USER STORY

Bank Account Holder

As a

Bank account holder

I want to

Register and Log-in my account

So, I can

Access my own account

As a

Bank account holder

I want to

View my balance

So, I can

Track the amount in my account

As a

Bank account holder

I want to

Check my account transaction history

So, I can

See where my money is going

As a

Bank account holder

I want to

Transfer my funds to another account

So, I can

Send money to other people and manage my funds properly

As a

Bank account holder

I want to

Receive a one-time-password (OTP) during fund transfer

So, I can

Secure my transactions

Bank Teller

As a

Bank Teller

I want to

Modify the balance of an account through deposit/withdrawal transactions

So, I can

Assist customers in managing their funds

As a

Bank Teller

I want to

Have to have transaction receipt

So, I can

Have a proof of the transaction

As a

Bank Teller

I want to

Verify my customer's identity before going thru the transaction

So, I can

Prevent fraudulent transactions