

Congratulations

IN THIS SECTION, YOU LEARNED

LEVEL 1: ELIMINATION – PREVENTING ERRORS FROM OCCURRING

**LEVEL 2: REPLACEMENT – SUBSTITUTING ERROR-PRONE STEPS WITH
AUTOMATED SOLUTIONS**

LEVEL 3: FACILITATION – MAKING THE CORRECT ACTION THE EASIEST OPTION

LEVEL 4: DETECTION – IDENTIFYING AND STOPPING ERRORS IN TIME

LEVEL 5: MITIGATION – REDUCING THE IMPACT OF UNAVOIDABLE ERRORS