



# ATTORNEY-GENERAL'S OFFICE ANNUAL PLAN

**Period: 2025** 

SECTI	ION A: Pro	file of the Minis	try/Department <sup>1</sup> /Agency	(MDA)		
1.	MDA:	Attorn	ey-General's Office			Code: <sup>2</sup>
2.a	MDA V	ote Number:	41			
2.b	Sector(	s) Name(s): <sup>3</sup> Jus	tice, Law and Order	C	Code:	
3.	MDA V 2030.	ision Statement	: A centre of excellence in	the provision of leg	gal ser	vices to Government by the year
4.	MDA M	lission Statemer	• •	of sound, timeous,	-	and defend the public interest, nt and impartial legal services to
5.	5. a. Na	ntional Priority A	reas that the MDA is Cont	tributing to:		
				Description of NPA	4	
	NPA 1	Governance				
	NPA 2	Devolution a	and Decentralisation			
	5.b. <b>Na</b>	tional Key Resul	t Areas that the MDA is Co	ontributing to:		
				Description of NKRA	4	
	NKRA 1	Justice Delive	rv	·		

# 5.c. National Outcomes that the MDA is contributing to:

	National Outcome	
NOUC 1	Improved justice delivery	

<sup>&</sup>lt;sup>1</sup>MDA refers to an institution with a separate budget vote

<sup>&</sup>lt;sup>2</sup>The codes are system generated although they can be manually prepared

<sup>&</sup>lt;sup>3</sup>If MDA belongs to many Sectors, start with the ones allocated more resources and also with the highest contributions to results

#### 5.d. Sector Outcomes that the MDA is contributing to:

	Sector Outcome
SOUC 1	Improved rule of law
SOUC 2	Improved access to justice
SOUC 3	Improved Human Rights

#### 5.e. **Key Contributing Partners**

NOUC. Ref.	SOUC.	Prog. Ref.	Contributing MDA	Other Contributors
No. <sup>4</sup>	Ref. No.	No.	<b>.</b>	
		1	Ministry of Finance, Economic	Development Partners
			Development and Investment Promotion	
			Procurement Regulatory Authority of	
			Zimbabwe (PRAZ)	
			Office of the President and Cabinet (OPC)	
		2	Judicial Service Commission	
			Law Society	
			Parliament	

# 6. MDA Programmes and Outcomes

Prog. Code	Programme Name	Programme Outcome/s
	Governance and Administration	1. Improved institutional capacity and
		organisational performance
		1. Improved provision of legal services
	Legal services	

<sup>&</sup>lt;sup>4</sup>NOUC which the Ministry is contributing to

1	
<u>'</u>	<u> </u>
<u>'</u>	
<u>'</u>	<u> </u>
<u>'</u>	
<u>'</u>	<u> </u>

#### 7. Terms of Reference

- 8. a. The Attorney-General's Office Act [Chapter 7:19]
- 9. b. Constitution of Zimbabwe, Section 114

#### 8. Policies Applicable for the MDA

	Title	Policy Code	Provision <sup>5</sup>	Programme Code
1.	The Constitution of		Entirely	
	Zimbabwe			
2.	National Development		Entirely	
	Strategy 1 (NDS1)2021			
	<b>–</b> 2025			
3.	Sustainable		Entirely	
	Development Goals			
	(SDGs)			
4.	HIV & AIDS Policy		Entirely	
	(1999)			
5.	Treasury Instructions		Entirely	
6.	Public Procurement and		Entirely	
	Disposal of Public			
	Assets Act [Chapter			
	22:23]			
7.	Gender Policy (2013 –		Entirely	
	2017)			
8.	International Legal		Entirely	
	Frameworks			
9.	Public Entities		Entirely	
	Corporate Governance			
	Act [Chapter 10:31]			

<sup>&</sup>lt;sup>5</sup>Indicate entirely or sections of it

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	Title	Policy Code	Provision <sup>5</sup>	Programme Code
10.	National Monitoring		Entirely	
	and Evaluation Policy			
	(2015)			
11.	Public Finance		Entirely	
	Management Act			
	[Chapter 22:19]			
12.	Devolution and		Entirely	
	Decentralisation Policy			
	(2020)			
13.	Court Rules		Entirely	

#### SECTION B: PERFORMANCE FRAMEWORK FOR THE MDA

# 9. Programme Performance Framework

#### 9.a. Programme Outcome Linkages

	Outcome Statement	Dallar Cada/a	Contri	bution	NPA	National KRA	National Outcome
	Outcome Statement	Policy Code/s	Partner/s	Description	Reference/s	Reference/s	Reference/s
Ministry	/ Programme (MP) 1: Governance a	nd Administration					
OUC1			Ministry of	Funding	1	1	
	Improved institutional capacity		Finance,				
	and Organization performance		Economic				
			Development				
			and				
			Investment				
			Promotion				
			Office of the	Oversight			
			President and				
			Cabinet				
			Procurement	Regulation			
			Regulatory				
			Authority				
OUC2							
OUC 3							
Ministry	/ Programme (MP)2: Legal Services						
OUC 4	Improved Provision of legal		Law Society of	Capacity	1		
	Services		Zimbabwe	building			
			Judicial Service	Technical			
			Commission	support			

	Parliament	Approval and		
		verification		

#### 9.b Outcome Performance Framework

Code	Outcome	Prog: ref:	КРІ	Baseline		Targets														
				Value	Year	J	F	М	А	М	J	J	А	S	0	N	D	Planning frame target	Tolerance Level	Allowable Variance
OUC 1	Improved institutional capacity and organizational performance		Statutory compliance %	100	2024			100			100			100			100	100		0
			Employee satisfaction level %	40	2024												55	55		+/-5
OUC 2	Improved provision of legal services		Client satisfaction level	50	2024												60	60		+/-6

T = Target A = Actual AV = Actual Variance PV = Planned Variance TL = Tolerance Level

# 10. Outputs Performance Framework

	Outputs	Dimension	KPI	Baselin	e					Ta	argets									
	Cutputs	Dimension	Kri	Value	Year	J	F	М	Α	М	J	J	Α	S	0	N	D	Planning Frame Target	Tolerance Level	Allowable Variance
_	mme 1: Governand istration	ce and																		
	mproved institution ganisational perforr																			
	Statutory	QT	No.	19	2023			8			9			8			12	37		0
ОР	Reports Produced	QL:	%	100	2023			100			100			100			100	100		0
1.1		TM:	Mos.	12	2023			3			3			3			3	12		+/-1
		CS:	\$																	
	Goods and	QT:	%	100	2024			10			40			40			10	100		+/-10
ОР	services procured (%age of purchase requests	QL:	%	100	2024			100			100			100			100	100		0
1.2		TM:	Mos.	12	2024			3			3			3			3	12		+/-1
	processed)	CS:	\$																	
	Capacity	QT:	No.	6	2024			3			4			4			2	13		+/-1
OP	building	QL:	%	100	2024			100			100			100			100	100		0
1.3	programs	TM:	Mos.	12	2024			3			3			3			3	12		+/-1
	conducted	CS:	\$																	
	Policies	QT:	No.	4	2024			1			2			2				5		0
OP	Formulated	QL:	%	100	2024			100			100			100				100		0
1.4		TM:	Mos.	9	2024			3			3			3				9		+/-1
		CS:	\$																	
	ICT Systems	QT:	No.	-	-									1			1	2		0
	developed	QL:	%	-	-			100			100			100			100	100		0
OP -	(Number)	TM:	Mos.	-	-			3			3			3			3	12		+/-1
1.5	,	CS:	\$																	

	Outputs	Dimension	КРІ	Baselin	e					Ta	argets									
				Value	Year	J	F	М	Α	М	J	J	Α	S	0	N	D	Planning Frame Target	Tolerance Level	Allowable Variance
	Rebranding	QT:	No.	2	2024			1			1			1			1	4		0
OP	Programs	QL:	%	100	2024			100			100			100			100	100		0
1.6	conducted	TM:	Mos.	12	2024			3			3			3			3	12		+/-1
		CS:	\$																	
	Vacant Posts	QT:	No.	69	2024			40			60			30			20	150		+/-15
OP	filled	QL:	%	100	2024			100			100			100			100	100		0
1.7		TM:	Mos.	12	2024			3			3			3			3	12		+/-1
		CS:	\$																	
	Buildings	QT:	No.														1	1		0
OP	Purchased	QL:	%														100	100		0
1.8		TM:	Mos.															12		+/-1
		CS:	\$																	
	Health and	QT:	No.	2	2024			1			1			1			1	4		0
OP	Wellness	QL:	%	100	2024			100			100			100			100	100		0
1.9	Programs	TM:	Mos.	12	2024			3			3			3			3	12		+/-1
	Conducted	CS:	\$																	
OP	Buildings	QT:	No.											1			1	2		0
1.10	Rehabilitated	QL:	%											100			100	100		0
1.10		CS:	\$																	
	Provincial	QT:	No.															2		0
OP	Offices acquired	QL:	%								100							100		0
1.11	acquired	TM:	Mos.								2							2		0
		CS:	\$																	
	<u>Online</u>	QT:																		
OP	applications	QL:																		
1.12	<mark>developed</mark>	TM:																		
		CS:																		

	Outputs	Dimension	KPI	Baselin	e					Ta	argets									
				Value	Year	J	F	М	Α	М	J	J	A	S	0	N	D	Planning Frame Target	Tolerance Level	Allowable Variance
Progra	ımme 2: Legal Se	ervices																		
OUC: I	mproved provisi	on of legal																		
	Legislation Drafted	QT	No.	40	2023			7			8			8			7	30		+/- 3
OP 2.1	Bills	QL:	%	100	2023			100			100			100			100	100		0
2.1	Dillis	TM:	Mos.	12	2023			3			3			3			3	3		12
		CS:	\$																	
	Statutory Instruments	QT:	No.	397	2023			82			82			83			83	330		+/- 33
ОР	madamenta	QL:	%	100	2023			100			100			100			100	100		0
2.1.2		TM:	Mos.		2023			3			3			3			3	3		12
		CS:	\$																	
	Legal Advice	QT:	No.	780	2023			100			200			200			250	750		+/-75
	Proffered	QL:	%					100			100			100			100	100		0
	(MOUs,	TM:	Mos.					3			3			3			3	3		12
OP 2.2	Agreements, Contracts, Presidential & Cabinet Papers, Written Legal Opinions)	CS:	\$																	
	Cases	QT:	No.	4 079	2023			400			500			450			450	1800		180
OP 2.3	attended to	QL:	%	100	2023			100			100			100			100	100		0
		TM:	Mos.	12	2023			3			3			3			3	12		+/-1

	Outputs	Dimension	KPI	Baselin	e					T	argets									
	Cutputs	Dimension	N. I	Value	Year	J	F	М	А	М	J	J	А	S	0	N	D	Planning Frame Target	Tolerance Level	Allowable Variance
		CS:	\$																	
	Proprietary	QT:	No.	60	2024			10			10			5			5	30		+/-3
	Documents	QL:	%	100	2024			100			100			100			100	100		0
OP	Lodged (No.)	TM:	Mos.	12	2024			3			3			3			З	12		+/-1
2.4		CS:	\$																	

T = Target A = Actual AV = Actual Variance
QT: Quantity, QL: Quality, TM: Timeliness, CS: Cost

PV = Planned Variance TL = Tolerance Level

# 11.a. Programme Budget: (Budget Year -2025)

MDA Budget for th	ne Fiscal Year 20XX																Vote: N	0	
1		2 3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20
																Indic		Indic	
		Pre	vious Y	ear (20	)23)		Current	Year (	2024)			Budg	et Year - :	2025	61.1	Est: F	2023	Esti: F	Y 2024
															Stat utor				
															у				
			Rev	Bu				Rev							and				
		Origi	ise	dg	Act	Origi	Additi	ise	Bud	Plan	Alloc	Rete		Plan	Othe				
		nal	d	et	ual	nal	ons	d	get	ned	atio	ntio		ned	r		Plan		Plan
Programme of	MDA Outcome Ref &	Alloc atio	Bu dge	Us	Vari anc	Alloc atio	(Redu ctions	Bu dge	Usag e up	Vari anc	from	n Fun	Total Budge	Vari anc	Reso urce	Esti mat	ned Vari	Esti mat	ned Vari
the MDA	Description	n	t	ag e	e	n	)	t	to	e	CRF	ds	t	e	S	e	ance	e	ance
	OC: Improved institutional						,				2					-			
Programme 1	capacity and organisational																		
	performance																		
													8,56, 06,22						
Total I	Budget - Programme 1												00,22						
	OC: Improved provision of legal																		
	services																		
Programme 2													13,31						
	OC 2.2:xx												,18,78 0						
	OC 2.3:xx																		
Total I	Budget - Programme 2																		
	OC 3.1:xx																		
Programme 3	OC 3.2:xx																		
	OC 3.3:xx																		
Total I	Budget - Programme 3																		
	OC 4.1:xx																		
Programme 4	OC 4.2:xx																		
	OC 4.3:xx																		
Total I	Budget - Programme 4																		
Total Budget of																			
the																			
Ministry/MDA																			

# 11.b. Programme Budget – Economic Classification<sup>6</sup>: (Budget Year - 2022)

MDA				Five Year Budge	et				
1	2	3	4	5	6	7	8	9	10
	Previous		Current Year			Cu	rrent Ye	ar	
Programme of the MDA	Year Budget - Actual	Appropriation	Revised Appropriation	Unaudited Outturn	Year 1	Year 2	Year 3	Year 4	Year 5
Programme 1									
Programme 2									
Total Budget									
Economic Classification									
Expenses									
Compensation of Employees									
Use of Goods and Services									
Current Grants									
Social Benefits									
Subsidies									
Other Expenses									
Acquisition of Non-Financial Assets									
Buildings and Structures									
Machinery and Equipment									
Other Fixed Assets									
Inventories									
Valuables									
Non-Produced Assets									
Capital Grants									
Acquisition of Financial Assets									
Loans									
Equity and Investment Fund Shares									
Insurance, Pension and Standardised Guarantee Schemes									
Total									

<sup>&</sup>lt;sup>6</sup>Economic classification will be provided by the MoFED. Insert them into the numbers from 1 to 5 above.

#### 12. Human Resources

#### 12.a – Budget Year 2025

		P	rogram	me 1			Program	nme 2			Progran	nme 3			Progra	mme 4			М	inistry	
No.	Category <sup>7</sup>	Total Establis- hment	Filled Positi ons	Vacant Positio ns	Positio ns reques ted	Total Establis- hment	Filled Posi- tions	Vacant Positio ns	Positio ns reques ter	Total Establis- hment	Filled Positio ns	Vacant Positions	Positio ns reques ted	Total Establis -hment	Filled Positi ons	Vacant Positio ns	Positi ons reque sted	Total Establis- hment	Filled Positio ns	Vacant Positions	Positions requested
1	Тор	3				3												6			
	Management																				
2	Middle	5				9												14			
	Management																				
3	Supervisory	14				20												34			
	Management																				
4	Operational	170				126												296			
	and Support																				
	staff																				
5	Total	192				158												350			

#### 12.b - Current Year 2024

			Programme	1	Pro	gramme	e 2		Programme	3	Pro	gramme	e 4		Ministry	
No	Category	Total Establis- hment	Filled Positions	Vacant Positions	Total Establi- shment	Filled Posit- ions	Vacant Positi- ons	Total Establi- shment	Filled Positions	Vacant Positions	Total Establi- shment	Filled Posi- tions	Vacant Posit- ions	Total Establi- shment	Filled Posit- ions	Vacant Positi- ons
1	Тор	3			0									3		
	Management															
2	Middle	3			3									6		
	Management															
3	Supervisory	1			5									6		
	Management															
4	Operational and	60			19									79		
	Support staff															
5	Total													94		

<sup>&</sup>lt;sup>7</sup>Category of Staff may be changed by the PSC from time to time. Ensure using the appropriate categories of staff that are valid at the time of preparing the SPP. Also note that the levels and grades will be extracted from the HRMIS and financial figures from the Business Planning and Consolidation system both being SAP.

#### 12.c – Previous Year 2023

			Programme	1	Pro	ogramme	2		Programme	3	Pro	gramme	e 4		Ministry	
No	Category	Total Establis- hment	Filled Positions	Vacant Positions	Total Establi- shment	Filled Posit- ions	Vacant Positi- ons	Total Establi- shment	Filled Positions	Vacant Positions	Total Establi- shment	Filled Posi- tions	Vacant Posit- ions	Total Establi- shment	Filled Posit- ions	Vacant Positi- ons
1	Тор															
	Management															
2	Middle															
	Management															
3	Supervisory															
	Management															
4	Operational and															
	Support staff															
5	Total															

#### 13. Outcomes Hierarchy Analysis

		Reference to		Cross-Linkages		Linkage to Sector/
No.	Outcome / Impact Description	Preliminary Outcome				National Outcomes
140.	outcome / impact bescription	(OUC):	Shared	Contributing	Contribution	
		(SSS)	Outcome/s	Entity		
	Programme 1:					
	Preliminary Outcomes					
1.						
2.						
		,				
3.						
4.						
5.						
6.						
7.						
	Programme 2:					
	Reference to Preliminary Outcome (OUC):					

No.	Outcome / Impact Description	Reference to Preliminary Outcome		Cross-Linkages		Linkage to Sector/ National Outcomes
	Intermediate Outcomes	(OUC):	Shared Outcome/s	Contributing Entity	Contribution	
	intermediate outcomes					
1.						
2.						
3.						
	Tertiary Outcomes					
4.						
5.						
6.						
	Impacts				,	
7.						
8.						
9.						

#### 14. Analysis of Negative Impact

No.	Description of Negative Impact	Remedial Actions	Boundary Partner (Ministry/MDA)	Responsible Programmes that undertake Remedial actions
Preliminary Out	come 1: Improved institutional capacity and C	Organisational performance		
1.	Skills flight	<ul> <li>Improved working conditions</li> <li>Offering non-monetary</li> </ul>	Ministry of Finance, Economic  Development and Investment	Prog 1
		benefits	Promotion	
			Development Partners	
2.	Increased workload	automation of processes	• Tripartite	Prog 1
		• staff incentives		
3.	Donor fatigue	Utilising own resources	Min of Finance, Economic	Prog 1
		Increasing revenue base	Development and	
			Investment Promotion	
Preliminary Out	come 2: Improved provision of legal services			

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No.	Description of Negative Impact	Remedial Actions	Boundary Partner (Ministry/MDA)	Responsible Programmes that undertake Remedial actions
4.		Where appropriate		
	Increased litigation	encourage clients to utilise	MDAs	Programme 2
		out of court settlement		
		Advise clients to adhere to		
		administrative procedures		
		and regulations		

#### 15, Risks and Challenges

No.	Description of Risk and Challenges	Proposed Mitigatory Actions	Boundary Partner (Ministry/MDA)	Programmes that undertake Mitigatory
			, ,	actions
Preliminary	Outcome 1: Improved institutional capacity and Orga			
	Inflation	adherence to fiscal policies	Ministry of Finance, Economic Development	Prog 1
1		<ul> <li>Seeking alternate sources of</li> </ul>	and Investment Promotion	
			Development partners	
		funding from cooperating		
		partners		
	Resistance to change	Communication strategy to achieve buy-in	Public Service Commission (PSC)	Prog 1
2				
	Delays of procurement			
3				
	Incompatibility ICT processes			
Preliminary	Outcome 2: Improved provision of legal services			
1	Overburdening legal professionals (Burnout)	Increased training in Human Capital	Programme 1	Programme 1 and Programme 2
		Development		
2				
	Overregulation	Ensuring that new statutes are	MDAs	Programme 2
		proportionate to the issues being		
		addressed.		

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# <sup>16.</sup>M&E Plan

	A. Evaluation Plan	
a.	Title of the Programme/Policy.	
h	Year of last <b>Formative</b> evaluation	

c. Details of **formative** evaluations carried out:

Year	Evaluation Issue Area	Findings	Actions Taken

- 4d. Date/s of next summative evaluation/s:
- e. Plan for next evaluations:

Year	Evaluation Issue Area	Major Issues/	Data Requirements	Frequency/	Estimated
		Evaluation Questions/ Points		Responsibility	Budget
2025	Non compliance with good	1. Causes of High Litigation	Level of litigation data	Annually /	Capacity
	corporate governance by	2. Why delays in implementation of	Duration of implementation	Legislative	development
	Government Ministries	programmes/ legislation	of programmes	drafting, Legal	initiatives (13
		3. Cost of litigation on the part of	Expenses incurred	Advice and Civil	workshops),
		Government		Division	
		4. Profile for the focal persons	Academic and professional		Preparatory
			qualifications		activities,

5. Extent of knowledge gaps	Identify the problem areas for the Ministries	
6. Level of corruption	Number of reported cases	
7. Policy requirements for guiding Government Ministries	New policies required	

#### A. Monitoring Plan

Ref. & Results Category	Outcome Description	KPI <sup>8</sup>	Basel Value	Year	Target	Variance	Data Source	MoV	Data Freq.	Instrument	Risks & Assumptions	Respon- sibility	Speci fic Budg etary need s (\$ / Othe r)	Reporting to / User
	Programme 1:	Governance a						1						
OUC 1	Improved	Statutory	100	2024	100	0	Complia	Physical	Annually	Checklist	Inaccurate	Director	\$	Accounting officer
	institutional	compliance					nce	checks	Quarterly		information /	M & E		
	capacity and	%ge					reports		Bi-		Adequate			
	organisational								annually		resources			
	performance								Monthly					
	Programme 2: I	Legal services	1	_		1	1	1		1				
	Improved	Client	50	2024	70%	+/-7	Survey	Random	Annually	Interviews	<ul> <li>Biased</li> </ul>	M & E		M&E Director\
	provision of	satisfaction					Report	intervie		questionnair	respon	Officer		Executive Secretary
	legal services							ws		es	se			
								Non			• Low			
								random			respon			
								samplin			se/			
								g			Cooperation			
											by			
											interviewees			
		Legislative	45	2024	55	+/-5	Register	Physical	Quarterly	Drafting	Unclear	Director		M&E Director\
		Drafting					of	checks		Manual and	instructions by	M & E		Executive

<sup>8</sup>Including the definition, if required

			Basel	Baseline									Speci fic	
Ref. & Results Category	Outcome Description	KPI <sup>8</sup>	Value	Year	Target	Variance	Data Source	MoV	Data Freq.	Instrument	Risks & Assumptions	Respon- sibility	Budg etary need s (\$ / Othe r)	Reporting to / User
		Backlog Clearance Rate (Bills)					Instructi ons Received and Dispatch ed			Checklist	clients			

1. Plans (PSPP) of the Programmes. **28** | Page OPC - March 10, 2020 MSPP Format &Guidelines

# Attachment 4:Technical Guidelines to complete Ministry Strategic Performance Plan (MSPP)

# Technical Guidelines to Complete the MSPP

No.	MSPP Technical Guide
Sect	ion A: PROFILE OF THE MINISTRY/MDA
1	Name of the Ministry/ MDA.
2	Insert the Ministry Vote No.
	Insert the Sector name and Code.
3	Vision of the Ministry/ MDA.
	* A vision statement is the Ministry's inspiration and framework of the Ministry strategic planning on how to become what the Ministry aspires to be in the future. A vision statement does not specify how the Ministry will get to the desired future state, but does set the direction for planning.
4	Mission of the Ministry/ MDA.
	*A mission statement can be defined as a formal, short, written statement of the purpose in life of the Ministry. It should guide the actions of the Ministry, spell out its overall improvement in the problem or need area, provide a sense of direction, and guide decision-making. It should provide the framework or context within which the Ministry's strategies are formulated.
5	5.a. Insert the National Priority Area(s) that the Ministry contributes to and insert the relevant National Thrust Area Code (s)
	5.b. Insert the National Key Results Area(s) (KRA) that the Ministry contributes to and insert the relevant national KRA Code (s).
	5.c. Insert the National Outcome(s) that the Ministry contributes to and insert the relevant National Outcome Code (s).
	5.d List the Sector and Sector outcomes contributed by the MDA.
	5.e. Insert the list of contributing partners. These include other MDAs/ agencies, institutions and development partners/donors etc
6	List the Ministry Programmes and respective outcomes of the Programme.
	* Indicate the list of Core Programmes of the Ministry (as identified by reprogramming).

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7	State the source of authority for setting up the Ministry/ MDA(i.e. the enactive legislation/Act which established the Ministry).
	*A key reference point would be the Gazette notification or relevant Act that describes the powers functions and provide authority to the Ministry. References to General Acts or Treasury Circulars are not valid.
8	Insert the title of the relevant policy mandate or Act, section and description which empowers the Ministry to operate. i.e. the Act(s) which empower the Ministry/ MDA to carry out its core functions or the Act(s) which the Ministry/ MDA is responsible to enforce.

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No	Column No.	MSPP Technical Guide					
SECT	ION B: PERFOR	MANCE PLAN OF THE MINISTRY/MDA					
9	Description of Outcomes and Performance Targets of Ministry / MDA						
	1	Outcome: (Table 1)					
		State the code and title of each Outcome.					
		* Outcomes are the results that occur as a consequence of a programme's outputs. Outcomes may be short-term or long-term depending on the type of outputs that are produced and the nature of the problem and/or need being addressed.					
		Outcomes at the Ministry/MDA level are identified using the results ladder and shall be approved by the PS. It is essential that the Outcomes be reflective of the needs/problems of clients and stakeholders identified by the Ministry/MDA.					
	2	Reference to the programme Outcomes and Mandate/Jurisdiction					
		Reference the Programme Outcome back to item 7: Mandate / Jurisdiction.					
	3	Boundary Partners					
		Indicate the other Ministries that are contributing to the same Outcomes as well as related National Outcome.					
	4	Contribution					
		Indicate the estimated level of contribution made by the boundary partner to the Ministry outcome.					
	5	Reference to National Level of KRA					
		Insert the KRA reference code of the Economic Planning Unit of MoFED (EPU) for which the Outcome stated above contributes to. Insert the EPU KRA reference code which will provide the linkage of the stated Outcome to the EPU KRA/Initiative that it relates to.					
	6	Reference to the National Level of Outcomes, KRAs and National Thrusts					
		Insert the National reference code (of the National Programme, Outcome, KRA and National Thrusts) which the Ministry/MDA Outcome stated above is linked to.					
	7	Reference to the Program of Ministry/MDA					
		Insert the reference code of the Programme of the Ministry/ MDA which contributes to the Outcome stated above.					

No	Column No.	MSPP Technical Guide
SECT	I TON B: PERFOR	MANCE PLAN OF THE MINISTRY/MDA
9	1	Outcome: (Table 2)
		State the code and description of each Outcome.
		* Outcomes are the results that occur as a consequence of a programme's outputs. Outcomes may be short-term or long-term depending on the type of outputs that are produced and the nature of the problem and/or need being addressed.
	2	Key Performance Indicator (KPI):
		Describe the KPI(s) for each of the Ministry/ MDA Outcome.
		*An Outcome may be measured by one or more KPIs. The number and scope of KPIs listed for each Ministry Outcome should be based on relevance and reliability.
		A proper KPI serves to define and measure the progress towards the Ministry/ MDA's expected performance in outcomes. KPIs should be quantifiable, agreed upon and reflective of the Ministry/ MDA's critical success factors and level of performance in achieving outcomes. KPIs differ from outcome to outcome of the Ministry/ MDA.
	3	Baseline Year
		Insert the year which the Ministry/ MDA will use as a comparison basis in relation to the stated KPI.
		*A base year is the year used for comparison for the level of a particular performance/ economic index. The arbitrary level of 100 is usually selected so that percentage changes (either rising or falling) can be easily depicted. New, more up-to-date base years are periodically introduced to keep data current in a particular index.
	3	Performance at the Baseline Year (Baseline)
		Insert the actual performance level achieved in the baseline year stated above.
		* The baseline performance level could be measured in terms of a percentage, ratio, absolute figure or any other meaningful form of measurement. The source of the data needs to be quoted when completing this field. This will be used as a baseline performance level for the Ministry to compare its level of progress in achieving the KPI in a particular year against the baseline year and performance.
	4	Performance Targets for the Planned Period (Generally 3 to 5 years)
		State the planned achievement of the KPI for the planned period (E.g. 2020 – 2023).
		*This will assist the Ministry in setting the yearly target to achieve the projected results of the relevant planned period, in this instance development plan only covers up to 2020, but the Ministry can always consider longer time horizon than this in its development planning. (E.g. Five-year development plan of the Ministry of Education). The Ministrybe able to justify the target set.

No	Column No.	MSPP Technical Guide							
SECT	SECTION B: PERFORMANCE PLAN OF THE MINISTRY/MDA								
9	1 & 5	Planned Variance							
		State the acceptable variance range within which the actual achievement of the stated KPI may deviate from the targeted level of achievement for the planning period, previous and current year.							
		*Planned variance is an agreed range of deviation from a performance target of r a Relative This range shall be discussed and agreed upon between the Ministry and the More (Budget Review Officer (BRO).							
		For e.g., The planned variance i.e. acceptable variance range could be set at +/- 5% of the planned performance target of 80-85% literacy rate in rural areas.							
	1, 5 to 9	Actual Performance							
		State the actual level of performance achievement of the stated KPI for the previous year.							
		Actual Variance (unit)/(%)							
		State the actual variance in terms of unit and/or percentage for the previous year.							
		* Actual Variance is calculated as follows:							
		In units: Actual Achievement — Targeted Achievement							
		In percentage: (Actual Achievement – Targeted Achievement)/Targeted Achievements 100							
		Tolerance level (limit)							
		State the level of tolerance (minimum level of achievement) of the stated KPI for the planning period (2020-2023), previous and current year.							
		* Tolerance level refers to the minimum threshold where an actual achievement below such threshold will trigger urgent remedial action by the Ministry. There could be cases e.g. training classes where tolerance level is at maximum threshold level where overcapacity can result in under performance. The tolerance level shall be discussed and agreed upon between the Ministry and MoFED (Budget Review Officer - BRO).							

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No	Column No.	MSPP Technical Guide	
SECT	SECTION B: PERFORMANCE PLAN OF THE MINISTRY/MDA		
10	Description an	d Target Output Performance of Ministry / MDA	
	1 & 2	Outputs of the Ministry / MDA	
		Insert the code and description of the Ministry/ MDA's Output/s.	
		Insert the code and description of the Ministry/ MDA's Output/s.  * Outputs are results associated with programs and activities for which management assumes direct and immediate responsibility. Outputs can be distinguished in terms of Process Outputs and Programme Outputs.  • Process Outputs - The Outputs produced by a set of activities or processes e.g. number of training workshops completed.  • Programme Outputs: The final Outputs that were intended to be produced by the programme e.g. knowledge and skills gained by the participants. Program outputs may be more directly relevant to the achievement of desired outcomes. When designing performance indicators for outputs, budget analysts and programme managers need to ask and answer the following questions:  • Are the services being delivered according to our expectations?  • Are the services being delivered within a reasonable time frame?  • Do the services meet the given standard?  Hence, specify the Programme Output KPI in terms of Quality, Quantity, Timeliness and Cost. E.g.:  • Number of Programme Output produced  • Number of Programme Output produced  • Number of Programme Output produced within set timeframe  • Cost per unit of Programme Output  E.g. Quantity of Outputs Produced (Qt)  State the quantity of Outputs produced for the previous year, current year, Budget Years 1 and 2 and Year 3.	
		* This may be measured as a percentage or in absolute terms. However, the use of appropriate measure is encouraged (whether percentage, quantity or both) as it should present the actual illustration of the percentage of the completed workload. Example:	
		Level of households that have access to safe drinking water or Level of households that have access to electricity - % may be appropriate	
		<ul> <li>Number of Students who have completed the exams with minimum requirements for passing – Both number and % may be appropriate</li> <li>Number of patients treated – Number may be appropriate</li> </ul>	
		- Number of patients treated Number may be appropriate	

Performance indicators for outputs can be set according to the following four criteria:

Quantity: quantity indicators describe performance in terms of how much or how many. It requires a unit of measurement such as numbers, kilometres, litres, etc. Examples include: number of students completing training per year; number of immunisations given; number of kilometres of roads constructed. Quality: quality indicators reflect service standards. They are based on customer needs, customer satisfaction, access and other issues. Examples include: number of customer complaints/compliments filed; percentage of accuracy for information entered into a database. Timeliness: timeliness measures provide a limit for how often, or within what time frame goods or services will be delivered. Timeliness is measured by turn around times, waiting or response times. Examples include: number of students completing basic education within 9 years; proportion of case reviews conducted by due date; percentage of responses answered within a given time line. Cost: cost indicators reflect the cost of delivering the service. These indicators are expressed as a cost per unit of quantity. Examples include: cost per vaccination given; total cost of an awareness campaign. MDA senior management and MoFED officials may use the checklist below to assess whether the performance indicators that have been defined are the most appropriate for each programme and sub-programme. A Checklist for Assessing Performance Indicators YesNo Is the indicator valid? Does it measure what it purposed to Is the indicator clear? Will users (Those collecting data) interpret the indicator in the same way? Is the indicator practical? Will it be easy to collect /available and analyse data? Will data collection be affordable? Is it comparable? Is it similar to what other organizations or areas in your organization already measure? Are the indicators consistent over time? Is it useful for the management information purposes? Will the indicators help with decision-making regarding service delivery? 3 Reference to the Outcome/s of the Ministry Reference/list here all Ministry/ MDA outcomes that the Output stated above is contributing to. 4 Reference to the Programme of the Ministry/MDA Provide the reference to programs that the Output is belongs to.

No	Column No.	MSPP Technical Guide	
SECT	SECTION B: PERFORMANCE PLAN OF THE MINISTRY/MDA		
10	Description an	d Target Output Performance of Ministry / MDA	
	5	Targeted Level of Performance	
		State the targeted achievement of Programme Output for the planned period (2020-2023).	
	6	Targeted Performance of the Previous year and the current year	
		Input the agreed/targeted Programme Output for the previous and current year.	
		* This could be expressed as a range in terms of percentage or unit. All Programme Outputs need to be planned and KPIs identified based on the following four attributes, i.e. Quantity, Quality, Timeliness and Cost.	
	7	Proposed level of Variance	
		State the proposed variance of the Output performance for the current year and the planning period, i.e. Budget Years 1 and 2 and Year 3.	
	8	Actual achievement for the previous year	
		Input the actual level of performance/achievement of the stated Programme Output for the previous year.	
	9	Actual Variance	
		Calculate the difference between the Agreed Programme Output Target and Actual Programme Output Achievement for the previous year.	
		* This could be expressed in terms of percentage or unit as follows:  In unit: Actual Output – Targeted Output; or  In percentage: (Actual Output – Targeted Output)/ Targeted Output x 100	

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No	Column No.	MSPP Technical Guide	
SECT	SECTION B: PERFORMANCE PLAN OF THE MINISTRY/MDA		
11	Financial Resc	ources for the Ministry / MDA	
	1	Programmes of the Ministry/MDA	
	1	List the programmes under the Ministry/MDA.	
	2	Outcomes of the MDA	
		List the outcomes of the Ministry/MDA. Also indicate the outcome reference.	
	3, 7, 12, 13,	Budget Requirements— Estimated for the future years/ planned period	
	14, 18	State the funding requirements for delivering each of the outputs at the targeted level of performance, in order to achieve the outcomes of each of the Programme for the planning period, i.e. Budget Years 1 and 2 and Year 3 etc., as well as the budget for the current year and the previous year.	
	11, 15, 18,	Planned Variances	
	20	State the proposed levels of variance of spending the planning period, budget Year 2 to and Year 3, etc.	
	12, 17, 19	Approved Original Provision	
		Indicate the original amount of allocation approved for the stated programme for the previous and current year.	
	8	Additional Provisions	
		Indicate the additional allocation for the stated programme (if any), one-off or virement for the previous and current year.	
	8	Reductions from the Original Allocations	
		Input the amount of allocation reduced by MoFED or virement out for the stated programme (if any) for the previous and current year.	
11	4, 9	Amended Budget / Allocation	
		Indicate the revised allocation / budget provided to the Ministry for the previous and current year.	
		* Calculated as: Original Allocation + Addition/ Reduction in Allocation = Revised Allocation.	
	5, 10	Actual Expenditure	
		Input the actual spending for the stated programme for the previous year.	

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No	Column No.	MSPP Technical Guide	
SECT	SECTION B: PERFORMANCE PLAN OF THE MINISTRY/MDA		
	6	Difference between Actual Expenditure and Revised Allocation/Budget	
		Indicate the actual variance between actual amount allocated (after revisions) and the actual amount utilized/spent in terms of value (Zim \$) and as a percentage for the previous year.	
		* Calculated as follows:	
		In \$: Revised Budget – Actual Expenditure	
		In percentage: (Revised Budget – Actual Expenditure)/ Revised Budget x 100	
12	Resources: Hur	nan Resources	
	Establishment		
	1	Number of Positions / Cadre	
		Input the total number of posts required/ estimated for the Ministry and each of its Programmes in the previous year, current year, planned years according to the following categories:	
		<ul> <li>i. Administration and Secretarial staff</li> <li>ii. Top Management Staff</li> <li>iii. Management and professional staff</li> <li>iv. Support staff</li> </ul>	
	2 & 3	Filled and Vacant Posts  Input the total number of posts filled for the Ministry and each of its Programmes in the previous and current year for the following categories:  i. Administration and Secretarial staff ii. Top Management Staff iii. Management and professional staff iv. Support staff	

No.	Column No.	MSPP Technical Guide		
SECTI	SECTION B: PERFORMANCE PLAN OF THE MINISTRY/MDA			
13	Outcome Hi	erarchy Analysis		
	the differen programme problems of accountable preliminary intermediat levels are deultimate impresults and outcomes an necessarily. time-bound			
	1	Preliminary Outcomes of the Programme		
		State the Preliminary Programme Outcomes (from <i>Table 12: Programme Performance Planning - Programme Outcomes</i> ) to be achieved by the Programme		
	2	Intermediate and Tertiary Outcomes		
		Describe the Intermediate and Tertiary Programme Outcomes resulting from the stated Preliminary Programme Outcomes.		
	3	Impacts of the Programme		
		Describe the ultimate follow-through impact that is desired through the achievement of the Preliminary, Intermediate and Tertiary Outcomes.		

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No	Column No.	MSPP Technical Guide	
SECT	SECTION C: ANALYSIS OF NEGATIVE IMPACTS AND CHALLENGES OF THE MINISTRY/ MDA		
14	Analysis of Neg	gative Impacts	
	1	Outcome of the Ministry / MDA	
		Insert the Outcome of the Ministry/ MDA (derived from the Outcomes listed in Section 9: Performance Plan of the Ministry/MDA) which could lead to influencing for negative impact(s).	
		(E.g. Increased international tourists' arrivals could lead into increased drugs circulation and increased STD incidences)	
	2	Description of envisaged Negative Impact/s	
		Describe the anticipated negative impact/s of the Outcome stated above.	
	ω	Mitigation Actions by the Ministries  Describe the steps that the Ministry as well as other Ministries could take to mitigate the potential negative impact identified above.  * The Ministry should endeavour to have mitigation / action plan(s) to alleviate the negative impact arising from the Ministry's Outcomes. The Ministry is encouraged to do this in collaboration with the affected Ministries.  (E.g. Increased drugs circulation – Ministry of Home Affairs, Ministry of Health and increased STD incidences – Ministry of Health, Ministry of Education, Ministry of Tourism)	
		* The Ministry/ MDA is encouraged to collaborate with other ministries/ agencies in addressing the stated challenges.	
	4	Programme/s which would be taking mitigatory actions to minimize the negative impacts	
		Indicate the list of programmes both within and outside the Ministry/ MDA that could potentially be affected by the negative impact/s identified above.	
	5	Boundary Partners	
		The Ministry/ MDA is encouraged to collaborate with other Ministries/ Agencies in addressing the stated challenges. These Ministries and Agencies are identified as boundary partners	

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No	Column No.	MSPPTechnicalGuide	
SECT	SECTION C: ANALYSIS OF NEGATIVE IMPACTS AND CHALLENGES OF THE MINISTRY/ MDA		
15	Risks and Challe	enges	
	1	Outcome of the Ministry/MDA	
		Insert the Outcome of the Ministry/ MDA (derived from the Outcomes listed in <i>Table 7: Performance Plan of the Ministry/ MDA</i> ) which is envisaged to face challenges and the risks.	
	2	Challenges and risks of the Ministry / MDA in Achieving above Outcome	
		State the challenges, limitations and risks encountered by the Ministry/ MDA which could hinder the achievement of the Outcomes listed above.	
		* These could be political, environmental, administrative and/or operational in nature.	
		Risks are the factors that could negatively affect achievement of results, that may or may not happen (less likely to happen) and beyond direct control of the project.	
	3	Proposed actions for above challenges and risks	
		Describe the steps that the Ministry/ MDA could take to overcome the foreseeable challenges and identified risks.	
		* The Ministry/ MDA should endeavour to develop mitigation / action plan(s) to overcome the foreseen challenges and identified risks which could prevent the Ministry from achieving its Outcomes.	
	4	Programmes that are involved in undertaking the mitigatory actions	
		Insert the programme/s and activity/ies within and/or outside the Ministry/ MDA that are involved and could be engaged in addressing the identified challenges.	
		* The Ministry/ MDA is encouraged to collaborate with other ministries/ agencies in addressing the stated challenges.	
	5	Boundary Partners	
		The Ministry/ MDA is encouraged to collaborate with other Ministries/ Agencies in addressing the stated challenges. These Ministries and Agencies are identified as boundary partners	

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No.	MSPP Technical Guide		
SECTION D	SECTION D: POLICY EVALUATION PLAN		
16	a. Evaluation Plan of the Programme		
	State the evaluation plan for the stated Programme based on the listed requirements as set below:		
	a) Policy commencement year – Insert the year the Policy was started.		
	b) Last year of Evaluation – Insert the year the stated Policy was last evaluated.		
	c) Year in which next evaluation is planned – Insert the year for the next planned evaluation of the stated Policy to be carried.		
	d) Issues/Areas to be addressed by the next evaluation – State the issues or elements of the stated Policy be evaluated.		
	e) Evaluation questions – State a summary of questions to be covered raised in the planned evaluation.		
	* The Policy Evaluation Plan is a plan for the evaluations that will report on a Ministry/ MDA's Policies during a five-year period. The Government's evaluation strategy under the IRBM/RBB system requires each Policy in each Ministry/MDA to be evaluated at least once in five years. The Policy Evaluation Plan includes details of activities to be evaluated, the timing, and information about the possible evaluation issues and questions that will be addressed by the evaluations. This plan ensures that all Policies or major parts of Policies are evaluated at least once within a five-year period. Ministry top management may organise additional policy evaluations as required to improve products and services and to meet other accountability requirements.		

No	Column No.	MSPP Technical Guide	
SECT	SECTION D: POLICY EVALUATION PLAN		
16	b. M&E Plan	ning	
	1 & 2	Key Performance Indicator (KPI)	
		State the Ministry Outcomes and applicable KPI(s) for each of the Outcomes.Discussed under Performance Planning – Section 9 above.	
	3	Base Year	
		Insert the year which the Ministry will use as a comparison basis in relation to the stated KPI. Discussed under Performance Planning – Section 9 above.	
	3	Baseline (Performance of the Base Year)	
		Insert the actual performance level achieved in the baseline year stated above.  Discussed under Performance Planning – Section 9 above.	
	4	Target	
		Insert the targeted performance levels for planned year. Discussed under Performance Planning – Section 9 above.	
	5	Variance	
		Insert the planned variance for the targeted performance levels. Discussed under Performance Planning – Section 9 above.	
	6	Source of Data	
		Specify the source from which the data for the KPI will be obtained.	
	7	Means of Verification	
		Specify how the Ministry/ Agency can verify the data source(s) stated above.  Verification needs to be done to check for data validity and reliability and often it is being carried by a technical person, a group of knowledgeable and experienced people, a panel of experts, or an independent third party.	
	8	Data Frequency	
		Indicate the data frequency of each of the KPIs. The data frequency refers to the intervals in which the data for KPIs are obtained. There are some data which needs to be collected monthly, some on quarterly basis, and some bi-annually and annually. For each of the KPI, the data frequency would be indicated so that the implementers and M&E officials will know when such data should be gathered, analysed and presented.	

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No	Column No.	PSPP Technical Guide	
SECT	SECTION D: POLICY EVALUATION PLAN		
16	b. M&E Planni	ing	
	9	Instrumentation	
		Instrumentation refers to the modes and mechanisms by which the data could be obtained. This is different to the sources of data. Sources of data refer to where the data could be obtained whereas instrumentation refers to how the data could be obtained. There are many common ways of obtaining data for KPIs. Though there are internally generated data, often the Ministries will have to use external data as well. It is important that the Ministries identify the specific data instrumentations since it will provide clear guidance to the staff as to how the planned and required data could be obtained.	
		There are many common data collection mechanisms. These include the following.	
		<ul> <li>Literature review (review of published data-mostly external)</li> <li>Review of internal documents, reports and publications</li> <li>Own data analysis (Ministry data analysis)</li> <li>Management reports, minutes and memos</li> <li>Key informant interviews / one to one meeting /s</li> <li>Focus group discussions and stakeholder meetings</li> <li>Telephone interviews</li> <li>Feedback from clients and stakeholders (in various ways: Complaints, suggestions, complements, mail replies and letters etc.)</li> <li>Questionnaire surveys</li> <li>Compass workshops</li> <li>Inspections, observations and site / field visits</li> </ul>	
	10	Risks & Assumptions	
		This analysis is focused on M&E activity but not in relation to achievement of intended results (outcomes/outputs). Risks refer to the factors that are beyond the control of implementers (e.g. Ministries), which are less likely to happen and affects negatively for successful implementation of M&E plan and collection of required data. Hence, the risk factors that are addressed here are those which are beyond the control of Ministries and affects negatively for producing appropriate, accurate and reliable data on timely basis for the purposes of M&E.  Hence, the risks that affect the reliability and accuracy of data and factors that	
		might delay the process of informed decision making need to be identified and described in PSSP, so that the implementers (Ministries) could take appropriate measures to mitigate such risks and minimise the negative impact if any, in having accurate M&E data.	

No	Column No.	PSPP Technical Guide	
SECT	SECTION D: POLICY EVALUATION PLAN		
16	b. M&E Plann	ing	
	11	Responsibility	
		The responsibility refers to the party who has the duty and obligation to deal with it. It could be due to the role and/or part of the functions of the job. Most of the M&E functions are the responsibility of the heads of sections/divisions. For some, it is the collective responsibility of committees and teams.	
	12	Budget	
		Specific budgetary needs for collection of data for identified KPIs are indicated here. It is the responsibility of head of M&E and the head of the Project to ensure that these budgetary needs are included in the annual budget.	
		It is not necessary to allocate the common cost of M&E unit and other M&E functions to be allocated to each of the data requirements under KPIs and indicate in this Table.	
	13	Reporting to / User:	
		State the person who needs to be reported with the monitoring data that were	
		collected and analysed. Responsible officer should ensure that this officer received	
		the monitoring data.	
N/A	Cross-cutting	The following cross-cutting issues to be considered and included in the MSPPs.	
	issues to be	1. Disaster preparedness	
	considered	2. Employment creation	
	and included	3. Environmental sustainability	
	in the	4. Gender and development	
	MSPPs.	5. Governance	
		6. HIV and AIDS	
		7. Human Capital Development	
		8. Information and Communication Technology	
		9. Poverty Eradication/Pro-Poor Interventions	
		10. Partnerships	
		11. Regional Development	
		12. Rural Development	
		13. Research & Development	
		14. Marginalized & vulnerable groups integration	