USER GUIDE

Pre-order and Waiting List

BELVG

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1. Introduction to Pre-order and Waiting List

With **Prestashop Pre-order and Waiting List** module customers are allowed to pre-order & pay for unavailable products in advance and subscribe to the waiting list to be notified when products appear in stock. Options of pre-ordering products and adding them to the wait list increase your sales and leave your customers satisfied with your service.

Key features:

- Pre-ordering and subscribing to the waitlist;
- Countdown to the date when the product will be available;
- 'Pre-order' or 'Notify me when back in stock' buttons for absent products;
- Customer can choose pre-order and pay in advance;
- Notifying about order status change;
- My Waitlist tab in a customer account with awaited products;
- Multistore & Configurable products support.

Overall information

Pre-order and Waiting List gives you a possibility to monitor most awaited out of stock products, including the configurable ones. The module adds 'Pre-order' or 'Notify me when back in stock' buttons to unavailable products. As soon as the product status is changed, email notifications will be sent to all waiting customers.

2. How to Install and Deactivate

How to Install

1. Set 777 or 0777 on the folders: **'/modules/'**

Important! Change all permissions back after installation.

2. Go to **Modules** -> **Add a module from my computer** -> choose the file (**.zip**) -> upload this module. Choose module in section **Front Office Features** and install it.

3. Go to **Advanced Parameters** -> **Performance** -> click the **Clear Smarty Cache** button

How to Deactivate

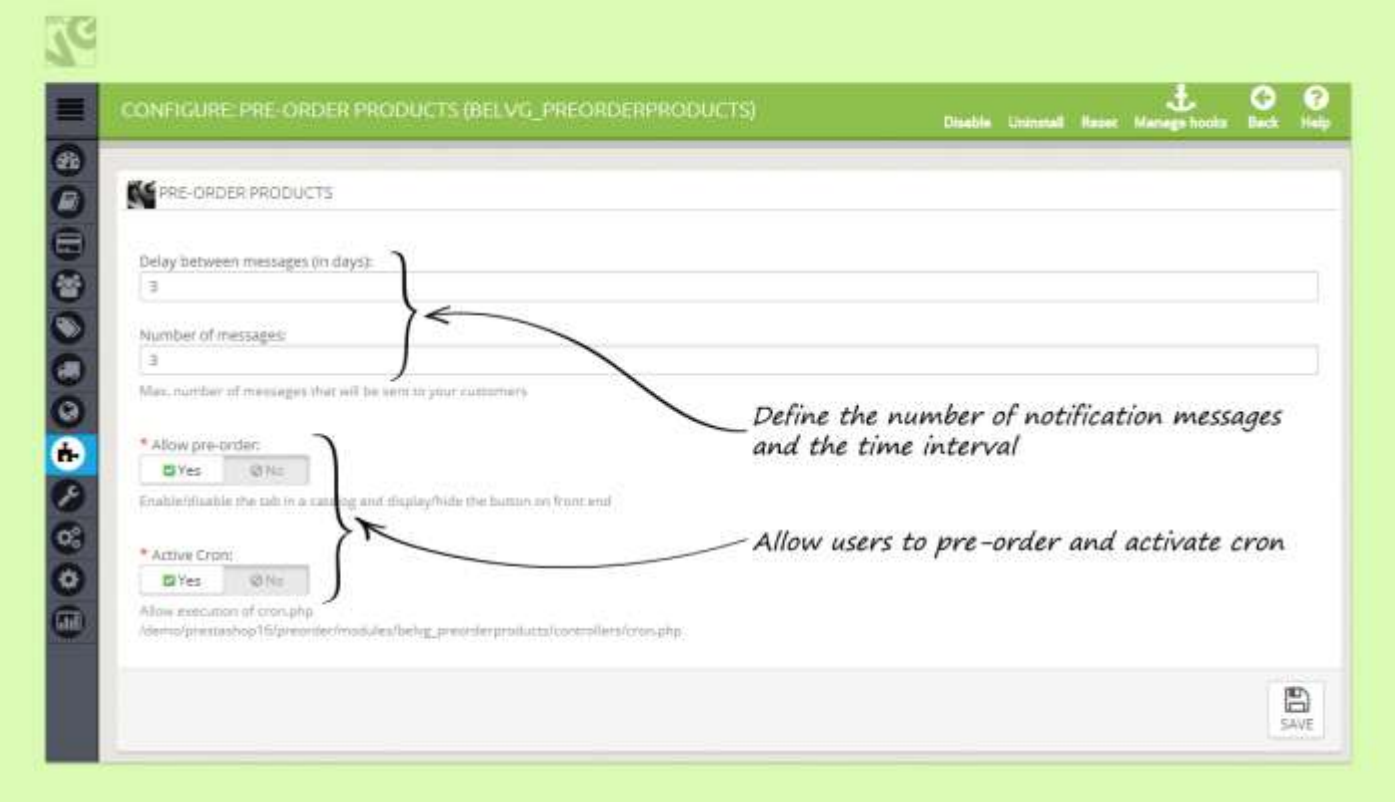
Click the button **Disable in Modules** -> **Front Office Features**.

To remove the extension form the server, press **Delete in Modules** -> **Front Office Features.**

3. How to Configure

Log in to the admin panel, and we will show you how to configure the extension step by step.

Transfer to **Modules -> Pre-Order Products -> Configure** to view extension settings.

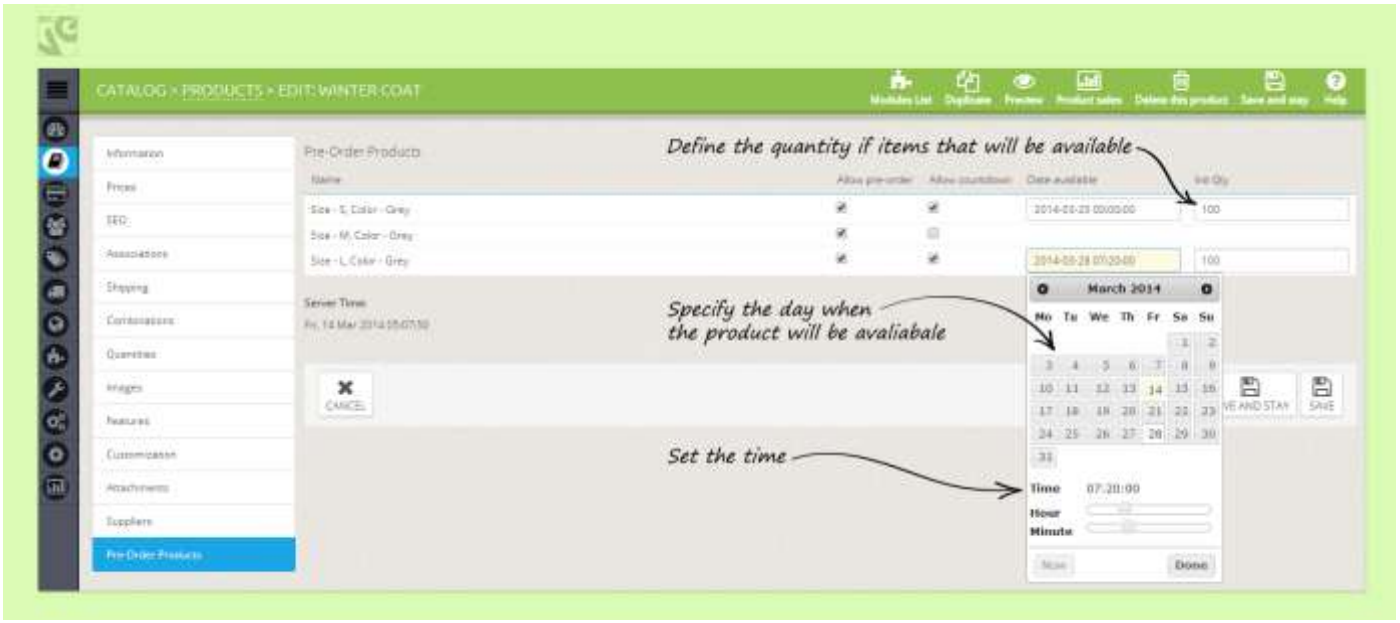


Define the number of notification messages and the time interval between these messages. **Allow/disallow pre-order** and **activate Cron**. In order to activate cron, set up a cronjob on your web server. Contact the support team of your hosting provider for further instructions on this issue.

Now navigate to **Modules -> Waiting List.** Admin can constantly keep an eye on waited products and users expecting them to buy.

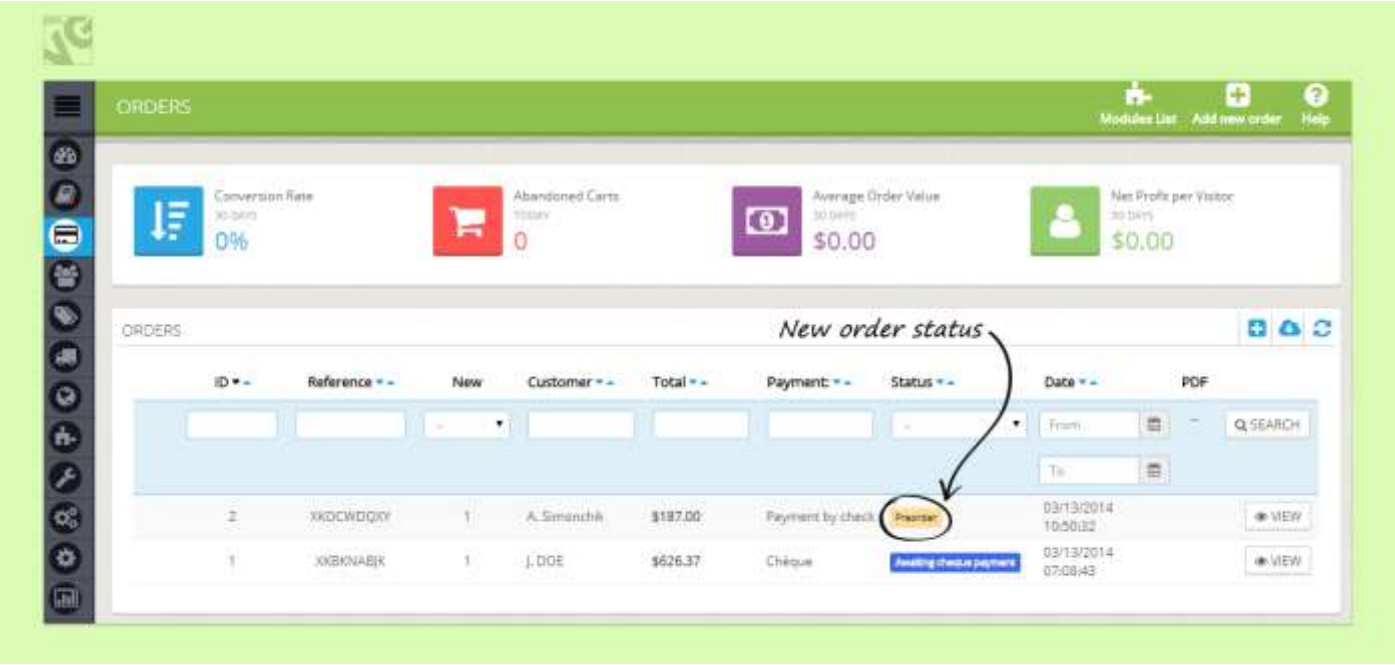
You can view waited products list with their status and number of waiting customers.

To set products (including configurable ones) to be sold as pre-order, go to Catalog. All settings are stored in **Pre-Order tab** on product edit page.

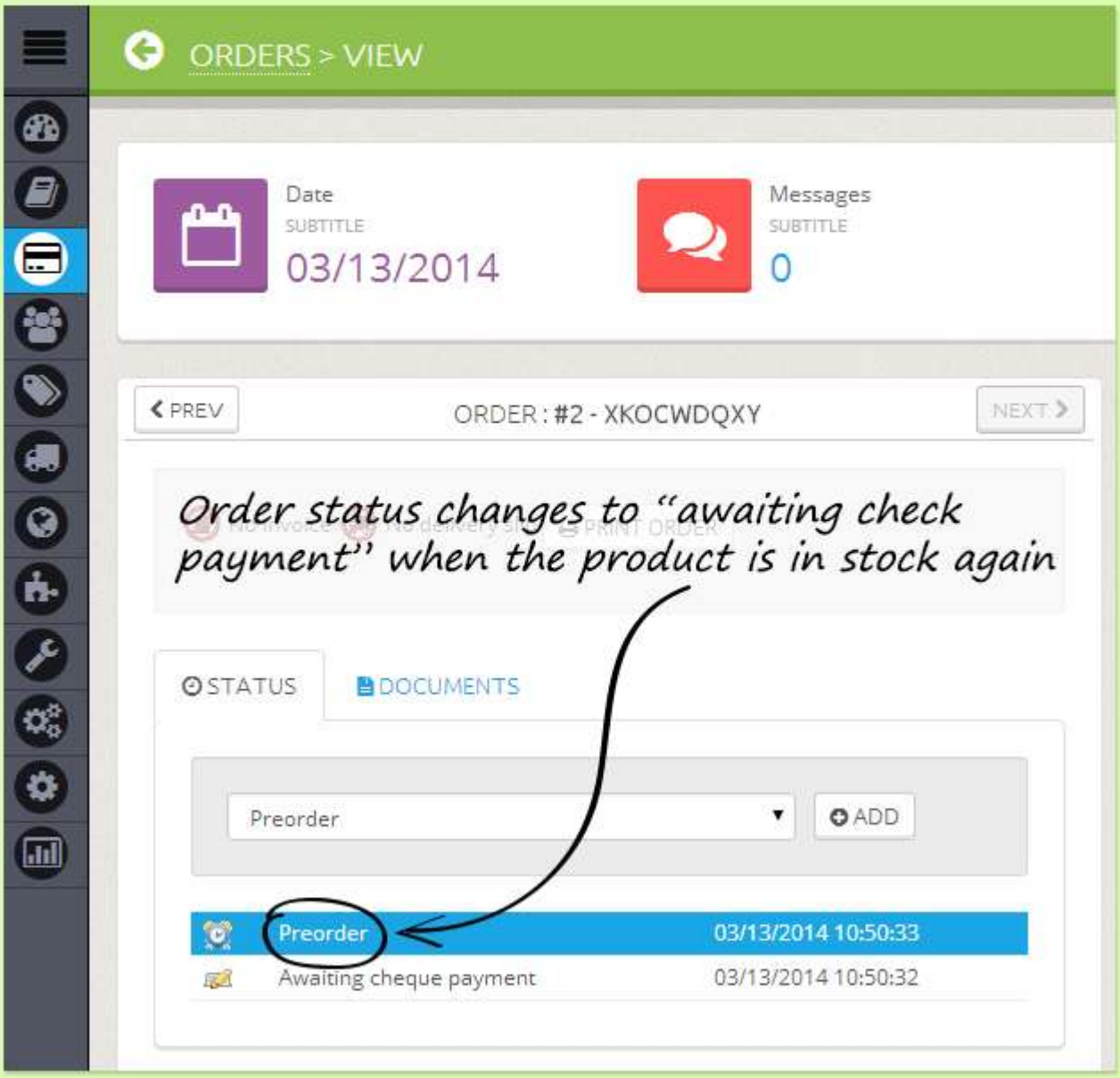


Note! Countdown time is specified accordingly to you server time. To change server time navigate to Preferences and choose time zone from Time Zone dropdown menu.

You can keep a track of preordered products in **Orders tab**. You may filter orders by **Preorder status**.



When preordered product is again available, the order status will be automatically changed from preorder to previous one.


ORDERS > VIEW
Date
SUBTITLE
03/13/2014
Messages
SUBTITLE
0
PREV
ORDER : #2 - XKOCWDQXY
NEXT
Order status changes to "awaiting check payment" when the product is in stock again
STATUS
DOCUMENTS
Preorder
ADD
Preorder
03/13/2014 10:50:33
Awaiting cheque payment
03/13/2014 10:50:32

How to setup cron job

To send reminders you have 2 possibilities.

You can enter the following urls in your browser

http:/your_url/modules/belvg_cartreminder/cron.php

You can set a cron's task (a recursive task that fulfills the sending of reminders)

First reminder: 0 * * * * php -f /path_to_your_prestashop/modules/belvg_cartreminder/cron.php

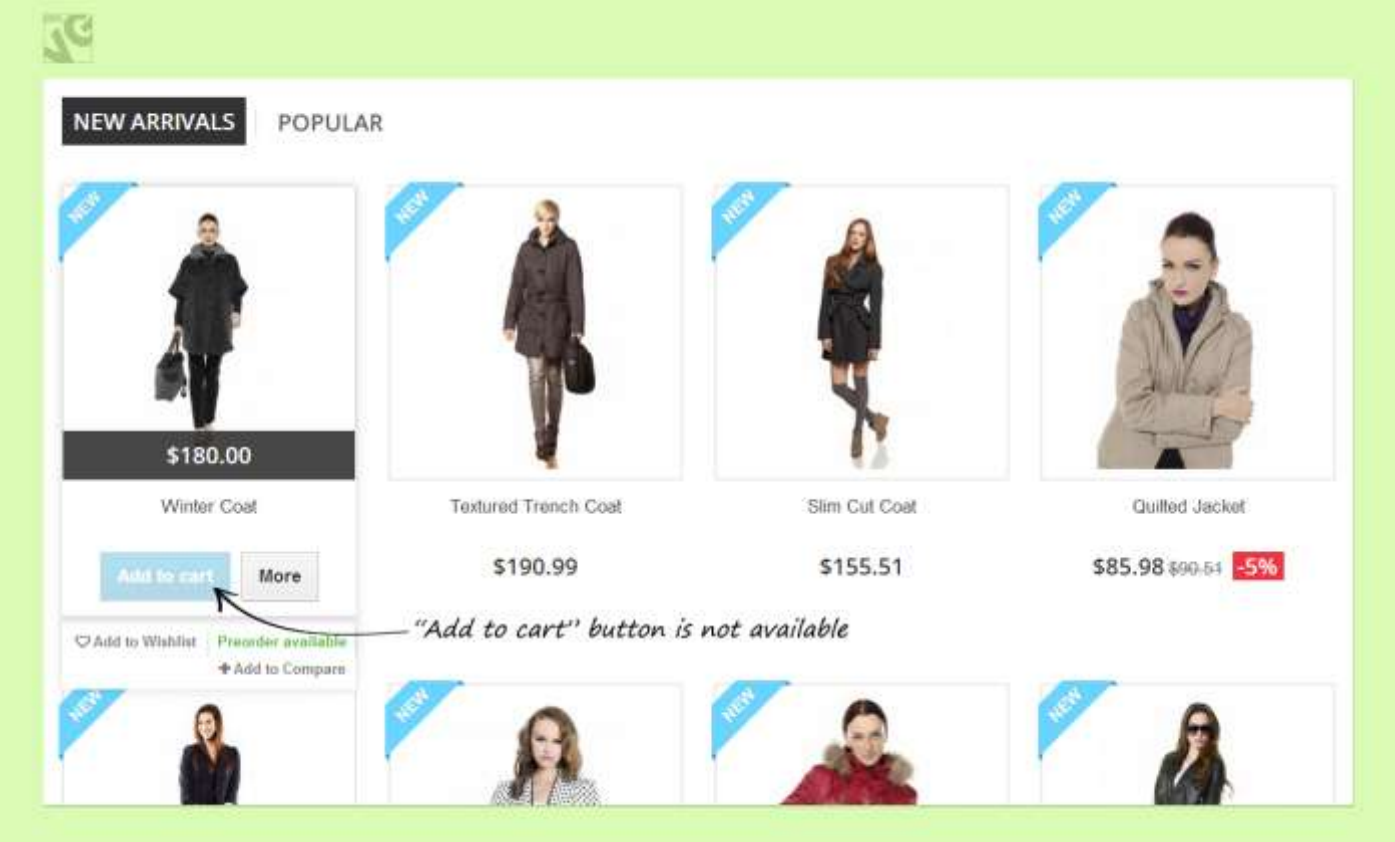
How to configure a cron task ?

- On your server, the interface allows you to configure cron's tasks.
- If your server does not have an interface, you can contact a developer

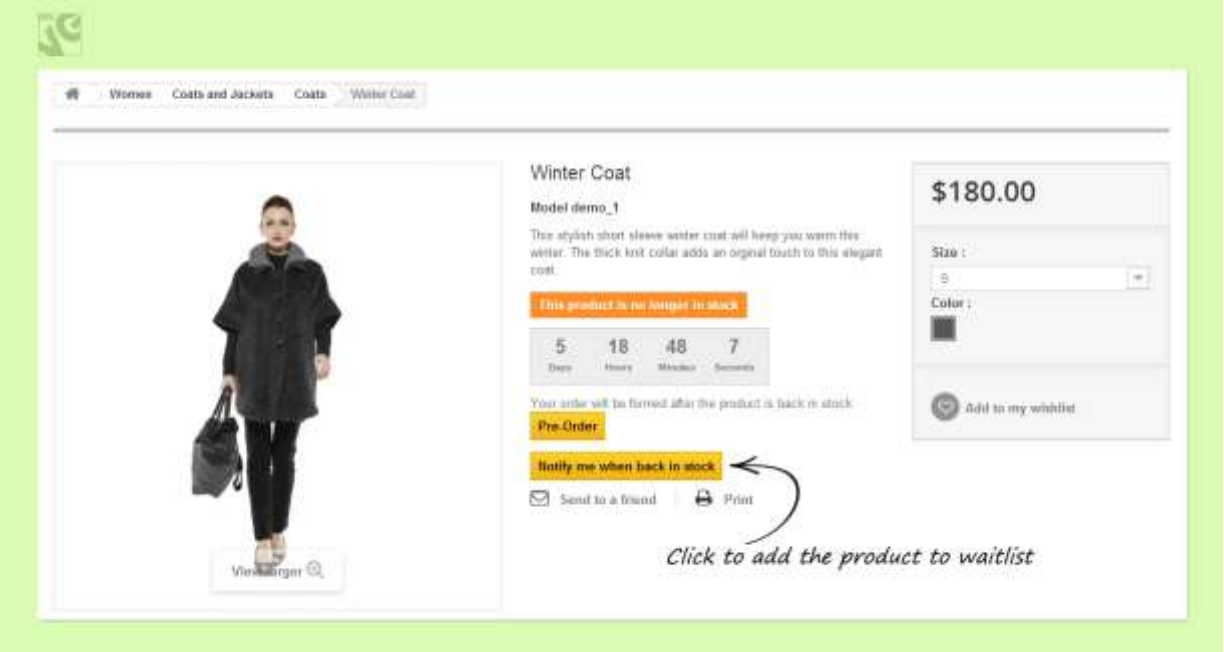
4. How to Use

It's time to get acquainted with **Pre-order and Waiting List** features and the ways customers take benefit of them.

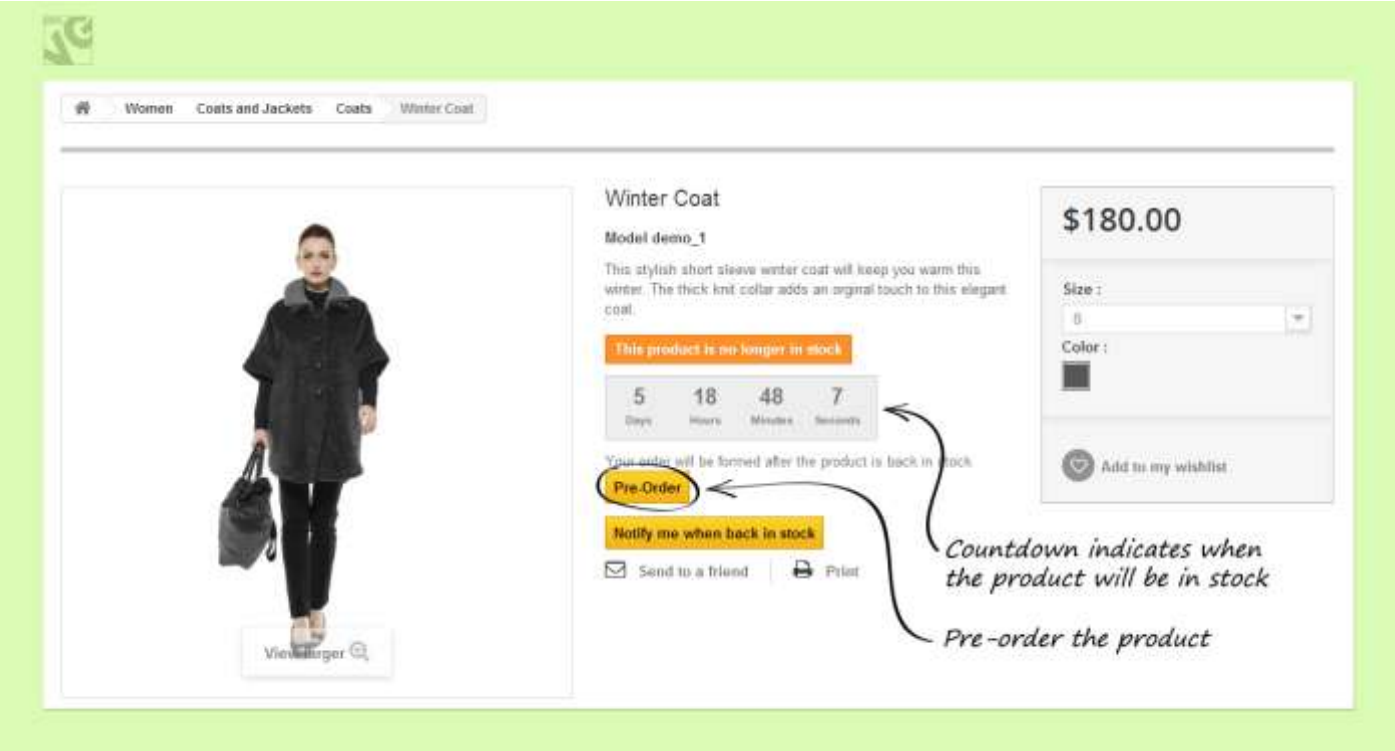
'Add to cart' button for out of stock products is not available to customers on Home page.



Standard **'Add to cart' button** is replaced by **'Notify me** when back in stock' button in case if customer is allowed to add product to his waitlist.



If preorder is allowed for the product, customer will see '**Pre-order' button** replacing standard 'Add to cart' button and countdown showing when product is available again.



The notification that product is added to waitlist is displayed in **My waitlist tab** in customer account. Here customer can view product status and transfer to product page by direct link. Also user has possibility to delete waited product from his waitlist immediately.

Do you have questions about extension configurations?
Contact us and we will help you in a moment.

Our Office: *M.Bogdanovicha 130, Minsk, Belarus*

We look forward to your feedback. Comments, opinions and suggestions are largely appreciated. Read our **blog** and follow us on Facebook, Twitter, Google+ and LinkedIn to know BelVG latest news, analytics and discount offers. See you online!

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