Phone:

Address :

Email:

Sandip Jadhav
IT Support Engineer

9850260032

At. Georai, Tall. Georai, Dist. Beed - 431127

sandipjadhav8432@gmail.com

*PROFESSIONAL PROFILE

Highly skilled IT Support Engineer with a passion for delivering
 exceptional customer service and
resolving complex technical
  challenges. Proficient in diagnosing hardware and software issues,
providing timely solutions, and
ensuring seamless IT operations. Adept at collaborating with cross functional teams to optimize system performance and enhance end-user satisfaction. Diligent in maintaining accurate documentation and staying abreast of emerging technologies. Committed to delivering efficient, reliable, and innovative IT solutions that drive organizational success.

* EXPERIENCE

April 2023 - Present

Micro Systems
IT Support Engineer

* EDUCATION

August 2019 to August 2021

Government Polytechnic, Jalna
Computer Engineering

September 2021 - Present

Babasaheb Ambedkar Technical University, Lonere
Bachelor in Technology in Electronics and Telecommunication

* SKILLS

Technical Knowledge of Hardware and Software, Operating Systems, OS Installation, New PC Assemble & All types part replacement, Networking, Router & Switch Configuration, Knowledge About CCTV Camera setup DVR & NVR Configuration, Printer installation and Printer sharing, Basic knowledge about UPS, Outlook Configuration, Problem Solving.

* LANGUAGES

Marathi

(Full Profession Proficiency),

Hindi
(Limited working proficiency),

English
(Limited working proficiency)

* CERTIFICATIONS

August 2022 to
December
2022

Software Testing Automation
PUNERI PATTERN PVT LTD

Manual Testing

SDLC

Java

Selenium

Cucumber

June 2023

Computer Network
Mindluster

October 2021

AWS Cloud Practitioner Essentials
AWS training and certification

July 2020

The Foundation of Digital Marketing
Google

November
2021

Genealogy
University of Strathclyde

October 2021

DESIGNING FOR A FUTURE WHERE NO ONE FEELS SOCIALLY ISOLATED
SAMSUNG