



Episode: Introduction to TCP/IP

Objective(s):

Core 1: 2.5 Given a scenario, install and configure basic wired/wireless small office/home office (SOHO) networks.

Core 2: 1.6 Given a scenario, configure Microsoft Windows networking features on a client/desktop.



The Transmission Control Protocol/Internet Protocol (TCP/IP) is the cornerstone of Internet addressing and routing. It's important to understand IP addressing schemes and to see how TCP and IP work together to make the Internet work.



- 0:13 192.168.5.10
- 2:06 Advanced Research Projects Agency Network (ARPANET)
- 11:41 Objective term Subnet mask
- 13:32 Objective term Default gateway



- TCP/IP was adopted as a protocol for ARPANET and what was to become the Internet
- IP addresses have four octets between 0-255
- Subnet masks are used to differentiate IP addresses on local LANs vs. outside traffic, and are only used for IPv4 addresses



Episode: **Dynamic IP Addressing**

Core 1: 2.4 Summarize services provided by networked hosts.

Core 1: 2.5 Given a scenario, install and configure basic wired/wireless small office/home office (SOHO) networks.

Core 1: 2.6 Compare and contrast common network configuration concepts.

Core 2: 1.2 Given a scenario, use the appropriate Microsoft command-line tool.

Core 2: 1.6 Given a scenario, configure Microsoft Windows networking features on a client/desktop.



Manually entering IP addresses into all our devices is an administrative nightmare. To avoid this mess, smart techs use the Dynamic Host Configuration Protocol (DHCP) to automatically provide IP addressing to individual hosts.



- 0:24 Objective term Dynamic IP addressing via Dynamic Host Configuration Protocol (DHCP)
- 3:50 Objective term Automatic Private IP Addressing (APIPA)
- 4:22 APIPA will always give 169.254.X.X address
- 4:34 Class B address



- 5:48 Objective term ipconfig
- 6:34 Objective term ipconfig /renew
- 6:50 Objective term ipconfig
- 6:55 Objective term ipconfig /release
- 7:03 Objective term ipconfig /renew



- Dynamic Host Configuration Protocol (DHCP) automatically and dynamically assigns IP information to hosts
- Gateway routers commonly are DHCP servers for their internal LANs
- If a DHCP client can't find the DHCP server, it will use an APIPA address
- Use the ipconfig /renew command to force a new connection to the DHCP server



Episode: IPv6

Core 1: 2.5 Given a scenario, install and configure basic Objective(s): wired/wireless small office/home office (SOHO) networks.



The traditional IP addressing scheme (called IPv4) is quickly being replaced with the much more advanced IPv6 scheme. IPv6 adds several benefits over IPv4 and good techs know how to use it in our systems.



- 0:17 Objective term IPv4
- 0:22 Objective term IPv4: 172.16.254.1
- 0:57 Objective term IPv6
- 1:02 4 billion addresses
- 1:37 Objective term IPv6: 2001:0db8:85a3:0000:0000:8a2e:0370:7334
- 2:30 fe80:0000:0000:1234:0000:0000:0000:1234



- 2:53 fe80:0:0:1234:0:0:0:1234
- 3:15 fe80:0:0:1234::1234
- 3:48 Link-local address
- 3:52 Link-local address always starts with fe80
- 4:10 Global unicast address (Internet address)
- 6:16 IPv6 prefix (like an IPv4 subnet mask)

- IPv6 uses a 128-bit addressing scheme with eight sets of zeros separated by colons
- IPv6 addresses use a hexadecimal notation
- Link-local addresses are used for local connections
- Global addresses are used to connect to the Internet
- IPv6 addresses have prefixes instead of subnet masks



Episode: Port Numbers

Core 1: 2.1 Compare and contrast Transmission Control Protocol (TCP) and User Datagram Protocol (UDP) ports, protocols, and their purposes.

Core 1: 2.4 Summarize services provided by networked hosts.



An IP address directs a packet to the right computer, but it's the port number that makes a connection between two applications on separate systems. It's critical to understand how port numbers do their job and to memorize many special port numbers.



- 2:33 Objective term Domain Name System (DNS)
- 3:52 Objective term Port number
- 4:05 Port numbers go from 0 65535
- 9:17 Well-known ports: 0-1023
- 9:37 Registered ports: 1024-49151
- 10:10 Dynamic/ephemeral ports: 49152 -65535

Common Port Numbers You Need to Know

	Port	Protocol
ĺ	20/21	File Transfer Protocol (FTP)
	22	Secure Shell (SSH)
	23	Telnet
	25	Simple Mail Transfer Protocol (SMTP)
	53	Domain Name System (DNS)
	67/68	Dynamic Host Configuration Protocol (DHCP)
	80	Hypertext Transfer Protocol (HTTP)
	110	Post Office Protocol v3 (POP3)

Port	Protocol
137/139	Network Basic Input/Output System (NetBIOS)/ NetBIOS over TCP/IP
143	Internet Mail Access Protocol (IMAP)
161/162	Simple Network Management Protocol (SNMP)
389	Lightweight Directory Access Protocol (LDAP)
443	Hypertext Transfer Protocol Secure (HTTPS)
445	Server Message Block (SMB)/ Common Internet File System (CIFS)
3389	Remote Desktop Protocol (RDP)



- Port numbers get data to the correct application
- There is always a source and destination port number
- Servers listen for well-known port numbers (0-1023)
- Resource Monitor shows the connections on a system
- Memorize all ports numbers listed on the A+



Episode: TCP, UDP, and ICMP

Core 1: 2.1 Compare and contrast Transmission Control Objective(s): Protocol (TCP) and User Datagram Protocol (UDP) ports, protocols, and their purposes.



TCP is the most popular IP protocol, but it isn't the only one. User Datagram Protocol (UDP) and Internet Control Message Protocol (ICMP) both serve important purposes and features that techs need to understand.



- 0:22 Objective term Protocol
- 0:55 Transmission Control Protocol/Internet Protocol (TCP/IP)
- 1:22 Objective term User Datagram Protocol (UDP)
- 1:22 Objective term Internet Control Message Protocol (ICMP)
- 2:10 Objective term TCP (connectionbased)
- 2:30 Handshake



- 2:41 UDP (connectionless)
- 3:20 ICMP (single packet only)
- 4:18 Protocol data unit (PDU)
- 4:37 Ethernet frame
- 4:52 IP packet
- 5:32 TCP segment/UDP datagram



- Transmission Control Protocol (TCP) is connection-oriented and sends multiple packets
- User Datagram Protocol (UDP) is connectionless, but also sends multiple packets
- Internet Control Message Protocol (ICMP) is connectionless and always sends a single packet
- We organize packets by protocol data units (PDUs)



Episode: Understanding DNS

Core 1: 2.4 Summarize services provided by networked hosts.

Core 1: 2.6 Compare and contrast common network configuration concepts.



Individual hosts use IP addresses, but humans are terrible at memorizing long strings of numbers. To make our lives easier, most TCP/IP networks (and certainly the Internet) use the Domain Name System (DNS) to apply more human-friendly names to systems. DNS can also make use of various spam management protocols such as DKIM, SPF, and DMARC.



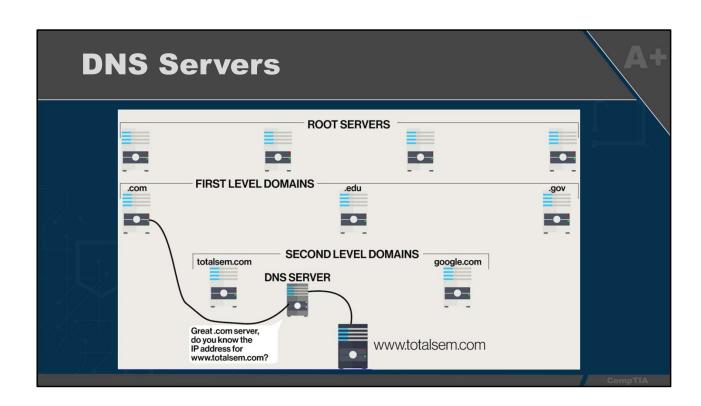


- 1:05 <u>www.totalsem.com</u> (175.16.44.3)
- 1:10 www.totalsem.com
- 1:20 Objective term Domain Name System (DNS)
- 1:26 Fully Qualified Domain Name (FQDN) Example: www.totalsem.com
- 1:56 Hosts file
- 8:15 FQDNs have a 256-character limit



- 8:33 Objective term Spam gateway/spam management
- 9:17 Objective term Domain-based Message Authentication, Reporting, and Conformance (DMARC)
- 9:55 Objective term DomainKeys Identified Mail (DKIM)
- 10:28 Objective term Sender Policy Framework (SPF)







- The Domain Name System (DNS) resolves Fully Qualified Domain Names (FQDNs) to IP addresses
- Domain-based Message Authentication, Reporting, and Conformance (DMARC) enters records of domains to avoid spoofing
- DomainKeys Identified Mail (DKIM) enables the sender to sign their message and verify their identity
- Sender Policy Framework (SPF) detects fraudulent e-mail addresses



Episode: Working with DNS

Core 1: 2.6 Compare and contrast common network configuration concepts.

Objective(s): Core 2: 1.2 Given a scenario, use the appropriate Microsoft command-

Core 2: 1.6 Given a scenario, configure Microsoft Windows networking features on a client/desktop.



When a user complains the Internet is down, what's often happening is that DNS isn't working. There are a few simple tools and procedures to diagnose and repair DNS problems.



- 0:26 Objective term ipconfig /all
- 2:16 Objective term 1. Manually configure DNS
- 2:27 Google's DNS servers: 8.8.8.8 or 8.8.4.4
- 3:25 & 3:56 Objective term nslookup
- 4:20 Objective term An A record tracks IPv4 address system names (AAAA records track IPv6)
- 4:29 Objective term MX records are used by mail servers
- 4:37 Canonical Name (CNAME) record



- Use ipconfig /all to see a system's DNS servers
- You can statically configure DNS and still use DHCP for IP addressing
- Have an alternative public DNS server in case your DNS server is down
- Use nslookup to verify a DNS server is running



Core 1: 1.3 Given a scenario, set up and configure accessories and ports of mobile devices.

Objective(s): Core 1: 2.2 Compare and contrast common networking hardware.

Core 1: 3.1 Explain basic cable types and their connectors, features, and purposes.

Core 1: 2.6 Compare and contrast common network configuration concepts.

Core 2: 2.9 Given a scenario, configure appropriate security settings on small office/home office (SOHO) wireless and wired networks.



The CompTIA A+ exams challenge test takers to perform many configurations of a typical home router. But what does a router do for a SOHO network?



- 0:19 Objective term Routers filter and forward traffic based on IP traffic and connect systems on a LAN
- 4:15 Router/switch with WAP
- 4:52 DOCSIS
- 5:32 Console port
- 5:35 Objective term Serial port
- 6:30 Objective term DB-9 connector



- 7:06 Yost/Rollover cable
- 7:41 Objective term Small Office/Home Office (SOHO) router
- 7:59 Objective term DCHP range (scope)
- 8:24 Default username and password
- 8:29 Objective term Change the default username and password!



- Routers filter and forward traffic based on IP addresses
- A routing table determines where to filter or forward IP packets
- Every routing table has a default gateway that sends all data unless otherwise specified
- A SOHO router is usually far more than a router



Episode: Basic Router Configuration

Core 1: 2.5 Given a scenario, install and configure basic wired/wireless small office/home office (SOHO) networks.

Objective(s): Core 1: 2.6 Compare and contrast common network configuration concepts.

Core 2: 2.9 Given a scenario, configure appropriate security settings on small office/home office (SOHO) wireless and wired networks.



All routers share some basic configuration steps every tech must know. From router passwords to LAN IDs, this is the place to learn about these settings.



- 2:07 Objective term Static IP can be set on your WAN if required by your Internet Service Provider (ISP)
- 5:10 Objective term DHCP servers must be configured to hand out a pool (or scope) of IP addresses
- 5:38 Objective term DHCP lease limits the amount of time a client can use an IP address
- 6:53 Objective term DHCP reservations keep IP addresses for statically assigned clients
- 9:12 Objective term Firmware upgrade/update



- Configure both the WAN and LAN connections on your router
- Avoid default settings for basic configurations (IP, SSID, password, etc.)
- Static IP can be set on your WAN if required by your Internet Service Provider (ISP)
- Don't create too large of a DHCP pool
- DHCP reservations set aside IP addresses in the DHCP pool/scope



Episode: VLANs

Core 1: 2.2 Compare and contrast common networking hardware.
Core 1: 2.6 Compare and contrast common network configuration concepts.
Core 2: 2.5 Given a scenario, manage and configure basic security settings in the Microsoft Windows OS.
Core 2: 2.9 Given a scenario, configure appropriate security settings on small office/home office (SOHO) wireless and wired networks.



Virtual LANs (VLANs) are common features built into almost all switches. VLANs provide superb control of your LAN but have their own quirks that a good tech understands.



- 0:46 Objective term- Virtual Local Area Network (VLAN)
- 1:55 Objective term Managed vs. unmanaged switch
- 5:59 Objective term Port security
- 6:35 Objective term Port security can disable ports
- 7:08 Objective term Software-defined networking (SDN)



- Virtual LANs (VLANs) enable network segmentation without adding hardware
- Configure VLAN-capable switches via IP address and web browser
- Use firmware interface for managing VLANs and enabling port security
- Software-defined networking (SDN) can lessen human error



Episode: Network Troubleshooting Objective(s): Core 1: 5.7 Given a scenario, troubleshoot problems with wired and wireless networks.



Networks sometimes fail. A good network tech knows how read symptoms and diagnose a network quickly to enable users to get back to work.



- 0:27 No connectivity
- 1:25 IP conflict
- 2:17 Objective term Limited connectivity
- 2:54 Rogue DHCP server
- 3:14 Objective term Intermittent connectivity
- 3:45 Unavailable resources
- 4:12 Objective term Slow transfer/network speeds



- Connectivity problems are usually caused by physical or software faults
- External interference can create network problems
- Lack of or slow access to resources point to problems on the network as well

