

Please Give us a minute of your time to help us better serve your needs.

Customer Name:

Date :

	Very Good	Good	Average	Poor	Very Poor
Was the work completed to your satisfaction?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Was the work completed on time?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Was the job site left clean and orderly?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Were the installers profession and courteous?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Was the Customer Service Representative courteous and helpful?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Were the user instructions easy to understand?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Were your questions answered to your satisfaction?	(Yes / No)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

How did you hear about us?

Yellow Pages

Rainbow Pages

Through a friend

Billboard

E-mail campaign

Other

Comments:

Customer's Signature

JAYKAY MARKETING SERVICES (PVT) LTD.

**No. 11, Nagolla Road,
Matale.**

Comments:

On behalf of M3Force (Pvt) Ltd



Signature

E L C C Perera

Name

Designation

2018/06/03

Date

M3Force (Pvt) Ltd
No. 445, Nawala Road,
Rajagiriya.

On behalf of Customer



Signature & Company Seal

Bandula Ranjanyake

Name

outlet manager

Designation

03/06/2018

Date

JAYKAY MARKETING SERVICES (PVT) LTD,
No. 11, Nagolla Road,
Matale.

Client Name	Jaykay Marketing Services (Pvt) Ltd
Address	148 Vauxhall Street Colombo - 02
Installation Location (If different)	Keells Super Mathale - No. 11, Nagolla Road, Mathale
Job Card No	
Installation Completed Date	

The following equipment has been installed.

BOSCH Intruder Detection System

No	Description	Q'ty
1	BOSCH 8 Zone Control Panel	1 ✓
2	BOSCH LCD Key Pad - 8 Zone	1 ✓
3	Battery Back up	1
4	Siren / Strobe	1
5	Telephone and AC Power Surge Protector	1
6	BOSCH Indoor PIR Motion Sensor	7 ✓
7	Heavy Duty Magnetic Contact	2 ✓
8	Panic Button	1 ✓

Were you trained on :

Intruder Detection System ; How to Arm & Disarm the IDS, How to Add User Codes, How to Activate Fire, Medical , Panic & Duress, How to Use of Remote Controller , Fault Diagnosis, Isolating Zone ,What action to take during heavy lightening to protect the panel	Yes ✓	No
CCTV System ; Live Viewing, Play Back Viewing (including Time & Date search) , PTZ Control, Remote Viewing, Taking Backups ,What action to take during heavy lightening to protect the System	Yes	No
Fire Alarm System ; Activating Alarms through MCP , Identifying Zones, Deactivating after Alarm.	Yes	No
Guard Tour System ; Test Tour, Downloading Data to PC, Taking Reports	Yes	No
Access Control System ; Adding / Deleting Cards, Software Training, Emergency Door release	Yes	No
Vehicle Tracking System ; Software Training	Yes	No