

**LECTURE** 

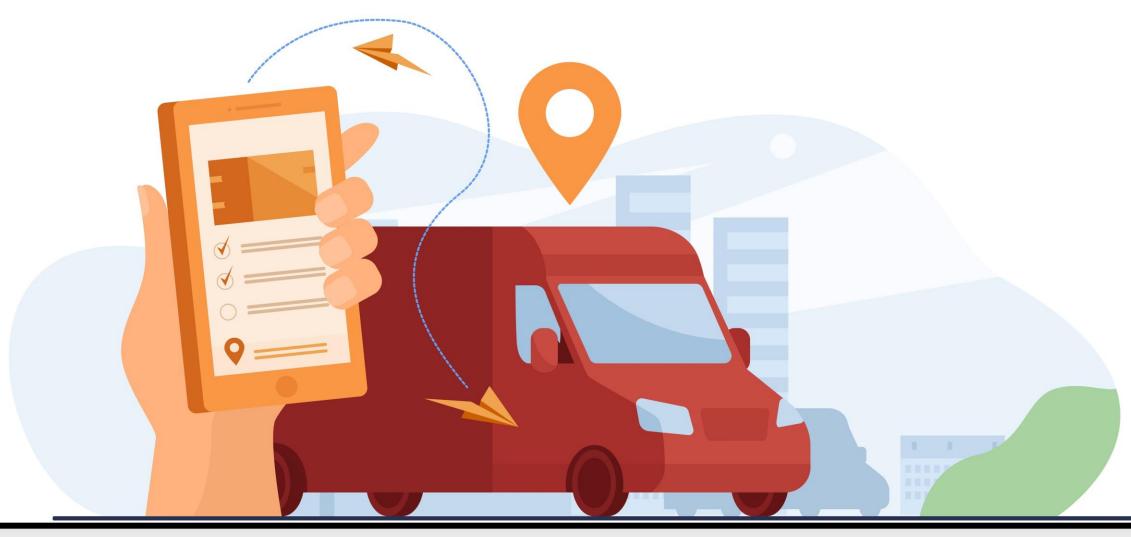
## WHAT IS LEAN & KAIZEN?

**SIX SIGMA WHITE BELT** 





FOCUSED ON ELIMINATING WASTE FROM A BUSINESS PROCESS



SHORTENS THE TIMELINE BETWEEN THE CUSTOMER ORDER AND THE SHIPMENT BY ELIMINATING WASTE



ANY ACTIVITY IN A PROCESS THAT ADDS VALUE FROM THE CUSTOMER'S PERSPECTIVE





ANY ACTIVITY THAT THE CUSTOMER IS NOT WILLING TO PAY FOR

## **WHAT IS KAIZEN?**

**ACRONYM OF TWO JAPANESE WORDS: KAI AND ZEN** 

IT MEANS "CHANGE FOR THE BETTER"

## DEFINED AS ANY IMPROVEMENT IDEA IN AND AROUND THE WORKPLACE

## SMART GROWTH HACKS

**DEDICATED TO YOUR CAREER SUCCESS**