## Cisco AlOps Products

- Cisco has a suite of software products which fall under the AIOps (Artificial Intelligence for IT Operations) umbrella
  - Cisco Secure Network Analytics (formerly StealthWatch)
  - Cisco Catalyst Center
  - Cisco Meraki
  - Cisco Nexus Dashboard
  - Cisco AppDynamics
  - Cisco ThousandEyes



# Cisco AlOps Products (Cont.)

- Many of the software products have overlapping ML and AI capabilities, they all support:
  - Traffic analytics
  - Anomaly detection
  - Root cause analysis
- Some of the products also provide ML and AI driven:
  - Automated configuration and management of network settings
  - Predictive maintenance



# Cisco AlOps Products (Cont.)

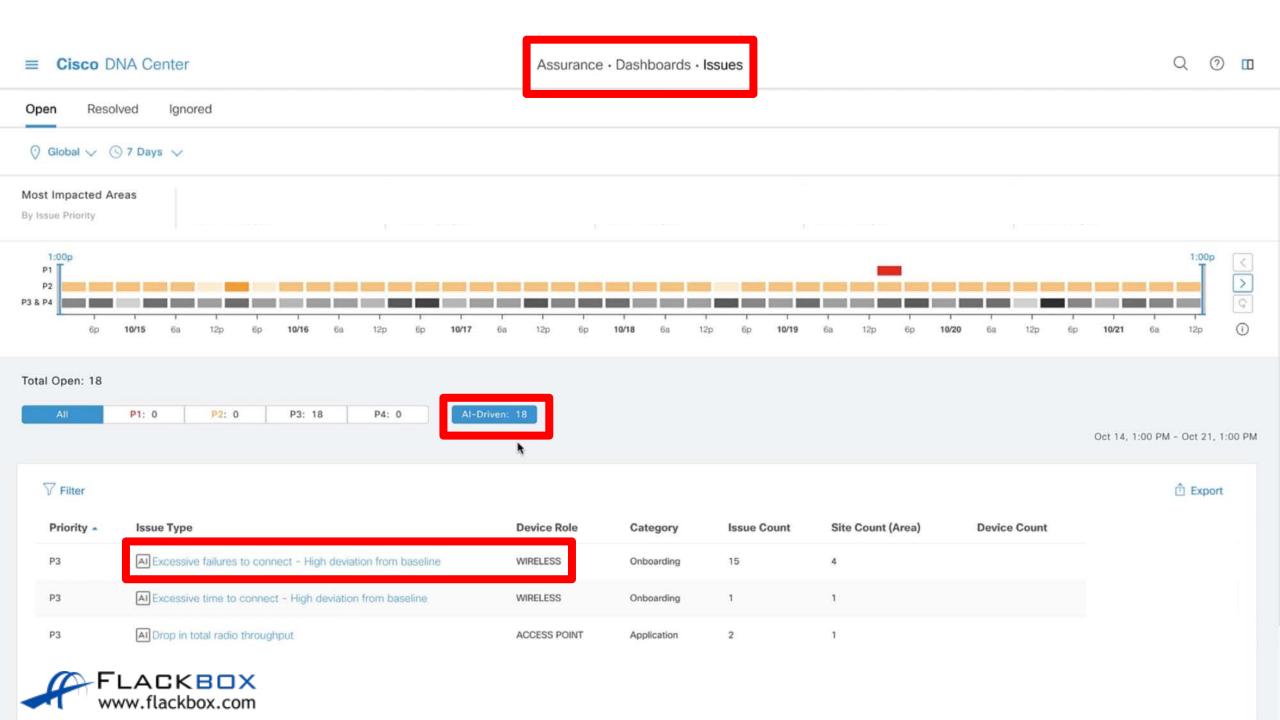
- There are multiple products with their own separate internal teams at Cisco
- This is because of:
  - Separate products for separate use cases, such as Data Center provisioning and monitoring (Cisco Nexus Dashboard), or monitoring of internet based applications (Cisco ThousandEyes)
  - Historical reasons such as evolution of existing software
  - Cisco purchase of new software for new capabilities

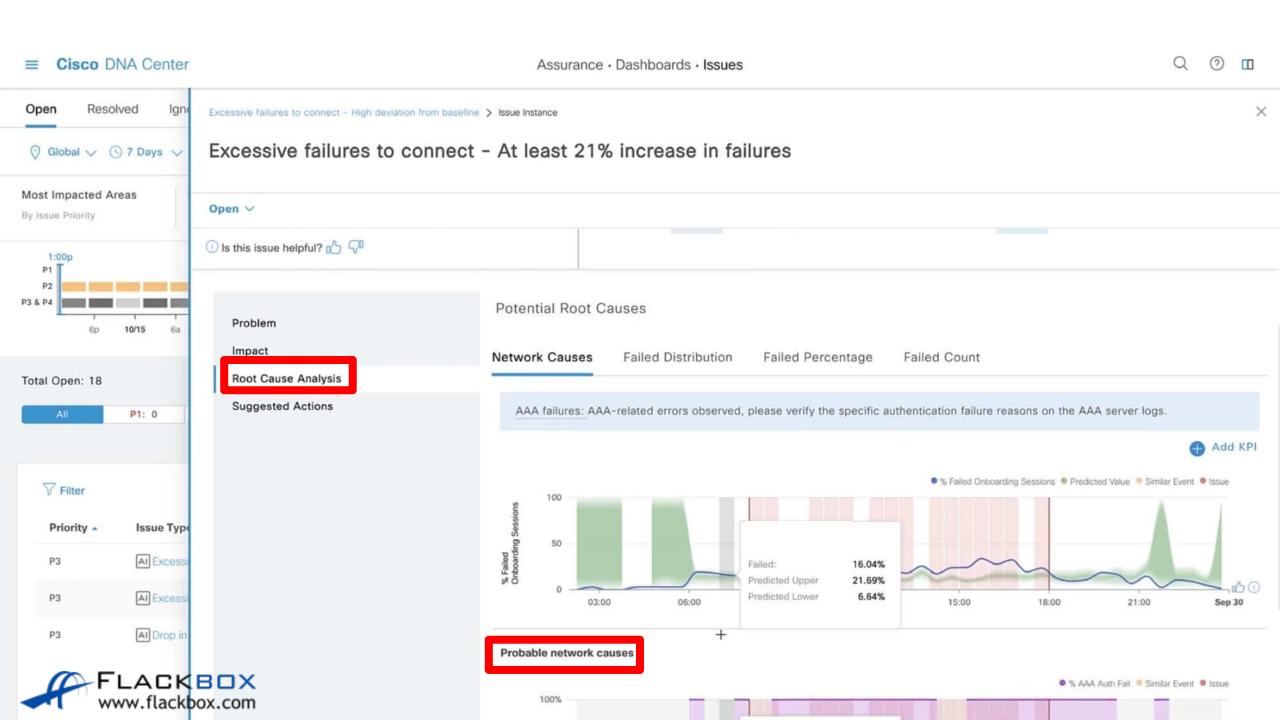


### Cisco Catalyst Center Al Features

- Cisco Catalyst Center features AI Network Analytics, which continuously collects and analyzes network data.
- It aids in issue detection and provides AI driven:
  - Network traffic baselining and anomaly detection.
  - Network traffic benchmark comparison with other networks.
  - Proactive insights for pattern and trend identification.











Capacity: 4

### Insights (4)

Occurrence	Insight	Category	Frequency	KPI	:
Jul 27 - Aug 03	AP01 experiencing deviations in Client count over past few weeks	Capacity	5 GHz	Client count	
Jul 27 - Aug 03	AP02 experiencing deviations in Client count over past few weeks	Capacity	2.4 GHz	Client count	
Feb 24 - Mar 02	AP01-01 Band: 5 GHz experiencing deviations in Client count over past few weeks	Capacity	5 GHz	Client count	
Feb 17 - Feb 24	AP02-01 Band: 5 GHz experiencing deviations in Client count over past few weeks	Capacity	5 GHz	Client count	



Showing 4 of 4



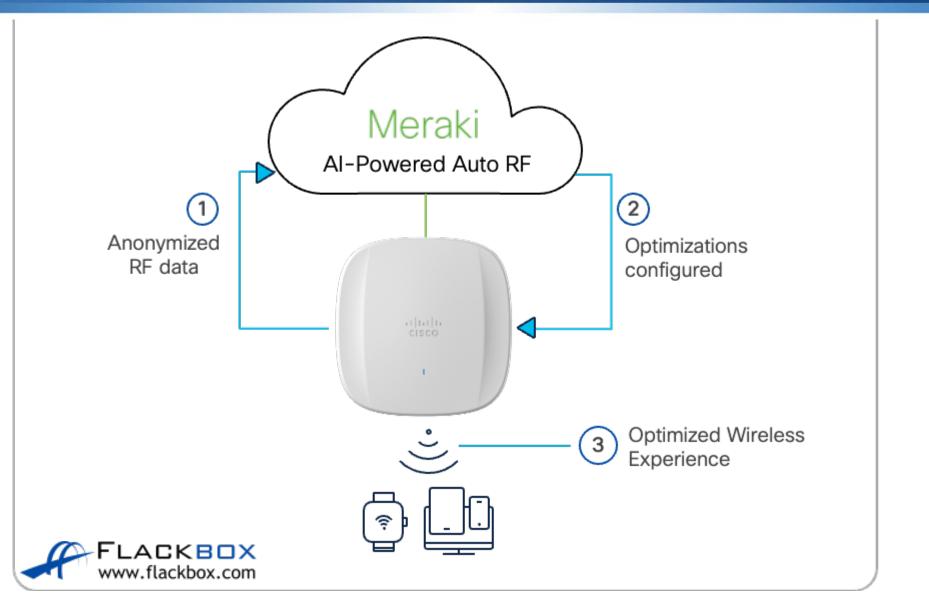
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### Cisco Meraki Al Features

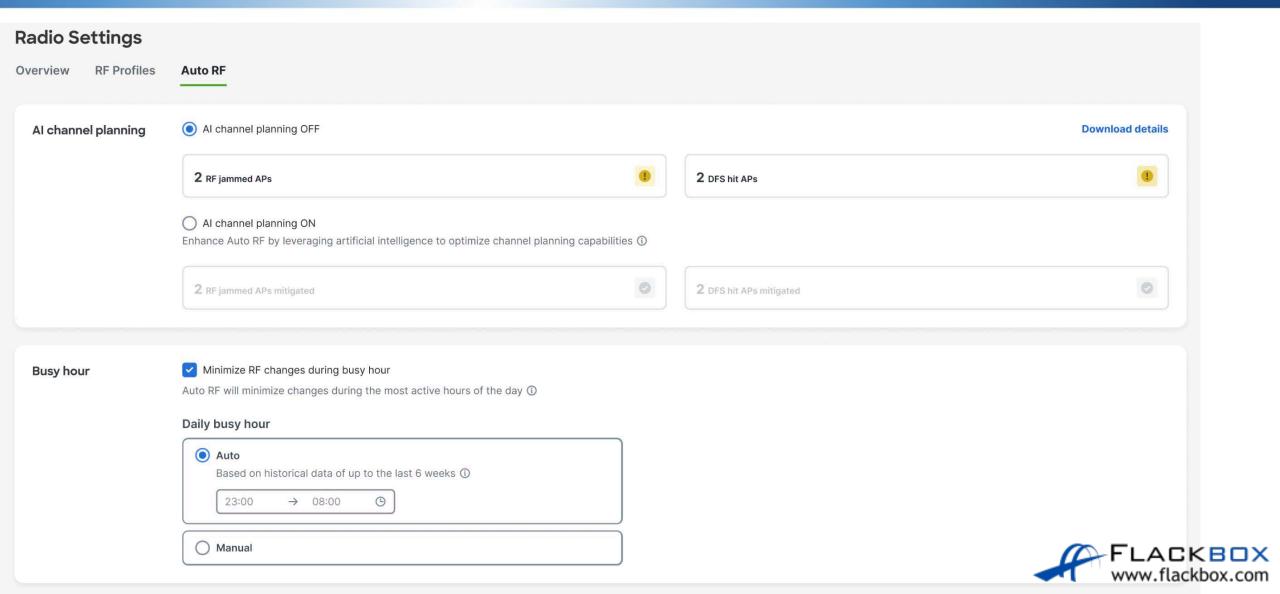
- The Meraki Dashboard features these AI driven capabilities:
- Meraki Wi-Fi network visualization, management and monitoring with wireless assurance.
- Meraki Wi-Fi self-optimization with visibility, historical insights and realtime data for Radio Resource Management. Auto RF selects the best channel and power level.



### Cisco Meraki Auto RF



# Cisco Meraki Auto RF (Cont.)



### Cisco Nexus Dashboard

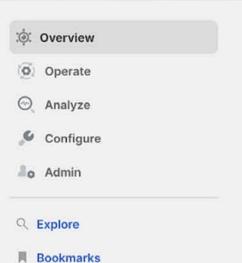
- Cisco Nexus Dashboard is a single pane of glass application designed for automated provisioning, monitoring, anomaly detection and capacity planning of data centers with NX-OS Nexus and MDS switches.
- It can be installed as a hardware appliance or virtual machine onpremises, or as cloud based SaaS
- The Fabric Controller service supports automated provisioning and monitoring.
- The Orchestrator service supports mobility and disaster recovery in multi-site environments.

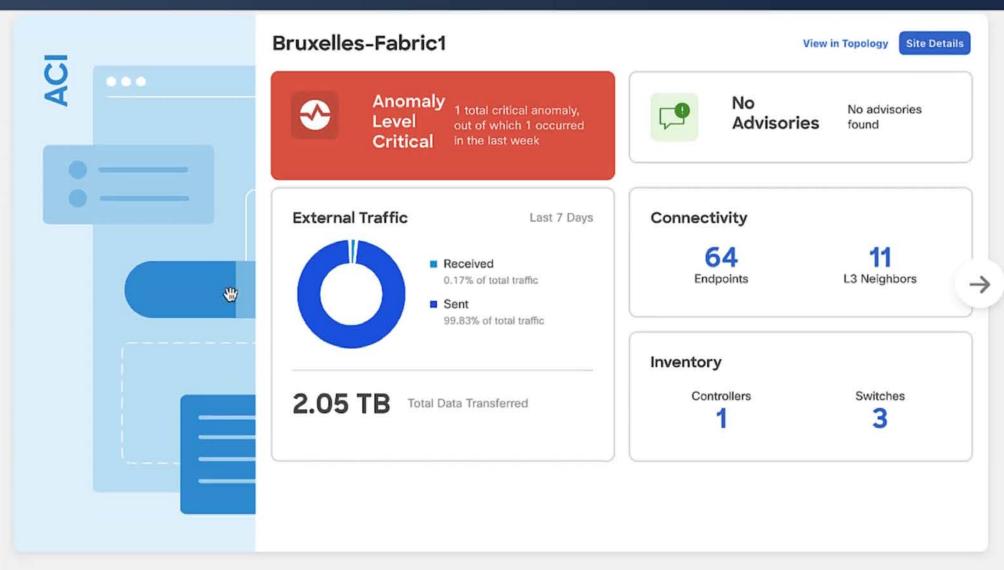


# Cisco Nexus Dashboard Insights

- Cisco Nexus Dashboard Insights uses ML and AI to provide traffic analysis, anomaly detection and root cause analysis.
- Assurance ensures device configurations comply with the organization's policies.
- Event Analytics includes control plane event analysis.













O Operate



Configure



Q Explore



Analyze ) Analysis Hub

#### Analysis Hub

Analyze and troubleshoot your network with advanced analytics tools optimized for you to gain valuable insights into the performance and health of your network.



#### Compliance

Monitor your fabric's compliance with custom anomaly rules



#### Conformance

Keep track of your hardware and software life cycles



### Policy CAM

Monitor your network's policies



#### Connectivity

Analyze flows from one endpoint to another



#### Log Collector

Collect and analyze logs from you devices



#### Sustainability

Explore your site's energy usage, cost, and emissions



#### **Delta Analysis**

Compare configurations and differences in your site(s) between two points in time



#### Pre-Change

View the potential impact of configuration changes

@ Cisco Systems, Inc.

Current date and time is Thursday, December 7, 11:07 PM (CET)



V

Refresh



Operate

Analyze

Configure

ao Admin

Q Explore

**Bookmarks** 

### **Anomalies**

⊕ Online Sites ∨



Filter



**Anomaly Level** 

Category

Configuration 7 Connectivity 5 Hardware 3
Integrations 1 Active bugs 3

Title	Anomaly Level	Category	Count	0
Interface Down	© Critical	Connectivity	5	
Bugs Currently Impacting Site	<b>◆</b> Major	Active bugs	3	
Environmental Power Supply Equipment Psu Missing	<b>⋄</b> Warning	Hardware	2	
Incomplete VPC Backup VLAN Configuration	<b>⇔</b> Major	Configuration	2	
VPC Peer Keep Alive Error	Critical	Configuration	2	
Contract Has No Consumers	<b>⋄</b> Warning	Configuration	1	
Environmental Power Supply Equipment Psu Down	<b>⊗</b> Warning	Hardware	1	



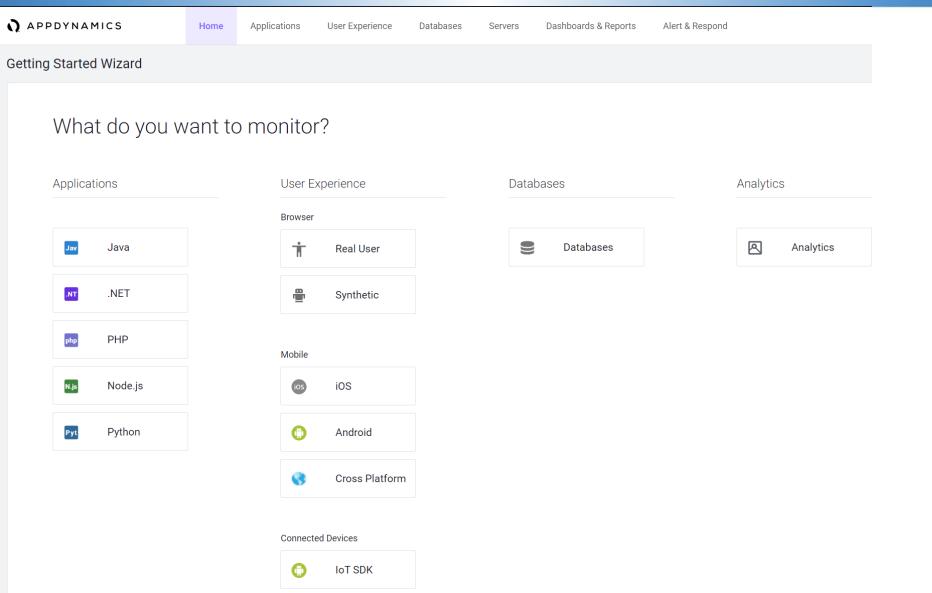
## Cisco AppDynamics

- AppDynamics monitors applications and their infrastructure.
- It can be installed on Linux or Windows on-premises, or as cloud based SaaS
- Agents on the application servers report their statistics to the AppDynamics controller.
- It uses Machine Learning and AI to perform baselining, anomaly detection, and root cause analysis.
- It learns historical data, time-of-day and seasonal variations, and integrates log analysis tools.



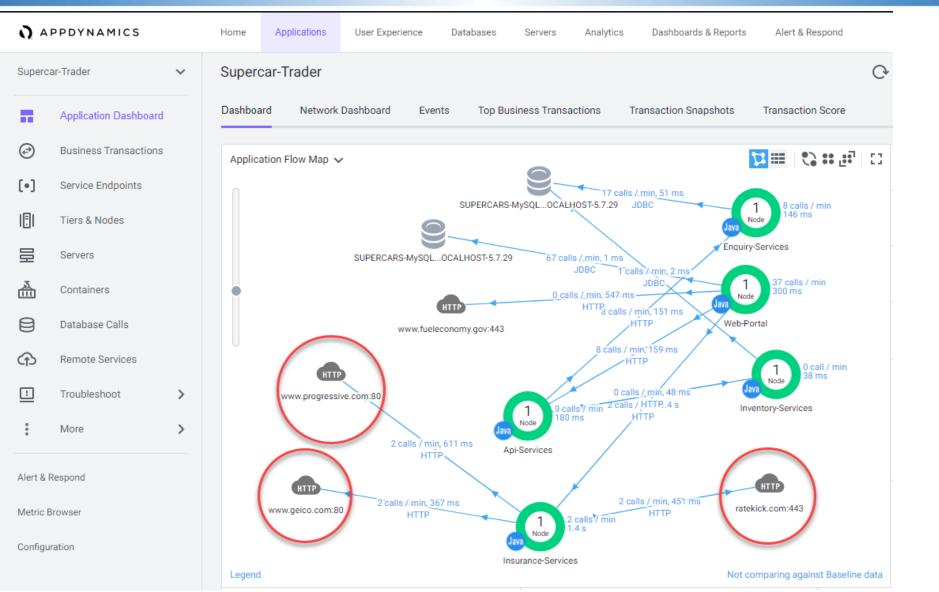
# Cisco AppDynamics (Cont.)





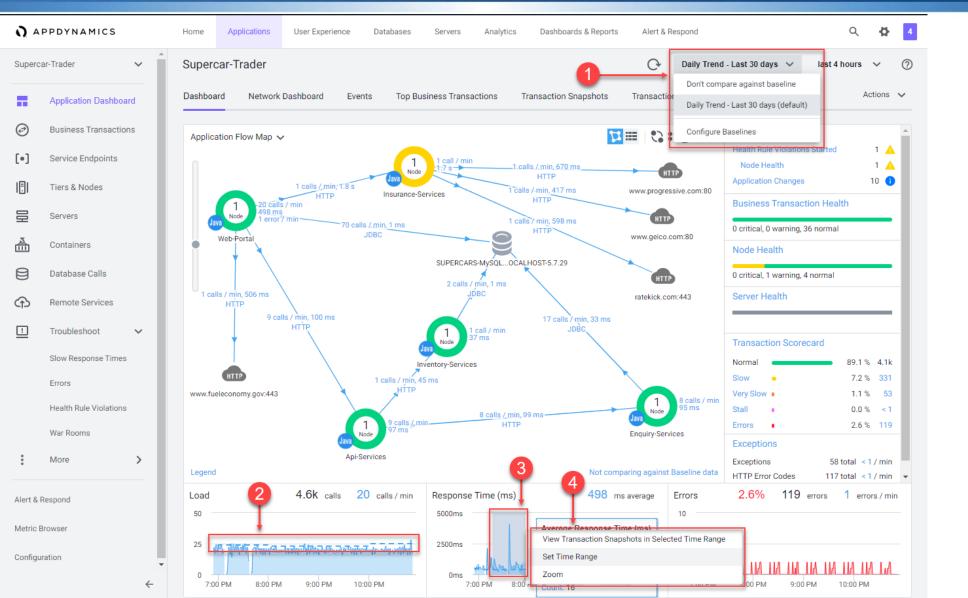


# Cisco AppDynamics – App Dashboard



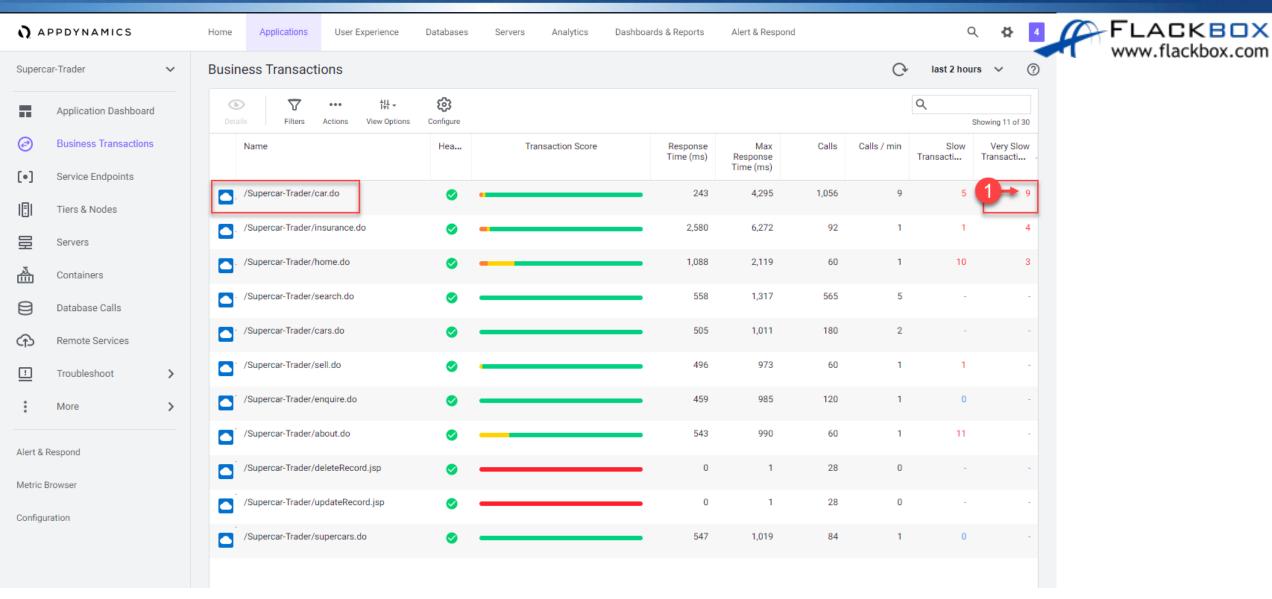


# Cisco AppDynamics - Baselining





# Cisco AppDynamics - Transactions



www.flackbox.com

# Cisco ThousandEyes

- ThousandEyes is a cloud managed monitoring and troubleshooting platform which is designed for organisations with complex distributed networks and applications on cloud or across the internet.
- It monitors internal and external (ISP and cloud provider) network availability and performance for applications.
- It helps identify the root cause of application performance problems as originating from the network, the application or external dependencies.
- It's security monitoring features include detection of anomalies and DDoS and DNS based attacks.



# Cisco ThousandEyes Agents

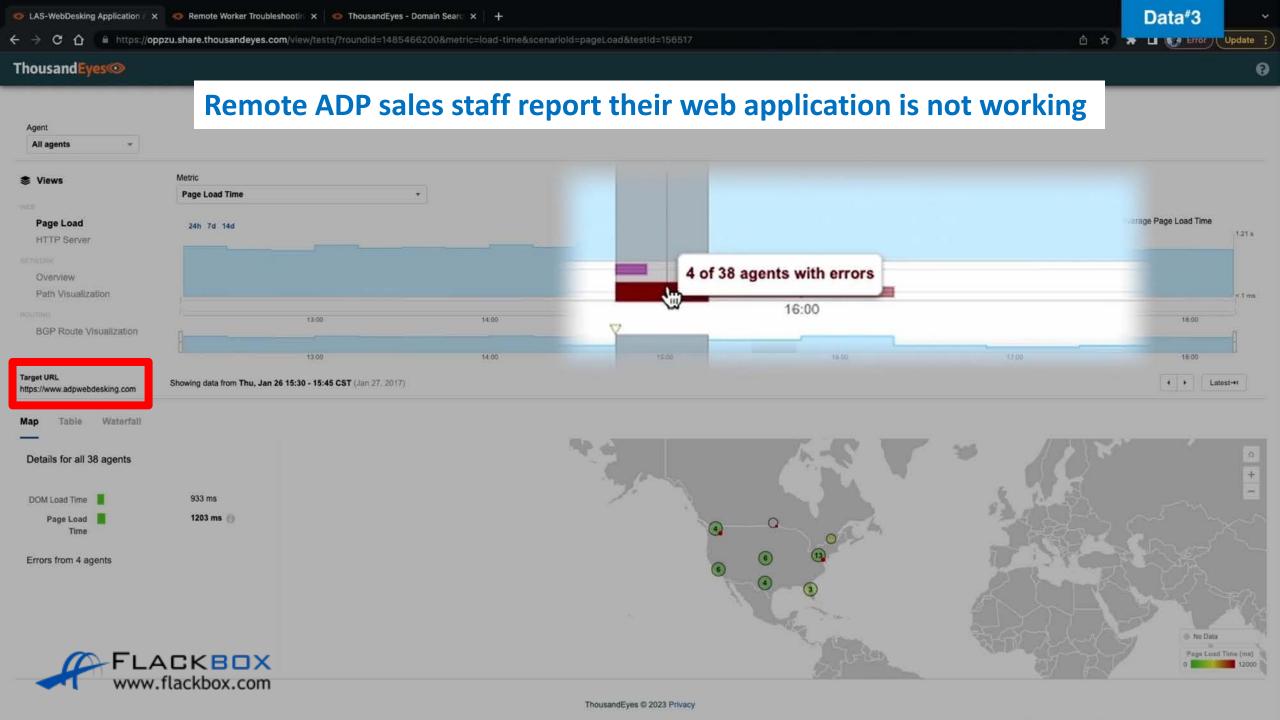
- Monitoring agents provide statistics and different vantage points for tests:
- Enterprise agents operate within the enterprise infrastructure.
- Endpoint agents are installed on end user machines.
- Cloud agents are managed by ThousandEyes and are distributed throughout ISPs and cloud providers. They provide inbound remote monitoring of the enterprise apps and infrastructure.

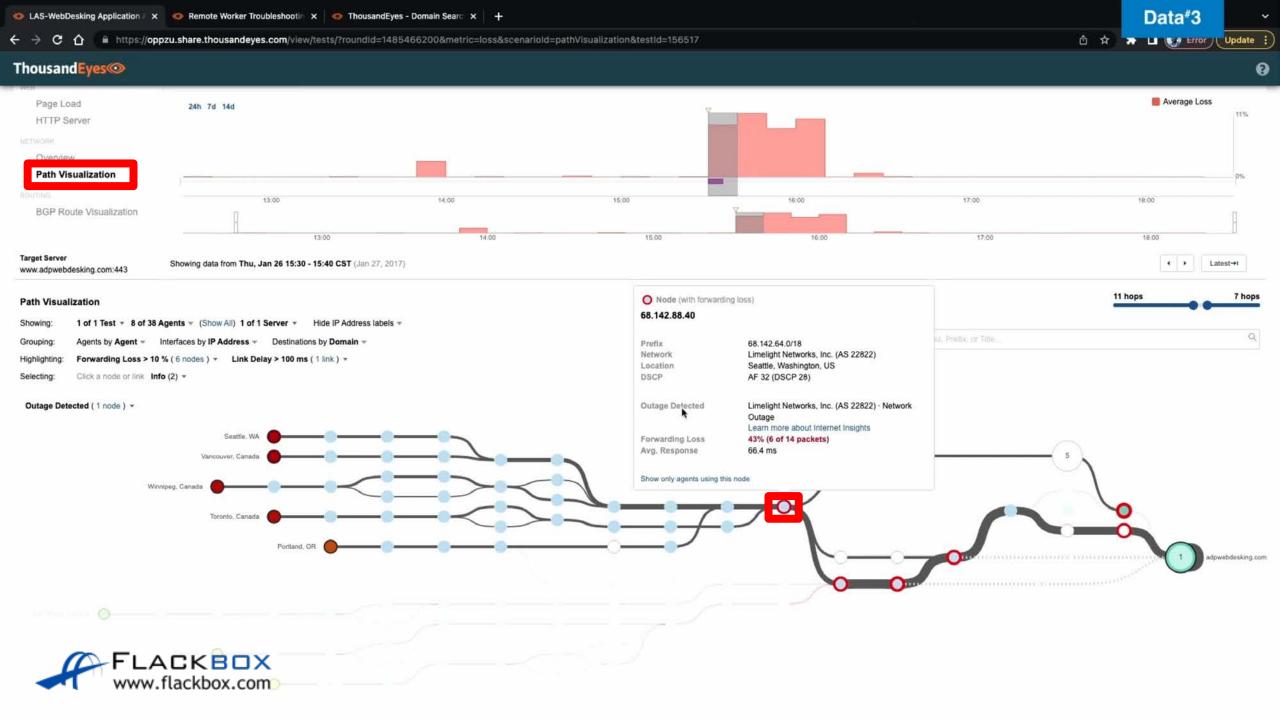


# Cisco ThousandEyes Al and ML

- ThousandEyes agents located across the Internet perform billions of measurements each day, creating a massive data set on when and where traffic flows are disrupted at the network interface and application server levels.
- IT teams can rapidly identify, escalate and remediate issues with providers using Internet telemetry data.



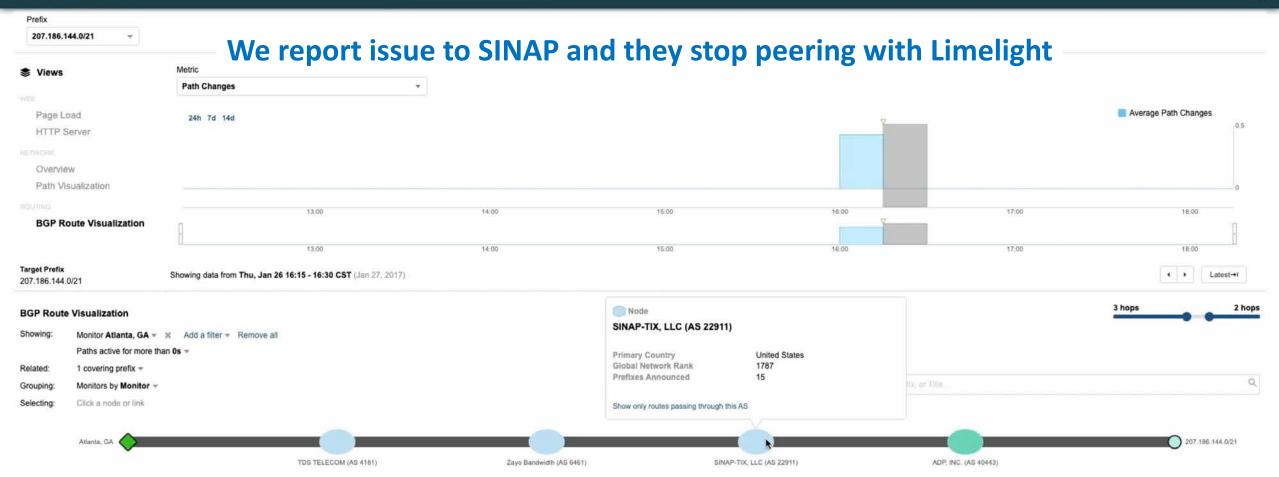






Zayo Bandwidth (AS 6461)

0





0

Agent

### Issue is resolved









# Cisco Secure Network Analytics

- Cisco Secure Network Analytics was formerly named StealthWatch
- It is security software which analyzes network traffic to create a baseline of normal network behavior
- It is also aware of malicious external domains and servers globally
- Machine Learning and advanced analytics identifies anomalies and threats and responds in real-time



# Cisco Secure Network Analytics (Cont.)

- Threats include Command-and-Control (C&C) attacks, ransomware, DDoS, unknown malware and insider threats.
- Automated responses to threats include quarantining the affected host with ISE Identity Services Engine integration.
- It can be installed as a hardware appliance or virtual machine onpremises, or as cloud based SaaS



### ML in Cisco Secure Network Analytics

- Cisco Secure Network Analytics uses Machine Learning for:
  - Contextual network-wide visibility
  - Predictive analytics
  - Automated detection and response

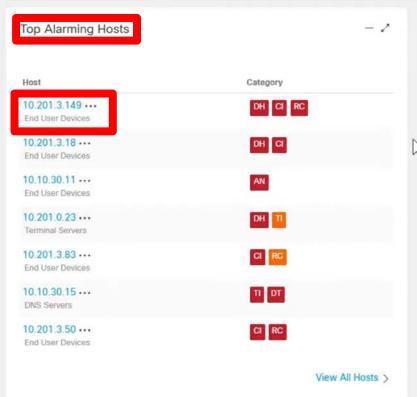


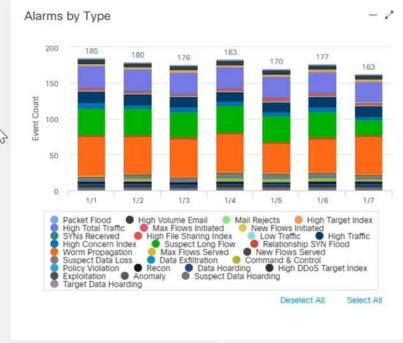
Dashboards ▼ Monitor ▼ Analyze ▼ Jobs ▼ Configure ▼

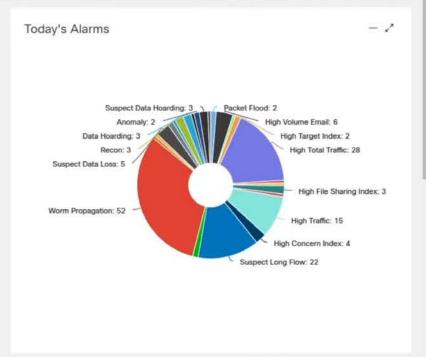












Dashboards ▼ Monitor ▼ Analyze ▼ Jobs ▼ Configure ▼





Host Report | 10.201.3.149

### **Automatic Grouping**

### Alarm Categories

Concern Index	Target Index	Recon	C&C	Exploitation	DDoS Source	<b>DDoS Target</b>	<b>Data Hoarding</b>	Exfiltration	<b>Policy Violation</b>	Anomaly
1	O	1	O	O	0	O	1	O	0	0

#### Host Summary



Host IP

Flows

History

Status:

Hostname:

Host Groups: End User Devices, Desktops, Atlanta,
Sales and Marketing

Sales and Marketing

Location: RFC 1918

First Seen: 1/25/20 1:36 AM

Last Seen: 1/7/21 4:07 PM

Policies: Insider Threat Event (10.201.3.149), Client IP

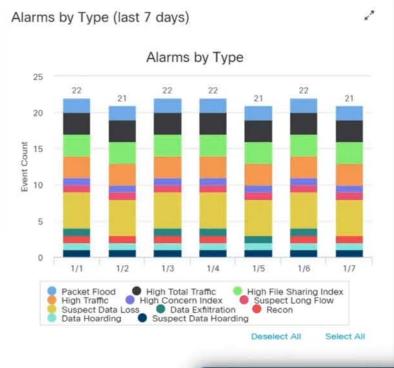
Classify

Policy,Inside

MAC Address:

ISE ANC Policy: -- Edit





Dashboards ▼ Monitor ▼ Analyze ▼ Jobs ▼ Configure ▼





Flows Classify History

Status:

Hostname:

Host Groups: End User Devices, Desktops, Atlanta,

Sales and Marketing

Location: RFC 1918

First Seen: 1/25/20 1:36 AM

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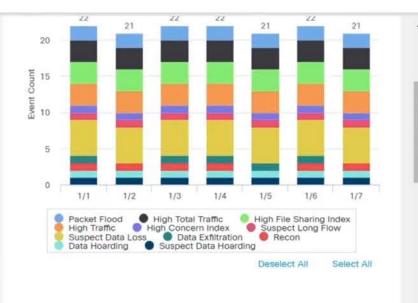
Policies: Insider Threat Event (10.201.3.149), Client IP

Policy,Inside

MAC Address:

ISE ANC Policy: -- Edit

China 10.201.3.149 Google DNS Server... Russian Fe... Domain Con... France Multicast United Kin.... Datacenter Salesforce... End User D... Germany Sales and ... Others (Ou... Desktops Database S...

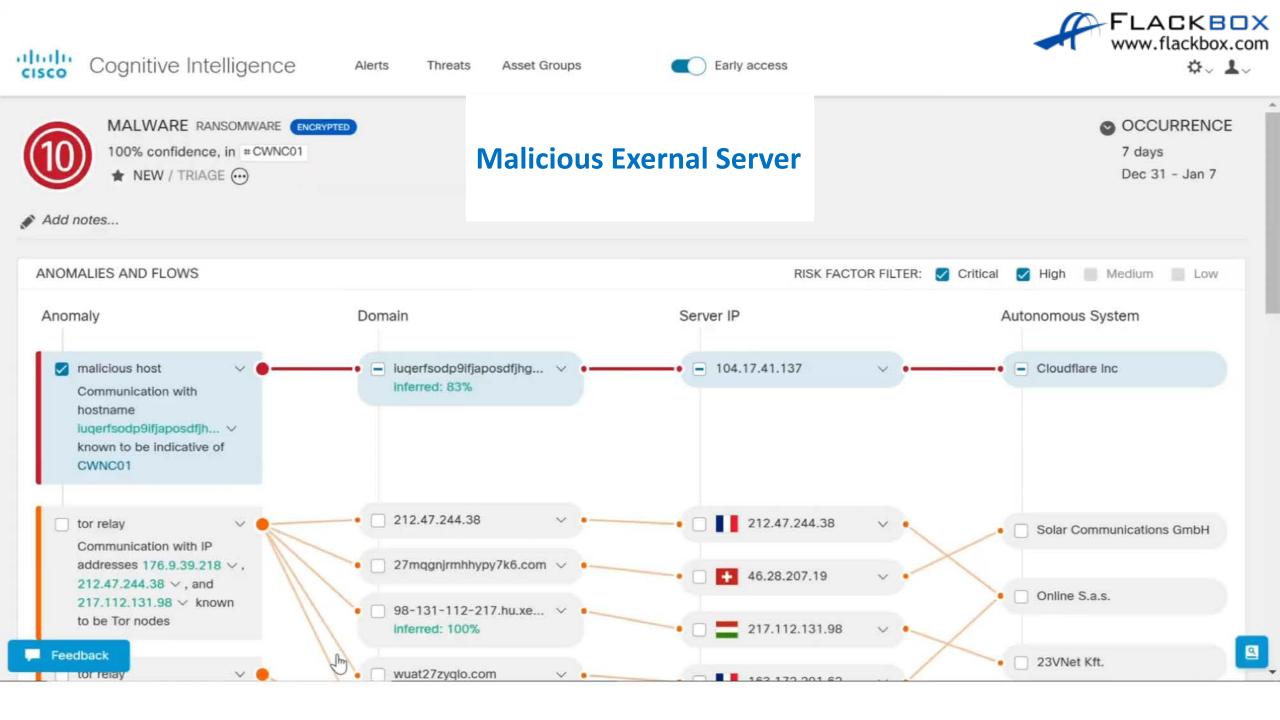


Top Security Events for 10.201.3.149

Source (10) Target (4)

	Security Event	Count	Concern Index	→ First Active	Target Host	Target Host Group	Actions
-	Suspect Data Hoarding	31	45,731,106	01/w 2:35:00 AM	Multiple Hosts	45	
-	High Total Traffic	38	554,634	01/07 8:30:00 AM	Multiple Hosts	4-	***
•	High Traffic	28	452,974	01/07 2:35:00 AM	Multiple Hosts	55	
-	Addr_Scan/tcp - 22	252	168,000	01/07 6:49:58 AM	10.201.0.0/24	**	***
-	Addr_Scan/tcp - 22	252	168,000	01/07 6:50:00 AM	10.201.2.0/24 ***		***
-	Addr_Scan/tcp - 22	276	156,000	01/07 6:49:59 AM	10.201.1.0/24 ***	➤ III Home	
	Addr Scanlton - 22	186	124 000	01/07 6-50-02 AM	10 201 2 0/24	× ::: nome	





Configure \*







Applying ANC policy

Select the ANC Policy to apply to ISE cluster for this host: 10.201.3.149

ISE Server:	Tradeshow ISE
Herman	Law or

Username: ken

MAC: 64:80:99:51:f6:88

ANC Policy:

S

No policy applied	~
No pucy applied	
SW_Quarantine	
SW_Port_Bounce	
SW_Shutdown	

rce Host	Source Host Group	Target Host	Target Host Group	Actions
201.3.149	End User Devices , Desktops , Atlanta , Sales and Marketing	Multiple Hosts		***
has downloaded an i	unusual amount of data from one	or more hosts.		
201.0.72	Atlanta , Compliance Systems	10.201.3.149 •••	End User Devices , Desktops , Atlanta , Sales and Marketing	***
201.3.149 •••	End User Devices , Desktops , Atlanta , Sales and Marketing	Multiple Hosts		***
201.3.149 •••	End User Devices , Desktops , Atlanta , Sales and Marketing	Multiple Hosts		•••
201.3.149 •••	End User Devices , Desktops , Atlanta , Sales and Marketing	10.201.0.0/24 •••		***
201.3.149 •••	End User Devices , Desktops , Atlanta , Sales and Marketing	10.201.2.0/24 •••		(***)





### Response Management

### **Automated Response Management**

Actions Syslog Formats

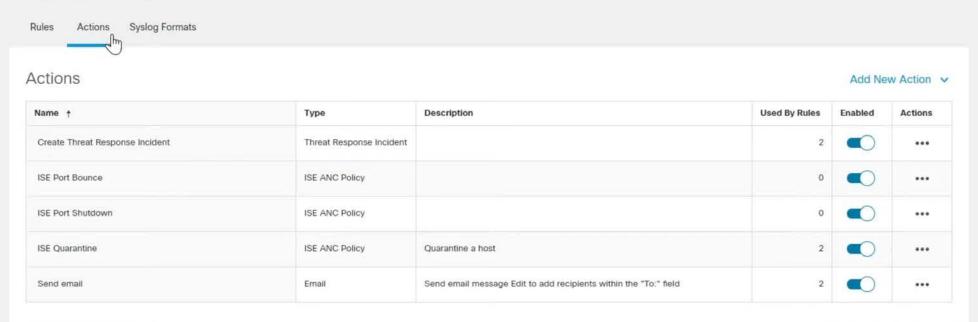
Rules

Add New Rule v

Name †	Туре	Domain	Description	Enabled	Actions
Block Rogue DHCP server from the Network	Host Alarm	п	This rule will block network access for a Host when the Unauth DHCP server CSE is triggered		***
FlowCollector System Alarm	FlowCollector System Alarm	SP	This rule will send an email message to users populated within the "Send email" action. To send additional alarm types, edit this rule to add/remove alarm types.		***
FlowCollector System Alarm	FlowCollector System Alarm	IT	This rule will send an email message to users populated within the "Send email" action. To send additional alarm types, edit this rule to add/remove alarm types.		***
Host Group Relationship Alarms to Threat Response	Host Group Relationship Alarm	iτ			***
Quarantine End User Devices Violating PCI Policy	Host Alarm	IT	Quarantine End user Devices violating PCI Policy by conneting to PCI servers		•••
SMC System Alarms	Stealthwatch Management Console System Alarm	All	This rule will send an email message to users populated within the "Send email" action. To send additional alarm types, edit this rule to add/remove alarm types.		•••
StealthWatch Host Alarms - Inside Hosts as the Source of alarm	Host Alarm	SP	This rule will send an email message to users populated within the "Send email" action. To send additional alarm types, edit this rule to add/remove alarm types.		•••
StealthWatch Host Alarms - Inside Hosts as the Source of alarm	Host Alarm	IT	This rule will send an email message to users populated within the "Send email" action. To send additional alarm types, edit this rule to add/remove alarm types,		•••
StealthWatch Host Alarms - Outside Hosts as the Source of alarm	Host Alarm	SP	This rule will send an email message to users populated within the "Send email" action. To send additional alarm types, edit this rule to add/remove alarm types.		***
StealthWatch Host Alarms - Outside Hosts as the Source of alarm	Host Alarm	IT	This rule will send an email message to users populated within the "Send email" action. To send additional alarm types, edit this rule to add/remove alarm types.		
Threat Response	Host Alarm	л			•••
Trapped Host Alarm	Host Alarm	SP	Send alarm for any hosts that communicate with the honeypot host group		***
	X Incidents	≣ ৰে 🕐 +		_	



### Response Management



# Further Learning Resources on cisco.com

DevNet Sandbox

https://devnetsandbox.cisco.com



https://developer.cisco.com/learning/

