

A professional photograph of a group of six business people in a meeting room. They are all dressed in formal attire, including suits and blazers. The group is gathered around a large wooden conference table, which is covered with numerous documents, charts, and graphs in shades of blue and white. One man in the center is pointing at a chart on a sheet of paper. A laptop is open on the table, displaying a similar chart. The room has large windows in the background, letting in natural light. The overall atmosphere is one of a serious business meeting.

# LECTURE COURSE CONCLUSION

*Congratulations*



ELIMINATING ERRORS



IMPROVING OPERATIONAL  
EFFICIENCY



ENHANCING THE QUALITY  
OF SERVICE

# POKA-YOKE

## CORE PRINCIPLES

- Eliminate errors at the source
- Make problems immediately visible
- Implement simple, low-cost solutions
- Prevent defects, don't just detect them
- Design fail-safe mechanisms









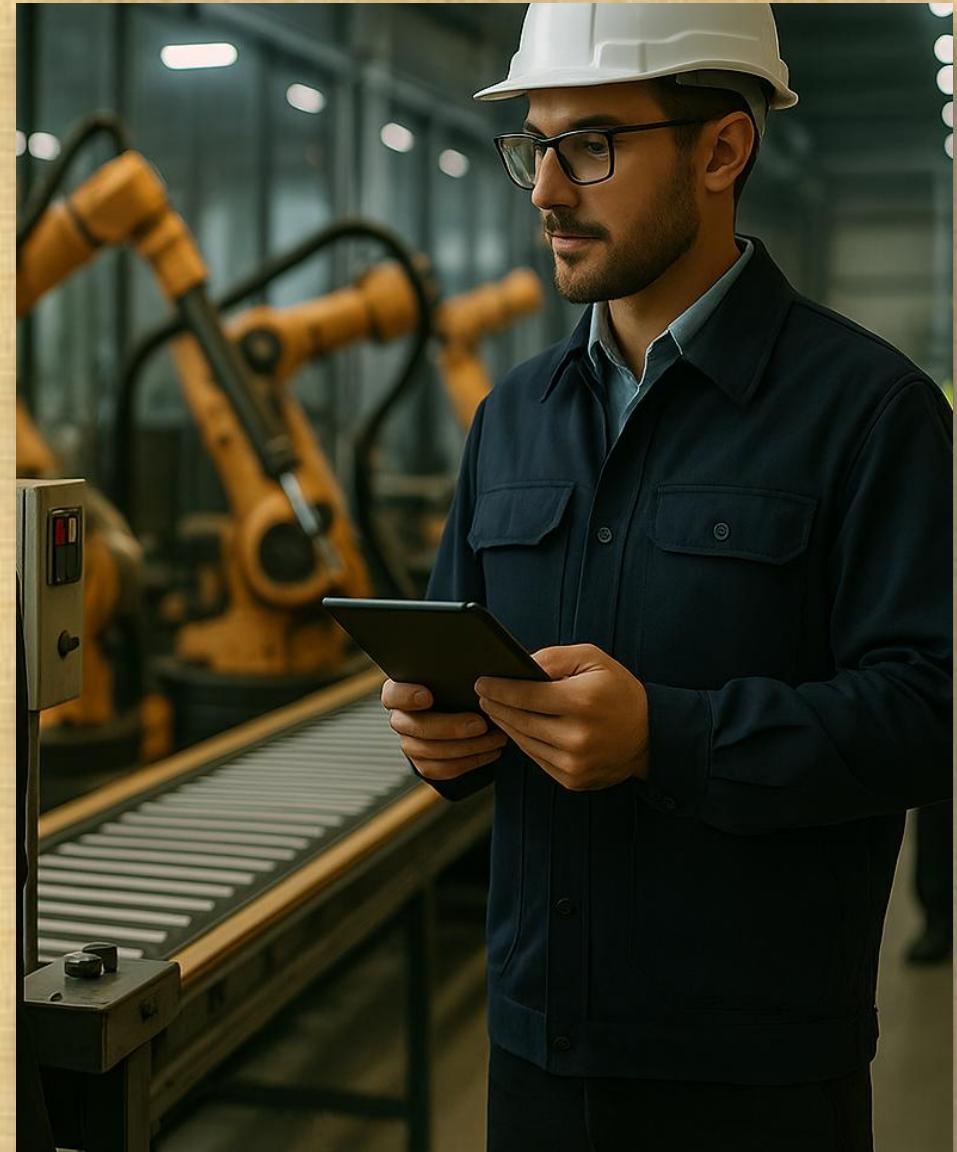
# POKA-YOKE



EVOLUTION INTO A GLOBAL QUALITY  
CONTROL STANDARD



SERVICE



MANUFACTURING



FACILITATION  
**3**

REPLACEMENT  
**2**

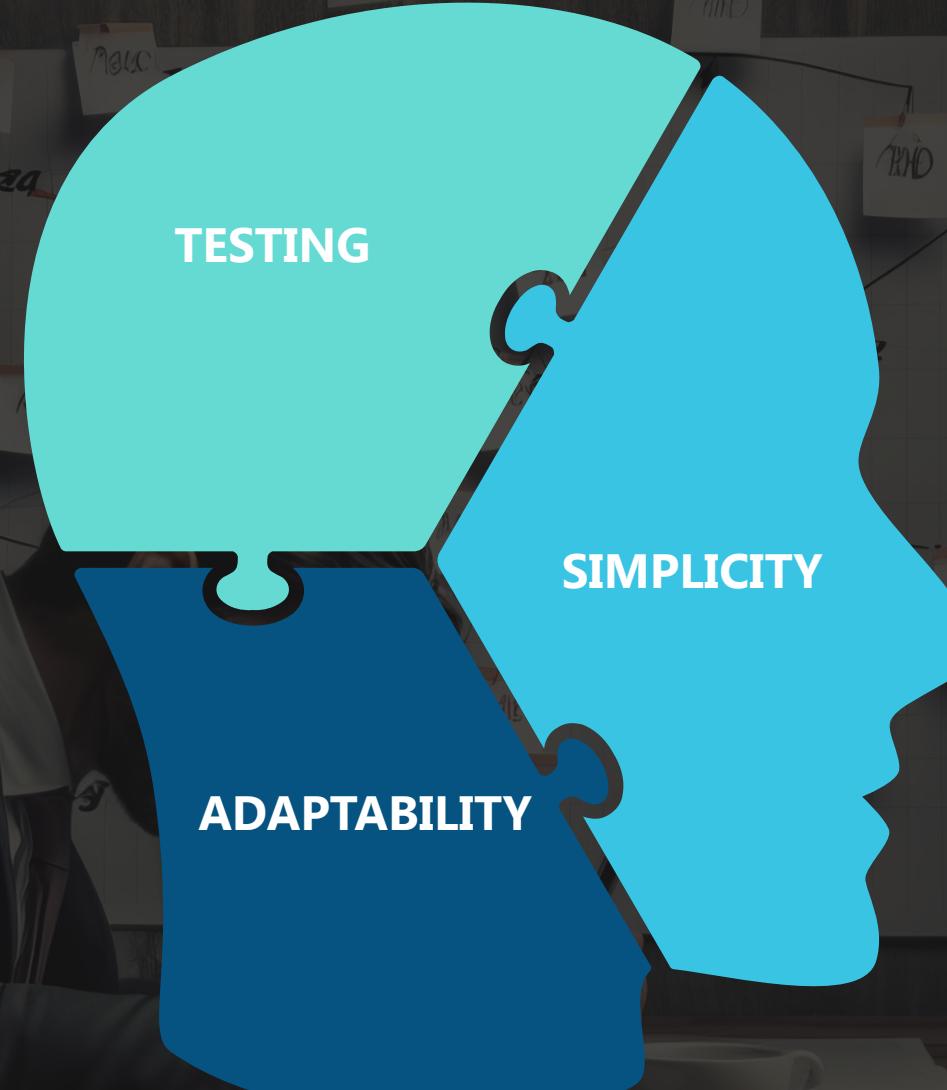
ELIMINATION  
**1**

DETECTION  
**4**

MITIGATION  
**5**







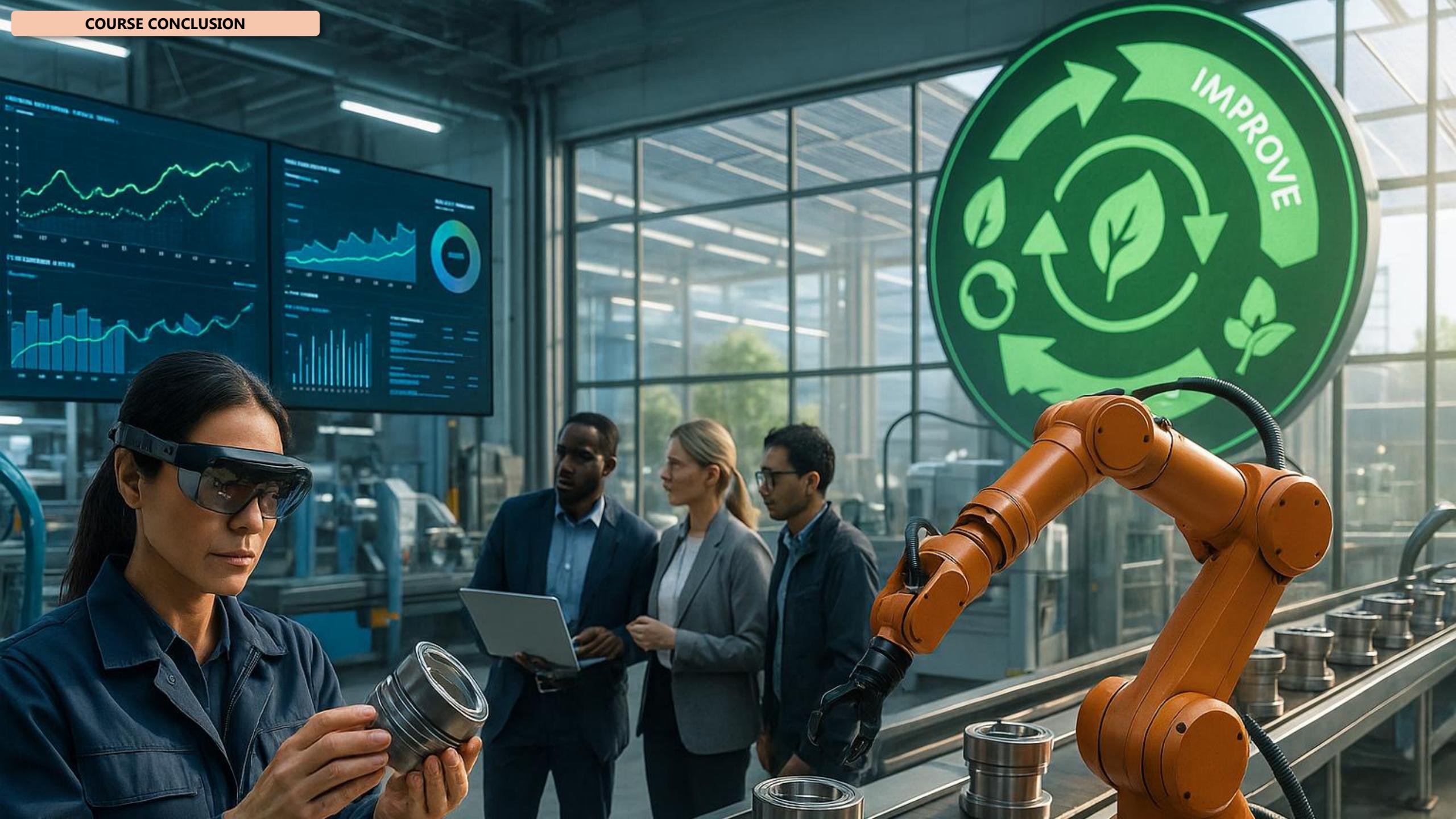
TESTING

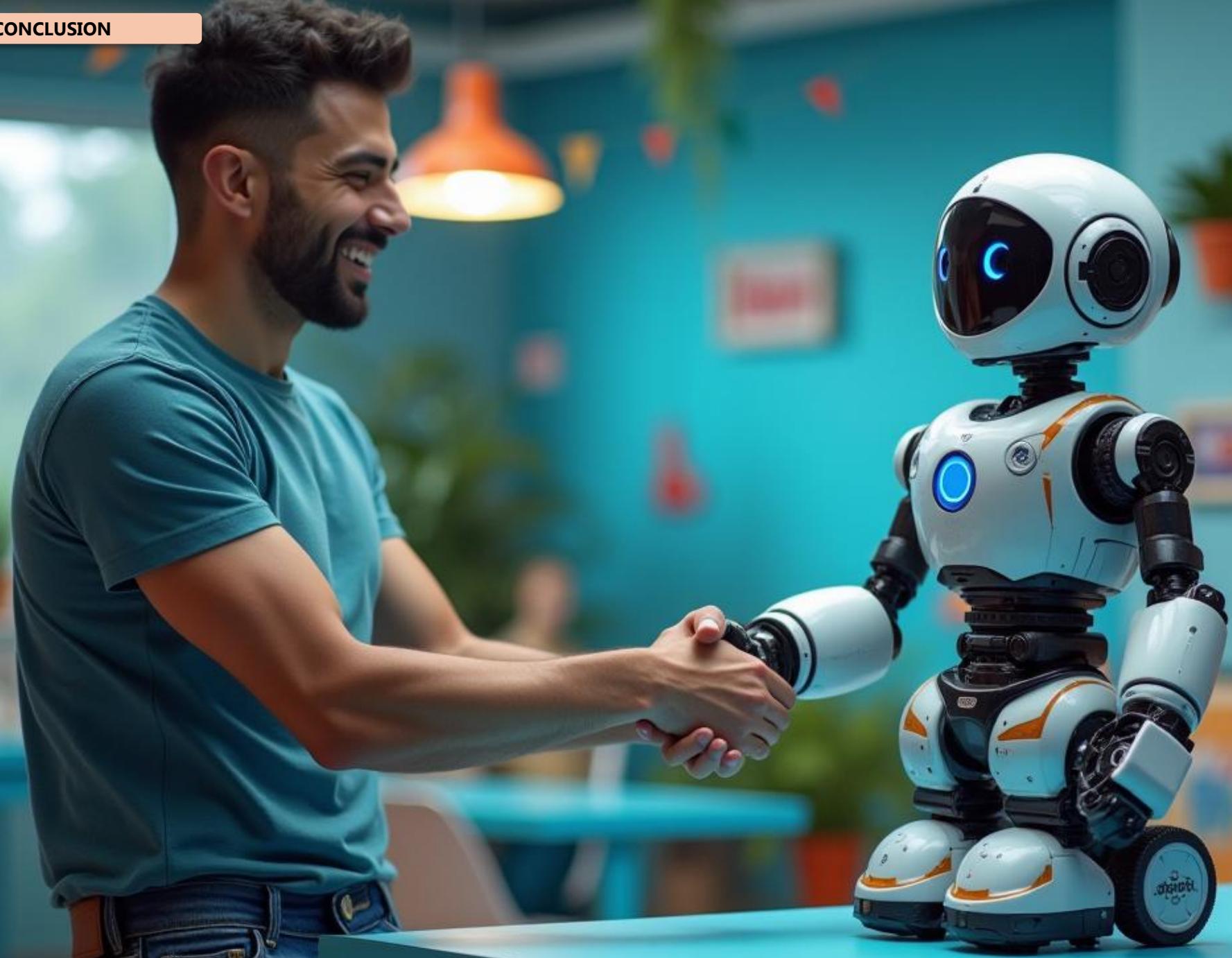
SIMPLICITY

ADAPTABILITY













**MAKE THE RIGHT DECISIONS AND  
MINIMIZE HUMAN ERROR**

## COURSE CONCLUSION



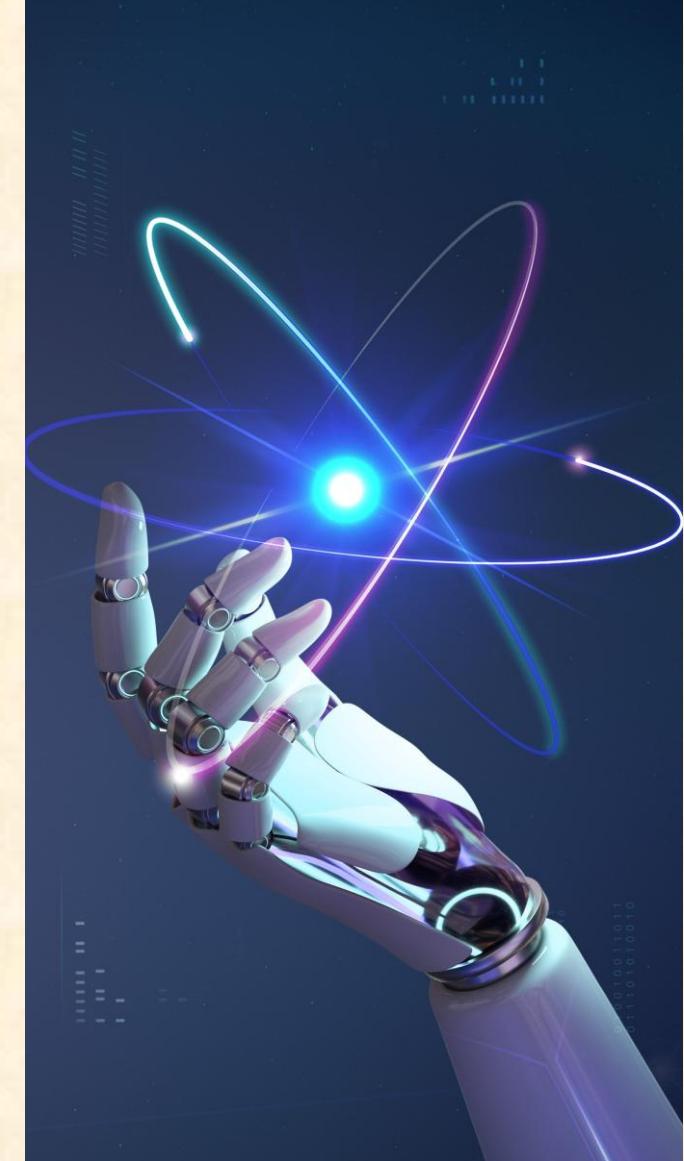




**IMPROVING CUSTOMER SERVICE**



**OPTIMIZING INTERNAL PROCESSES**



**DRIVING INNOVATION**

