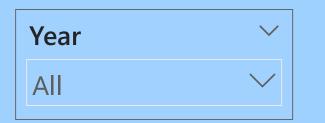
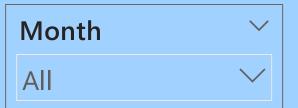


MONTHLY VIEW Apr 2023



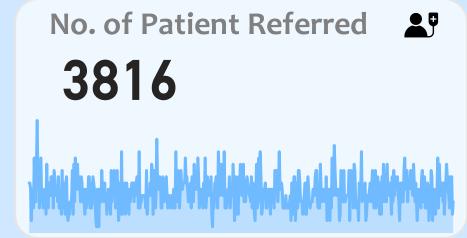




No. of Patient







### Menu

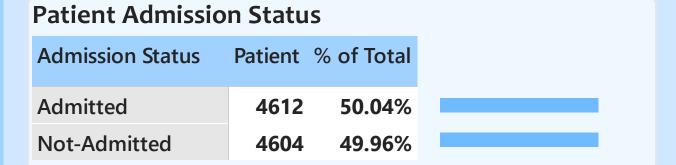
Monthly Vlew

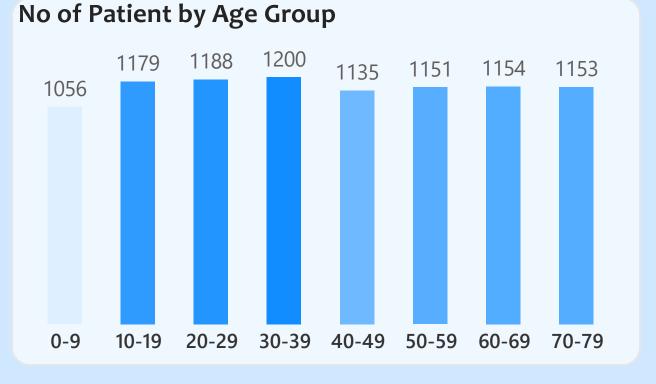
**Consolidated Vlew** 

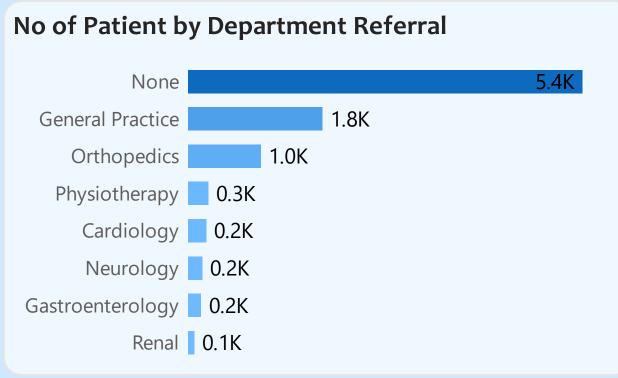
**Patient Details** 

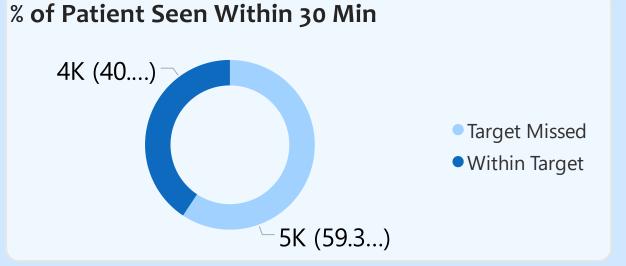
**Key Takeaways** 

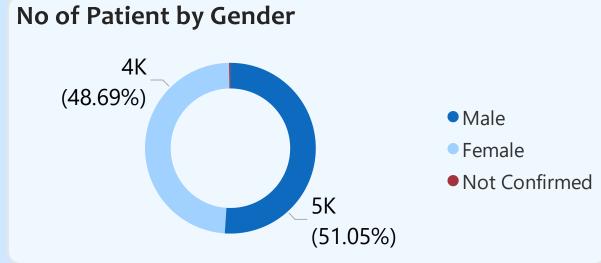


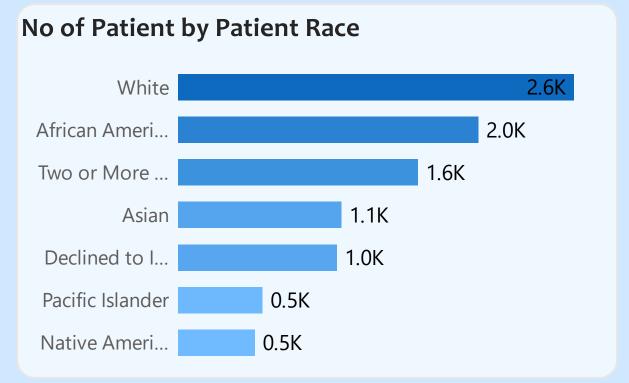


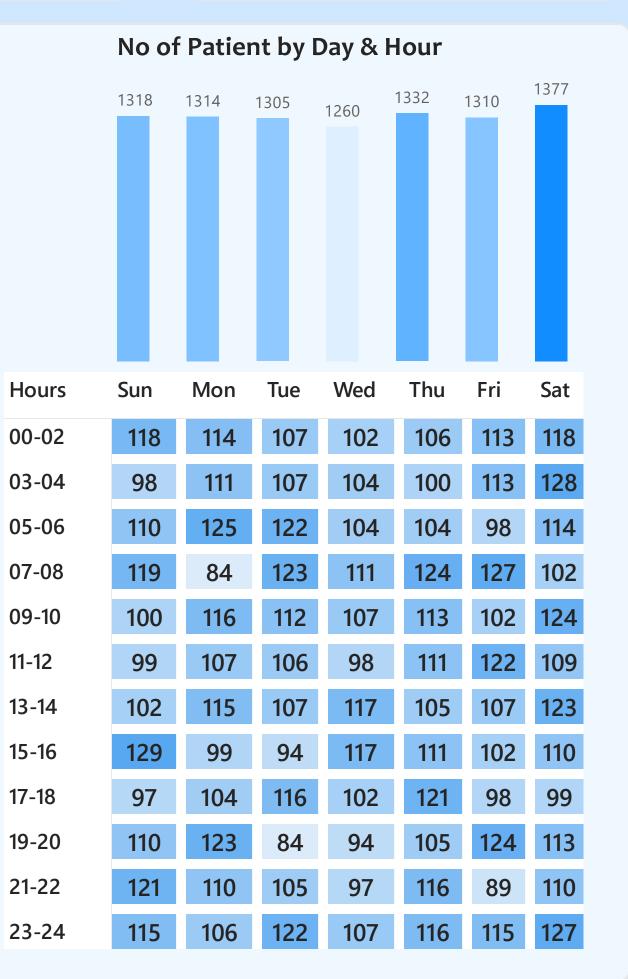


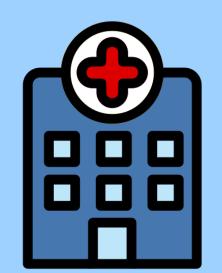












**CONSOLIDATED VIEW** 

No. of Patient 9216

**Avg Wait Time** 35.3 Min (3)

Patient Satisfaction Score 4.99

3816

01-04-2023 🖶 30-10-2024 📾

No. of Patient Referred

1377

Menu

**Monthly View** 

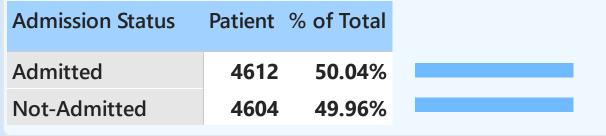
**Consolidated Vlew** 

**Patient Details** 

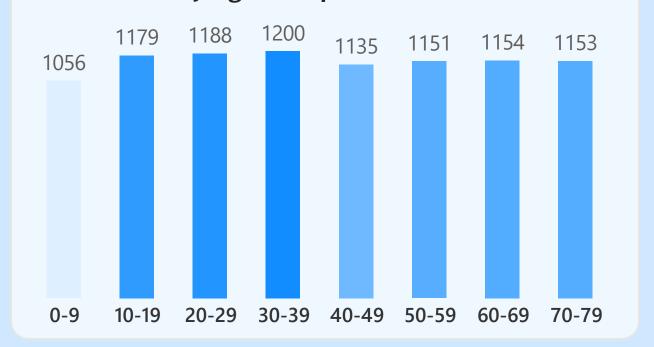
**Key Takeaways** 



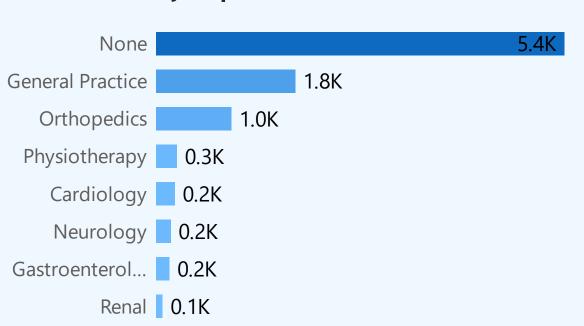




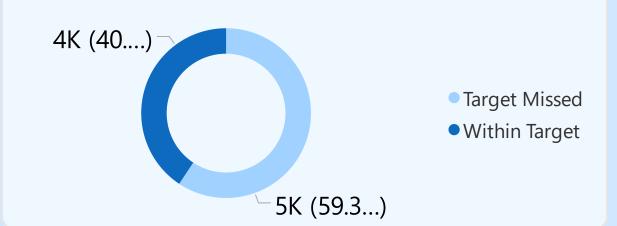
### No of Patient by Age Group



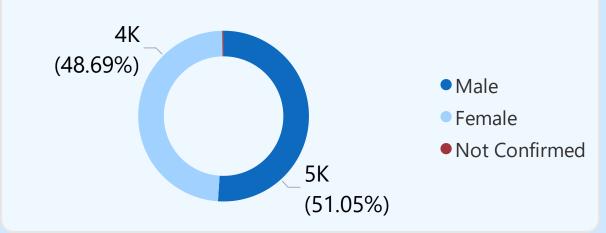
#### No of Patient by Department Referral



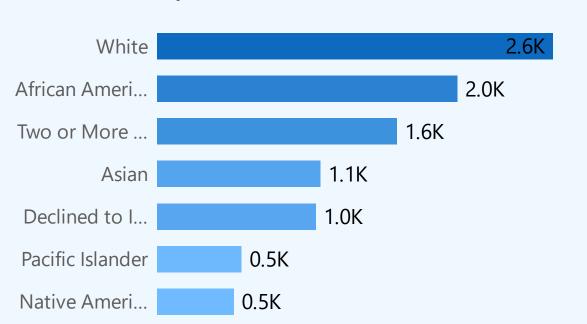
## % of Patient Seen Within 30 Min



### No of Patient by Gender



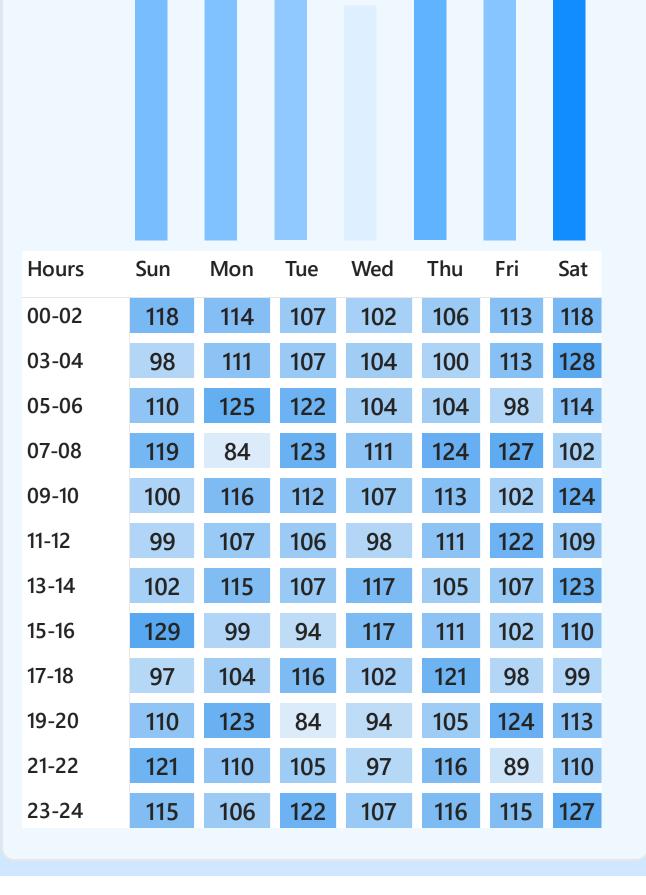
### No of Patient by Patient Race



## No of Patient by Day & Hour

1305

1318 1314





01-04-2023 📾 30-10-2024 📾

PATIENT DETAILS

## Menu

**Monthly View** 

**Consolidated Vlew** 

Patient Details

**Key Takeaways** 



Patient Id									
100-17-5081   V Flicker   Male	Patient Id	Patient Name	Patient Gender	Patient Age	Patient Admin Date	Patient Race	Patient Waittime	Department Referral	Admission Status
100-21-9648   W Marran   Female   39   17 January 2024   Pacific Islander   22   None   Admitted   100-34-6753   B Paulus   Male   43   13 May 2024   Pacific Islander   25   General Practice   Admitted   100-34-9587   U Lamburn   Male   20   01 April 2024   Declined to Identify   24   Neurology   Not-Admitted   100-40-2709   O Cammack   Male   77   08 May 2024   White   48   None   Not-Admitted   100-66-0896   I Prickett   Male   2   26 March 2024   African American   23   Orthopedics   Admitted   100-66-0896   I Prickett   Male   5   03 November 2023   Asian   17   General Practice   Not-Admitted   100-67-2726   S Hallbird   Male   55   03 November 2023   White   11   Orthopedics   Admitted   100-70-0071   R Downham   Male   38   14 January 2024   African American   57   None   Not-Admitted   100-72-5705   N Dudry   Female   60   19 June 2024   African American   45   None   Admitted   100-74-3943   M Hallard   Female   3   17 September 2023   White   14   None   Admitted   100-74-5636   A Warwicker   Female   47   13 August 2024   Declined to Identify   25   None   Not-Admitted   100-84-7603   K Vbarra   Female   19   27 February 2024   Pacific Islander   36   Neurology   Admitted   100-84-7203   K Vbarra   Female   28   09 March 2024   White   59   None   Admitted   100-84-7203   K Vbarra   Female   37   13 June 2023   White   55   None   Admitted   101-38-5808   U Willeson   Female   30   24 January 2024   White   25   None   Admitted   101-38-5939   W Andrectti   Female   30   24 January 2024   White   25   None   Admitted   101-38-5808   J Saddington   Male   26   08 February 2024   White   25   None   Admitted   101-38-5808   J Saddington   Male   40   08 October 2023   White   56   General Practice   Admitted   101-36-3319   M Kilduff   Female   44   08 October 2023   White   56   None   Admitted   101-56-3319   M Kilduff   Female   44   08 October 2023   White   43   None   Not-Admitted   101-66-3189   Georger   Female   44   08 October 2023   White   45   None   Not-Admitted   101-66-3189   Georger	100-04-3993	M St Ange	Female	29	04 April 2023	White	16	None	Not-Admitted
100-34-6753   B Paulus   Male	100-17-5081	V Flicker	Male	67	14 January 2024	African American	60	None	Not-Admitted
100-34-9587   U Lamburn   Male   20   01 April 2024   Declined to Identify   24 Neurology   Not-Admitted   100-40-2709   O Cammack   Male   77   08 May 2024   White   48 None   Not-Admitted   100-66-0896   I Prickett   Male   2   26 March 2024   African American   23   Orthopedics   Admitted   100-66-0822   F Mullane   Female   65   23 December 2023   Asian   17   General Practice   Not-Admitted   100-67-1276   S Hallbird   Male   55   03 November 2023   White   11   Orthopedics   Admitted   100-70-1276   S Hallbird   Male   38   14 January 2024   African American   57   None   Not-Admitted   100-72-5705   N Dudny   Female   60   19 June 2024   African American   45   None   Admitted   100-73-930   M Hallard   Female   31   T September 2023   White   14   None   Admitted   100-74-9636   A Warrwicker   Female   47   13 August 2024   Declined to Identify   25   None   Not-Admitted   100-79-0109   P Ulyatt   Female   19   27 February 2024   Pacific Islander   36   Neurology   Admitted   100-81-9769   Y Moncaster   Male   28   09 March 2024   White   59   None   Admitted   100-84-7203   K Ybarra   Female   37   13 June 2023   White   55   None   Admitted   101-35-3930   W Andreotti   Female   30   25 April 2023   Declined to Identify   30   None   Admitted   101-35-3930   W Andreotti   Female   30   25 April 2023   Declined to Identify   30   None   Admitted   101-35-3930   W Andreotti   Female   30   25 April 2023   Declined to Identify   30   None   Admitted   101-35-3930   W Andreotti   Female   30   25 April 2023   Declined to Identify   30   None   Admitted   101-35-3930   W Andreotti   Female   30   25 April 2023   Declined to Identify   30   None   Admitted   101-35-3930   W Andreotti   Female   30   25 April 2023   White   25   None   Admitted   101-35-3930   M Kilduff   Female   40   80 Ctober 2023   White   56   None   Admitted   101-50-3359   D Sabey   Female   40   80 Ctober 2023   White   56   None   Admitted   101-60-5189   G Georger   Female   45   04 August 2024   White   43   None   Not-Admitted	100-21-9648	W Marran	Female	39	17 January 2024	Pacific Islander	22	None	Admitted
100-40-2709   O Cammack   Male   77 08 May 2024   White   48 None   Not-Admitted	100-34-6753	B Paulus	Male	43	13 May 2024	Pacific Islander	25	General Practice	Admitted
100-66-0896         I Prickett         Male         2 2 6 March 2024         African American         23 Orthopedics         Admitted           100-66-8222         F Mullane         Female         65 23 December 2023         Asian         17 General Practice         Not-Admitted           100-67-1276         S Hallbird         Male         55 03 November 2023         White         11 Orthopedics         Admitted           100-70-0071         R Downham         Male         38 14 January 2024         African American         57 None         Not-Admitted           100-72-5705         N Dudny         Female         60 19 June 2024         African American         45 None         Admitted           100-74-5636         A Warvicker         Female         3 17 September 2023         White         14 None         Admitted           100-79-0109         P Ulyatt         Female         47 13 August 2024         Declined to Identify         25 None         Not-Admitted           100-81-9769         Y Moncaster         Male         28 09 March 2024         White         36 Neurology         Admitted           101-08-8798         L Willeson         Female         37 13 June 2023         White         55 None         Not-Admitted           101-35-3930         W Andreotti         F	100-34-9587	U Lamburn	Male	20	01 April 2024	Declined to Identify	24	Neurology	Not-Admitted
100-66-8222   F Mullane   Female   65 23 December 2023   Asian   17 General Practice   Not-Admitted   100-67-1276   S Hallbird   Male   55 03 November 2023   White   11 Orthopedics   Admitted   100-70-0071   R Downham   Male   38 14 January 2024   African American   57 None   Not-Admitted   100-72-5705   N Dudny   Female   60 19 June 2024   African American   45 None   Admitted   100-74-3943   M Hallard   Female   3 17 September 2023   White   14 None   Admitted   100-74-5636   A Warwicker   Female   47 13 August 2024   Declined to Identify   25 None   Not-Admitted   100-79-0109   P Ulyatt   Female   19 27 February 2024   Pacific Islander   36 Neurology   Admitted   100-81-9769   Y Moncaster   Male   28 09 March 2024   White   59 None   Admitted   100-84-7203   K Ybarra   Female   37 13 June 2023   White   55 None   Not-Admitted   101-08-8798   L Willeson   Female   37 23 July 2024   Two or More Races   48 None   Admitted   101-35-3930   W Andreotti   Female   30 25 April 2023   Declined to Identify   30 None   Admitted   101-35-3930   W Andreotti   Female   30 24 January 2024   White   25 None   Admitted   101-35-7039   T Ganter   Male   26 08 February 2024   White   25 None   Admitted   101-35-7039   T Ganter   Male   26 08 February 2024   White   26 General Practice   Admitted   101-50-7359   D Sabey   Female   50 13 October 2023   White   56 None   Admitted   101-50-7359   D Sabey   Female   44 08 October 2023   White   56 None   Admitted   101-50-3319   M Kilduff   Female   44 08 October 2023   Asian   55 None   Admitted   101-60-5189   G Georger   Female   45 04 August 2024   White   43 None   Not-Admitted   101-60-5189   G Georger   Female   45 04 August 2024   White   43 None   Not-Admitted   101-60-5189   G Georger   Female   45 04 August 2024   White   43 None   Not-Admitted   101-60-5189   G Georger   Female   45 04 August 2024   White   43 None   Not-Admitted   101-60-5189   G Georger   Female   45 04 August 2024   White   43 None   Not-Admitted   101-60-5189   G Georger   Female   45 04 August 20	100-40-2709	O Cammack	Male	77	08 May 2024	White	48	None	Not-Admitted
100-67-1276         S Hallbird         Male         55         03 November 2023         White         11 Orthopedics         Admitted           100-70-0071         R Downham         Male         38         14 January 2024         African American         57 None         Not-Admitted           100-72-5705         N Dudny         Female         60         19 June 2024         African American         45 None         Admitted           100-74-3943         M Hallard         Female         3 17 September 2023         White         14 None         Admitted           100-74-5636         A Warwicker         Female         47 13 August 2024         Declined to Identify         25 None         Not-Admitted           100-79-0109         P Ulyatt         Female         19 27 February 2024         Pacific Islander         36 Neurology         Admitted           100-81-9769         Y Moncaster         Male         28 09 March 2024         White         59 None         Admitted           100-84-7203         K Ybarra         Female         37 13 June 2023         White         55 None         Not-Admitted           101-08-8798         L Willeson         Female         72 31 July 2024         Two or More Races         48 None         Admitted           101-35-3930	100-66-0896	I Prickett	Male	2	26 March 2024	African American	23	Orthopedics	Admitted
100-70-0071   R Downham   Male   38   14 January 2024   African American   57   None   Not-Admitted   100-72-5705   N Dudny   Female   60   19 June 2024   African American   45   None   Admitted   100-74-3943   M Hallard   Female   3   17 September 2023   White   14   None   Admitted   100-74-5636   A Warwicker   Female   47   13 August 2024   Declined to Identify   25   None   Not-Admitted   100-79-0109   P Ulyatt   Female   19   27 February 2024   Pacific Islander   36   Neurology   Admitted   100-81-9769   Y Moncaster   Male   28   09 March 2024   White   59   None   Admitted   100-84-7203   K Ybarra   Female   37   13 June 2023   White   55   None   Not-Admitted   101-88-8798   L Willeson   Female   72   31 July 2024   Two or More Races   48   None   Admitted   101-13-4808   V Gowdridge   Female   30   25 April 2023   Declined to Identify   30   None   Admitted   101-35-3930   W Andreotti   Female   30   24 January 2024   White   25   None   Admitted   101-35-7039   T Ganter   Male   26   08 February 2024   White   25   None   Admitted   101-38-5868   J Saddington   Male   14   08 October 2024   White   20   None   Admitted   101-50-7359   D Sabey   Female   50   13 October 2023   White   56   None   Admitted   101-50-3199   M Kilduff   Female   44   08 October 2023   Asian   55   None   Admitted   101-60-5189   G Georger   Female   45   04 August 2024   White   43   None   Not-Admitted   101-60-5189   G Georger   Female   45   04 August 2024   White   43   None   Not-Admitted   101-60-5189   G Georger   Female   45   04 August 2024   White   43   None   Not-Admitted   101-60-5189   G Georger   Female   45   04 August 2024   White   43   None   Not-Admitted   101-60-5189   G Georger   Female   45   04 August 2024   White   56   None   Not-Admitted   101-60-5189   G Georger   Female   45   04 August 2024   White   43   None   Not-Admitted   101-60-5189   G Georger   Female   45   04 August 2024   White   56   None   Not-Admitted   101-60-5189   G Georger   Female   45   04 August 2024   White   56   None	100-66-8222	F Mullane	Female	65	23 December 2023	Asian	17	General Practice	Not-Admitted
100-72-5705         N Dudny         Female         60         19 June 2024         African American         45         None         Admitted           100-74-3943         M Hallard         Female         3         17 September 2023         White         14         None         Admitted           100-74-5636         A Warwicker         Female         47         13 August 2024         Declined to Identify         25         None         Not-Admitted           100-79-0109         P Ulyatt         Female         19         27 February 2024         Pacific Islander         36         Neurology         Admitted           100-81-9769         Y Moncaster         Male         28         09 March 2024         White         59         None         Admitted           101-88-7793         K Y barra         Female         37         13 June 2023         White         55         None         Not-Admitted           101-08-8798         L Willeson         Female         72         31 July 2024         Two or More Races         48         None         Admitted           101-13-4808         V Gowdridge         Female         30         24 January 2024         White         25         None         Admitted           101-35-3930	100-67-1276	S Hallbird	Male	55	03 November 2023	White	11	Orthopedics	Admitted
100-74-3943   M Hallard   Female   3 17 September 2023   White   14 None   Admitted   100-74-5636   A Warwicker   Female   47 13 August 2024   Declined to Identify   25 None   Not-Admitted   100-79-0109   P Ulyatt   Female   19 27 February 2024   Pacific Islander   36 Neurology   Admitted   100-81-9769   Y Moncaster   Male   28 09 March 2024   White   59 None   Admitted   100-84-7203   K Ybarra   Female   37 13 June 2023   White   55 None   Not-Admitted   101-08-8798   L Willeson   Female   72 31 July 2024   Two or More Races   48 None   Admitted   101-13-4808   V Gowdridge   Female   30 25 April 2023   Declined to Identify   30 None   Admitted   101-35-3930   W Andreotti   Female   30 24 January 2024   White   25 None   Admitted   101-35-7039   T Ganter   Male   26 08 February 2024   White   56 General Practice   Admitted   101-38-5868   J Saddington   Male   14 08 October 2024   White   56 None   Admitted   101-50-7359   D Sabey   Female   50 13 October 2023   White   56 None   Admitted   101-50-7359   M Kilduff   Female   44 08 October 2023   Asian   55 None   Admitted   101-60-5189   G Georger   Female   45 04 August 2024   White   43 None   Not-Admitted   101-60-5189   G Georger   Female   45 04 August 2024   White   43 None   Not-Admitted   101-60-5189   P Quest   Male   38 29 July 2023   Two or More Races   53 None   Not-Admitted   Not-Admitted   101-60-3182   P Quest   Male   38 29 July 2023   Two or More Races   53 None   Not-Admitted   Not-Admitted   101-60-3182   P Quest   Male   38 29 July 2023   Two or More Races   53 None   Not-Admitted   Not-Admitted   101-60-3182   P Quest   Male   38 29 July 2023   Two or More Races   53 None   Not-Admitted   Not-Admitte	100-70-0071	R Downham	Male	38	14 January 2024	African American	57	None	Not-Admitted
100-74-5636         A Warwicker         Female         47         13 August 2024         Declined to Identify         25         None         Not-Admitted           100-79-0109         P Ulyatt         Female         19         27 February 2024         Pacific Islander         36         Neurology         Admitted           100-81-9769         Y Moncaster         Male         28         09 March 2024         White         59         None         Admitted           100-84-7203         K Ybarra         Female         37         13 June 2023         White         55         None         Not-Admitted           101-08-8798         L Willeson         Female         72         31 July 2024         Two or More Races         48         None         Admitted           101-13-4808         V Gowdridge         Female         30         25 April 2023         Declined to Identify         30         None         Admitted           101-35-7939         T Ganter         Male         24 January 2024         White         25         None         Admitted           101-38-5868         J Saddington         Male         14         08 October 2024         White         20         None         Admitted           101-56-3319         M Kilduff <td>100-72-5705</td> <td>N Dudny</td> <td>Female</td> <td>60</td> <td>19 June 2024</td> <td>African American</td> <td>45</td> <td>None</td> <td>Admitted</td>	100-72-5705	N Dudny	Female	60	19 June 2024	African American	45	None	Admitted
100-79-0109 P Ulyatt Female 19 27 February 2024 Pacific Islander 36 Neurology Admitted 100-81-9769 Y Moncaster Male 28 09 March 2024 White 59 None Admitted 100-84-7203 K Ybarra Female 37 13 June 2023 White 55 None Not-Admitted 101-08-8798 L Willeson Female 72 31 July 2024 Two or More Races 48 None Admitted 101-13-4808 V Gowdridge Female 30 25 April 2023 Declined to Identify 30 None Admitted 101-35-3930 W Andreotti Female 30 24 January 2024 White 25 None Admitted 101-35-7039 T Ganter Male 26 08 February 2024 White 56 General Practice Admitted 101-38-5868 J Saddington Male 14 08 October 2024 White 20 None Admitted 101-50-7359 D Sabey Female 50 13 October 2023 White 56 None Admitted 101-56-3319 M Kilduff Female 44 08 October 2023 Asian 55 None Admitted 101-60-5189 G Georger Female 45 04 August 2024 White 43 None Not-Admitted 101-63-3628 P Quest Male 38 29 July 2023 Two or More Races 53 None Not-Admitted	100-74-3943	M Hallard	Female	3	17 September 2023	White	14	None	Admitted
100-81-9769         Y Moncaster         Male         28         09 March 2024         White         59         None         Admitted           100-84-7203         K Ybarra         Female         37         13 June 2023         White         55         None         Not-Admitted           101-08-8798         L Willeson         Female         72         31 July 2024         Two or More Races         48         None         Admitted           101-13-4808         V Gowdridge         Female         30         25 April 2023         Declined to Identify         30         None         Admitted           101-35-3930         W Andreotti         Female         30         24 January 2024         White         25         None         Admitted           101-35-7039         T Ganter         Male         26         08 February 2024         White         56         General Practice         Admitted           101-38-5868         J Saddington         Male         14         08 October 2024         White         20         None         Admitted           101-50-7359         D Sabey         Female         50         13 October 2023         Asian         55         None         Admitted           101-60-5189         G Georger	100-74-5636	A Warwicker	Female	47	13 August 2024	Declined to Identify	25	None	Not-Admitted
100-84-7203         K Ybarra         Female         37         13 June 2023         White         55         None         Not-Admitted           101-08-8798         L Willeson         Female         72         31 July 2024         Two or More Races         48         None         Admitted           101-13-4808         V Gowdridge         Female         30         25 April 2023         Declined to Identify         30         None         Admitted           101-35-3930         W Andreotti         Female         30         24 January 2024         White         25         None         Admitted           101-35-7039         T Ganter         Male         26         08 February 2024         White         56         General Practice         Admitted           101-38-5868         J Saddington         Male         14         08 October 2024         White         20         None         Admitted           101-50-7359         D Sabey         Female         50         13 October 2023         White         56         None         Admitted           101-60-5189         G Georger         Female         45         04 August 2024         White         43         None         Not-Admitted           101-63-3628         P Quest <td>100-79-0109</td> <td>P Ulyatt</td> <td>Female</td> <td>19</td> <td>27 February 2024</td> <td>Pacific Islander</td> <td>36</td> <td>Neurology</td> <td>Admitted</td>	100-79-0109	P Ulyatt	Female	19	27 February 2024	Pacific Islander	36	Neurology	Admitted
101-08-8798 L Willeson Female 72 31 July 2024 Two or More Races 48 None Admitted 101-13-4808 V Gowdridge Female 30 25 April 2023 Declined to Identify 30 None Admitted 101-35-3930 W Andreotti Female 30 24 January 2024 White 25 None Admitted 101-35-7039 T Ganter Male 26 08 February 2024 White 56 General Practice Admitted 101-38-5868 J Saddington Male 14 08 October 2024 White 20 None Admitted 101-50-7359 D Sabey Female 50 13 October 2023 White 56 None Admitted 101-56-3319 M Kilduff Female 44 08 October 2023 Asian 55 None Admitted 101-60-5189 G Georger Female 45 04 August 2024 White 43 None Not-Admitted 101-63-3628 P Quest Male 38 29 July 2023 Two or More Races 53 None Not-Admitted	100-81-9769	Y Moncaster	Male	28	09 March 2024	White	59	None	Admitted
101-13-4808 V Gowdridge Female 30 25 April 2023 Declined to Identify 30 None Admitted 101-35-3930 W Andreotti Female 30 24 January 2024 White 25 None Admitted 101-35-7039 T Ganter Male 26 08 February 2024 White 56 General Practice Admitted 101-38-5868 J Saddington Male 14 08 October 2024 White 20 None Admitted 101-50-7359 D Sabey Female 50 13 October 2023 White 56 None Admitted 101-56-3319 M Kilduff Female 44 08 October 2023 Asian 55 None Admitted 101-60-5189 G Georger Female 45 04 August 2024 White 43 None Not-Admitted 101-63-3628 P Quest Male 38 29 July 2023 Two or More Races 53 None Not-Admitted	100-84-7203	K Ybarra	Female	37	13 June 2023	White	55	None	Not-Admitted
101-35-3930 W Andreotti Female 30 24 January 2024 White 25 None Admitted 101-35-7039 T Ganter Male 26 08 February 2024 White 56 General Practice Admitted 101-38-5868 J Saddington Male 14 08 October 2024 White 20 None Admitted 101-50-7359 D Sabey Female 50 13 October 2023 White 56 None Admitted 101-56-3319 M Kilduff Female 44 08 October 2023 Asian 55 None Admitted 101-60-5189 G Georger Female 45 04 August 2024 White 43 None Not-Admitted 101-63-3628 P Quest Male 38 29 July 2023 Two or More Races 53 None Not-Admitted	101-08-8798	L Willeson	Female	72	31 July 2024	Two or More Races	48	None	Admitted
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**KEY TAKEAWAYS** 



## **Descriptive Analysis**

**Patient Wait Time & Satisfaction:** 

(April 2023 - October 2024)

The emergency room dataset, covering a period of 19 months, records a total of 9,216 unique Patients.

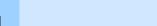
#### Menu

**Monthly View** 

**Consolidated Vlew** 

**Patient Details** 

Key Takeaways



## **Departmental Referrals:**

A Significant number of Patients (5400) did not required referrals. Among those referred, the most common were **General Practice (1840 Cases)** and Orthopedics (995 Cases), followed by Physiotherapy (276 Cases) and Cardiology (248 Cases).

The Average Wait time was approximately 35.3 Minutes, indicating a need for improvement to enhance patient flow. The average satisfaction score was 4.99 out of 10,

#### **Peak busy Periods:**

The busiest day were Mondays (1377 Patients), Saturdays (1322 Patients) and Tuesdays (1318 Patients). The busiest hours were 11 AM, 01 PM, 7PM and 11 PM indicating need of ample staffing during these periods.

#### **Patient Demographics:**

Age Groups: Adults (30-39 Years) formed a large group (1200 Patients), followed by young adults (20-29 Years) with 1188 Patients. Other significant groups included middle aged as well (40-50 Years).

#### **Race Distribution:**

The largest racial group was White(2571), followed by African American (1951), Multi Racial (1557) and Asian (1060) patients. A significant number of patients (1030) declined to identify their race.

#### **Admission Patterns:**

Nearly half of patients (4612) were admitted, while the rest (4604) were treated and released.

suggesting moderate satisfaction and highlighting areas for improving patient experiences.

#### **Summary:**

The dataset reveals high patient volumes, moderate satisfaction levels and common referrals to General Practice and Orthopedics. Mondays and late night to early mornings hours are particularly busy. The patients demographics show a diverse age and racial composition, with nearly equal numbers of admitted and non-admitted patients. These insights

can help in optimize resource allocation and improve patient care in the emergency room.

