M FORCE CUSTOMER FEEDBACK FORM - INSTALLATIONS Please Give us a minute of your time to help us better serve your needs. MRS. &B C. A DE ELLUA **Customer Name:** Date Very Very Good Average Poor Good Poor Was the work completed to your satisfaction? Was the work completed on time? Was the job site left clean and orderly? Were the installers profession and courteous? Was the Customer Service Representative courteous and helpful? Were the user instructions easy to understand? Were your questions answered to your satisfaction? (Yes / No) How did you hear about us? Yellow Pages Rainbow Pages Through a friend Billboard E-mail campaign Other Comments:

Mahwajb Customer's Signature