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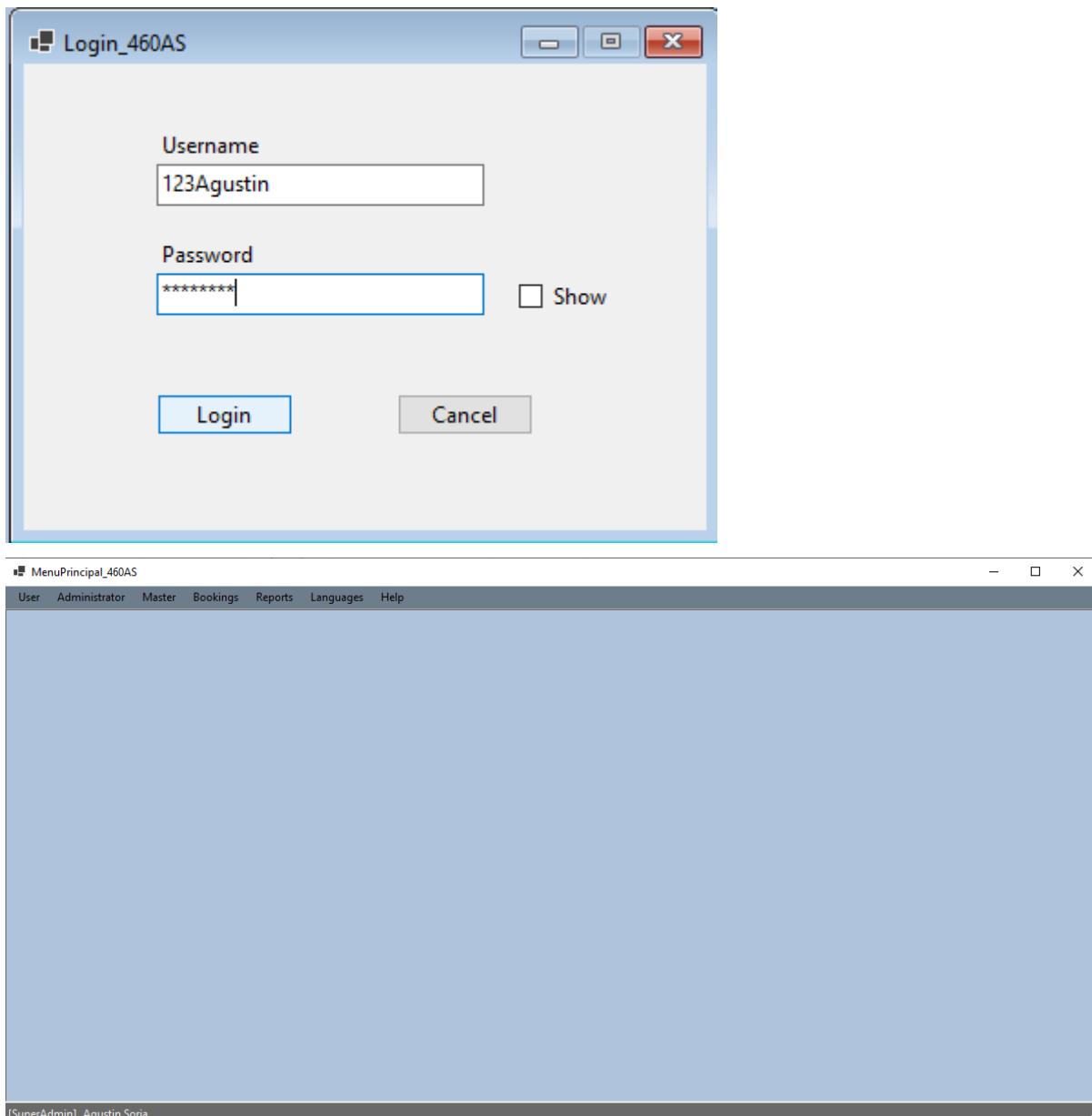
1. User

The User section groups the options related to logging in and out, and credential management. From here, the user can log in, change their password, and log out. Additionally, the system displays the active role and the user's name in the status bar.

1.1 Log In

Allows entry into the system with a registered user. The username and password must be completed, and the Log In button must be pressed. If the data is correct, the menus are enabled according to the assigned profile. The bottom bar shows the role and name of the active user.

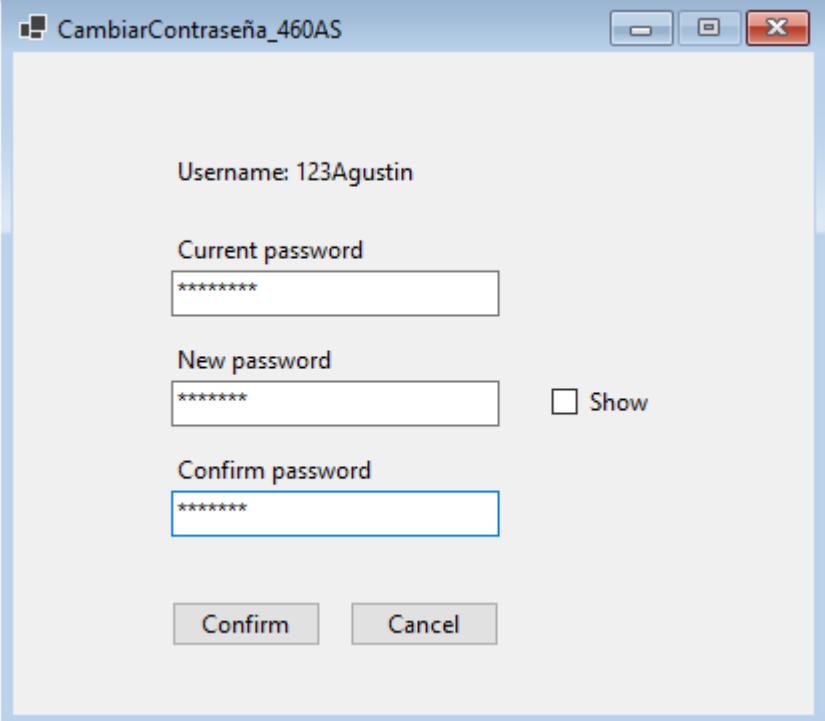
- 💡 If the username or password is incorrect, an error message is displayed.



1.2 Change Password

Allows the current password to be modified with a new one. The user must enter their current password, the new one, and confirm it. The system validates the data and saves the change.

 It is recommended to use secure passwords and not share them.

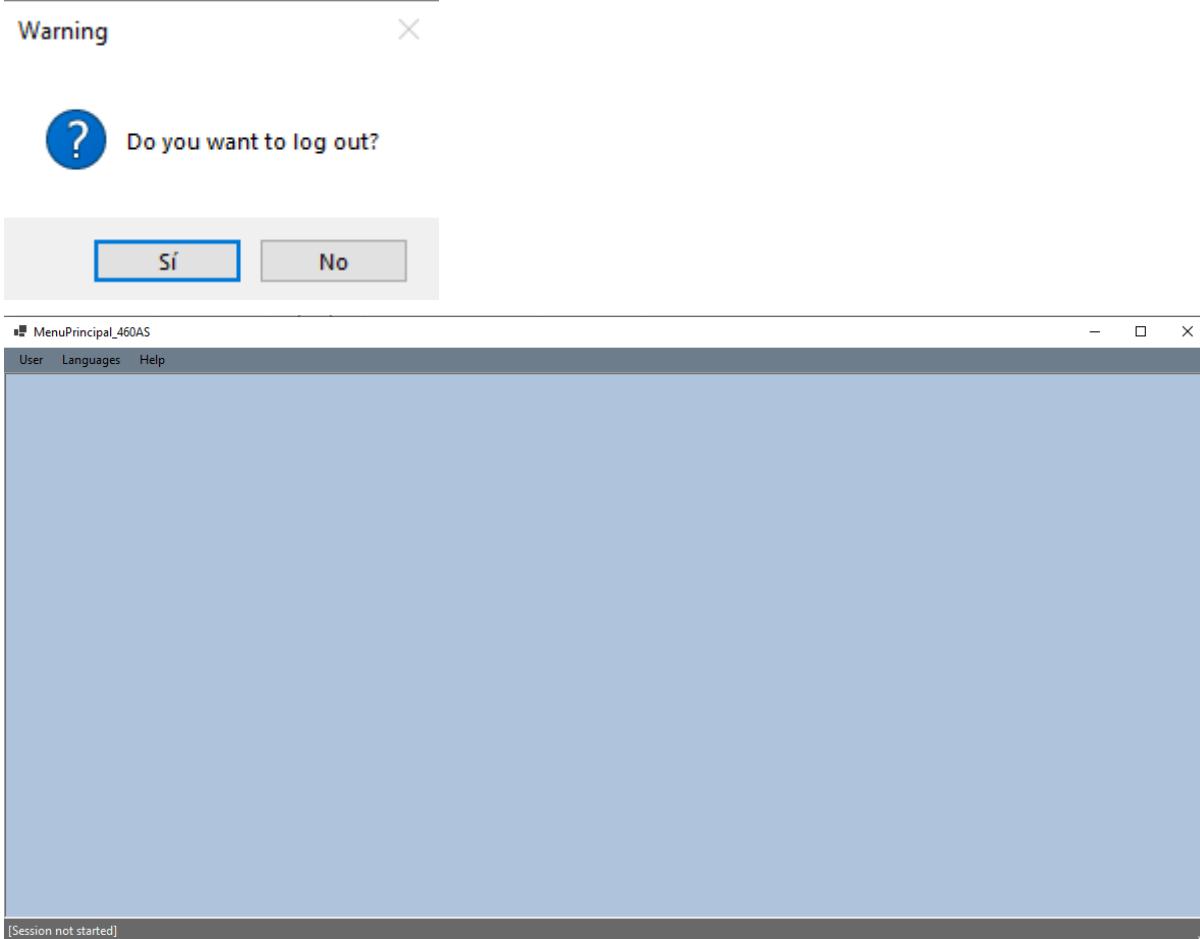


The screenshot shows a standard Windows-style dialog box titled "CambiarContraseña_460AS". At the top right are standard window controls for minimize, maximize, and close. The main area contains the following fields:

- Username:** 123Agustin
- Current password:** A text input field containing six asterisks (*****).
- New password:** A text input field containing six asterisks (*****). To its right is a checkbox labeled "Show".
- Confirm password:** A text input field containing six asterisks (*****).
- Action buttons:** Two buttons at the bottom left labeled "Confirm" and "Cancel".

1.3 Log Out

Ends the current session and returns the system to its initial state. Upon selecting it, a confirmation message is displayed. Once closed, the menus are disabled until a new session is started.



2. Administrator

The Administrator section groups the system management and maintenance functions. From here, the user with administrative permissions can control users, profiles, permission families, audits, and backups.

2.1 Audit Events

Allows viewing the log of actions performed by the different users of the system. It is used to track which operations were executed and when.

Events					
	Username	Date	Module	Activity	Criticality
▶	123Agustin	11/11/2025 15:38	Usuarios	Login exitoso	1
	123Agustin	11/11/2025 15:38	Usuarios	Logout	1
	123Agustin	10/11/2025 17:09	Usuarios	Login exitoso	1
	123Agustin	10/11/2025 16:49	Usuarios	Login exitoso	1
	123Agustin	10/11/2025 16:48	Usuarios	Logout	1
	123Agustin	10/11/2025 16:44	Usuarios	Login exitoso	1
	123Agustin	10/11/2025 16:39	Usuarios	Login exitoso	1

Username: Module: Activity: Criticality:

Start date: End date:

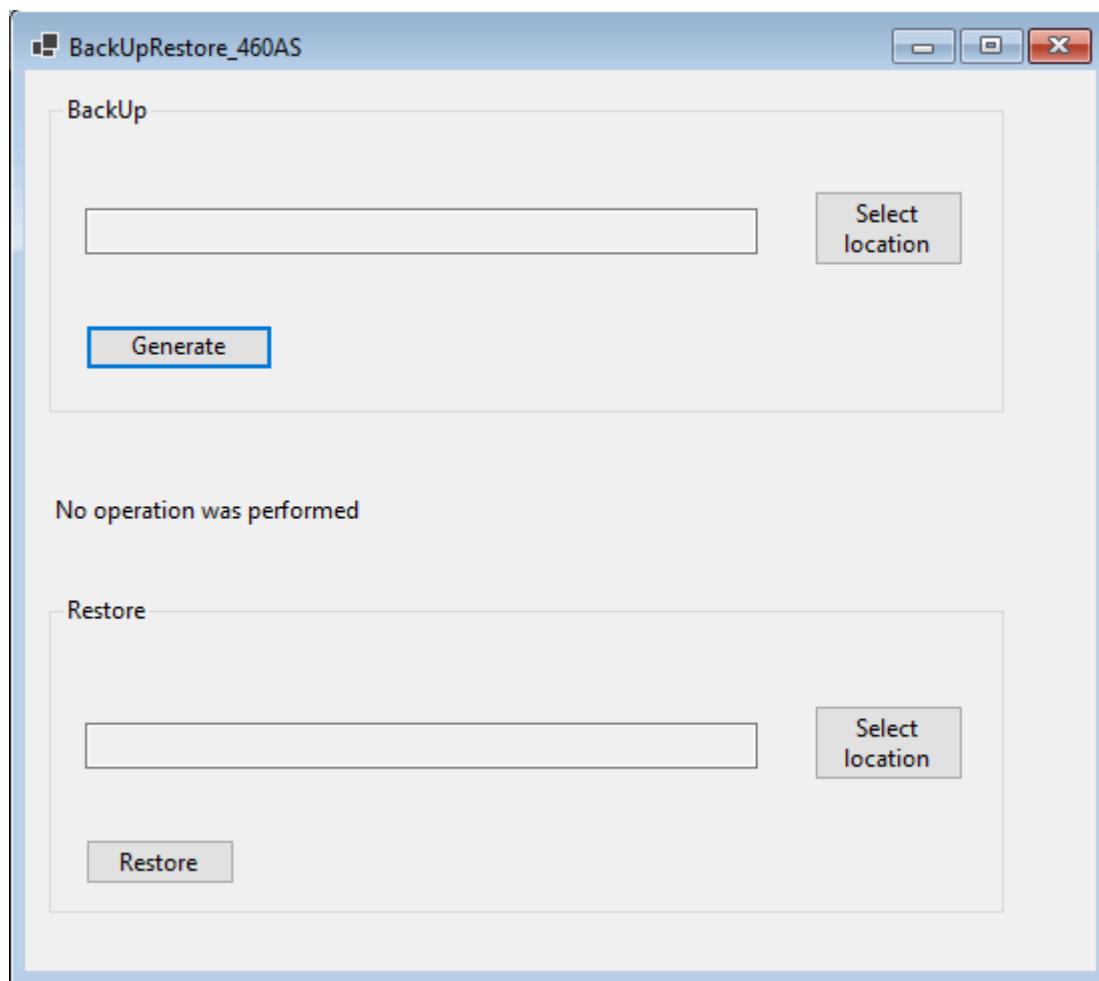
The grid displays the audit records with the user, module, activity, and criticality level.

Buttons:

- Apply: Filters the events according to the selected criteria.
- Print: Generates a PDF of the listing.
- Clear: Resets the filters and shows all events.
- Exit: Closes the screen and returns to the main menu.

2.2 Backup and Restore

Allows generating a backup copy of the database or restoring an existing one.



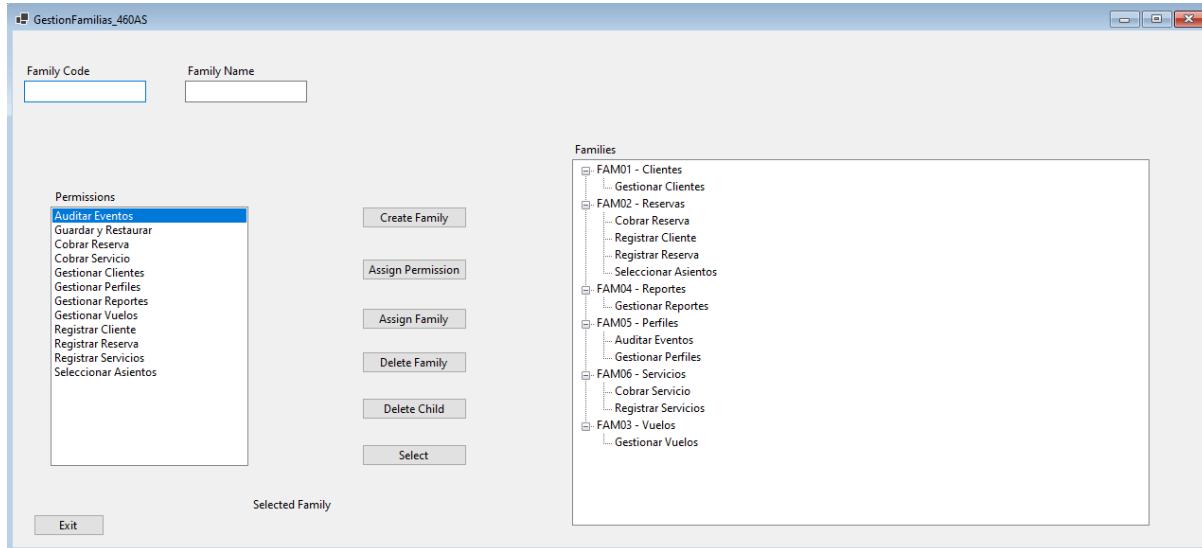
Buttons:

- Select Location (Backup): Allows selecting the folder where the backup copy will be saved.
- Select Location (Restore): Allows selecting the .bak file that you wish to restore.
- Generate Copy: Creates the .bak file with the current system data in the selected path.
- Restore: Recovers the information from the selected copy and applies it to the database.

The selected paths will be displayed in the corresponding text box.

2.3 Manage Families

Allows creating, modifying, and deleting permission families, which group different system accesses. From this screen, permissions can also be assigned to a family or child families within a hierarchy.

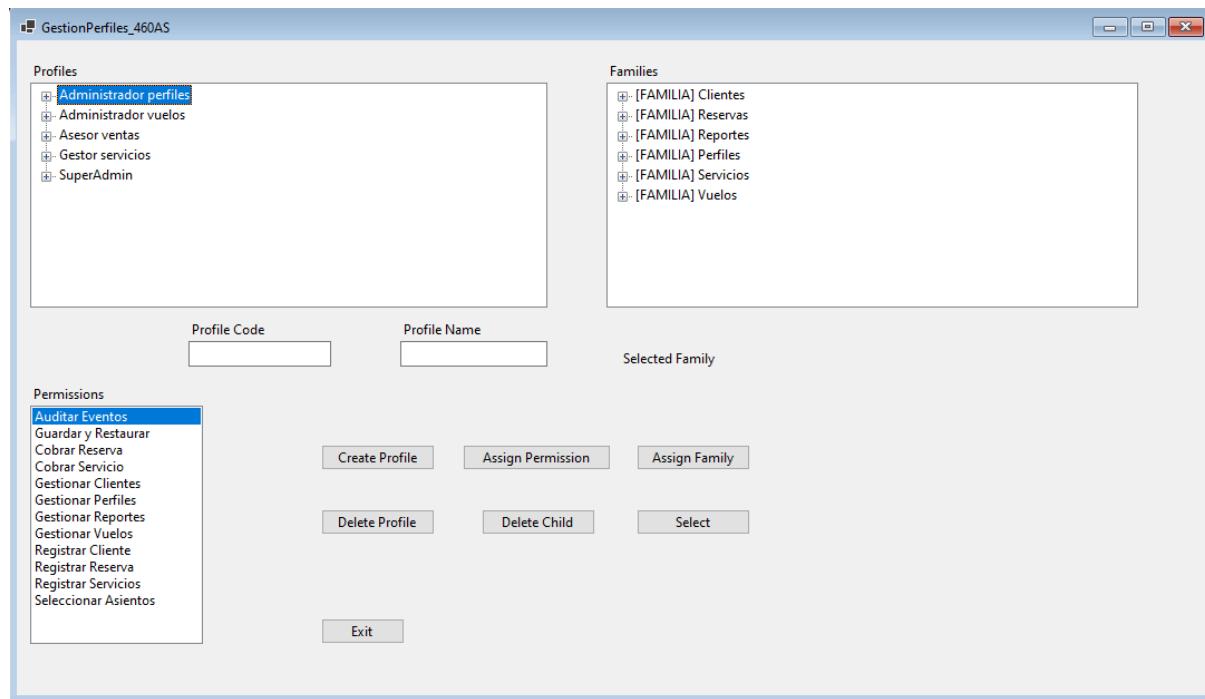


Buttons:

- Create Family: Registers a new family with the entered code and name.
- Assign Permission: Links the selected permission to the chosen family.
- Assign Family: Establishes a child family within another parent family.
- Delete Family: Deletes the selected family from the tree.
- Remove Child: Removes an assigned permission or child family.
- Select: Marks a family to be assigned as a child.
- Exit: Closes the screen and returns to the main menu.

2.4 Manage Profiles

Allows creating, modifying, or deleting user profiles, which determine what permissions and permission families each system user can use. From this screen, individual permissions or entire families are assigned to a specific profile.



Buttons:

- **Create Profile:** Creates a new profile with the entered code and name.
- **Assign Permission:** Adds the selected permission to the profile.
- **Assign Family:** Links an entire family of permissions to the profile.
- **Delete Profile:** Deletes the selected profile.
- **Remove Child:** Removes an assigned permission or family from the profile.
- **Select:** Marks a family to be assigned as a child.
- **Exit:** Closes the window and returns to the main menu.

2.5 Manage Users

Allows creating, modifying, deleting, or unlocking system users. From this screen, a role or profile can also be assigned to each user and their active or inactive status can be defined.

Users						
	ID	First Name	Last Name	Username	Role	Phone
▶	11122233	Marco	Frid	111Marco	Administrador perfiles	55556666
	22233344	Nico	Cropa	222Nico	Administrador vuelos	89890909
	33344455	Juana	Perez	333Juana	Gestor servicios	76769898
	77766655	Joaco	Felix	777Joaco	Administrador perfiles	78963214
	99988877	Franco	Mastan	999Franco	Asesor ventas	33664477

○ Active All

 Consult Mode

Buttons:

- Add: Enables the fields to register a new user.
- Modify: Allows editing the data of the selected user.
- Save: Confirms the changes made or the new record.
- Cancel: Discards the operation in progress.
- Active: Changes the user's status (active/inactive).
- Unlock: Reactivates a user blocked due to failed login attempts.
- Exit: Closes the window and returns to the main menu.

3. Master

The Master module brings together the main data administration screens of the system. From here, clients, flights, seats, and the change audit are managed. These functions are only available to users with administrative or management permissions.

3.1 Audit Changes

Allows viewing all modifications made to client data. Each record shows the previous and updated information, along with the date of the change and the status of the client record.

Client Changes									
	ID	Name	Surname	Birthdate	Phone	Passport number	Change date	Activate	
▶	77766655	Donald	Trump	30/04/2000	13134646	dk3LUoVcn643f...	11/11/2025 15:49	1	
	33322211	Julian	Alvarez	23/07/1997 16:19	45677654	4XOdqq!FcXLX...	03/11/2025 16:20	1	
	78978978	Lucas	Gallardo	21/06/1995	12345678	Ir3tNGCLrAOot...	30/10/2025 16:09	1	
	55566678	Soledad	Lockett	15/05/1996	90908989	EUvqx2weCKwi...	29/10/2025 19:12	0	
	55566678	Soledad	Laura	15/05/1996	90908989	EUvqx2weCKwi...	29/10/2025 17:47	0	
	55566678	Soledad	Stefanini	15/05/1996 17:42	90908989	EUvqx2weCKwi...	29/10/2025 17:43	1	
	12312312	Marcelo	Benitez	23/06/1993	22334455	4Axct/hBOCw...	29/10/2025 17:41	0	
	12312312	Marcelo	Salas	23/06/1993	22334455	4Axct/hBOCw...	29/10/2025 17:38	1	
	12312312	Marcelo	Soria	23/06/1993 20:02	22334455	4Axct/hBOCw...	28/10/2025 20:03	0	
	46018466	Tomas	Soria	20/06/2002 19:35	87654321	PNPEO8t0Px0...	28/10/2025 19:48	0	

ID:
 Start date: martes , 11 de noviembre de 2025
 Name:
 End date: martes , 11 de noviembre de 2025
 Surname:

Buttons:

- Apply: Filters the results according to the entered criteria.
- Clear: Clears the applied filters and shows all records.
- Activate: Changes the status of an old record, making it active again. By pressing Activate on the previous record, it reverts to 1, restoring the original client.
- Exit: Closes the screen and returns to the main menu.

3.2 Manage Seats

Allows managing the layout and status of the seats for each flight. From this screen, available flights and the seats associated with each one can be viewed. The upper part shows the list of flights with their code, airline, origin, destination, dates, and price. Upon selecting a flight, the corresponding seats are loaded into the lower grid, where their number, type, and status can be seen.

GestionAsientos_460AS

Flights

	Code	Airline	Origin	Destination	Departure Date	Arrival Date	Price
►	BRA10492	LATAM	Argentina	Brazil	10/07/2026 10:30	10/07/2026 13:30	\$250 USD
	BRA56387	Aerolíneas AR	Argentina	Brazil	04/10/2026 8:15	04/10/2026 11:00	\$240 USD
	BRA78623	Gol Airlines	Argentina	Brazil	18/08/2026 15:45	18/08/2026 18:30	\$220 USD
	ESP12839	Iberia	Argentina	Spain	12/09/2026 21:00	13/09/2026 11:30	\$950 USD
	ESP39462	Air Europa	Argentina	Spain	05/11/2026 14:20	06/11/2026 6:10	\$890 USD
	ESP77854	Aerolíneas AR	Argentina	Spain	01/12/2026 7:45	01/12/2026 23:15	\$910 USD
	EST51236	Delta	Argentina	United States	30/08/2026 15:00	30/08/2026 23:45	\$850 USD

Seats

	SeatNumber	Type	Status
►	A001	Normal	Occupied
	B002	Normal	Occupied
	C003	Normal	Available
	D004	VIP	Available
	E005	VIP	Available
	F006	VIP	Available

Add Delete Save Cancel

Consult Mode

Seat number Type

Buttons:

- Add: Allows adding a new seat to the selected flight.
- Delete: Removes the selected seat.
- Save: Confirms the modifications.
- Cancel: Discards the modifications.
- Exit: Closes the screen and returns to the main menu.

3.3 Manage Clients

Allows registering, modifying, deleting, and consulting clients in the system. Each client has an ID (DNI), name, surname, date of birth, telephone, and passport number. From this screen, data can also be serialized and deserialized to save or recover information in external files. The upper grid shows the loaded clients with all their data. The lower part is where values are entered or edited, and serialization operations are performed.

GestionClientes_460AS

	ID	First Name	Last Name	Birth Date	Phone	Passport Number
▶	12312312	Marcelo	Salas	23/06/1993	22334455	1212345678
	33322211	Julian	Alvarez	23/07/1997	45677654	2222333444
	55566678	Soledad	Stefanini	15/05/1996	90908989	3213214567
	78978978	Lucas	Gallardo	21/06/1995	12345678	1234567899

Add Edit Delete Save Cancel

Consult Mode

ID: Name: Surname: Phone:

Birthdate: Passport number: Encrypted

Serialized clients:
Unserialized clients:

Buttons:

- Add: Enables the fields to enter a new client.
- Modify: Allows editing the data of the selected client.
- Delete: Logically deletes the selected client.
- Save: Confirms the changes made.
- Cancel: Cancels the current operation.
- Serialize: Converts client data into text to save it in an XML file.
- Deserialize: Reloads the serialized XML data into the system.
- Clear: Clears the serialization lists.

3.4 Manage Flights

Allows creating, modifying, and deleting flights in the system. Each flight includes its code, airline, origin, destination, departure and arrival dates, and the ticket price. This screen keeps all available flight information updated. The main grid shows the loaded flights with their corresponding data. The fields for editing or entering a new flight are located in the lower part.

Flights							
	Flight Code	Airline	Origin	Destination	Departure Date	Arrival Date	Price
►	BRA10492	LATAM	Argentina	Brazil	10/07/2026 10:30	10/07/2026 13:30	\$250 USD
	BRA56387	Aerolineas AR	Argentina	Brazil	04/10/2026 8:15	04/10/2026 11:00	\$240 USD
	BRA78623	Gol Airlines	Argentina	Brazil	18/08/2026 15:45	18/08/2026 18:30	\$220 USD
	ESP12839	Iberia	Argentina	Spain	12/09/2026 21:00	13/09/2026 11:30	\$950 USD
	ESP39462	Air Europa	Argentina	Spain	05/11/2026 14:20	06/11/2026 6:10	\$890 USD
	ESP77854	Aerolineas AR	Argentina	Spain	01/12/2026 7:45	01/12/2026 23:15	\$910 USD
	EST51236	Delta	Argentina	United States	30/08/2026 15:00	30/08/2026 23:45	\$850 USD
	EST66491	United Airlines	Argentina	United States	18/10/2026 13:30	18/10/2026 22:15	\$840 USD
	EST77412	American Airlin...	Argentina	United States	25/07/2026 11:00	25/07/2026 21:00	\$820 USD
	URU10293	LATAM	Argentina	Uruguay	05/08/2026 9:00	05/08/2026 10:15	\$100 USD
	URU22301	Amazzonas	Argentina	Uruguay	15/11/2026 8:30	15/11/2026 9:40	\$105 USD

Add Edit Delete Save Cancel Consult Mode

Flight Code: Airline: Origin: Destination: Price:

Departure Date: Arrival Date:

Buttons:

- Add: Enables the fields to register a new flight.
- Modify: Allows updating the data of the selected flight.
- Delete: Deletes the flight from the database.
- Save: Confirms the changes made.
- Cancel: Discards the current operation.
- Exit: Closes the window and returns to the main menu.

4. Reservations

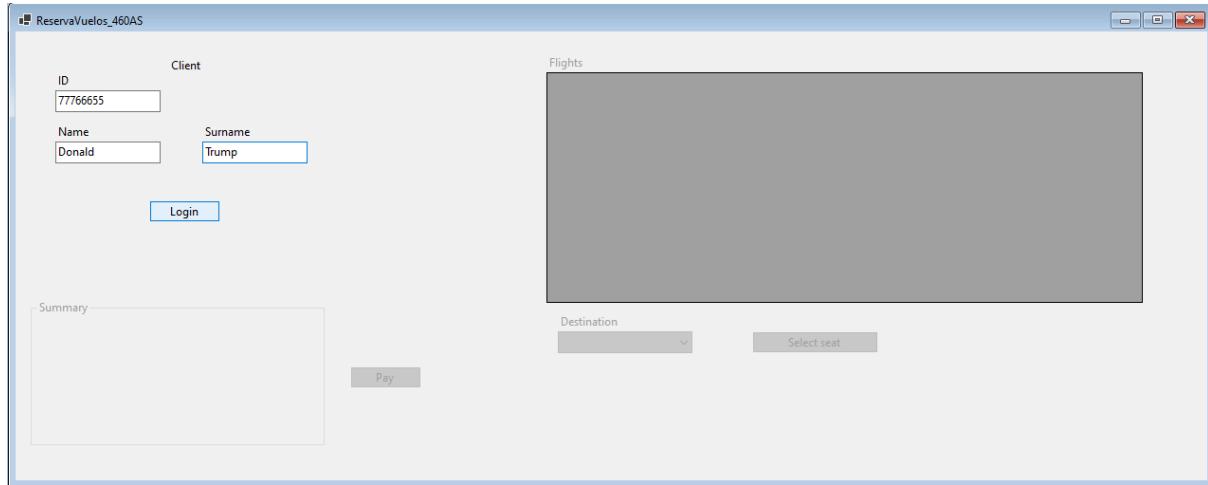
The Reservations module allows managing the sale and registration of air tickets for the system's clients. It includes the creation of new reservations, flight selection, and the assignment of additional services.

4.1 Register Booking

Allows creating a reservation by selecting the client, flight, and seats, and concluding with payment.

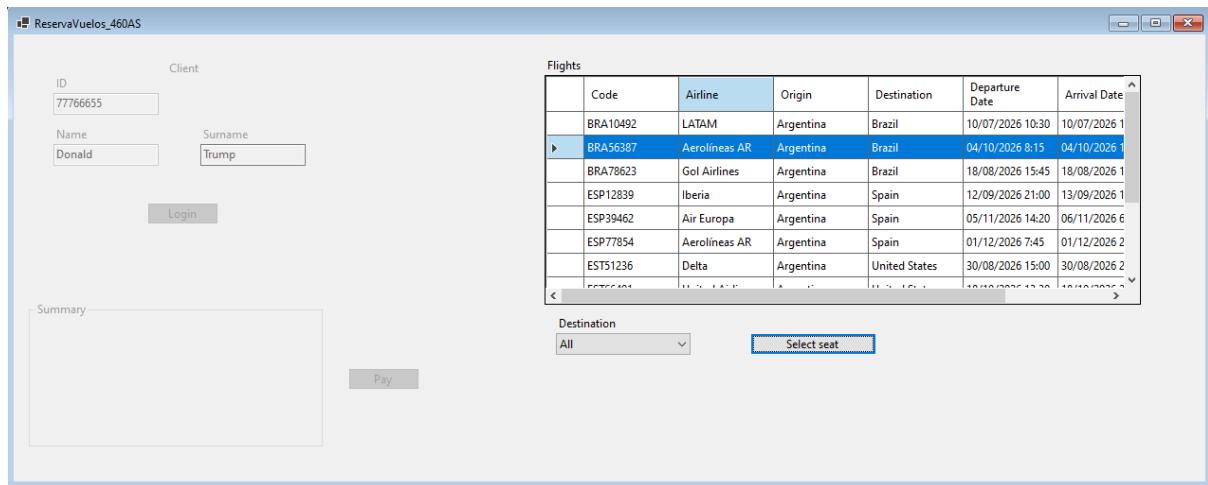
4.1.1 Enter Client

In this screen, the client's main data is entered, and Enter is pressed. Upon validating the client, the flight list is enabled.



4.1.2 Select Flight

Once the client is validated, the system shows the list of available flights. The user can filter them by destination and select the flight they wish to reserve. Upon choosing one, the Select Seat button is enabled, which allows proceeding with the reservation.



4.1.3 Select Seat

In this screen, the available seats for the previously selected flight are chosen. The user can filter by seat type (Normal or VIP) and add one or more. The selected seats are listed on the right under "Assigned Seats".

SeleccionAsiento_460AS

Seats				Type	<input checked="" type="radio"/> Normal	<input type="radio"/> VIP
	Numero	Tipo	Estado			
	A001	Normal	Available			
►	B002	Normal	Available			
	C003	Normal	Available			

Add seat Confirm seats Exit

Assigned seats

- A001
- B002

Buttons:

- Add Seat: Adds the selected seat to the assigned list.
- Confirm Seats: Saves the selection and returns to the reservation screen.
- Exit: Closes the window without making changes.

4.1.4 Reservation Summary and Payment

After selecting the seats, the system generates a reservation summary with all the relevant information. This screen allows verifying the data before confirming the purchase. The Pay button is enabled to proceed with the reservation payment.

ReservaVuelos_460AS

Client		Flights					
ID 77766655	Code BRA10492	Airline LATAM	Origin Argentina	Destination Brazil	Departure Date 10/07/2026 10:30	Arrival Date 10/07/2026 1	
Name Donald	Surname Trump						
<input type="button" value="Login"/>							
Summary		Client: Donald Trump Flight: BRA56387 - Brasil Date: 04/10/2026 8:15:00 Seats: A001, B002 Total: \$480 USD					
		Destination: All <input type="button" value="Select seat"/>					
		<input type="button" value="Pay"/>					

Pressing Pay opens the Reservation Payment screen, where payment details are completed to finalize the operation.

CobroReserva_460AS

Payment type	Card number
CreditCard	1234567890
Cardholder's first name	Cardholder's last name
Donald	Trump
CVV	Total amount
111	\$480 USD
Expiration date	
31/12/2025	<input type="button" value="Confirm payment"/>

Pressing the Confirm Payment button processes the payment, registers the reservation in the system, and generates a PDF voucher.

Comprobante de Pago

Código: WRYQ4456
Fecha: 11/11/2025 15:53
Monto: \$480 USD
Tipo de pago: TarjetaCredito

Reserva: ME642S

4.2 Additional Services

This section allows adding complementary services to an already confirmed reservation, such as extra luggage, seat change, travel insurance, or special meals.

4.2.1 Enter Client

In this screen, the client's main data is entered, and Enter is pressed. Upon validating the client, the system displays all active reservations for the selected client.

GestionServiciosAdicionales_460AS

Client ID <input type="text" value="77766655"/> Name Surname <input type="text" value="Donald"/> <input type="text" value="Trump"/> <input type="button" value="Login"/>	Client bookings <div style="background-color: #ccc; height: 150px; width: 100%;"></div>
Additional services <div style="display: flex; justify-content: space-between;"> Seat change <input type="button" value="Register service"/> </div>	
Summary <div style="background-color: #ccc; height: 100px; width: 100%;"></div>	
<input type="button" value="Pay"/>	

4.2.2 Select Reservation and Service

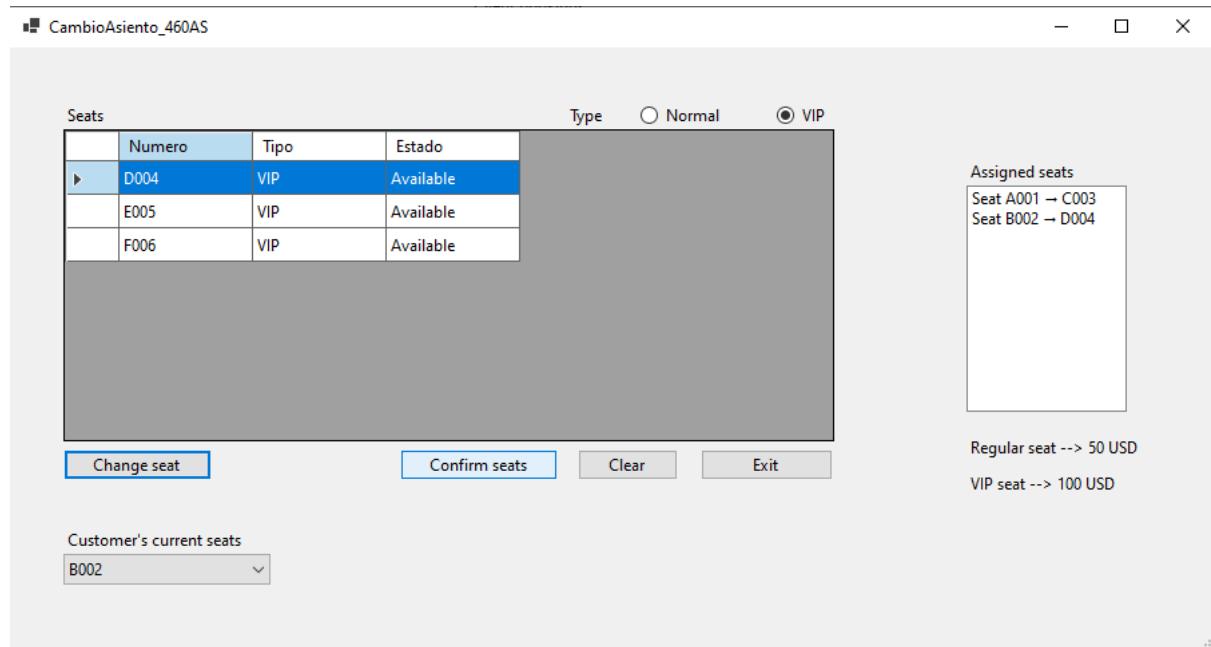
Once the client is validated, the system shows their active reservations with information about the code, flight, date, and total. The user can select one of them and add an additional service to extend the reservation.

GestionServiciosAdicionales_460AS

Client ID <input type="text" value="77766655"/> Name Surname <input type="text" value="Donald"/> <input type="text" value="Trump"/> <input type="button" value="Login"/>	Client bookings <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th></th> <th>Code</th> <th>Flight</th> <th>Date</th> <th>Total</th> </tr> </thead> <tbody> <tr> <td style="text-align: right;">▶</td> <td>ME642S</td> <td>BRA56387</td> <td>11/11/2025</td> <td>480</td> </tr> </tbody> </table> <div style="background-color: #ccc; height: 150px; width: 100%;"></div>		Code	Flight	Date	Total	▶	ME642S	BRA56387	11/11/2025	480
	Code	Flight	Date	Total							
▶	ME642S	BRA56387	11/11/2025	480							
Additional services <div style="display: flex; justify-content: space-between;"> Seat change <input type="button" value="Register service"/> </div>											
Summary <div style="background-color: #ccc; height: 100px; width: 100%;"></div>											
<input type="button" value="Pay"/>											

4.2.3 Seat Change

If the client selects the Seat Change additional service, this screen opens where they can choose new available seats for the flight. The system shows the client's current seats and allows replacing them with others of Normal or VIP type, automatically updating the additional cost.



Buttons:

- Change Seat: Assigns the new selected seat.
- Confirm Seats: Saves the changes and returns to the additional services screen.
- Clear: Clears the seat selection.
- Exit: Closes the window without applying modifications.

4.2.4 Special Meal

If the client selects the Special Meal additional service, a screen opens where they can choose the preferred menu type for the flight. Each option shows an illustrative image and its corresponding price.



Vegetarian meal



Gluten-free meal



Premium meal

Meals

- Vegetarian – 20,00 USD
- Gluten-free – 22,00 USD
- Premium – 30,00 USD

Final price

22,00 USD

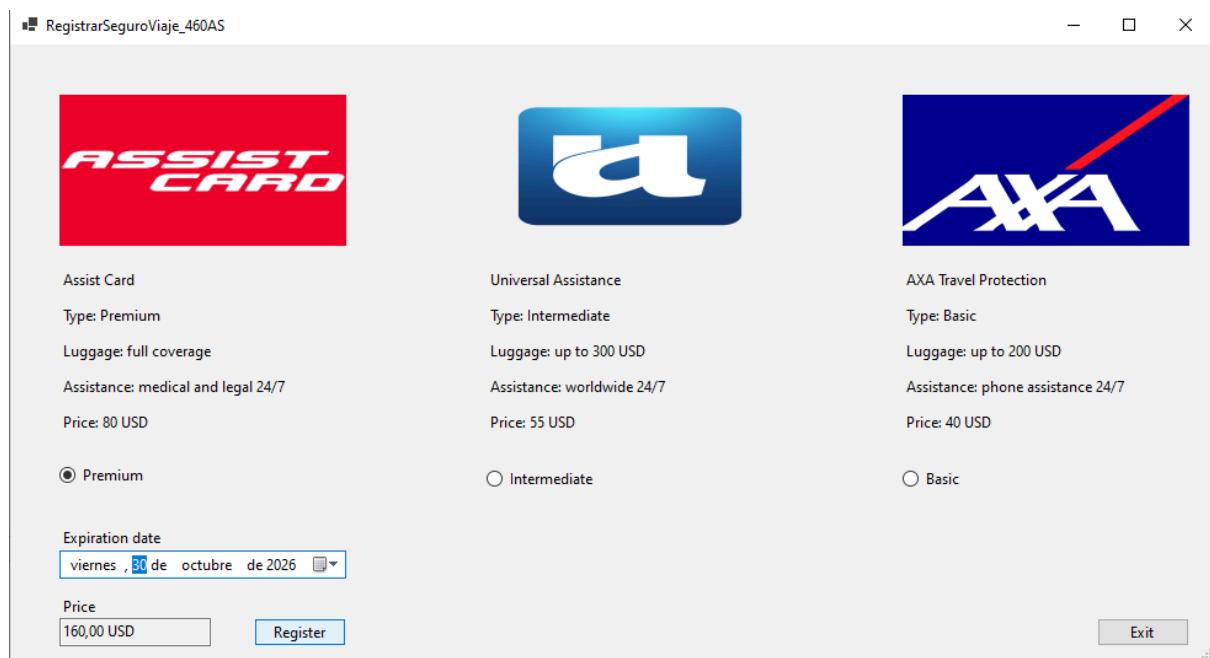
Register**Exit**

Buttons:

- Register: Saves the selection and associates it with the client's reservation.
- Exit: Closes the window and returns to the additional services screen.

4.2.5 Travel Insurance

If the client selects the Travel Insurance service, a screen opens that allows them to purchase assistance coverage for the passenger according to their needs. The system offers three plans from different companies, showing their characteristics, benefits, and prices.



Buttons:

- Expiration Date: Indicates the validity of the purchased insurance.
- Register: Confirms the purchase of the insurance for the current reservation.
- Exit: Closes the screen without saving changes.

4.2.6 Extra Luggage

If the client selects the Extra Luggage service, a screen opens that allows them to add additional luggage to their reservation, choosing the quantity and weight of each one.

The screenshot shows a window titled "RegistroValijaExtra_460AS". It includes the following fields and information:

- Quantity:** A dropdown menu.
- Weight:** A dropdown menu.
- Price:** An input field.
- Added suitcases:** A list box containing "4 x 15 kg → 60,00 USD".
- Price:** A table showing rates:

10 kg	→	10 USD
15 kg	→	15 USD
25 kg	→	25 USD
32 kg	→	40 USD
- Add** and **Register** buttons.

Buttons:

- Add: Adds the selected luggage to the "Added suitcases" list.
- Register: Saves the changes and associates the luggage with the client's reservation.

4.2.7 Additional Services Summary and Payment

Once the additional services are selected and registered, the system shows a detailed summary with all the reservation information and associated charges. On this screen, the client, the flight, and the details of each added service can be verified, along with their individual price and the final total, in addition to enabling the Charge button to proceed with payment.

The screenshot displays a software interface titled "GestionServiciosAdicionales_460AS".

Client Information:

- ID: 7776655
- Name: Donald
- Surname: Trump

Login: A "Login" button is present.

Client bookings:

	Code	Flight	Date	Total
▶	ME642S	BRA56387	11/11/2025	480

Additional services:

- Seat change

Summary:

Client: Donald Trump
Booking: ME642S
Flight: BRA56387 – Brasil

Added services:

- Extra luggage – 60,00 USD
- Special meal – 22,00 USD
- Travel insurance – 160,00 USD (vence 30/10/2026)
- Seat change – 150,00 USD

Total to pay: 392,00 USD

Buttons:

- Pay
- Register service

Pressing Charge opens the Services Payment screen, where payment details are completed to confirm the transaction.

The screenshot shows a payment interface window titled "CobroServicios_460AS". It contains the following fields:

- Payment type: CreditCard
- Card number: 1234567890
- Cardholder's first name: Donald
- Cardholder's last name: Trump
- CVV: 111
- Total amount: 392,00 USD
- Expiration date: 30/12/2025
- Confirm payment button

Pressing the Confirm Payment button processes the payment, registers the additional services in the system, and generates a PDF voucher.

Comprobante de Servicios Adicionales

Código de Pago: 176ce7ab-cb94-4a0b-aef1-a0db387ee725

Fecha: 11/11/2025 16:20

Monto Total: \$392 USD

Tipo de Pago: TarjetaCredito

Reserva Asociada: ME642S

Cliente DNI: 77766655

Servicios Adicionales Pagados:

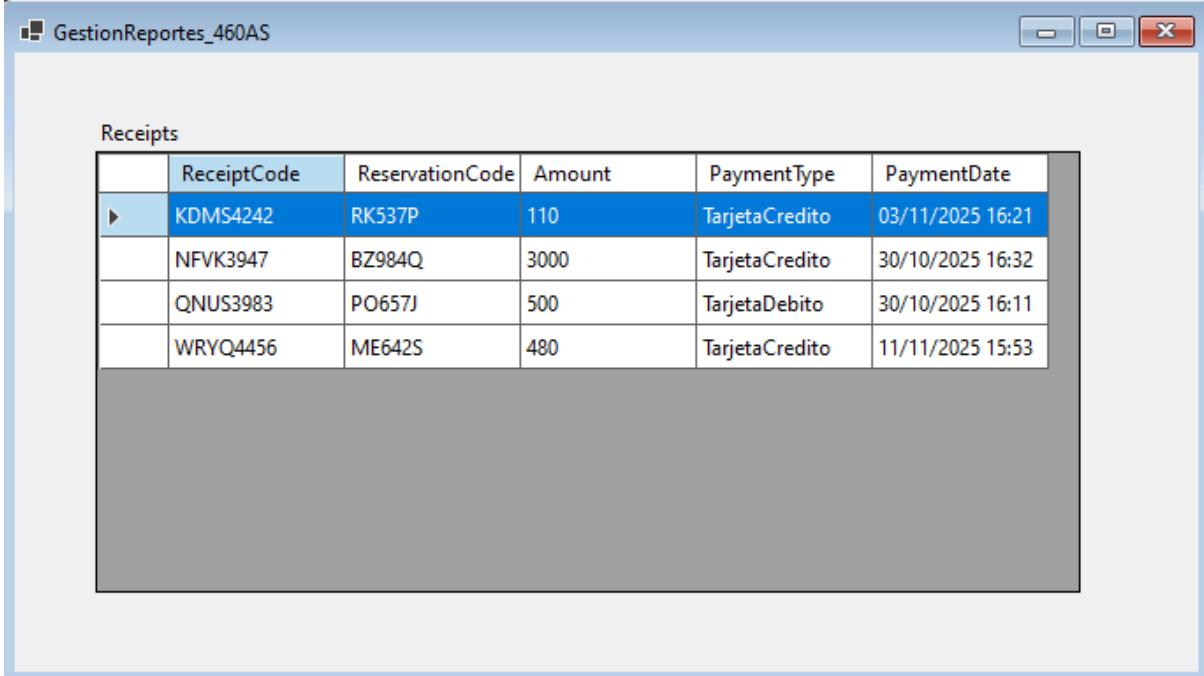
- Cambio a asientos C003, D004 (\$75)
- Seguro: Premium - Vence 30/10/2026 (\$160)
- Valijas: 4 - Peso total: 60 kg (\$60)
- Comida: Gluten-free (\$22)

5. Reports

The Reports module provides access to the system's generated reports, which are mainly about reservations and additional services registered in the system. These reports can be viewed on screen in a PDF.

5.1 Reservation Vouchers

Allows viewing all vouchers generated by reservations registered in the system. Each row represents a payment operation performed, showing the voucher information and the type of payment used.



	ReceiptCode	ReservationCode	Amount	PaymentType	PaymentDate
▶	KDMS4242	RK537P	110	TarjetaCredito	03/11/2025 16:21
	NFVK3947	BZ984Q	3000	TarjetaCredito	30/10/2025 16:32
	QNUS3983	PO657J	500	TarjetaDebito	30/10/2025 16:11
	WRYQ4456	ME642S	480	TarjetaCredito	11/11/2025 15:53

By double-clicking on a voucher, the system automatically opens the associated PDF, showing the complete transaction detail.

Comprobante de Pago

Código: WRYQ4456
Fecha: 11/11/2025 15:53
Monto: \$480 USD
Tipo de pago: TarjetaCredito

Reserva: ME642S

5.2 Service Vouchers

This screen allows viewing all payments made for additional services, showing the client data, the associated reservation, and the contracted services. Each row corresponds to a confirmed and registered operation in the system.

Payed services						
Payment code	Reservation	ID	Amount	Payment type	Payment date	Services
176ce7ab-cb94-4a0b-aef1-a0db387ee725	ME642S	77766655	392	TarjetaCredito	11/11/2025 16:20	Cambio de asiento, Seguro de viaje, Valija extra, Comida especial
b80ca832-6008-49cb-bb1c-fc1446487fe2	RK537P	33322211	50	TarjetaCredito	03/11/2025 16:39	Cambio de asiento
ce25c344-624f-43cc-bcfc-874dca2b6275	BZ984Q	12312312	72	TarjetaCredito	30/10/2025 16:38	Comida especial
efcdff5d1-f7ff-4d14-9781-ba1374b46bba	PO657J	78978978	312	TarjetaCredito	30/10/2025 16:25	Seguro de viaje, Comida especial, Valija extra

By double-clicking on a record, the system opens the corresponding PDF voucher for the selected payment, with all the transaction details.

Comprobante de Servicios Adicionales

Código de Pago: 176ce7ab-cb94-4a0b-aef1-a0db387ee725

Fecha: 11/11/2025 16:20

Monto Total: \$392 USD

Tipo de Pago: TarjetaCredito

Reserva Asociada: ME642S

Cliente DNI: 77766655

Servicios Adicionales Pagados:

- Cambio a asientos C003, D004 (\$75)
- Seguro: Premium - Vence 30/10/2026 (\$160)
- Valijas: 4 - Peso total: 60 kg (\$60)
- Comida: Gluten-free (\$22)

6. Language

The system allows changing the language of the entire interface between Spanish and English. To do this, you must go to the "Language" menu in the main menu and choose the desired option. Upon selecting a language, all button, label, and message texts are automatically updated.

7. Help

The system has a Help option available in the main menu. Upon selecting it, this manual opens in PDF format, where all the system sections and functions are described.