

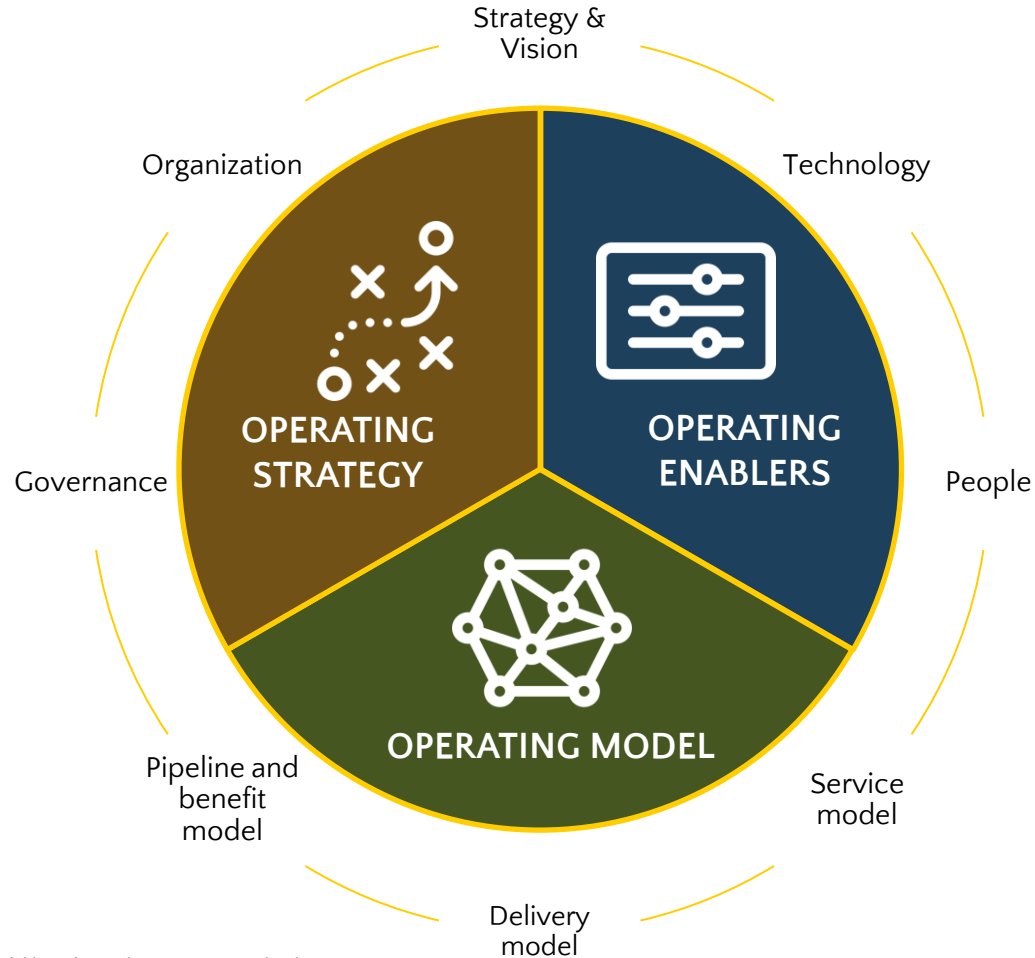
Create an RPA Center of Excellence (CoE)

Part 2



2) Articulate an effective governance model

- ② Guidelines and templates for assessment, design, development and deployment
- ② Assigning roles & accountability
- ② Ensure good collaboration and communication





Strategy & Vision

Organization

Governance



Pipeline and Benefit Model

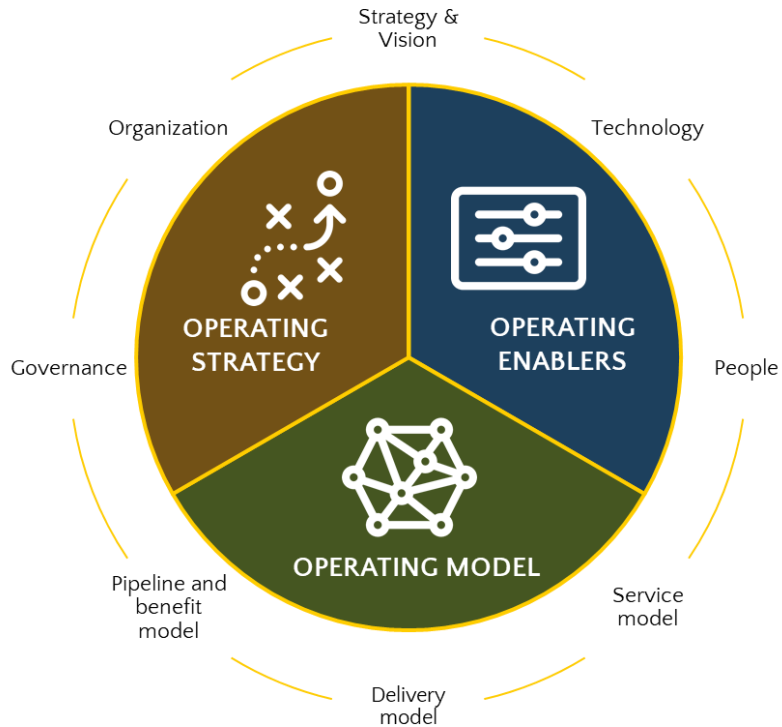
Delivery Model

Service Model



People

Technology



• OPERATING STRATEGY

- How does process automation align with your current digital strategy?
- What is the optimal organizational design to support delivery of automation capabilities?
- What does an effective governance structure look like?

• OPERATING MODEL

- How are opportunities assessed and pipeline prioritized?
- How do we effectively deliver on our automation strategy?
- How do we monitor and continuously improve automated processes?

• OPERATING ENABLERS

- Which roles and responsibilities are required to operate efficiently and where in the organization are these found?
- What does a scalable, minimum maintenance technical environment look like?



3) Launch CoE and scale!

