



AUTOMATA

Technology Services LLC

Introduction

Meet Your Instructor

Lecture

Meet Your Instructor

- **Drew Smith**

- Founder of Automata Technology Services LLC.
- Apple Certified Support Professional and Apple Certified IT Professional.
- Over 25 Years of Experience Managing Apple Devices and Leading Information Technology Teams.
- Consulting, Training, Fractional CIO.
- Hobbies include music, films, and games. Have created a handful of iOS/watchOS games.



Course Structure

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Intro to Apple
Device
Support &
MDM/DMS
Framework

Federation &
Device
Assignment

Device
Management
Configuration
& Use

Code-Along
Exercises

Analytics &
Compliance

Fundamentals

Apple Business Manager

Deploying Intune

Class Projects

Ongoing Management

Microsoft Intune Free Trial

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Access to Microsoft Intune

- Microsoft offers a 30 day free trial of Intune.
 - Purchase a single seat of M365 Business Premium.
 - Use your organization's Intune License.
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- Note: You also need access to Apple Business Manager (or Apple School Manager).

Technical Requirements

Lecture

Knowledge Pre-ReqS

- Recommend a decent amount of experience *using* Apple devices including iPhone, iPad, Mac, and others.
- Apple Certified Support Professional (SUP-202X) and Apple Certified IT Professional (DEP-202X) are helpful, but not required.
- General understanding of common commuting terms including Desktop PC Hardware, Networking, Security, and Server-Client concepts.
- Some experience with Microsoft Azure / Entra ID is also a plus.

Technical Requirements

- Apple School Manager or Apple Business Manager Access.
- Microsoft Intune — [Free Trial Available](#).
- Mac capable of running macOS 26 Tahoe (preferably Apple Silicon).
- iOS device capable of running iOS 26 or iPadOS 26.
- Apple Configurator for both Mac and iPhone — [free downloads from the App Store\(s\)](#).
- Internet Access, Apple Account with App Store capabilities.
- *Recommended: Microsoft Azure Entra ID*.
- *Optional: Apple Remote Desktop (for Mac)*.