

INSTALLATION COMPLETION ACKNOWLEDGEMENT

Client Name	Mrs. Irushi Rathnaweera
Address	No. 36/56, Rosmead Place, Colombo 7
Installation Location (If different)	
Job Card No	
Installation Completed Date	

The following equipment has been installed.

BOSCH Intruder Detection System

No	Description	Q'ty
1.	Solution 3000 ALARM PANEL ICP-SOL3-APR ICP-SOL3- APR	Nos 1
2.	ICON LCD CODEPAD IUI-SOL-ICON IUI-SOL-ICON	Nos 1
3.	Battery - 12V, 8.2Ah NP7-12	Nos 1
4.	Receiver-SDI2 (For B Series) B810 B810	Nos 1
5.	Mini Horn Speaker 8Ohm 10W HS-10	Nos 1
6.	Strobe Light	Nos 33
7.	Magnetic Contact - Surface Brown (Wired MC) LK- 152N LK-152N	Nos 1
8.	Heavy Duty Magnetic Contact (HMC)	Nos 2
9.	WIRELESS KEYFOB FOUR BUTTON RFKF-FB RFKF-FB	Nos 2
10.	Glass Break Detector LK-4105C LK-4105C	

CCTV System

1.	UNV 2MP Network Mini IR Bullet Camera - IPC2122SR3- PF40-C	Nos 7
2.	Uni view Bullet Cameras - IPC2122LR3-PF40-D	Nos 1
3.	NVR 8Ch EZY IP NVR - DHI-NVR1A08-8P	Nos 1
4.	2 TB SATA Hard Drive - Seagate	Nos 1

Were you trained on :

Intruder Detection System; How to Arm & Disarm the IDS, How to Add User Codes, How to Activate Fire, Medical , Panic & Duress, How to Use of Remote Controller , Fault Diagnosis, Isolating Zone ,What action to take during heavy lightening to protect the panel	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
CCTV System; Live Viewing, Play Back Viewing (including Time & Date search) , PTZ Control, Remote Viewing, Taking Backups ,What action to take during heavy lightening to protect the System	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
Fire Alarm System; Activating Alarms through MCP , Identifying Zones, Deactivating after Alarm.	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Guard Tour System; Test Tour, Downloading Data to PC, Taking Reports	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Access Control System; Adding / Deleting Cards, Software Training, Emergency Door release	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Vehicle Tracking System; Software Training	Yes <input type="checkbox"/>	No <input type="checkbox"/>

Comments:

On behalf of **M3Force (Pvt) Ltd**

M. A. Fernando
Signature

M. A. Fernando
Name

Head of Mkt.
Designation

9/7/2019
Date

On behalf of **Customer**

Irushi Ratnaweera
Signature & Company Seal

Irushi Ratnaweera
Name

Designation

09th July 2019.
Date

Please Give us a minute of your time to help us better serve your needs.

Customer Name:

Irushi Ratnaweera

Date :

09th July 2019.

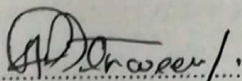
	Very Good	Good	Average	Poor	Very Poor
Was the work completed to your satisfaction?			✓		
Was the work completed on time?					✓
Was the job site left clean and orderly?				✓	
Were the installers profession and courteous?			✓		
Was the Customer Service Representative courteous and helpful?					
Were the user instructions easy to understand?		✓			
Were your questions answered to your satisfaction?	(Yes No)				

How did you hear about us?

- Yellow Pages
- Rainbow Pages
- Through a friend
- Billboard
- E-mail campaign
- Other

✓

Comments: Extremely dissapointed on the lack of timelines of the work. The work that was supposed to be finished by two weeks took almost a month. Also the work kept on dragging due to the lack of professionalism in bringig proper equipment on time. Further they made several mistakes in installations which made great inconvenience to our regular activities.



Customer's Signature