

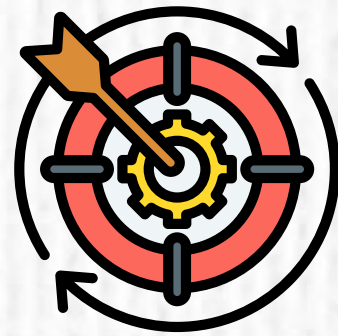
LECTURE:

SECTION CONCLUSION

SECTION: MONITORING AND CONTINUOUS IMPROVEMENT IN SERVICE

CONGRATULATIONS

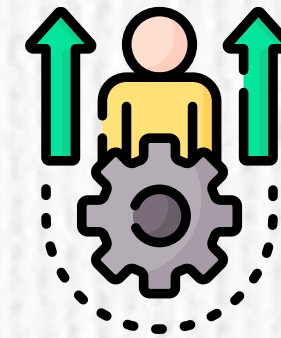




**MEASURE THE
IMPACT OF 5S**



**CONDUCT SERVICE
AUDITS**



**CONTINUOUS
IMPROVEMENT**











**GET
READY**



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