

INSTALLATION COMPLETION ACKNOWLEDGEMENT

Client Name	Keells Super
Address	Thalawathugoda
Installation Location (If different)	
Installation Completed Date	

The following equipment has been installed.

No#	Name	Unit Type	Quantity
1	Blue Line Gen2 PIR Motion Detectors (Indoor) ISC-BPR2-WP12	Nos	6
2	Panic Button	Nos	1
3	Mini Horn Speaker 8Ohm 10W	Nos	1
4	Strobe Light	Nos	1

Were you trained on :

Intruder Detection System : How to Arm & Disarm the IDS, How to Add User Codes, How to Activate Fire, Medical , Panic & Duress, How to Use of Remote Controller , Fault Diagnosis, Isolating Zone ,What action to take during heavy lightening to protect the panel.

Yes No

CCTV System : Live Viewing, Play Back Viewing (including Time & Date search) , PTZ Control, Remote Viewing, Taking Backups ,What action to take during heavy lightening to protect the System.

Yes No

Fire Alarm System : Activating Alarms through MCP , Identifying Zones, Deactivating after Alarm.

Yes No

Guard Tour System : Test Tour, Downloading Data to PC, Taking Reports.

Yes No

Access Control System : Adding / Deleting Cards, Software Training, Emergency Door release.

Yes No

Vehicle Tracking System : Software Training.

Yes No

Comments :

Signature

K.W.K.L Bandara

Name

Technical officer

Designation

2019/05/31

Date

Signature & Company Seal

Name

Senior Retail Manager

Designation

31.05.2019

Date

Keells Thalawathugoda
No. 531, Capital Mall,
Madiwela Road, Thalawathugoda.

CUSTOMER FEEDBACK FORM - INSTALLATIONS

Please Give us a minute of your time to help us better serve your needs.

Customer Name:

Keells - Thalawa thugoda .

Date :

31.05.2019

	Very Good	Good	Average	Poor	Very Poor
Was the work completed to your satisfaction?		✓			
Was the work completed on time?	✓				
Was the job site left clean and orderly?	✓				
Were the installers profession and courteous?	✓				
Was the Customer Service Representative courteous and helpful?	✓				
Were the user instructions easy to understand?	✓				
Were your questions answered to your satisfaction?	(Yes / No)				

How did you hear about us?

Yellow Pages

Rainbow Pages

Through a friend

Billboard

E-mail campaign

Other

Comments:

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Customer's Signature