



Critical Success Factors

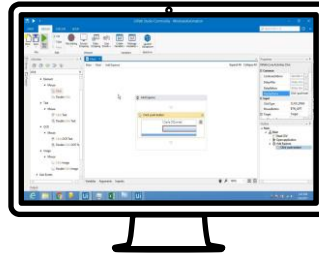


Critical success factors when starting out with RPA

Choose the right vendor
Select a vendor that meets your organization's requirements

Understand the value prop
Prioritize processes suitable for automation that realizes the most value

Manage expectations
Get to know the technology and the opportunities that RPA represents



Establish an RPA center of Excellence (CoE)
CoE are ensuring that best practices are enforced

Involve IT
Close collaboration between IT and business is essential

Project governance
Is necessary to implement RPA, handle changes, update and manage processes and control communication