



**Australian Government**

# **Assessment Requirements for ICTICT301**

## **Create user documentation**

**Release: 1**

# Assessment Requirements for ICTICT301 Create user documentation

## Modification History

Release	Comments
Release 1	This version first released with ICT Information and Communications Technology Training Package Version 1.0.

## Performance Evidence

Evidence of the ability to:

- produce user documentation that:
  - meets business requirements
  - caters for a diverse audience
  - is clear and easy to navigate.

Note: If a specific volume or frequency is not stated, then evidence must be provided at least once.

## Knowledge Evidence

To complete the unit requirements safely and effectively, the individual must:

- identify content features, including clarity and readability
- discuss document design, web design and usability
- list the functions and features of templates and style guides.

## Assessment Conditions

Gather evidence to demonstrate consistent performance in conditions that are safe and replicate the workplace. Noise levels, production flow, interruptions and time variances must be typical of those experienced in the general information and communications technology (ICT) industry and include access to:

- documentation standards
- software tools for creating documentation
- information about the system, platform, network or application being documented.

Assessors must satisfy NVR/AQTF assessor requirements.

## Links

Companion volumes available from the IBSA website:

[http://www.ibsa.org.au/companion\\_volumes](http://www.ibsa.org.au/companion_volumes) -

<https://vetnet.education.gov.au/Pages/TrainingDocs.aspx?q=a53af4e4-b400-484e-b778-71c9e9d6aff2>