ReCorever

USER STORY

CoreFour
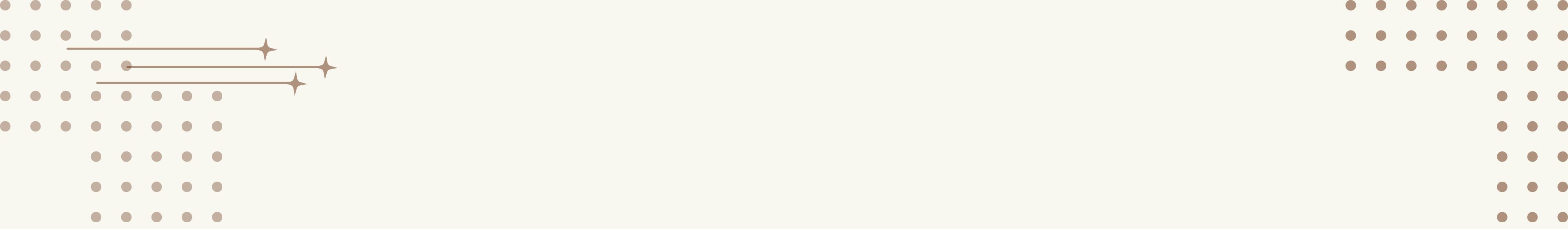
As a **user**,

I want to **report lost items** with details (photo, description, location, date),

So that I can increase the chances of recovering them.
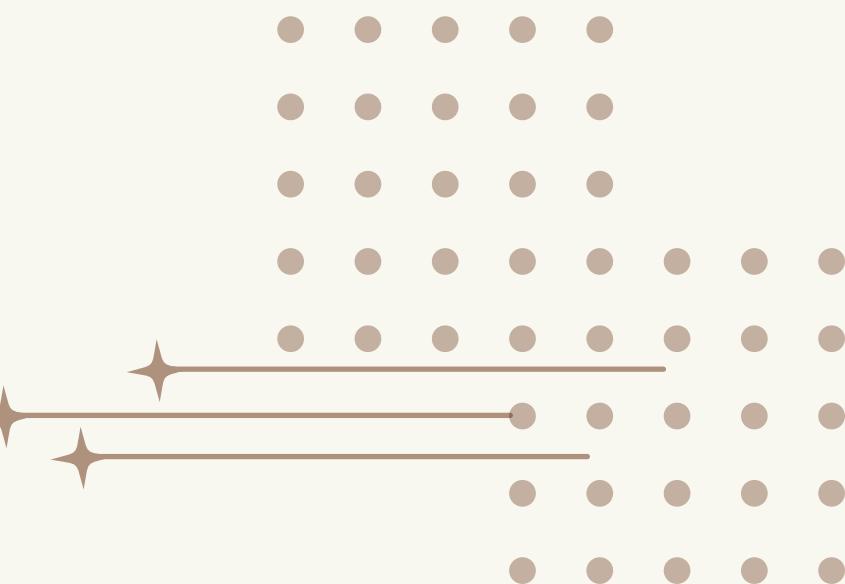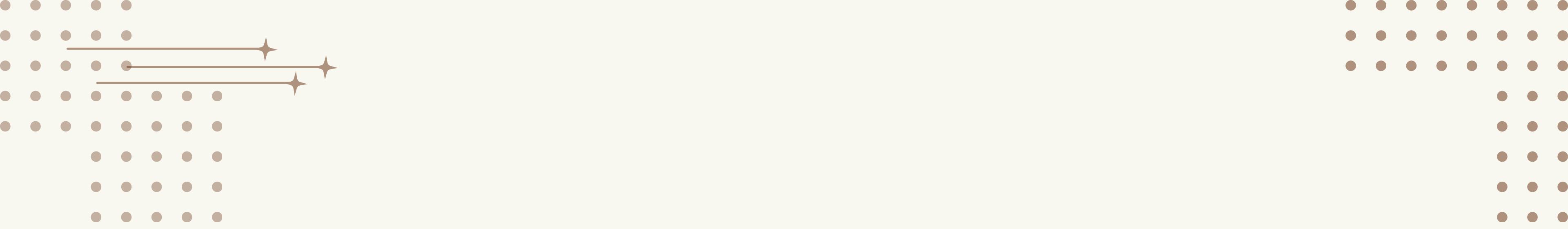
As a **user**,

I want to **report found items** with details (photo, description, location, date),

So that they can be returned to the rightful owner.
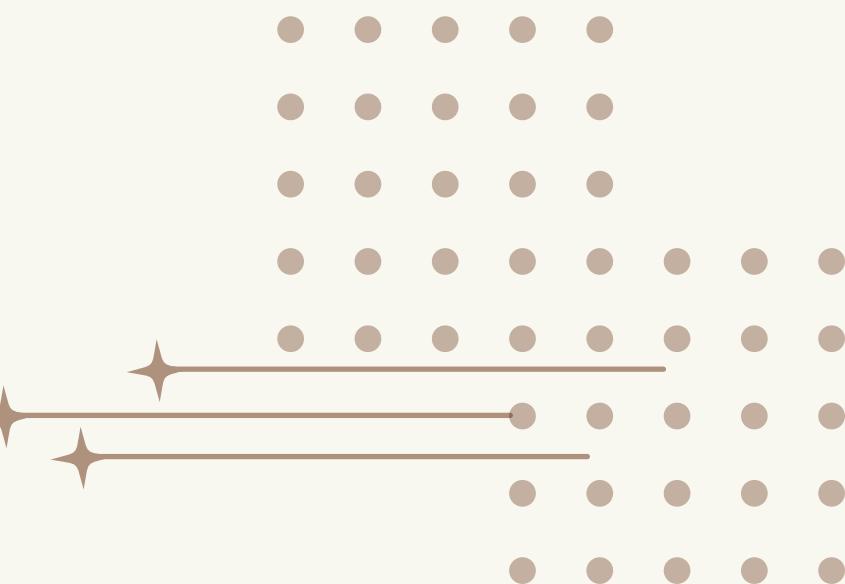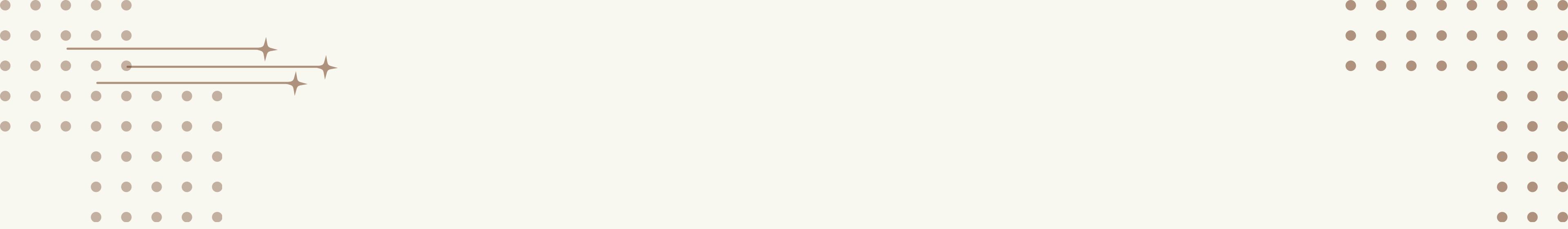
As a **user**,

I want to **search** the lost and found items,

So that I can quickly check if my item has been reported.
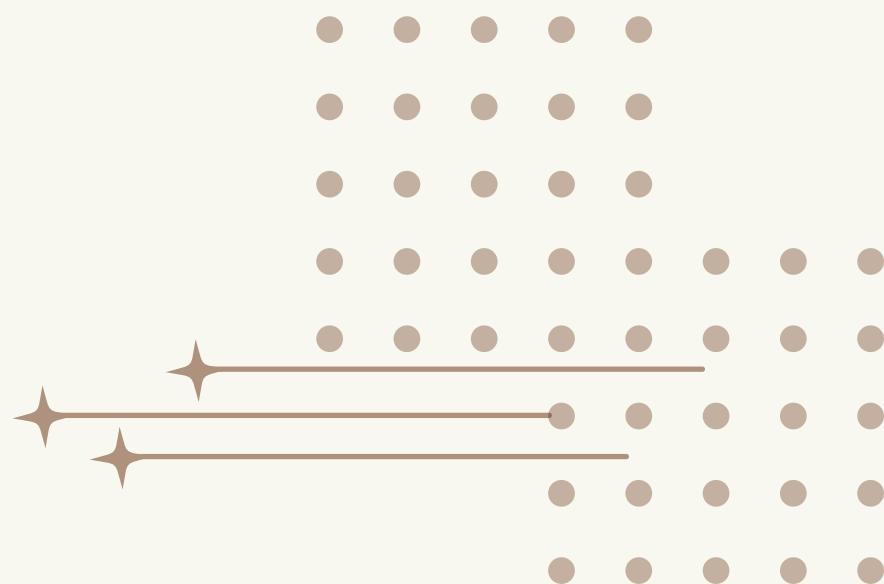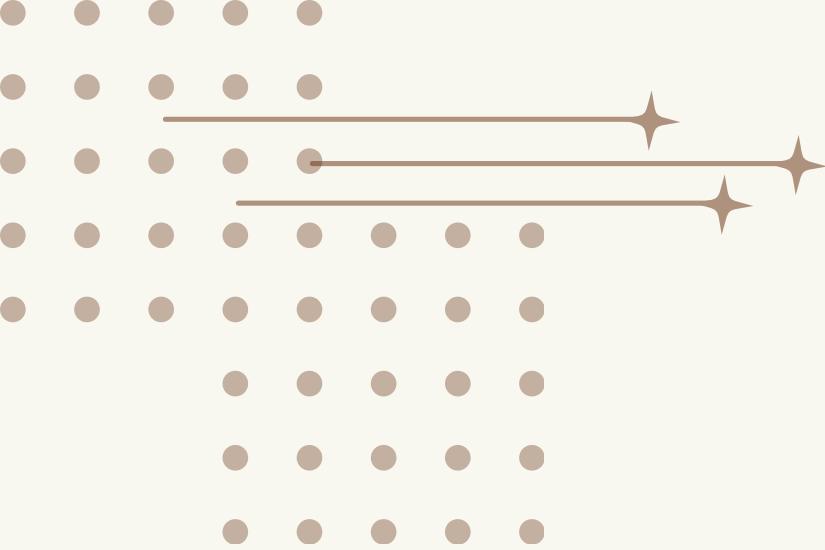
As a **user**,

I want to **track the status** of my reported items (pending, verified, claimed),
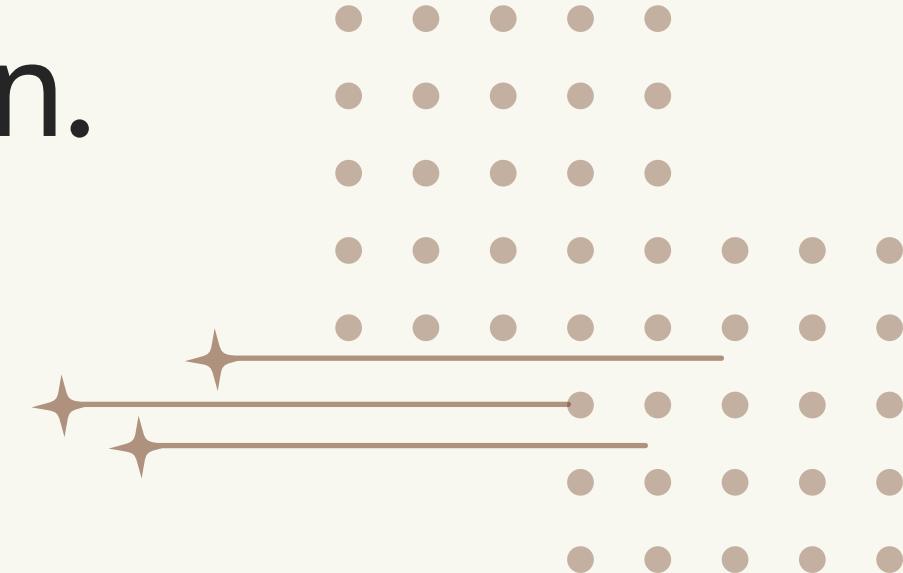
So that I know what is happening with them.
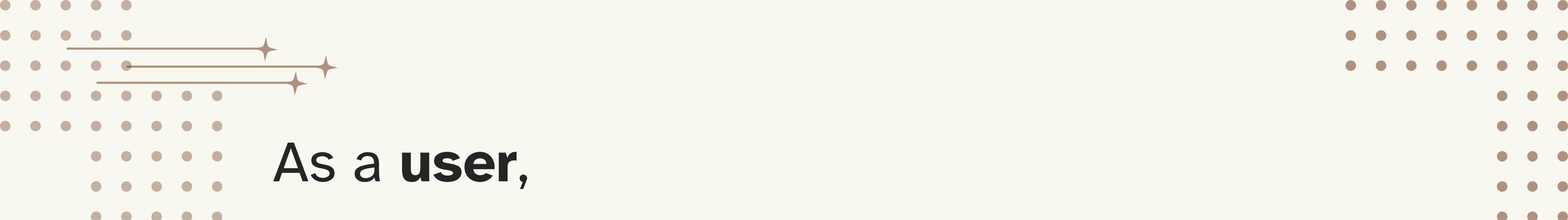
As a **user**,

I want to **receive notifications** when a possible match is found and when my lost report is about to expire
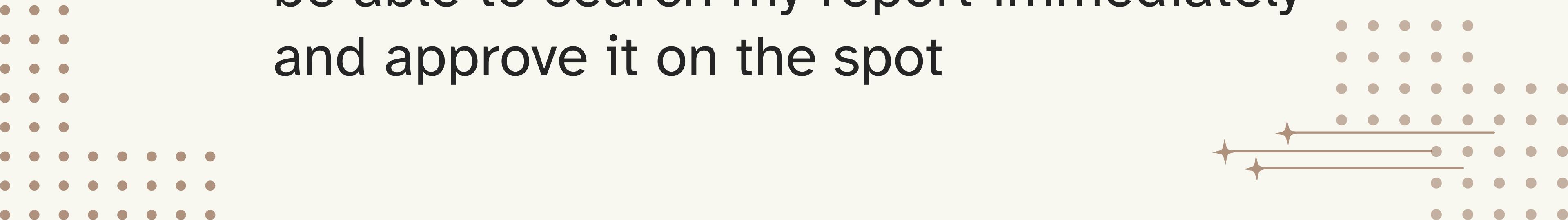
So that I can immediately take action.
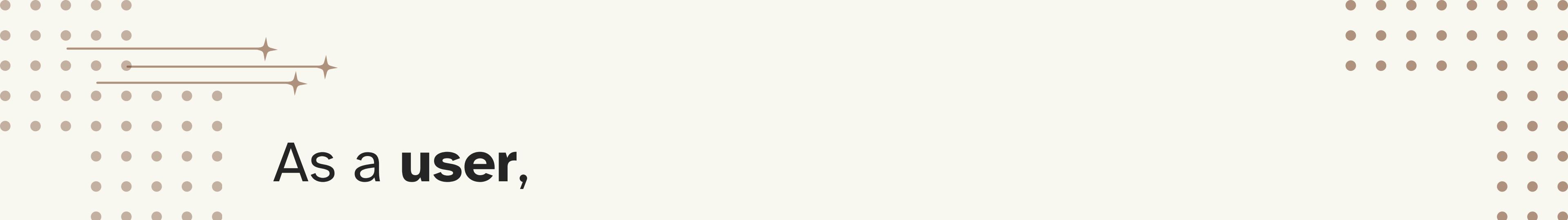
As a **user**,

I want to see a **unique reference code for my own reported found item**

So that I can present it to the admin when surrendering a found item for the admin to be able to search my report immediately and approve it on the spot
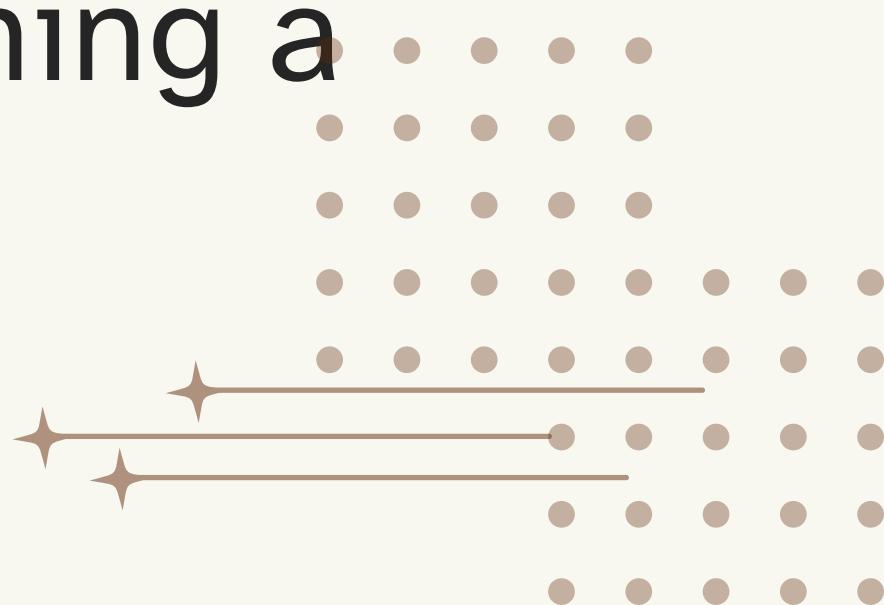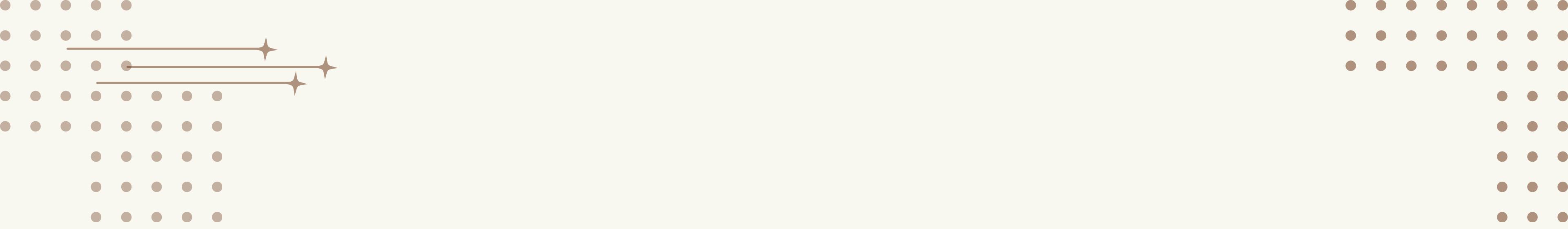
As a **user**,

I want to see a **unique reference code for a found item**

So that I can provide it to the admin to quickly and accurately identify my item among other similar item when claiming a found item.
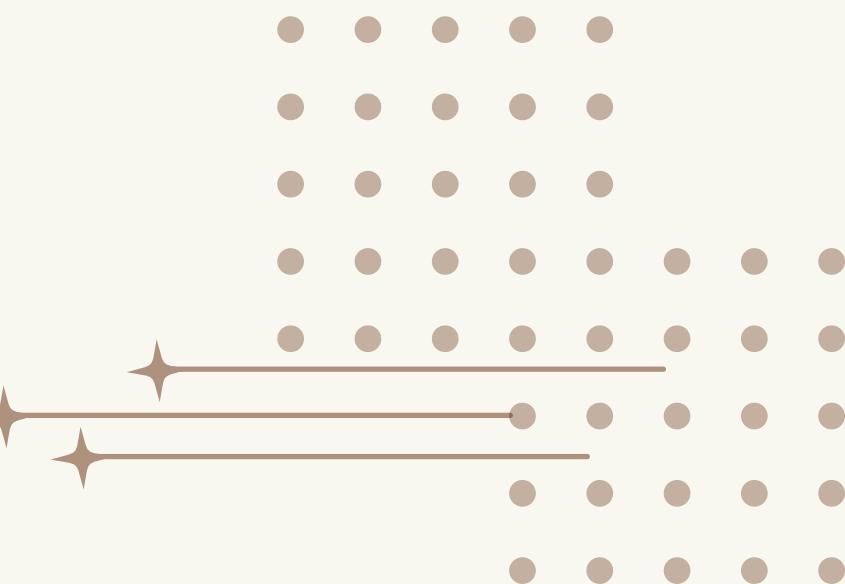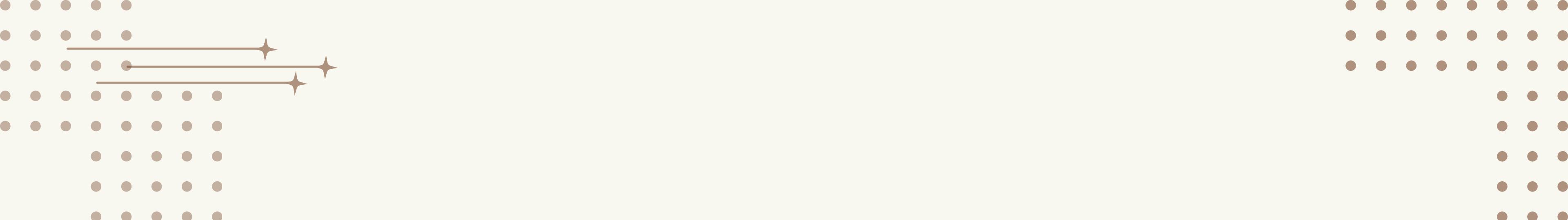
As an **administrator**,

I want to **verify reported items,**

So that only valid and accurate entries are recorded in the system.
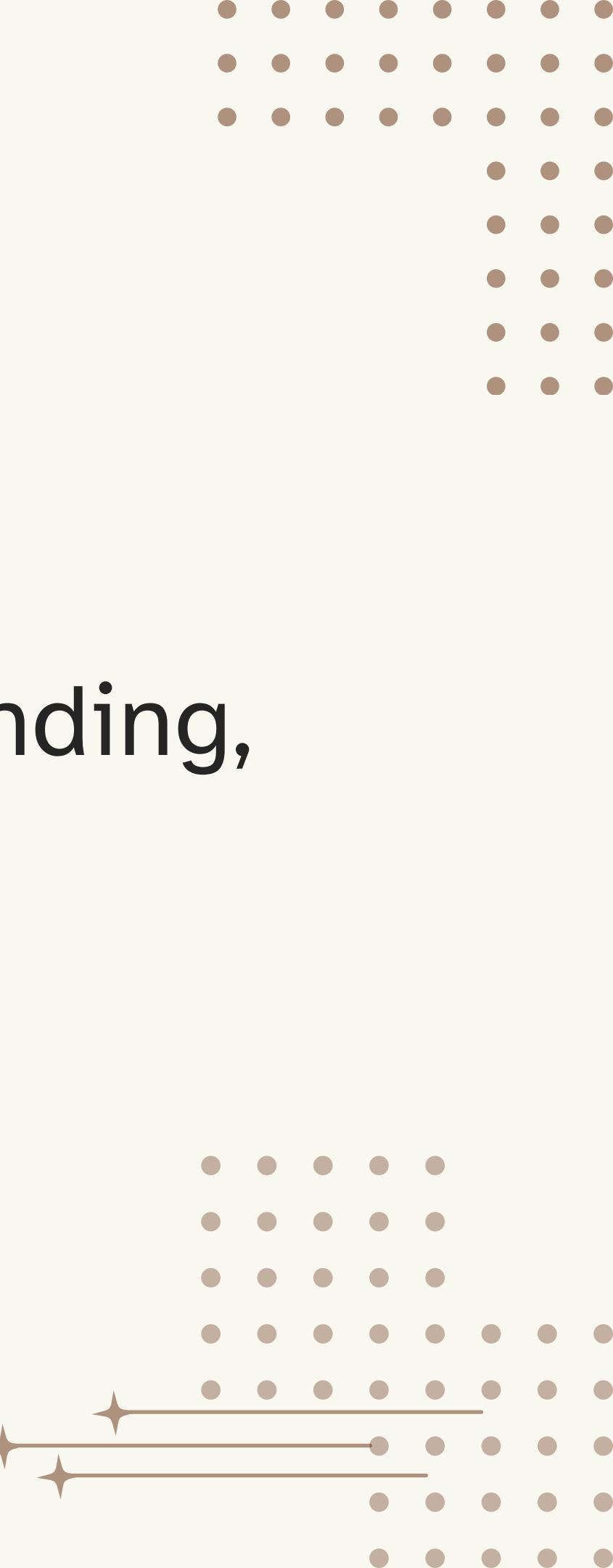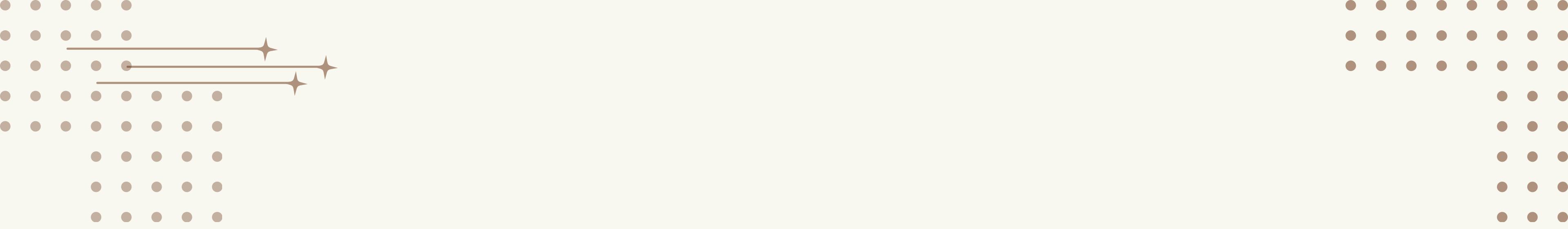
As an **administrator**,

I want to **manage item statuses** (pending, verified, claimed, archived),

So that the system stays organized.
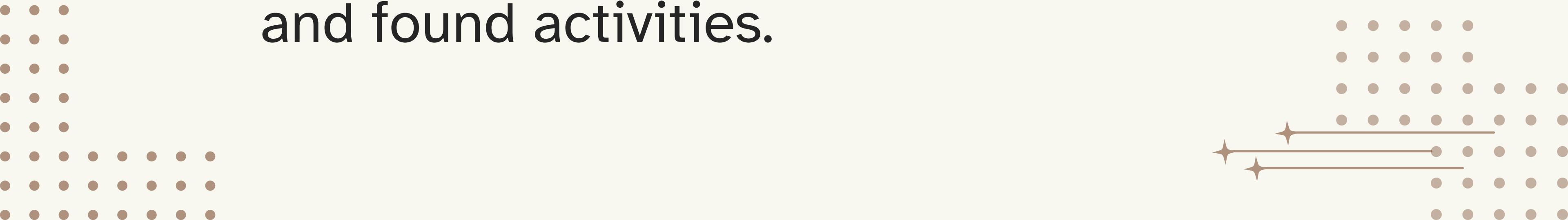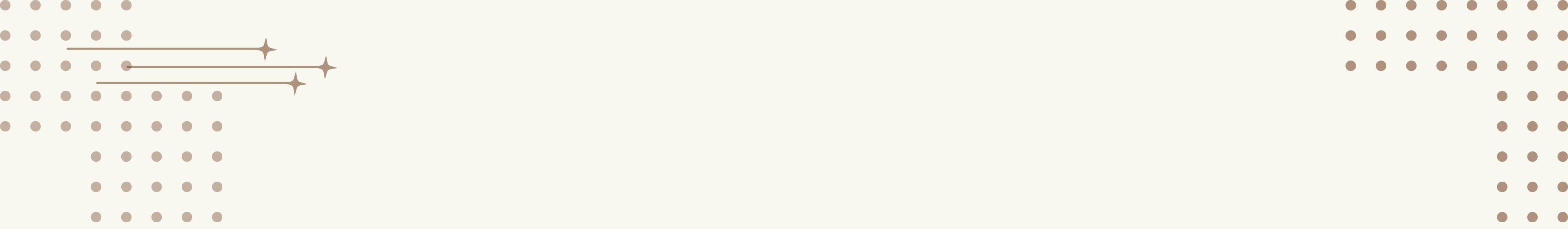
As an **administrator**,

I want to **monitor all reports** through a dashboard,

So that I have a complete overview of lost and found activities.
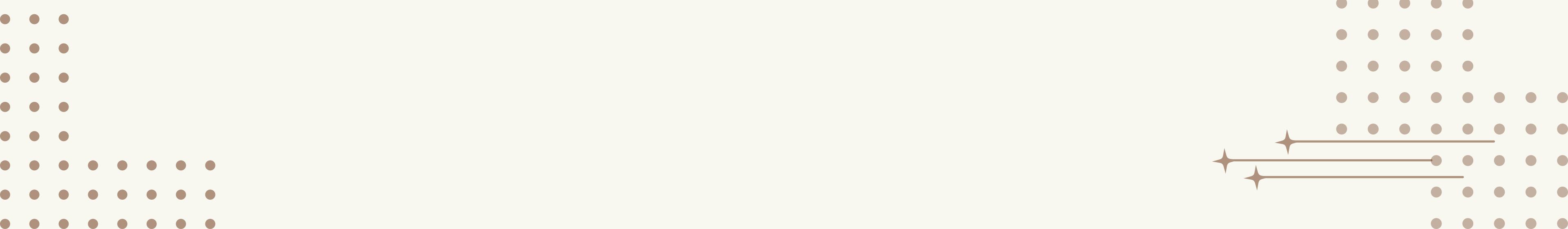
As an **administrator**,

I want to **notify users** when their reports are verified or matched,

So that communication is clear and timely.
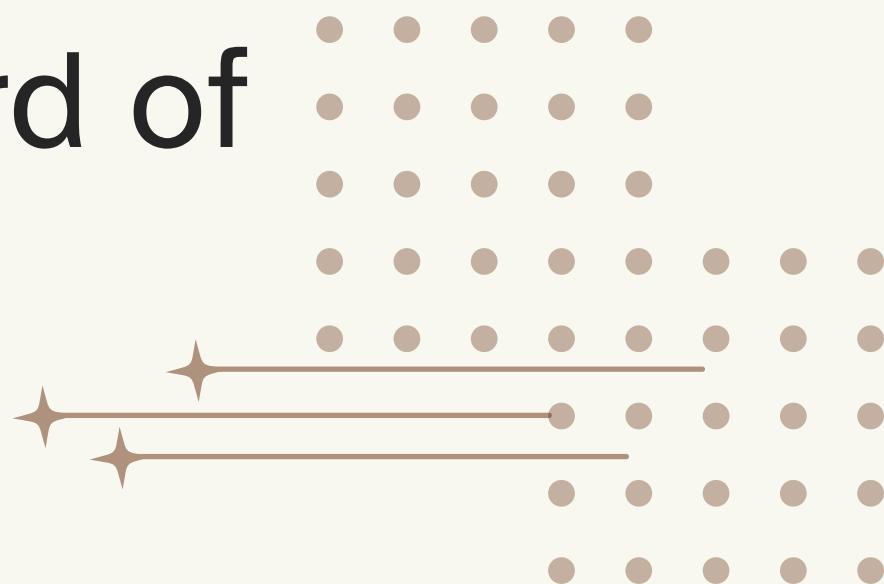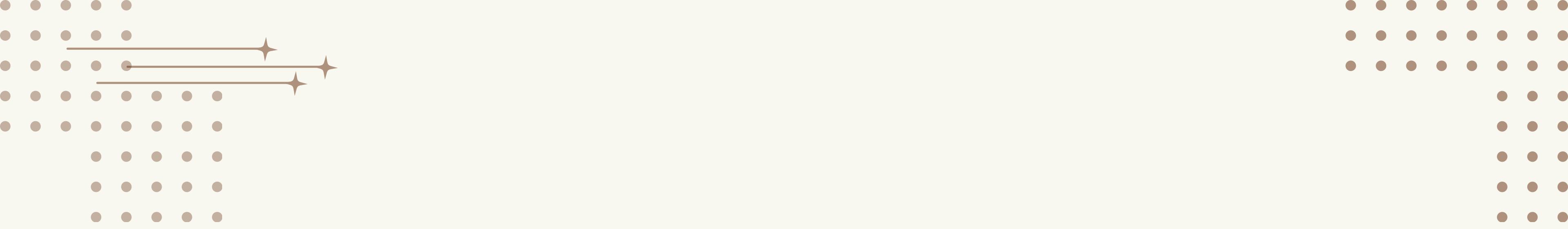
As an **administrator**,

I want to **submit a claim form** every time someone claiming a found item,

So that I can document the claimant's identity and maintain an official record of the item's release.

As an **administrator**,

I want to **unarchive a claimed item** and submit a new claim form,

So that I can correct the record and document the item's release to the rightful owner in the event of a claim conflict.

THANK YOU

CoreFour