FeedBack



What is Feedback?

Food and Beverage industry is highly unorganized and fragmented, which makes it very difficult for restaurant owners to understand customer needs and fulfill accordingly.

For running any service, it is most important to know if the customers are satisfied with the service offered. Hence, introducing the feedback system.

System Requirements

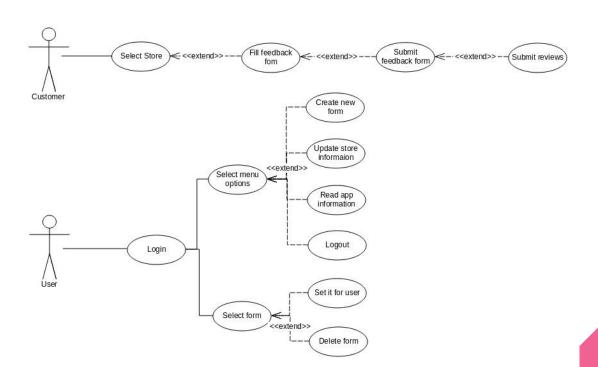
Min SDK Version: 21 (Android 5.0 Lollipop)

Google Play Services v.9.8

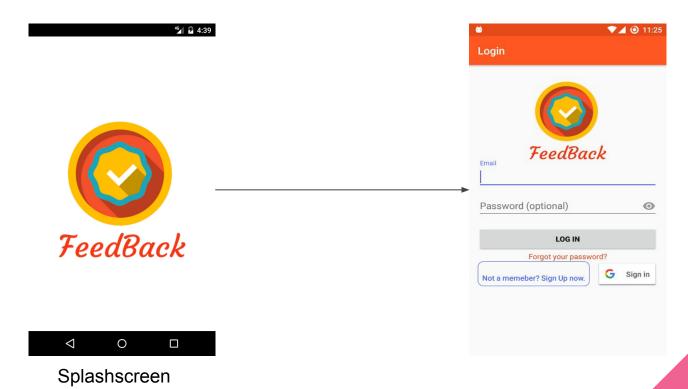
Requirements

- 1. Create account using Google or through email address
- 2. Change profile settings
- 3. Ability to create new Store
- 4. Default feedback form for all stores
- 5. Ability to add new feedback form to a store
- 6. Go directly to the location of the store on Map
- 7. Notifications to be sent to owner of stores after successful completion of feedback

Use Case



Let's Start: App Start



Sign Up->Dashboard



▼ ▲ **③** 11:25

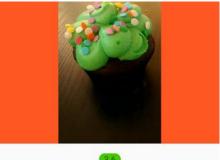
Dashboard->Store





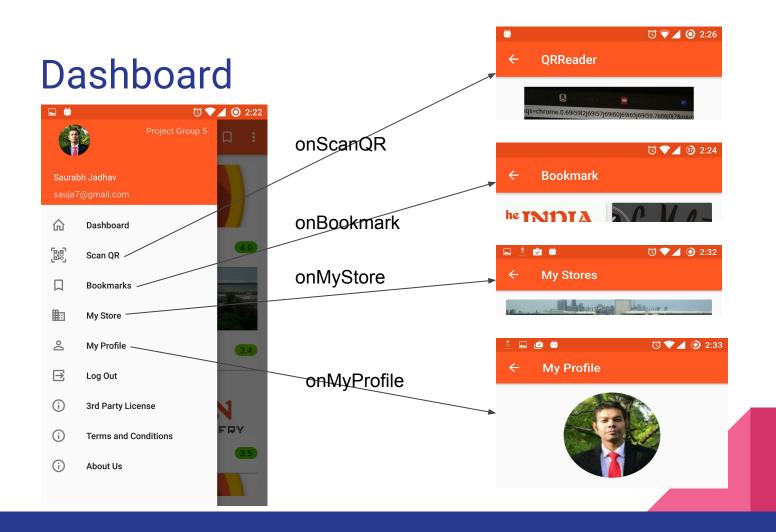


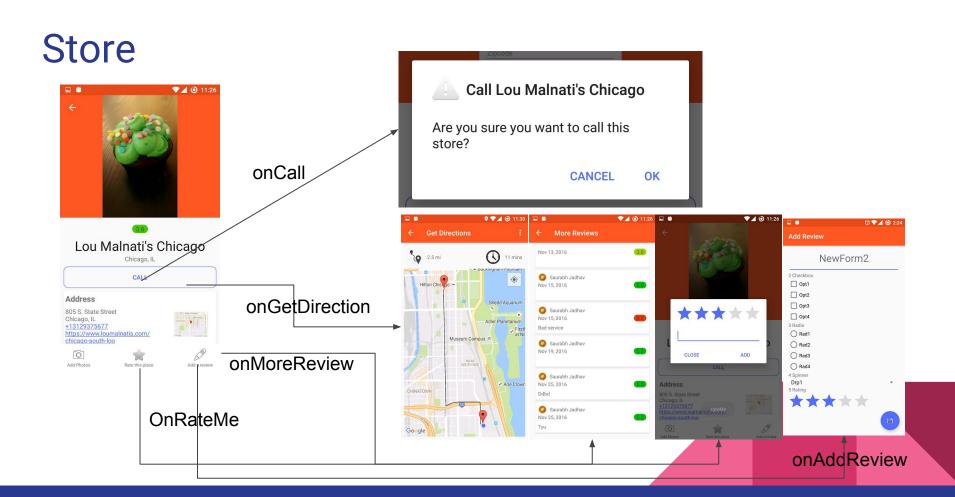
Bookmark



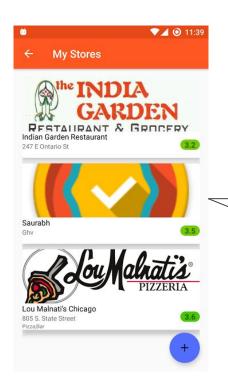
Store





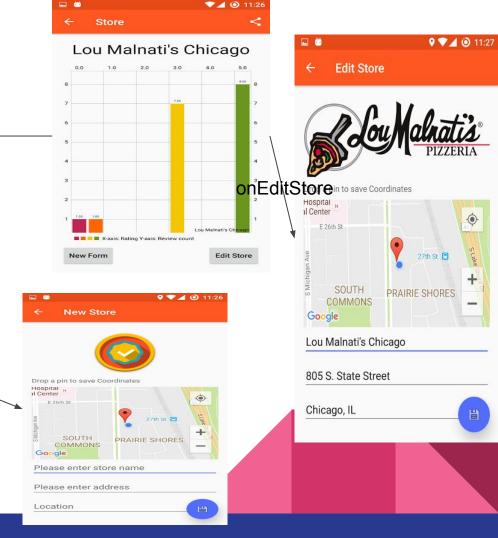


MyStore

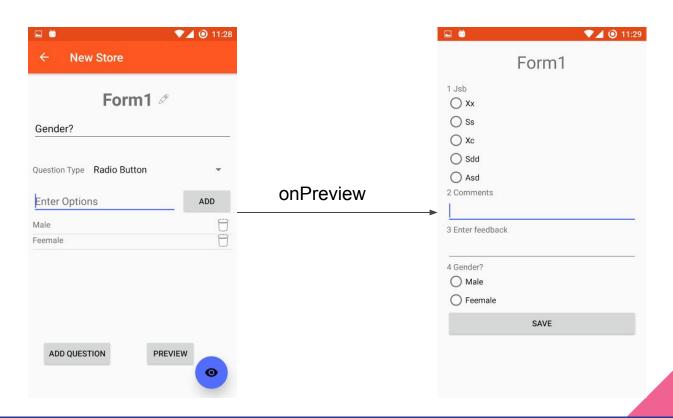


onClick

onNewStore

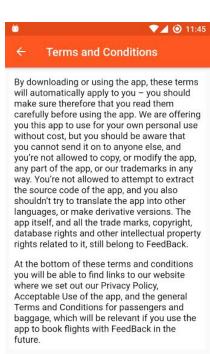


New Form



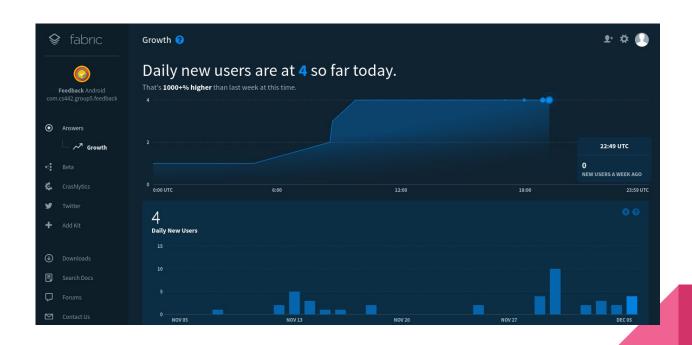
AbousUs/ Terms and Conditions



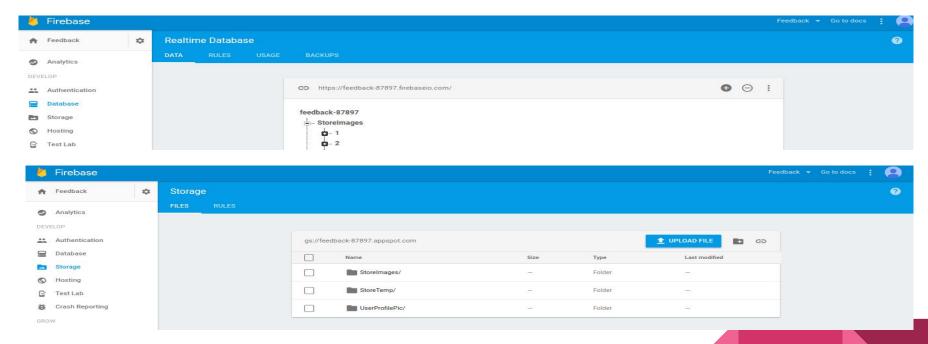


CLOSE

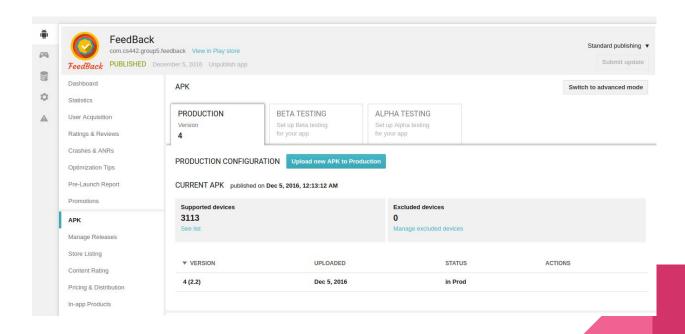
Twitter Fabric



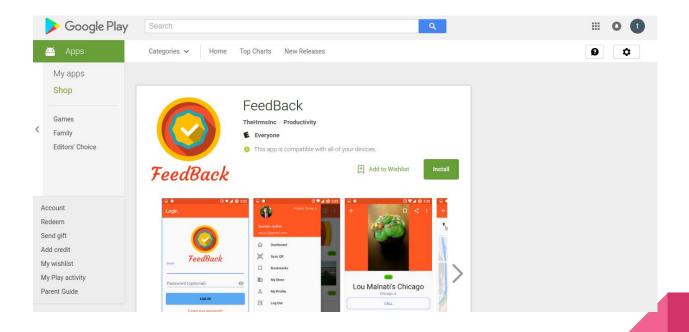
Firebase



Google Play Developer Console



Play Store



Improvements

- 1. A grievance redressal system for store (Ticket System)
- 2. A chat system to engage between store owners and users
- 3. Ability to book cab directly from the app

Developers Work

Aqueel Miqdad

Login SignUp My Profile QR Scan

Shivani Sanjay Shinde

Store

Dashboard

Notification

Android Service

Prajakta Pradeshi

Get Directions New Store Chart

Saurabh Jadhav

UI Prototype

New Feedback form/ My

Stores

Backend Build

Integration

Thank You