



FPT ACADEMY INTERNATIONAL

FPT – APTECH COMPUTER EDUCATION

MOONBAY HOTEL

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| Batch. | T1.2406.E1 | |
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Month 04 Year 2025

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REVIEW 1

ACKNOWLEDGE

Our group would like to devote this chapter to express our sincere appreciation to all those who offered us valuable assistance during in carrying out this Project.

Firstly, we owe a debt of gratitude to our dedicated instructor, MS. Le Mong Thuy, whose suggestions and encouragement helped us to overcome not only technological challenges but also psychological tension. Without him, our work could not complete successfully.

Secondly, we highly appreciate the Project Team at the Head Office, which has provided us an excellent opportunity to apply what we learned into practice. We are certain that the experiences we gained from this project will facilitate our future career greatly.

Thirdly, we would also like to express my gratitude to all the staff members of my center for not only providing me with the opportunity to work with them on this project, but also for their support and encouragement throughout the process.

Finally yet importantly, we wish to say a personal thank you to all our dear classmates and team members who are always willing to support us openly and enthusiastically.

INTRODUCTION

Moonbay Hotel – Easy Booking, Perfect Stay! Welcome to the official website of Moonbay Hotel, a hospitality brand with 9 branches across Vietnam – from serene beaches to vibrant city centers. Our smart online booking platform offers you a fast, convenient, and fully flexible reservation experience – anytime, anywhere, with just a few clicks.

Whether you're traveling for leisure or business, our website lets you explore detailed room information, amenities, real images, and transparent pricing. With a flexible search system, you can filter rooms by location, date, budget, and personal preferences. All bookings are processed securely, with 24/7 support and instant confirmation. **Moonbay – your ideal stay begins with the convenience of our online booking experience.**

For Moonbay hotel's customer base:

- Unregistered visitors can register for a member account.
- Registered visitors can log in and manage their personal account information.
- Visitors can search for hotel branches by location across Vietnam.
- Visitors can search rooms by date, price range, and room type.
- Visitors can view detailed room descriptions, amenities, and real images before booking.

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- Visitors can select and reserve rooms by adding them to their booking cart.
- Visitors can view their current and past booking history.
- Visitors can proceed to secure and instant checkout.
- Visitors can review, modify, or cancel upcoming bookings (according to hotel policy).
- Visitors can contact the hotel for inquiries or feedback via the "Contact Us" function.

PROBLEM DEFINITION

After analyzing the project specifications of Moonbay Hotel, and to properly meet the requirements of modern customers, we concluded that to achieve optimal functionality and user experience, the system should address the following queries::

FROM THE VIEW POINT OF VISITORS

- A homepage will highlight hotel branches, featured rooms, promotions, and display a consistent logo across all pages.
- A navigation header and footer will include all available functionalities of the website.
- Visitors can search for branches, view room details, check availability, and make online reservations.
- Registered visitors can log in, manage their profile, view booking history, cancel or modify upcoming bookings, and receive promotional emails or member-only offers.

FROM THE VIEW POINT OF THE ADMINISTRATOR

- An admin login page will provide access to the Moonbay Hotel management panel.
- Admin can view, add, update, delete, and manage hotel branches and room types.
- Admin can view, search, lock/unlock, or delete customer accounts.
- Admin can view, update, cancel, or manage booking orders.
- Admin can manage registered user accounts, including updating details or resetting passwords.
- Admin can send newsletters or promotional campaigns to subscribed users.
- Admin can register and assign roles to hotel staff or customer service representatives.

CUSTOMER'S REQUIREMENTS SPECIFICATIONS (CRS) CLIENT: MOONBAY HOTEL

BUSINESS/PROJECT OBJECTIVE:

The objective of the Moonbay Hotel website project is to create an easy-to-use online booking system that enhances customer experience and streamlines hotel management across all 9 branches. The platform will enable users to book rooms, manage reservations, and allow administrators to oversee operations efficiently..

INPUT TO THE SYSTEM:

Moonbay Hotels administrators need to provide:

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- Information required to create admin accounts for accessing the hotel management system.
- Details of hotel branches, room types, and availability that will be displayed on the website.
- Payment methods and pricing for room bookings, as well as any applicable discounts or promotions.
- Information required to create staff accounts within the admin system, including roles and responsibilities.

Customers Moonbay Hotels need to provide:

- Personal information for booking rooms (name, contact details, etc.).
- Email information to receive promotional offers, newsletters, or booking confirmations.

OUTPUT FROM THE SYSTEM:

Moonbay Hotels administrators will be able to:

- Login/Logout to the admin system.
- Manage (view, add, update, delete, hide) hotel branches, room types, availability, and pricing.
- Manage (view, add, update, delete, find, lock, unlock) customer accounts.
- Manage (view, add, update, delete) news and promotions.
- Manage (view, add, update) bookings and orders.

Moonbay Hotels guests will be able to:

- Register customer account.
- Book rooms after entering personal and payment information.
- View rooms and bookings that they have selected.
- View booking history.

Moonbay Hotels customer will be able to:

- Register account.
- Login/Logout to the account.
- Search for rooms by name, price, or other filters.
- Add rooms to the cart and proceed to checkout.
- View booking history.

SCOPE OF WORK

The application should perform the following functions:

LOGIN:

- There are 3 types of accounts in the system: **admin**, **staff**, and **inspector**.
 - Administrator logs in as **admin**.
 - Hotel staff logs in as **staff**.
 - Supervisor or auditor logs in as **inspector**.

For “admin”:

- Can view, add, update, and delete information related to hotel branches, room types, availability, and pricing.
- Can view customer information (ID, name), add new customers, update details, delete, lock, and unlock accounts.

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- Can view and manage news and promotional content.
- Can view and manage room bookings and reservation records.
- Can assign roles and manage staff accounts.

For "staff":

- Can perform similar tasks as admin but limited to **view**, **add**, and **update** only.
 - Cannot delete data, or lock/unlock customer accounts.
 - Cannot manage staff or admin-level settings.

For "inspector":

- Can only view the admin dashboard and hotel data for monitoring purposes.
- Cannot add, update, or delete any data.

ORDERING ROOMS:

- When a customer selects a room, the chosen room will be added to the booking cart.
- Customers can book rooms from the booking cart by clicking the “Checkout” button and filling in the required information.

DATABASE:

- Information about rooms, customers, news, and reservations will be stored in the database.
- Data submitted from the “Contact Us” page will also be saved in the database.

HARDWARE/ SOFTWARE REQUIREMENTS:

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HARDWARE

Web Server

| | |
|-------------------|------------------------------|
| Processor | Intel Core I7 or higher. |
| Memory | 32 GB RAM or greater. |
| Modem/ADSL | Internet access is required. |

Client

| | |
|-------------------|--|
| Processor | Intel Core I5 or higher. |
| Memory | 8 GB RAM or greater. |
| Monitor | Super VGA (1024x768) or higher resolution. |
| Modem/ADSL | Internet access is required. |

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SOFTWARE

Web Server

| | |
|-------------------------|------------------------------|
| Operation System | Window 7 or later. |
| Browser | Google Chrome version 35. |
| Database | MySQL. |
| Software | Internet Information Service |
| | PHP - Laravel framework |

Client

| | |
|-------------------------|---------------------------|
| Operation System | Window 7 or higher. |
| Browser | Google Chrome version 35. |

DEVELOPMENT SOFTWARE

- Microsoft Windows 10.
- MySQL.
- Visual Studio Code.
- Google Chrome.
- XAMPP.

TECHNOLOGY

- PHP - Laravel framework.
- JQuery.
- Javascript.
- HTML/CSS/Bootstrap.
- React

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TASK SHEET REVIEW 1

| Project: Moonbay Hotels | | Project Name | Activity Plan Prepared By | Date of Preparation of Activity Plan: | | | |
|-------------------------|--|----------------|---------------------------|---------------------------------------|-------------|------------------|-----------|
| Sr./No. | Task | | | Actual Start Date | Actual Days | Team member name | Status |
| 1 | Acknowledgment | Moonbay Hotels | Hùng | 22-Apr-25 | 1 | Huy | Completed |
| 2 | Introduction | | | 22-Apr-25 | 1 | Đạt | Completed |
| 3 | Problem Definition | | | 22-Apr-25 | 1 | Long | Completed |
| 4 | Customer Requirement Specification (CRS) | | | 22-Apr-25 | 1 | Hùng/Huy | Completed |
| 5 | Scope of Work | | | 22-Apr-25 | 1 | Đạt/Long | Completed |
| 6 | Hardware/Software Requirement | | | 22-Apr-25 | 1 | Huy/Đạt | Completed |
| 7 | Task Sheet | | | 22-Apr-25 | 1 | Hùng | Completed |

Date: 22 APRIL 2025

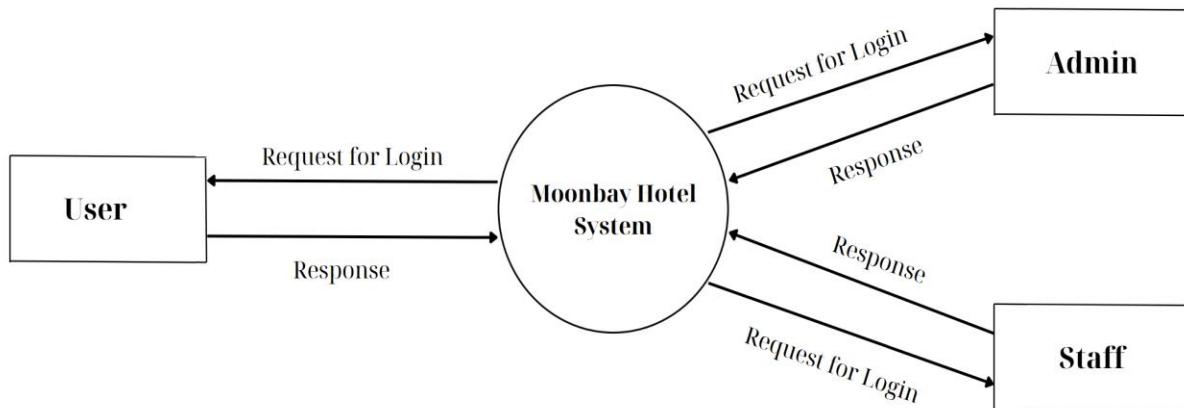
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|---|---|
| Signature of Instructor: Ms. LE MONG THUY | Signature of Team Leader: ĐỖ THANH HÙNG |
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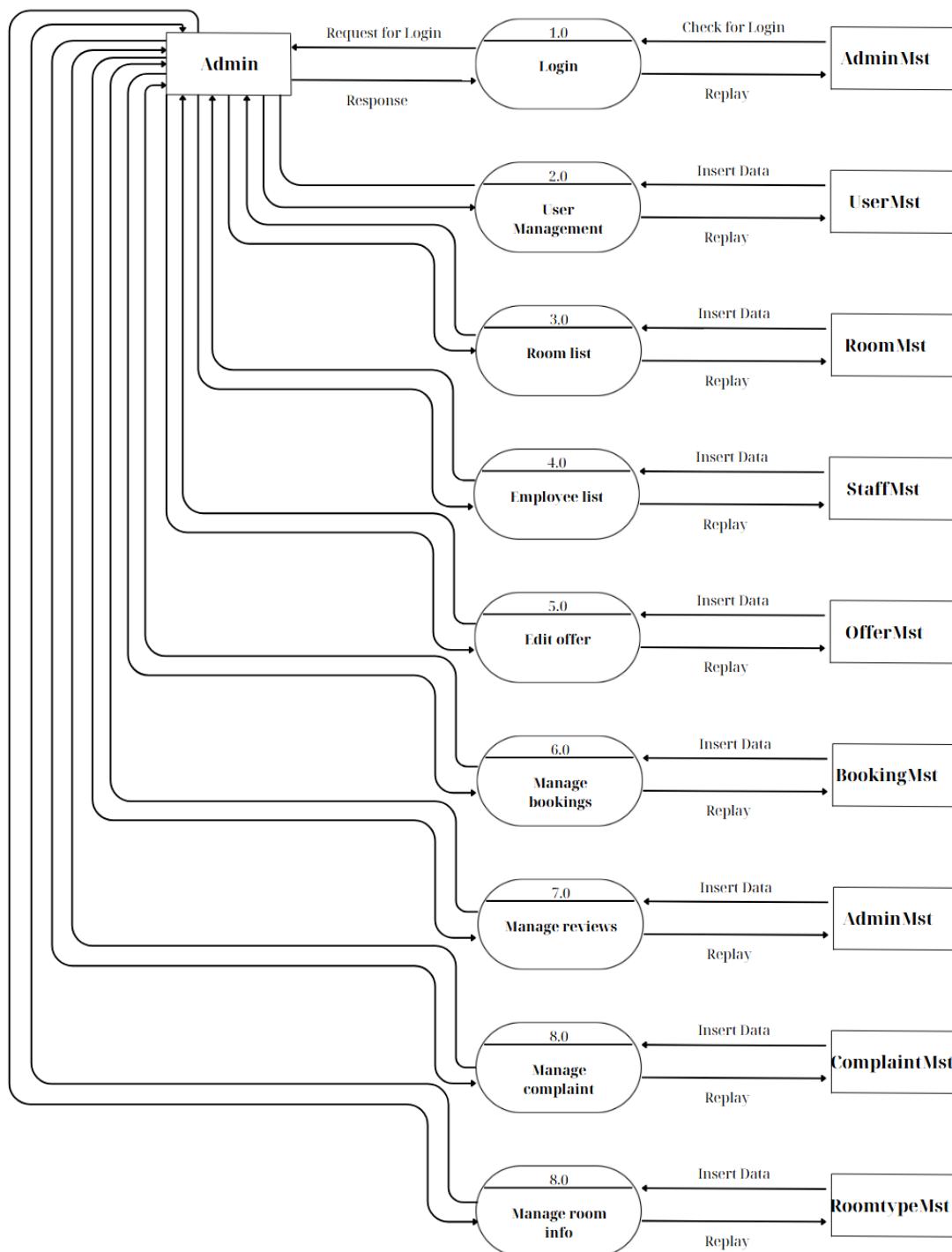
REVIEW 2

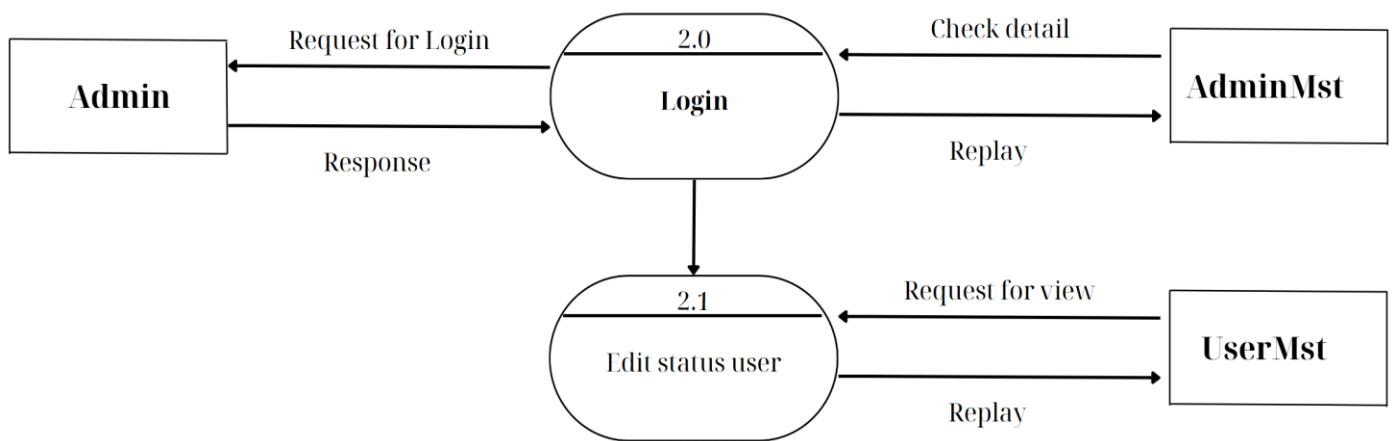
1. DATA FLOW DIAGRAM (DFD)

LEVEL 0



ADMININSIDE LEVEL 1



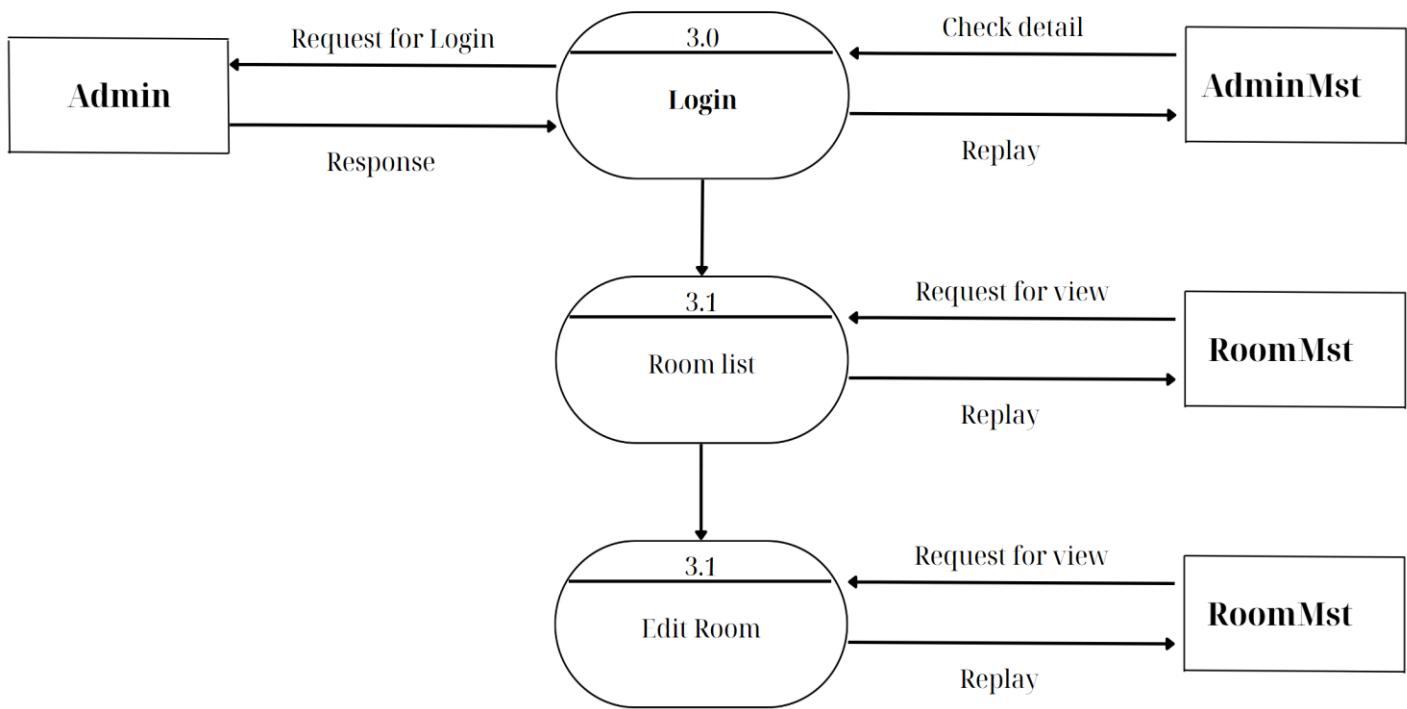
ADMININSIDE LEVEL 2

Prepared by: All members

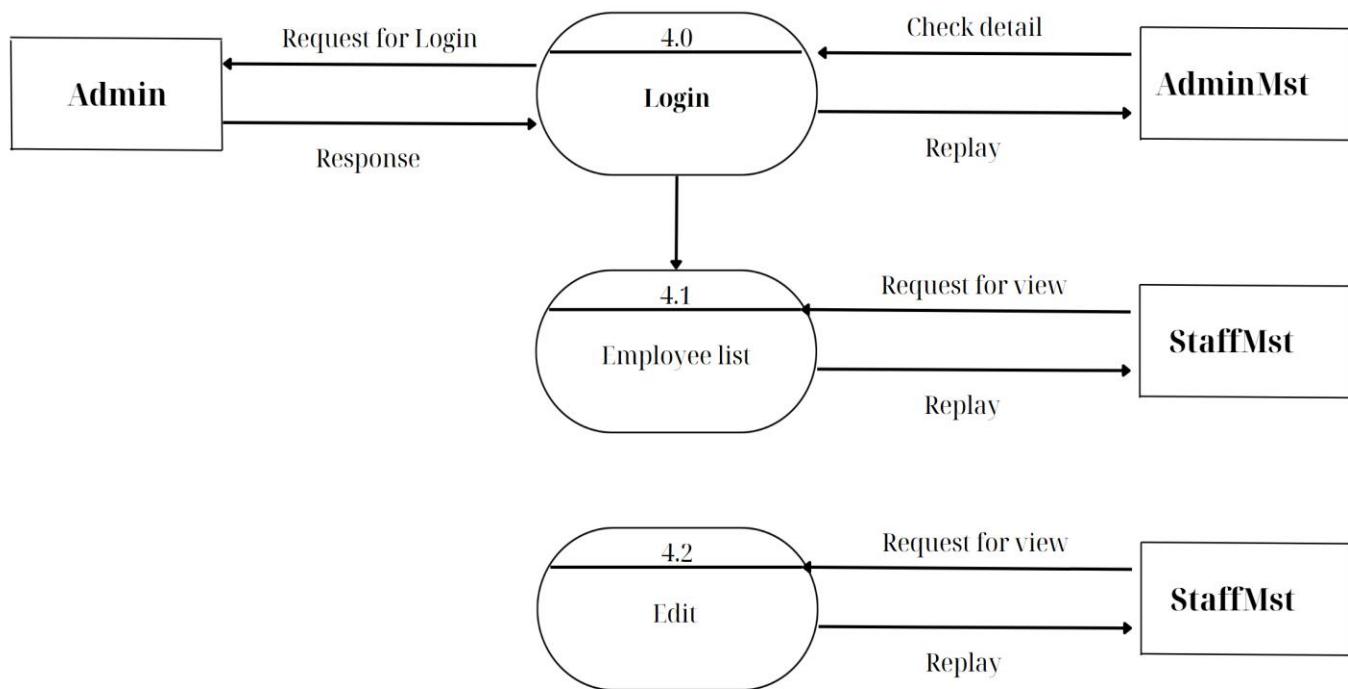
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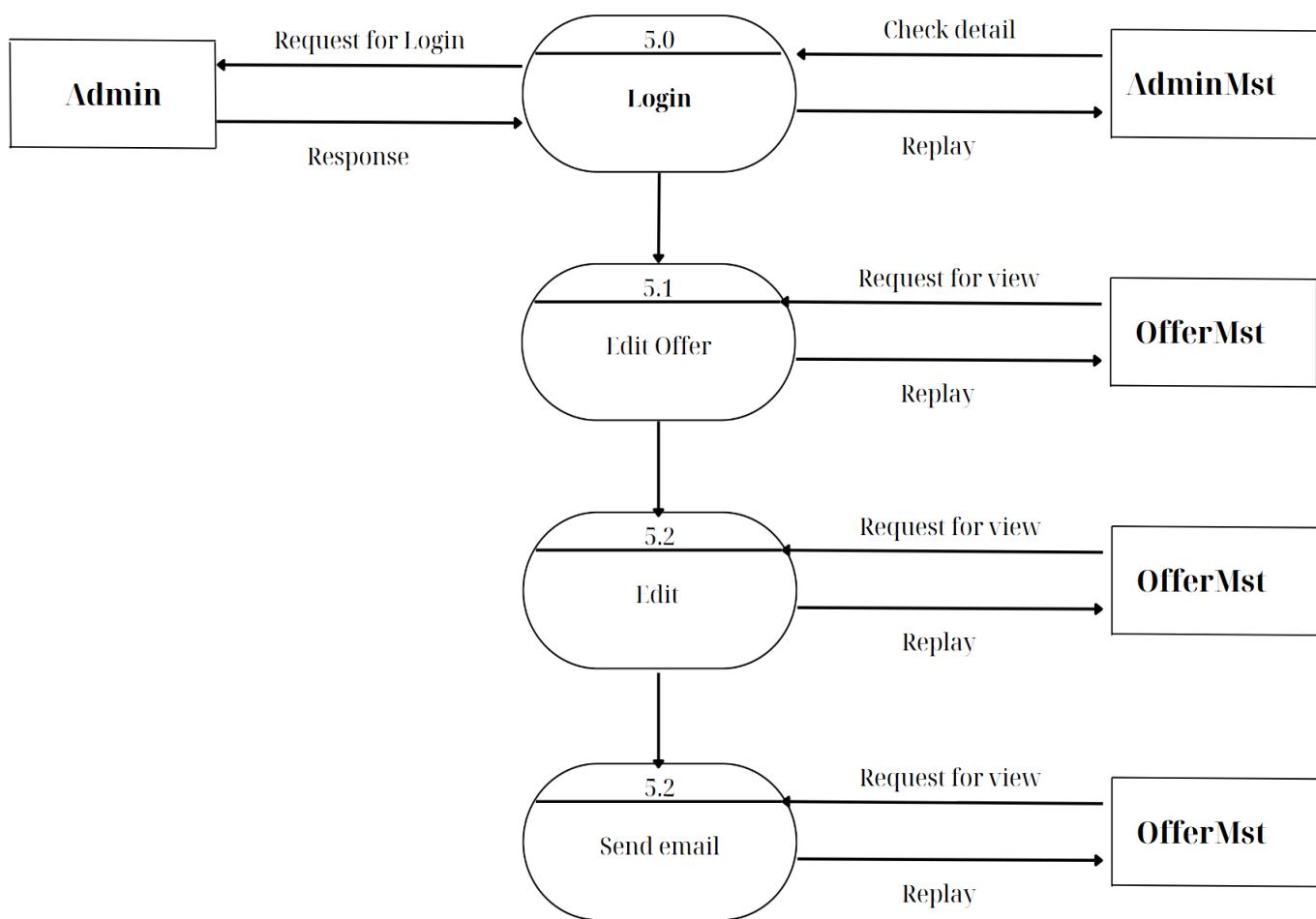
Project Group No: 2

Version: 1.0

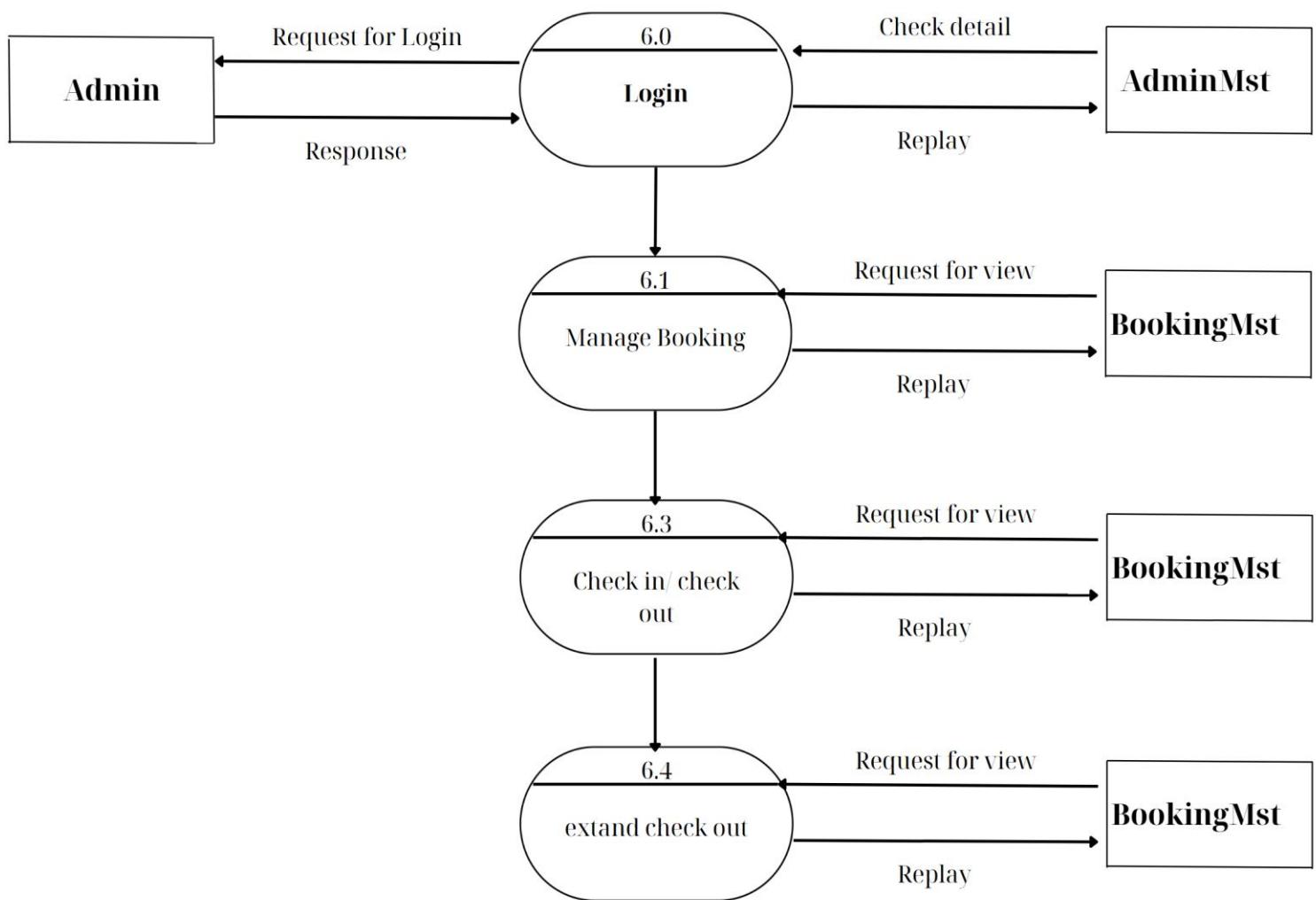
ADMININSIDE LEVEL 3

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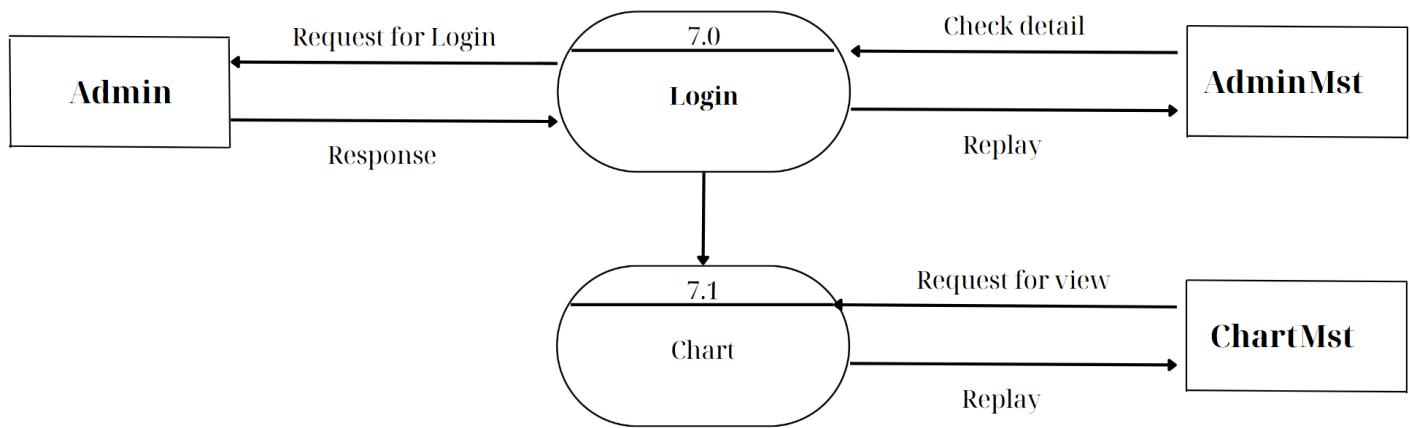
ADMININSIDE LEVEL 4

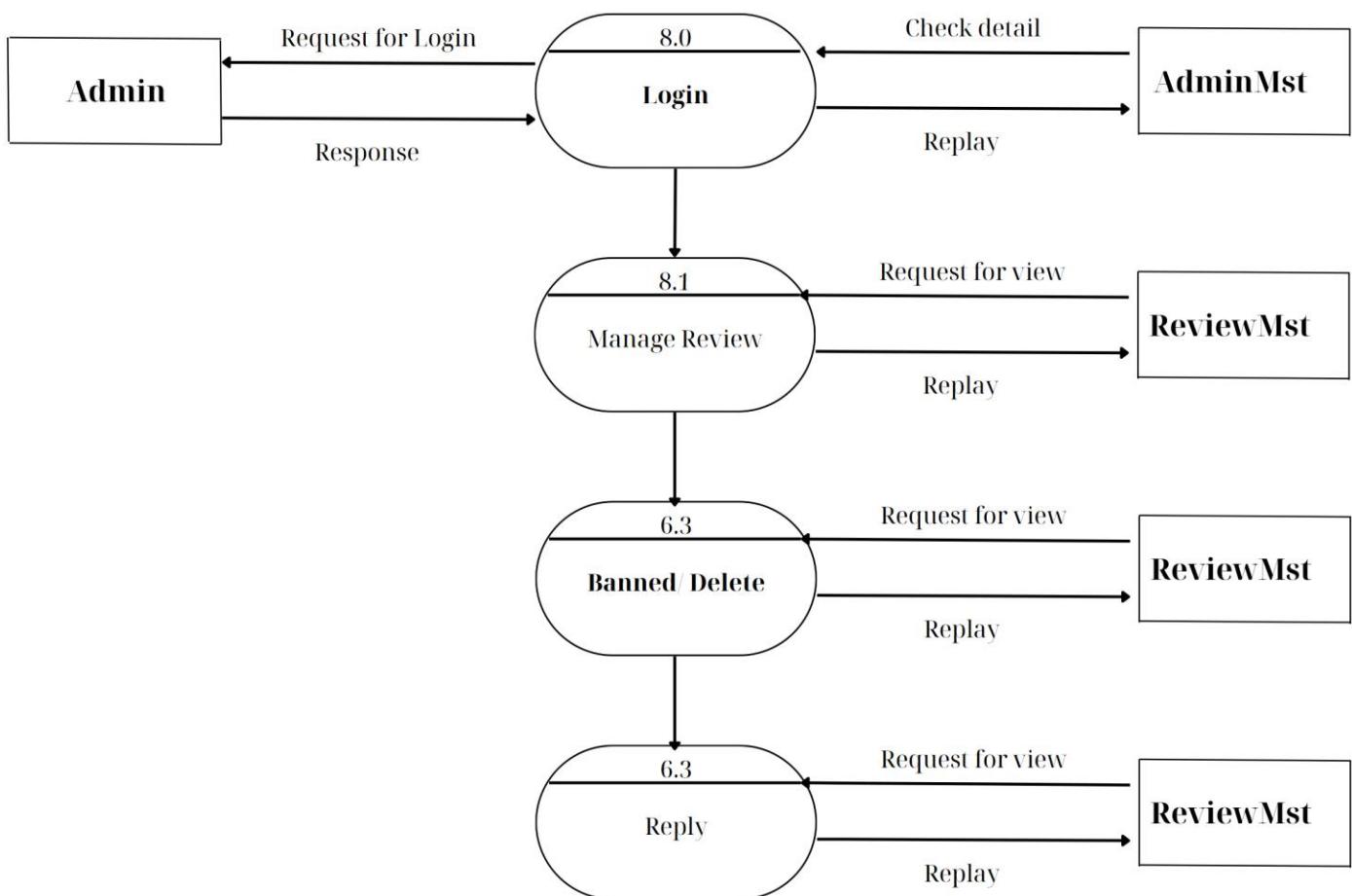
ADMININSIDE LEVEL 5

ADMINSIDE LEVEL 6

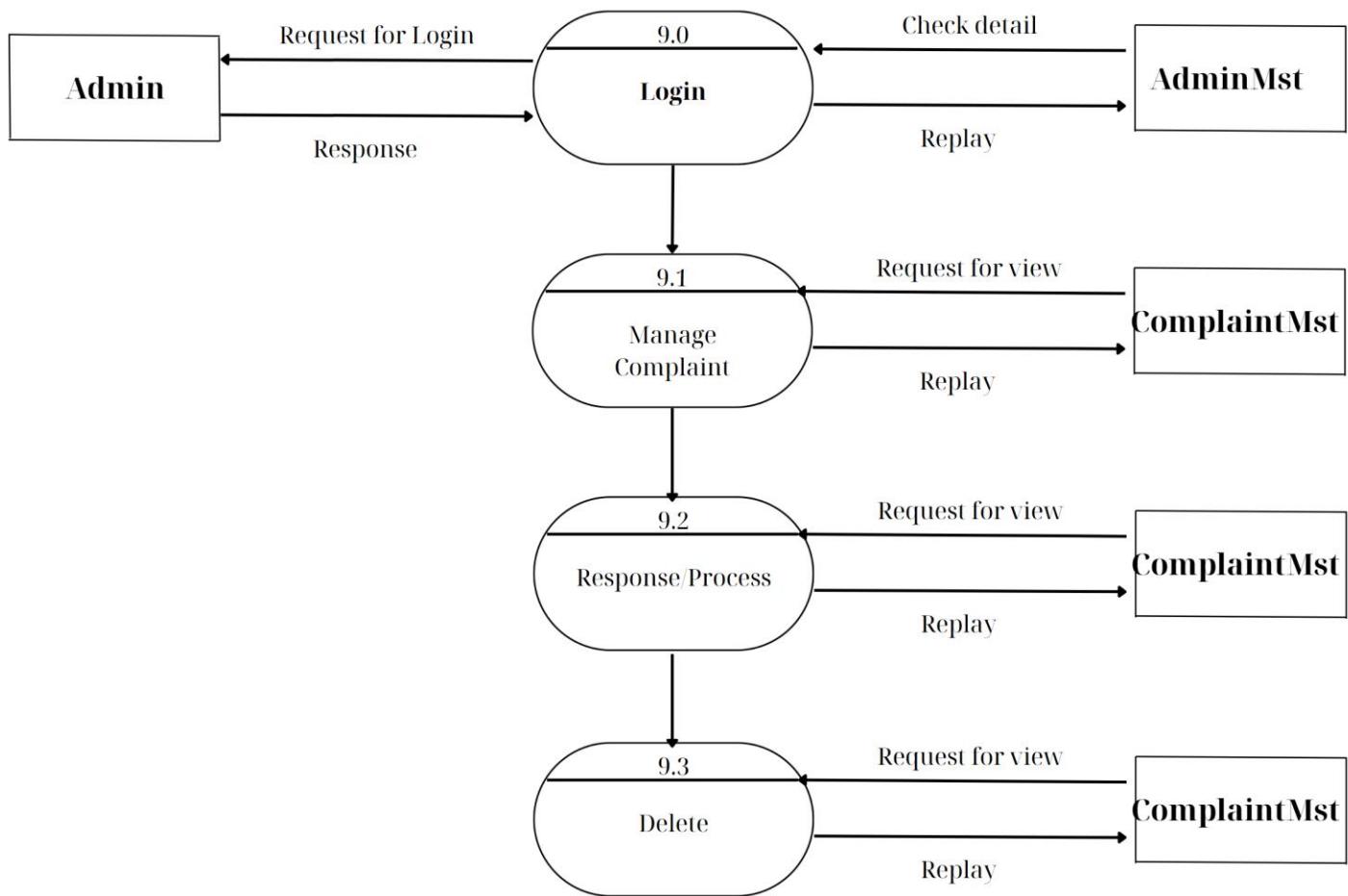


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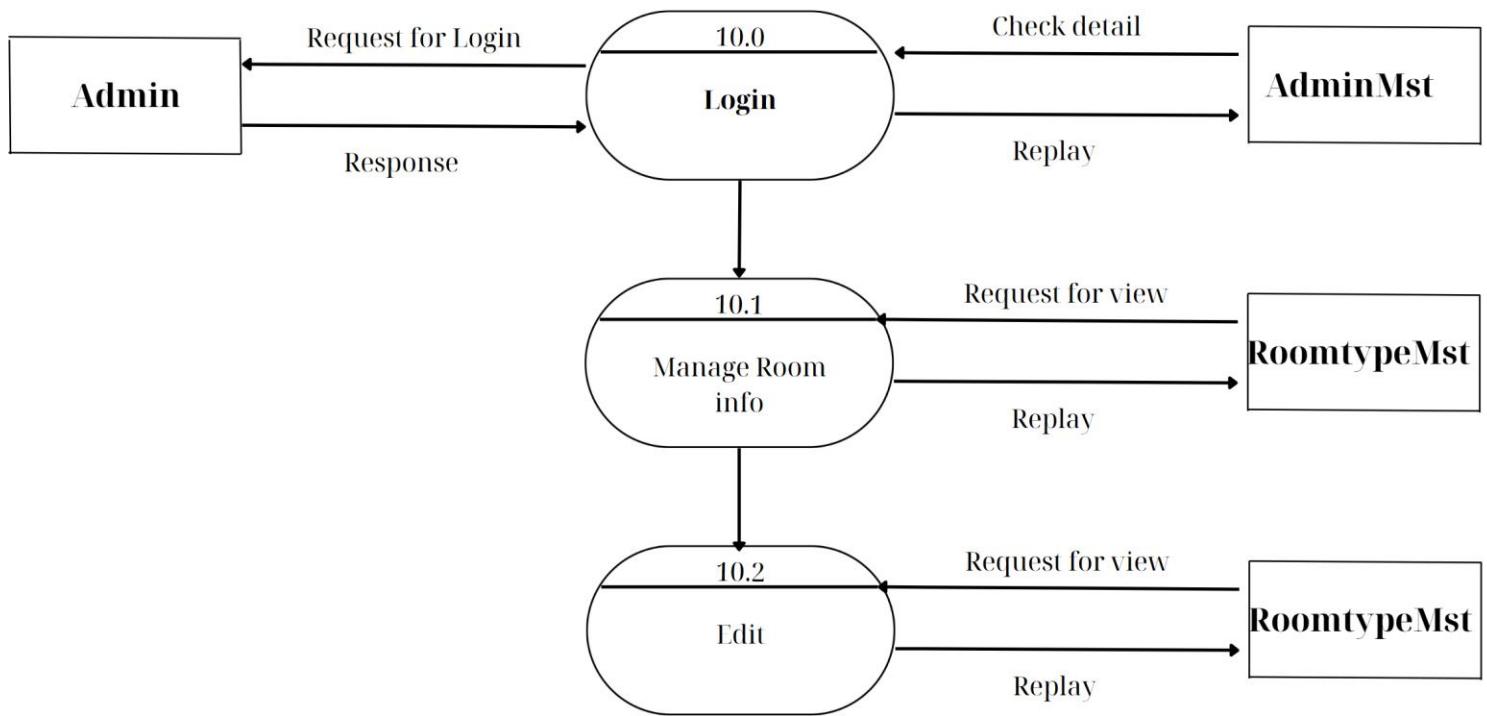
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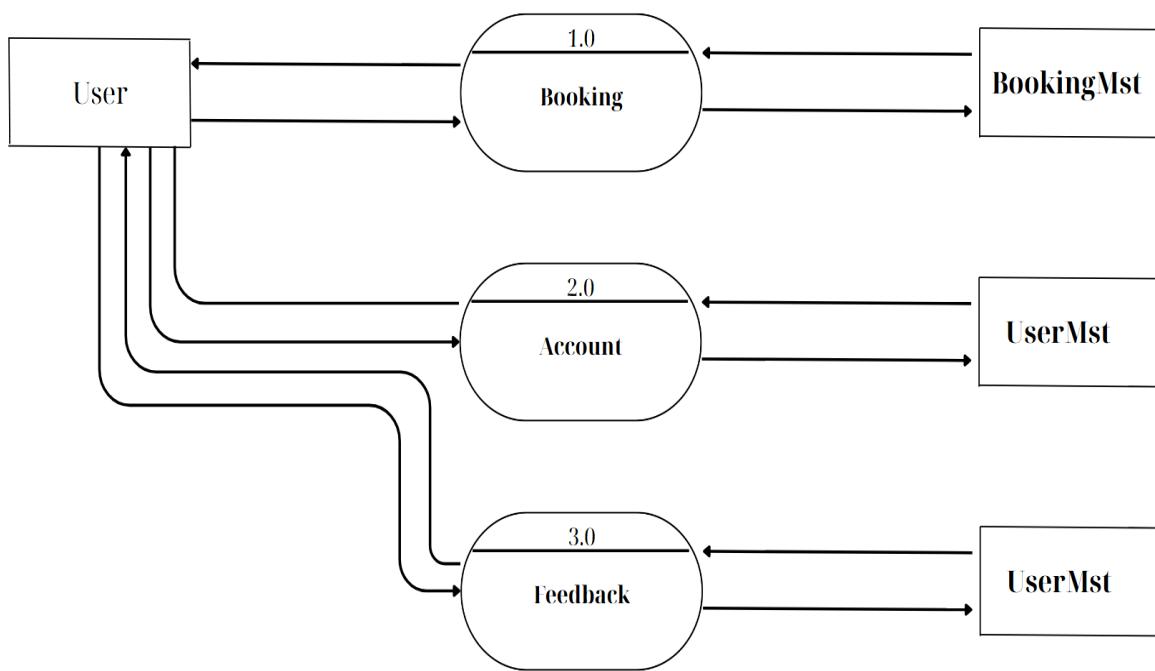
ADMININSIDE LEVEL 8

ADMININSIDE LEVEL 9



ADMININSIDE LEVEL 10



USERSIDE LEVEL 1

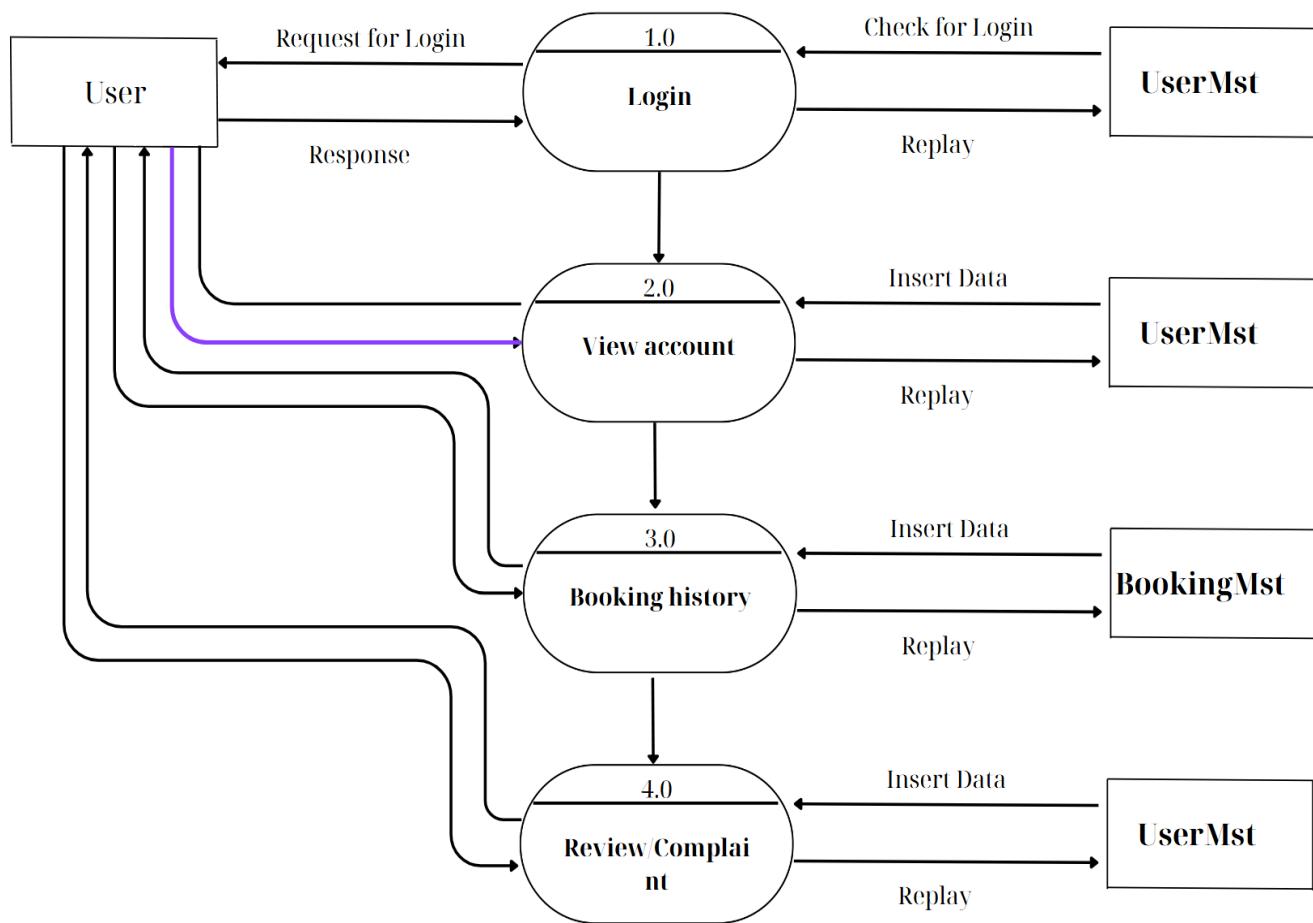
Prepared by: All members

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Approved by: Lê Mộng Thúy

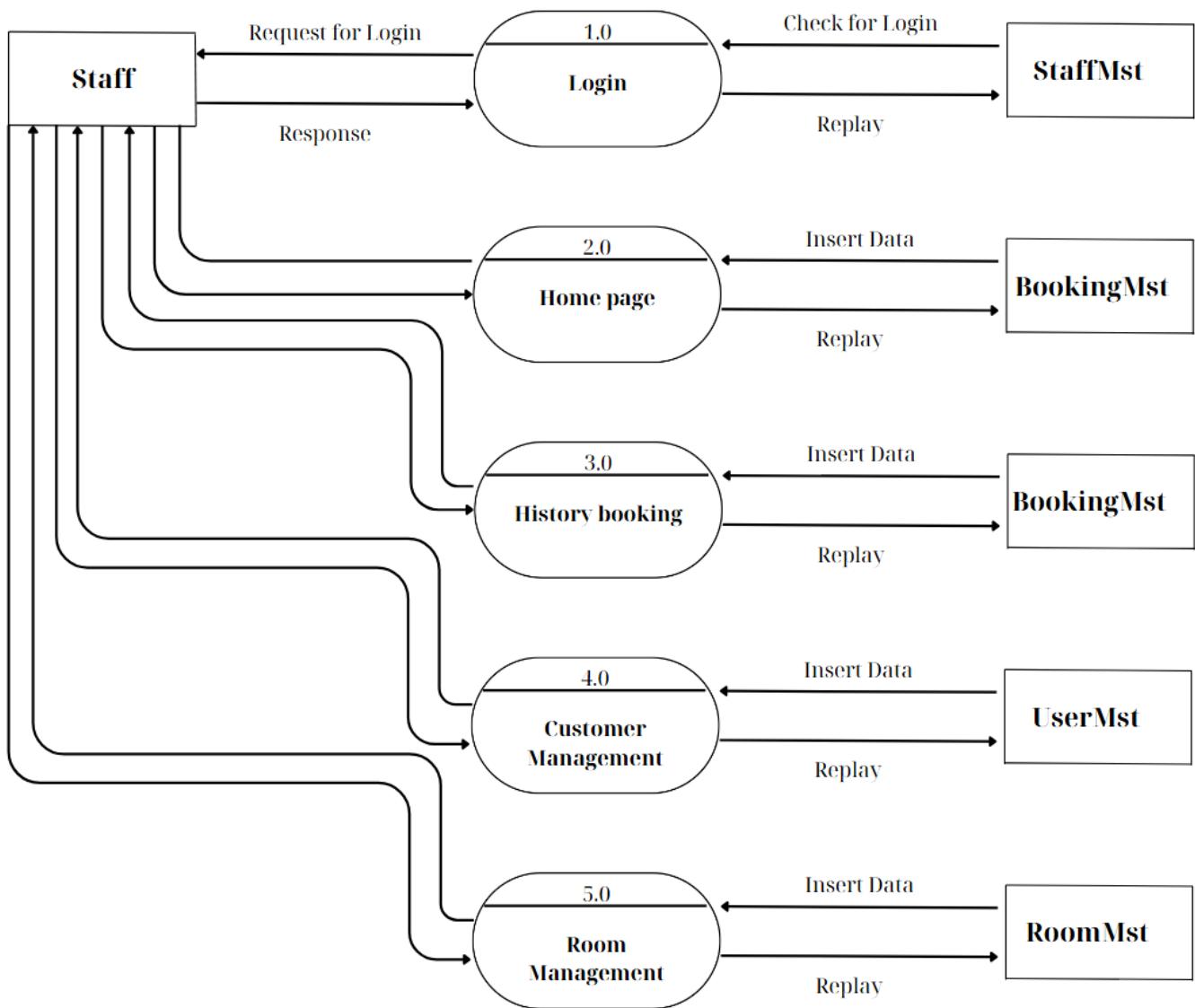
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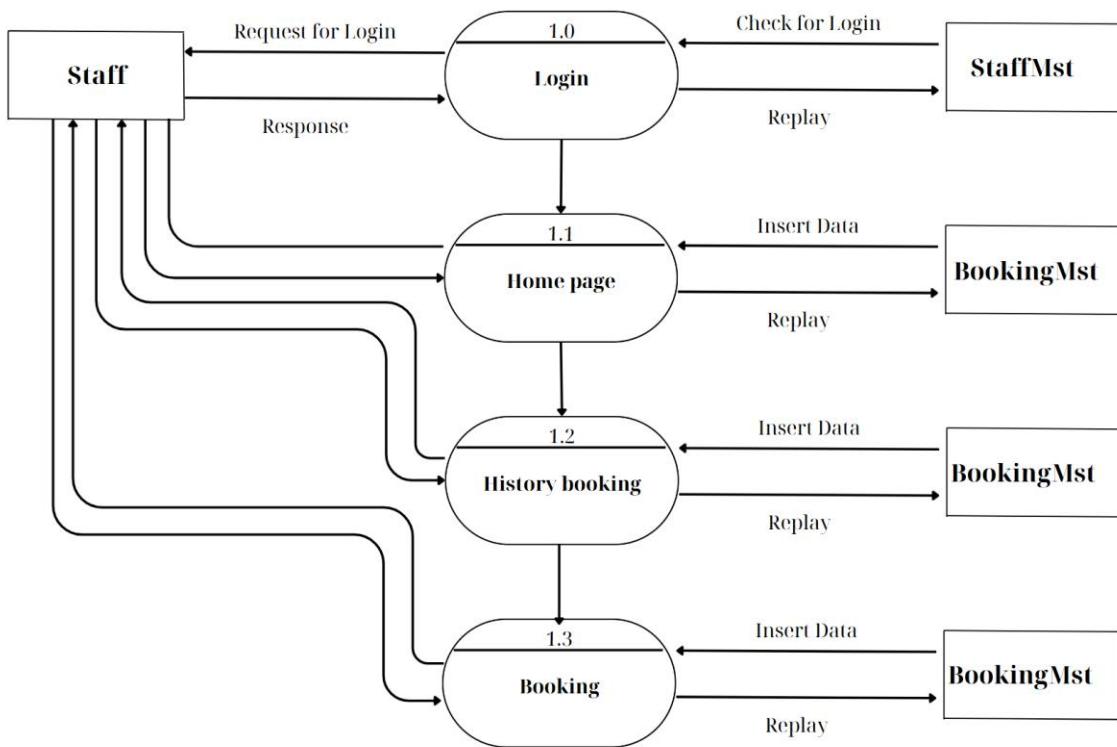
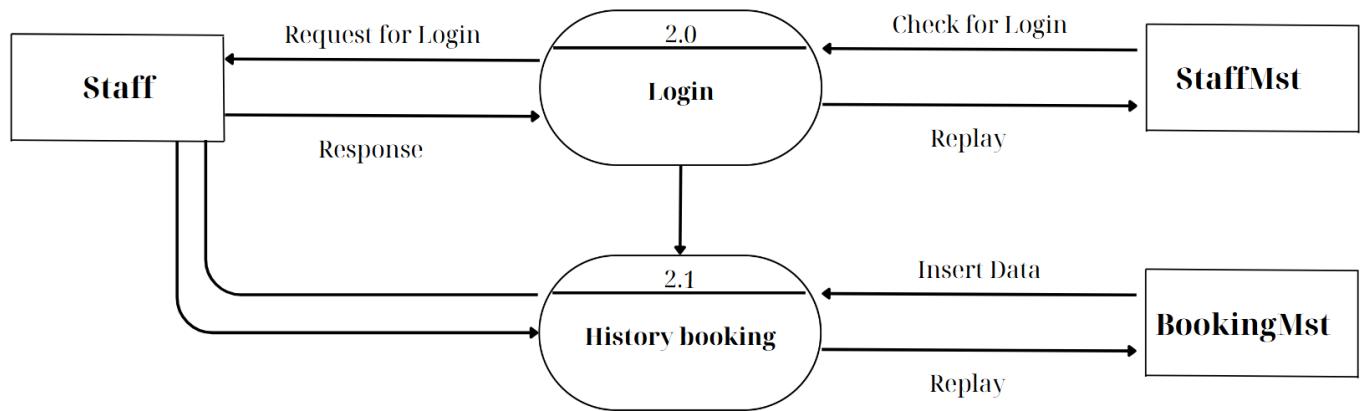
USERSIDE LEVEL 2



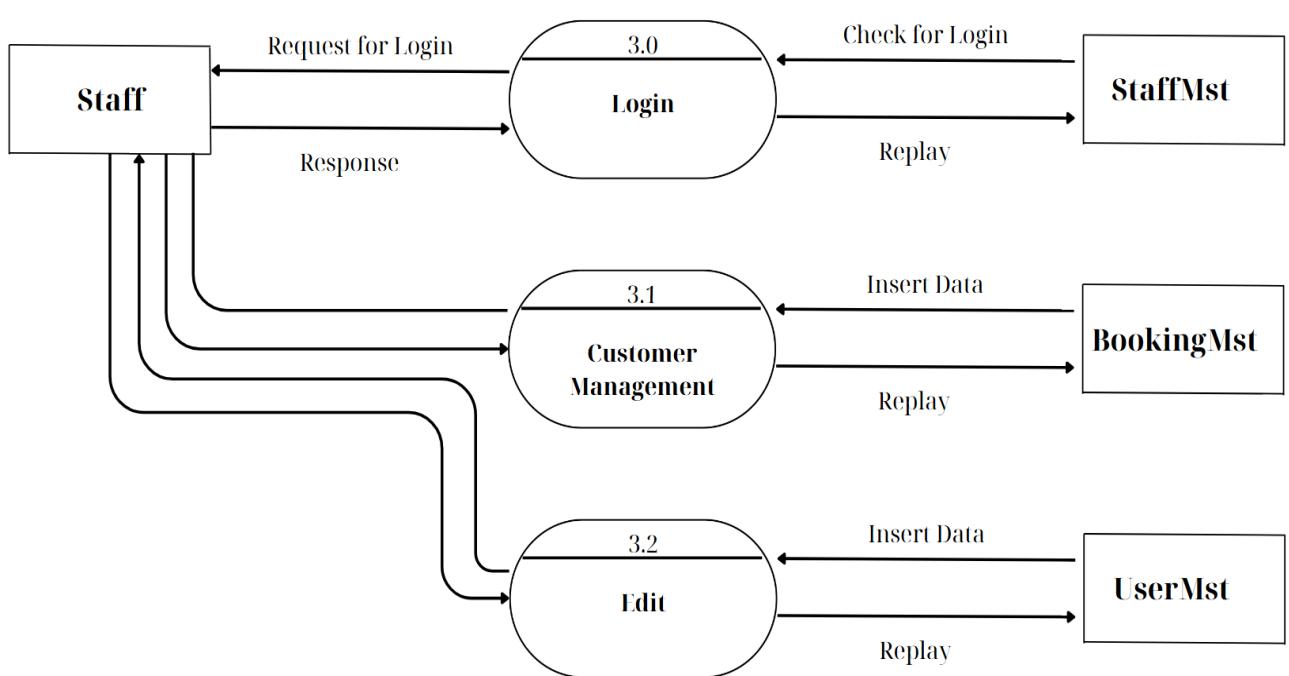
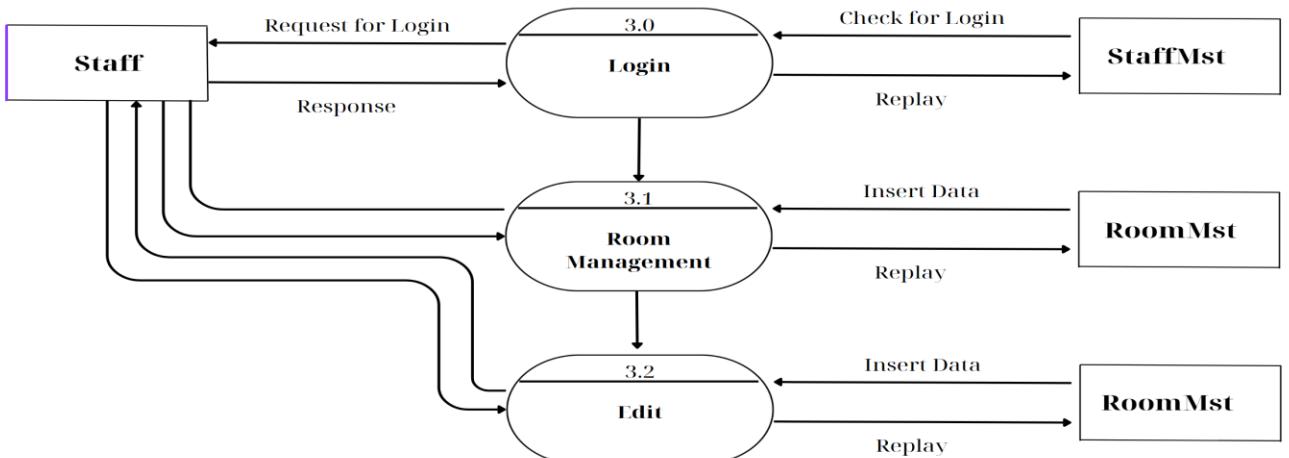
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STAFFSIDE LEVEL 1



STAFFSIDE LEVEL 2**STAFFSIDE LEVEL 3**

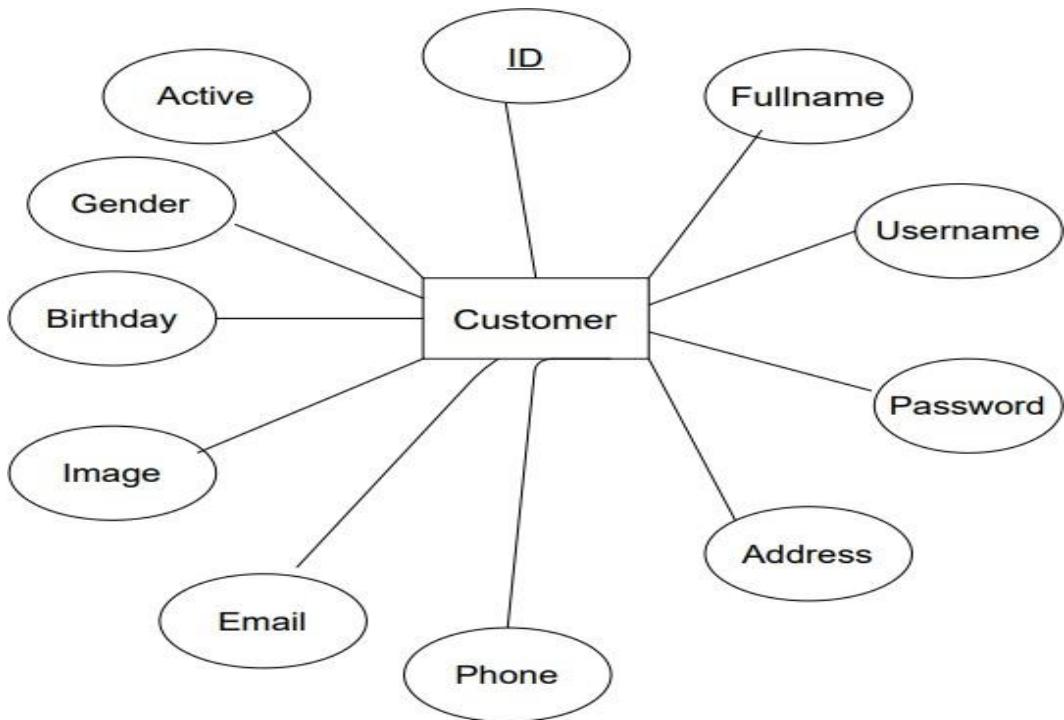
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STAFFSIDE LEVEL 4**STAFFSIDE LEVEL 5**

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2. ENTITY PROPERTIES

CUSTOMER

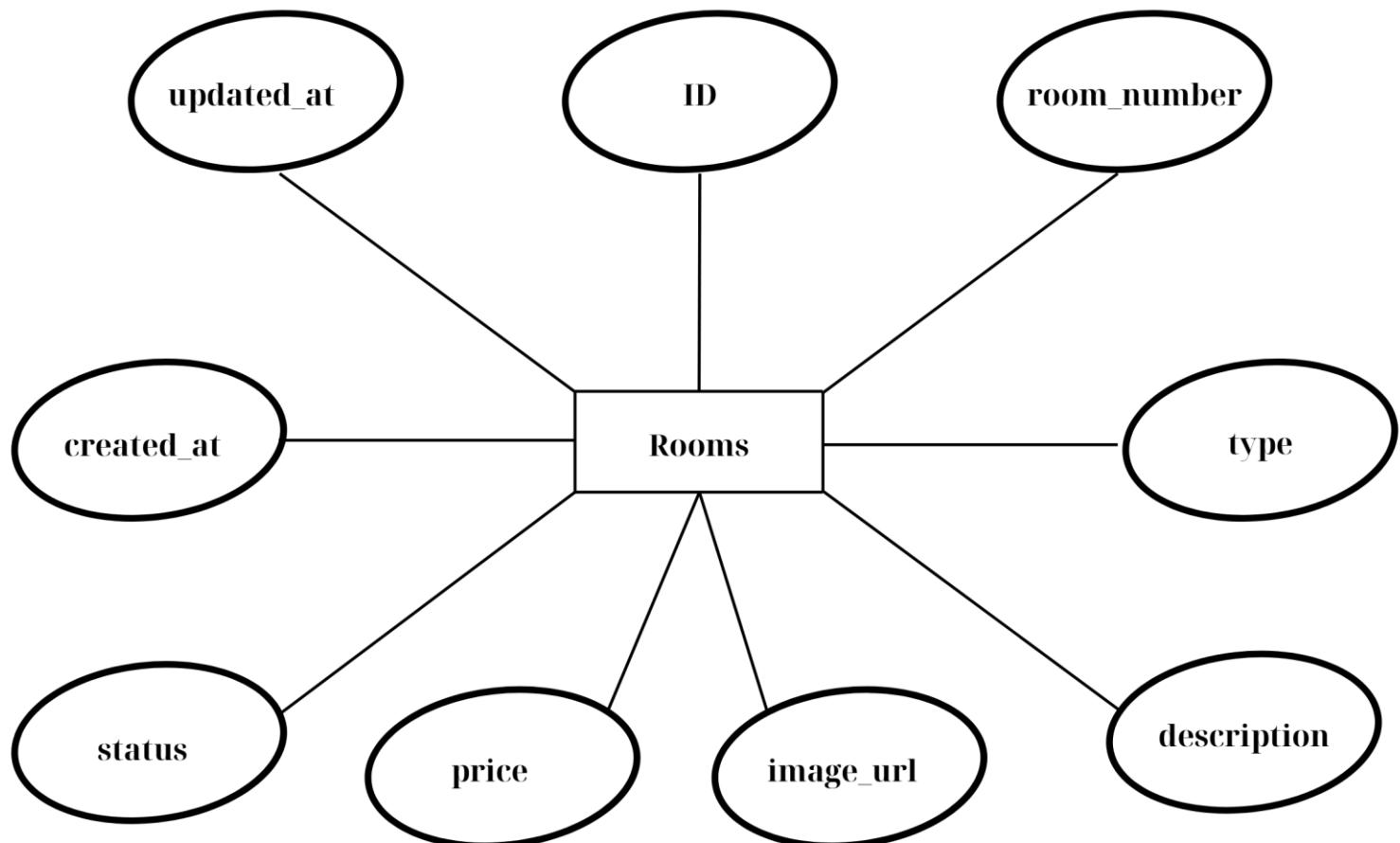


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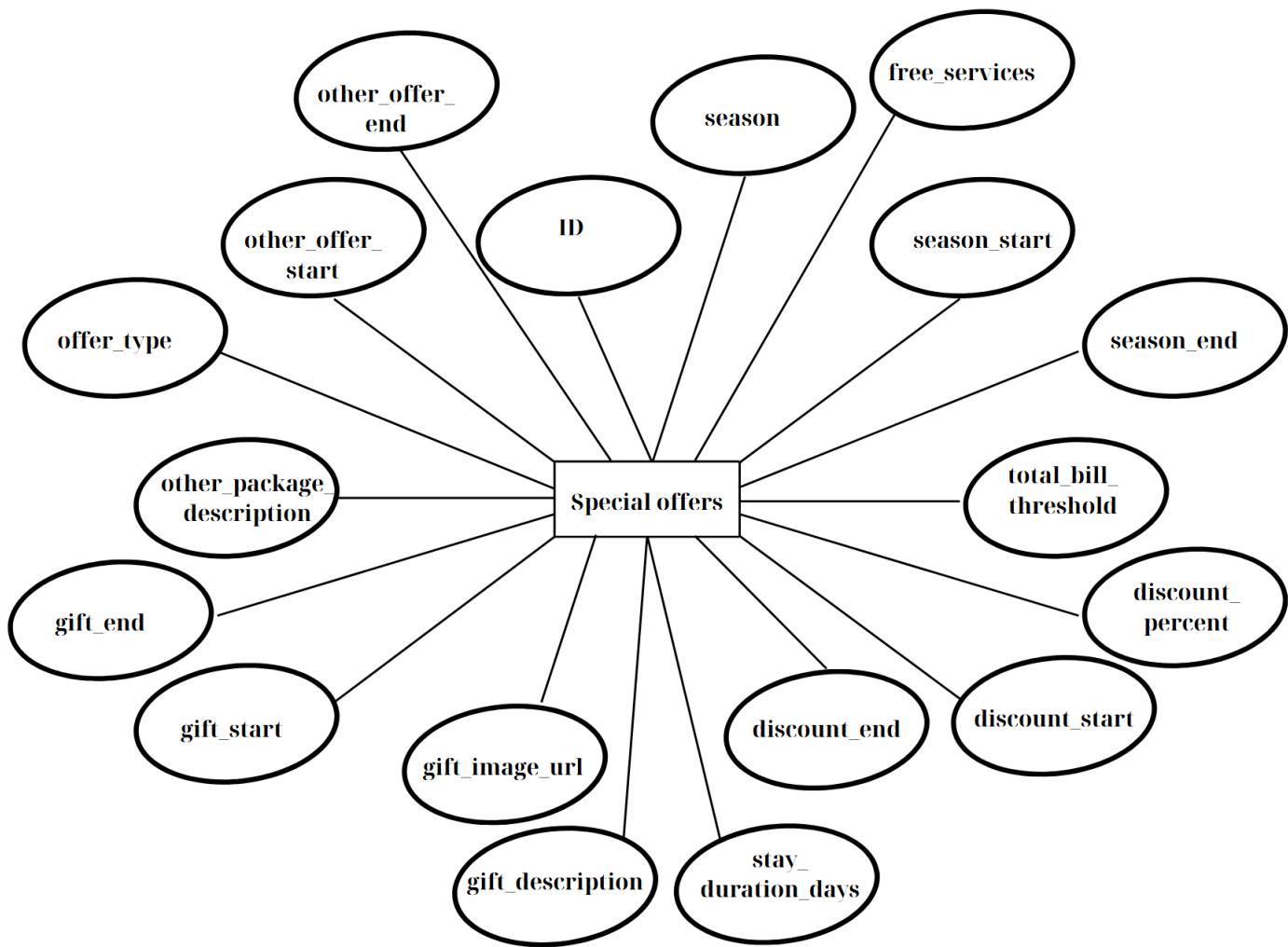
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ROOMS

SPECIAL OFFER

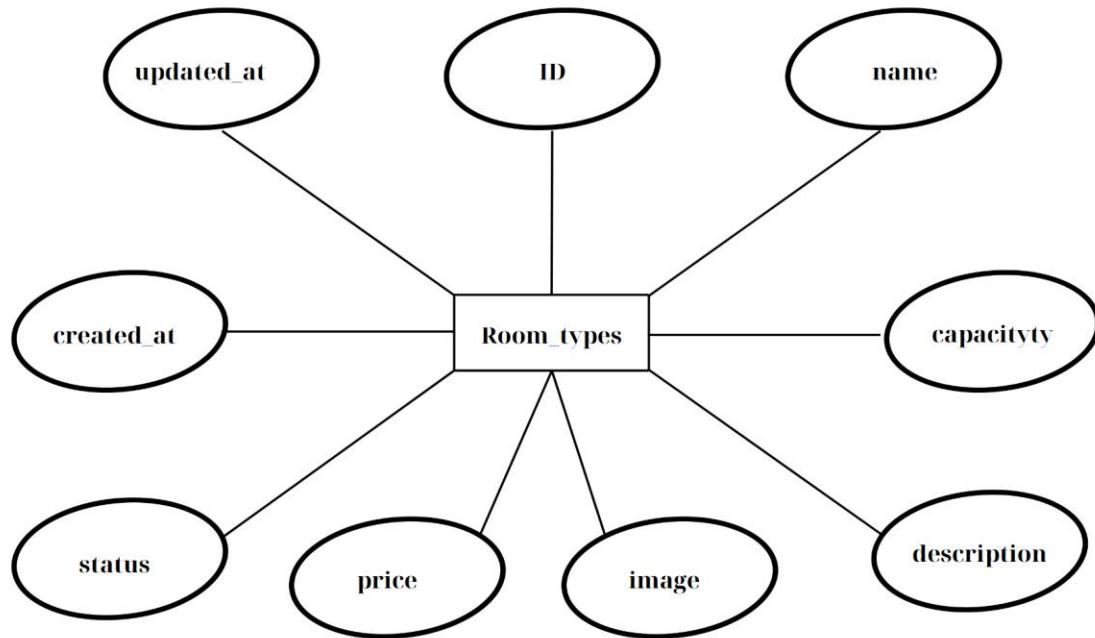
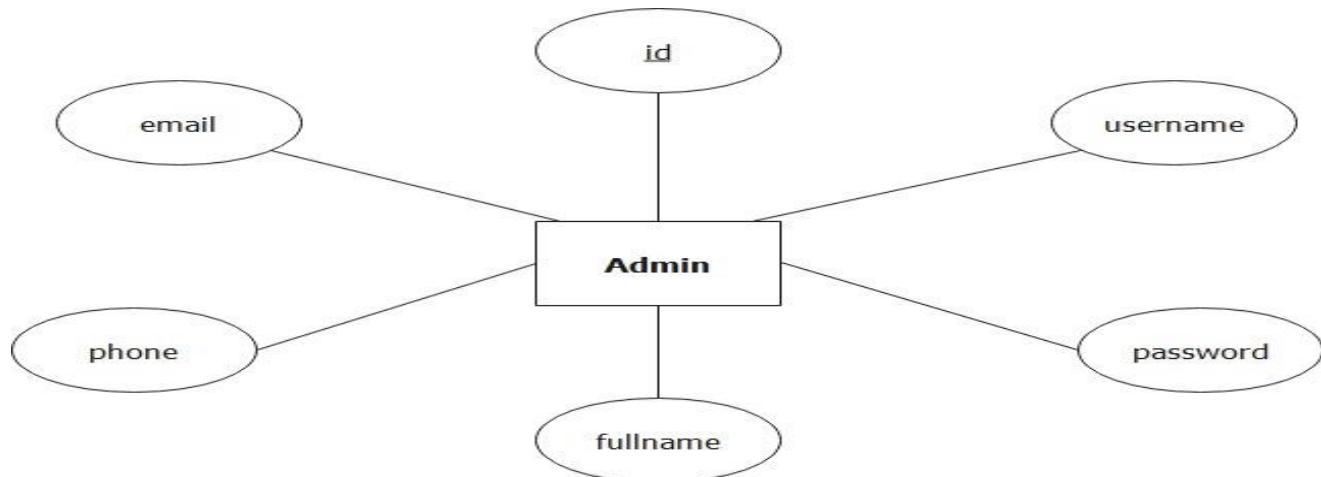


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VIEW_ROOM_TYPES**ADMIN**

Prepared by: All members

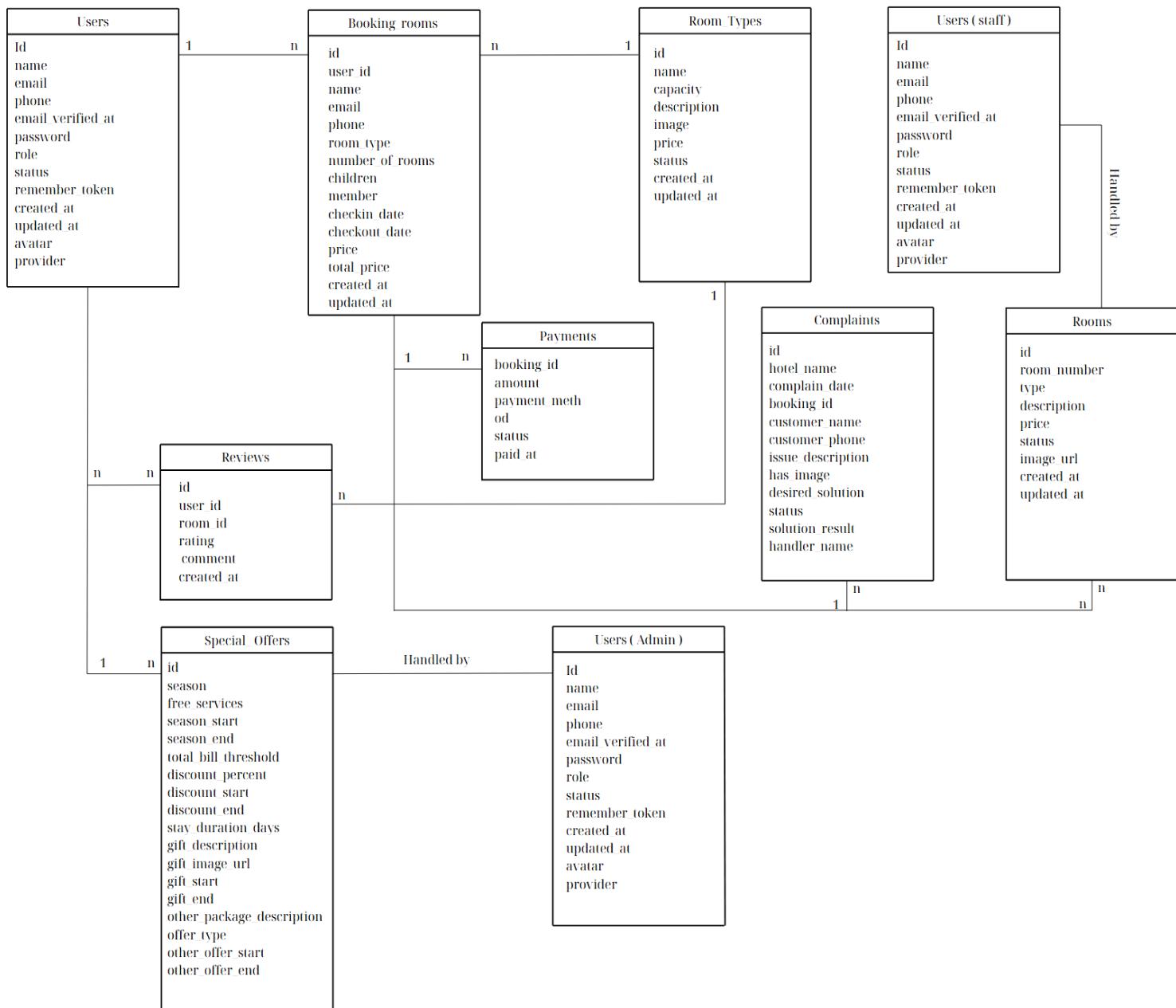
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3. ENTITY RELATIONSHIP DIAGRAM (ERD)

LOGICAL ERD



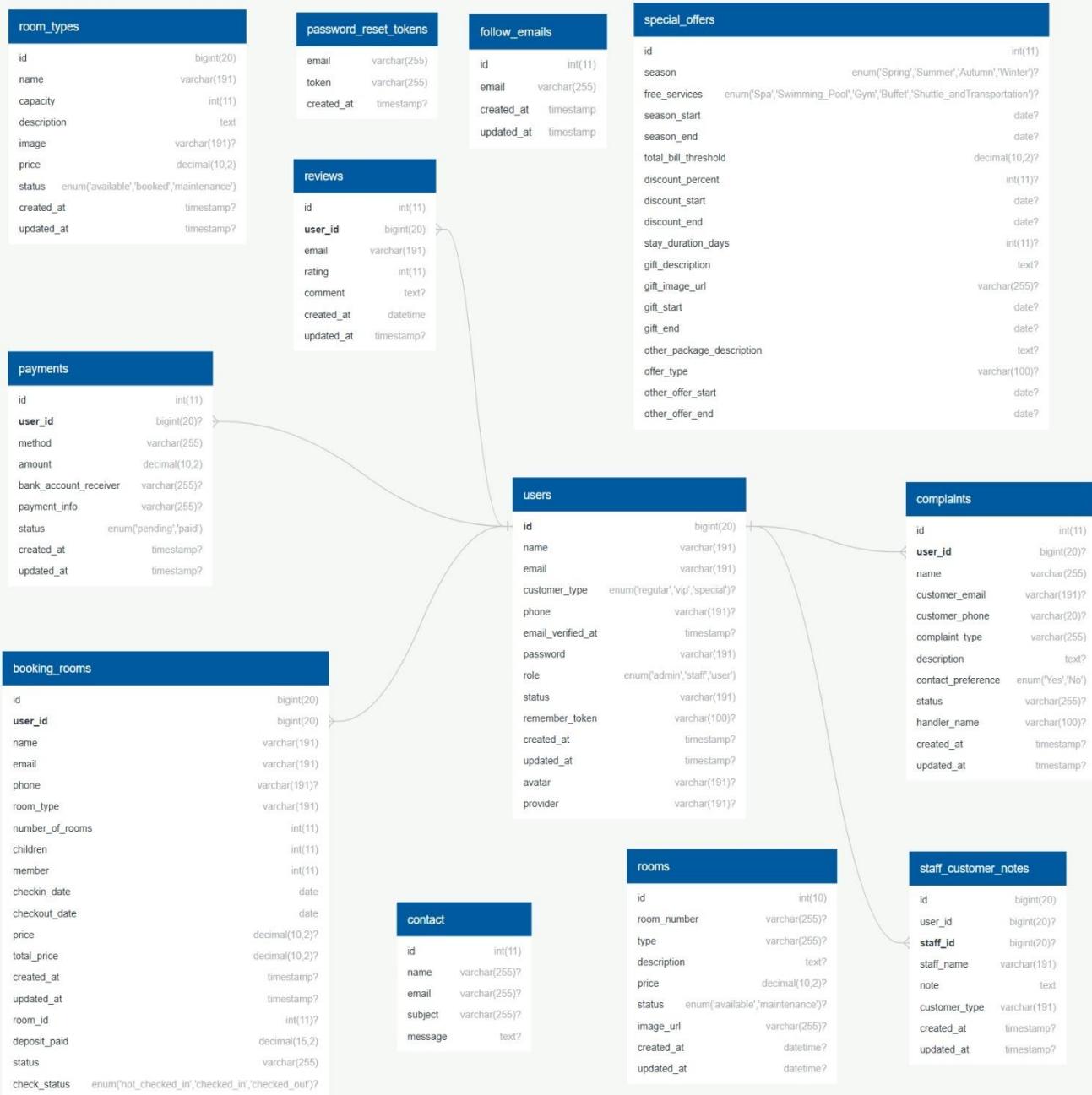
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PHYSICAL ERD



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Version: 1.0

4. TABLE DESIGN

TABLE STRUCTURE FOR TABLE BOOKING_ROOMS

| TABLE BOOKING_ROOMS | | | |
|----------------------------|---------------|-------------|-----------------|
| Column | Type | Null | Default |
| id | bigint(20) | No | |
| user_id | bigint(20) | No | |
| name | varchar(191) | No | |
| email | varchar(191) | No | |
| phone | varchar(191) | No | |
| room_type | varchar(191) | No | |
| number_of_rooms | int(11) | No | |
| children | int(11) | No | |
| member | int(11) | No | |
| checkin_date | datetime | No | |
| checkout_date | datetime | No | |
| price | decimal(10,2) | No | |
| total_price | decimal(10,2) | No | |
| created_at | timestamp | Yes | |
| updated_at | Timestamp | Yes | |
| room_id | int(11) | Yes | |
| deposit_paid | decimal(15,2) | No | |
| status | varchar(255) | No | pending_payment |
| check_status | text | Yes | not checked in |

TABLE STRUCTURE FOR TABLE FOLLOW_EMAIL

| TABLE FOLLOW_EMAIL | | | |
|---------------------------|--------------|-------------|----------------|
| Column | Type | Null | Default |
| id | int(11) | No | |
| email | varchar(255) | Yes | |
| creat_at | timestamp | Yes | |
| updated_at | timestamp | Yes | |

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TABLE STRUCTURE FOR TABLE COMPLAINTS

| TABLE COMPLAINTS | | | |
|--------------------------|---|-------------|----------------|
| Column | Type | Null | Default |
| id | int(11) | No | |
| hotel_name | varchar(200) | Yes | |
| complain_date | date | Yes | |
| booking_id | bigint(20) | Yes | |
| customer_name | varchar(100) | Yes | |
| customer_phone | varchar(20) | Yes | |
| issue_description | text | Yes | |
| has_image | tinyint(1) | Yes | |
| desired_solution | varchar(255) | Yes | |
| status | enum('pending', 'resolved', 'rejected') | Yes | |
| solution_result | text | Yes | |
| handler_name | varchar(100) | Yes | |

TABLE STRUCTURE FOR TABLE CONTACT

| TABLE CONTACT | | | |
|----------------------|--------------|-------------|----------------|
| Column | Type | Null | Default |
| id | int(11) | No | |
| name | varchar(255) | Yes | |
| email | varchar(255) | Yes | |
| subject | varchar(255) | Yes | |
| message | text | Yes | |

TABLE STRUCTURE FOR TABLE PAYMENTS

| TABLE PAYMENTS | | | |
|-----------------------|--|-------------|----------------|
| Column | Type | Null | Default |
| id | int(11) | No | |
| booking_id | bigint(20) | No | |
| amount | decimal(10,2) | No | |
| payment_method | enum('credit_card', 'paypal', 'bank_transfer') | No | |
| status | enum('pending', 'paid', 'failed') | No | paid |
| paid_at | datetime | Yes | |
| is_deposit | tinyint(1) | No | |
| total_amount | decimal(15,2) | No | |

TABLE STRUCTURE FOR TABLE REVIEWS

| TABLE REVIEWS | | | |
|----------------------|-------------|-------------|----------------|
| Column | Type | Null | Default |
| id | int(11) | No | |
| user_id | bigint(20) | No | |
| room_id | int(10) | No | |
| rating | int(11) | No | |
| comment | text | Yes | |
| created_at | datetime | No | |
| updated_at | datetime | Yes | |
| admin_reply | text | Yes | |

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TABLE STRUCTURE FOR TABLE ROOMS

| TABLE ROOMS | | | |
|--------------------|--|-------------|----------------|
| Column | Type | Null | Default |
| id | bigint(20) | No | |
| room_number | varchar(255) | Yes | |
| type | varchar(255) | Yes | |
| description | text | Yes | |
| price | decimal(10,2) | Yes | |
| status | enum('available', 'booked', 'maintenance') | Yes | |
| image_url | varchar(255) | Yes | |
| created_at | datetime | Yes | |
| updated_at | datetime | Yes | |

TABLE STRUCTURE FOR TABLE ROOMS_TYPES

| TABLE ROOMS_TYPES | | | |
|--------------------------|--|-------------|----------------|
| Column | Type | Null | Default |
| id | bigint(20) | No | |
| name | varchar(191) | No | |
| capacity | int(11) | No | |
| description | text | No | |
| image | varchar(191) | Yes | |
| price | decimal(10,2) | No | |
| status | enum('available', 'booked', 'maintenance') | No | |
| created_at | timestamp | Yes | |
| updated_at | timestamp | Yes | |

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TABLE STRUCTURE FOR TABLE USERS

| TABLE USERS | | | |
|--------------------------|--------------------------------|-------------|----------------|
| Column | Type | Null | Default |
| id | bigint(20) | No | |
| name | varchar(191) | No | |
| email | varchar(191) | No | |
| phone | varchar(191) | No | |
| email_verified_at | timestamp | Yes | |
| password | varchar(191) | No | |
| role | enum('admin', 'staff', 'user') | No | |
| status | varchar(191) | No | |
| remember_token | varchar(100) | Yes | |
| created_at | timestamp | Yes | |
| updated_at | timestamp | Yes | |
| avatar | varchar(191) | Yes | |
| provider | varchar(191) | Yes | |
| is_banned | tinyint(4) | Yes | |

TABLE STRUCTURE FOR TABLE PASSWORD_RESET_TOKENS

| TABLE PASSWORD_RESET_TOKENS | | | |
|------------------------------------|--------------|-------------|----------------|
| Column | Type | Null | Default |
| email | varchar(255) | No | |
| token | varchar(255) | No | |
| created_at | timestamp | Yes | |

TABLE STRUCTURE FOR TABLE SPECIAL_OFERS

| TABLE SPECIAL_OFERS | | | |
|----------------------------------|---|-------------|----------------|
| Column | Type | Null | Default |
| id | int(11) | No | |
| season | enum('Spring', 'Summer', 'Autumn', 'Winter') | Yes | |
| free_services | enum('Spa', 'Swimming Pool', 'Gym', 'Buffet', 'Shu...') | Yes | |
| season_start | date | Yes | |
| season_end | date | Yes | |
| total_bill_threshold | decimal(10,2) | Yes | |
| discount_percent | int(11) | Yes | |
| discount_start | date | Yes | |
| discount_end | date | Yes | |
| stay_duration_days | int(11) | Yes | |
| gift_description | text | Yes | |
| gift_image_url | varchar(255) | Yes | |
| gift_start | date | Yes | |
| gift_end | date | Yes | |
| other_package_description | text | Yes | |
| offer_type | varchar(100) | Yes | |
| other_offer_start | date | Yes | |
| other_offer_end | date | Yes | |

TABLE STRUCTURE FOR TABLE STAFF_CUSTOMER_NOTES

| TABLE STAFF_CUSTOMER_NOTES | | | |
|-----------------------------------|--------------|-------------|----------------|
| Column | Type | Null | Default |
| id | bigint(20) | No | |
| user_id | bigint(20) | Yes | |
| staff_id | bigint(20) | Yes | |
| staff_name | varchar(191) | No | |
| note | text | No | |
| customer_type | varchar(191) | No | |
| created_at | timestamp | Yes | |
| updated_at | timestamp | Yes | |

| | |
|--------------------------|---------------------------|
| Prepared by: All members | Approved by: Lê Mộng Thúy |
| Project Group No: 2 | Version: 1.0 |

5. TASK SHEET REVIEW 2

| Project: Moonbay Hotels | | Project Name | Activity Plan Prepared By | Date of Preparation of Activity Plan: | | | | | |
|--------------------------|-----------------------------------|----------------|---------------------------|---------------------------------------|-------------|------------------|-----------|--|--|
| Sr./No. | Task | | | Actual Start Date | Actual Days | Team member name | Status | | |
| 2 | Data Flow Diagram (DFD) | Moonbay Hotels | Hùng | 4- May -25 | 3 | Hùng | Completed | | |
| 3 | Entity Relationship Diagram (ERD) | | | 3- May -25 | 3 | Huy | Completed | | |
| 4 | Entity Properties | | | 3- May -25 | 3 | Long | Completed | | |
| 5 | Table Design | | | 4- May -25 | 3 | Đạt | Completed | | |
| Date 13 MAY 2025 | | | | | | | | | |
| Signature of Instructor: | | | | Signature of Team Leader: | | | | | |
| Ms. LE MONG THUY | | | | ĐỖ THANH HÙNG | | | | | |

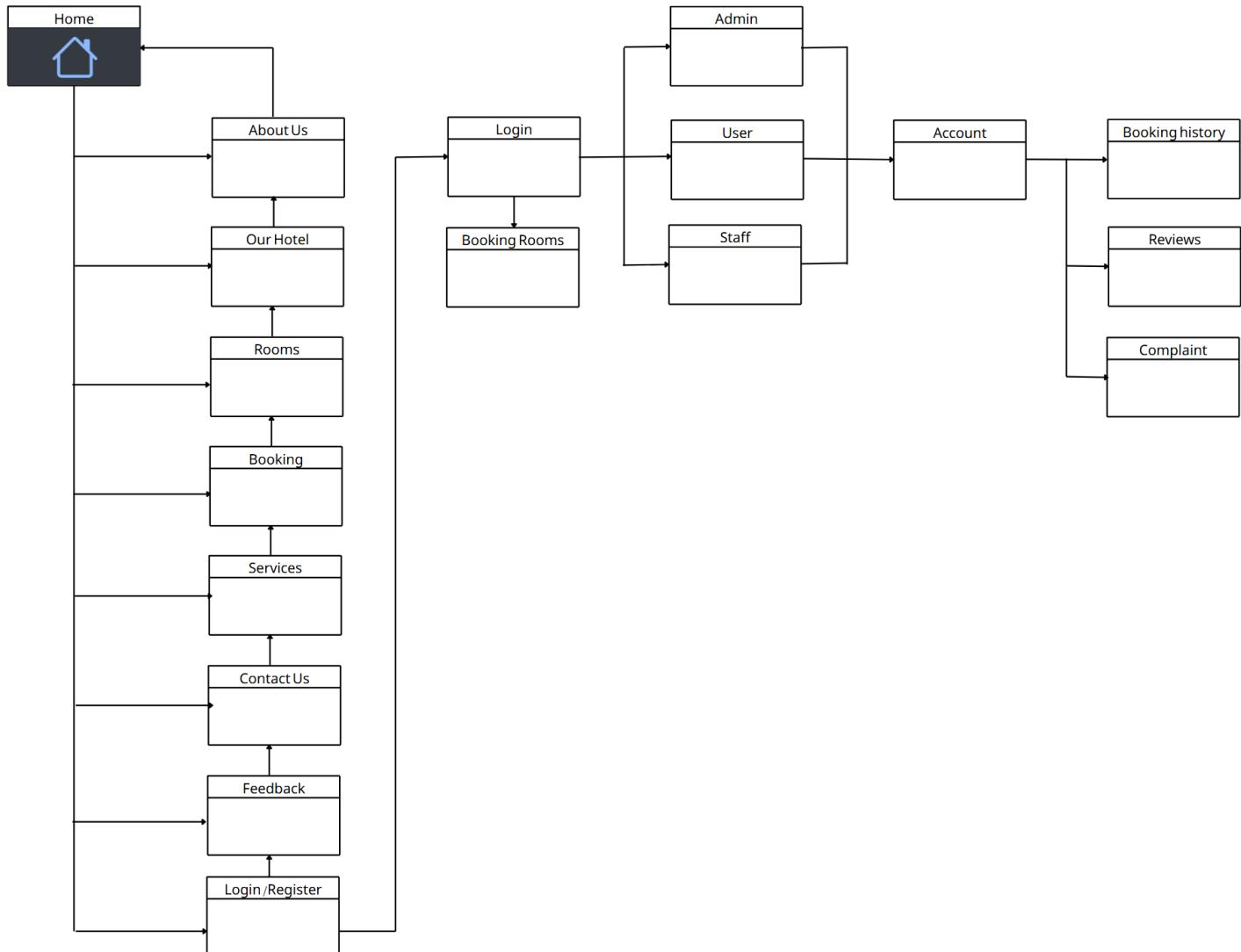
| | |
|---------------------------------|----------------------------------|
| Prepared by: All members | Approved by: Lê Mộng Thúy |
| Project Group No: 2 | Version: 1.0 |

REVIEW 3

| | |
|---------------------------------|----------------------------------|
| Prepared by: All members | Approved by: Lê Mộng Thúy |
| Project Group No: 2 | Version: 1.0 |

1. SITE MAP

HOME SITE MAP



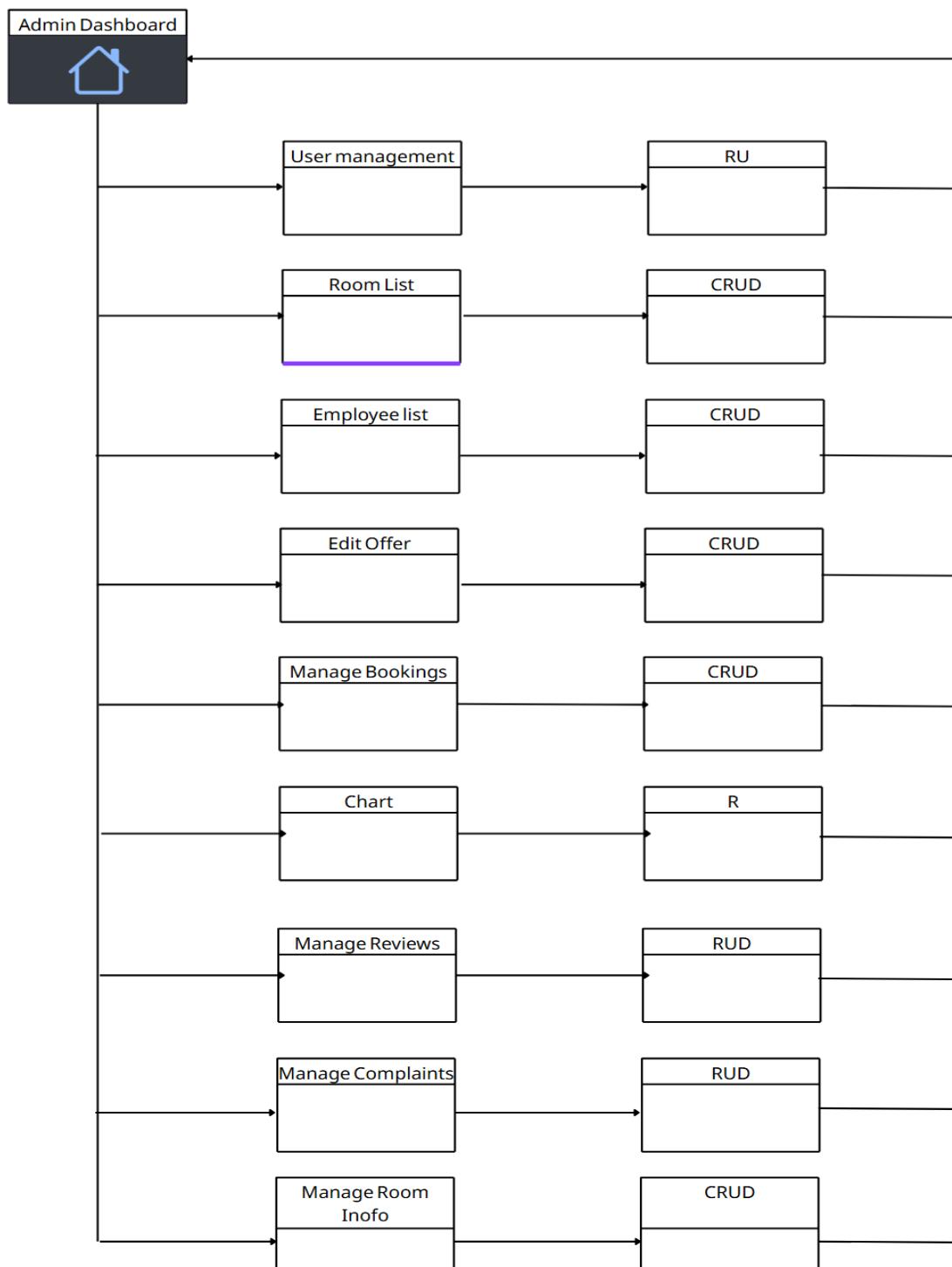
Prepared by: All members

Project Group No: 2

Approved by: Lê Mộng Thúy

Version: 1.0

ADMIN'S SITE MAP

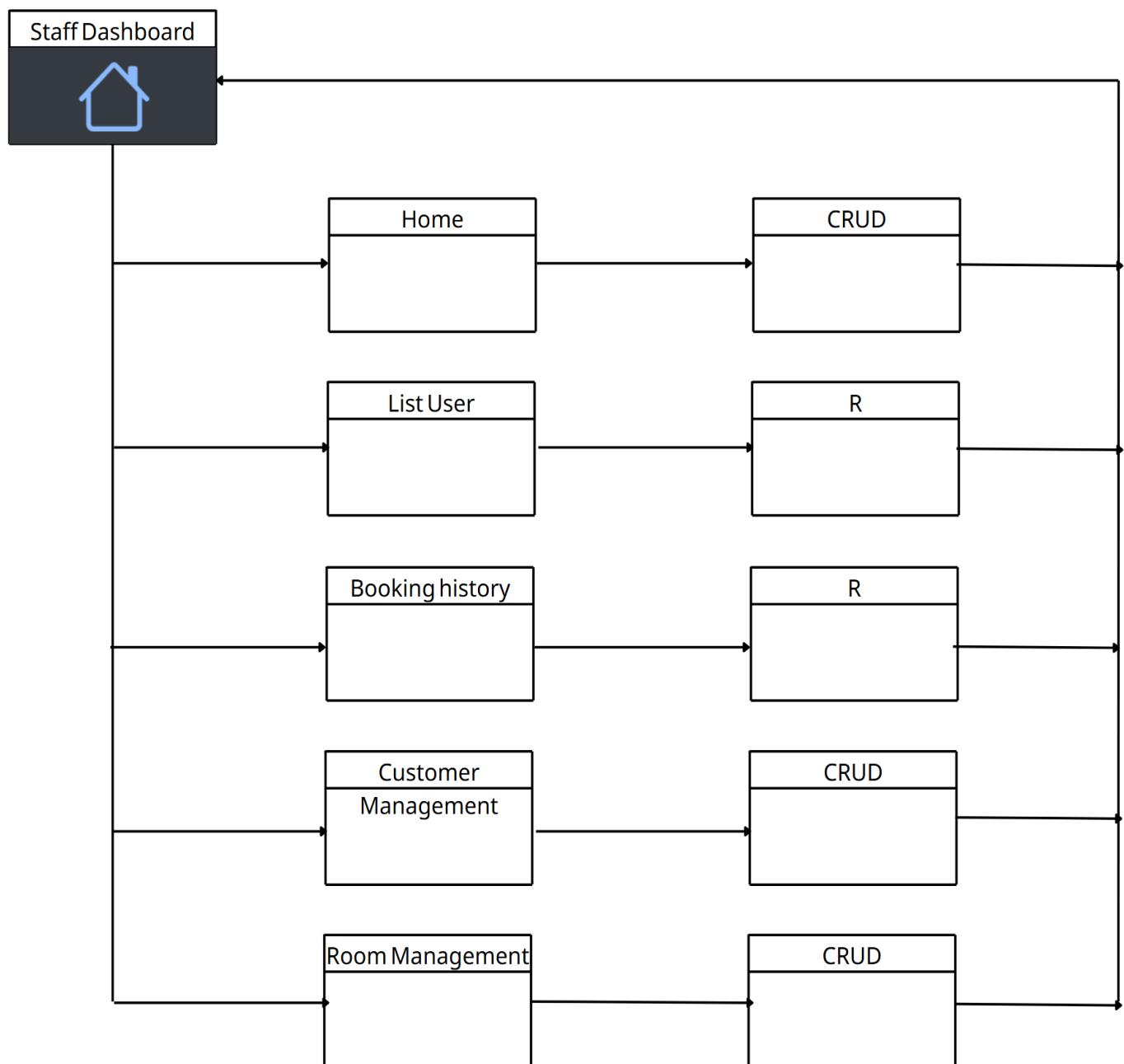


Prepared by: All members

Approved by: Lê Mộng Thúy

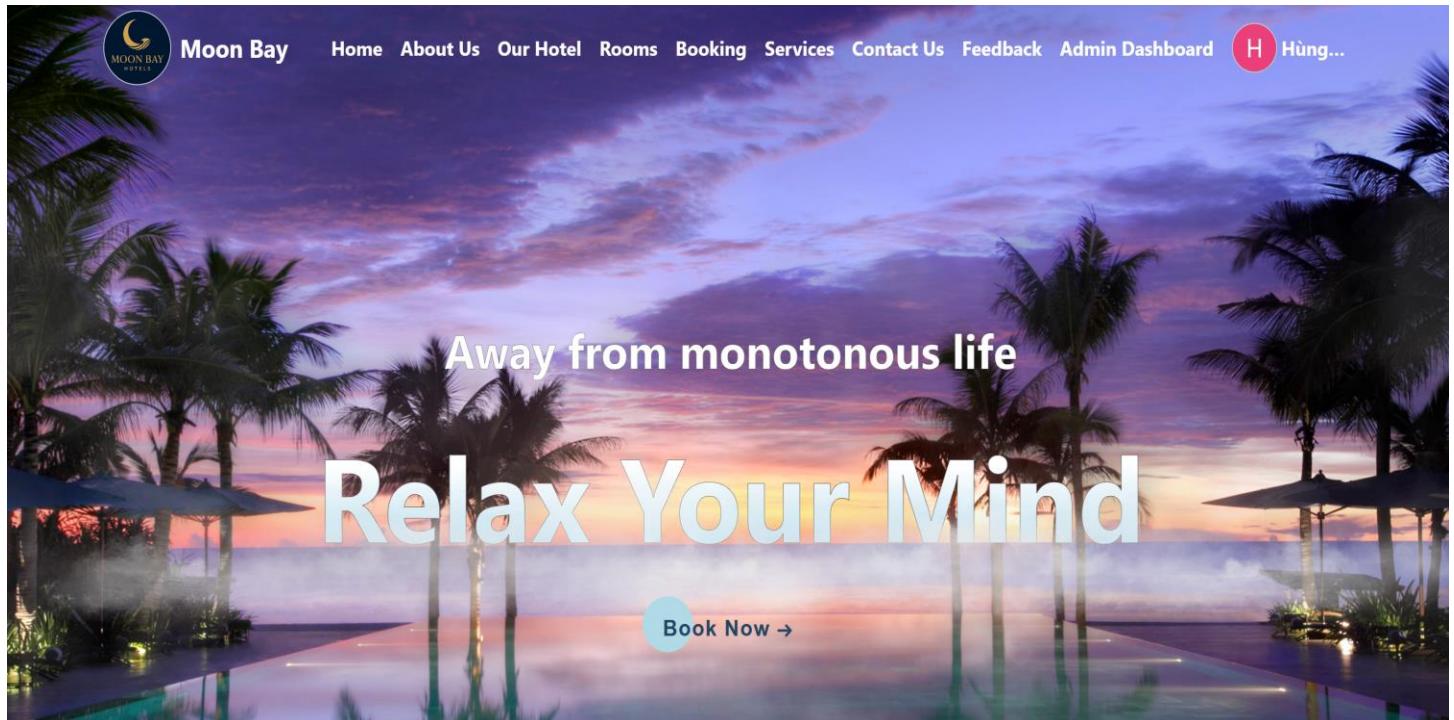
Project Group No: 2

Version: 1.0

STAFF SITE MAP

2. MOONBAY HOTELS WIREFRAME

Homepage



Prepared by: All members

Approved by: Lê Mộng Thúy

Project Group No: 2

Version: 1.0

ADMIN



MANAGER

[Home page](#)

User Management

Room list

Employee List

Edit Offer

Manage Bookings

Manage Reviews

Manage Complaints

Manage Room Info

Welcome to Moonbay hotel management system!



| | |
|--------------------------|---------------------------|
| Prepared by: All members | Approved by: Lê Mộng Thúy |
| Project Group No: 2 | Version: 1.0 |

USER MANAGEMENT

The screenshot shows the Moonbay Hotel Manager application interface. On the left, there is a sidebar with the Moonbay logo and a navigation menu including 'User Management' (which is currently selected), 'Room list', 'Employee List', 'Edit Offer', 'Manage Bookings', 'Manage Reviews', 'Manage Complaints', and 'Manage Room Info'. The main content area has a header 'Home page' and a title 'Customer Management' with a user icon. Below the title is a table listing 11 customer records:

| ID | Name | Email | Phone | Role | Status | Created At | Action |
|----|-------------|--------------------------|------------|------|--------|------------|--------|
| 3 | Trần Thị B | tran.b.user@example.com | 0911000002 | user | active | 20/02/2024 | |
| 4 | Lê Văn C | le.c.user@example.com | 0911000003 | user | active | 08/03/2024 | |
| 5 | Phạm Thị D | pham.d.user@example.com | 0911000004 | user | active | 23/04/2024 | |
| 6 | Hoàng Văn E | hoang.e.user@example.com | 0911000005 | user | active | 30/05/2024 | |
| 7 | Đặng Thị F | dang.f.user@example.com | 0911000006 | user | active | 17/06/2024 | |
| 8 | Bùi Văn G | bui.g.user@example.com | 0911000007 | user | active | 10/07/2024 | |
| 9 | Võ Thị H | vo.h.user@example.com | 0911000008 | user | active | 03/08/2024 | |
| 10 | Ngô Văn I | ngo.i.user@example.com | 0911000009 | user | active | 27/09/2024 | |
| 11 | Dương Thị K | duong.k.user@example.com | 0911000010 | user | active | 15/10/2024 | |

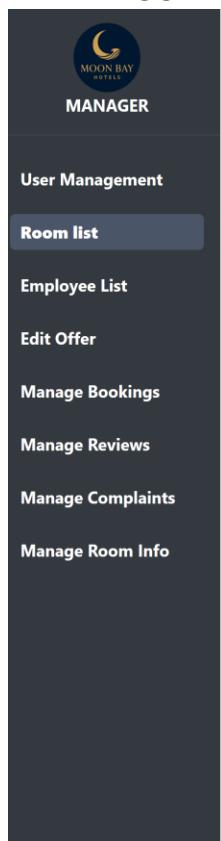
Prepared by: All members

Approved by: Lê Mộng Thúy

Project Group No: 2

Version: 1.0

ROOM LIST



Home page

Admin

Room List Management

[ADD NEW ROOM](#)

| ID | Room Number | Type | Price (VND) | Status | Actions | |
|----|-------------|---------------|-------------|-----------|----------------------|------------------------|
| 1 | 101 | Standard Room | 400.000 | available | Edit | Delete |
| 2 | 102 | Standard Room | 400.000 | available | Edit | Delete |
| 3 | 103 | Standard Room | 400.000 | available | Edit | Delete |
| 4 | 104 | Standard Room | 400.000 | available | Edit | Delete |
| 5 | 105 | Standard Room | 400.000 | available | Edit | Delete |
| 6 | 106 | Standard Room | 400.000 | available | Edit | Delete |
| 7 | 107 | Standard Room | 400.000 | available | Edit | Delete |
| 8 | 108 | Standard Room | 400.000 | available | Edit | Delete |
| 9 | 109 | Standard Room | 400.000 | available | Edit | Delete |

| | |
|--------------------------|---------------------------|
| Prepared by: All members | Approved by: Lê Mộng Thúy |
| Project Group No: 2 | Version: 1.0 |

EMPLOYEE LIST

The screenshot shows the 'Staff List Management' section of the application. On the left, a sidebar lists various management functions: User Management, Room list, Employee List (which is currently selected and highlighted in blue), Edit Offer, Manage Bookings, Manage Reviews, Manage Complaints, and Manage Room Info. The main area features a large title 'Staff List Management' in blue. Below it is a button labeled 'ADD NEW STAFF'. A table displays ten staff members with columns for ID, Name, Email, Phone Number, Role, Status, Created At, and Action (Edit and Delete buttons). The status column for all staff is 'active'. A blue circular icon with a camera symbol is overlaid on the bottom right of the table.

| ID | Name | Email | Phone Number | Role | Status | Created At | Action |
|----|--------------|----------------------------|--------------|-------|--------|------------|---|
| 32 | Nguyễn Văn A | nguyen.a.staff@example.com | 0922000001 | staff | active | 10/1/2024 | <button>Edit</button> <button>Delete</button> |
| 33 | Trần Thị B | tran.b.staff@example.com | 0922000002 | staff | active | 22/1/2024 | <button>Edit</button> <button>Delete</button> |
| 34 | Lê Văn C | le.c.staff@example.com | 0922000003 | staff | active | 15/2/2024 | <button>Edit</button> <button>Delete</button> |
| 35 | Phạm Thị D | pham.d.staff@example.com | 0922000004 | staff | active | 29/2/2024 | <button>Edit</button> <button>Delete</button> |
| 36 | Hoàng Văn E | hoang.e.staff@example.com | 0922000005 | staff | active | 12/3/2024 | <button>Edit</button> <button>Delete</button> |
| 37 | Đặng Thị F | dang.f.staff@example.com | 0922000006 | staff | active | 27/3/2024 | <button>Edit</button> <button>Delete</button> |
| 38 | Bùi Văn G | bui.g.staff@example.com | 0922000007 | staff | active | 6/4/2024 | <button>Edit</button> <button>Delete</button> |
| 39 | Võ Thị H | vo.h.staff@example.com | 0922000008 | staff | active | 25/4/2024 | <button>Edit</button> <button>Delete</button> |
| 40 | Ngô Văn I | ngo.i.staff@example.com | 0922000009 | staff | active | 3/5/2024 | <button>Edit</button> <button>Delete</button> |

Prepared by: All members

Approved by: Lê Mộng Thúy

Project Group No: 2

Version: 1.0

EDIT OFFER

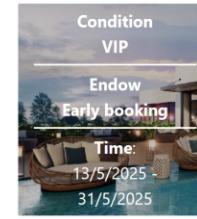
 MOON BAY HOTELS

MANAGER

- [Home page](#)
- User Management
- Room list
- Employee List
- Edit Offer**
- Manage Bookings
- Manage Reviews
- Manage Complaints
- Manage Room Info

Send Promotional Information To Customers

SEND OFFERS

**Edit / Add Offer****Seasons & Services**

| Season | Service | Start Date | End Date |
|--------|---------|------------|------------|
| Winter | Spa | 05/12/2025 | 05/22/2025 |



| | |
|--------------------------|---------------------------|
| Prepared by: All members | Approved by: Lê Mộng Thúy |
| Project Group No: 2 | Version: 1.0 |

MANAGE BOOKINGS

 MOON BAY HOTELS

MANAGER

- [User Management](#)
- [Room list](#)
- [Employee List](#)
- [Edit Offer](#)
- [Manage Bookings](#)
- [Manage Reviews](#)
- [Manage Complaints](#)
- [Manage Room Info](#)

localhost:8000/admin/ManageBookings

[Home page](#)

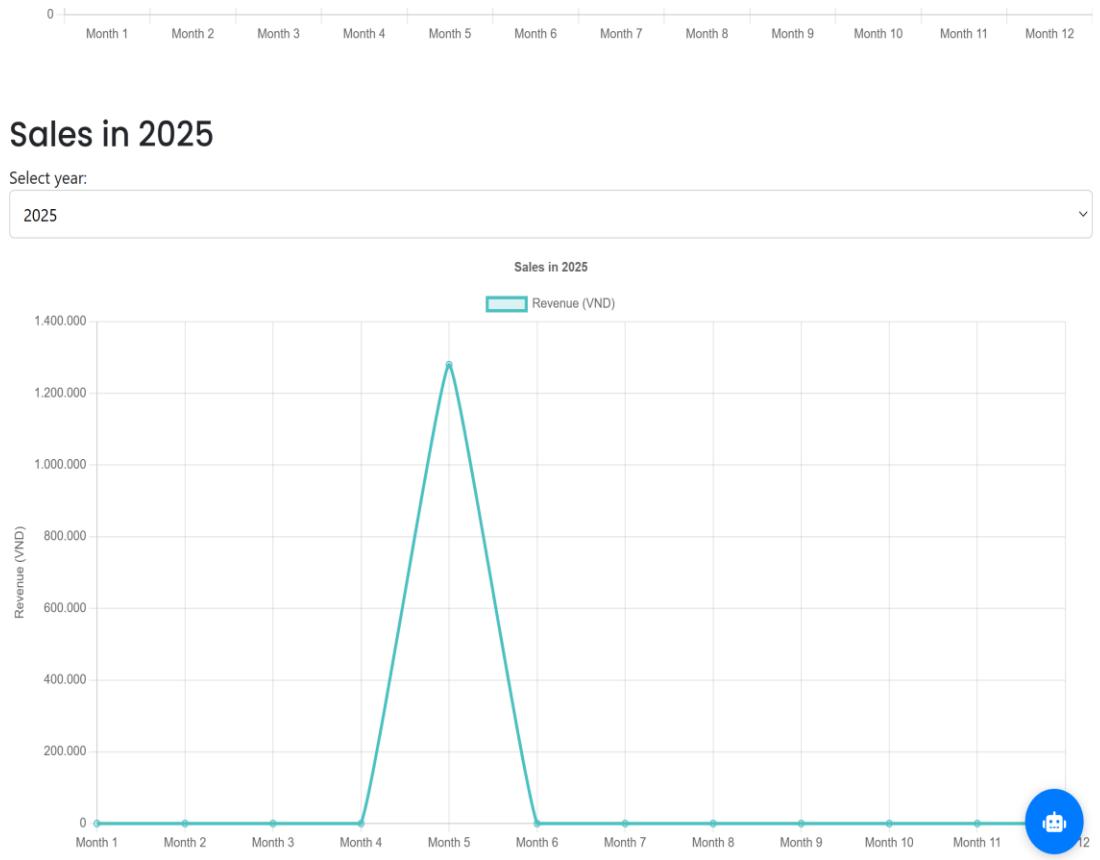
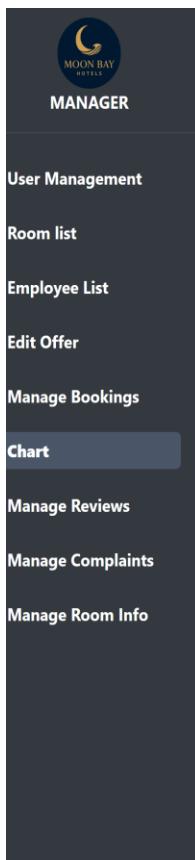
[PREVIOUS MONTH](#)
May 2025
[NEXT MONTH](#)

| Room | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 | 25 | 26 | 27 | 28 | 29 | 30 | 31 | |
|------|---|---|---|---|---|---|---|---|---|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|--|
| 101 | | | | | | | | | | | | | | | | | | | | B | B | B | | | | | | | | | | |
| 102 | | | | | | | | | | | | | | | | | | | | B | B | B | B | B | B | B | B | B | B | B | | |
| 103 | | | | | | | | | | | | | | | | | | | | B | B | B | B | B | | | | | | | | |
| 104 | | | | | | | | | | | | | | | | | | | | B | B | B | | | | | | | | | | |
| 105 | | | | | | | | | | | | | | | | | | | | B | B | B | | | | | | | | | | |
| 106 | | | | | | | | | | | | | | | | | | | | B | B | B | | B | | | | | | | | |
| 107 | | | | | | | | | | | | | | | | | | | | | B | B | B | B | | | | | | | | |
| 108 | | | | | | | | | | | | | | | | | | | | B | B | B | B | | | | | | | | | |
| 109 | | | | | | | | | | | | | | | | | | | | B | B | B | B | B | | | | | | | | |
| 110 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 111 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 112 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 201 | | | | | | | | | | | | | | | | | | | | B | B | B | B | B | B | B | B | B | B | B | | |
| 202 | | | | | | | | | | | | | | | | | | | | B | B | B | B | B | | | | | | | | |
| 203 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 204 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 205 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 206 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |



| | |
|--------------------------|---------------------------|
| Prepared by: All members | Approved by: Lê Mộng Thúy |
| Project Group No: 2 | Version: 1.0 |

CHART



| | |
|--------------------------|---------------------------|
| Prepared by: All members | Approved by: Lê Mộng Thúy |
| Project Group No: 2 | Version: 1.0 |

MANAGE REVIEWS



MANAGER

- [User Management](#)
- [Room list](#)
- [Employee List](#)
- [Edit Offer](#)
- [Manage Bookings](#)
- Manage Reviews**
- [Manage Complaints](#)
- [Manage Room Info](#)

[Home page](#)

Manage Reviews

Sort by rating: Filter by rating:

| | | | | | | | |
|--|--------------|--|--------------|--|-------------|--|-------------|
| | (23 reviews) | | (24 reviews) | | (5 reviews) | | (0 reviews) |
|--|--------------|--|--------------|--|-------------|--|-------------|

| ID | User ID | Email | Rating | Comment | Date | Action |
|----|---------|---------------------------|--------|---|------------------------|------------------------|
| 16 | 57 | phuvinhhue19952@gmail.com | | Tôi đã có trải nghiệm tuyệt vời tại khách sạn MoonBay trong kỳ nghỉ vừa qua, và tôi muốn chia sẻ chi... Read more | 12:50:59 16/05/2025 | Delete |
| 18 | 3 | tran.b.user@example.com | | Phòng ốc sạch sẽ, nhân viên thân thiện. | 00:23:49 17/05/2025 | Delete |
| 19 | 4 | le.c.user@example.com | | Giá cả hợp lý, vị trí thuận tiện. | 00:23:49 17/05/2025 | Delete |
| 20 | 5 | pham.d.user@example.com | | Trải nghiệm tuyệt vời, sẽ quay lại. | 00:23:49 17/05/2025 | Delete |
| 21 | 6 | hoang.e.user@example.com | | Có vài điểm cần cải thiện nhưng tổng thể ổn. | 00:23:49 17/05/2025 | Delete |
| 22 | 7 | dang.f.user@example.com | | Đặt phòng nhanh chóng và dễ dàng. | 00:23:49 17/05/2025 | Delete |
| 23 | 8 | bui.g.user@example.com | | Phòng rộng rãi, thoải mái. | 00:23:49 17/05/2025 | Delete |

| | |
|---------------------------------|----------------------------------|
| Prepared by: All members | Approved by: Lê Mộng Thúy |
| Project Group No: 2 | Version: 1.0 |

MANAGE COMPLAINT



MANAGER

User Management

Room list

Employee List

Edit Offer

Manage Bookings

Manage Reviews

Manage Complaints

Manage Room Info

Home page

Manage Complaints

| ID | User ID | Name | Email | Phone number | Complaint Type | Description | Contact Preference | Created Date | Status | Handler | Action | |
|----|---------|--------------|---------------------------|--------------|----------------|--------------------------------|--------------------|--------------|--------|-------------|-----------------------|-------------------------|
| 18 | | Hoang Van E | e.hoang@example.com | 0961234567 | phòng ốc | Máy lạnh không hoạt động. | No | 5/1/2025 | Pen ▾ | -- Select ▾ | <button>SAVE</button> | <button>Delete</button> |
| 15 | | Tran Thi B | b.tran@example.com | 0912345678 | khác | Tôi bị tính sai tiền minibar. | Yes | 5/3/2025 | Pen ▾ | -- Select ▾ | <button>SAVE</button> | <button>Delete</button> |
| 23 | | Pham Thi K | k.pham@example.com | 0906677889 | thanh toán | Bị double charge tiền phòng. | Yes | 5/10/2025 | Pen ▾ | -- Select ▾ | <button>SAVE</button> | <button>Delete</button> |
| 14 | | Nguyen Van A | a.nguyen@example.com | 0901234567 | khác | Phòng quá ồn ào và không sạch. | No | 5/17/2025 | Pen ▾ | -- Select ▾ | <button>SAVE</button> | <button>Delete</button> |
| 24 | 57 | Huy Phu | phuvinhhuy19952@gmail.com | | Phòng ốc | wefwrgetergergf | Yes | 5/17/2025 | Pen ▾ | -- Select ▾ | <button>SAVE</button> | <button>Delete</button> |

Total complaints: 12

| | |
|--------------------------|---------------------------|
| Prepared by: All members | Approved by: Lê Mộng Thúy |
| Project Group No: 2 | Version: 1.0 |

MANAGE ROOM INFO

Home page

Admin

Room Type Management

Add, edit and manage room types in your hotel

Search room type...

+ ADD ROOM TYPE

| |
|--|
| Standard 2 people \$ 400.000 |
| Deluxe 4 people \$ 800.000 |
| Superior 2 people \$ 600.000 |
| Family 4 people \$ 1.000.000 |
| Suite 2 people \$ 1.200.000 |

localhost:8000/admin/ManageComplaints

| | |
|--------------------------|---------------------------|
| Prepared by: All members | Approved by: Lê Mộng Thúy |
| Project Group No: 2 | Version: 1.0 |

STAFF

Staff Dashboard

MoonBay

PREVIOUS MONTH

May 2025

NEXT MONTH

Search data...

H Hung Đỗ
hungtrum1234@gmail.com

List User

booking history

Customer Management

Room Management

Room 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31

| Room | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 | 25 | 26 | 27 | 28 | 29 | 30 | 31 |
|------|---|---|---|---|---|---|---|---|---|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| 101 | | | | | | | | | | | | | | | | | | | | B | B | B | | | | | | | | | |
| 102 | | | | | | | | | | | | | | | | | | | | B | B | B | B | B | B | B | B | B | B | B | |
| 103 | | | | | | | | | | | | | | | | | | | | B | B | B | B | B | B | B | | | | | |
| 104 | | | | | | | | | | | | | | | | | | | | B | B | B | B | | | | | | | | |
| 105 | | | | | | | | | | | | | | | | | | | | B | B | B | | | | | | | | | |
| 106 | | | | | | | | | | | | | | | | | | | | B | B | B | | | | | | | | | |
| 107 | | | | | | | | | | | | | | | | | | | | B | B | B | B | | | | | | | | |
| 108 | | | | | | | | | | | | | | | | | | | | B | B | B | B | | | | | | | | |
| 109 | | | | | | | | | | | | | | | | | | | | B | B | B | B | | | | | | | | |
| 110 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 111 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

Search by phone number

AI Assistant

| | |
|---------------------------------|----------------------------------|
| Prepared by: All members | Approved by: Lê Mộng Thúy |
| Project Group No: 2 | Version: 1.0 |

LIST USER

| Staff Dashboard | | | | | | | | | |
|-----------------|-------------|--------------------------|------------|------|--------|-------------------|----------|------------|------------|
| MoonBay | | User Management | | | | | | | |
| ID | Name | Email | Phone | Role | Status | Email_verified_at | Provider | Created_at | Updated_at |
| 3 | Trần Thị B | tran.b.user@example.com | 0911000002 | user | Active | N/A | local | 2/20/2024 | 5/19/2025 |
| 4 | Lê Văn C | le.c.user@example.com | 0911000003 | user | Active | N/A | local | 3/8/2024 | 3/8/2024 |
| 5 | Phạm Thị D | pham.d.user@example.com | 0911000004 | user | Active | N/A | local | 4/23/2024 | 4/23/2024 |
| 6 | Hoàng Văn E | hoang.e.user@example.com | 0911000005 | user | Active | N/A | local | 5/30/2024 | 5/30/2024 |
| 7 | Đặng Thị F | dang.f.user@example.com | 0911000006 | user | Active | N/A | local | 6/17/2024 | 6/17/2024 |
| 8 | Bùi Văn G | bui.g.user@example.com | 0911000007 | user | Active | N/A | local | 7/10/2024 | 7/10/2024 |
| 9 | Võ Thị H | vo.h.user@example.com | 0911000008 | user | Active | N/A | local | 8/3/2024 | 8/3/2024 |
| 10 | Ngô Văn I | ngo.i.user@example.com | 0911000009 | user | Active | N/A | local | 9/27/2024 | 9/27/2024 |
| 11 | Dương Thị K | duong.k.user@example.com | 0911000010 | user | Active | N/A | local | 10/15/2024 | 10/15/2024 |
| 12 | Lý Thị L | ly.l.user@example.com | 0911000011 | user | Active | N/A | local | 1/28/2024 | 1/28/2024 |
| 13 | Tạ Văn M | ta.m.user@example.com | 0911000012 | user | Active | N/A | local | 2/14/2024 | 2/14/2024 |
| 14 | Đỗ Thị N | do.n.user@example.com | 0911000013 | user | Active | N/A | local | 3/23/2024 | 3/23/2024 |
| 15 | Phan Văn O | phan.o.user@example.com | 0911000014 | user | Active | N/A | local | 4/11/2024 | 4/11/2024 |
| 16 | Mai Thị P | mai.p.user@example.com | 0911000015 | user | Active | N/A | local | 5/20/2024 | 2024 |

Prepared by: All members

Approved by: Lê Mộng Thúy

Project Group No: 2

Version: 1.0

BOOKING HISTORY

Staff Dashboard

Search data...

Hùng Đỗ
hungtrum123@gmail.com

| ID | NAME USER | EMAIL USER | PHONE USER | ROOM TYPE | NUMBER OF ROOMS | CHILDREN | MEMBER | CHECK IN | CHECK OUT | PRICE |
|-----|-----------|---------------------------|-------------|---------------|-----------------|----------|--------|-----------|-----------|--------------|
| 164 | asdasd | huy@gmail.com | 14785632923 | Suite | 1 | 0 | 2 | 5/23/2025 | 5/26/2025 | 4.080.000 ₫ |
| 163 | Huy Phu | phuvinhhuy19952@gmail.com | N/A | Standard Room | 1 | 0 | 2 | 5/22/2025 | 5/24/2025 | 1.360.000 ₫ |
| 162 | asdasd | huy@gmail.com | 14785632923 | Standard Room | 1 | 0 | 2 | 5/22/2025 | 5/24/2025 | 1.360.000 ₫ |
| 161 | asdasd | huy@gmail.com | 14785632923 | Standard Room | 1 | 3 | 1 | 5/22/2025 | 5/24/2025 | 1.360.000 ₫ |
| 160 | Huy Phu | phuvinhhuy19952@gmail.com | N/A | Suite | 1 | 0 | 1 | 5/21/2025 | 5/26/2025 | 7.680.000 ₫ |
| 159 | Huy Phu | phuvinhhuy19952@gmail.com | N/A | Suite | 1 | 0 | 2 | 5/23/2025 | 5/31/2025 | 11.760.000 ₫ |
| 158 | Huy Phu | phuvinhhuy19952@gmail.com | N/A | Suite | 1 | 0 | 2 | 5/21/2025 | 5/23/2025 | 3.600.000 ₫ |
| 157 | Huy Phu | phuvinhhuy19952@gmail.com | N/A | Suite | 1 | 0 | 2 | 5/23/2025 | 5/25/2025 | 3.600.000 ₫ |
| 156 | Huy Phu | phuvinhhuy19952@gmail.com | N/A | Family Room | 1 | 0 | 1 | 5/21/2025 | 5/30/2025 | 10.000.000 ₫ |
| 155 | Huy Phu | phuvinhhuy19952@gmail.com | N/A | Suite | 1 | 0 | 2 | 5/21/2025 | 5/23/2025 | 3.600.000 ₫ |
| 154 | Huy Phu | phuvinhhuy19952@gmail.com | N/A | Standard Room | 1 | 0 | 2 | 5/21/2025 | 5/23/2025 | 1.200.000 ₫ |
| 153 | Huy Phu | phuvinhhuy19952@gmail.com | N/A | Standard Room | 1 | 0 | 2 | 5/21/2025 | 5/23/2025 | 1.200.000 ₫ |

localhost:8000/staff/BookingList



| | |
|--------------------------|---------------------------|
| Prepared by: All members | Approved by: Lê Mộng Thúy |
| Project Group No: 2 | Version: 1.0 |

CUSTOMER MANAGEMENT

Staff Dashboard

MoonBay

List User

booking history

Customer Management

Room Management

localhost:8000/staff/StaffCustomerManagement

| ID | Name | Email | Phone | Type | Action |
|----|-------------|--------------------------|------------|---------|--------|
| 3 | Trần Thị B | tran.b.user@example.com | 0911000002 | Regular | |
| 4 | Lê Văn C | le.c.user@example.com | 0911000003 | Regular | |
| 5 | Phạm Thị D | pham.d.user@example.com | 0911000004 | Regular | |
| 6 | Hoàng Văn E | hoang.e.user@example.com | 0911000005 | Regular | |
| 7 | Đặng Thị F | dang.f.user@example.com | 0911000006 | Regular | |
| 8 | Bùi Văn G | bui.g.user@example.com | 0911000007 | Regular | |
| 9 | Võ Thị H | vo.h.user@example.com | 0911000008 | Regular | |

Search by name, email or phone number

Prepared by: All members

Approved by: Lê Mộng Thúy

Project Group No: 2

Version: 1.0

ROOM MANAGEMENT

Staff Dashboard



- [List User](#)
- [booking history](#)
- [Customer Management](#)

Room Management

calhost:8000/staff/BookingList

Search data...



Hùng Đỗ
hungtrum123@gmail.com

Room Management

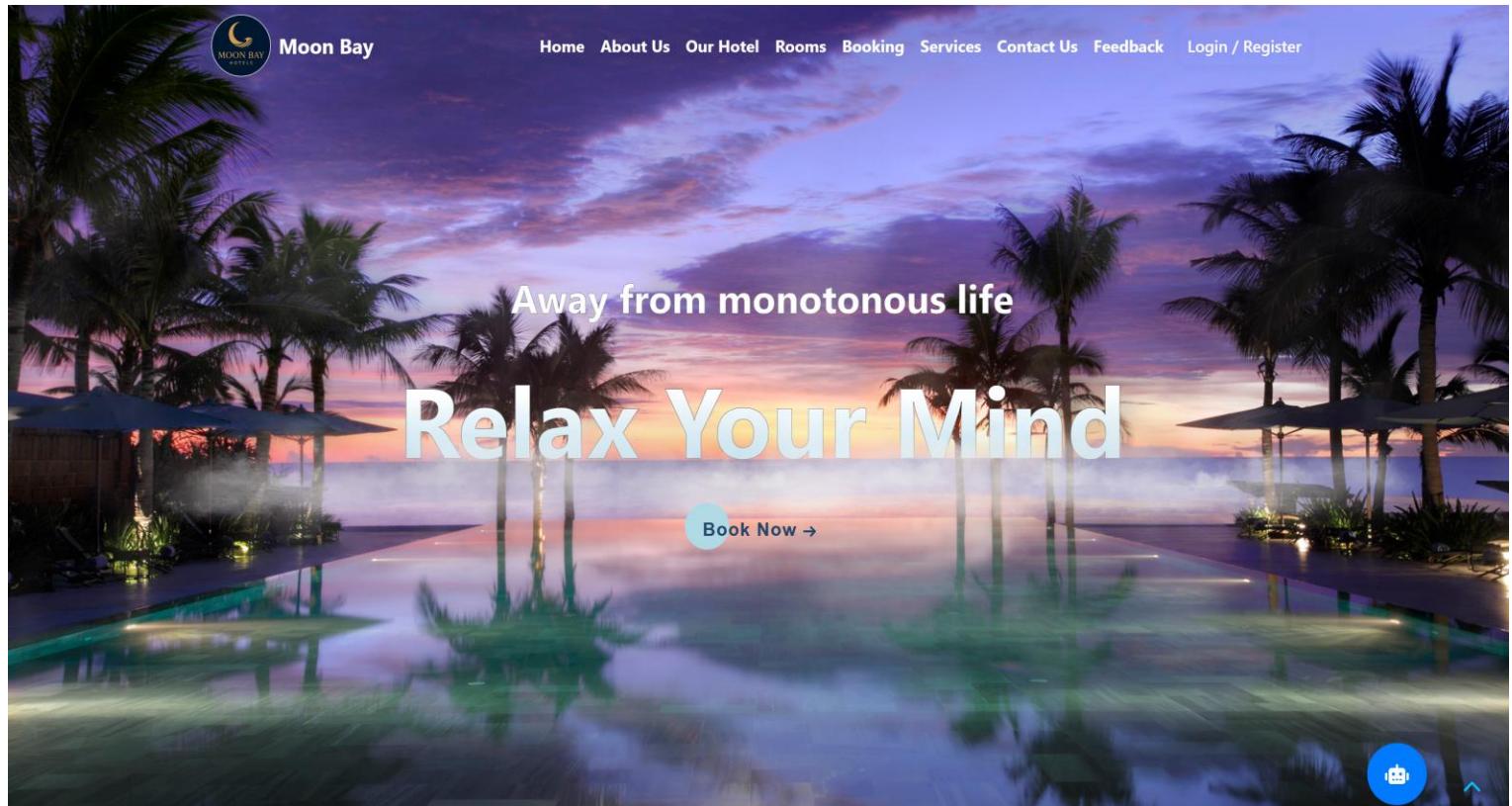
| Room Number | Room Type | Description | Price | Status | Actions |
|-------------|---------------|---|-----------|-----------|---|
| 101 | Standard Room | The Standard Room offers a comfortable space with a simple, modern design. Fully equipped with air conditioning, TV, minibar, and a private bathroom. | 400000.00 | available | <button>Edit</button> <button>Delete</button> |
| 102 | Standard Room | The Standard Room offers a cozy space with modern design. Includes air conditioning, TV, minibar, and private bathroom. | 400000.00 | available | <button>Edit</button> <button>Delete</button> |
| 103 | Standard Room | The Standard Room with a simple, modern design. Equipped with air conditioning, TV, minibar, and a private bathroom. | 400000.00 | available | <button>Edit</button> <button>Delete</button> |
| 104 | Standard Room | The Standard Room, perfect for couples or business travelers. Features air conditioning, TV, minibar, and private bathroom. | 400000.00 | available | <button>Edit</button> <button>Delete</button> |
| 105 | Standard Room | The Standard Room with modern amenities. Includes air conditioning, TV, minibar, and a private bathroom. | 400000.00 | available | <button>Edit</button> <button>Delete</button> |



| | |
|--------------------------|---------------------------|
| Prepared by: All members | Approved by: Lê Mộng Thúy |
| Project Group No: 2 | Version: 1.0 |

3. MOONBAY HOTELS SCREENSHOT

HOME PAGE



| | |
|--------------------------|---------------------------|
| Prepared by: All members | Approved by: Lê Mộng Thúy |
| Project Group No: 2 | Version: 1.0 |

REGISTER PAGE

Register

Name:

Email:

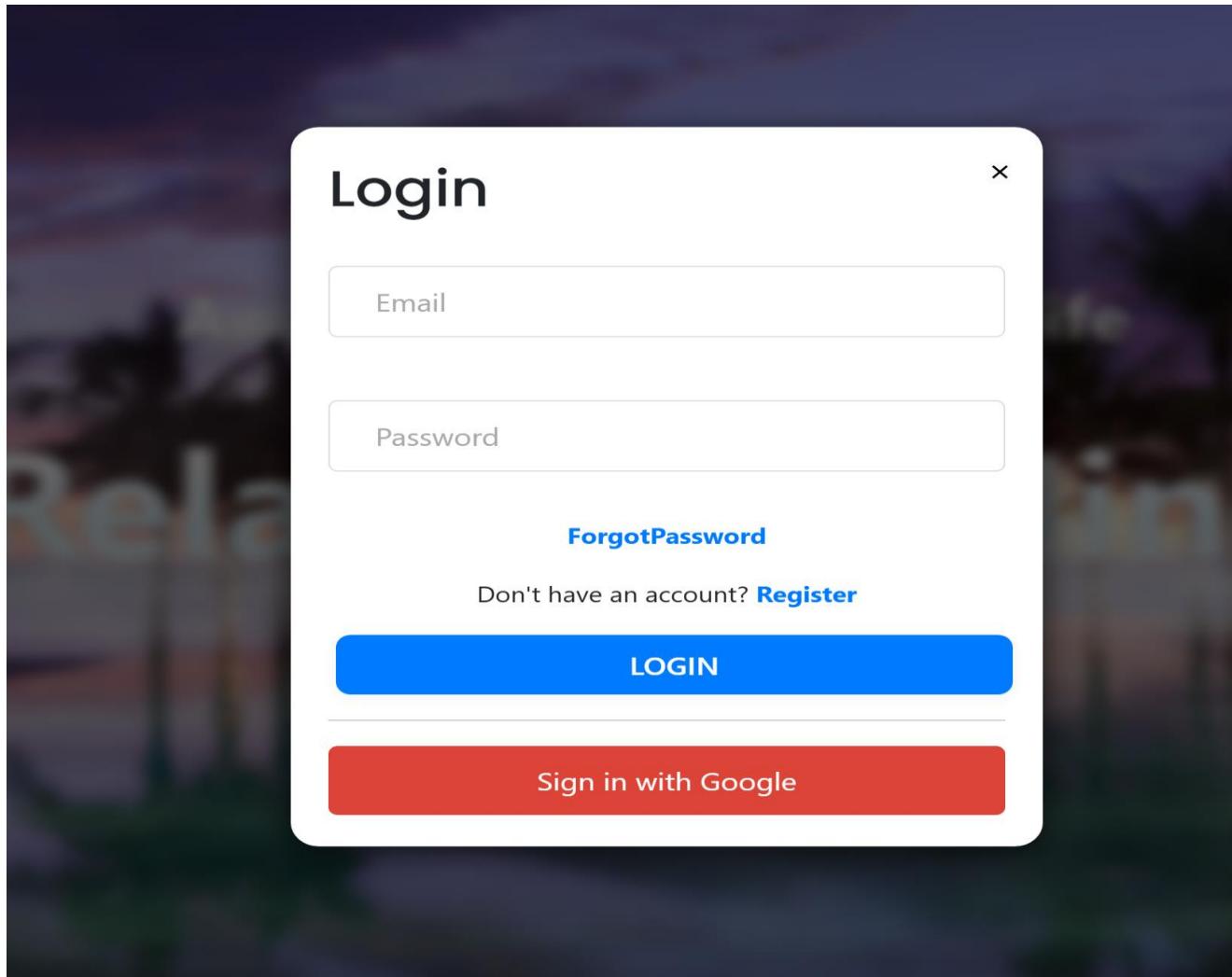
Phone:

Password:

Confirm Password:

Register

Already have an account? [Login Now](#)

LOGIN PAGE

Prepared by: All members

Project Group No: 2

Approved by: Lê Mộng Thúy

Version: 1.0

ABOUT US



Moon Bay

[Home](#) [About Us](#) [Our Hotel](#) [Rooms](#) [Booking](#) [Services](#) [Contact Us](#) [Feedback](#) [Login / Register](#)

About Moonbay Hotel

With over 20 years of experience in the hospitality industry, Moonbay Hotel is proud to be a trusted destination for both domestic and international travelers. Our reputation is built on professionalism, dedication, and attentive service. From our well-appointed rooms to our friendly and caring staff, we strive to deliver a comfortable and satisfying experience for every guest. At Moonbay, you'll find not only a perfect place to stay but also the warm care that makes you feel right at home.



Our Mission

At Moonbay Hotel, our mission is to provide every guest with an exceptional stay experience built on 20 years of hospitality expertise. We are committed to delivering professional, thoughtful, and personalized service in every detail—ensuring comfort, satisfaction, and lasting memories for all who walk through our doors.



| | |
|--------------------------|---------------------------|
| Prepared by: All members | Approved by: Lê Mộng Thúy |
| Project Group No: 2 | Version: 1.0 |

OUR HOTEL

Home > Our Hotel

Moon Bay Hotel



Moon Bay Hotel

Nam Du Island, Kien Giang Province, Vietnam

★★★★★ 3 (54 reviews)

Located on the pristine Nam Du Island, Moon Bay Hotel offers a luxurious escape with modern architecture blending seamlessly with the island's natural beauty. Moon Bay Hotel is the perfect destination for luxury and tranquility. With 120 elegant rooms and villas, a restaurant serving local and international cuisine, a world-class spa, and an infinity pool overlooking the ocean, Moon Bay Hotel promises an unforgettable experience.

Starting from 400,000 VND / night

BOOK NOW



Amenities



| | |
|--------------------------|---------------------------|
| Prepared by: All members | Approved by: Lê Mộng Thúy |
| Project Group No: 2 | Version: 1.0 |

ROOMS

Rooms



STANDARD ROOM

2 guests

400.000 ₫ / night

The Standard Room offers a comfortable space with a simple, modern design. Fully equipped with air conditioning, TV, minibar, and a private bathroom, it is ideal for couples or business travelers.

[BOOK NOW](#)

DELUXE ROOM

4 guests

800.000 ₫ / night

The Deluxe Room is spacious and elegantly designed, featuring large windows that let in natural light. Furnished with high-quality amenities and a cozy sitting area, it is perfect for couples or small families looking to relax.



| | |
|--------------------------|---------------------------|
| Prepared by: All members | Approved by: Lê Mộng Thúy |
| Project Group No: 2 | Version: 1.0 |

BOOKING

Hotel Booking

Check-in: Check-out:

Number of Rooms: Room Type:

Children Ages(0-11): Member:

Payment Option:

Pay Deposit (20%) Pay Full Amount

Days: 0 Deposit (20%): 0 ₫ Total Price: 0 ₫ Remaining (Due on Check-in): 0 ₫ Amount to Pay Now: 0 ₫

The room Type: 0 ₫/night (base)

Book Now



| | |
|--------------------------|---------------------------|
| Prepared by: All members | Approved by: Lê Mộng Thúy |
| Project Group No: 2 | Version: 1.0 |

SERVICE

Services



MOONBAY SPA

⌚ Daily from 9:00 AM to 10:00 PM

Experience complete relaxation at Moonbay Spa – where premium beauty and wellness treatments help you recharge, renew yourself, and feel truly refreshed.

[VIEW DETAILS](#)

SWIMMING POOL

⌚ Daily from 6:00 AM to 9:00 PM

Discover a one-of-a-kind experience at the city's largest rooftop infinity pool – where crystal-blue waters meet breathtaking skyline views in the heart of the city.

[VIEW DETAILS](#)



| | |
|--------------------------|---------------------------|
| Prepared by: All members | Approved by: Lê Mộng Thúy |
| Project Group No: 2 | Version: 1.0 |

CONTACT US

[Home](#) > [Contact us](#)

We are always ready to listen to you

Please contact us if you have any questions or requests

| |
|--|
|  Address |
| Nam Du Island, Kien Giang Province, Vietnam |
|  Phone |
| +84 (0) 986 555 666 24 hours a day, 7 days a week |
|  Email |
| info@moonbay.vn Response within 24 hours |

| | |
|---|---|
| Name | Email |
| <input type="text" value="Enter your name"/> | <input type="text" value="Enter your email address"/> |
| Subject | |
| <input type="text" value="Enter the subject of your message"/> | |
| Message | |
| <input type="text" value="Enter the content of your message"/> | |
| Send Message  | |



^

| | |
|--------------------------|---------------------------|
| Prepared by: All members | Approved by: Lê Mộng Thúy |
| Project Group No: 2 | Version: 1.0 |

REVIEWS

Customer Reviews

Please [log in](#) to submit your review.

Total reviews: 54

Filter by star rating:

★★★★★(23 reviews)

★★★★☆(24 reviews)

★★★☆☆(6 reviews)

★★☆☆☆(0 reviews)

★☆☆☆☆(1 reviews)

huy***@gmail.com - ★★★★★

adfsfsfsdfdf

phu***@gmail.com - ★★★★★

wfdwefwefewf

phu***@gmail.com - ★★★★★

ewrghtumutyjhrtukj

PREVIOUS

Page 1 / 18

NEXT



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Prepared by: All members

Approved by: Lê Mộng Thúy

Project Group No: 2

Version: 1.0

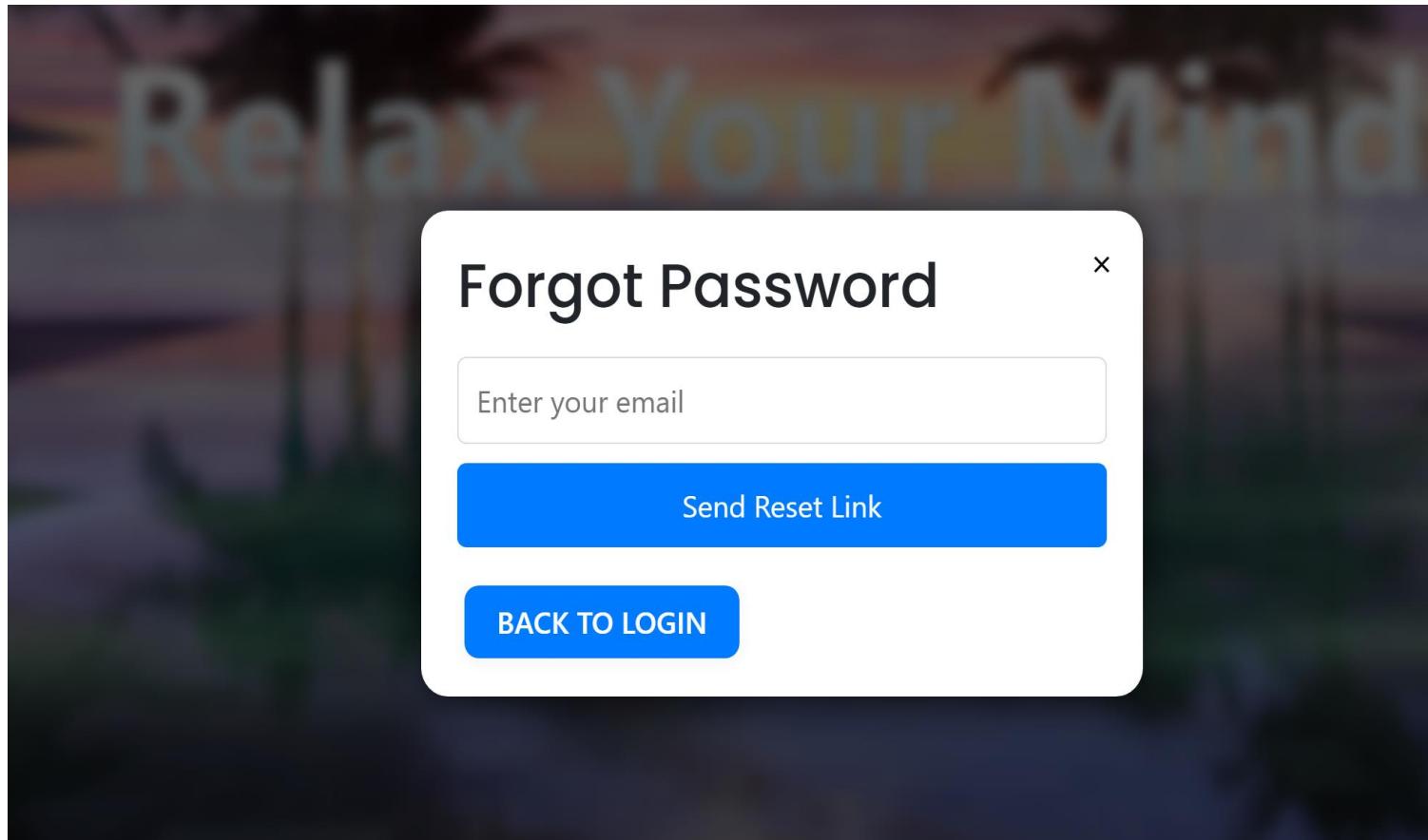
COMPLAINTS

The screenshot shows the Moon Bay Hotels website. At the top, there is a navigation bar with links: Home, About Us, Our Hotel, Rooms, Booking, Services, Contact Us, Feedback, and Login / Register. Below the navigation bar is a large banner image of a beach at sunset with several umbrellas and lounge chairs. In the center of the page, under the banner, is a section titled "Complaints". It contains the text "Please log in to submit a complaint." and a "log in" button.

The screenshot shows the Moon Bay Hotels website's footer. It features the hotel's logo, the text "MOONBAY HOTELS", and information about operating hours: "Operation: Monday to Sunday" and "Working hours: 7:00 AM - 10:00 PM". On the right side of the footer, there is a blue circular icon with a white robot-like symbol inside, and a small upward-pointing arrow icon.

| | |
|--------------------------|---------------------------|
| Prepared by: All members | Approved by: Lê Mộng Thúy |
| Project Group No: 2 | Version: 1.0 |

FORGET PASSWORD



Prepared by: All members

Project Group No: 2

Approved by: Lê Mộng Thúy

Version: 1.0

4. TASK SHEET REVIEW 3

| Project: Moonbay Hotels | | Project Name | Activity Plan Prepared By | Date of Preparation of Activity Plan: | | | |
|-------------------------|---|----------------|---------------------------|---------------------------------------|-------------|------------------|-----------|
| No | Task | | | Actual Start Date | Actual Days | Team member name | Status |
| 1 | Database Design | Moonbay Hotels | Hùng | 20-April-25 | 25 | All members | Completed |
| 2 | Front-end layout | | | 27-April-25 | 1 | All members | Completed |
| 3 | Back-end layout | | | 27-April-25 | 1 | All members | Completed |
| 4 | Admin dashboard | | | 20-April-25 | 25 | Hùng/Huy | Completed |
| 5 | Staff dashboard | | | 20-April-25 | 25 | Đạt/Long | Completed |
| 6 | CRUD – post, post_comment | | | 27-April-25 | 3 | Huy/Đạt | Completed |
| 7 | CRUD – Rooms, Rooms-types, image_room, comment, offer | | | 27-April-25 | 3 | Huy/Hùng | Completed |
| 8 | User Account | | | 27-April-25 | 3 | Đạt | Completed |
| 9 | Admin SendEmail | | | 27-April-25 | 3 | Hùng | Completed |
| 10 | Home page | | | 27-April-25 | 1 | Hùng | Completed |
| 11 | About Us | | | 27-April-25 | 1 | Hùng | Completed |

| | |
|--------------------------|---------------------------|
| Prepared by: All members | Approved by: Lê Mộng Thúy |
| Project Group No: 2 | Version: 1.0 |

| | | | | | | |
|----|--------------------------------|--|-------------|----|--------------|-----------|
| 12 | Our Hotel | | 27-April-25 | 1 | Huy | Completed |
| 13 | Rooms | | 27-April-25 | 1 | Huy | Completed |
| 14 | Booking | | 27-April-25 | 1 | Đạt/Huy/Hùng | Completed |
| 15 | Services | | 27-April-25 | 3 | Long | Completed |
| 16 | Contact Us | | 27-April-25 | 2 | Long | Completed |
| 17 | Feedback | | 27-April-25 | 2 | Huy | Completed |
| 18 | Login/Register | | 27-April-25 | 10 | Đạt | Completed |
| 19 | CRUD – post, post_complaint | | 27-April-25 | 3 | Huy | Completed |
| 20 | CRUD staff customer management | | 27-April-25 | 5 | Long | Completed |
| 25 | UI/UX testing | | 27-April-25 | 30 | Huy/Hùng/Đạt | Completed |
| 26 | Music Video Promotion | | 27-April-25 | 3 | Đạt | Completed |
| 27 | Images Searching | | 27-April-25 | 3 | Long | Completed |

Date: 27 May 2025

Signature of Instructor:

Ms. Le Mong Thuy

Signature of Team Leader:

ĐỖ THANH HÙNG

| | |
|--------------------------|---------------------------|
| Prepared by: All members | Approved by: Lê Mộng Thúy |
| Project Group No: 2 | Version: 1.0 |