

# **Mastering Scrum: Scrum Master Tips and Tricks**





- It is your prerogative as the scrum master to grab as many chances to improve as you possibly can

A white spiral-bound notebook and a pen are resting on a yellow surface. The notebook is open, showing two blank, lined pages. A pen lies diagonally across the pages. The background is a solid yellow.

**The following is a list of techniques you can  
use to aid your Scrum Mastership journey**

# Have the Desire to Know More



- Have the intrinsic motivation to know more because this is the only way to improve your team's performance

# Have the Desire to Know More



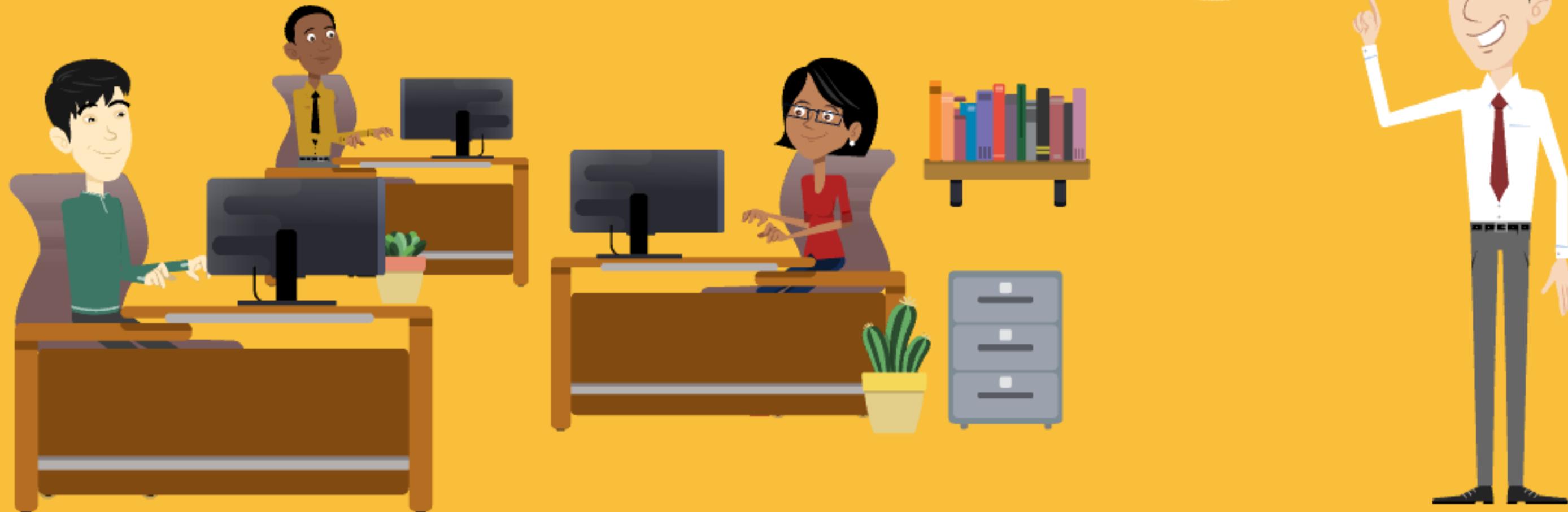
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# Get To Know Everything Scrum

Inside out knowledge of scrum is not only a big plus, it is a prerequisite to being an effective scrum master



# Get To Know Everything Scrum



I suggest you start with the **Scrum Guide**

# Join Online Forums



# Join Online Forums

If you join the scrum.org community,  
you will get a wealth of information.



# Facilitate and Collaborate

✓ Collaborator and facilitator

✗ Commander or controller

✓ Guide the team

✗ Not lead them

Do not put them under a lot of pressure; just enough of it



# Promote Maximum Value



- You can achieve that goal by encouraging team members to be as scrummy as they possibly

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# Practice Patience



**Patiently do what you have to do and give the team time to learn from you as you embody the principles of Agile**

# Practice Patience



**Do not expect a miracle or for new-to-scrum teams to know everything about it in a week. It will take time**

# Challenge and Be Challenged



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# Learn To Coach the Team



**✗ Do not take over team members meetings**

**✗ Do not do their work for them**

# Learn To Coach the Team



**✗ Do not take over team members meetings**

**✗ Do not do their work for them**

**✓ They should come to you for guidance**

# Communicate Effectively



It is your right as stated by your role to ensure  
that nothing interferes with the sprints



# Communicate Effectively



**Communication is not only getting your mind across, it  
is also being mindful of your choice of words**

# Encourage Communication



- How team members communicate or fail to communicate with each other can make or break team spirit

# Encourage Communication



**The daily scrums are the ideal place for that; encourage team members to utilize them**

# Prove the Benefits of Scrum



**Be firm in what you know to be the scrum way and  
refrain from ideas that contravene the scrum way**

# Prove the Benefits of Scrum



**Do not be a 'do as I say and not as I do' scrum master.**

# Be On the Same Page with the Product Owner



# Be On the Same Page with the Product Owner



# In Summary

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- Have the Desire to Know More
  - Get To Know Everything Scrum
  - Join Online Forums
  - Facilitate and Collaborate
  - Promote Maximum Value
  - Practice Patience
  - Challenge and Be Challenged
  - Learn To Coach the Team
  - Communicate Effectively
  - Encourage Communication
  - Prove the Benefits of Scrum
  - Be On the Same Page with the Product Owner