

GODWIN JOSEPH UDOFIA

QUALITY ASSURANCE ENGINEER

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PROFESSIONAL SUMMARY

Quality Assurance Engineer with over four (4) years of experience. Extensive knowledge of software and database testing including designing and manipulating test data, validating stored jobs, and error replication.

Expertise in automating processes, optimizing workflows, and ensuring seamless collaboration between development and operations teams. Ability to create test plans and cases from specifications or verbal communications.

Excellent interpersonal skills with the ability to serve as a liaison with developers, project managers, and customer support.

EDUCATION

Akwa Ibom State University, Aks.

B.Eng. in Civil Engineering.

Aks, NG

Graduation Date: Oct,2018

- Organisation/Awards: Agbami Medical and Engineering Scholarship Award.

WORK EXPERIENCE

First Bank Nigeria

Quality Assurance Engineer

Lagos, NG

June, 2023 - Present

- Successfully automated critical processes, optimized workflows, and facilitated seamless collaboration between development and operations teams, resulting in 80% increased efficiency and enhanced productivity within the organizational framework.
- Established and implemented a comprehensive testing framework, identifying and validating software products based on specific parameters such as general function, result validity, accuracy, reliability, and adherence to industry standards, resulting in 90% enhanced product quality and compliance metrics.
- Executed rigorous testing protocols to verify that software products consistently meet user and business requirements, adhering meticulously to established guidelines, resulting in 95% marked improvement in product performance and alignment with organizational standards.

China Road and Bridge Coporation

HSE Analyst – Risk Analytics

Ibadan, NG

October, 2022 – May,2023

- Orchestrated an improved operations process for user enquiries, solving 100+ customer enquiries weekly through CRM platforms including Zendesk, Confluence, and Jira.
- Coordinated detailed financial analysis to evaluate resource allocations and reduced overall operating cost by 18% and implemented a product matching algorithm which boosted company revenue by over 25% in the first three months.
- Spearheaded the upgrade of duplicated company data storage to a single cloud-based system which increased the speed of data retrieval by 45%.

NSY Foundation Associates

Statistical Analyst/Consultant

Uyo, NG

June,2021 - October,2022

- Championed complex analysis around company churn and made recommendations for improvements which reduced churn by over 30% the following year.
- Developed key performance indicators to monitor material and equipments purchase alongside seasonal market price trends and reducing operating cost by 18%.
- Successfully trained more than 10 junior staffs on the use of power BI for vizualization and SQL for data cleaning. This upscaled organisational output efficiency by 27%.

SKILLS AND INTERESTS

Skills:

Automation Testing (Scandium, Selenium, Soap UI, Postman) | Performance testing (Apache Jmeter)

Database Management (Microsoft Azure, Amazon AWS and Google Cloud platforms), Microsoft Office (Excel, Powerpoint)

CRM (Zendesk, Confluence, JIRA) | SQL (MySQL, PostgreSQL, SQL Server), | Python (Pandas, NumPy, Seaborn, Matplotlib)

Power BI (Data analysis and visualization), | Tableau (Data integration and transformation), | IBM SPSS (Statistics)

Interests: Software Testing Automation | CI/CD | Strategy and Operations | Analytics