# Patrick Soisson

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## Work Experience

#### **USAA - Software Engineer**

June 2021 - Current

- Designed, developed, and tested multiple Salesforce Lightning applications to support USAA auditors.
- Created automated ETL solutions to move large quantities of data from different sources to our applications using DataStage to extract, transform, and load the data and Control-M to schedule these jobs.
- Migrated old Salesforce Classic apps to Lightning, and provided updates to the live Classic pages.
- Reviewed code, created, and assessed merge requests in GitLab. Ran CI/CD Pipelines to build, test, and deploy code.
- Deployed code through the different environments using Copado for Salesforce and UCD for ETL.
- Demoed stories to our business partners to get constant feedback to promote a healthy agile process.
- Created and executed unit, functional, integration, and system testing for Salesforce and ETL changes and documented the results in qTest.
- Created, reviewed, and approved change requests using ServiceNow and championed these changes.
- Reduced technical debt, streamlined old processes, and provided updated and new documentation.
- Collaborated with designers, developers, testers, and stakeholders in a SAFe Agile team.
- Led the Plano Nexus Team which planned, and hosted corporate events to cater to the young IT community.
- Mentored four interns in 2022, provided opportunities to shadow to expand their skills.
- Completed the data track onboarding program and learned USAA's data technology stack.
- Innovated and was awarded the USAA Centennial Hackathon People's Choice Award.

#### **USAA - Software Engineering Intern**

May 2020 - July 2020

- Worked on the Risk Audit IT Team utilizing the SAFe Agile methodology.
- Developed a Salesforce LWC application called Desk Eats.
- Shadowed teammates and worked with the Hadoop Framework and Salesforce LWC.

#### **Fidelity Investments - Software Engineering Intern**

May 2019 - Aug 2019

- Worked in a SCRUM Agile Environment with the Wealth Management Team.
- Designed, developed, and tested an Angular application that CSRs can use to communicate with customers through creating and testing email templates campaigns.

### **Education**

#### The University of Texas at Dallas

Bachelor of Science in Computer Science -  $Cum\ Laude$ 

May 2021

#### Technical Skills

Programming: Java, SQL, HTML, CSS, JS, Apex, Python, C++, C, Bash, ksh, R

Frameworks: Lightning Web Components, Angular, React

Testing: qTest, Apex Unit Tests

Data: DataStage, Control-M, Snowflake, SF Data Loader, Netezza, dbt, Excel, Kafka, Tableau

DevOps: UrbanCode Deploy, Copado, Gitlab CI/CD, Docker, Openshift

#### Certifications

Salesforce Admin Certification