

Sandip Jadhav

(IT Support Engineer)

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CAREER OBJECTIVE

To obtain a responsible position in IT support where I can apply my expertise in hardware maintenance, operating system installation, network configuration, while contributing to reliable IT infrastructure and gaining opportunities for professional growth.

EDUCATION

Bachelor of Technology (B.Tech.) – Electronics & Tele. Engineering

Aditya Engineering College, Beed

Beed

CGPA: -6.65

Diploma (Cs) – Computer Engineering Jalna

Government Polytechnic, Jalna

Jalna

Percentage: -82%

Higher-Secondary (HSC)

Mahatma Phule Jr. College Georai

Georai, Beed

Percentage: - 69.54%

TECHNICAL SKILLS

- Hardware & System Support: Assembling desktops/laptops, hardware troubleshooting, system upgrades.
- Operating Systems: Windows installation, configuration & troubleshooting.
- Networking: LAN setup, crimping, router & switch configuration, IP addressing, network troubleshooting.
- Software Support: Application installation, updates, and end-user support.
- CCTV & Surveillance: CCTV installation, configuration & monitoring support.
- IT Infrastructure Management: Maintaining IT assets, managing user systems, and ensuring uptime.
- **Soft Skills:** Team Management, Decision Making, collaborative.
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Professional Experience

IT Support Engineer (Hands-on Experience, 1+ Year)

- Installed and configured Windows OS, software applications, and drivers across desktops and laptops
- Performed hardware assembly, system upgrades, and troubleshooting to minimize downtime.
- Configured and maintained network devices (routers, switches) and carried out LAN crimping & cabling.
- Provided technical support for end-users, resolving hardware, software, and connectivity issues.
- Assisted in CCTV setup and monitoring, ensuring system reliability and security.
- Maintained IT inventory and system performance monitoring for smooth infrastructure operations.

PROJECTS

IoT Home Automation

- Developed an ESP8266-based smart home automation system with Wi-Fi, manual control, and voice assistant integration (Google Assistant & Alexa).

INTERNSHIP

YBI Foundation – Cloud Computing & Big Data (Jul 2024)

- Gained exposure to cloud infrastructure, scalable systems, and data processing
- Worked with cloud platforms & big data concepts, earning certification in Cloud Computing & Big Data.

CERTIFICATIONS

Google Digital Unlocked – Fundamentals of Digital Marketing (2020)

Cloud Computing & Big Data Internship Certification – YBI Foundation (2024)