

KEY LEARNINGS: CONTINUOUS IMPROVEMENT (KAIZEN)

1. Why Continuous Improvement Matters

- You fix a process, eliminate waste, and reduce defects—but what happens next?
- Without ongoing maintenance, problems creep back in, like a messy house after cleaning.
- Solution? Kaizen—small, daily improvements that prevent major breakdowns.

2. What is Kaizen?

- Kaizen = Continuous Improvement.
- Instead of waiting for a big problem, fix small issues daily.
 - Example:Instead of deep-cleaning a messy house once a month → tidy up a little every day.
 - o Instead of overhauling a broken system → make gradual tweaks before it fails.
- Kaizen keeps systems smooth and efficient over time.

3. Kaizen and Six Sigma: A Perfect Team

- Six Sigma = Fixes big problems using data.
- Kaizen = Maintains progress with small, daily refinements.
 - o Together? Six Sigma is the superhero who defeats inefficiencies.
 - Kaizen is the sidekick who ensures improvements stick.

4. Why is Kaizen So Powerful?

- Prevents problems before they escalate (small fixes stop big breakdowns).
- Encourages a culture of continuous improvement (everyone contributes to making things better).
- Makes change manageable (small adjustments instead of overwhelming overhauls).



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5. Kaizen in Action: Real-World Impact

- Toyota: Uses Kaizen to improve assembly line efficiency daily.
- Amazon: Streamlines warehouse and delivery systems with continuous tweaks.
- Hospitals: Reduce medical errors by refining procedures in small, ongoing steps.

6. The Takeaway: A Mindset, Not Just a Method

- Kaizen isn't just about fixing things—it's about a mindset.
- Every team member, every day, should ask: "What can we do better?"
- Small, steady improvements create lasting success.

7. What's Next? The Big Question

- If Kaizen keeps processes smooth, what happens when unexpected problems appear?
- How do businesses react, adapt, and innovate in real-time?
- The answer lies in Lean Thinking—and that's where we're headed next!