



CUSTOMER FEEDBACK FORM - INSTALLATIONS

Please Give us a minute of your time to help us better serve your needs.

Customer Name:

Park Street News

Date

:

26-09-2018

	Very Good	Good	Average	Poor	Very Poor
Was the work completed to your satisfaction?			✓		
Was the work completed on time?				✓	
Was the job site left clean and orderly?			✓		
Were the installers profession and courteous?			✓		
Was the Customer Service Representative courteous and helpful?			✓		
Were the user instructions easy to understand?		✓			
Were your questions answered to your satisfaction?	(Yes / No)	✓			

How did you hear about us?

- Yellow Pages
- Rainbow Pages
- Through a friend
- Billboard
- E-mail campaign
- Other

✓

Comments:

Faced too many delays and issues due to the chief handling person - Ajith. Chinthanka and Sanjaya were very good.



Customer's Signature