

PABLO AGUSTÍN ROMO

IT SUPPORT TECHNICIAN

Phone: +54 351 752 7974 | Email: pabloromo903@gmail.com

Location: Córdoba, Argentina | Availability: Full-time.



### PROFESSIONAL PROFILE

IT Support Technician with hands-on experience in advanced diagnostics, preventive and corrective maintenance, basic Windows Server administration, network infrastructure, virtualization, and on-site/remote technical support. Strong technical background with a practical, solution-oriented mindset.

### WORK EXPERIENCE

TechCare – IT Technical Support (Freelance)

January 2025 – Present

Task: Advanced diagnostics and repair of PCs and laptops, OS installation and driver deployment, troubleshooting hardware and connectivity issues, system cloning and migration (Clonezilla, Macrium), optimization, malware removal, performance testing, network setup and remote support (AnyDesk, TeamViewer).

Bluemarket – Customer Service & Sales

December 2024 – December 2025

Task: Sales and customer support , order processing, stock control , product management (Geoma, StockFacil).

PC Building & Repair Course – Instructor

July 2025 – October 2025

Task: Course planning and delivery, teaching basic electronics and PC assembly, supervision of practical training.

**TECHNICAL SKILLS:** Hardware diagnostics and maintenance | Windows systems | Networking fundamentals | Virtualization (VirtualBox, VMware), automation: PowerShell, CMD | Tools: Rufus, Ventoy, Packet Tracer, Git, VS Code, Cloud & Office tools

**EDUCATION:** Networks and Servers – Instituto Integral Capacitando (UTN), PC Building and Repair – Instituto CE.P.I.T

**LANGUAGES:** Spanish: Native | English: B2 (technical writing, fluent reading).