



Service Operations Integration

ITILv3 Foundations

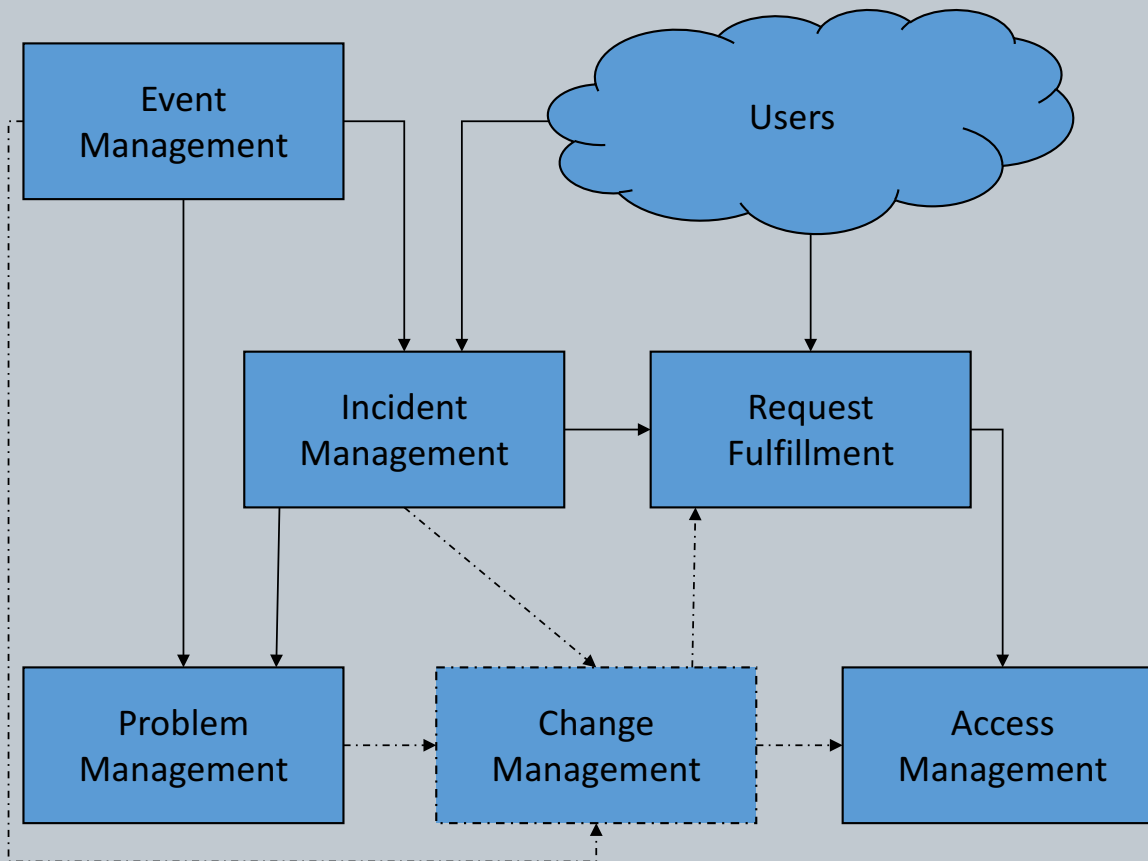
<http://www.jasondion.com>

Service Operation Interaction

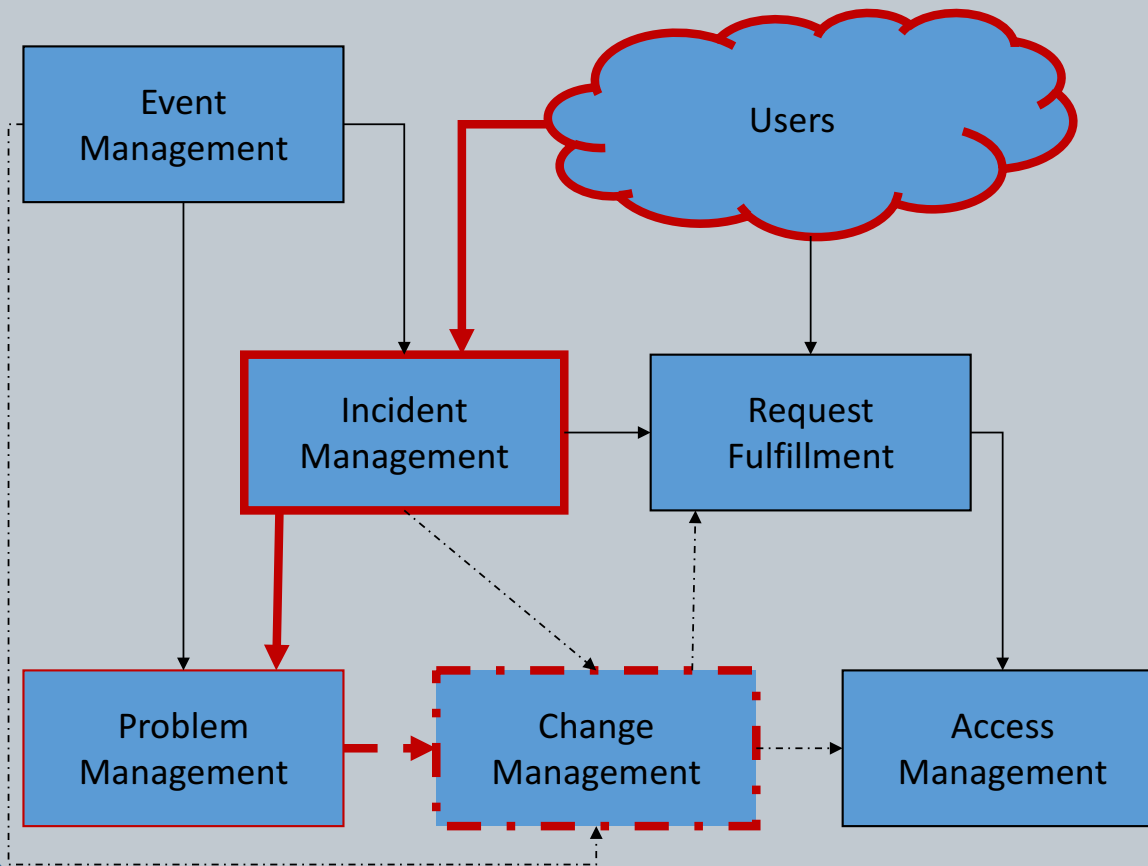
- Many of the processes in Service Operations trigger each other and are interwoven by events, incidents, and problems



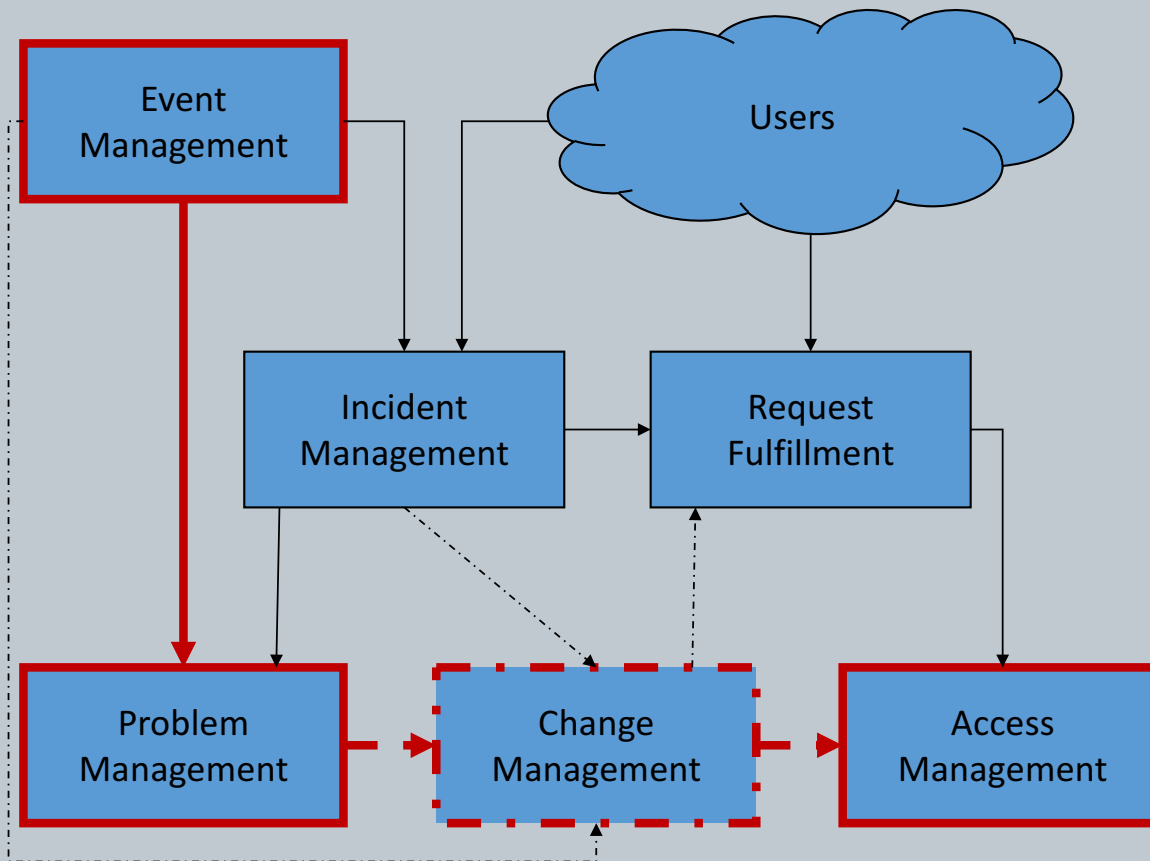
Service Operation Interactions



Service Operation Interactions



Service Operation Interactions



The logo for Jason Dion Training is set against a dark blue background. At the top left is a large, stylized 'JD' monogram in a lighter blue. To its right, the name 'JASON DION' is written in a large, bold, sans-serif font, with 'TRAINING THE CYBER SECURITY WORKFORCE' in a smaller font below it. The lower half of the logo features a light blue world map. Overlaid on the map is a laptop with a white screen. On the screen is a circular icon containing a padlock. Four white lines radiate from the laptop screen to four small white dots located on the map: one in North America, one in Europe, one in Asia, and one in Australia.

