M FORCE CUSTOMER FEEDBACK FORM - INSTALLATIONS

| Customer Name: (7. & Senaratre | | | | | |
|--|--------------|---------|---------|-------|--------------|
| Date : 26[7]18 | | | | | |
| | Very Good | Good | Average | Poor | Very Poor |
| Was the work completed to your satisfaction? | | ~ | | | |
| Was the work completed on time? | | | | | |
| Was the job site left clean and orderly? | | <u></u> | | | |
| Were the installers profession and courteous? | | | | | |
| Was the Customer Service Representative courteous and helpful? | | | | | |
| Were the user instructions easy to understand? | | ~ | | | |
| Were your questions answered to your satisfaction? | (Yes / No) | | | | |
| How did you hear about us? | | | | | |
| Yellow Pages | | 1 | | | |
| Rainbow Pages | | | | | |
| Through a friend | | | | | |
| Billboard | | | | | |
| E-mail campaign | | | | | |
| Other | | | | | |
| Even though these were a few been sorted. Thouse service in | w hes | been | overell | socol | |
| Even thank to some a 1 | . 501.40 | ~ D | h | ! | |
| The state of the s | (50002) | recr | 20011 | ha | ١ |
| seen sorred. Thopa servic in | Dulin | en (1 | be es | 8000 | Χ • |
| Thank you. | | | | | |
| | | | | | |
| 16 | | | | | |
| | | | | | |

Revision No : 00

M3FORCE (PVT) LTD

FO/SM/10