

CUSTOMER FEEDBACK FORM - INSTALLATIONS

Please Give us a minute of your time to help us better serve your needs.

Customer Name:

Postal Dept

Date

:

22.12.12.31

	Very Good	Good	Average	Poor	Very Poor
Was the work completed to your satisfaction?		✓			
Was the work completed on time?		✓			
Was the job site left clean and orderly?		✓			
Were the installers profession and courteous?		✓			
Was the Customer Service Representative courteous and helpful?		✓			
Were the user instructions easy to understand?		✓			
Were your questions answered to your satisfaction?	(Yes / No)	yes			

How did you hear about us?

Yellow Pages

Rainbow Pages

Through a friend

Billboard

E-mail campaign

Other

Comments:

Satisfactory


Customer's Signature