

Step - 4: Make Policies Explicit

Now we are going to make some explicit policies. These should always be agreed with your organisation. Key upstream and downstream stakeholders also need to be involved.

Upstream stakeholders have an interest in any inputs to the team (raw materials, instructions provided) and downstream stakeholders are interested in any outputs from the team (the final software, the final product the, final service)

Let's get it started.

Examples of policies were mentioned in the previous lectures. However all of the following are examples of policies.

- WIP Limits
- Desired Cycle Time for various class types (aka Lead Time)
- Desired Throughput for various class types
- Schedules for Prioritisation Meetings to be held for incoming tasks
- SLA (Service Level Agreements on delivery times)

What policies would you need to set to keep your Kanban team(s) running?

Would you use scrum-ban?

Which stakeholders would you need to involved?

This will form a set of policies to agree with your organisation

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