Pablo Cabello Lucía

DA2DA1

Complaint Mail Homework

From: [manosoft@enterprise.net](mailto:manosoft@enterprise.net)

To: [pepitoflores@jasjasjas.com](mailto:pepitoflores@jasjasjas.com)

Subject: Invoice 69, Faulty piece.

Message:

Dear Pepe,

I write this day to inform you that we, after thinking carefully,we’ve decided to termite ASAP any business we have with your company.

Recently we received another faulty piece of hardware and we have ran out of pacience. In the last few months we received over 20 faulty pieces coming from you and as a company which its operation is buying hardware and software from developers and selling it to another companies we cannot tolerate to sell faulty hardware.

Our reputation has been damaged because of this matter and one of our mottos is to sell only Top-Tier equipment and frankly you haven’t been delivering. You can see in the file attach all the deficient pieces. We are open to sending you those pieces if you require.

We are sorry things ended this way but if things in the future change we are open to hearing from you.

Best wishes, Pablo Cabello.

(File Attached) DeficientPieces.xslx