M³FORCE
Protecting Your Peace of Mind **CUSTOMER FEEDBACK FORM - INSTALLATIONS**

Please Give us a minute of your time to help us better serve your needs.

Customer Name: Vijaya Vidyasagara

Date : 08 | 06 | 2019

	Very Good	Good	Average	Poor	Very Poor
Was the work completed to your satisfaction?	✓				
Was the work completed on time?			✓		
Was the job site left clean and orderly?		✓			
Were the installers profession and courteous?	✓				
Was the Customer Service Representative courteous and helpful?	✓				
Were the user instructions easy to understand?		✓			
Were your questions answered to your satisfaction?	(Yes / No)				

How did you hear about us?

Yellow Pages	
Rainbow Pages	
Through a friend	✓
Billboard	
E-mail campaign	
Other	

Comments:

....
Customer's Signature

Revision No : 00
Revision Date :

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M³FORCE
Protecting Your Peace of Mind

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Email : info@m3force.com   Website : www.m3force.com
Reg No : PV 12771   SVAT : SVAT001411   VAT : 114364657 7000

INSTALLATION COMPLETION ACKNOWLEDGEMENT

Client Name	Mr. Vijaya Vidyasagara
Address	No-09, Sunethra Lane, Colombo 05
Installation Location (If different)	
Installation Completed Date	

The following equipment has been installed.

No#	Name	Unit Type	Quantity
1	Blue Line Gen2 PIR Motion Detectors (Indoor) ISC-BPR2-WP12	Nos	1
2	Receiver-SDI2 (For B Series) B810	Nos	1
3	Magneic Contact - Surface Brown (Wired MC) LK-152N	Nos	25
4	Mini Horn Speaker 8Ohm 10W	Nos	1
5	Strobe Light	Nos	0
6	Battery - 12V, 8.2Ah	Nos	1
7	Uniview KIT (04 Cameras and 01 NVR) KIT/301-04LB-P4/4*2122LR3-PF40M-D	Nos	1
8	1 TB SATA Hard Drive - Seagate	Nos	1
9	Solution 3000 ALARM PANEL ICP-SOL3-APR	Nos	1
10	ICON LCD CODEPAD IUI-SOL-ICON	Nos	1
11	WIRELESS KEYFOB FOUR BUTTON RFKF-FB	Nos	2

Were you trained on :

Intruder Detection System : How to Arm & Disarm the IDS, How to Add User Codes, How to Activate Fire, Medical , Panic & Duress, How to Use of Remote Controller , Fault Diagnosis, Isolating Zone ,What action to take during heavy lightening to protect the panel.	Yes	N̶o̶
CCTV System : Live Viewing, Play Back Viewing (including Time & Date search) , PTZ Control, Remote Viewing, Taking Backups ,What action to take during heavy lightening to protect the System.	Yes	N̶o̶
Fire Alarm System : Activating Alarms through MCP , Identifying Zones, Deactivating after Alarm.	Y̶e̶s̶	(No)
Guard Tour System : Test Tour, Downloading Data to PC, Taking Reports.	Yes	No
Access Control System : Adding / Deleting Cards, Software Training, Emergency Door release.	Yes	No
Vehicle Tracking System : Software Training.	Yes	No

Comments :

On behalf of **M3Force (Pvt) Ltd**

___dve___

Signature

___Chinthava Desicpriya___

Name

___Technical Manager___

Designation

___06/08/2019___

Date

On behalf of **Customer**

___C.___

Signature & Company Seal

___VIJAYA VIDYASAGARA___

Name

_____

Designation

___06 | 08 | 2019.___

Date