



DOKU API MERCHANT-HOSTED [MIP Version] DOCUMENTATION

Version 1.1

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Table of Contents

1.0 Introduction 3

2.0 Credit Card 4

 2.1 Flow 4

 2.2 Integration..... 5

3.0 Appendix..... 9

 3.1 Parameters Required..... 9

 3.1.1 Payment Request..... 9

 3.2 DOKU Response Codes 10

 3.2.1 General response codes..... 10

 3.2.2 Credit Card 12

 3.3 Check Payment Status API..... 15



1.0 Introduction

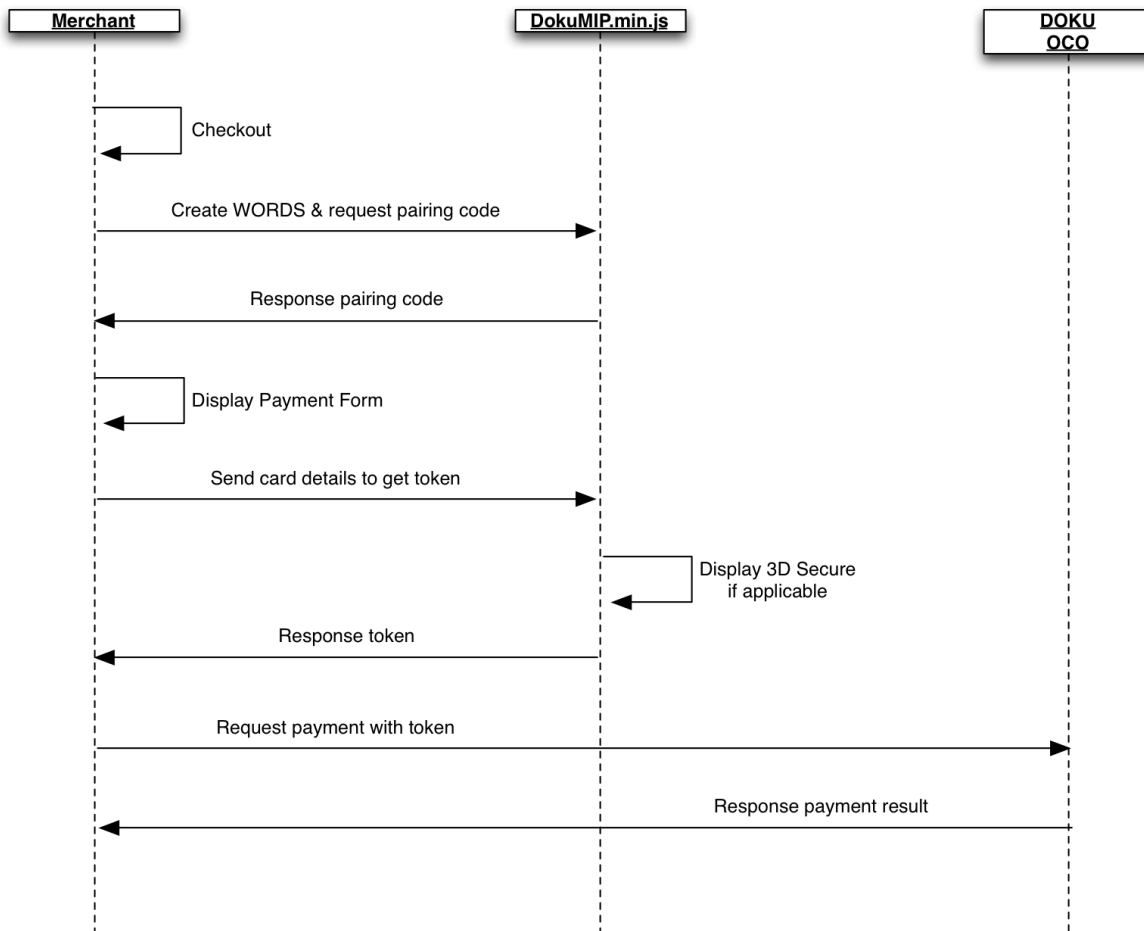
This document will guide merchant to use DOKUMIP.JS, where it enables merchant to have their customer to insert card data details on their own payment page but still have the 3D Secure process which is handled by DOKU. All new merchants will receive a *shared key* and a *merchant code*. Take note of this information as you will need to enter them into the API script during integration. The response codes are categorized by payment method, and can be found in the appendix.



2.0 Credit Card

By default all credit card payments processed by DOKU will undergo 3D secure. Non-3D secure payments are available, however would require further assessment by DOKU and the bank.

2.1 Flow



1. Once customer checkout, merchant need to create WORDS value at server-side and send the parameter using getPairingCodeJS JavaScript function to DOKUMIP.JS to request Pairing Code.
2. DOKUMIP.JS gives response to merchant (Pairing Code) to merchant's checkout page and stored at form hidden element, then the checkout form submitted to payment page.
3. Merchant will display payment form to customer browser, and customer insert card details.
4. Merchant send the card data with Pairing Code to DOKUMIP.MIN.JS to get payment Token using getToken JavaScript function.
5. If the card is 3D Secure enrolled, DOKUMIP.JS will display 3D Authentication page from customer's card Issuing Bank. If the authentication is successful or the card is not 3D Secure enrolled, the process will continue below.
6. DOKUMIP.JS post the Token to merchant's "urlPayment" and wait for response.



7. Merchant server send payment request with Token to DOKU server and then return the response to DOKUMIP.JS.
8. DOKUMIP.JS send the transaction result by calling JavaScript function resultFromOco in merchant's payment form.

2.2 Integration

Credit card MIP integration comprises 3 easy steps:

1. Insert JavaScript
2. Initiate JavaScript parameters
3. Create payment form

To get started on your integration, follow these steps one by one by pasting the template scripts onto your website.

1. Insert the dokumip.js, fancybox.js and fancybox.css onto your website's payment page, along with your custom style. See example:

```
<script
src="https://cdnjs.cloudflare.com/ajax/libs/fancybox/2.1.5/jquery.fancybox.pack.js"></script>
<link href="https://cdnjs.cloudflare.com/ajax/libs/fancybox/2.1.5/jquery.fancybox.min.css"
rel="stylesheet">

<script src="http://staging.doku.com/doku-js/assets/js/dokumip.js"></script>
<link href="http://staging.doku.com/doku-js/assets/css/doku.css" rel="stylesheet">
```

2. Initialize the payment form by creating the words using **doku_library**

```
<?php
require_once(' ../Doku.php' );

Doku_Initiate::$sharedKey = '<Put Your Shared Key Here>';
Doku_Initiate::$smallId = '<Put Your Merchant Code Here>';

$invoice = 'invoice_1458123951';

$params = array(
    'amount' => '10000.00',
    'invoice' => $invoice,
    'currency' => '360'
);

$words = doku_Library::doCreateWords($params);
?>
```

...and adding the following example script on to your webpage, The Pairing Code will be inserted in "frmTester" form as hidden elements.:

```
<script type="text/javascript">
$(function() {
    var data = new Object();
    data.req_merchant_code = '1';
    data.req_chain_merchant = 'NA';
    data.req_payment_channel = '15'; // '15' = credit card
    data.req_transaction_id = '<?php echo $invoice ?>';
    data.req_currency = '<?php echo $currency ?>';
    data.req_amount = '<?php echo $amount ?>';
    data.req_words = '<?php echo $words ?>';
    data.req_form_type = 'full';
    data.req_domain_valid = document.location.origin;
    getPairingCodeJS(data, "frmTester");
})
</script>
```

- When the process completed correctly, merchant's payment form should be appeared. Once the customer has input their card details and submit the data, the data will be processed by DOKU. Send parameter token request along with the credit card information to DOKUMIP.JS using getToken function. Here's the sample JavaScript and PHP on merchant's payment form :

```
<script type="text/javascript">
    var urlPayment = "payment.php";
    var formResponse = new Object();
    formResponse.req_merchant_code = '<?php echo $_POST['mall_id']?>';
    formResponse.req_chain_merchant = '<?php echo $_POST['chain_merchant']?>';
    formResponse.req_payment_channel = '<?php echo $_POST['payment_channel']?>';
    formResponse.req_transaction_id = '<?php echo $_POST['trans_id']?>';
    formResponse.req_amount = '<?php echo $_POST['amount']?>';
    formResponse.req_currency = '<?php echo $_POST['currency']?>';
    formResponse.req_pairing_code = '<?php echo $_POST['pairingcode']?>';
    formResponse.req_access_type = 'W';
    formResponse.req_domain_valid = document.location.origin;

    var iframe = "<iframe name='doku-iframe' height='500' width='500'></iframe>";

    $(document).ready(function(){
        submitForm();
    });

    function submitForm(){
        $("#submitcc").on('click', function(){
            formResponse.form_req_date = $("#doku-cc-exp").val();
            formResponse.form_req_number = $("#doku-cc-number").val();
            formResponse.req_name = $('#doku-name-cc').val();
            formResponse.req_secret = $('#doku-cvc').val();
            getToken(formResponse, urlPayment);
        });
    }
</script>
```

Note : You can change the id field following your id on payment form

- DOKUMIP.MIN.JS will validate if the credit card is 3D or non-3D. The form of authentication differs from each bank, but typically it involves a One Time Password sent via SMS. Not all issuing banks in Indonesia have implemented 3D secure, but the majority of them implemented this. If you would like the 3D secure process to be lifted, please contact DOKU for more information. Further assessment by DOKU and the acquiring bank is required to grant a non-3D secure Merchant ID. If 3D Secure authentication is failed, the process will be stopped and DOKUMIP.JS will send FAILED to resultFromOco (JavaScript function) on merchant's payment form.



5. To do payment, DOKUMIP.JS will post the data (with Token) to the merchant's server, according to the URL set in merchant's action form (urlPayment). Once the data received by merchant, to send payment, here's sample in PHP of payment request parameter which merchant needs to send to DOKU:

```
<?php
require_once('Doku_Library/Doku.php');

Doku_Initiate::$sharedKey = '<Put Your Shared Key Here>';
Doku_Initiate::$smallId = '<Put Your Merchant Code Here>';

$params = array(
    'amount' => $_POST['doku_amount'],
    'invoice' => $_POST['doku_invoice_no'],
    'currency' => $_POST['doku_currency'],
    'pairing_code' => $_POST['doku_pairing_code'],
    'token' => $_POST['doku_token']
);

$words = Doku_Library::doCreateWords($params);

$basket[] = array(
    'name' => 'sayur',
    'amount' => '10000.00',
    'quantity' => '1',
    'subtotal' => '10000.00'
);

$basket[] = array(
    'name' => 'buah',
    'amount' => '10000.00',
    'quantity' => '1',
    'subtotal' => '10000.00'
);

$customer = array(
    'name' => 'TEST NAME',
    'data_phone' => '08121111111',
    'data_email' => 'test@test.com',
    'data_address' => 'bojong gede #1 08/01'
);
```



```

$data = array(
    'req_token_id' => $_POST['doku_token'],
    'req_pairing_code' => $_POST['doku_pairing_code'],
    'req_customer' => $customer,
    'req_basket' => $basket,
    'req_words' => $words
);

$responsePrePayment = Doku_Api::doPrePayment($data);

if($responsePrePayment->res_response_code == '0000'){ //prepayment success

    $dataPayment = array(
        'req_mall_id' => $_POST['doku_mall_id'],
        'req_chain_merchant' => $_POST['doku_chain_merchant'],
        'req_amount' => $_POST['doku_amount'],
        'req_words' => $words,
        'req_words_raw' => Doku_Library::doCreateWordsRaw($params),
        'req_purchase_amount' => $_POST['doku_amount'],
        'req_trans_id_merchant' => $_POST['doku_invoice_no'],
        'req_request_date_time' => date('YmdHis'),
        'req_currency' => $_POST['doku_currency'],
        'req_purchase_currency' => $_POST['doku_currency'],
        'req_name' => $customer['name'],
        'req_payment_channel' => 15,
        'req_basket' => $basket,
        'req_email' => $customer['data_email'],
        'req_token_id' => $_POST['doku_token'],
        'req_mobile_phone' => $customer['data_phone'],
        'req_address' => $customer['data_address']

    );

    $responsePayment = Doku_Api::doPayment($dataPayment);
    echo json_encode($responsePayment);
}else{
    //prepayment fail
    echo json_encode($responsePrePayment);
}
?>

```

6. DOKU will process the payment and response with JSON result, DOKUMIP.JS will received the response and give the transaction result via resultFromOco Javascript function, here is the sample :

```

function resultFromOco(result){
    var textNotifResult = (result === 'SUCCESS' ? "Payment Success" :
    "Payment Failed");
    $(".text-notif-result").html(textNotifResult);
    $(".baseForm").css("display", "none");
    $(".transactionStatus").removeAttr("style");
}

```

Note: This function is on merchant payment form, so merchant can modify the result page of transactions on merchant's side. Please make sure the function name is resultFromOco.

3.0 Appendix

3.1 Parameters Required

In this section of the Appendix, you will find the list of required parameters for the different APIs.

3.1.1 Payment Request

Credit Card Payment Request Parameter

No	Name	Type	Length	Comments	Mandatory
1	req_mall_id	N		Given by DOKU	Yes
2	req_chain_merchant	N		Given by DOKU, if not using Chain, default value is NA	Yes
3	req_amount	N	12.2	Total amount. Eg:10000.00	Yes
4	req_purchase_amount	N	12.2	Total amount. Eg:10000.00	Yes
5	req_trans_id_merchant	AN	...30	Transaction ID from Merchant	Yes
6	req_words	AN	...200	Hashed key combination encryption (use SHA1 method). The hashed key generated from combining these parameters value in this order : Amount + Mall ID+ <shared key> + Invoice No. + Purchase Currency + Token ID + Pairing Code	Yes
7	req_request_date_time	N	X	YYYYMMDDHHMMSS	Yes
8	req_currency	N	3	ISO3166 , numeric code	Yes
9	req_purchase_currency	N	3	ISO3166 , numeric code	Yes
10	req_session_id	AN	...48		Yes
11	req_name	AN	...50	Travel arranger name / buyer name	Yes
12	req_email	ANS	...100	Customer email	Yes
13	req_basket	ANS	...1024	Show transaction description. Use comma to separate each field and semicolon for each item. Item 1, 1000.00.,2,20000.00;item2,15000.00,2,30000.00	Yes
14	token_id	AN		Sent by DOKU during getToken process	Yes
15	req_shipping_address	ANS	...100	Shipping address contains street and number	Optional
16	req_shipping_city	ANS	...100	City name	Optional
17	req_shipping_state	AN	...100	State / province name	Optional
18	req_shipping_country	A	2	ISO3166 , alpha-2	Optional
19	req_shipping_zip_code	N	...10	Zip Code	Optional
20	req_payment_channel	N	2	See payment channel code list	Optional
21	req_address	ANS	...100	Home address contains street and number	Optional
22	req_city	ANS	...100	City name	Optional
23	req_state	AN	...100	State / province name	Optional
24	req_country	A	2	ISO3166, alpha-2	Optional
25	req_zip_code	N	...10	Zip Code	Optional
26	req_mobile_phone	ANS	...11	Home Phone	Optional
27	req_work_phone	ANS	...13	Work Phone / Office Phone	Optional
28	req_birth_date	N	...8	YYYYMMDD	Optional

3.2 DOKU Response Codes

In this section of the Appendix, you will find the list of response codes and their description for the different payment methods.

3.2.1 General response codes

The response codes listed in this section include both prepayment and payment response codes, and mostly apply to all payment methods. These are the most common response codes you will receive from DOKU.

Error Code	Description
0000	Successful approval
5555	Undefined error
5501	Payment channel not registered
5502	Merchant is disabled
5503	Maximum attempt 3 times
5504	Words not match
5505	Invalid parameter
5506	Notify failed
5507	Invalid parameter detected / Customer click cancel process
5508	Re-enter transaction
5509	Payment code already expired
5510	Cancel by Customer
5511	Not an error, payment code has not been paid by Customer
5512	Insufficient Parameter
5514	Reject by Fraud System
5515	Duplicate PNR
5516	Transaction Not Found
5517	Error in Authorization process
5518	Error parsing XML
5519	Customer stop at 3D Secure page
5520	Transaction Failed via scheduler
5521	Invalid Merchant
5522	Rates were not found
5523	Failed to get Transaction status
5524	Failed to void transaction
5525	Transaction can not be process
5526	Transaction is voided because timeout to wallet
5527	Transaction will be process as Off Us Instalment
5529	Invalid Merchant
5530	Internal server error
5531	Pairing Code does not exist
5532	Invalid Payment Channel
5533	Failed to inquiry list of fund
5534	Invalid Pairing Code
5535	Invalid Token
5536	Time Out
5537	Invalid Currency
5538	Invalid Purchase Currency



5539	3D Secure Enrolment check failed
5540	3D Secure Authentication failed
5541	Form Type is not valid
5542	Duplicate Transaction ID
5543	Please check 3D Secure result
5544	Failed to delete token
5545	Failed to Void
5547	BIN are not allowed in promo
5548	Invalid Parameter
5553	Failed to tokenize

3.2.2 Credit Card

The response codes in this section only apply to credit card transactions.

Error Code	VISA	MASTERCARD	ORIGIN	ACTIONS
0001	Refer to card issuer	Refer to card issuer	VISA/MASTER	Tell Customer to contact the Bank Issuer of the card used.
0002	Refer to card issuer, special condition	-	VISA/MASTER	Tell Customer to contact the Bank Issuer of the card used.
0003	Invalid merchant or service provider	Invalid Merchant	VISA/MASTER	Contact DOKU or acquiring bank
0004	Pickup card	Capture card	VISA/MASTER	Should consider blocking the card temporarily or Block login ID
0005	Do Not Honor	Do Not Honor	VISA/MASTER	Tell Customer to contact the Bank Issuer of the card used.
0006	Error	-	VISA/MASTER	Tell Customer to contact the Bank Issuer of the card used.
0007	Pickup card, special condition (other than lost/stolen card)	-	VISA/MASTER	Should consider blocking the card
0008	-	Honor with ID	VISA/MASTER	Tell Customer to contact the Bank Issuer of the card used.
0010	Partial Approval - Private label	-	VISA/MASTER	Tell Customer to contact the Bank Issuer of the card used.
0011	VIP Approval	-	VISA/MASTER	Tell Customer to contact the Bank Issuer of the card used.
0012	Invalid Transaction	Invalid Transaction	VISA/MASTER	Contact DOKU or ACQUIRING BANK
0013	Invalid amount (currency conversion field overflow. Visa Cash - Invalid load mount)	Invalid Amount	VISA/MASTER	Contact DOKU or ACQUIRING BANK
0014	Invalid account number (no such number)	Invalid Card Number	VISA/MASTER	Contact DOKU or ACQUIRING BANK
0015	No such issuer	Invalid issuer	VISA/MASTER	Contact DOKU or ACQUIRING BANK
0019	Re-enter transaction	-	VISA/MASTER	Contact DOKU or ACQUIRING BANK
0021	No Action taken (unable to back-out prior transaction)	-	VISA/MASTER	Contact DOKU or ACQUIRING BANK
0025	Unable to locate record in file, or account number is missing from inquiry	-	VISA/MASTER	Contact DOKU or ACQUIRING BANK
0028	File is temporarily unavailable	-	VISA/MASTER	Contact DOKU or ACQUIRING BANK
0030	-	Format error	VISA/MASTER	Contact DOKU or ACQUIRING BANK

0041	Pickup card {lost card}	Lost Card	VISA/MASTER	Should consider blocking the card temporarily or Block login ID
0043	Pickup card [stolen card]	Stolen Card	VISA/MASTER	Should consider blocking the card temporarily or Block login ID
0051	Insufficient funds	Insufficient Funds/Over Credit limit	VISA/MASTER	Tell Customer to contact the Bank Issuer of the card used.
0052	No checking account	-	VISA/MASTER	Tell Customer to contact the Bank Issuer of the card used.
0053	non savings account	-	VISA/MASTER	Tell Customer to contact the Bank Issuer of the card used.
0054	Expired card	Expired Card	VISA/MASTER	Tell Customer to contact the Bank Issuer of the card used.
0055	Incorrect PIN (Visa cash - invalid or missing SI signature)	Invalid PIN	VISA/MASTER	Tell Customer to contact the Bank Issuer of the card used.
0057	Transaction not permitted to cardholder [Visa cash - incorrect routing, not a load request)	Transaction not permitted to issuer/cardholder	VISA/MASTER	Tell Customer to contact the Bank Issuer of the card used.
0058	Transaction not allowed at terminal	Transaction not permitted to acquirer/terminal	VISA/MASTER	Tell Customer to contact the Bank Issuer of the card used.
0061	Activity amount limit exceeded	Exceeds withdrawal amount limit	VISA/MASTER	Tell Customer to contact the Bank Issuer of the card used.
0062	Restricted card (for example in country exclusion table)	Restricted Card	VISA/MASTER	Tell Customer to contact the Bank Issuer of the card used.
0063	Security violation	Security Violation	VISA/MASTER	Contact DOKU or ACQUIRING BANK
0065	Activity count limit exceeded	Exceeds withdrawal count limit	VISA/MASTER	Tell Customer to contact the Bank Issuer of the card used.
0075	Allowable number of PIN-entry tries exceeded	Allowable number of PIN tries exceeded	VISA/MASTER	Tell Customer to contact the Bank Issuer of the card used.
0076	Unable to locate previous message (no match on Retrieval Reference number)	Invalid/nonexistent "To Account" specified	VISA/MASTER	Contact DOKU or ACQUIRING BANK
0077	Previous message located for a repeat or reversal, but repeat or reversal data are inconsistent with original message	Invalid/nonexistent "From account" specified	VISA/MASTER	Contact DOKU or ACQUIRING BANK
0078	-	Invalid/nonexistent account specified (general)	VISA/MASTER	Contact DOKU or ACQUIRING BANK
0080	invalid date (For use in private label card transactions and check acceptance transactions)	-	VISA/MASTER	Contact DOKU or ACQUIRING BANK

0081	PIN Cryptographic error found (error found by VIC security module during PIN decryption)	-	VISA/MASTER	Contact DOKU or ACQUIRING BANK
0082	Incorrect CW/1CW	-	VISA/MASTER	Tell Customer to contact the Bank Issuer of the card used.
0083	Unable to verify PIN	-	VISA/MASTER	Tell Customer to contact the Bank Issuer of the card used.
0084	-	Invalid Authorization Life Cycle	VISA/MASTER	Contact DOKU or ACQUIRING BANK
0085	No reason to decline a request for account number verification or address verification	Not Decline Valid for AVS only, balance inquiry, or SET Cardholder certificate requests [VISA Only]	VISA/MASTER	Contact DOKU or ACQUIRING BANK
0091	Issuer unavailable or switch inoperative (STIP not applicable or available for this transaction)	Authorization System or Issuer system inoperative	VISA/MASTER	Contact DOKU or ACQUIRING BANK
0092	Destination cannot be found for routing	Unable to route transaction	VISA/MASTER	Contact DOKU or ACQUIRING BANK
0093	Transaction cannot be completed; violation of law	-	VISA/MASTER	Contact DOKU or ACQUIRING BANK
0094	-	Duplicate transmission detected	VISA/MASTER	Contact DOKU or ACQUIRING BANK
0096	System malfunction / System malfunction or certain field error conditions	System Error	VISA/MASTER	Contact DOKU or ACQUIRING BANK
00NO	Force STIP	-	VISA/MASTER	Contact DOKU or ACQUIRING BANK
00N3	Cash service not available	-	VISA/MASTER	Contact DOKU or ACQUIRING BANK
00N4	Cash request exceeds issuer limit	-	VISA/MASTER	Contact DOKU or ACQUIRING BANK
00N7	Decline for CW2 failure	-	VISA/MASTER	Contact DOKU or ACQUIRING BANK
00P2	Invalid biller information	-	VISA/MASTER	Contact DOKU or ACQUIRING BANK
00P5	PIN Change/Unblock request declined	-	VISA/MASTER	Contact DOKU or ACQUIRING BANK
00P6	Unsafe PIN	-	VISA/MASTER	Contact DOKU or ACQUIRING BANK
00TO	Timeout / Transaction's response exceed time limit	Timeout / Transaction's response exceed time limit	DOKU	Contact DOKU or ACQUIRING BANK
00UE	Unknown Exception / PosServer not responding	Unknown Exception / PosServer not responding	DOKU	Contact DOKU or ACQUIRING BANK

3.3 Check Payment Status API

DOKU provides an API for merchants to check the status of a specific transaction. The implementation of this API is optional and can be used if the merchant wants to re-confirm the status of a particular transaction. This API can be accessed by the HTTP POST Method.

HTTP action URL : **<https://pay.doku.com/Suite/CheckStatus>**

To use this API, you should send the below parameters to the above URL:

No	Name	Type	Length	Comments
1	MALLID	N		Given by DOKU
2	CHAINMERCHANT	N		Given by DOKU
3	TRANSIDMERCHANT	AN	...30	Transaction ID from merchant
4	SESSIONID	AN	...48	
5	WORDS	AN	...200	Hashed key combination encryption (use SHA1 method). The hashed key is generated from combining the parameter values in this order : MALLID+ <shared key>+TRANSIDMERCHANT. For transaction with currency other than 360 (IDR), use : MALLID+ <shared key>+TRANSIDMERCHANT + CURRENCY

Response Status

Once the API is executed, DOKU will respond with the payment status in XML format as per below. You can check the Response Code from the table above in this Appendix.

```
<?xml version="1.0"?>
<PAYMENT_STATUS>
  <AMOUNT></AMOUNT>
  <TRANSIDMERCHANT></TRANSIDMERCHANT>
  <WORDS></WORDS>
  <RESPONSECODE></RESPONSECODE>
  <APPROVALCODE></APPROVALCODE>
  <RESULTMSG></RESULTMSG>
  <PAYMENTCHANNEL></PAYMENTCHANNEL>
  <PAYMENTCODE></PAYMENTCODE>
  <SESSIONID></SESSIONID>
  <BANK></BANK>
  <MCN></MCN>
  <PAYMENTDATETIME></PAYMENTDATETIME>
  <VERIFYID></VERIFYID>
  <VERIFYScore></VERIFYScore>
  <VERIFYSTATUS></VERIFYSTATUS>
  <CURRENCY></CURRENCY>
  <PURCHASECURRENCY></PURCHASECURRENCY>
  <BRAND></BRAND>
  <CHNAME></CHNAME>
  <THREEDSECURESTATUS></THREEDSECURESTATUS>
  <LIABILITY></LIABILITY>
  <EDUSTATUS></EDUSTATUS>
</PAYMENT_STATUS>
```

