

QUIZ 3 – RPA PILOTING AND IMPLEMENTATION

Which is NOT one of the five high-level steps for piloting RPA in your enterprise?

- 1) Describe process(es).
- 2) Implement process(es).
- 3) Identify, evaluate and prioritize processes.
- 4) Business case approval.
- 5) Design, develop and test.
- 6) Monitoring and Continuous Improvement

True or false: All other things being equal - processes requiring a lot of data cleansing will make the robot delivery duration shorter.

- 1) True
- 2) False

True or false: All other things being equal - structured, digital data in limited forms will reduce process complexity and delivery time; while unstructured data in unlimited forms will increase process complexity and delivery time.

- 1) True
- 2) False

A Process Definition Document (PDD) should at least contain the following:

- 1) Process facts, process flow description (AS-IS), process key contacts, Business Area/Department affected (by the automation) and IT systems (used in the process).
- 2) Process flow description (AS-IS), IT systems (used in the process), process exceptions, Business Area/Department affected (by the automation) and Process facts.
- 3) IT systems (used in the process), process flow description (AS-IS), process password and user credential policies, process exceptions and Business Area/Department affected (by the automation)

Acceptance testing should be done to:

- 1) Verify whether the end-to-end process flow is as per the business requirements or not and if it is as per the needs of the end user(s).
- 2) Test the process to ensure that the business process output is successfully produced. This type of testing focuses only on the output to check if it is as per the business requirement or not.
- 3) Test each and every component of the automated solution step-by-step.

What is a cron expression?

- 1) A cron expression is a technique in which a computer program extracts data from human-readable output coming from another program.
- 2) A cron expression stores the attributes of a graphical user interface (GUI) element and its parents, in the shape of an XML fragment.
- 3) A cron expression is a string that describes individual details of a schedule to execute some routine

What is the period directly after implementing an automated process called? In this period, we closely monitor the functioning of the implemented process to ensure it runs smoothly and that the process output is correct and according to business requirements.

- 1) Runtime
- 2) Continuous improvement
- 3) Hypercare