Step 5: Monitoring and Continuous Improvement

Step 1:
Identify, evaluate
and prioritize
processes

Step 2:
Describe
process(es)

Step 3:
Design, develop
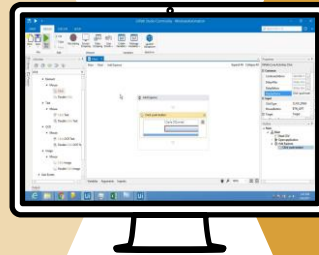and test

Step 4:
Implement
process(es)

Step 5:
Monitoring and
Continuous
Improvement

Monitoring and Continuous Improvement

Monitoring

- Ensure the process runs smoothly and that the output is correct
- Check robot logs and reports
- Measure KPIs
- Check dashboards
- Make non-critical and minor adjustments

Continuous Improvement

1) Identify process improvements
2) Evaluate process improvement proposals
3) Establish a backlog of changes to be made to the process
4) Prioritize what changes to make first
5) Implement changes