M FORCE CUSTOMER FEEDBACK FORM - INSTALLATIONS

| Customer Name: | Keells | Union p | lace. | | | 12 100 | | |
|--|---------------------|-----------|---------|------------|------|-----------|------|-----|
| Date : | 2018/10/08 | | | | | | | |
| | | | | Very | Good | | | Ver |
| Was the work completed to your satisfaction? | | | | Good | Good | Average . | Poor | Poo |
| Was the work completed on time? | | | | | ~ | | | |
| Was the job site left clean and orderly? | | | | | | | | |
| Were the installers profession and courteous? | | | | | | | | |
| Was the Customer Service Representative courteous and helpful? | | | elpful? | | | | | |
| Were the user instruction | s easy to understa | and? | | | ~ | | | |
| Were your questions ansv | vered to your satis | sfaction? | | (Yes / Ne) | | | | - |
| How did you hear about | us? | | | | | | | |
| Yellow Pages | | | | | 7 | | | |
| Rainbow Pages | | | | | | | | |
| Through a friend | | | | | | | | |
| Billboard | | | | | 4 | | | |
| E-mail campaign | | | | | | | | |
| Other | | | İ | | | | | |
| Comments: | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |

Revision No : 00 Revision Date :

Customer's Signature

No. 199, Colon Place Colombo 02

M3FORCE (PVT) LTD

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