

# **RPA – What it is and how it works**

---



## What is RPA?

# Robotic Process Automation (RPA)



### What is 'Robotic Process Automation (RPA)'

Robotic process automation (RPA) refers to software that can be easily programmed to do basic tasks across applications just as human workers do. The software robot can be taught a workflow with multiple steps and applications, such as taking received forms, sending a receipt message,

...

...

...

...

...

...

...

Robotic Process Automation (RPA) technology reduces labor-intensive processes by imitating

Robotic process automation (**RPA**) is the application of technology that allows employees in a company to configure computer software or a “robot” to capture and interpret existing applications for processing a transaction, manipulating data, triggering responses and communicating with other digital systems.

required humans to perform. These tasks can include queries, calculations and maintenance of records and transactions.



## What is RPA?

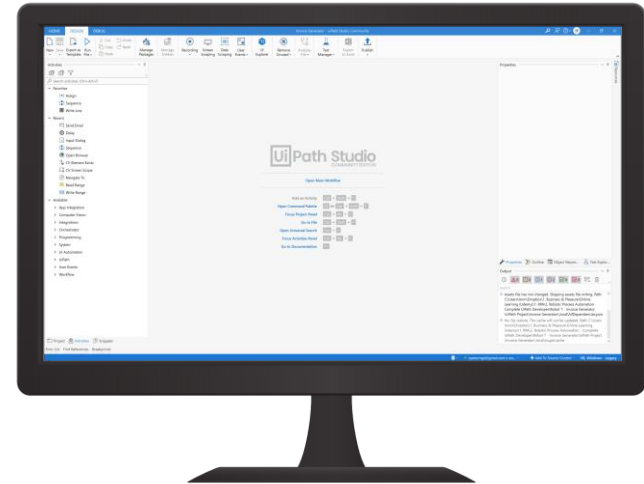
---

software  
manual activities  
repetitive  
tasks



## What is RPA?

“Computer-coded  
**software** that automates  
**manual activities** by  
performing **repetitive**  
rules-based **tasks**”





## How does it work?

---



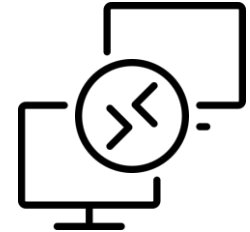
It **replicates**  
human  
interactions



It operates in the  
**User Interface  
layer (GUI)**



It **reads**  
**applications**



Can be  
**implemented** at  
the desktop or in  
a virtual  
environment