

Paul Grant IV

Cyber Security

Webster Groves, MO

psg4@outlook.com

636-697-6330

Work Experience

IT Analyst

Intelliteach - Creve Coeur, MO

September 2017 to Present

Essential duties and responsibilities include, but are not limited to: Serve as the initial contact for reporting technical issues; Accurately diagnose client technical issues; gather the necessary information; and perform preliminary research using all relevant available resources; Effectively implement the steps found in available resources by following the instructions and using a variety of remote access, user admin, and related tools;

Cashier

Wallis Companies - Saint Peters, MO

February 2016 to September 2017

Responsible for taking money in the form of cash, or credit card from patrons in exchange for products.

Computer Technician

Pi Pizzeria - St. Louis, MO

May 2014 to September 2017

Responsibilities include installing new hardware, repairing software systems, maintaining equipment, and troubleshooting a variety of computer issues.

Education

Associate of Applied Sciences in Cyber Security

St. Charles Community College - Saint Charles, MO

December 2012 to May 2017

Certifications/Licenses

MOS 2013 Certified

MOS: Microsoft Office Specialist 2013 Certification

Additional Information

Eagle Scout