## **Redwoods Interview Questions**

## Abigail Hansen

Online call, 1:30 PM, 11/7/24

- 1. How many national parks have you been to, and what's your favorite?
  - a. Her favorite is definitely the Redwoods, 9 total, only capitol reef and Bryce in Utah.
- 2. When you are planning a trip to a national park, what resources do you use to find information about the national park?
  - a. 3 main locations, NPS info, Alltrails, for trails, prefers, also YouTube videos, itineraries, vlogs
- 3. How do you decide which activities you do when visiting a national park?
  - Generally use Google Maps, NPS recommendations, YouTube videos, and Alltrails for hikes for more up-to-date info, trail conditions, and weather.
  - b. Channels, but sometimes just look up the channel
    - i. Adventure Archives
      - Love background music, and do a great job at cutting it, love cinematography, high-effort content, and a great job going over
- 4. Do you do a lot of research beforehand or prefer to use the visitor center, at the location?
  - a. Once I've arrived, refer to the information she collected on Google Docs, Google Maps, and visitor centers.
- 5. When at the national park, how often do you use the website for information, or do you rely more on visitor centers and pamphlets?
  - a. Always grab pamphlets, often use them as souvenirs, loves to use them as maps, nice, cool guides, and fun facts about wildlife and the local area.
  - b. Usually use Google over pamphlets
  - c. Don't care about gift center
- 6. How often do you look for Rest Centers, and are they a part of the research experience
  - a. Rest centers are good to know, but are common enough to know that they will be there, and just find them when you get there

- 7. Is there information that you have found that visitor centers are missing or do they have everything you are looking for?
  - a. Struggling with parking info, busy info, time, fees, hours, cost to get into the park, not a problem, but not easily public info
  - b. Rules or regulations, Pet info
- 8. Tell me about the NPS website, what you like, and what you wish it could expand upon.
  - a. The NPS website is sometimes hard to navigate, including lists of trails
- 9. Tell me about Alltrails
  - a. Love the map view, which shows the exact route, estimated time, and location, I like to use Google map links, preview the trail, show off the elevation
  - b. Just look at recent photos, sometimes dig for special marquee photos, the hero photo is the most beautiful photo
  - c. Live update weather conditions, look at it the day, very important
- 10. How likely are you to read about the park, and its wildlife in visitor centers and pamphlets? Is that something you wish they expanded on or had more information about?
  - a. She really enjoys learning about that sort of thing, and finds it fun.

    Pamphlets are a fun way to learn and take home a fun map souvenir
- 11. Have you ever had a bad experience not knowing enough about a national park before visiting? If so, what was it?
  - a. Traffic at Yellowstone, quiet season during COVID, other than that. Popularity is important to know about beforehand, it would sway your decision to go to a national park.
- 12. Have you ever scheduled, or spent time at a campsite at a national park? Where was that, and how was the experience?
  - a. Yes, camped at Capitol Reef.
- 13. Would you jump to an app as part of your resources?
  - a. Unsure, but would be willing to try

## Reflections

- 1. Live, up-to-date conditions are very important, especially for hikes
- 2. Popularity can dictate whether you go to a national park, and making that info public is important
- 3. Pamphlets are rarely used as crucial map or other info, more as fun souvenirs to learn about the area, and the park
- 4. Often relies more on info gathered beforehand, rather than relying on visitor centers or other maps for info
- 5. Alltrails is an important part of the national park info-gathering experience
  - a. Rarely used NPS to learn about trails, relying solely on Alltrails
- 6. Info about rules, hours, pet info, parking, and fees are not clearly communicated