Samuel Regelbrugge

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EDUCATION

- Relevant classes taken so far: Web Development I, Web & Network Security, Script Programming, Net I, Intro
 to Server Systems, Digital Forensics, and Database Systems
- □ Current GPA: 3.8

WORK EXPERIENCE

Information Technology & Security Intern

May 2023 - Current

Titan Security Group | Chicago, IL

- Managed helpdesk tickets on Zendesk, supported the office and different sites with various daily technical issues
- Led deployment for NVR Servers, new employee laptops, printers, and other hardware for internal office and site needs
- Managed user accounts, access, permissions, and issues with all user accounts for the entire company
- Ran an assessment of core infrastructure and led crucial projects such as automated backups for core infrastructure
- Live incident response regarding suspicious activity and unauthorized access to core systems and management portals

Customer Experience Specialist

June 2021 – August 2022

Best Buy | Geneva, IL

- Worked on the Sales Floor, at Checkout, as Customer Support, and as the store Host
- Communicated effectively to teach and inform customers on products
- Trained and brought new employees up to speed at both the checkout and the sales floor
- Coordinated with store leaders to meet sales goals and assisted in my areas of expertise

ORGANIZATIONS

Indiana Tech Cyber Warriors | Indiana Institute of Technology | techcyberwarriors.org

Team Lieutenant | Unix Specialty Lead | 2023 - Current

- Leads engaging weekly practice sessions for Unix Specialty while co-leading team-wide weekly practice
- Provides oversight and guidance in the training efforts of a dynamic team comprising around 20 members
- Crafts captivating learning exercises to foster continuous skill enhancement and personal growth
- Takes the initiative in competition, successfully guides the team to high placements in competitions
- ☐ Maintains crucial documentation for new member onboarding and knowledge retention

Unix Primary | Offensive Security Secondary | 2022 - 2023

- Engaged in three weekly practices focused on honing the acquisition of best practices and tools for Unix systems
- Competed in Cyber Defense and Offense Competitions, achieving noteworthy team placements (details below)
- Devoted over 10 hours weekly to independent study, continuously advancing skills and knowledge

ACCOMPLISHMENTS

Certifications

- □ Secure Infrastructure Specialist | CompTIA | Certified on May 5th, 2023
- □ Network+ | CompTIA | Certified on May 5th, 2023
- □ A+ | CompTIA | Certified on June 16th, 2022
- □ Security+ | CompTIA | Certified on May 11th, 2021

Cybersecurity Competitions

- □ Collegiate Penetration Testing Competition (Regionals) | First Place Finish | Team Lieutenant | 2023-2024
- University at Buffalo Lockdown | First Place Finish | Competition Captain | Spring 2023
- Midwest CCDC Regionals | Second Place Finish (12th Ranked Nationally) | Unix Primary | 2022-2023
- □ Indiana State CCDC | First Place Finish | Unix Primary | 2022-2023
- □ Collegiate Penetration Testing Competition | Global Finalists | Alternate | 2022-2023