



# Authority for Changes

*ITILv3 Foundations*

<http://www.jasondion.com>

## Change Manager

- Protector and enforcer of the standards and processes to ensure positive change
- Ensures all change authorities have approved the changes before he does
- Ensures good governance
- Provides final approval on RFC



## Change Advisory Board (CAB)

- Focused on providing a go/no-go decision for all changes
- Meet on a regular basis (i.e. weekly)
- In large organizations, there may be many smaller CABs, but one is always the final decision maker



## Emergency Change Advisory Board (ECAB)

- Special group convened by the Change Manager to advise on the approval/rejection and planning for an emergency change
- Membership of ECAB includes people with experience and authority to make rapid decisions

