

## **Capstone Project**

# Health insurance cross sell prediction

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#### Problem statement

- Predict Health insurance owners' who will be interested in buying Vehicle Insurance:
- Our client is an Insurance company that has supplied Health Insurance to its customers now they require help in building a model to predict whether the consumers from the past year will also be interested in Vehicle Insurance provided by the company.

#### Python Modules/Packages/Libraries.



Let us begin our analysis by loading the above mentioned Python Modules/Packages/Libraries.

```
# importing libraries
import pandas as pd
import numpy as np
import seaborn as sns
import matplotlib.pyplot as plt
from sklearn.preprocessing import LabelEncoder
from sklearn.model selection import train test split
from imblearn.over_sampling import RandomOverSampler
from collections import Counter
from sklearn.preprocessing import StandardScaler
from sklearn.linear_model import LogisticRegression
from sklearn.metrics import
precision_score,recall_score,accuracy_score,f1_score,confusion_matrix,roc_auc_sc
from sklearn.ensemble import RandomForestClassifier
from xgboost import XGBClassifier
```



#### **Data Summary**

Data set name:-**Health insurance cross sell prediction.csv** - the training set (contains 381109 Insurance records)

The dataset is based on the Health insurance data made available.

#### Shape:

Rows: 381109Columns: 12

```
Important Columns: [' id Gender
```

Driving\_License Region\_Code Previously\_Insured Vehicle\_Age Vehicle\_Damage Annual\_Premium

Age

Policy\_Sales\_Channel Vintage Response \

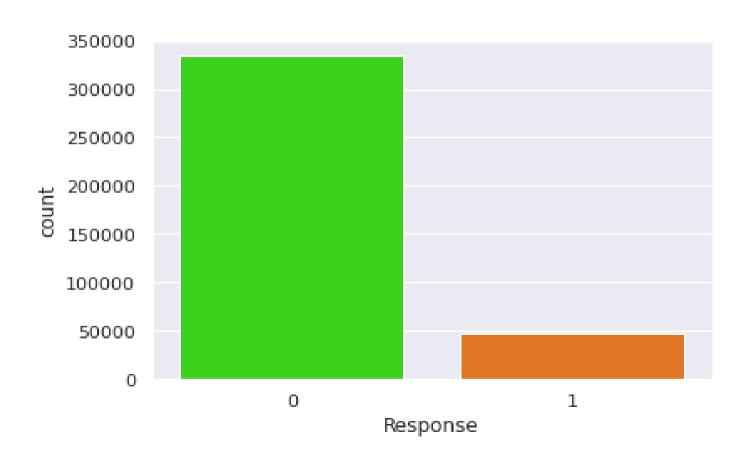
#### **DATA Description:**

ΑI

- id: Unique ID of the existing Health insurance customer
- Gender: Gender details of the health insurance owner.
- Age: Age details of the health insurance owner.
- Driving\_License: Whether the customer has a driving license or Not.
- Region\_Code: Region with code details of the health insurance owner.
- Previously\_Insured : Whether the customer previously\_Insured or Not.
- Vehicle\_Age: Age of vehicle of the health insurance owner.
- Vehicle\_Damage : Whether the customer Vehicle Damaged or Not.
- Annual Premium: Annual Premium amount details of a Customer.
- Policy\_Sales\_Channel: Policy Sales Channel shows us, the number of the sales channel.
- Vintage: vintage details of year and car.
- Response : Response of the customer to buying vehicle insurance.

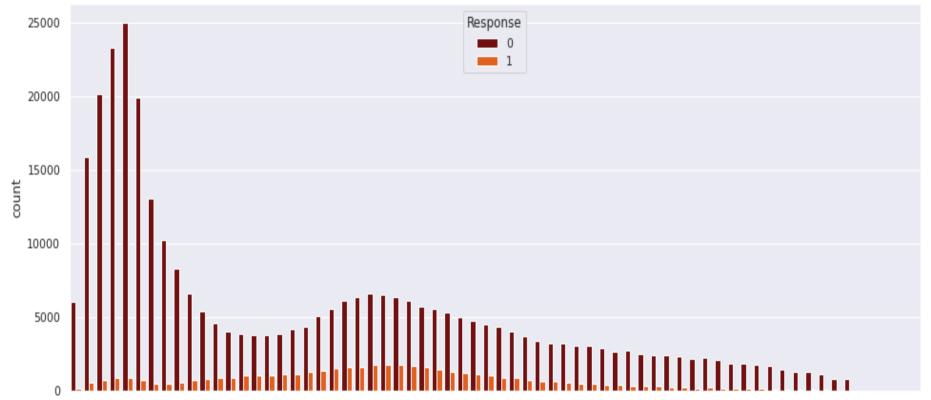


#### Analysis of Response and Count





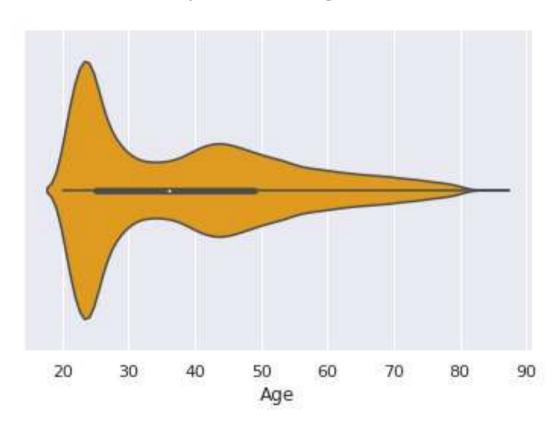
#### Analysis of Age vs Response



20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80 81 82 83 84 85

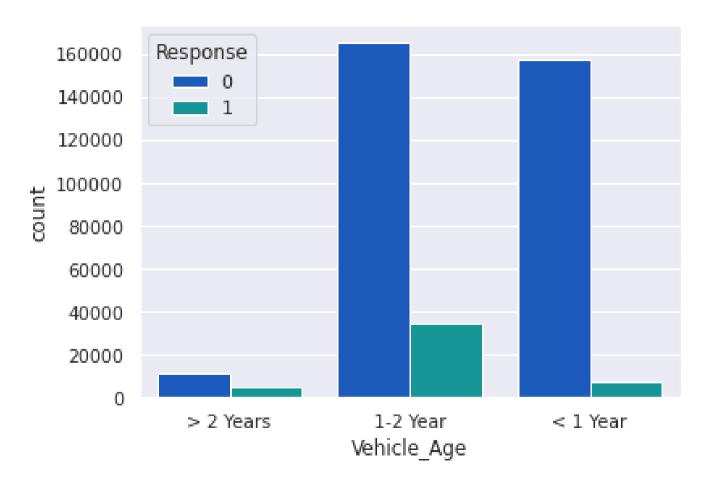


### Analysis of Age



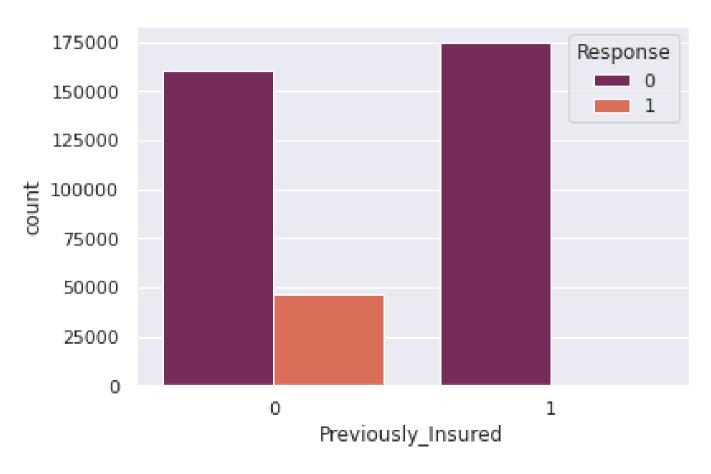
#### Analysis of Vehicle\_Age w.r.t Response





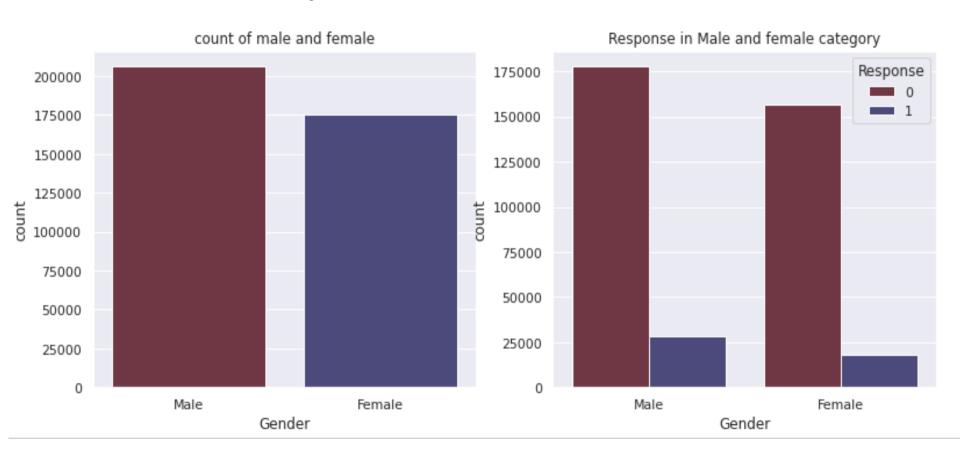
## Analysis: Previously\_Insured w.r.t Response







#### Analysis based on Gender



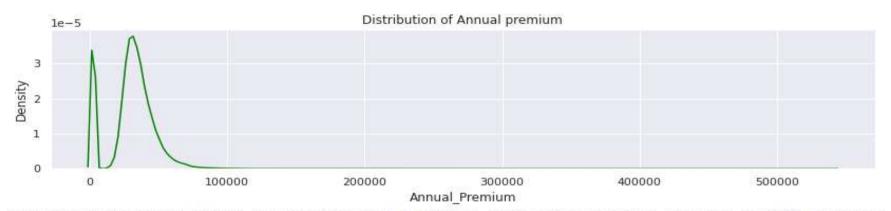
### Analysis on Driving License



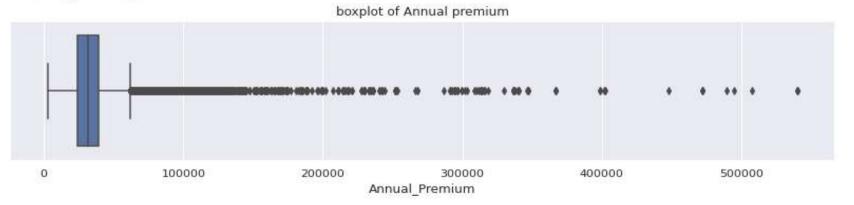


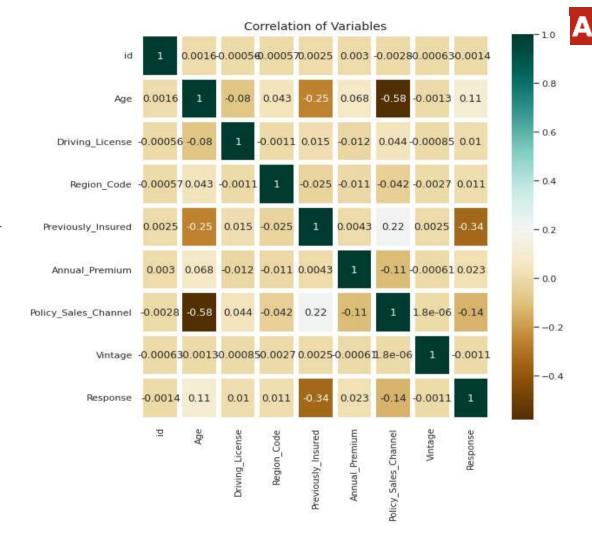


#### Analysis based on Annual\_Premium



/usr/local/lib/python3.8/dist-packages/seaborn/\_decorators.py:36: FutureWarning: Pass the following variable as warnings.warn(

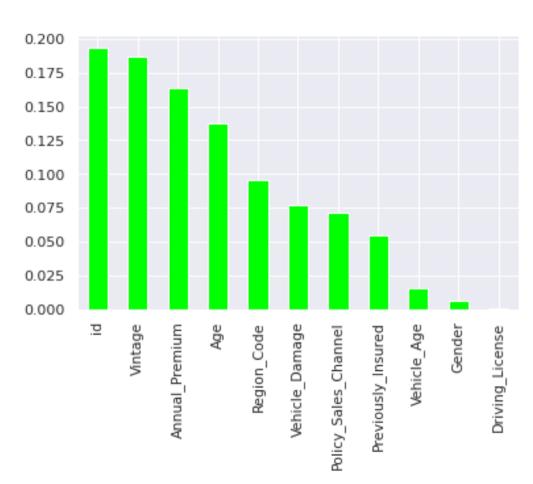




#### **Defining Correlation**

#### Feature Selection







## Model selection and fitting

- The Problem can be identified as Binary Classification such as whether consumer purchases vehicle insurance or not.
- Data contains more than 300000 information or variables.
- It's smarter way to stay away from SVM Classifier because takes more time to train as the dataset increases.



## Fitting of Models

- 1. Logistic regression model
- 2. Random forest classifier
- 3. XGBoost Classifier



## Challenges

- 1. The data set was challenging to comprehend and manipulate.
- 2. Due to the Binary nature of the problem, finding and fitting the appropriate model for the data might be difficult.
- 3. Identifying the key factors and deciding best fit models after getting results of models.
- 4. We were unable to do visualisation and fitting of model easily due to bulk and running models were taking lot of time.

#### CONCLUSION



- 1. More customers between the ages of 30 and 60 are likely to purchase insurance.
- 2. Vehicle insurance is not interesting to anyone under the age of 30. The lack of involvement could be a factor, they may not yet have expensive vehicles and have little knowledge about insurance.
- 3. Consumers with 1-2-year-old vehicles are more interested as compared to others.
- 4. Customers who own vehicles that are less than 1 year old have very little chance of purchasing insurance.
- 5. Customers with driver license are more likely to get insurance.
- 6. Vehicle damage customers are more likely to purchase insurance.
- 7. The male category is slightly more notable than the female category, and chances of buying the insurance are likewise minimally high.
- 8. The variable such as Age, Previously\_insured, Annual\_premium is more affecting the target variable.
- 9. We can observe from a comparison of the ROC curve that the Random Forest model performs better. Because better performance is shown by curves that are closer to the top-left corner.