical.

6.2 BERT PERFORMANCE

BERT's ability to identify **sarcasm and ambiguous language** sets it apart from simpler models, thanks to its bidirectional approach to understanding context. For instance, in sentences like "Oh, great! Another meeting," traditional models might misinterpret this as positive due to keywords like "great." However, BERT captures the underlying sarcasm by recognizing contextual clues (such as the exclamation and preceding words) that reveal the true negative sentiment. Similarly, BERT excels in identifying nuanced emotions in ambiguous phrases like "I guess it's fine," where word choice suggests hesitation rather than genuine positivity. Through pre-training on vast datasets, BERT learns to consider subtle relationships between words, even recognizing how a phrase's tone can shift based on the speaker's choice of words or sentence structure.

In cases where multiple emotions or complex sentiments are involved, BERT's embeddings encode not just individual word meanings but also their contextual roles, enabling it to differentiate between subtle variations in expression. This allows BERT to detect mixed feelings in sentences such as "I loved the movie, but the ending was disappointing." Here, BERT can distinguish the contrasting emotions, interpreting the positive sentiment about the movie alongside the disappointment with the ending, resulting in a more refined sentiment analysis output. Through these abilities, BERT demonstrates strong performance across a variety of sentiment tasks, where

metrics like F1 score reflect its success in grasping the complexity of human language nuances.

6.3 COMPARATIVE ANALYSIS

Naive Bayes and BERT represent two very different approaches to sentiment analysis, each with distinct strengths and ideal use cases. **Naive Bayes** is a probabilistic model that relies on the assumption of independence between features (typically words in text), which simplifies its calculations and makes it highly efficient and quick to train, even on large datasets. This efficiency makes Naive Bayes suitable for applications where resources are limited or where real-time processing is essential, such as basic sentiment analysis on product reviews, quick opinion classification, or spam detection. Since it performs well with shorter, straightforward texts where sentiment words (like "excellent" or "bad") directly imply a particular sentiment, Naive Bayes is a reliable choice for cases where the sentiment is explicit and doesn't rely heavily on context.

BERT, on the other hand, leverages a transformer architecture that reads text in both directions, capturing complex contextual relationships between words. This makes BERT far more powerful for **understanding nuanced**, **context-dependent sentiment** that Naive Bayes might overlook. BERT excels in situations where sentiment is subtle, ambiguous, or influenced by phrasing, such as analyzing social media posts, detecting sarcasm, or understanding mixed emotions. For example, BERT can recognize sarcasm in phrases like, "What a fantastic day...everything went wrong!" by interpreting the entire context rather than relying on individual words, which would likely mislead a Naive Bayes model. Moreover, BERT is highly effective in cases

where sentiment shifts within a single sentence, as in, "The film was beautiful, but the ending left me feeling empty," where the model can accurately capture both positive and negative sentiments due to its nuanced understanding of sentence structure and word relationships.

In sum, Naive Bayes is ideal for high-speed, low-complexity tasks where the sentiment is typically direct and context is minimal. BERT is the go-to model for sophisticated, context-rich sentiment tasks where subtlety, sarcasm, or layered emotions are present. While Naive Bayes is effective for quick, basic sentiment detection, BERT's capabilities make it superior for tasks requiring a deep, context-aware analysis of text, making it more accurate in complex or ambiguous scenarios. Each model, therefore, fits into a unique niche based on the sentiment complexity, computational resources, and desired level of interpretive accuracy.

6.4 INSIGHTS AND OBSERVATIONS

In evaluating the performance of Naive Bayes and BERT for sentiment analysis, key findings reveal distinct advantages and limitations for each model based on their architecture and computational requirements. **Naive Bayes** consistently performs well on simpler sentiment classification tasks, providing quick and reliable results for texts with straightforward sentiment indicators. It is computationally inexpensive, training and predicting much faster than complex models like BERT, making it suitable for applications where speed and simplicity are prioritized. However, its assumptions of word independence and lack of context awareness lead to lower accuracy on nuanced or context-dependent sentiment tasks. **BERT**, by contrast, demonstrates superior accuracy in capturing complex emotions, sarcasm, and layered sentiments due to its bidirectional, context-aware training. Its ability

to model contextual word relationships makes it highly effective for social media analysis, customer reviews, and opinionated text with nuanced expressions.

However, the benefits of BERT come with a significant **trade-off in computational cost**. Fine-tuning and deploying BERT for sentiment analysis require considerable memory, processing power, and time, especially when handling large datasets or real-time applications. While BERT achieves higher accuracy, especially in ambiguous or complex text scenarios, this precision requires high-performance hardware, such as GPUs or TPUs, and longer training times. In practice, the decision between using Naive Bayes or BERT often depends on the project's resources and objectives. If **speed and efficiency** are essential, Naive Bayes is the practical choice. But if the goal is **maximizing accuracy on nuanced text** and resources allow, BERT's depth in understanding complex language makes it the superior option, justifying the added computational cost for tasks demanding high accuracy and contextual sensitivity.

CHAPTER 7

CONCLUSION AND FUTURE WORK

7.1 SUMMARY OF FINDINGS

In summary, the project aimed to explore and compare the effectiveness of two sentiment analysis models—Naive Bayes and BERT—in classifying text data across a range of sentiment complexities. The primary goal was to understand how each model performs on both straightforward and nuanced sentiment tasks, highlighting strengths and trade-offs. Through a combination of training, evaluation, and metric analysis, we found that Naive Bayes excels in basic sentiment classification due to its simplicity and speed. It is especially well-suited for datasets where sentiment is conveyed through clear, unambiguous language, making it ideal for applications with minimal computational resources and time constraints. However, Naive Bayes' independence assumption and lack of contextual understanding limit its effectiveness in scenarios where sentiment depends on context or tone, such as in sarcastic or ambivalent expressions.

BERT, on the other hand, demonstrated a strong capacity for handling **complex, context-dependent sentiment**. Its transformer-based architecture, which reads text bidirectionally, allows BERT to capture the nuances of language, making it ideal for tasks where accurate sentiment detection relies on understanding the relationship between words within context. This makes BERT especially effective in social media sentiment analysis, product reviews with mixed feedback, and any scenario involving subtle emotional cues. Although BERT provides superior accuracy and sensitivity to language subtleties, this comes at a cost; BERT requires significant computational resources, longer processing times, and specialized hardware for optimal performance.

In conclusion, the choice between Naive Bayes and BERT ultimately depends on the specific needs and resources of the application. Naive Bayes is highly suitable for basic sentiment classification tasks, offering quick, reasonably accurate results with minimal computational demands. BERT shines in complex sentiment analysis, where understanding context and depth of language is critical, though at the expense of higher computational cost. Together, these findings highlight the importance of aligning model choice with project goals, ensuring a balance between efficiency and accuracy based on the complexity of the sentiment analysis task at hand.

7.2 FUTURE IMPROVEMENTS

To further enhance the accuracy and effectiveness of sentiment analysis, several strategies could be explored. One key area for improvement is the **detection of sarcasm**, which remains a significant challenge in traditional sentiment analysis models. Sarcasm often relies on context, tone, or ironic statements, which models like Naive Bayes and even BERT can struggle with. To address this, **dedicated sarcasm detection models** could be integrated into the sentiment analysis pipeline. These models, trained specifically to recognize patterns indicative of sarcasm (such as contradictory word usage or exaggerated statements), can improve sentiment classification, especially in social media posts and informal text, where sarcasm is prevalent.

Another enhancement lies in leveraging **domain-specific datasets** to tailor sentiment analysis to particular industries or subject areas. For instance, sentiment analysis in the context of healthcare, finance, or customer service can benefit from models trained on specialized terminology and phrases. By integrating **domain-specific knowledge**, sentiment models can become more accurate in interpreting specialized language, improving the precision of

sentiment predictions in those areas. Fine-tuning general models like BERT on industry-specific data can help capture nuances that would otherwise be missed by a more generic model.

Additionally, there is potential in exploring hybrid models or ensembles, which combine the strengths of different techniques to improve sentiment analysis accuracy. One promising approach is the combination of Naive Bayes with more advanced deep learning models, such as BERT or LSTMs (Long Short-Term Memory networks). A hybrid model could leverage Naive Bayes for quick, computationally efficient sentiment classification on straightforward cases, while using a more sophisticated deep learning model like BERT for analyzing complex, ambiguous, or context-sensitive text. Ensemble methods, where the predictions of multiple models are combined, could further improve accuracy by reducing the impact of errors from individual models, particularly in cases with mixed sentiments or subtle emotional tones.

Incorporating these suggestions—sarcasm detection, domain-specific datasets, and hybrid or ensemble models—could lead to significant improvements in sentiment analysis, making it more robust, context-aware, and accurate across diverse types of text and sentiment complexity. These advancements would be especially beneficial in real-world applications like social media monitoring, customer feedback analysis, and content moderation, where the variety of language use and emotional expression can pose challenges to traditional models.

7.3 FINAL THOUGHTS

The findings from this project have significant **implications for real-world applications** in sentiment analysis, particularly in industries where

understanding customer sentiment, public opinion, or social media trends is crucial. For example, **Naive Bayes** could be highly effective in environments where quick and resource-efficient sentiment classification is needed, such as in **automated customer service**, **feedback analysis**, and **spam detection**. Its speed and efficiency make it suitable for processing large volumes of simple text data in real-time, offering businesses a way to quickly gauge customer reactions or flag negative feedback for immediate response. On the other hand, **BERT's** advanced capabilities in understanding nuanced language make it invaluable in settings where sentiment is more complex, such as in **social media monitoring**, **brand reputation management**, and **market research**. By accurately detecting sarcasm, mixed emotions, or subtle changes in sentiment, BERT can help companies gain deeper insights into consumer feelings, even in the face of ambiguous or intricate language.

These findings underscore the value of combining traditional and modern NLP approaches in sentiment detection. Naive Bayes offers simplicity, efficiency, and effectiveness in situations where quick sentiment categorization is necessary, while BERT brings the power of contextual language understanding for tasks where precision and the ability to handle complex language are paramount. By integrating both methods, companies and researchers can optimize sentiment analysis systems, using Naive Bayes for straightforward classification tasks and deploying BERT for more complex, context-sensitive analyses. This hybrid approach ensures a balance between computational efficiency and deep contextual understanding, enabling organizations to tailor sentiment analysis systems to their specific needs and resource constraints. Ultimately, this combination enhances the ability to capture a more comprehensive and accurate picture of public sentiment, unlocking valuable insights for decision-making and strategy in various domains.

APPENDICES

APPENDIX 1

```
app.py
  from flask import Flask, render_template, request
  from data_processing import load_and_preprocess_data
  from model_training import train_naive_bayes_model
  from sentiment_prediction import combine_predictions,
get_sarcasm_pipeline
  # Initialize Flask app
  app = Flask(__name__)
  # Load data and models
  file_path = './sentiment140.csv'
  train_vectors, train_labels, vectorizer =
load_and_preprocess_data(file_path)
  nb_classifier = train_naive_bayes_model(train_vectors, train_labels)
  sarcasm_pipeline = get_sarcasm_pipeline()
  @app.route('/')
  def index():
    return render_template('index.html')
```

@app.route('/analyze', methods=['POST'])

```
def analyze_sentiment():
     text = request.form['text'] # Capture the user input
     combined_result = combine_predictions(text, vectorizer, nb_classifier,
sarcasm_pipeline)
    # Determine sentiment label and emoji based on the prediction
     if combined_result == 1:
       emoji = '&' # Positive
       sentiment_label = "Positive"
     elif combined_result == 0:
       emoji = '(2)' # Negative
       sentiment_label = "Negative"
     else:
       emoji = '(-)' # Neutral
       sentiment_label = "Neutral"
     # Pass the input text, sentiment label, and emoji to the template
    return render_template('index.html', input_text=text,
sentiment_label=sentiment_label, emoji=emoji)
  if __name__ == '__main__':
     app.run(debug=True)
```

```
data_processing.py
  import pandas as pd
  from sklearn.feature_extraction.text import TfidfVectorizer
  from sklearn.naive_bayes import MultinomialNB
  def load_and_preprocess_data(file_path):
     # Load Sentiment140 Dataset
     sentiment140 = pd.read_csv(file_path, encoding='latin-1',
header=None, names=['polarity', 'id', 'date', 'query', 'user', 'text'])
     # Map polarity: 0 (negative), 2 (neutral), 4 (positive)
     sentiment 140['label'] = sentiment 140['polarity'].apply(lambda x: 2 if x)
== 2 else (1 if x == 4 else 0))
     # Use only text and label columns
     df_sentiment140 = sentiment140[['text', 'label']]
     # Vectorize text data
     vectorizer = TfidfVectorizer()
     train_vectors = vectorizer.fit_transform(df_sentiment140['text'])
     train_labels = df_sentiment140['label']
     return train_vectors, train_labels, vectorizer
  model_training.py
  from sklearn.naive_bayes import MultinomialNB
  def train_naive_bayes_model(train_vectors, train_labels):
```

```
nb_classifier = MultinomialNB()
     nb_classifier.fit(train_vectors, train_labels)
     return nb_classifier
  sentiment_analysis.py
  import pandas as pd
  from sklearn.model_selection import train_test_split
  from sklearn.feature_extraction.text import TfidfVectorizer
  from sklearn.naive_bayes import MultinomialNB
  from transformers import BertTokenizer, BertForSequenceClassification,
pipeline
  import torch
  # Load Sentiment140 Dataset
  file_path = './sentiment140.csv' # Replace with your file path
  sentiment 140 = pd.read_csv(file_path, encoding='latin-1', header=None,
names=['polarity', 'id', 'date', 'query', 'user', 'text'])
  # Map polarity: 0 (negative), 2 (neutral), 4 (positive)
  sentiment 140['label'] = sentiment 140['polarity'].apply(lambda x: 2 if x ==
2 else (1 if x == 4 else 0))
  # Use only text and label columns
  df_sentiment140 = sentiment140[['text', 'label']]
```

```
# Preprocess and Vectorize
  vectorizer = TfidfVectorizer()
  train_vectors = vectorizer.fit_transform(df_sentiment140['text'])
  train_labels = df_sentiment140['label']
  # Train Naive Bayes Model
  nb_classifier = MultinomialNB()
  nb_classifier.fit(train_vectors, train_labels)
  # Load BERT for sarcasm detection
  tokenizer = BertTokenizer.from_pretrained("bert-base-uncased")
  sarcasm_model = BertForSequenceClassification.from_pretrained("bert-
base-uncased", num_labels=2)
  sarcasm_pipeline = pipeline("text-classification",
model=sarcasm_model, tokenizer=tokenizer)
  # Define prediction functions
  def get_sentiment_nb(text, threshold=0.7):
     text_vector = vectorizer.transform([text])
     prediction_proba = nb_classifier.predict_proba(text_vector)
     max_proba = max(prediction_proba[0])
     if max_proba >= threshold:
        return nb_classifier.predict(text_vector)[0] #0(negative), 1
(positive), 2 (neutral)
     else:
```

```
def get_sarcasm_bert(text):
     prediction = sarcasm_pipeline(text)[0]
     return 1 if prediction['label'] == 'LABEL_1' else 0
  def combine_predictions(text):
     nb_prediction = get_sentiment_nb(text)
     if len(text.split()) \le 3:
       return nb_prediction if nb_prediction != -1 else 2 # Assume neutral
if uncertain
     sarcasm_prediction = get_sarcasm_bert(text)
     if nb_prediction == -1:
       return sarcasm_prediction
     return nb_prediction if nb_prediction == sarcasm_prediction else
sarcasm_prediction
  # User Interface
  while True:
     print("\nEnter a sentence for analysis (type 'exit' to quit):")
     user_input = input()
     if user_input.lower() == 'exit':
       print("Exiting...")
```

break

```
combined_result = combine_predictions(user_input)

sentiment_label = "Positive" if combined_result == 1 else "Negative"
if combined_result == 0 else "Neutral"

print(f"Combined Sentiment Prediction: {sentiment_label}")
```

APPENDIX 2

Sentiment Analysis with Emoji Feedback



Figure 1 – Positive sentence input

Sentiment Analysis with Emoji Feedback

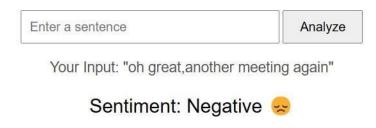


Figure 2 – Negative sentence input

Sentiment Analysis with Emoji Feedback

Enter a sentence	Analyze
Your Input: "i am pranav'	
Sentiment: Neutral	20

Figure 3 – Neutral sentence input

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