

# **APPLICATIONS OF JIT IN SERVICE – PART 02**

### LEVEL THE FACILITY LOAD

#### FIRMS SYNCHRONIZE PRODUCTION WITH DEMAND

### **FOR EXAMPLE:**

- INTERNET SERVICE PROVIDERS (ISPS) CHARGE LESS IN THE NIGHT FOR THE INTERNET ACCESS
- THE ISP'S EXPERIENCE HEAVY LOADS DURING THE EVENINGS WHEN OFFICE GOERS AND THEIR CHILDREN RETURN HOME
- SO THEY OFFER SCHEMES WITH REDUCED RATES FOR BROWSING AT NIGHT

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### **ELIMINATE UNNECESSARY ACTIVITIES**

A STEP THAT DOES NOT ADD VALUE SHOULD BE ELIMINATED EXAMPLE: DEVELOPING A CHECKLIST OF EQUIPMENT REQUIRED BEFORE A SURGERY CAN REDUCE THE WAIT TIME IN STARTING A SURGERY

## **INTRODUCE DEMAND-PULL SCHEDULING**

DUE TO THE NATURE OF SERVICE AND CONSUMPTION, DEMAND-PULL SCHEDULING IS NECESSARY FOR A SERVICE BUSINESS