

HOW JIT HELPS MAINTAIN HIGH QUALITY?

JIT AIMS AT:

- ACHIEVING A HIGH LEVEL OF CONFORMANCE OF GOODS & SERVICES WITH THEIR SPECIFICATIONS
- REDUCING WASTE BY ELIMINATING SCRAP & REWORK
- ENCOURAGING WORKERS TO ACT ON THEIR OWN TO ENSURE THE QUALITY OF WORK

WHENEVER A QUALITY PROBLEM IS IDENTIFIED, THE PRODUCTION IS STOPPED & IT IS CONTINUED ONLY AFTER THE PROBLEM IS SOLVED

EXAMPLE: JIT @ GENERAL MOTORS

MANAGEMENT AT GM AUTHORIZED ITS WORKERS TO DISCONTINUE PRODUCTION BY PULLING A CORD IF THEY FACED ANY PROBLEM

THIS PRACTICE IS CALLED AS 'ANDON' IN JAPAN
STOPPING THE PRODUCTION LINE HAMPERS PRODUCTION
BUT GM MANAGEMENT WANTED HIGH QUALITY
BY EMPOWERING EMPLOYEES & MAKING THEM RESPONSIBLE, GM
REDUCED THE NUMBER OF SUPERVISORS BY 50%