**Bug Severity & Priority – Guidelines**

**Severity Levels**

* Critical – Checkout blocked; data loss; security risk.
* High – Major feature broken; no acceptable workaround.
* Medium – Partial loss of functionality; workaround exists.
* Low – Minor issue; cosmetic or trivial impact.

**Priority Levels**

* P1 – Fix immediately; release blocker.
* P2 – Fix in current sprint.
* P3 – Schedule for upcoming sprint.
* P4 – Backlog; fix when convenient.

**Mapping Examples**

* Payment failure due to CVV service outage → Severity High, Priority P1.
* Misaligned label on address form → Severity Low, Priority P4.

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