

KEY LEARNINGS: AI AS A BRAINSTORMING BUDDY (INTRO)

1. Al as a Brainstorming Tool

- AI enhances human creativity rather than replacing it.
- Think of AI as an idea machine that generates suggestions without fear or hesitation.
- Useful when a team is stuck or needs fresh perspectives.

2. How AI Can Help in Brainstorming

- Prompt Generator:
 - Al can kickstart idea generation when the team is stuck.
 - Example: A hotel marketing team asks, "What unique guest experiences could we
 offer?" and AI suggests ideas like "midnight rooftop yoga" or "personalized city tours by
 a local celebrity."
- Exploring Outside Perspectives:
 - Al is trained on vast information and cross-industry insights.
 - Example: A healthcare team brainstorming ways to improve patient check-in might get an AI-suggested idea from theme park queue management.
- Brainwriting Assistance:
 - AI can act as a non-judgmental brainstorming partner in solo or team settings.
 - Example: A restaurant brainstorming for new desserts asks AI for ideas and gets "chili chocolate lava cake" or "matcha-infused ice cream burger."
- Scenario & Character Generation:
 - Al can generate fictional customer journeys to spark empathy.
 - Example: Asking AI to describe a frustrated telecom customer's day may highlight pain points the team can address.

3. Caveats of Using AI in Brainstorming

- May generate unrealistic or generic ideas—human refinement is still required.
- Context limitations: AI may not understand internal company policies or highly specialized topics.
- Idea curation is essential—AI expands the idea pool, but humans filter and refine the best suggestions.



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4. Real-World Uses of AI in Brainstorming

- Advertising agencies use AI to generate hundreds of tagline ideas for campaigns.
- Product development teams use AI to list potential features customers might want.
- Al acts as a "super eager intern"—producing many ideas quickly, but requiring human direction to make them valuable.

5. Key Takeaway

- Al is a powerful brainstorming companion that speeds up idea generation.
- It provides unexpected insights but must be used wisely.
- The best results come from combining AI suggestions with human creativity, judgment, and refinement.