



Help & Support

Test Matrix

Test Case ID	Test Case Description	Test Data	Expected Result	Test Status	Test Result	Remarks
HS001	Submit form with valid message and image	Valid message, valid image	<ul style="list-style-type: none">• Issue sent to support team successfully.• Display a modal message confirming submission.	Tested	Passed	
HS002	Submit form with valid message but no image	Valid message, no image	<ul style="list-style-type: none">• Display a modal message "Please fill out the form accurately and completely."	Tested	Passed	
HS003	Submit form with valid image but no message	No message, valid image	<ul style="list-style-type: none">• Display a validator message indicating that the message is required.	Tested	Passed	
HS004	Submit form with message shorter than 10 characters	Message shorter than 10 characters, valid image	<ul style="list-style-type: none">• Display a validator message indicating that the message must be at least 10 characters long.	Tested	Passed	

