

3D Print

Machine Type

0,74

Availability (%)

17,78 Tsd.

Cost per Unit (€)

0,13

OEE (%)

0,19

Performance (%)

0,92

Quality (%)

10 Tsd.

Total Calls per Machine Type

25,10 Tsd.

Total Downtime per Machine Type

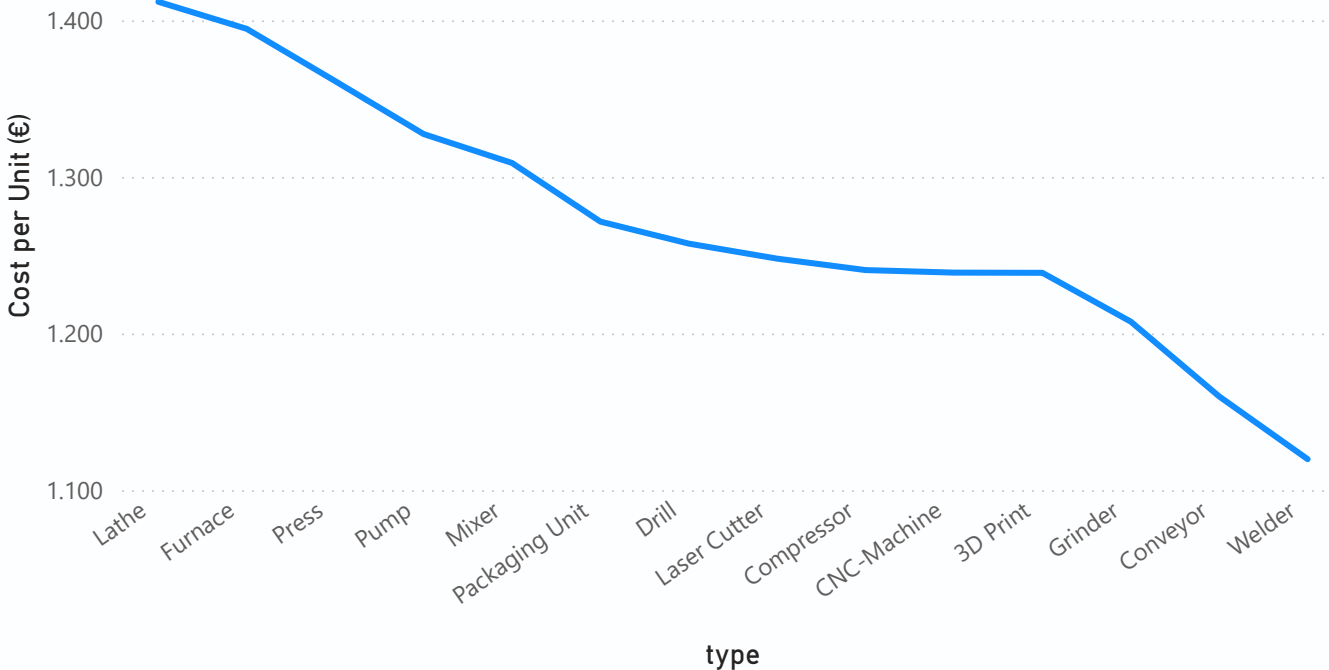
24.07.2022

Earliest Install Date

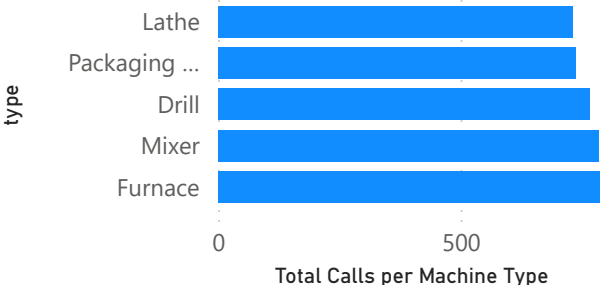
22.07.2025

Latest Installation Date

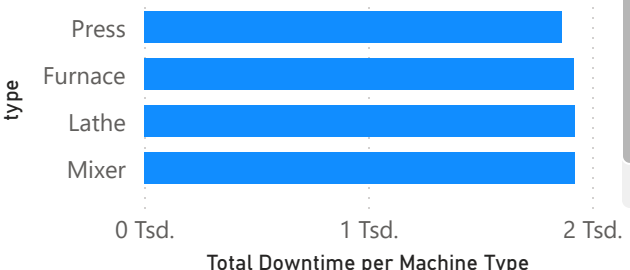
Cost per Unit (€) nach type



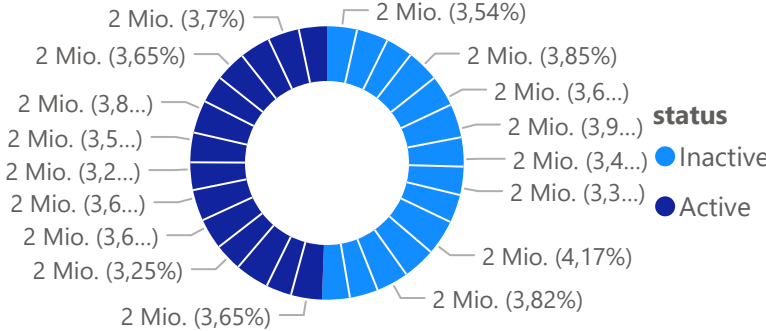
Top 5 Machine Types by Total Calls



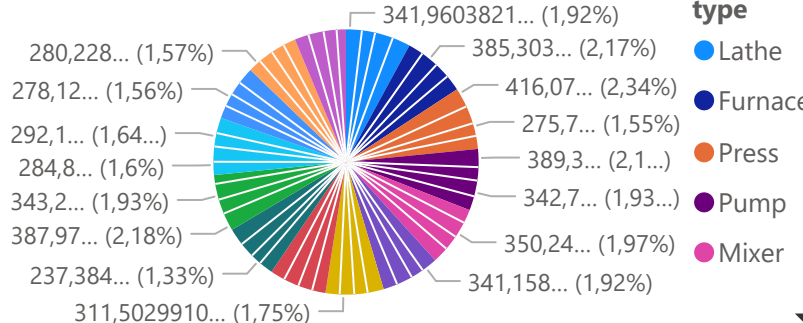
Top 5 Machine Types by Total Downtime



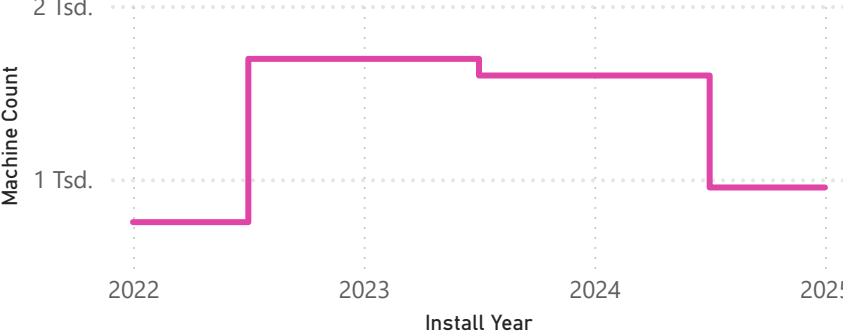
Summe von total\_units nach status und type



Cost per Unit (€) nach type und region



Machine Count nach Install Year



# Technician Insights

27,70

Average Hourly Cost

East

Junior

experience\_level

2,51

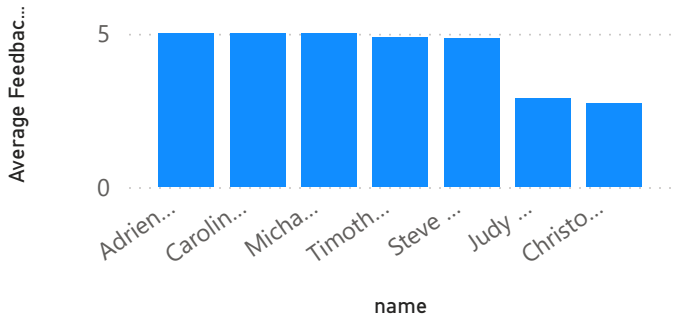
Technical Efficiency

satisfaction\_score

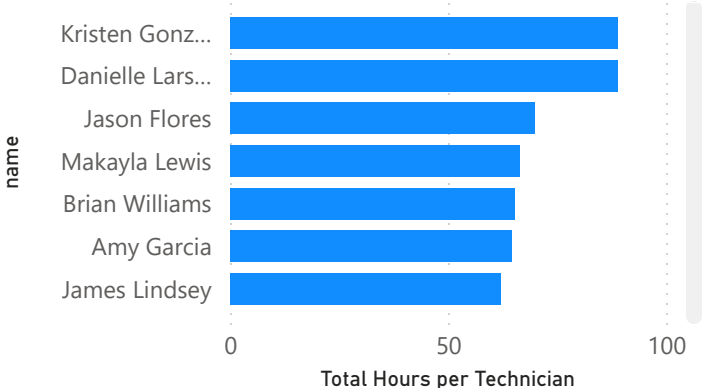
2

5

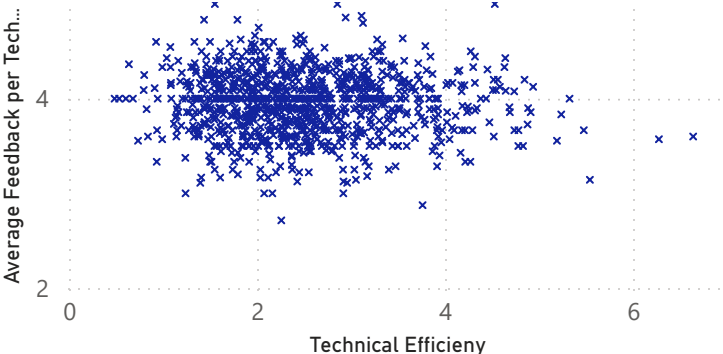
Average Feedback per Technician nach name



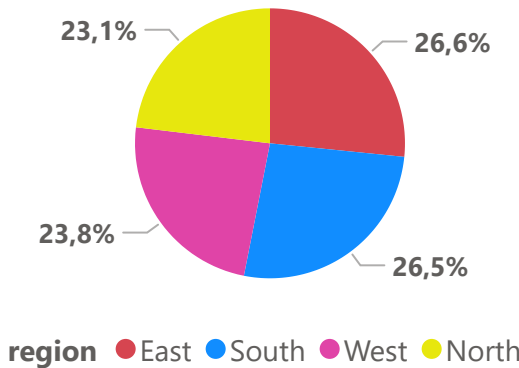
Total Hours per Technician nach name



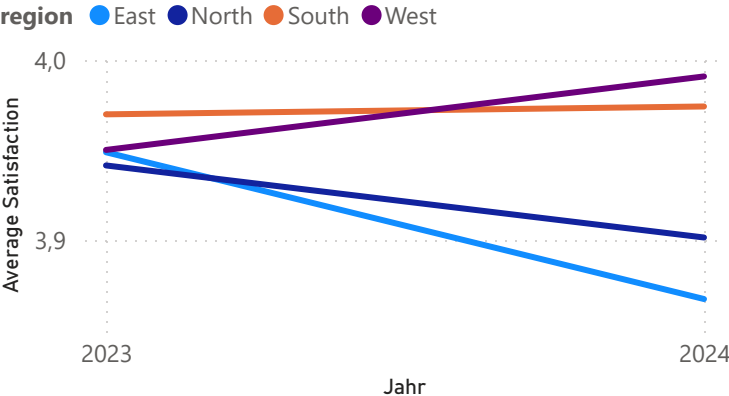
Technical Efficiency und Average Feedback per Technician nach name



Anzahl von technician\_id nach region und region



Average Satisfaction nach Jahr und region



Average Feedback per Technician und Average Satisfaction nach experience\_level



All Issue Types

- Software Update
- Sensor Replacement
- Routine Maintenance
- Mechanical Failure
- Inspection
- Emergency Repair
- Electrical Fault
- Calibration

Sensor Replacement

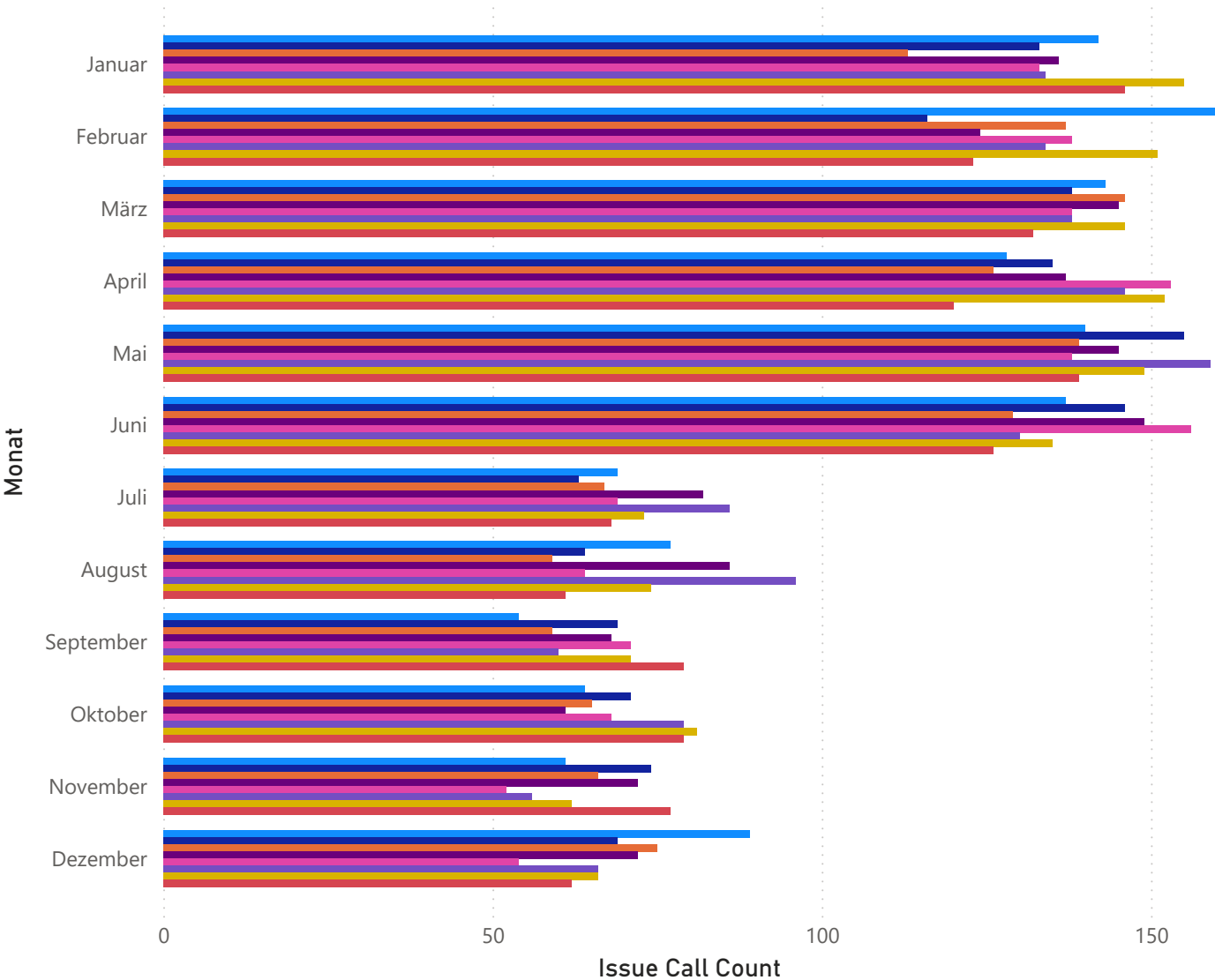
Most Frequent Issue

2,51

Avg.Duration of Calls

Issue Call Count nach Monat und issue\_type

issue\_type ● Calibrati... ● Electrical ... ● Emerge... ● Inspecti... ● Mechani... ● Routine ... ● Sensor ... ● Softwar...



Days it took to give a feedback

4,53

Average Delay (days)

Quick and efficient

Most Frequent Comment

3,80

Average Satisfaction

All logged Comments

- (Leer)
- Communication could be better
- Everything was fine
- Great Service.
- Issue still persists
- Quick and efficient
- Resolved the issue quickly