

# JUAN PABLO JIMENEZ LÓPEZ

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Saltillo, Coahuila, Mexico

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## SOFTWARE ENGINEER

I'm a Computer Science graduate. I bring extensive experience gained through successful tenures at Lennox, Atos, and Hexaware.

I have expertise in programming languages such as Java, C++, and C#, along with a strong focus on front-end development using React. With a solid foundation in database management using mysql, oracle and postgresql

I hold a ServiceNow Administrator certification, showcasing my commitment to staying current with industry best practices and technologies. This certification, coupled with my hands-on experience, reflects my capability to efficiently administer and optimize ServiceNow instances.

I'm an excellent team worker, I thrive in such environments, I'm also a fast learner and I consider myself to be a very hard working man when I'm passionate about the work we are doing.

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## PROFESSIONAL EXPERIENCE

### LENNOX

October 2021 - June 2022t

#### Software Development Intern

I worked with lennox building solutions to their needs. Developed applications used in the production line. I mostly used python, c#, visual basic, java, sql server as a database, .net as a framework for web based dashboards and a SCADA system named Ignition for production apps.

Must of all I put to practice everything I learned in college and more importantly I learned how to talk to people and listen to their needs.

### HEXAWARE

Jul, 2022 - Jan, 2023

#### Associate Software Enginner / G2

I worked with Hexaware as a tester. Both in manual and automated testing. I used a lot of python, java and selenium to automate tests. I also did some basic web development. I worked in a small project for an airline to provide automated testing to their website.

### EVIDEN

Jan, 2023 - Present day

#### Product Developer

I'm currently working as a servicenow administrator. I have a certified system administrator certification. I had the opportunity to work on a variety of projects. One of my biggest achievements was helping to build a brand new ServiceNow instance from scratch. This involved migrating data, items, flows, tables, and other components from an old legacy system. It was a challenging project, but it taught me a lot about the platform and the development process.

In my current role as a total care developer, I work with an existing instance that has already been built. My main focus is on providing custom solutions and enhancements to improve the system's functionality and user experience. It's a rewarding role that allows me to use my skills to make a real difference to the organization.

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## EDUCATION

### **Instituto Tecnológico de Saltillo**

Bachelors Degree in Computer Science

Sept, 2017 - May, 2022

During my student years I learned java, data base management, network management, web development, etc. As an IoT project I created a website that counted how many people entered a room and provided hand sanitizer for people who entered the room when a button was pressed, for this I used basic web development with html, javascript, css. C++ to control the device. And used google fire base and php to control the data.

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## LANGUAGES

Spanish - Native Speaker

English - Highly Proficient

German - Intermediate

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## LINKS

Github - <https://github.com/PabloJL>

LinkedIn - [www.linkedin.com/in/juan-pablo-jiménez-lópez-2590a1165](https://www.linkedin.com/in/juan-pablo-jiménez-lópez-2590a1165)

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References are available on request.