

## WEB DEVELOPER / FULL STACK DEVELOPER

Technical professional specializing in developing responsive webpages for multiple devices. Proven success resolving complex issues by leveraging various technology resources, software development methodologies, and best practices. Excels at automating business systems, writing efficient code, and testing applications. *Areas of expertise include:*

Front-End Web Development | Responsive Web Design | System Development Life Cycle (SDLC) | Agile | Waterfall | Coding | Testing | Leadership | Technology Platforms & Architectures | Root Cause & Incident Analysis | Program Specifications | Process Improvements | User Acceptance Training| Mobile/Responsive Testing| Functional Testing| Version Control

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## TECHNICAL SKILLS

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**Languages/Frameworks:** HTML, CSS, JavaScript, Python, Java, C#, jQuery, Bootstrap 4, Git, GitHub

**Operating Systems/Software:** Windows 7, 8, 10, Macintosh, Microsoft Office (Outlook, Word, PowerPoint, and Excel)

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## RELEVANT EXPERIENCE AND PROFESSIONAL PROJECTS

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### Freelance Website Development | ALL SAINTS LUTHERAN CHURCH | 1/2018 – 2/2020

- Consulted with client on website goals and site functionality
- Designed website to meet client's needs and incorporated feedback
- Created a mobile and responsive site.
- Developed site from the ground up utilizing, HTML, CSS, JavaScript, jQuery, and Bootstrap 4
- Maintained site through updates, integrating new technologies, and monitored site performance
- Performed website validation through testing and debugging of code

### Current Portfolio - Project

- Rebuilt and redesigned from the ground up utilizing CSS Grid for a more responsive design.
- Designed the portfolio utilizing HTML and CSS
- The purpose of the portfolio is to display my professional projects

### Playthrough Generator - Project

- Designed website utilizing HTML, CSS, JavaScript, jQuery, and Bootstrap
- Developed the website to randomly create playthroughs for a variety of video games

### Google Clone Page - Project

- Project created while working with The Odin Project.
- The purpose of this site was to create a copy of Google's Homepage
- HTML and CSS were used to get the website

### Old Portfolio - Project

- Utilized HTML, CSS, and JavaScript to create a single page website showcasing completed projects, knowledge, and skills.
  - Updated and enhanced online portfolio and website to be more responsive across multiple devices.
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## EDUCATION

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**Bachelors of Science in Information Technology** | UNIVERSITY OF PHOENIX | 8/2017

**Advanced Software Developer Certificate** | UNIVERSITY OF PHOENIX | 8/2017

**Front End Web Development Track** | TEAM TREEHOUSE | 5/2018

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## PROFESSIONAL EXPERIENCE

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### **Omnichannel Content Specialist | ACADEMY SPORTS + OUTDOORS | 9/2020 - Present**

- Worked with Buying Team and Vendors to get content for the website
- Prioritized high quality images for website usage
- Developed and maintained relationship with vendors and internal partners
- Updated website based on feedback from Site Merchants and from personal experience
- Maintained consistency between similar images and other item content

### **Merchant Assistant / Quality Assurance Rep / Customer Service Agent | ACADEMY SPORTS + OUTDOORS | 11/2015 – 9/2020**

- Promoted to Merchant Assistant in 2018. Responsible for meeting the needs of Buying Team and data entry.
- Work with Excel and Oracle on a daily basis, create new items and purchase orders, as well as update/delete items and purchase orders as needed.
- Promoted to Quality Assurance Representative in 2016 to review and provide feedback regarding customer agent's work, interactions, and calls to ensure they are following service standards and internal procedures.
- Delivered ongoing troubleshooting to 100 clients including assisting them with resolving their technical issues.
- Tested a new customer portal prior to launch; ensured zero errors and helped improve the overall design and layout.

### **Customer Service Agent | SOUTHWEST AIRLINES, Dallas, TX | 6/2015-8/2015**

- Ensured all passengers received exceptional, prompt customer service in a high-volume environment.
- Resolved complex issues and problems including rebooking flights for 150 passengers.

### **Lead/Assistant Manager / Sales Associate | PINKIE'S LIQUOR STORE, Lubbock, TX | 4/2013-5/2015**

- Promoted in 2014 to oversee a team of three and daily operations including training, inventory, and vendor relations.
- Handled basic maintenance and troubleshooting of IT systems and equipment.