## Officially supported migration solutions:

https://docs.microsoft.com/en-us/exchange/mailbox-migration/migrate-mailboxes-across-tenants

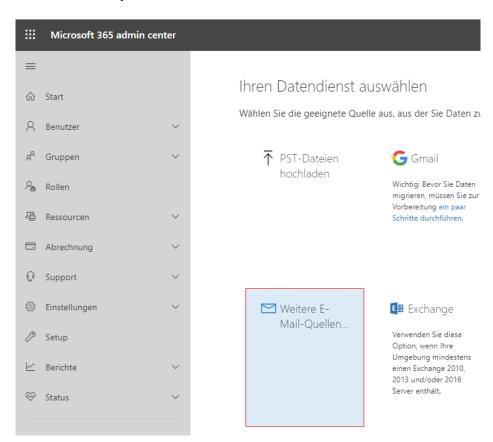
Office 365 email migration performance and best practices

## **IMAP-migration** \*only for your information

\*\*Disclaimer: <u>not officially supported</u>

#### **<u>Background</u>**: known **Limitations** for IMAP-migration:

- 2 years emails max.
- all mails go to the main folders: (inbox, sent , draft etc) (Mailboxes lose folder structure)
- no calendar
- no contacts
- if you re-run failed batch manually, it <u>might</u> not give duplicates \*not guaranteed
  however, we do not support IMAP migration and cannot guarantee it would succeed
- Log into the target tenant:
- Admin center > Setup > Other Mail Sources



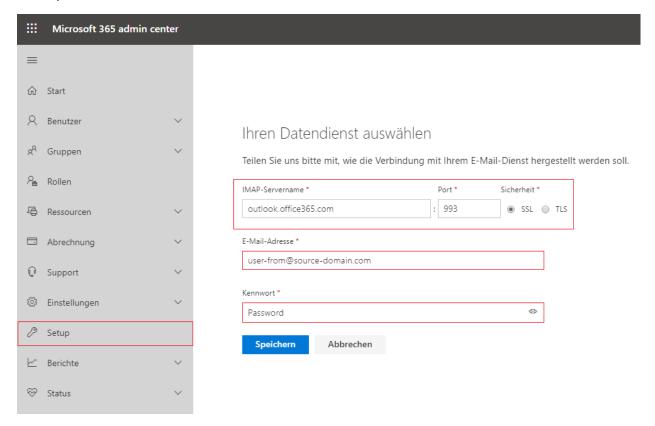
# **Initiate the Migration endpoint**

IMAP-Servername: outlook.office365.com

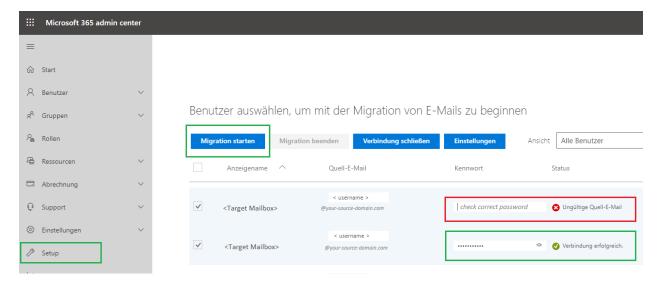
Port: 993

Protocol: SSL

Put any email@source-domain.com

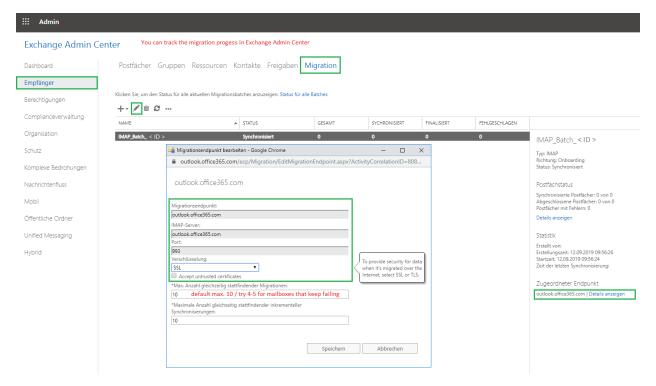


Select target mailbox on the left + source username + password on the correct source-domain.com



#### You can track the migration status in Exchange Admin center > recipients > migration

## https://outlook.office365.com/ecp/



- For failing mailboxes the max concurrent connections is 10 (source)
- Tips for optimizing IMAP migrations

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