

## QUIZ 4 - RPA Center of Excellence (CoE)

In the Robotic Operating Team, what role can be described as the process Subject Matter Expert in charge of creating the process definitions and process maps used for automation (in cooperation with the RPA developer), as well as help out on identifying processes for the automation pipeline?

- 1) The RPA Change Manager
- 2) The RPA Business Analyst(s)
- 3) The RPA Project Manager
- 4) The RPA Sponsor

In the Robotic Operating Team, what is the high-level role description of the RPA Solution Architect?

- 1) "The role who will manage, orchestrate and control the virtual workforce as part of the operational environment. Their focus is on continuously improving robotic operational performance and resource allocation, by exploiting the advanced reporting and analytical tools within the Robotic Process Automation Solution"
- 2) "The role in charge of the infrastructure support for server installations and troubleshooting"
- 3) "The role acting as the first line of assistance for the RPA solution in deployment, in case of any issues"
- 4) "The role who define the architecture of the RPA solution and oversee it end-to-end, assisting both in the development and in the implementation phases. The role select the appropriate set of technological tools and features and ensures the alignment of the solution with enterprise guidelines"

Which alternative is NOT one of the three key areas of the Governance Model presented in the former lecture?

- 1) Operating Technology
- 2) Operating Strategy
- 3) Operating Model
- 4) Operating Enablers

From which of the three key areas of the Governance Model is the key question "How does process automation align with your current digital strategy?" important to ask and answer?

- 1) Operating Strategy
- 2) Operating Model
- 3) Operating Enablers