

### **APPLICATIONS OF JIT IN SERVICE – PART 01**

ORGANIZE
PROBLEMSOLVING GROUPS

UPGRADE HOUSEKEEPING **UPGRADE QUALITY** 

LEVEL THE FACILITY LOAD

ELIMINATE UNNECESSARY ACTIVITIES

INTRODUCE DEMAND-PULL SCHEDULING

## **APPLICATIONS OF JIT IN SERVICE – PART 01**

#### **ORGANIZE PROBLEM-SOLVING GROUPS**

- QUALITY CIRCLES CAN BE USED AS A PART OF STRATEGY TO IMPLEMENT NEW SERVICE PRACTICES
- DEVELOPING PROBLEM-SOLVING GROUPS IS SIMILAR TO THE CONCEPT OF QUALITY CIRCLES
- THESE GROUPS CAN LOOK FOR SOLUTIONS TO THE PROBLEMS IN THE SERVICE DELIVERY SYSTEM

### **APPLICATIONS OF JIT IN SERVICE – PART 01**

#### **UPGRADE HOUSEKEEPING**

ONLY NECESSARY ITEMS SHOULD BE KEPT IN THE WORK AREA EVERYTHING REQUIRED IS KEPT IN A STATE OF READINESS HOUSEKEEPING REDUCES THE TIME TAKEN TO COMPLETE AN ACTIVITY

# **UPGRADE QUALITY**

DEVELOPING RELIABLE PROCESS CAPABILITIES IS A WAY TO IMPROVE QUALITY

THE SERVICE ORGANIZATION SHOULD CONTINUOUSLY LOOK FOR WAYS TO IMPROVE THE QUALITY OF THEIR PROCESS