

1ST EDITION

# Internet of Things for Smart Buildings

Leverage IoT for smarter insights for buildings  
in the new and built environments



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Foreword by Marc Petock

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# Chapter 1

## Tables

Building Category	Building Examples	Focused Smart Building Applications
Agricultural buildings	Barns, greenhouses, silos, coops	Temperature, humidity, lighting
Commercial buildings	Multistory with at least 50% used for commercial activities such as restaurants, retail, shops	HVAC, energy, occupancy, asset tracking
Data centers	Standalone and mixed-use data centers	Temperature, humidity, security
Education	Universities, schools, colleges, daycare, technical	Air quality, occupancy, access, security
Event buildings	Stadiums, arenas, theaters, auditoriums, conference centers,	Occupancy, safety, security systems
Government or civic buildings	Courts, post offices, tax offices, jails, admin buildings, museums, police and fire stations, military, community centers, libraries, and so on	Air quality, occupancy, access controls
Hospitality	Lodging, hotels, motels, resorts, historic inns, boutique hotels, B&Bs, cruise ships	Guest amenities, cleaning, security, energy
Industrial or manufacturing	Buildings for manufacturing, production, assembly, repairs, altering, renovating, ornamenting, power plants, water plants, and so on	Asset tracking, wayfinding, spills, leaks, preventative maintenance
Medical	Hospitals, medical offices, local ER shops, doctors' offices, clinics	Navigation, patient tracking, wayfinding
Office buildings	One-story, multistory, campuses, mostly used for offices	HVAC, energy, air-quality systems, workflow
Owner occupied	Typically, a company owns and uses the building for its company's needs	Employee workflow tools. Air quality
Residential / Multi-Dwelling Units (MDUs)	Apartments, condominiums, townhomes, dormitories, MDUs, nursing homes	Access, security, safety systems, air quality
Recreational buildings	Fitness centers, bowling alleys, gyms, ice rinks, indoor swimming pools	Access, security, safety, cleaning

Building Category	Building Examples	Focused Smart Building Applications
Religious	Churches, temples, synagogues, temples, mosques, cathedrals, monasteries	Access, security, safety, air quality
Retail	Stores, malls, shops, big-box stores, grocery stores	Occupancy, security, asset tracking
Transportation	Airports, train stations, bus terminals, subway stations, ferry stations, others	Occupancy, security, safety systems
Warehouses	Private, public, climate-controlled, distribution centers, storage	Asset tracking, wayfinding

Table 1.1 – Types of smart buildings and their applications

## Figures

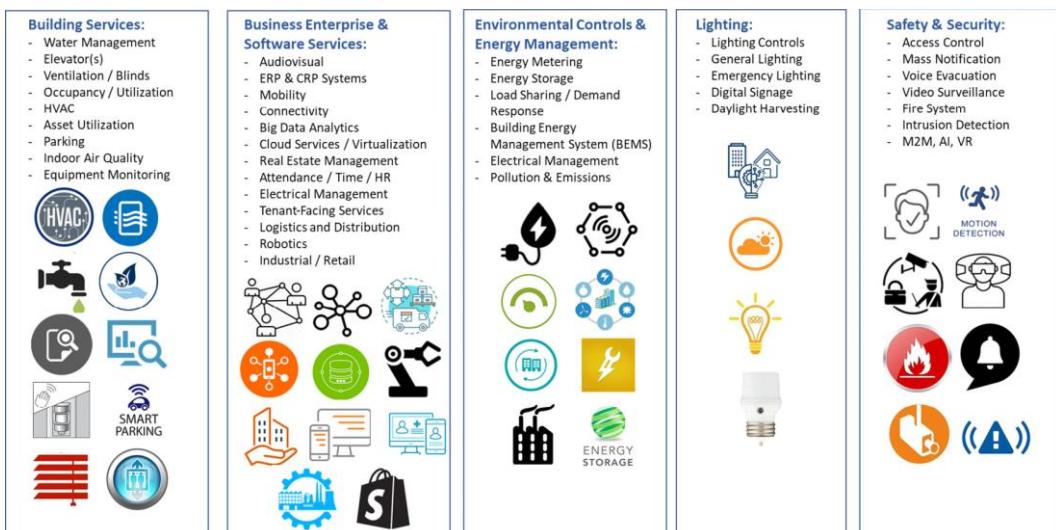


Figure 1.1 – IoT applications in today's commercial buildings



Figure 1.2 – Smart building stakeholders

# Chapter 2

## Figures

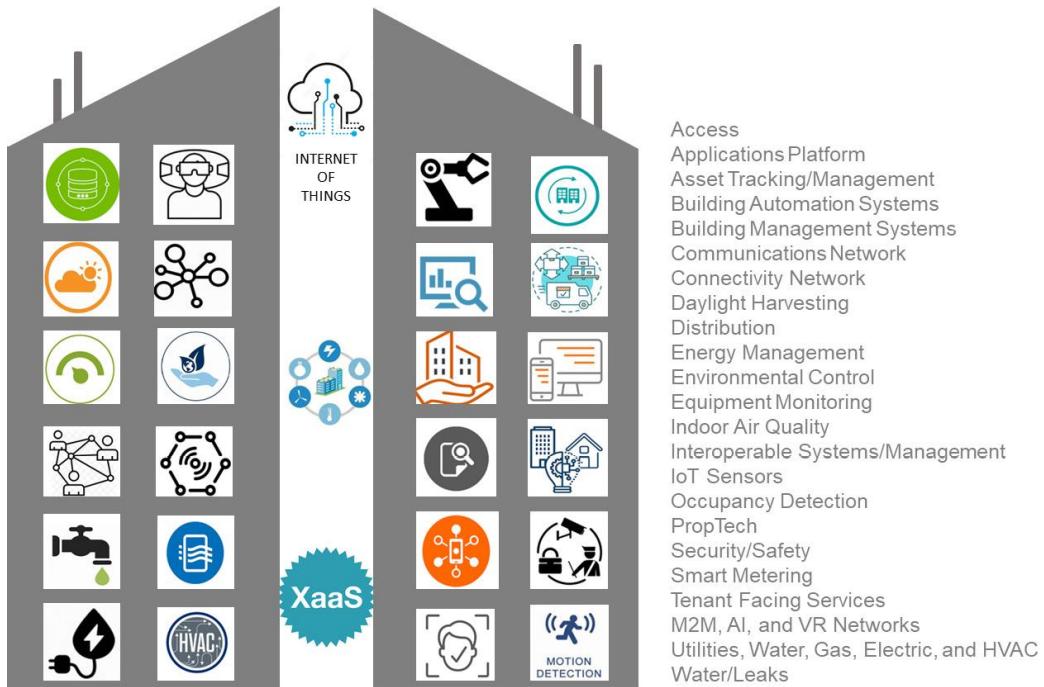


Figure 2.1 – A building system of subsystems

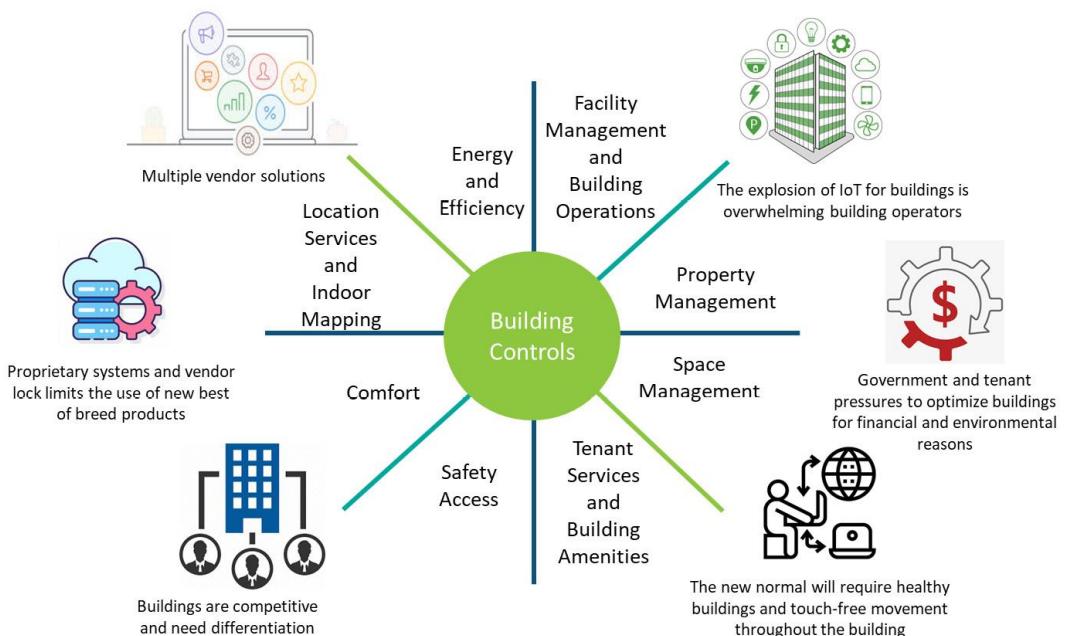
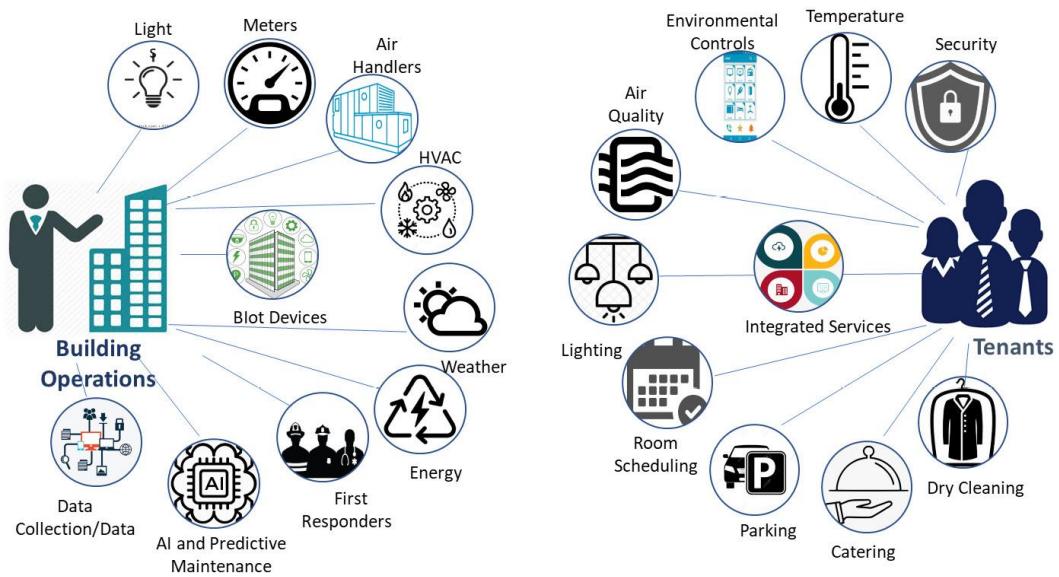


Figure 2.2 – A building's control system challenges



**Figure 2.3 – A building's operations and tenant services**

# Chapter 3

## Figures

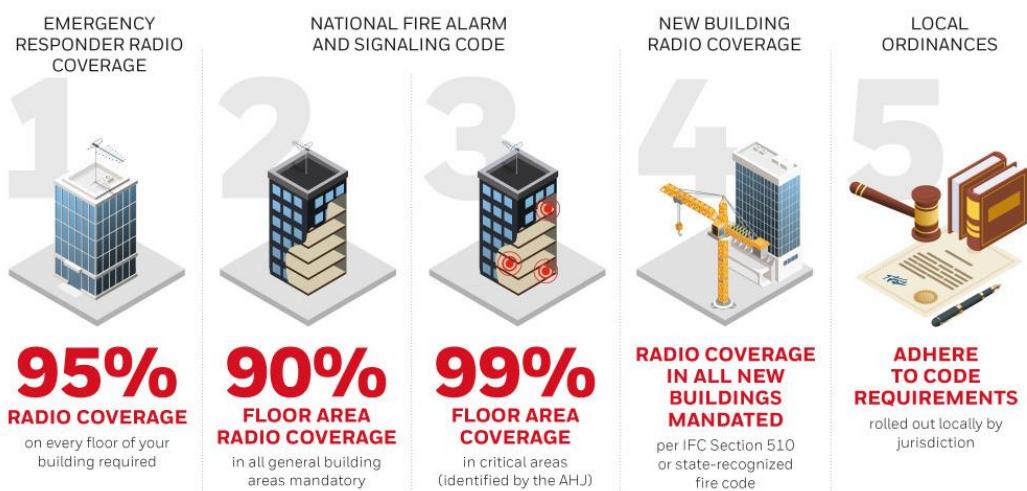
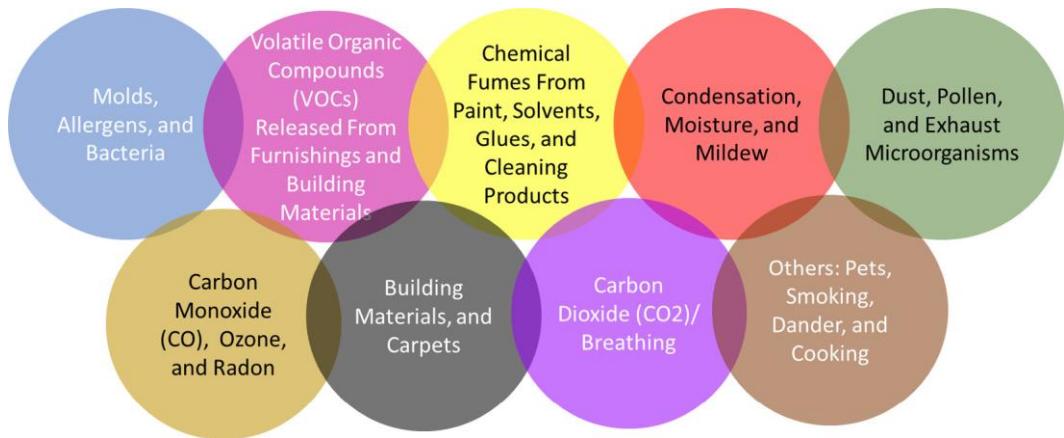


Figure 3.1 – Five crucial RF code requirements to protect first responders

## Tables

Central nervous system symptoms:	Mucous membrane irritation:
Headaches	Itching and inflammation of the eyes, nose, and throat
Fatigue	Chest tightness and asthma-like symptoms (without wheezing)
Difficulty in concentrating	Sinus congestion
Lethargy	Sneezing
Skin itching and irritation	Nasal congestion
Diarrhea	

Table 3.1 – IAQ-related health effects



**Figure 3.2 – Sources of indoor pollutants**

# Chapter 4

## Figures



Figure 4.1 – Way-finding, navigation, and real-time asset location

 Barcodes/QR	 RFID	 Ultra-Wideband	 Wi-Fi Positioning	 Bluetooth
 Low-Power Wide-Area Network (LPWAN)	 Long Range (LoRa)	 Citizens Broadband Radio Service (CBRS)	 Near-Field Communication (NFC)	

Figure 4.2 – Major asset tracking technologies

# Chapter 5

## Figures

### TENANT MAINTENANCE REQUEST FORM TENANT INSTRUCTIONS

All general maintenance must be reported to our office in writing. In order for a repair to be attended to, please complete this form and fax, post, email or deliver to our office.

In the event of an emergency repair, contact our office immediately!

Once we have received the request, either our office or a tradesperson will contact you.

Date: \_\_\_\_\_

Time: \_\_\_\_\_

Address: \_\_\_\_\_

Concern: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

#### ACCESS DETAILS

Tenant Name(s): \_\_\_\_\_

Phone Home: \_\_\_\_\_ Work: \_\_\_\_\_ Mobile: \_\_\_\_\_

Access to property:  Take office key  Tenant will be home

Tenant preferred time and date: \_\_\_\_\_ Tenant authorises entry Yes

I hereby authorise your office and/or the tradespeople to enter the property with the keys in order to carry out the repair or view the repair.

Signed \_\_\_\_\_

If the repair relates to any of the following appliances, please list the make and model

Stove \_\_\_\_\_

Washing Machine \_\_\_\_\_

Oven \_\_\_\_\_

Microwave \_\_\_\_\_

Dryer \_\_\_\_\_

Fridge \_\_\_\_\_

Dishwasher \_\_\_\_\_

Air Conditioning \_\_\_\_\_

Hot Water Service \_\_\_\_\_

Gas  Electric

Figure 5.1 – A sample tenant request form

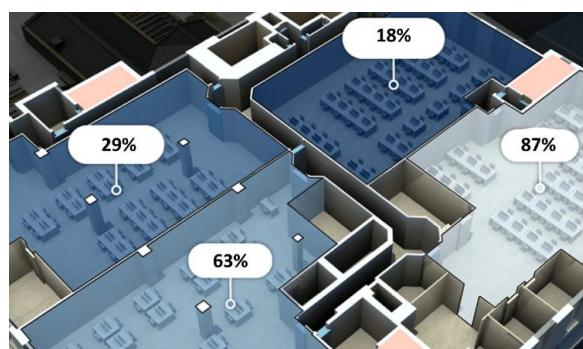
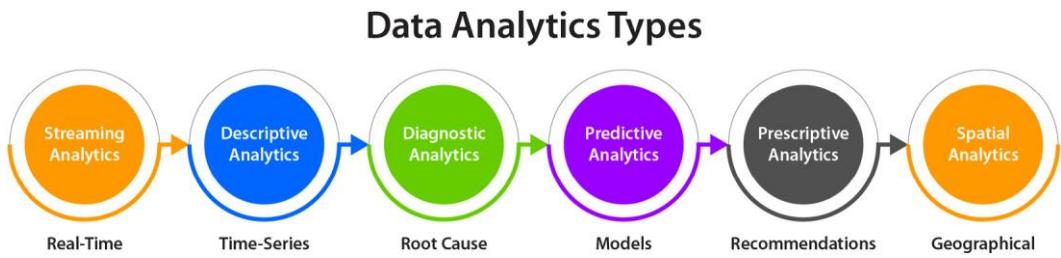


Figure 5.2 – Space utilization



**Figure 5.3 – DA types**



- Online Reservation
- Automatic HVAC and Lighting
- Smart Glass and Privacy Glass
- Smart Windows with IP
- Collaborative Conferencing Technology
- Audio and Visual Presets
- Presentation-Ready
- Conference call Autocall
- Shared Data
- Airplay
- Smart Jamboard
- Wireless Broadband
- Auto-Transcription
- AI Tools

**Figure 5.4 – Smart conference room – smart amenities**

# Chapter 6

## Figures

	BACnet	LonWorks	DALI	KNX	EnOcean	Zigbee	MQTT	AMQP
<b>Applications</b>	HVAC, lighting, security, and fire systems	HVAC, lighting, process control, and automation	Lighting, motion detectors, and gateways to other protocols	HVAC, lighting, remote access, security, and energy management	Occupancy sensors, key cards, lighting controls, and other room controls	HVAC controllers, room controllers, and occupancy sensors	IoT messaging, HVAC controllers, occupancy sensors, and other room controllers	IoT messaging, HVAC controllers, occupancy sensors, and other room controllers
<b>Developed and supported by</b>	ASHRAE	Echelon Corporation	Philips	Konnex Association	Siemens AG	Zigbee Alliance	OASIS and ISO Standard	OASIS and ISO Standard
<b>Type</b>	Wired and Wireless	Wired and Wireless	Wired and Wireless	Wired and Wireless	Wireless	Wireless	Wired	Wired
<b>Medium</b>	Twisted-pair, wireless mesh, fiber optic	Twisted-pair, wireless mesh, fiber optic, and power lines	Single cable pairs create the network bus	Twisted-pair, radio frequency, IP/Ethernet, and power lines	Wireless	Wireless	Hardwired	Hardwired
<b>Transmission Mode</b>	IP, Ethernet, LonTalk, ARCnet, Zigbee, and MS/TP	Predictive p-persistent CSMA	Gateways	Gateways	Carrier Sense Multiple Access (CSMA) with collision detection	TCP or UDP	TCP/IP	TCP/IP
<b>Security</b>	Transport layer security (TLS) and Open Authorization (OAuth)	No data encryption. Implements sender authentication	No security measures	Implements data encryption and authentication	Encrypted data using AES algorithm with 128-bit key	Encrypted data using AES algorithm with 128-bit key	TLS encrypted messaging and authentication, OAuth	Integration of TLS and Simple Authentication and Security Layer (SASL)

Figure 6.1 – A comparison of traditional building communications protocols

Wired	Wireless
<b>BACnet</b>  1987 – this low cost, has no licensing fees, and is used to communicate between building devices. Defines 60 standard object types. The protocol services include Who-Is, Who-Has, I-Have.	<b>Wi-Fi</b>  With wireless internet available, Wi-Fi is one cost-effective and easily accessible way to connect IoT devices. Drawbacks include interference, limited bandwidth due to many connected devices, and the amount of power it requires. Used for thermostats, lighting, smart devices, and broadband internet access.
<b>Modbus</b>  1979 – as a communications protocol, this is a common means of connecting electronic devices. It is low-cost, has no usage fees, and is used in HVAC, lighting, life safety, access controls, transportation and maintenance.	<b>Bluetooth</b>  1989 – Bluetooth uses radio waves to communicate. Bluetooth devices contain computer chips with radios to allow everything to talk to each other. Hundreds of products are compatible with Bluetooth automation. The main drawback is its range restriction.
<b>LonWorks</b>  1990 – designed as a low-bandwidth protocol that supports five communications media: twisted pair, power line, radio frequency, coaxial cabling, and fiber optics. It is the highest costs and comes with licensing fees.	<b>Zigbee</b>  1998 – a protocol created specifically for commercial use, this is the most widely used for building automation. It uses a mesh network to create long ranges and fast communications via radio frequency with minimal power usage, lasting several years on a single set of batteries.
<b>MQTT</b>  A lightweight, publish-subscribe network protocol that transports messages between devices and usually runs over TCP/IP. Designed for connections with remote locations or where the network bandwidth is limited.	<b>LoRa</b>  A proprietary low-power, wide-area network modulation technique. It is based on spread-spectrum modulation techniques derived from <u>chirp spread spectrum (CSS)</u> technology.
	<b>Near-field communication (NFC)</b>  A set of communication protocols that enables communication between two electronic devices over a distance of 4 cm (1 1/2 in) or less. NFC offers a low-speed connection through a simple setup that can be used to bootstrap more-capable wireless connections.
	<b>Narrowband Internet of things (NB-IoT)</b>  A low-power wide-area network (LPWAN) radio technology for cellular devices and services. Focuses specifically on indoor coverage, is low cost, and has a long battery life and a high connection density. NB-IoT uses a subset of the LTE standard.

Figure 6.2 – Common IoT communication protocols

# Chapter 7

## Figures

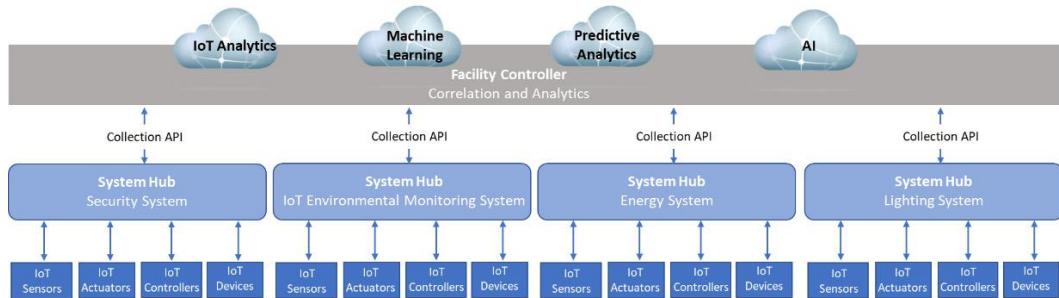


Figure 7.1 – Smart building architecture

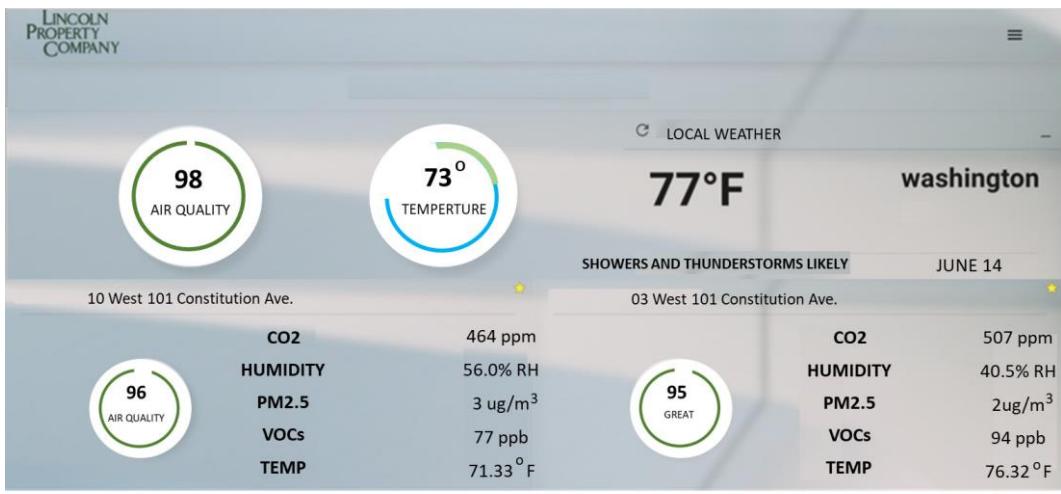


Figure 7.2 – LPC 101 Constitution Ave IAQ readings

## Average Indoor Air Quality

For your safety and comfort, we are constantly monitoring Temperature, Humidity, Carbon Dioxide, Particulate Matter, and Total Volatile Organic Compounds on each floor and quickly adjusting air quality to any changing conditions.

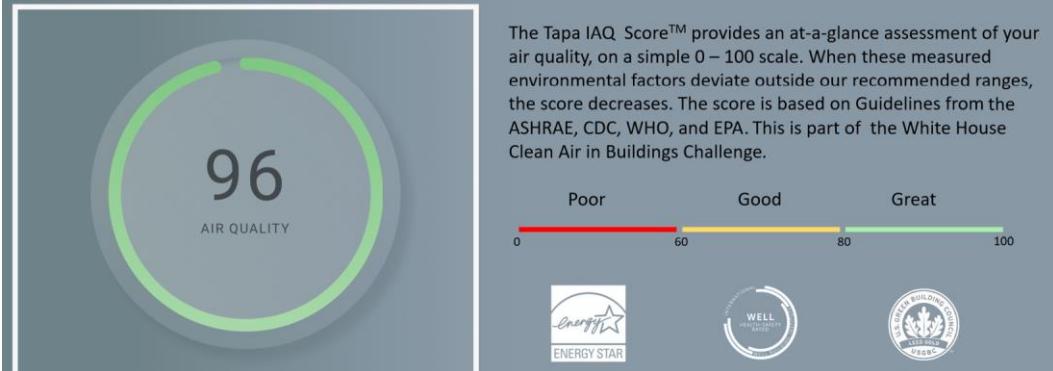


Figure 7.3 – Lobby digital sign displaying IAQ information



Figure 7.4 – Smart mirror technology (Image credit: <https://electricmirror.com/savvy/>)

# Chapter 8

## Figures

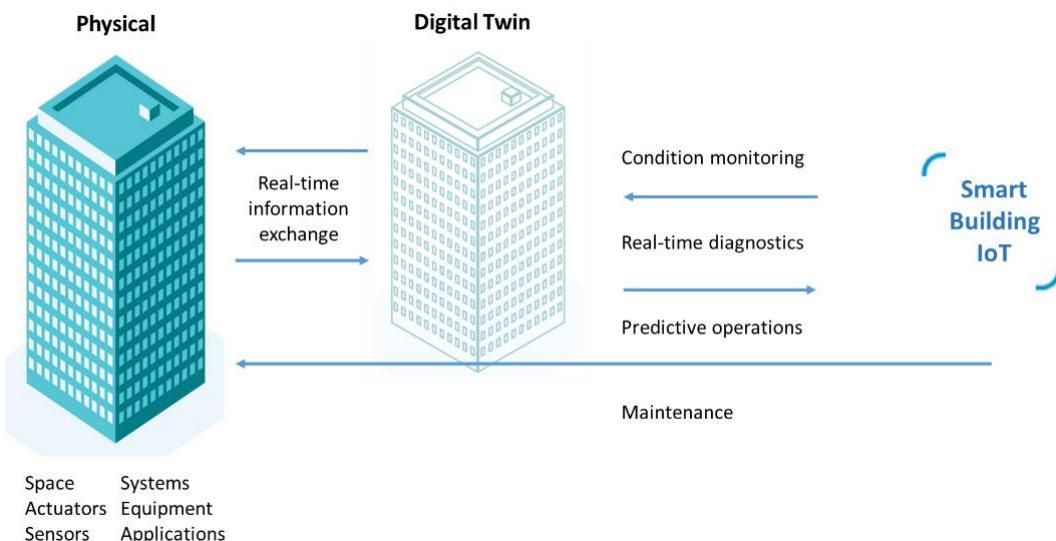


Figure 8.1 – A digital twin overview

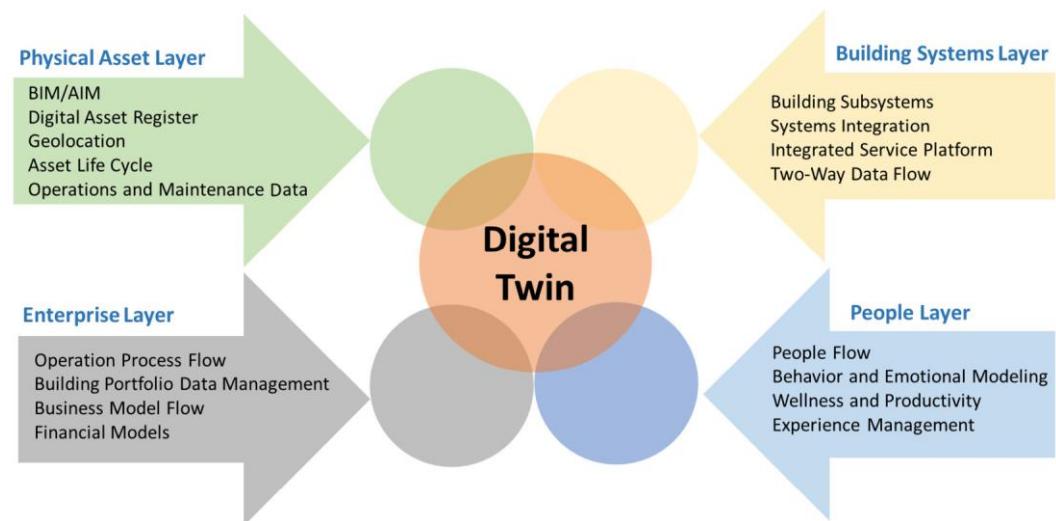


Figure 8.2 – Digital twin information layers

## Links

Best practices have been developed on how to use the ontology, which are located at <https://github.com/azure/opendigitaltwins-building>.

# Chapter 9

## Figures

Users	All those who occupy, operate, own, or otherwise consume the building.	<b>Needs</b> buildings to be operated to be safe, healthy and productive environments.
Smarts Apps	The applications designed to make buildings smart.	<b>Needs</b> to deliver apps to users and access data about the building.
Smarts Data	The data about the building regardless where it is located.	<b>Need</b> to securely gather, store and make available for applications and users.
Building	The building and its control and automation systems.	<b>Needs</b> to be available 24/7.

Figure 9.1 – The Smarter Stack's stack of needs

Purpose Why is this being done?	The outcomes desired by owners, managers and occupants
Operations How it is operated daily?	The operations to manage the building on a daily basis
Smarts Delivery How the smarts is delivered?	The delivery of smarts to the operations and other users
Smarts Apps What makes it smart?	The smart digital applications designed to improve the building
Smarts Exchange What makes it work together?	The exchange, integration & matching of apps, data, & services
Smarts Data What makes it valuable?	The storage, normalization, governance & management of data
Smarts Systems What makes it work 24/7?	The automation/control & devices to operate the building
Physical What is being made smarter?	The steel, concrete and equipment that makes the building

Figure 9.2 – The Smarter Stack

Purpose Why is this being done?	In House	Owner's Needs	Occupant App
Operations How it is operated daily?		Facility Mgmt	Digital Twin
Smarts Delivery How the smarts is delivered?		SI/MSI/MSP	SPOG
Smarts Apps What makes it smart?	Vertically Integrated BAS Offering	Analytics	IAQ
Smarts Exchange What makes it work together?		OpenADR	Middleware
Smarts Data What makes it valuable?		Cloud	On-Prem
Smarts Systems What makes it work 24/7?		HVAC	Security, etc.
Physical What is being made smarter?	123 Main St		

Figure 9.3 – A traditional versus smarter model

	Purpose Why is this being done?	Profit	Happy Students	Tenant Exp	Wellness	Safety
	Operations How it is operated daily?	Facility Mgmt	Property Mgmt	Energy Mgmt	Maintenance	Janitorial
Smarts	Delivery How the smarts is delivered?	Srv Providers	SPOG	MSI & MSP	Consultants	Vertically Integrated BAS/BMS Providers
	Apps What makes it smart?	Analytics	Energy Mgmt	AI/ML	FM & IWMS Applications	
	Exchange What makes it work together?	Gateways	Middleware	Semantic Tagging	Integration	
	Data What makes it valuable?	Cloud	Cybersecurity	Weather	Data Warehouse	
	Systems What makes it work 24/7?	Control Systems	Physical Security	IoT/BAS	Lighting Systems	
	Physical What is being made smarter?	Schools	Retail	Pharma	Elevators	
	Airports					

Figure 9.4 – Sample business categories

	Purpose Why is this being done?	Bandwidth	Latency	Reliability	Economics	Availability
	Operations How it is operated daily?	WiFi	5G	Satellites	QR Codes	Humans
Smarts	Delivery How the smarts is delivered?	Websites	Mobile	Digital Twin	VR & AR	Kiosks & Digital Signs
	Apps What makes it smart?	Firewalls	SDN	Management Consoles	Monitoring	SIEM/SASE
	Exchange What makes it work together?	Gateways	Middleware	Brokers	Protocol Converters	Internet
	Data What makes it valuable?	APIs	Data Security	Servers	Syslogs	Databases
	Systems What makes it work 24/7?	Hub/Switch	VPN Devices	NAT	Routers	POTS
	Physical What is being made smarter?	Antennas	Cat 5	Cable (TV)	Twisted Pair	Conduit

Figure 9.5 – Connectivity and communications

	Purpose Why is this being done?	Defense in Depth	CIA/AIC Triad	Zero Trust	Security Policies	Nominal Operation
	Operations How it is operated daily?	2FA/MFA	LDAP/SAML	Islanding	Penetration Testing	
Smarts	Delivery How the smarts is delivered?	SSO	Patches & SW Updates	Scorecards & Security Reports		
	Apps What makes it smart?	Next Gen Firewalls	SIEM/SASE	Management Consoles	Threat Intelligence	
	Exchange What makes it work together?	Firewalls	Data Diode & Air Gap	Security Certificates	Trust Vectors	
	Data What makes it valuable?	API Keys	Encryption	Syslogs	Backups	
	Systems What makes it work 24/7?	VPN/VLAN	TLS Encryption	Secure Config	Obscurity	
	Physical What is being made smarter?	Physical Access	Hardware Security Key	Conduit Protection		
						IAM (Users/Devices) Asset Mgmt Back/Restore

Figure 9.6 – A cybersecurity example on the Smarter Stack

Purpose Why is this being done?	Scheduling	Comfort	Social	Critical Safety	
Operations How it is operated daily?	School Dashboard	HVAC Engineer	CCTV Monitoring	Energy Dashboard	Trouble Tickets
Delivery How the smarts is delivered?	MSP	Local HVAC	Console		
Apps What makes it smart?	DER	WELL	FDD	IAQ	EMS
Exchange What makes it work together?	Configurator	Integration	DER Agg		
Data What makes it valuable?	Cloud	Weather	Video Storage		
Systems What makes it work 24/7?	HVAC	Access	Lighting	Fire System	
Physical What is being made smarter?	Elevators	123 Main	Sport Stadium		

Figure 9.7 – The Smarter Stack requirements categories

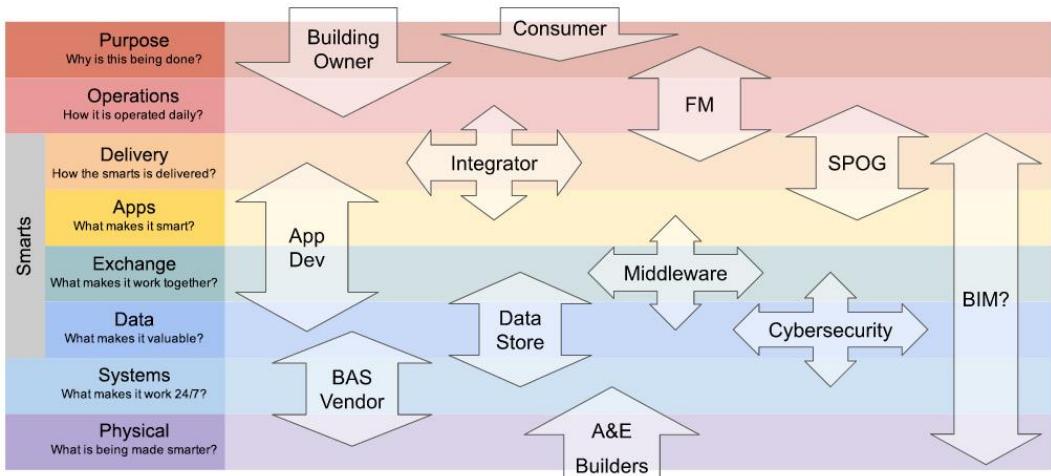
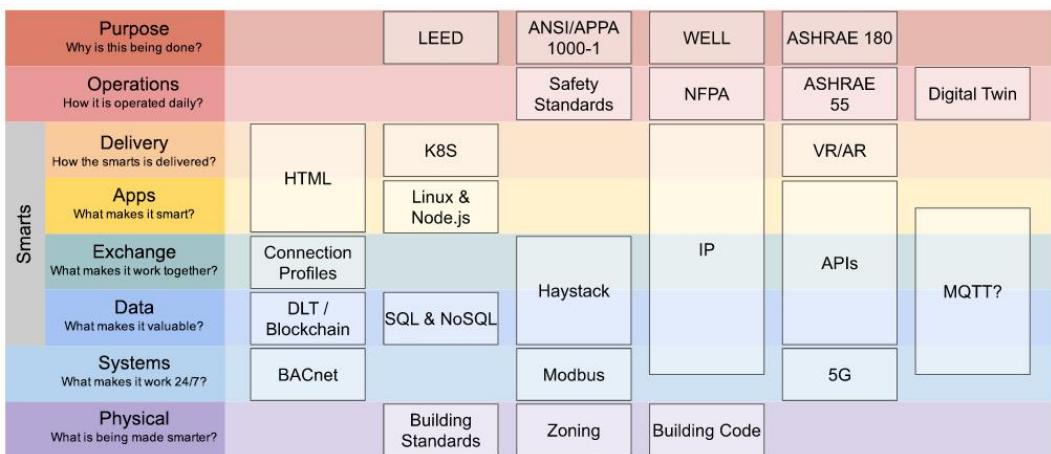


Figure 9.8 – The Smart Stacker perspectives

Purpose Why is this being done?	Add Value	Daily		
Operations How it is operated daily?		Contract or Project	Bid	\$10k-1m/M
Delivery How the smarts is delivered?		Expense (Liability)	Relationship	\$1-100k/M
Apps What makes it smart?	OpEx		App Store	\$1-100k/M
Exchange What makes it work together?		SaaS (Monthly)	Tech Specs	\$1k-\$1m
Data What makes it valuable?			Forever	Capture / Buy
Systems What makes it work 24/7?			20 Years	Priceless!
Physical What is being made smarter?	CapEx	Asset	100 Years	RFP or D-B
	What is it?	Balance Sheet?	Engagement	Procurement
				Value

Figure 9.9 – Financials



**Figure 9.10 – The Smarter Stack to review technologies, standards, and protocols**

# Chapter 10

## Figures

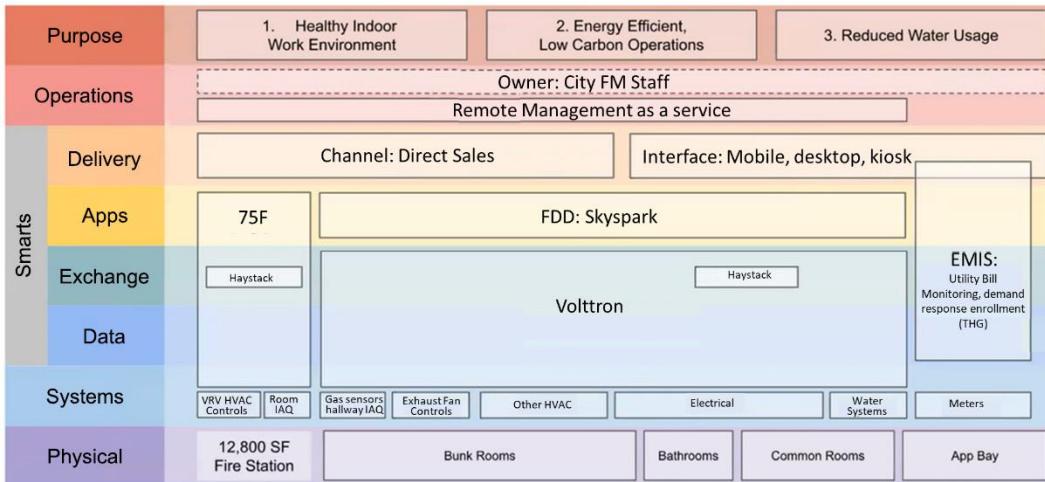


Figure 10.1 – Existing fire station assessment using the Smarter Stack

Beams	Framing systems	Roofing system
Concrete	Landscaping	Soils
Curtain walls	Lintels and chajjas	Stairs and lifts
Fencing and external works	Loads and load paths	Utilities
Floor system	Pathways	Wall systems
Foundation	Plinth	

Figure 10.2 – Civil systems

Building framing types	Footings and foundations
Doors and frames	Interior design
Exterior insulation	Roofing
Exterior wall types	Seismic bracing
Floor systems	Windows

Figure 10.3 – Structural systems

Annunciation (alarms)	Elevators	Induction systems
Blowers	Equipment	Laboratory fume hoods
Building central plant systems	Escalators	Life safety systems
Chillers	Evaporative coolers	Mechanical distribution systems
Compressors	Fire protection/smoke detection	Mechanical penthouse
Conduit	HVAC	Motors
Cooling source components	Human thermal comfort	Specialty air systems
Direct expansion systems	Hydronic systems	Variable air volume systems
Dual-duct systems	IAQ systems	Ventilation
Duct system components		

Figure 10.4 – Mechanical systems

AC/DC systems	Electrical wiring	Lighting sources
Conduit systems	Fans	Power distribution
Electric motors	Fire alarm systems	Power system modeling
Electric power	Grounding	Switches
Electric power quality	Lighting applications	Transformers
Electric vehicle (EV) charging		

**Figure 10.5 – Electrical systems**

Backflow systems	Sewage treatment systems	Vent pipes/ventilation
Drainage systems	Sprinklers	Wastewater systems
Pressure systems	Stack systems	Water cooling/heating systems
Pumps and pipes	Steam and condensation systems	Water heaters and boilers
Re-circulation systems	Storm water systems	Water supply
Septic system	Tanks	Well systems

**Figure 10.6 – Energy systems**

Backflow systems	Sewage treatment systems	Vent pipes/ventilation
Drainage systems	Sprinklers	Wastewater systems
Pressure systems	Stack systems	Water cooling/heating systems
Pumps and pipes	Steam and condensation systems	Water heaters and boilers
Re-circulation systems	Storm water systems	Water supplies
Septic system	Tanks	Well systems

**Figure 10.7 – Plumbing systems**

Asset tracking systems	Centralized clock systems	Robotics
Audio visual equipment	Computing systems	Security systems
Building automation systems	Data networks	Servers
Building management systems	Digital signage	Software
Building purpose equipment	Exchange systems	Space planning systems
Cameras	Energy management systems	Television systems
Card access systems	Enterprise systems	Wayfinding/navigation systems
CCTV	Information technology systems	Workflow systems
	Operational technology systems	

**Figure 10.8 – Technology systems**

Bi-directional amplifiers	EnOcean	Private networks
Bluetooth	GPON optical fiber networking	Signal boosters
Broadcast systems	Intercom systems	Small cells
Cellular coverage system	Internet, gateways, and routers	Telephone system
Communication closets	IoT network	Wireless internet system
Distributed antenna systems	LoRa/LoRaWAN	Zigbee
Emergency communication systems	Neutral host systems	Z-Wave

**Figure 10.9 – Communication systems**

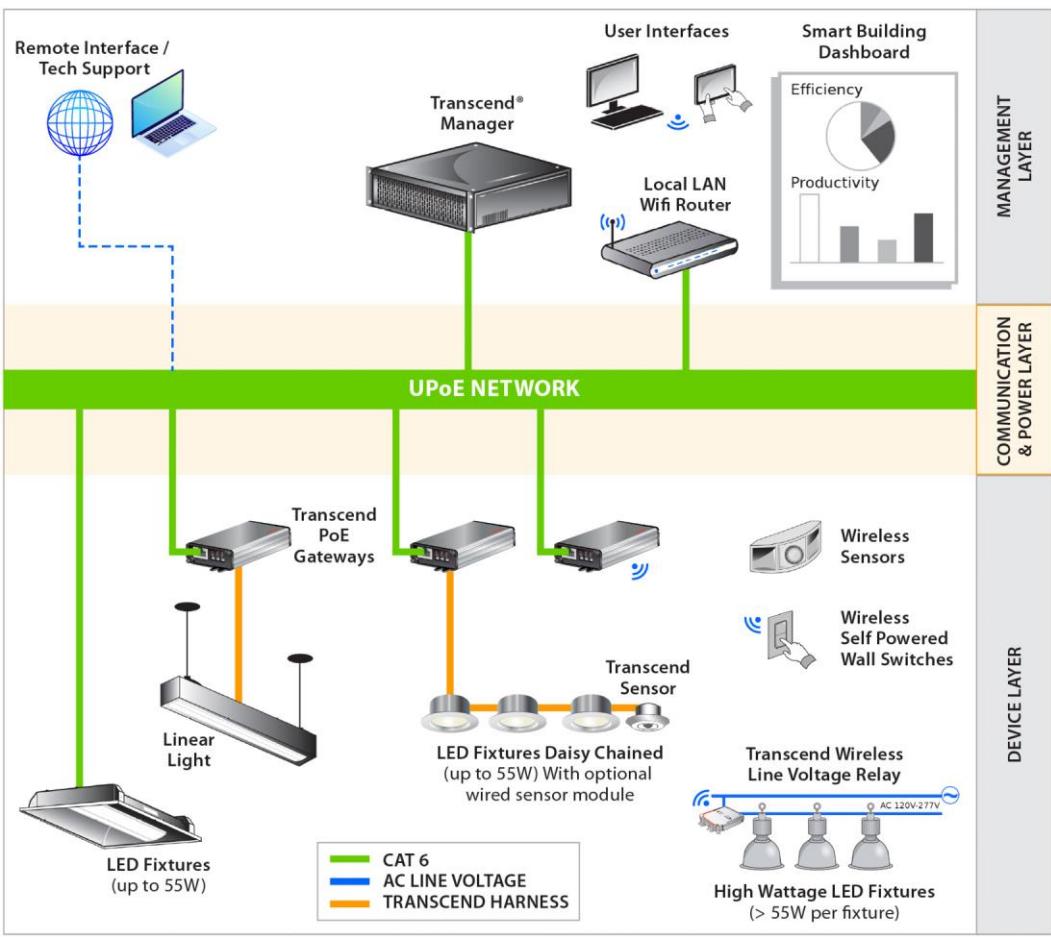


Figure 10.10 – A logical network diagram example (source: Molex Transcend® Network Connected Lighting)

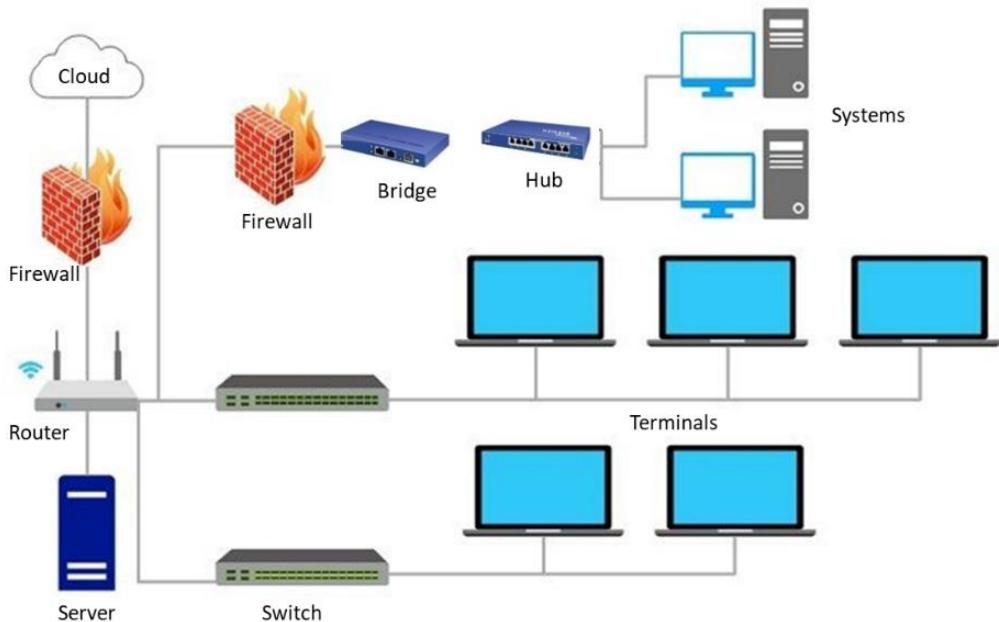


Figure 10.11 – A physical diagram example

# Chapter 11

## Figures



Figure 11.1 – Smart building hardware



Figure 11.2 – Smart conference room

# Chapter 12

## Figures

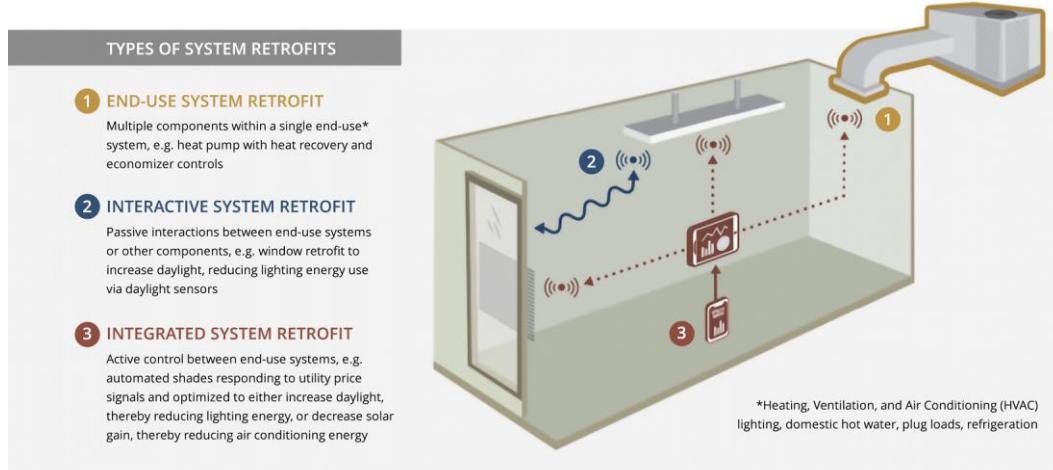


Figure 12.1 – Types of system retrofits (diagram courtesy of the LBNL)

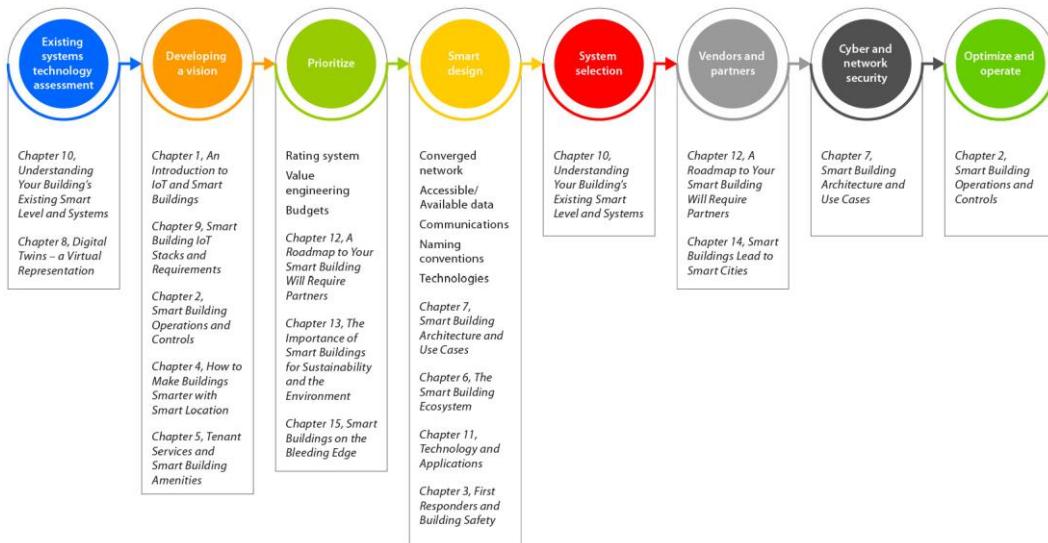


Figure 12.2 – A smart project roadmap and related chapters



**Figure 12.3 – New building smart design begins at the design phase**

# Chapter 13

## Figures

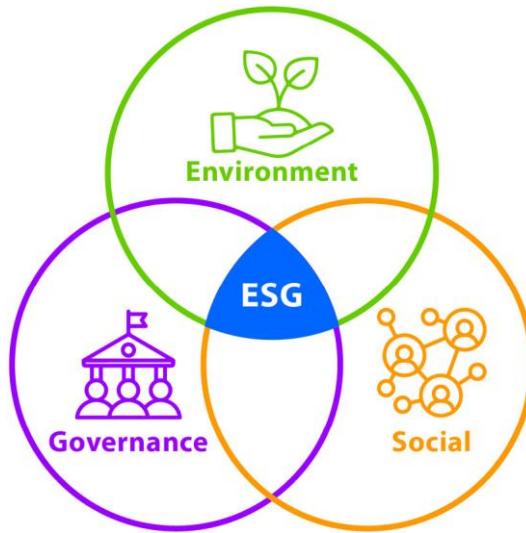


Figure 13.1 – ESG

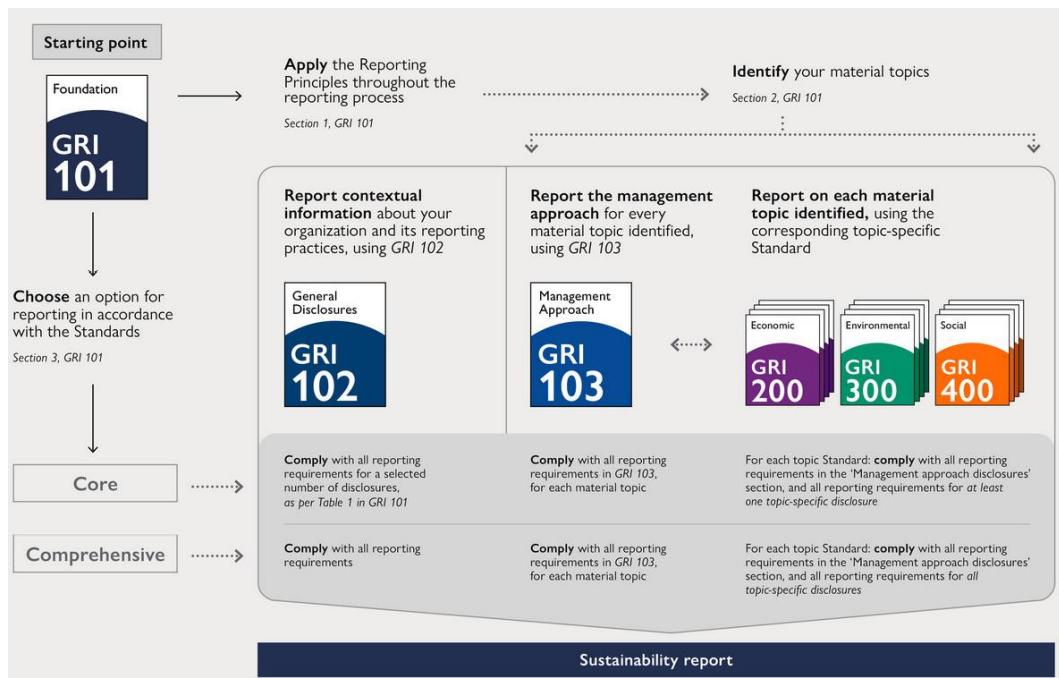


Figure 13.2 – GRI sustainability reporting (courtesy of Global Reporting)



Figure 13.3 – The 3 Ps of sustainability

# Chapter 14

## Figures



Figure 14.1 – Futuristic city image courtesy of WallpaperAccess



Figure 14.2 – United Nations' 17 SDGs

Economy-Related KPIs	Environmental KPIs	Society and Culture KPIs
<b>Core smart city economic performance KPIs:</b>	<b>Core smart city environmental performance KPIs:</b>	<b>Core smart city society and cultural performance KPIs:</b>
• Household internet access	• Air pollution	• Cultural expenditure
• Fixed and wireless broadband subscriptions	• Greenhouse gas (GHG) emissions	• Informal settlements
• Wireless broadband coverage	• Electromagnetic fields (EMF) exposure	• Gender income equality
• Smart water meters	• Green areas	• Gini coefficient
• Smart electricity meters	• Renewable energy consumption	• Disaster-related economic losses
• Dynamic public transit information	• Electricity consumption	• Police service
• Traffic monitoring	• Residential thermal energy consumption	• Fire service
• R&D (Research and Development) expenditure	• Public building energy consumption	• Violent crime rate
• Patents		
• Public transport network		
• Bicycle network		

**Figure 14.3 – Core smart city KPIs**

Economy-Related KPIs	Environmental KPIs	Society and Culture KPIs
<b>Advanced smart city economic KPIs:</b>	<b>Advanced smart city environmental KPIs:</b>	<b>Advanced smart city society and culture</b>
• Public Wi-Fi	• Noise exposure	• Electronic health records
• Electricity supply ICT monitoring	• Green area accessibility	• In-patient hospital beds
• Open data	• Protected natural areas	• Health insurance/public health coverage
• E-government	• Recreational facilities	• Cultural infrastructure
• Public sector e-procurement	• Residential thermal energy consumption	• Housing expenditure
• Transportation mode share		• Child care availability
• Travel time index		• Resilience plans
• Shared bicycles and vehicles		• At-risk population
• Low carbon emission passenger vehicles		• Emergency service response time
• Public building sustainability		• Traffic fatalities
• Urban development and spatial planning		• Local food production

**Figure 14.4 – Advanced smart city KPIs**

# Chapter 15

## Figures



Figure 15.1 – Formula for NOI



Figure 15.2 – Digital mobile construction drawings

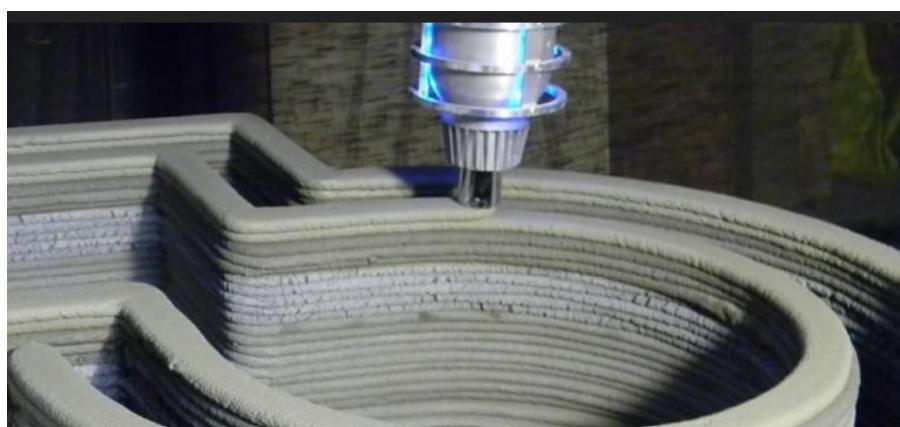
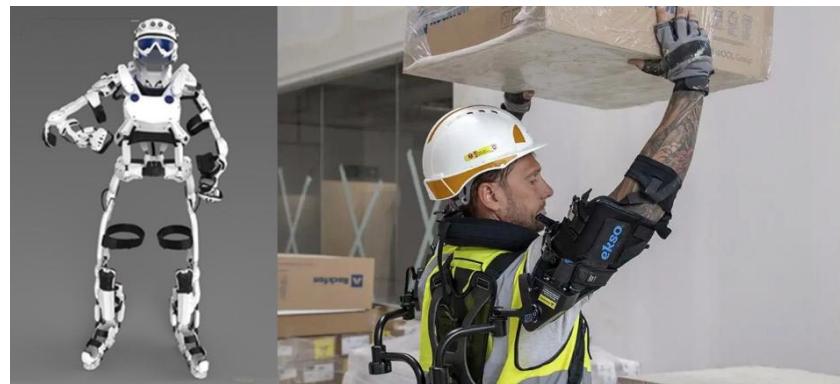
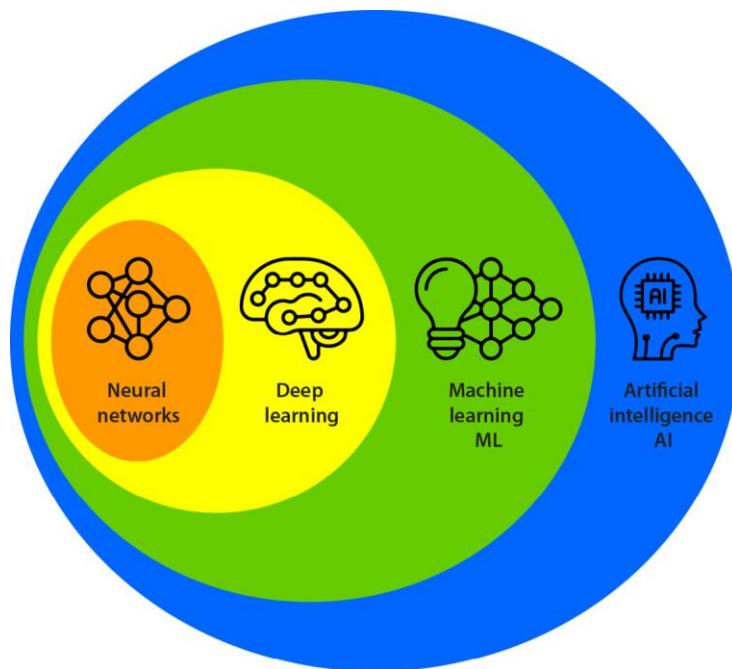


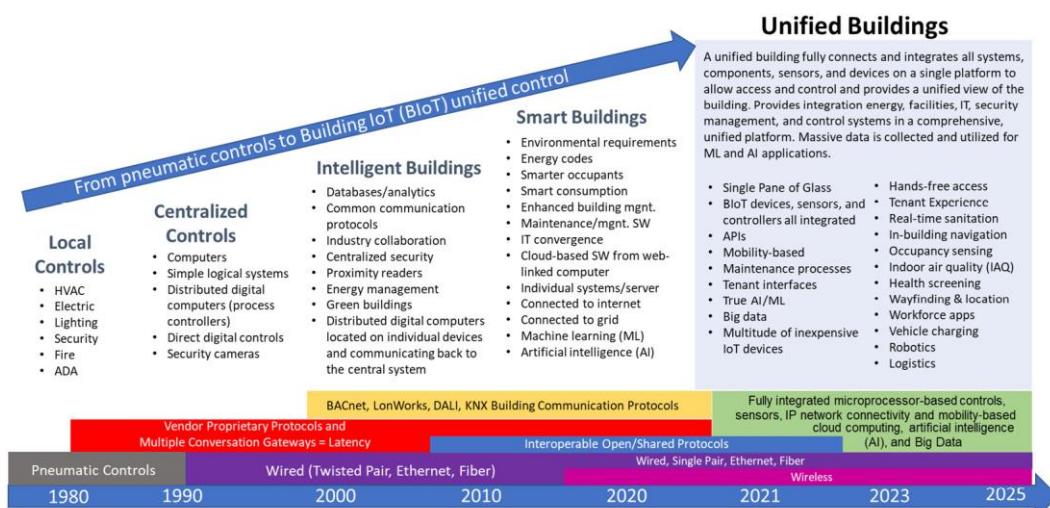
Figure 15.3 – 3D printing



**Figure 15.4 – Exoskeleton and robotic vest (sources: Clker and Scottish Construction Now)**



**Figure 15.5 – Intelligent learning**



**Figure 15.6 – Evolution to unified buildings**



Figure 15.7 – PNNL vision characteristics (image courtesy of PNNL)



Figure 15.8 – CSA Matter standard