

## Test Plan Document:

### 1. Test Objectives

- Verify Voice Broadcasting Campaign creation and execution.
- Test the Transfer feature functionality.

### 2. Test Approach

- Manual testing for UI and functional flows.
- Automation for repetitive and critical scenarios.

### 3. Test Items

- Contact List creation and import.
- Campaign initiation and execution.
- Transfer feature validation.
- Report/Analytics

### 4. Entry and Exit Criteria

- **Entry Criteria:** Features enabled on the account; test data (contacts) prepared.
- **Exit Criteria:** All critical defects fixed; all tests executed successfully.

### 5. Risks

- Insufficient test data.
- Network-related issues affecting campaign calls

### 6. Test Design:

Please find the complete test case design document in the link provided below :

<https://github.com/Paarthiswaran/CallHub/blob/2a4009211a929db5bdaffa22470e0538b9e881f3/Test%20Design%20Document%20-%20Scenarios%20%2B%20Test%20Cases%20with%20Steps%20-Callhub%20-%20Voice%20Broadcast.xlsx>

## **7. Automation Using Selenium and Java (POM Framework)**

### **Setup Framework:**

- Create a Maven project.
- Add dependencies for Selenium, TestNG, and WebDriverManager.

### **Create POM Classes:**

- LoginPage.java: Methods for logging into CallHub.
- DashboardPage.java: Methods for navigating to the Contact List section.
- ContactListPage.java: Methods for adding a new contact list and verifying it.

### **Identify Automation Test Cases:**

Identify test cases which have high ROI , feasibility and will be executed frequently as part of Regression testing