

NBA GW College Night Pricing for Wizards

Group 8 👍

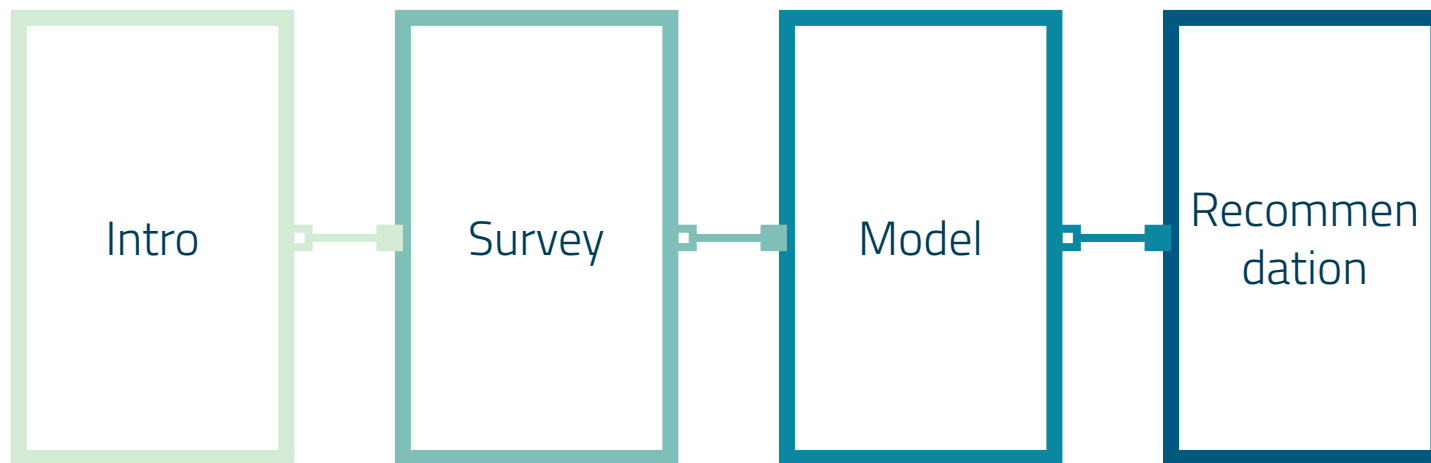
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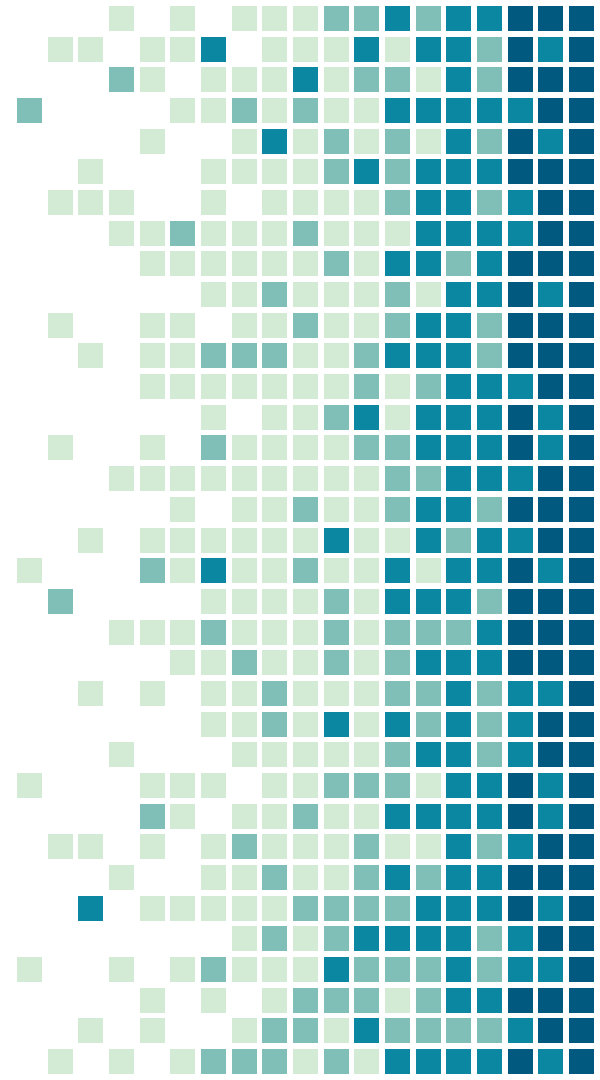
AGENDA



1.

INTRODUCTION

Background & Problem



Client – The Washington Wizards



- NBA American Professional Basketball Team
- 2018 Attendance rate for Home games is relatively low among all NBA teams.
- Looking for more audience, attracting more international students.

Wizards Student Rush Presented by Chick-fil-A®



STUDENT RUSH

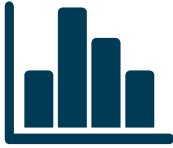
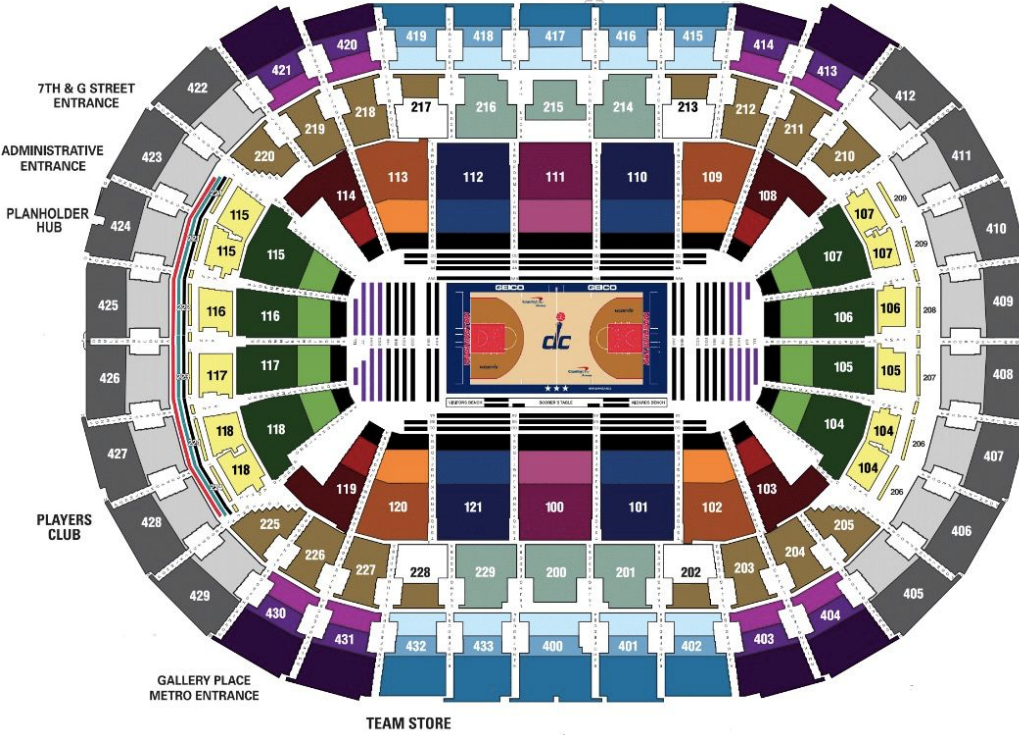
\$15 UPPER LEVEL SEATS

\$55 LOWER LEVEL SEATS

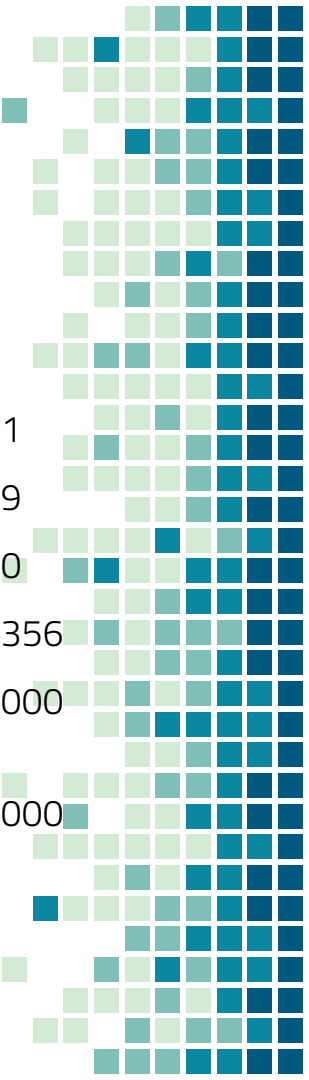
GAME TICKET INCLUDES COUPON FOR A FREE CHICK-FIL-A® SANDWICH MEAL

GET TICKETS

College Night offers promotions for GW international student only



- Upper level (Grey) \$21
- Mid level (Purple) \$29
- Lower level (Gold) \$50
- Total Capacity 20356
- Level Capacity >8000
- GW international student ~4000





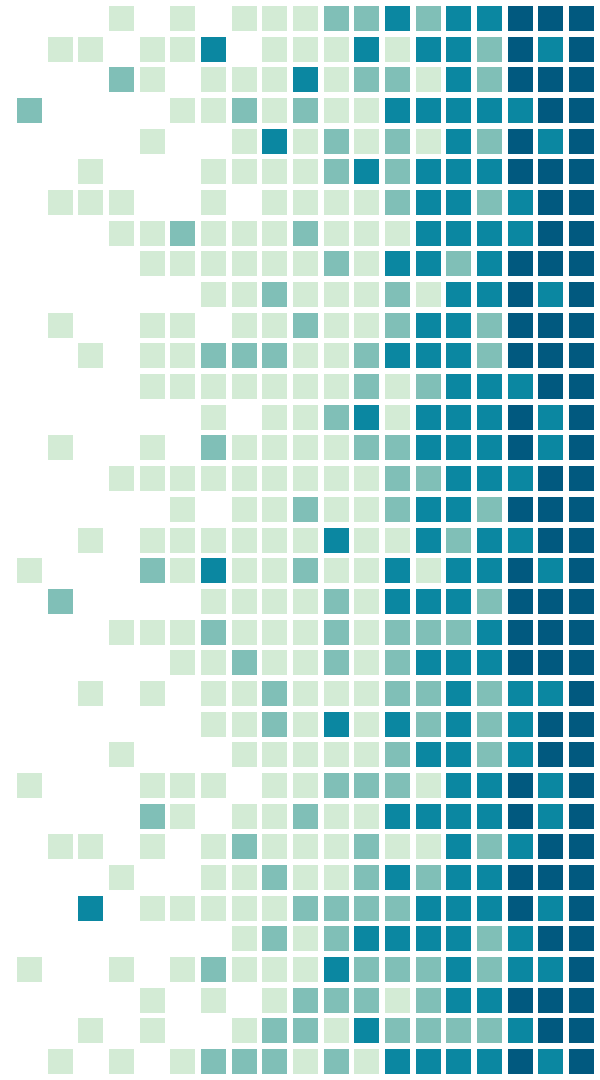
As a revenue management consulting team, what would be the best pricing recommendations we can offer?

How to **MAX** revenue?

2.

SURVEY

Design Process & Responses

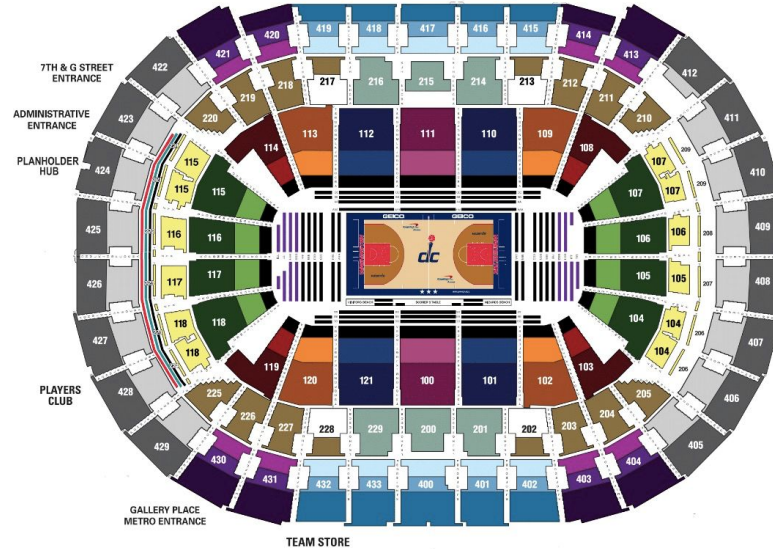


Survey – Drafted Price

Drafted price	Distanced Seat	Less Distanced Seat	Closest seat
Price 1	12	20	50
Price 2	14	24	55
Price 3	16	28	60
Price 4	20	32	65
Price 5	24	36	70
Current price	21	29	55

We gathered 50 valid surveys from GW international students

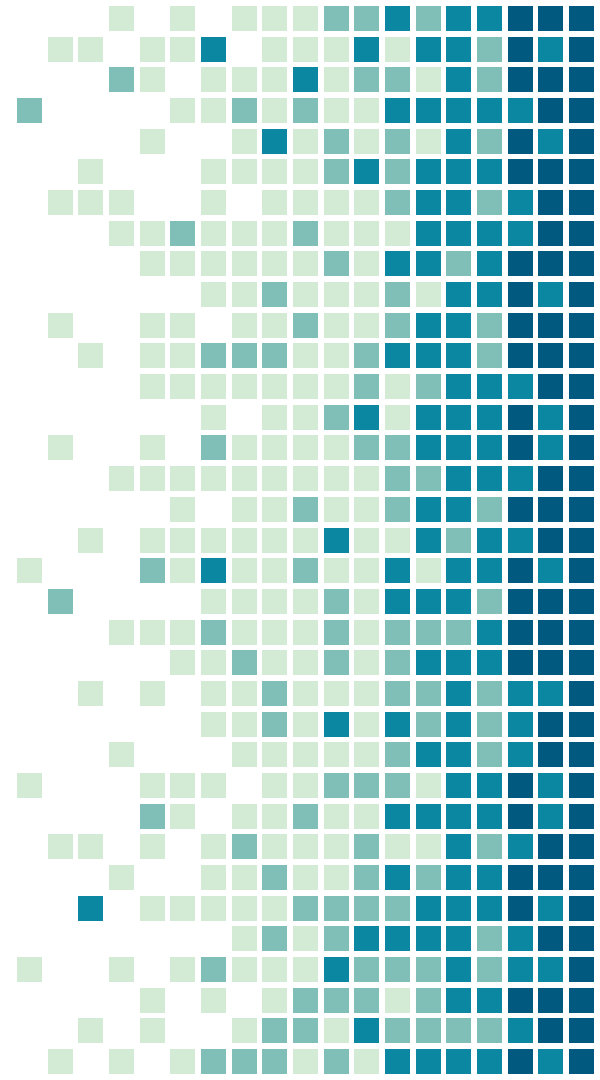
1. How much would you be willing to pay per game for a seat in Section 405-412 or 422-429 (grey section)
2. How much would you be willing to pay per game for a seat in Section 420-421 or 413-414 (purple section)
3. How much would you be willing to pay per game for a seat in Section 104-107 or 115-118 (gold section)



3.

Model

Mindset Principles & Calculation



Model Solution

- What we know:
 - Three products are offered:
 - distanced seat (D), less distanced seat (LD), closest seat (C).
 - The average WTP for D, LD and C is 16, 24, 55 respectively.
 - The average variance of WTP across all respondents and all products is 27.
 - Drafted prices.
- What we want to know:
 - Probability that a random respondent would buy D, LD and C.

Multinomial Logit (MNL) Modeling

- Forecasting:
 - demand functions + degree of uncertainty
 - Each consumer would choose the product that maximizes his/her net utility.

MNL Model Solution

- List all price combinations for three products by Excel.
- Use the function **$\text{Var}[\epsilon_j] = m^2 p^2 / 6$** , first compute $m=4$.
- Then compute v values for three products using the function **$v = \exp[(u-p)/m]$** :

Product	u	p	$v = \exp[(u-p)/m]$
Distanced	16	12	$\exp[(16-12)/4] = 3.04$
Less distanced	24	20	$\exp[(24-20)/4] = 2.44$
Closest	55	50	$\exp[(55-50)/4] = 3.29$

Models Calculation

Then compute the probability using the function:

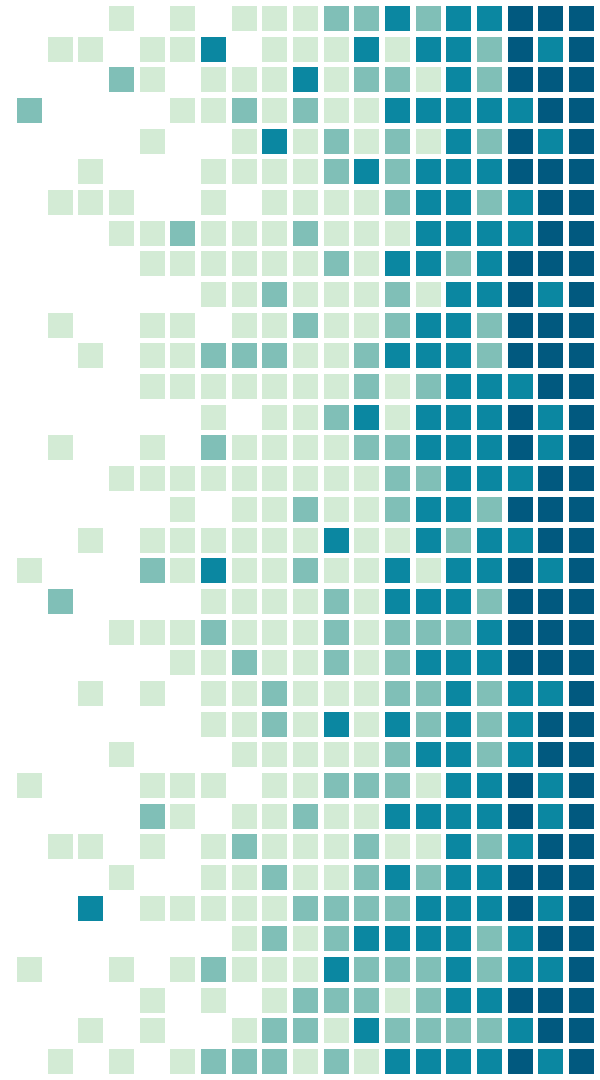
$$\text{Probability of purchase} = v / (1 + vD + vLD + vC)$$

Product	$P = v / (1 + vD + vLD + vC)$
Distanced	$3.04 / (1 + 3.04 + 2.44 + 3.29) = 0.31$
Less distanced	$2.44 / (1 + 3.04 + 2.44 + 3.29) = 0.25$
Closest	$3.29 / (1 + 3.04 + 2.44 + 3.29) = 0.34$
No purchase	$1 - 0.31 - 0.25 - 0.34 = 0.1$

4.

SOLUTION APPROACH

Pricing Results & Future Work



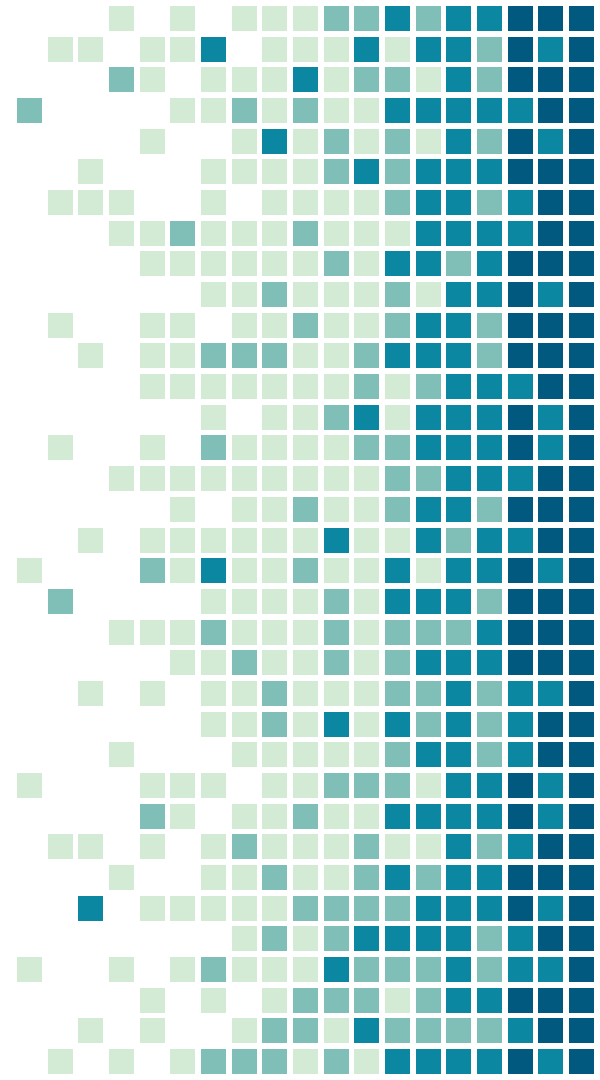
Revenue

	Distanced Seat	Less Distanced Seat	Closest seat
price	\$28	\$36	\$50
Probability	0.013011	0.010457	0.74911
Demand	52	41	2996
revenue	\$1456	\$1476	\$149800

Population: 4,000

Max revenue: \$152,732

Current revenue: \$105,145



Findings

- There is not much difference between the lowest price of the closest seat and the highest prices of the other two seats.
- This situation forced students to buy the closest seat to maximize their net utility.



Limitation & Future work

- Limited sample size:
 - Population: 4000
 - Sample size: 50
- Sample is not representative enough:
 - Most respondents are Chinese
 - Did not control sex ratio
- Improve sampling group and sample size:
 - Increase the size and diversity of sampling group



THANKS!

Any questions?