

KEY LEARNINGS: MIND MAPPING AND VISUAL BRAINSTORMING

1. What Is Mind Mapping?

- A visual brainstorming tool that starts with a central idea and branches out into sub-ideas.
- Helps organize thoughts spatially, revealing connections between different aspects of a problem.
- Works like a tree or a neuron with multiple connecting points.

2. How to Create a Mind Map (Step-by-Step)

- 1. Write the main topic/problem in the center of a blank page and circle it.
- 2. Draw branches from the center, labeling them with key categories related to the topic.
- 3. Expand each branch with sub-ideas or solutions.
- 4. Look for connections between branches—some ideas may relate to multiple areas.
- 5. Use visuals (icons, drawings, or colors) to make the map engaging and easier to interpret.

3. Example: Improving a Theme Park Experience

• Central Topic: "Improve Theme Park Experience"

a. Branches:

- Rides: Interactive rollercoaster app, virtual reality add-ons.
- o Food & Dining: Mobile ordering, special dietary kiosks.
- Lines/Waiting: Fast-pass system, live music in queues.
- Staff/Entertainment: Employee costumes, street parades.

b. **Benefits:**

- o Identifies missing areas: If one category lacks ideas, it prompts more focus.
- Reveals links between concepts: A mobile app could help with both ride interaction and queue management.



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4. When to Use Mind Mapping

- When a problem is broad or multi-faceted and needs breaking down.
- When team members are visual learners who think better with images than words.
- When stuck in linear thinking, allowing creativity to flow differently.
- When needing a big-picture view of all brainstormed ideas.

5. Visual Brainstorming Beyond Mind Maps

- Sketch Brainstorming: Instead of writing, draw ideas (stick figures, rough sketches, arrows).
 - Example: Retail store team sketches window display ideas.
 - Example: A restaurant team draws customer flow through a buffet line.
- No artistic skill needed: Simple doodles spark conversation and creativity.
- Digital Tools: Apps like MindMeister or virtual whiteboards can be used in online meetings.
- Tip: Use colors for different branches to enhance engagement.

6. Why Mind Mapping Works

- Engages a different part of the brain, fostering creativity.
- Breaks down complex issues where a list might be overwhelming.
- Shows gaps and overlaps in ideas that might not be obvious in a traditional brainstorming list.

7. Mixing Techniques

- Combine mind mapping with brainwriting by writing ideas for each branch.
- Use verbal brainstorming first, then organize ideas into a mind map.
- No strict rules—adapt techniques based on team needs and brainstorming goals.