

Bicycle Sales: Findings and Solutions

This sheet contains detailed sales information, including segments, customer IDs, product IDs, discounts, units sold, prices, gross sales, discounts, net sales, COGS (Cost of Goods Sold), profit, dates, months, quarters, years, customer names, product names, and countries.

Insights:

- Sales data are segmented into Enterprise, Midmarket,
 Small Business, Government, and Channel Partners.
- Detailed information for each sale includes date, customer, product, and country.
- Units sold, sales price, discounts, and profit are tracked for each transaction.





Identifying Problem Areas

Based on the detailed insights from the bicycle sales data, here are potential problem areas that might need attention:

Enterprise Segment Profitability

Observation:

• The Enterprise segment has a negative profit of -\$614,545.60 despite having substantial sales of \$19,611,690.00.

- High costs associated with servicing enterprise clients.
- Significant discounts or returns impacting profitability.





Month-Specific Profitability Fluctuations

Observation:

Monthly profit percentages vary significantly, with certain months like January 2021 and July 2022 having high profits, while others like February 2021 and August 2022 show relatively lower profits.

- Seasonal demand fluctuations leading to inconsistent revenue.
- Inventory management issues causing stockouts or overstocking in certain months.
- Variable operational costs impacting monthly profitability.





Geographical Sales Distribution

Observation:

While Japan, France, and England lead in sales, countries like Canada and India have relatively lower sales.

- Limited market penetration or brand presence in lowerperforming countries.
- Ineffective marketing strategies tailored to specific regions.
- Potential logistical challenges in reaching certain markets.





Customer Dependence

Observation:

A small number of customers, such as CUST_ID_004 and CUST_ID_040, contribute significantly to total sales.

- Over-reliance on a few key customers can be risky if they decide to switch suppliers or reduce orders.
- Lack of diversification in the customer base.
- Potential need for better customer retention strategies.





Product Performance

Observation:

While Paseo is the top-selling product, products like Carretera have comparatively lower sales.

- Product range might not be meeting the diverse needs of customers.
- Certain products may require better positioning or marketing efforts.
- Inefficiencies in product development and lifecycle management.





Channel Partners Performance

Observation:

Sales through Channel Partners are relatively low compared to other segments.

- Weak relationships with channel partners or lack of incentives for them.
- Possible misalignment in sales strategies with channel partners.
- Limited training or support provided to channel partners.





Suggested Focus Areas for Improvement

Improve Enterprise Segment Profitability:

- Analyze cost structures and pricing strategies for enterprise clients.
- Evaluate and optimize operational processes for handling large orders.
- Reassess discount and return policies for enterprise customers.

Stabilize Monthly Profit Fluctuations:

- Implement better inventory management practices.
- Develop strategies to smooth out seasonal demand fluctuations.
- Monitor and control variable operational costs more effectively.



Suggested Focus Areas for Improvement

Enhance Market Penetration in Lower-Performing Countries:

- Invest in targeted marketing and brand-building activities in Canada and India.
- Address logistical challenges to improve market reach.
- Customize product offerings to meet regional preferences.

Diversify Customer Base:

- Focus on acquiring new customers to reduce dependency on a few key accounts.
- Develop robust customer retention programs to maintain a broad customer base.
- Explore opportunities to upsell and cross-sell to existing customers.



Suggested Focus Areas for Improvement

Optimize Product Portfolio:

- Reassess the product range to ensure it aligns with customer needs.
- Enhance marketing efforts for lower-performing products like Carretera.
- Streamline product development and management processes.

Strengthen Channel Partner Relationships:

- Provide better incentives and support to channel partners.
- Align sales strategies with channel partners' strengths.
- Offer training and resources to help channel partners succeed.



Top Products by Sales

The top products by sales are as follows:

Paseo: \$ 33,011,143.95

VTT: \$ 20,511,920.00

Velo: \$ 18,250,060.00

Amarilla: \$ 17,747,120.00

Montana: \$15,390,800.00

Carretera: \$13,815,310.00





Monthly and Yearly Sales and Profit Trends

Yearly Trends:

2021: Total Sales - \$26,415,255.51, Profit - \$3,878,464.51

2022: Total Sales - \$92,311,094.75, Profit - \$13,015,237.75

Monthly Trends:

Highest Sales Month in 2021: January with \$4,117,388.00

Highest Sales Month in 2022: December with \$9,690,204.00

Highest Profit Month in 2021: January with \$862,635.18

Highest Profit Month in 2022: July with \$1,485,010.96





Customer Segments Contribution

The contribution to sales and profit by different customer segments are:

Government: Sales - \$52,504,260.00, Profit - \$11,388,170.00

Small Business: Sales - \$42,427,920.00, Profit - \$4,143,168.00

Enterprise: Sales - \$19,611,690.00, Profit - (-\$614,545.60)

Midmarket: Sales - \$2,381,883.00, Profit - \$660,103.10

Channel Partners: Sales - \$1,800,594.00, Profit - \$1,316,803.00





Geographical Distribution

Sales distribution across different countries:

Japan: \$18,449,990.00

France: \$17,723,110.00

England: \$ 16,979,970.00

Italy: \$14,437,520.00

Germany: \$14,334,370.00

USA: \$13,633,950.00

India: \$ 12,460,670.00

Canada: \$10,706,780.00





Sales by Customer

Top customers by sales:

CUST_ID_004: \$ 3,956,873.45

CUST_ID_040: \$3,567,885.44

CUST_ID_075: \$ 3,095,841.00

CUST_ID_116: \$ 2,908,284.00

CUST_ID_063: \$ 2,876,940.00





Product Performance by Units Sold

The top products by units sold are:

Paseo: 338,239.5 units

VTT: 168,783.0 units

Velo: 162,424.5 units

Amarilla: 155,315.0 units

Montana: 154,198.0 units

Carretera: 146,846.0 units





Summary of Key Insights

- Paseo is the top-selling product both in terms of sales revenue and units sold.
- 2022 saw a significant increase in both sales and profit compared to 2021.
- The Government segment is the largest contributor to sales and profit.
- Japan leads in sales revenue among all countries.
- The top customer, CUST_ID_004, contributes significantly more than other customers.
- July 2022 had the highest profit margin of any month in the dataset.

