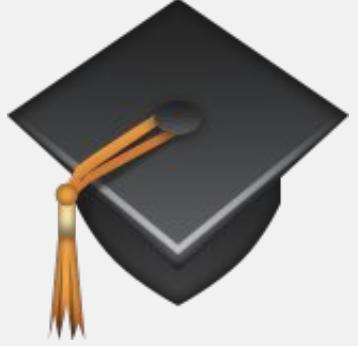




Theory

01 | Start & End Event



Theory

01 | Start & End Event

02 | Activity



Theory

01 | Start & End Event

02 | Activity

03 | Exclusive Gateway



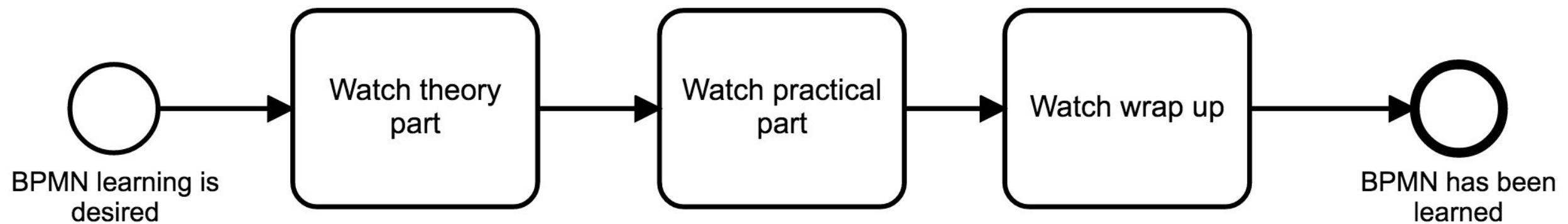
Theory

01 | Start & End Event

02 | Activity

03 | Exclusive Gateway

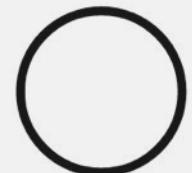
04 | Pool & Lanes



BPMN Theory

process camp

Start & End Event



Start Event



End Event

- The Start Event triggers the process
- The End Event defines the state that terminates the process

Activity

Activity

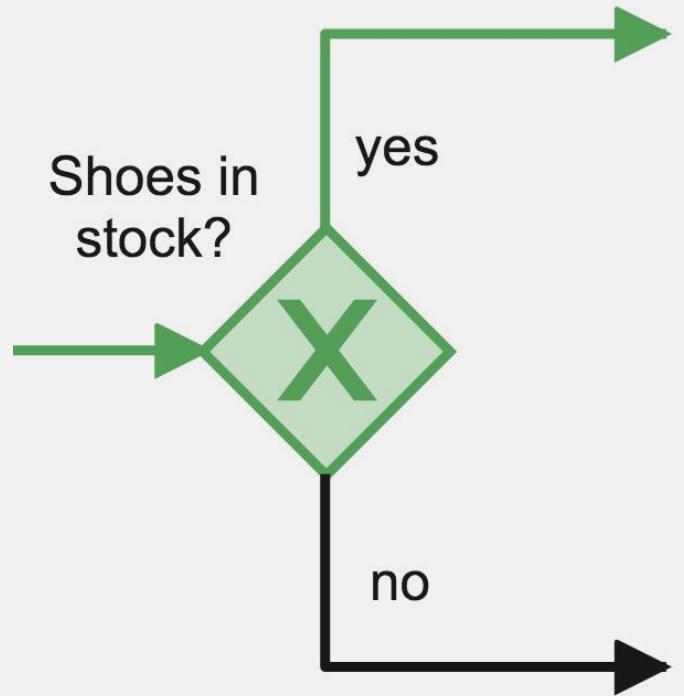
- An activity or task is a unit of work – the job to be done

Exclusive Gateway



- Defines a decision point

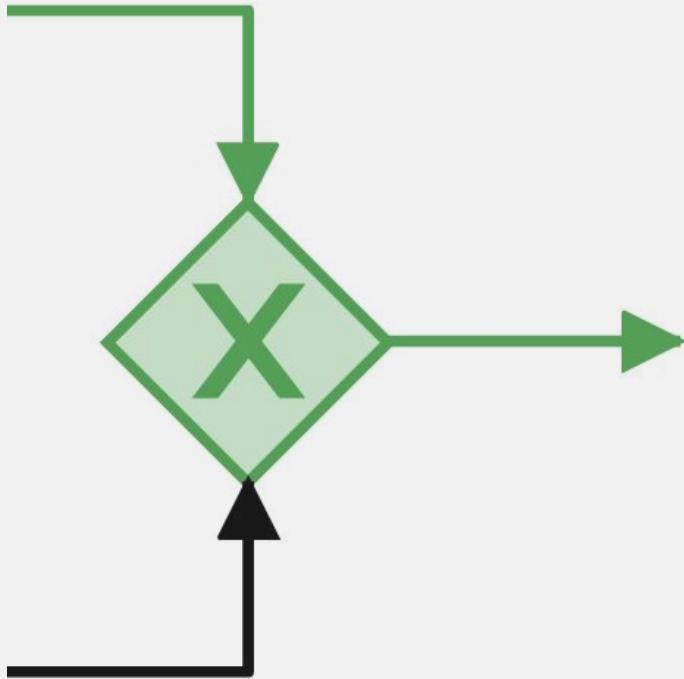
Exclusive Gateway



- Only one path can be taken

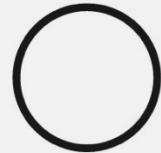
Exclusive Gateway

[closing]

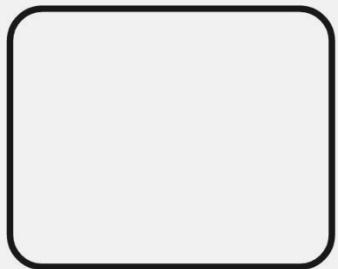


- Connects branches
- No logic involved

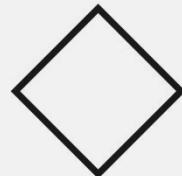
The Three Core Objects



Events

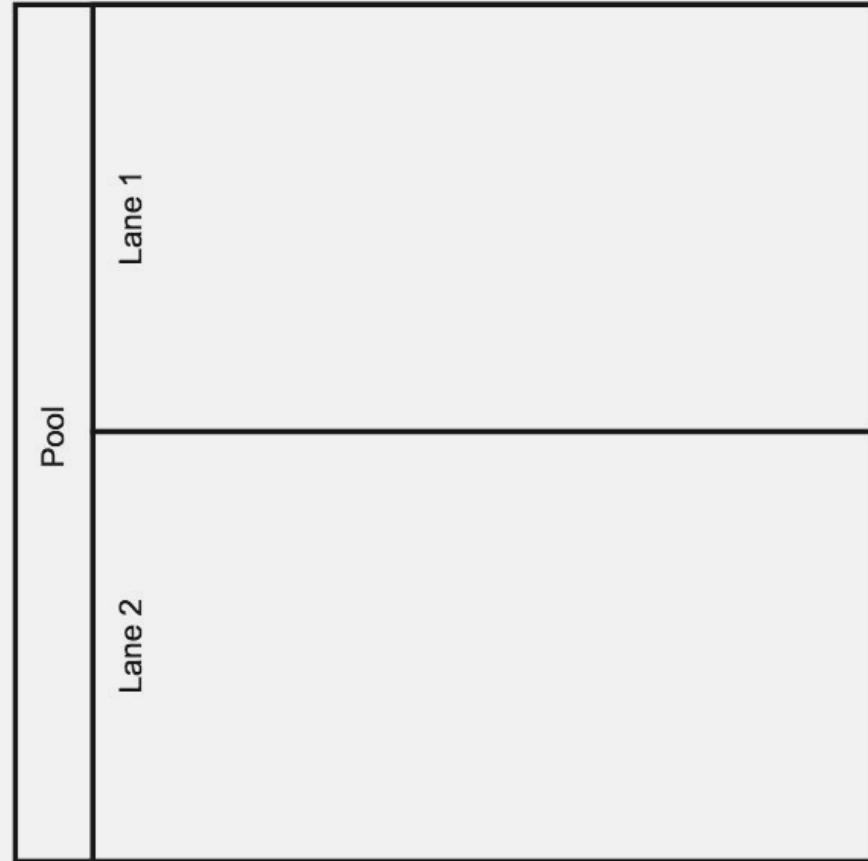


Flow
Objects



Gateways





Pools and Lanes

- Pools and lanes represent responsibilities for activities in a process
- Lanes subdivide pools (roles, departments, systems).

BPMN Applied





The Shoe Store

Real Business Process – All New Concepts Applies



It's Max's first week
as a shop assistant.

process camp



One of Max's
customers can't find
the right shoe size!

process camp



Max wonders how to
solve the situation.

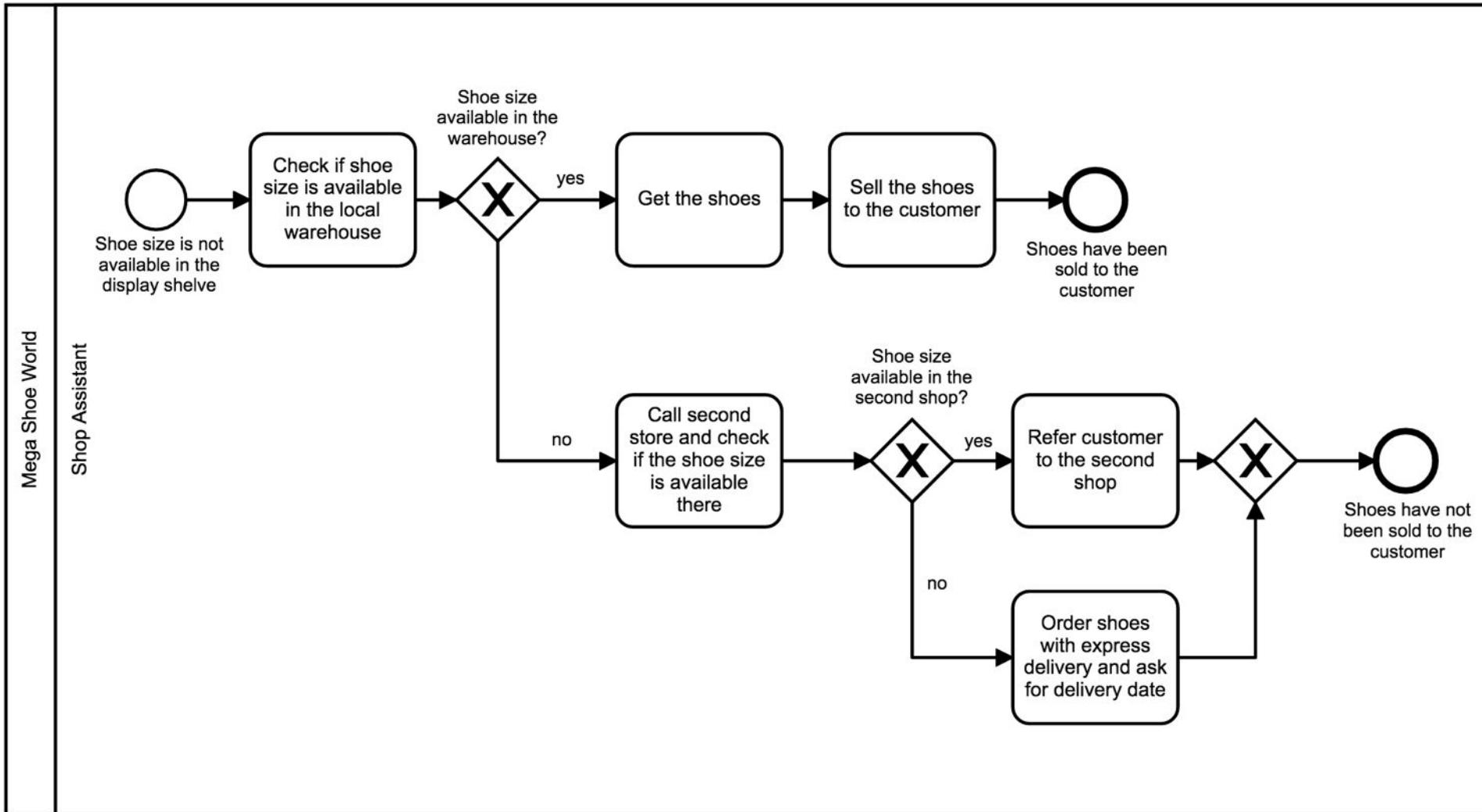
process camp



Max decides to look
at the business
process!

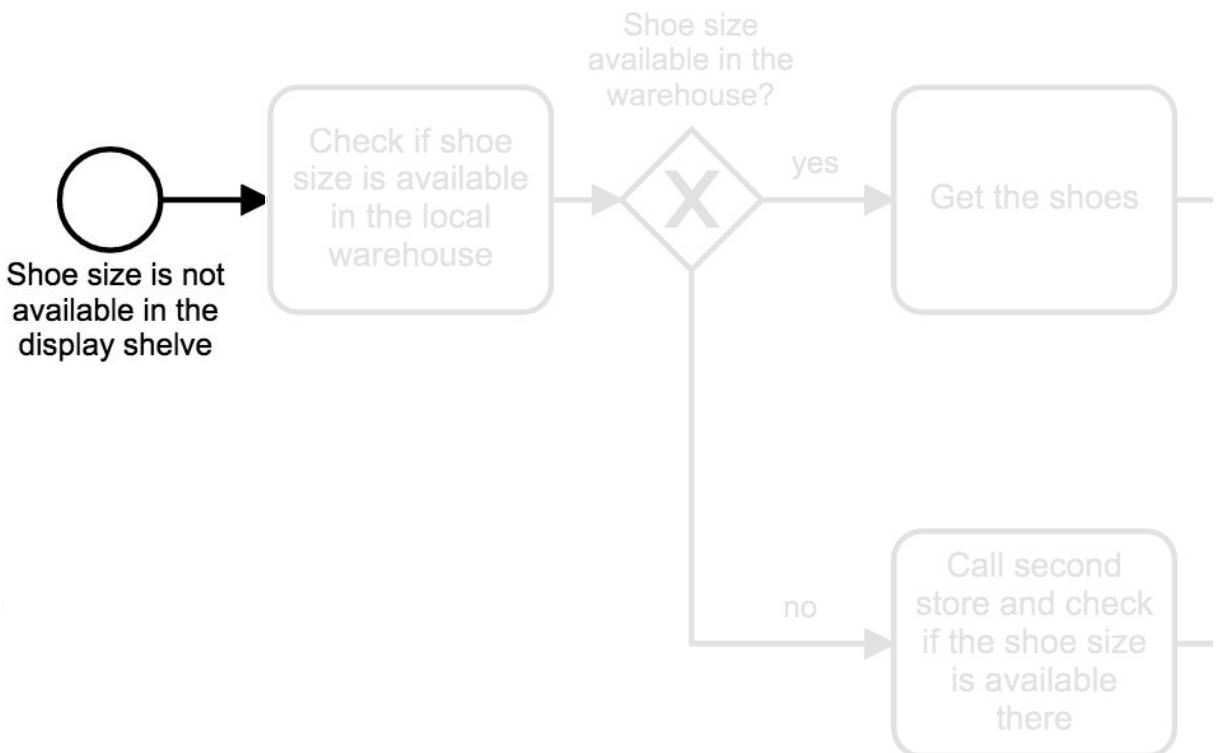
process camp

Missing Shoe Size Process



Mega Shoe World

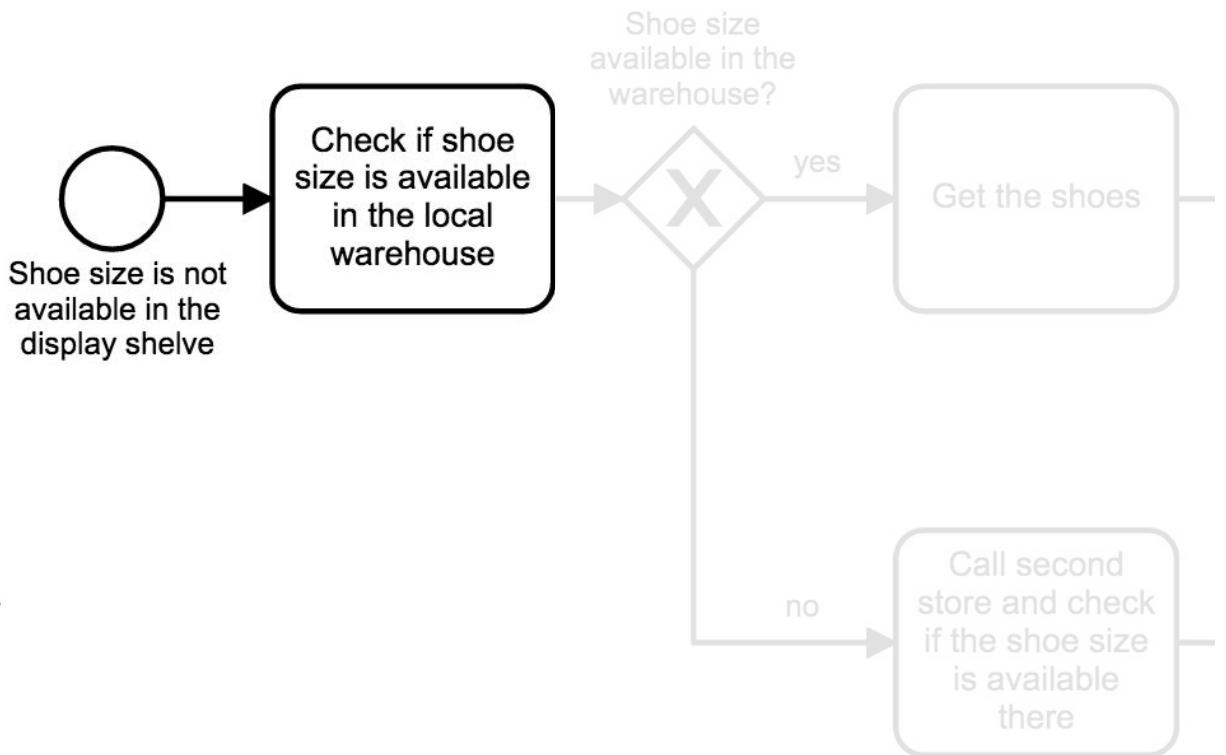
Shop Assistant



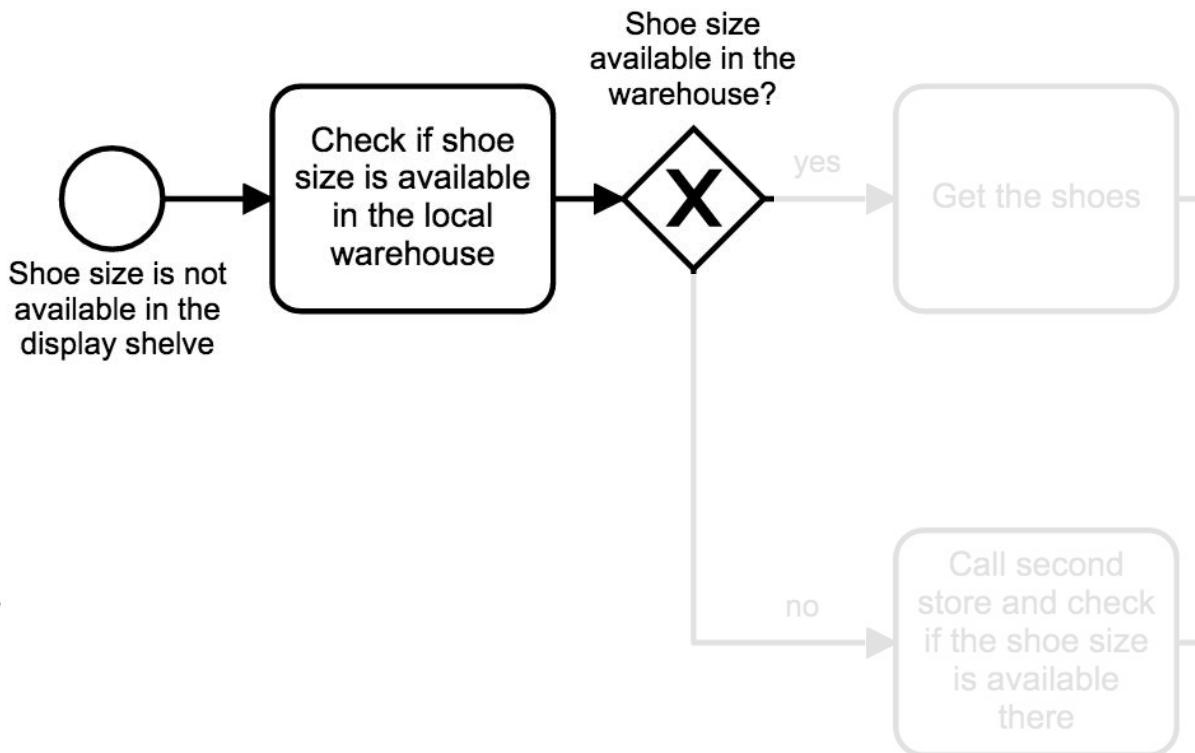
process camp

Mega Shoe World

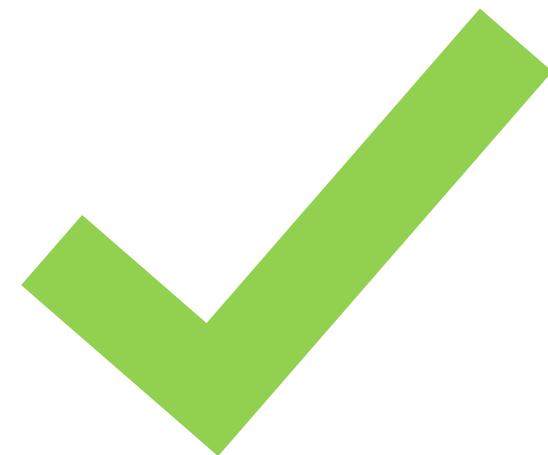
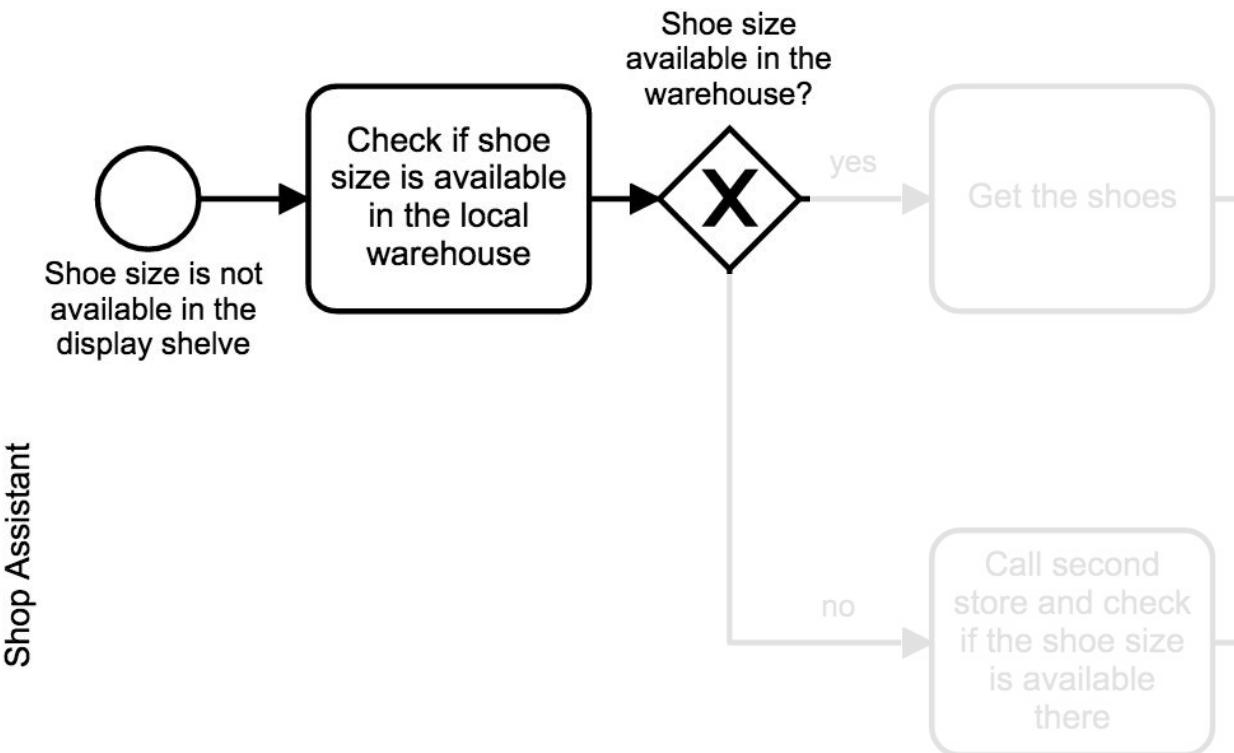
Shop Assistant



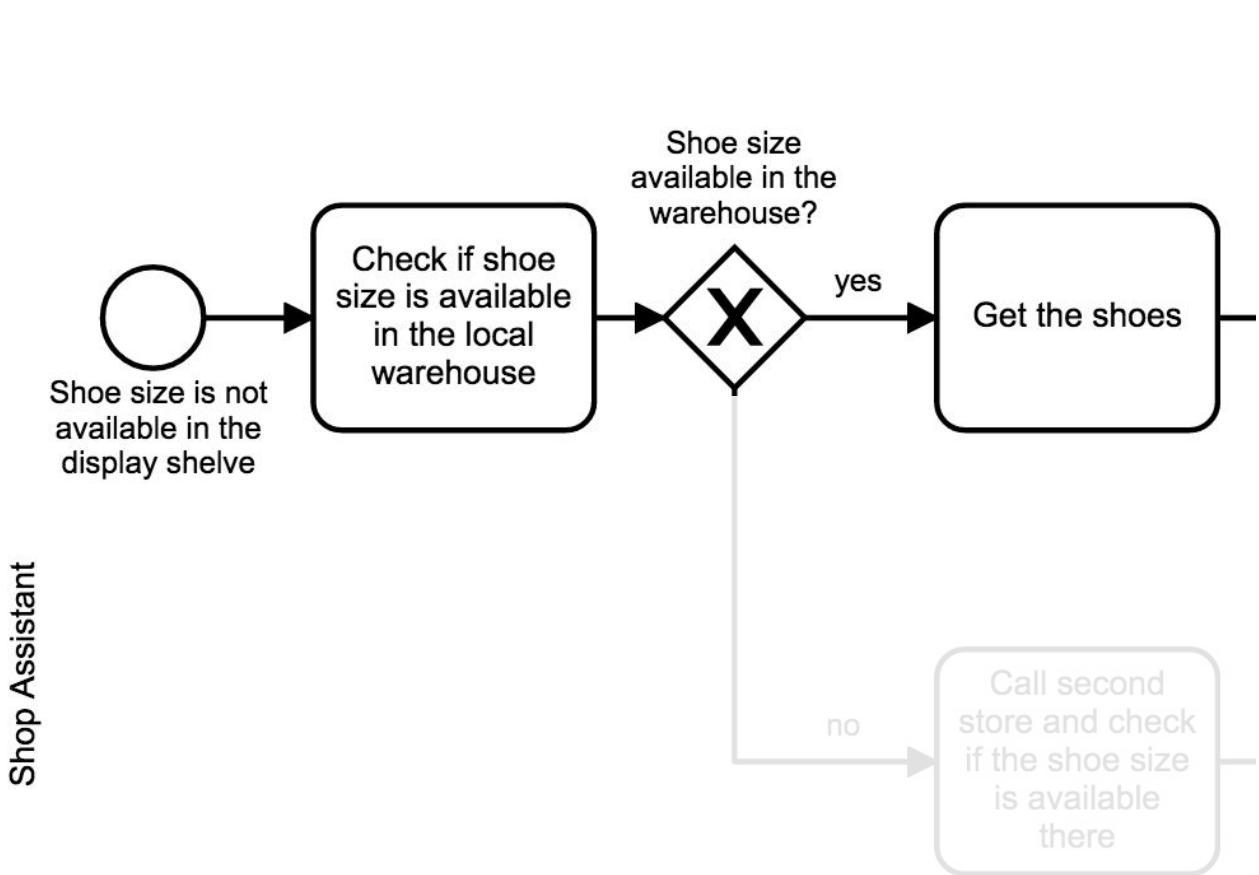
process camp

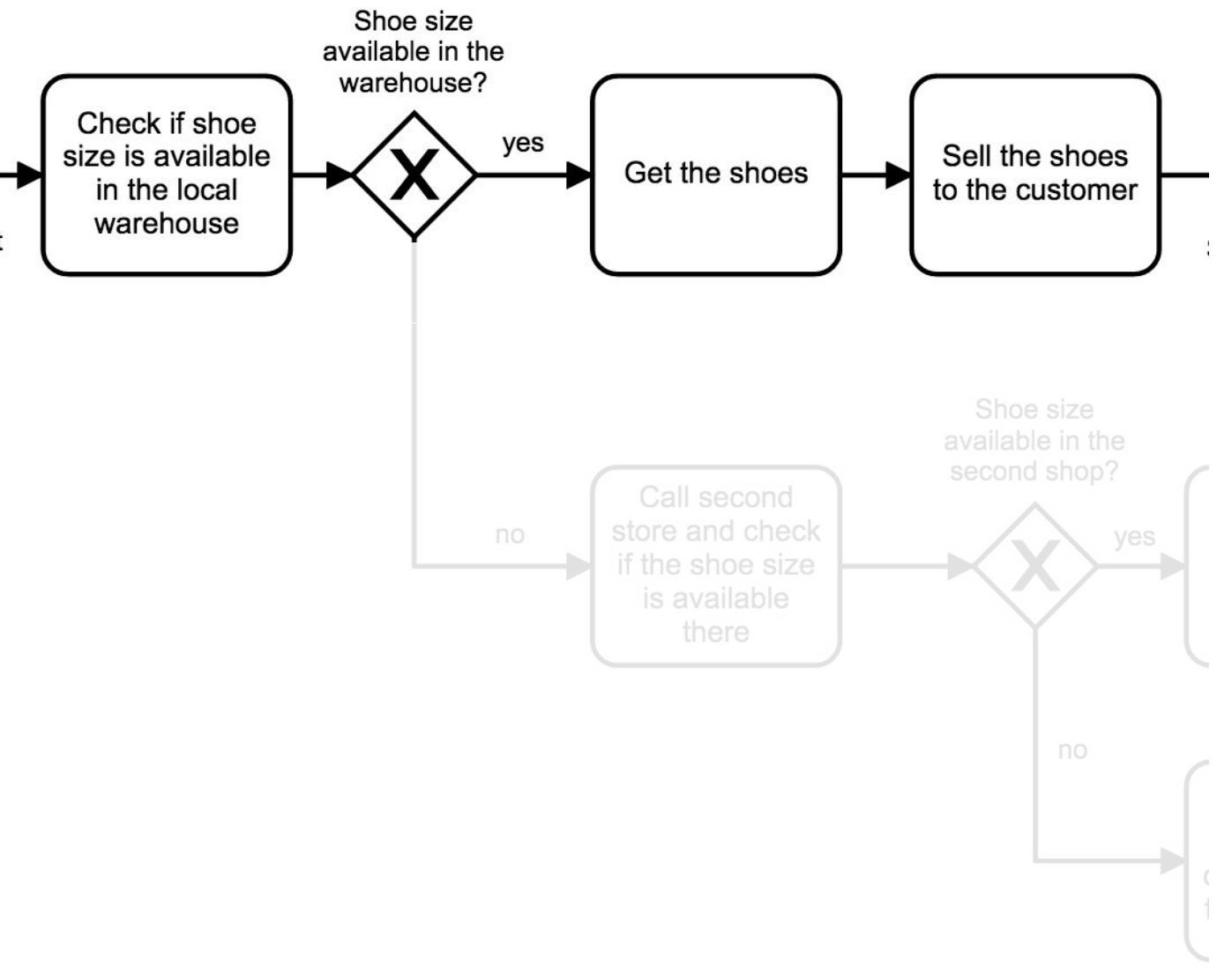


Mega Shoe World

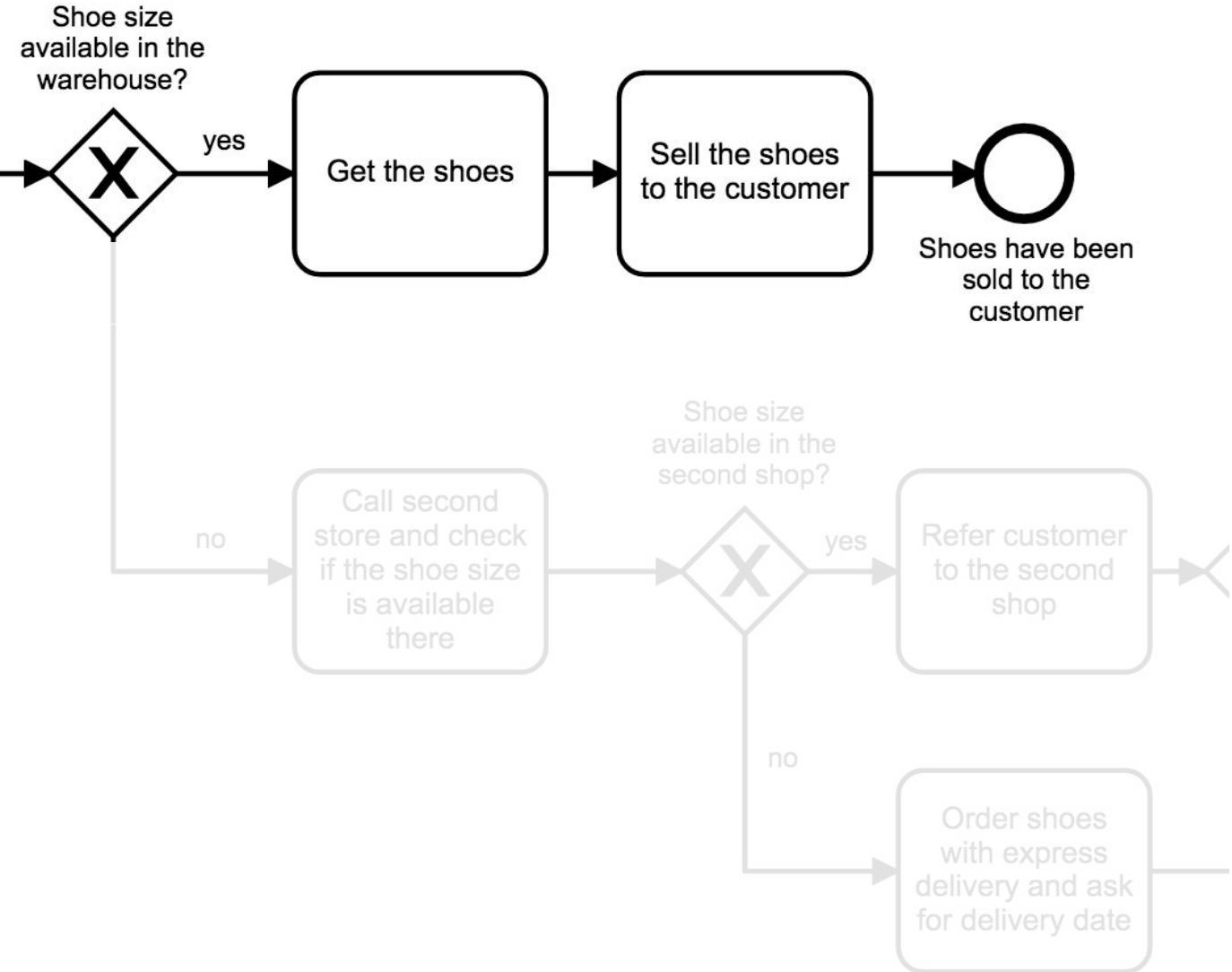


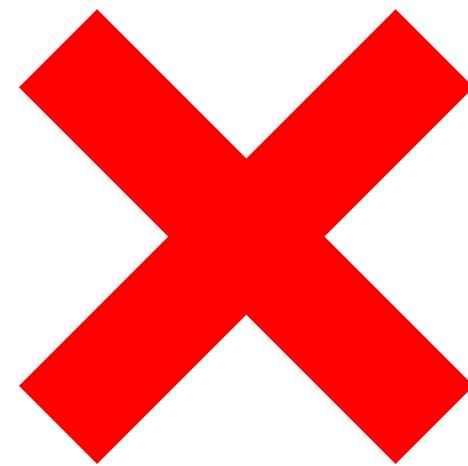
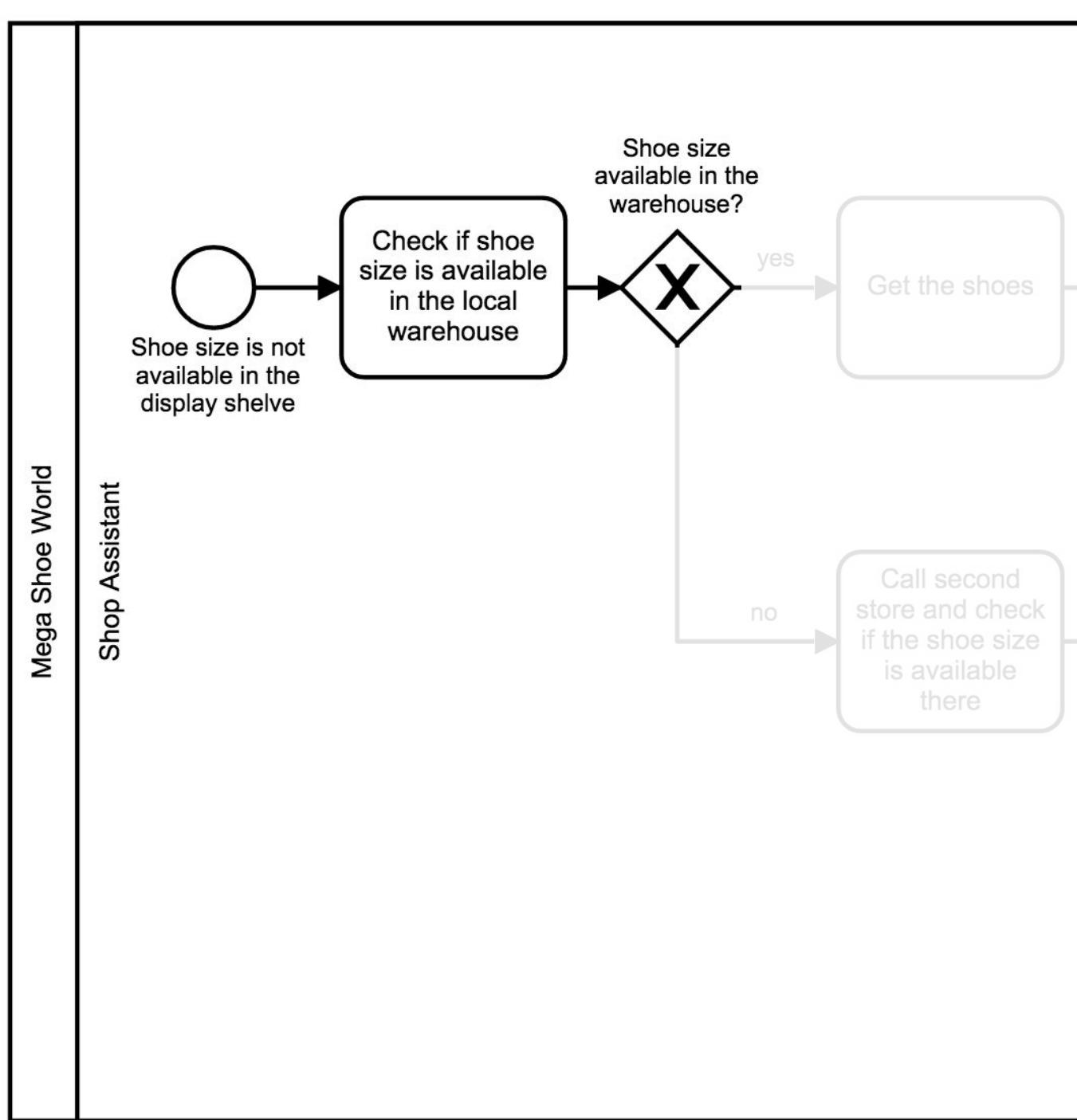
Mega Shoe World





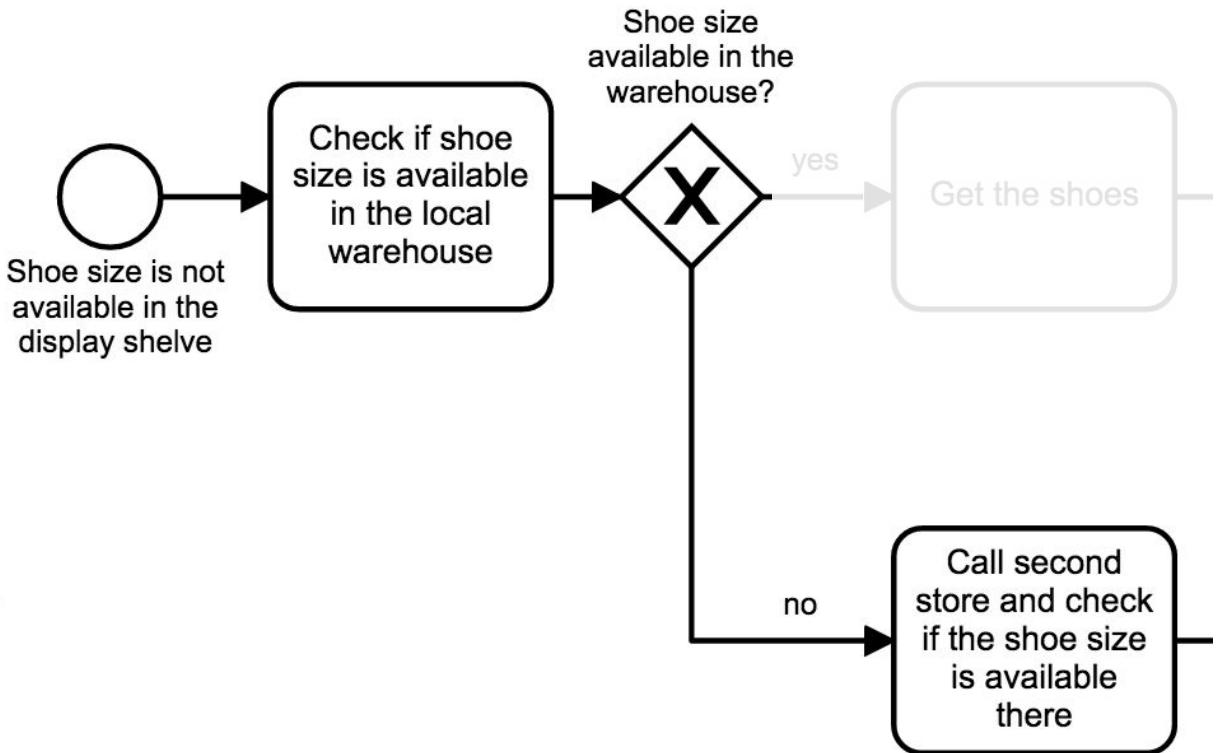
process camp

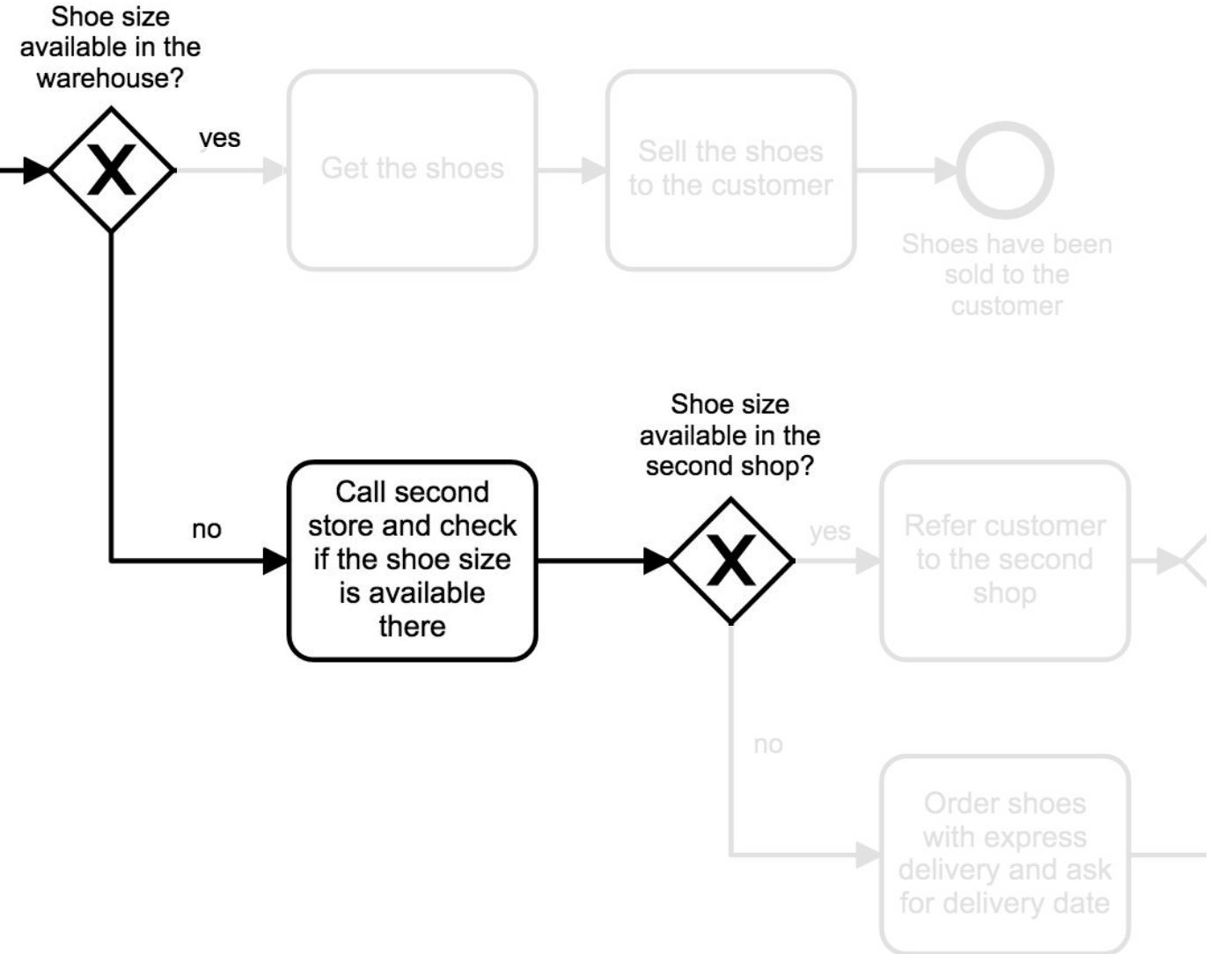


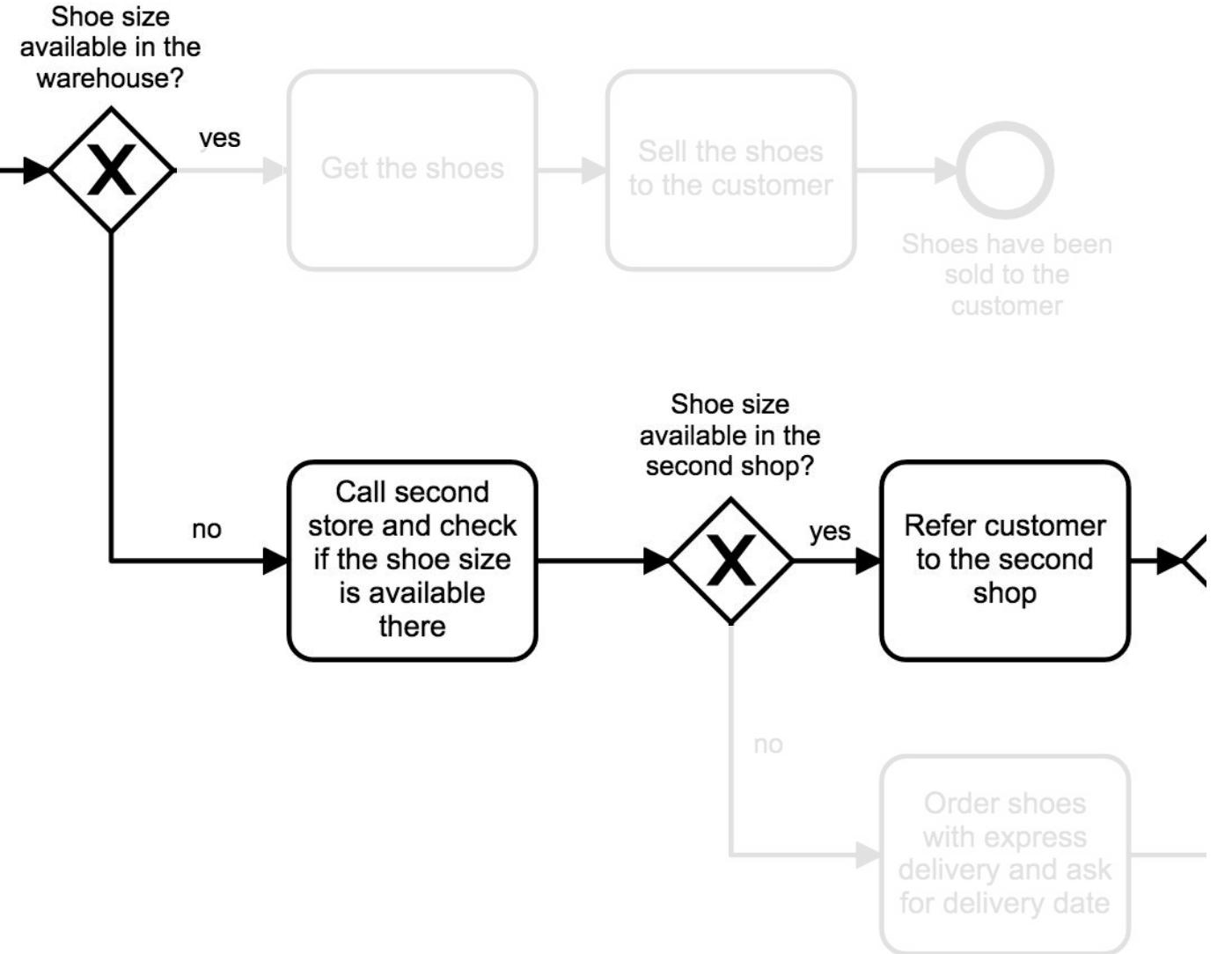


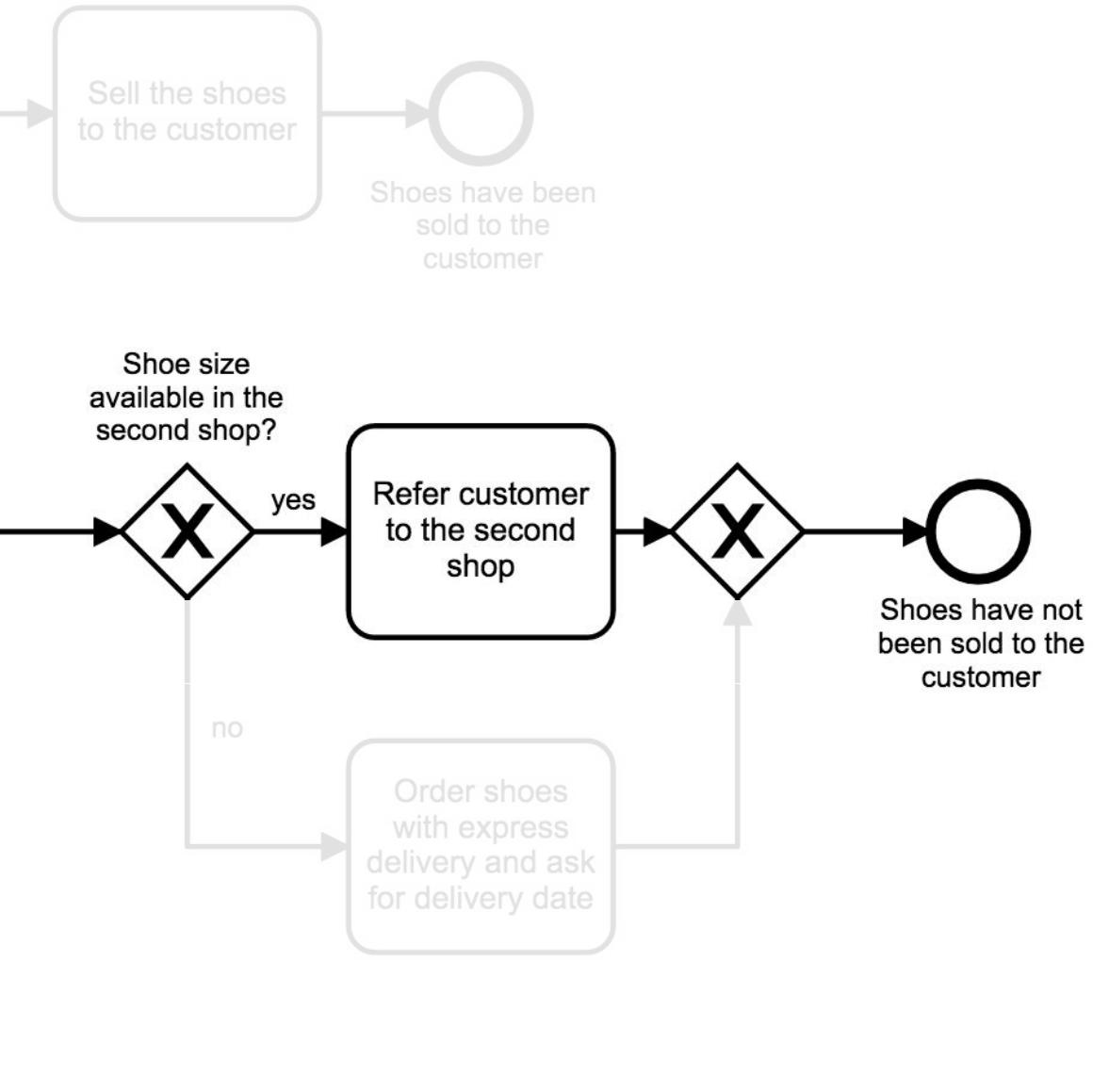
Mega Shoe World

Shop Assistant

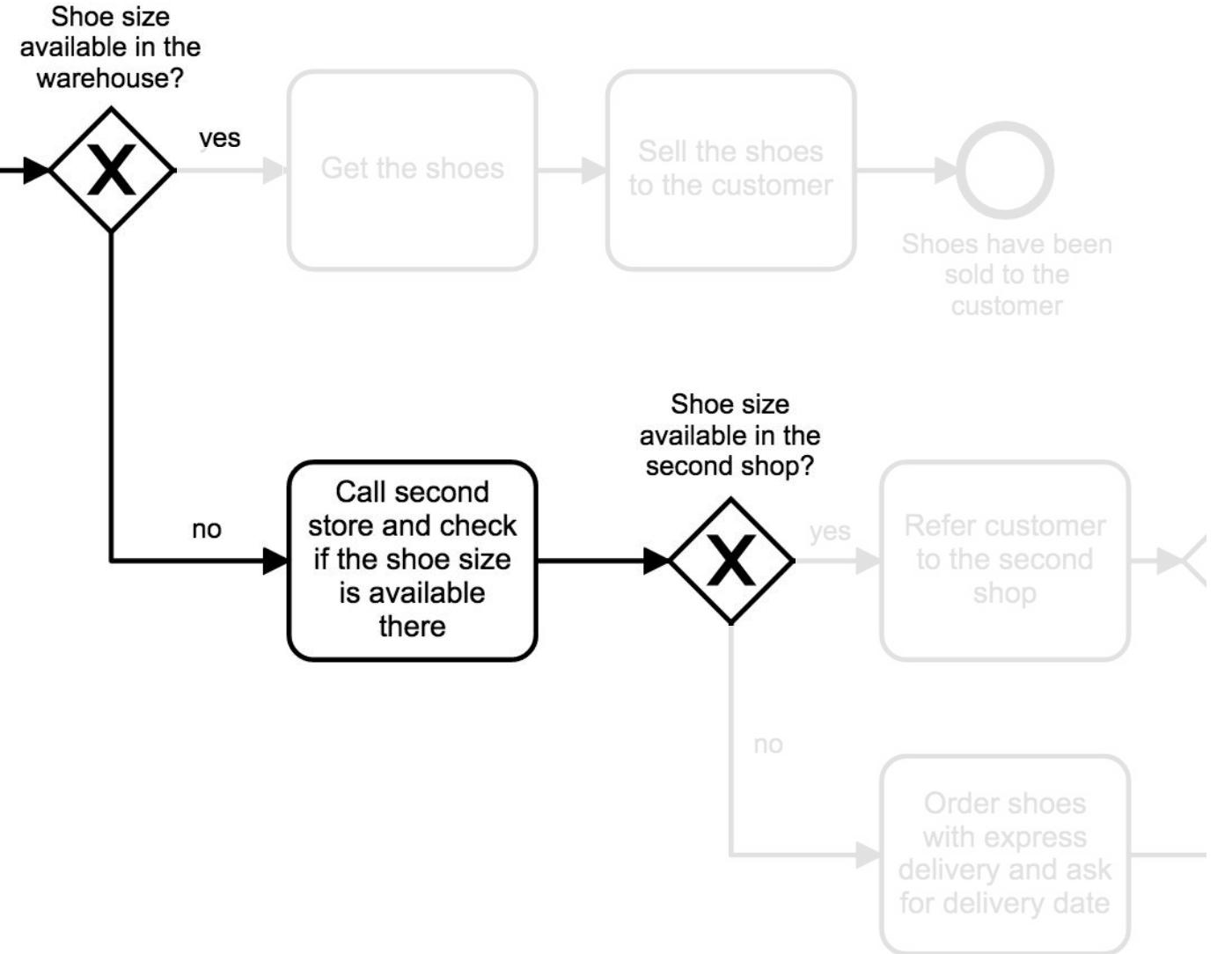


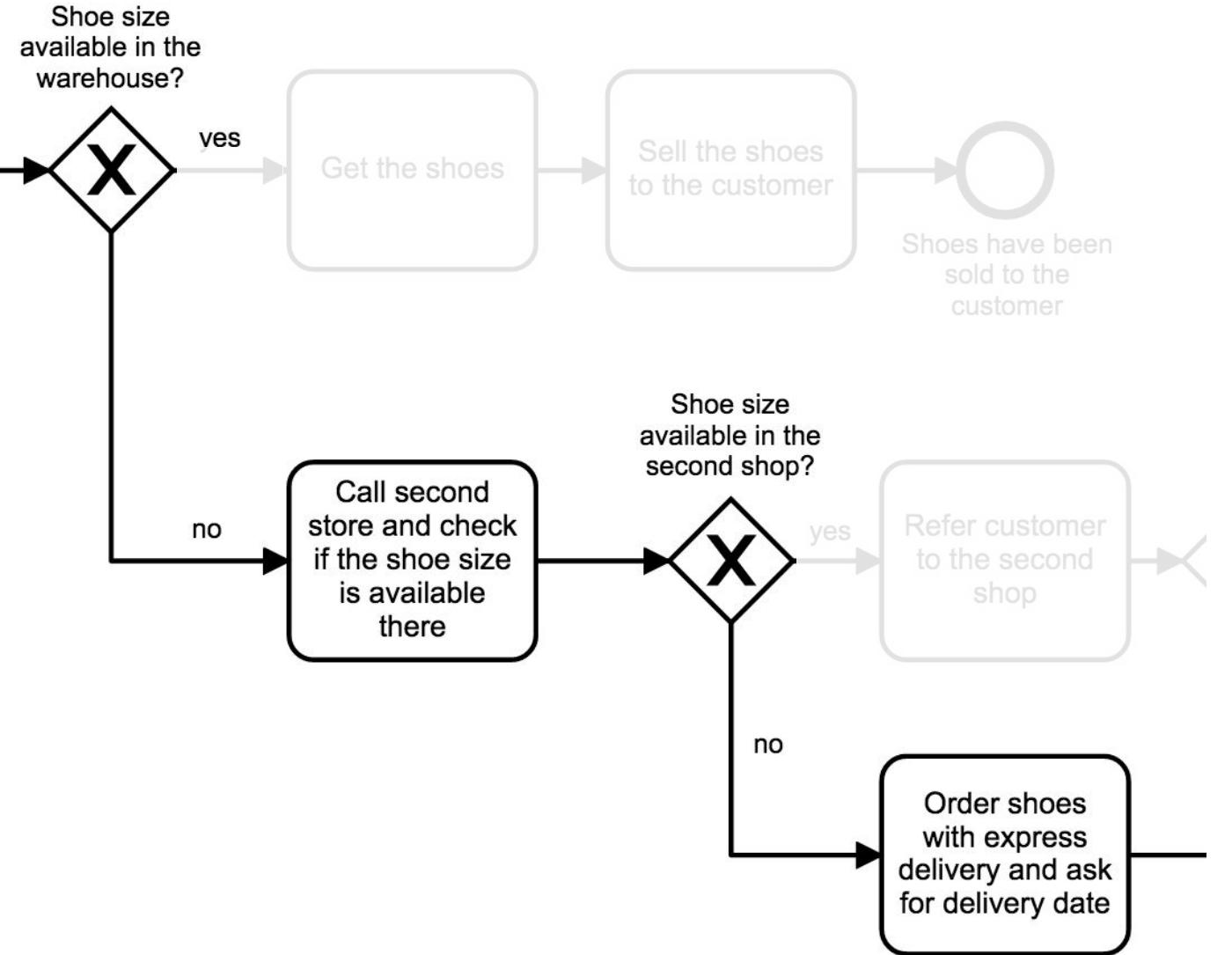


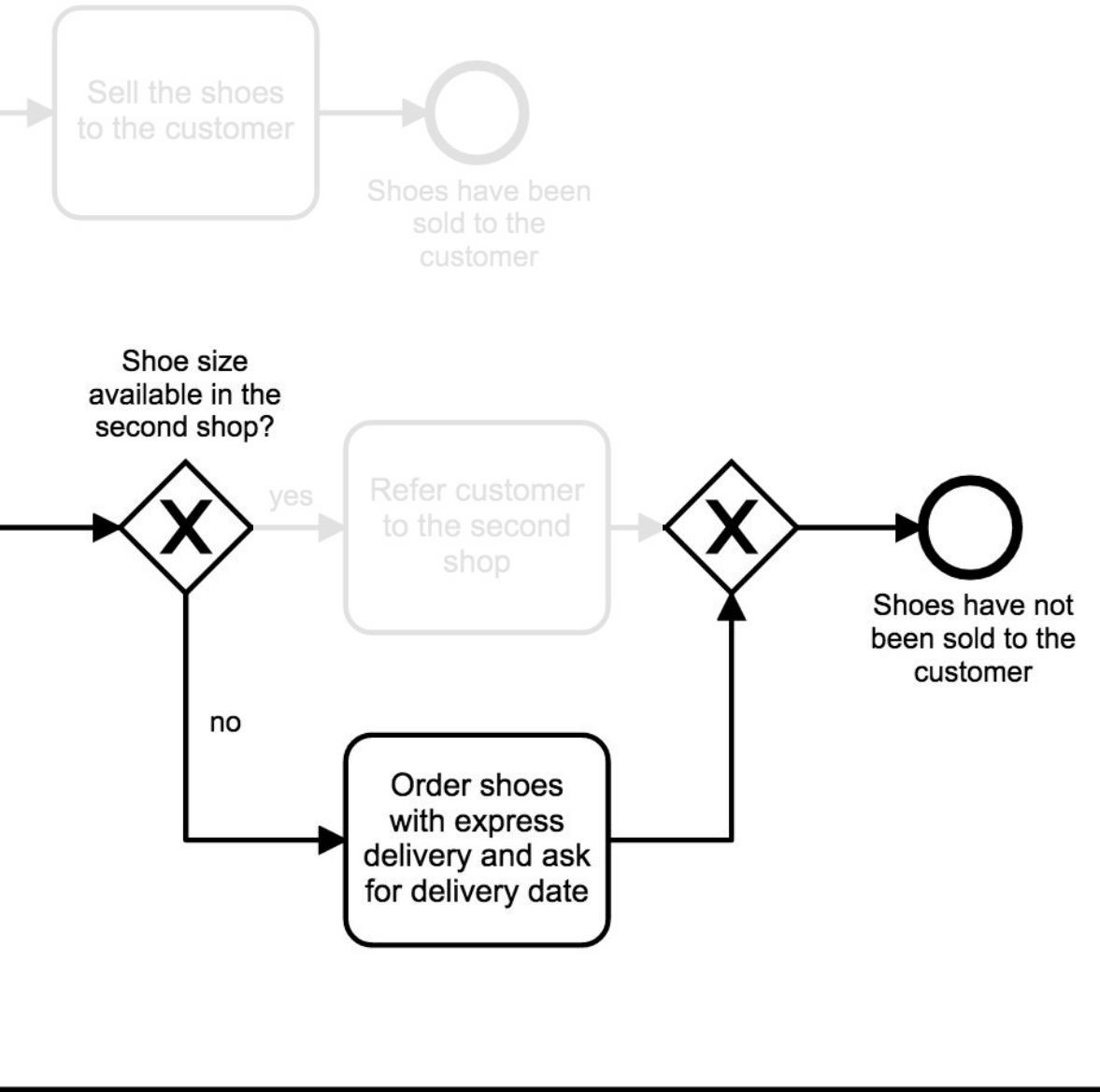




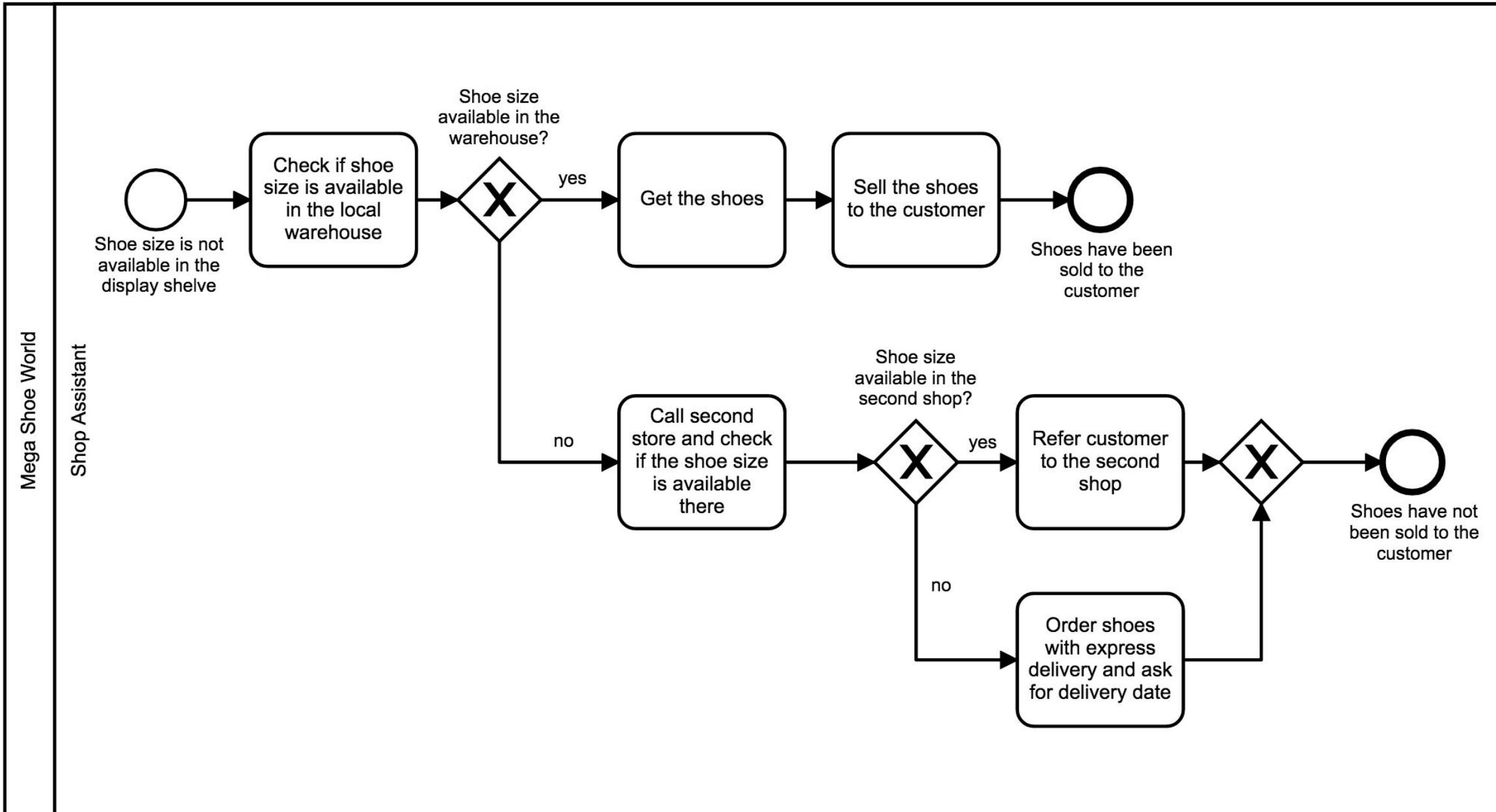
process camp







process camp



Procedures can be communicated in a clear
and expressive way.

Processes change typically because of
growth or technological change.



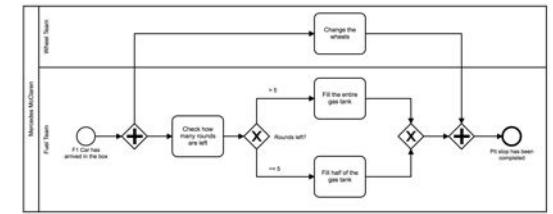
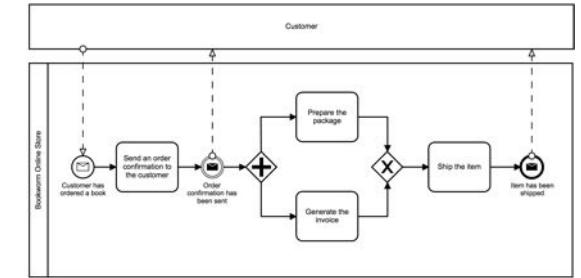
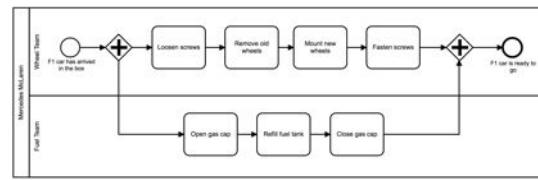
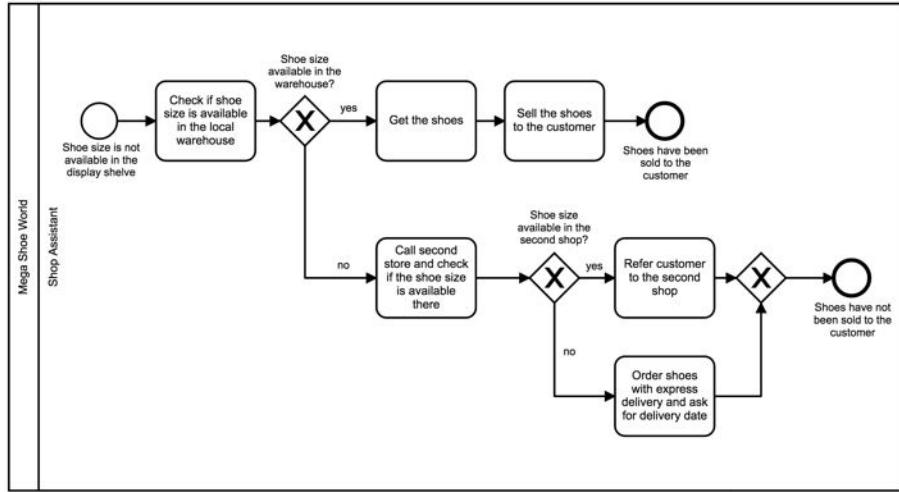
process camp



process camp

All new Shop Assistents have no clue
how to handle their new tasks.





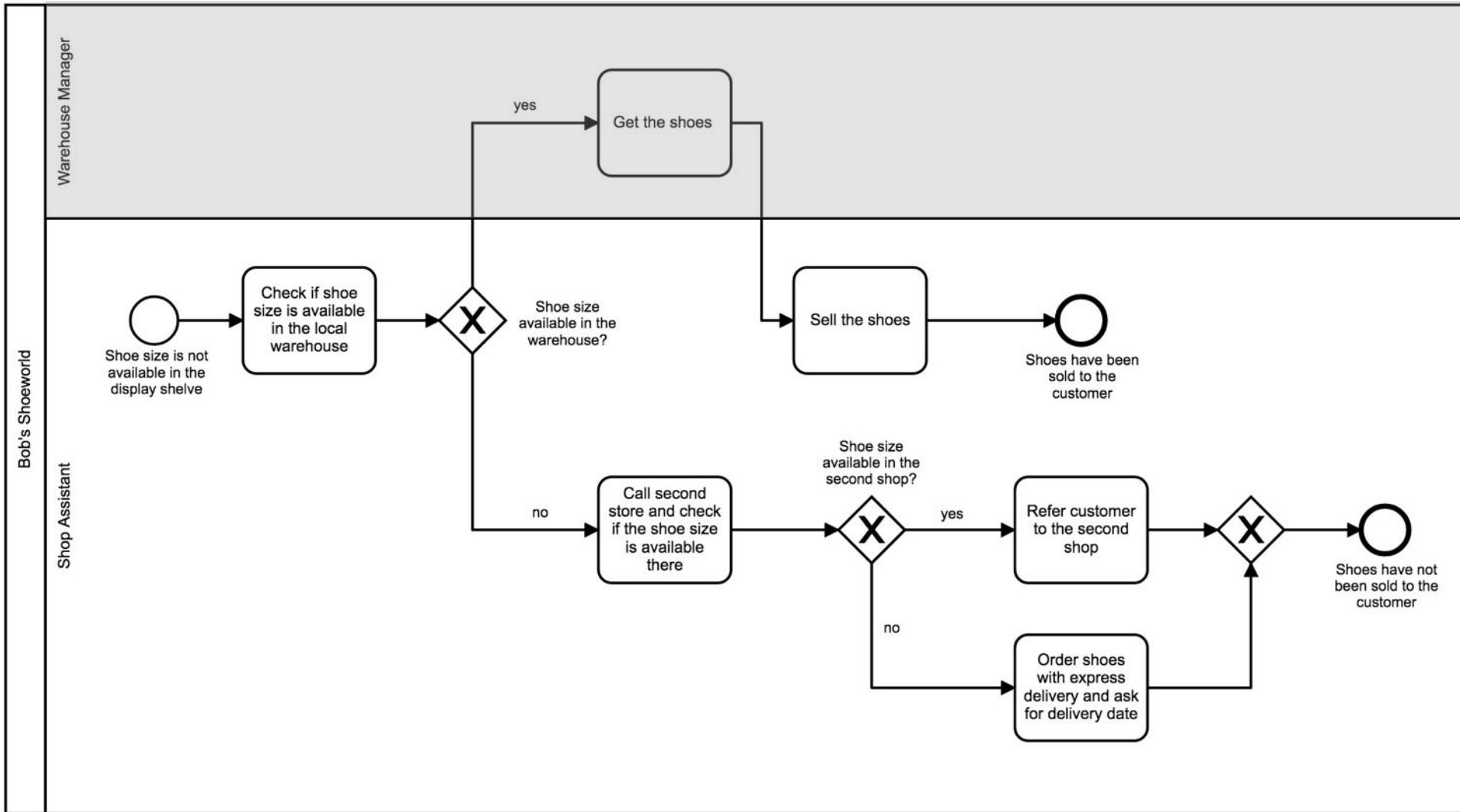
Knowledge base

process camp

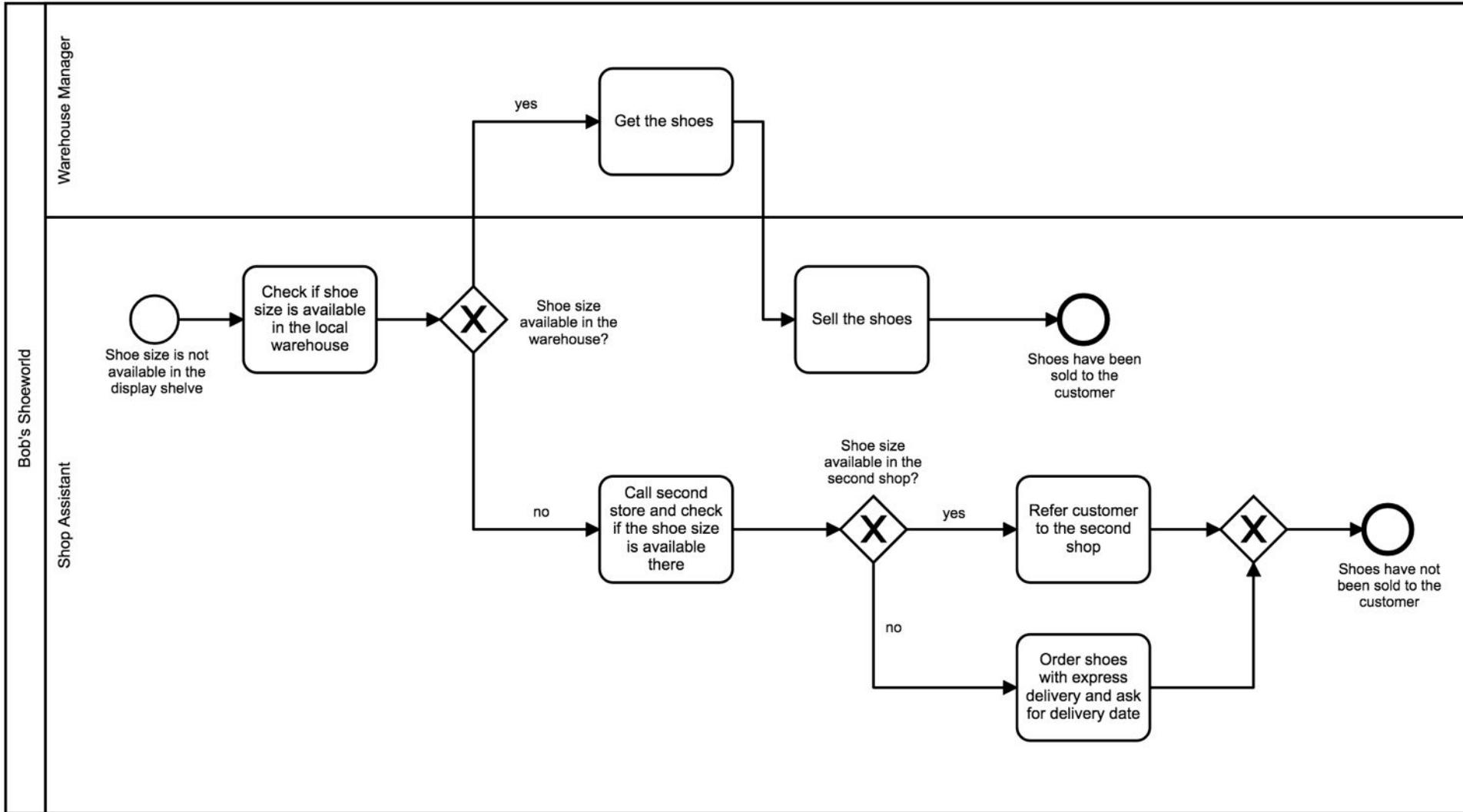
The process can also change because of growth.

For example, a **warehouse manager** is hired.

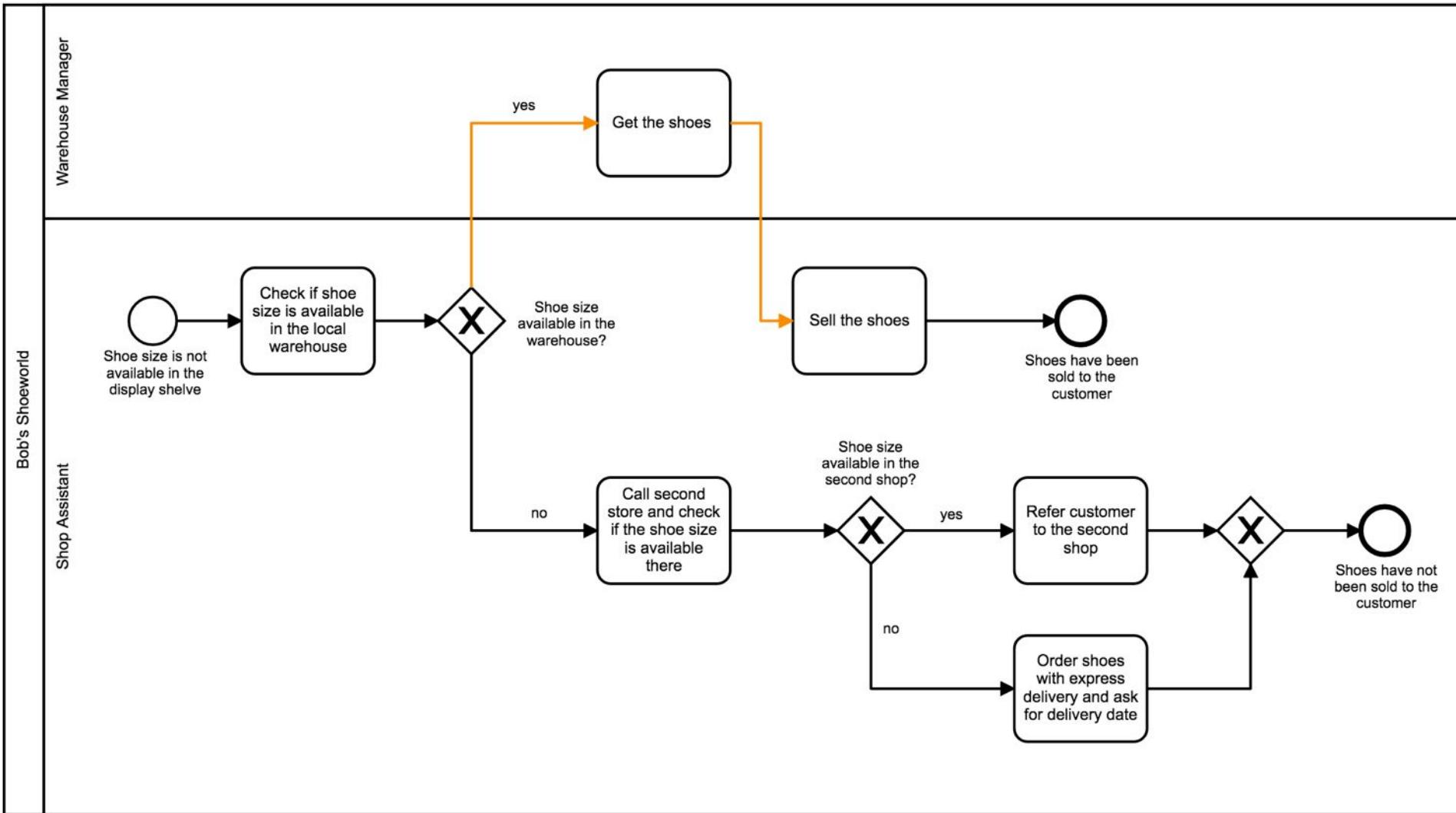
'Missing Shoe Process 2.0'



'Missing Shoe Process 2.0'



Handover

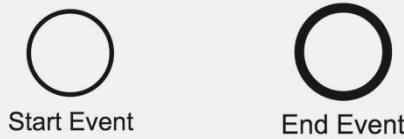




Well Done!

process camp

BPMN Toolkit



Start and End Event



Activities

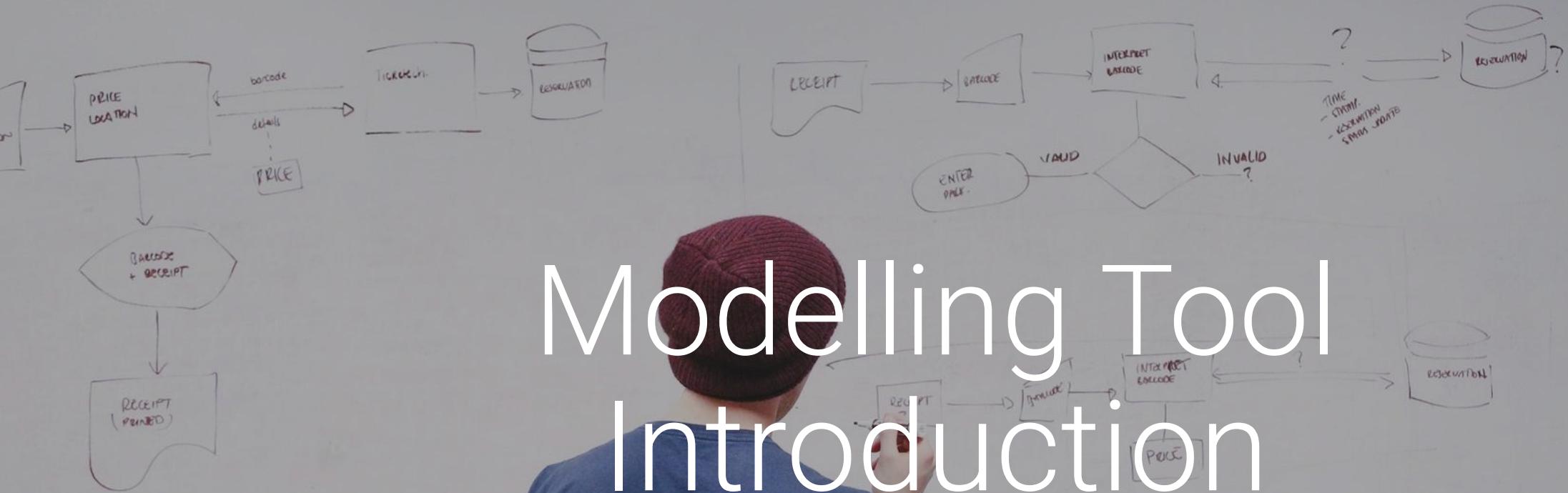


Exclusive Gateway



Pools and Lanes





Modelling Tool Introduction

processcamp.io/profile/links

Exercise 1



Max is facing a **new challenge**. He receives a shipment from the wholesaler and doesn't know what to do next. His boss tells him:

No worries Max. *First you check whether the order and the invoice are correct. If not, you give the package back to the shipping clerk. If it's correct you check if it's a standard order or if it's an ordered by a customer. If it's a standard order you simply put the shoes into the warehouse. If it's an order for a customer, put the shoes behind the cash deck and that's it!*

Your job now is to help Max by **creating a simple process**. Ignore the tasks of the shipping clerk for now. Just model what Max needs to do.

Your job now is to help Max by creating a simple process. Ignore the tasks of the shipping clerk for now. Just model what Max needs to do.

Store the order
behind the cash
desk

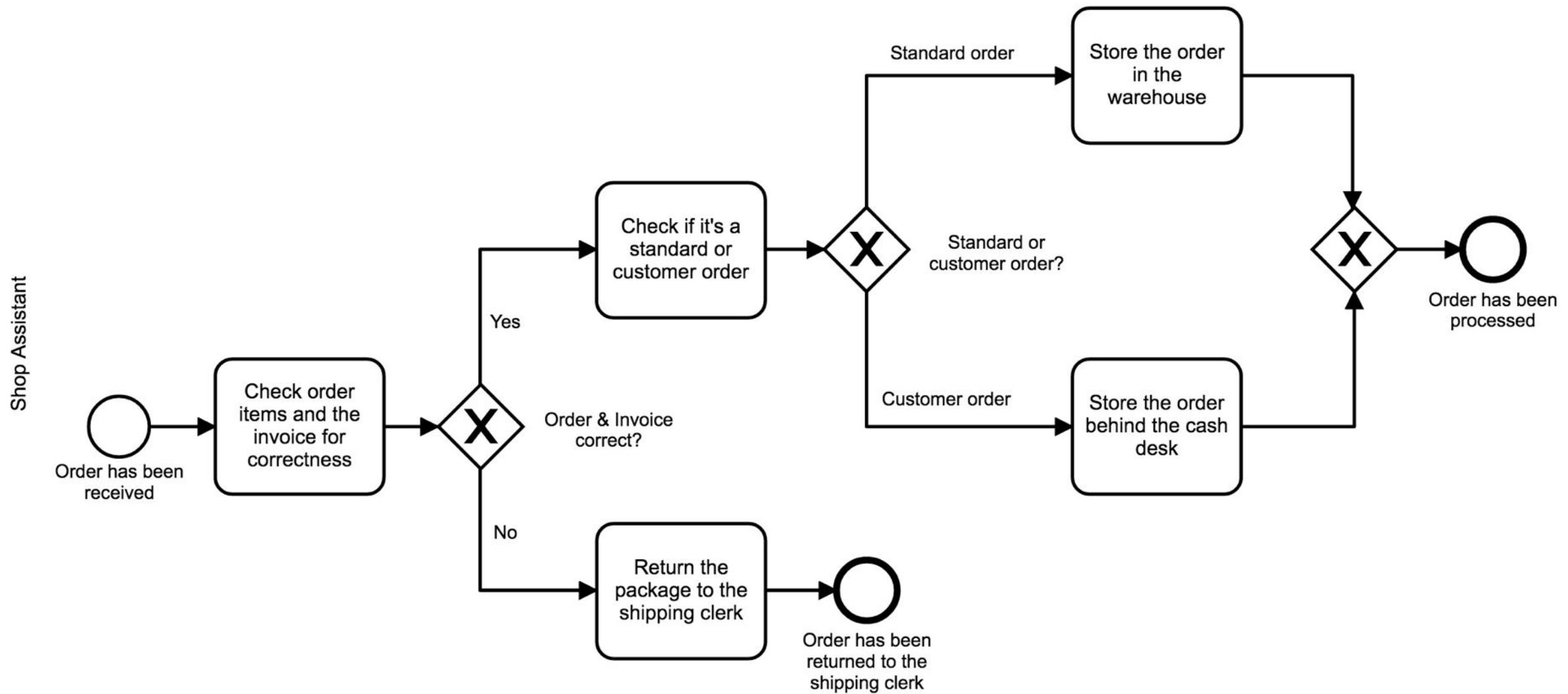
Check order
items and the
invoice for
correctness

Store the order
in the
warehouse

Check if it's a
standard or
customer order

Return the
package to the
shipping clerk

Mega Show World



Want More Than Just Slides?

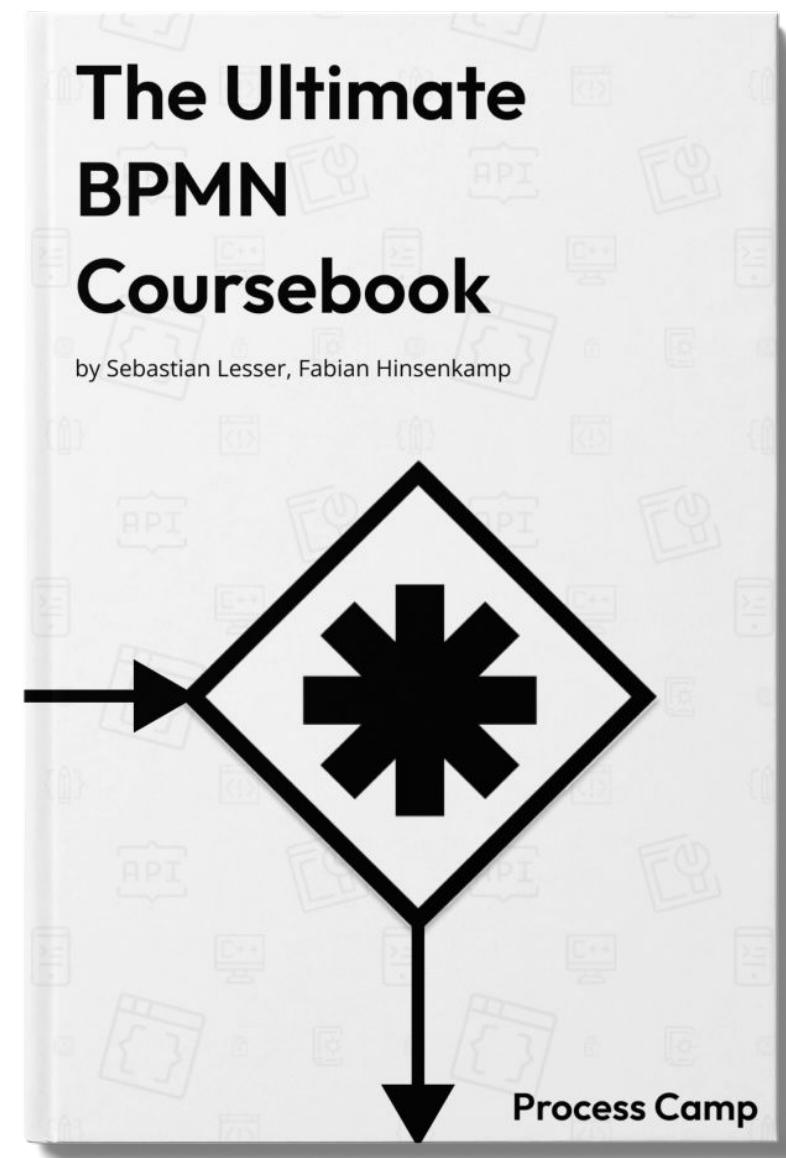
The Course Book for the Ultimate BPMN Course is your all-in-one resource for mastering BPMN.

Packed with **detailed explanations, practical tips, and everything that couldn't fit into the slides**, it's the ultimate guide to process modeling.

All the key concepts written down and expanded, this book helps you dive deeper, refine your skills, and create workflows that truly stand out.

Grab your copy and unlock the complete BPMN experience!

[processcamp.io/products/the-ultimate-bpmn-course-book!](https://processcamp.io/products/the-ultimate-bpmn-course-book)



process camp