

CUSTOMER FEEDBACK FORM - INSTALLATIONS

Please Give us a minute of your time to help us better serve your needs.

Customer Name:

Keells puHam,

Date

29/07/2019.

	Very Good	Good	Average	Poor	Very Poor
Was the work completed to your satisfaction?	✓				
Was the work completed on time?		✓			
Was the job site left clean and orderly?		✓			
Were the installers profession and courteous?		✓			
Was the Customer Service Representative courteous and helpful?		✓			
Were the user instructions easy to understand?		✓			
Were your questions answered to your satisfaction?	(Yes / No)	✓			

How did you hear about us?

Yellow Pages

Rainbow Pages

Through a friend

Billboard

E-mail campaign

Other

Comments:


Customer's Signature

INSTALLATION COMPLETION ACKNOWLEDGEMENT

Client Name	Keells Super- Puttalam
Address	No. 91, Kurunegala Road, Puttalam.
Installation Location (If different)	
Installation Completed Date	29/07/2019

The following equipment has been installed.

No#	Name	Unit Type	Quantity
1	Blue Line Gen2 PIR Motion Detectors (Indoor) ISC-BPR2-WP12	Nos	5
2	Panic Button ISC-PB1-100	Nos	1
3	Heavy Duty Magnetic Contact (HMC)	Nos	5
4	Mini Horn Speaker 8Ohm 10W	Nos	1
5	Strobe Light	Nos	1
6	Battery - 12V, 8.2Ah	Nos	1
7	Solution 2000 ALARM PANEL ICP-SOL2-APR	Nos	1
8	ICON LCD CODEPAD IUI-SOL-ICON	Nos	1

Were you trained on :

Intruder Detection System : How to Arm & Disarm the IDS, How to Add User Codes, How to Activate Fire, Medical , Panic & Duress, How to Use of Remote Controller , Fault Diagnosis, Isolating Zone ,What action to take during heavy lightening to protect the panel.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
CCTV System : Live Viewing, Play Back Viewing (including Time & Date search) , PTZ Control, Remote Viewing, Taking Backups ,What action to take during heavy lightening to protect the System.	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Fire Alarm System : Activating Alarms through MCP , Identifying Zones, Deactivating after Alarm.	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Guard Tour System : Test Tour, Downloading Data to PC, Taking Reports.	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Access Control System : Adding / Deleting Cards, Software Training, Emergency Door release.	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Vehicle Tracking System : Software Training.	Yes <input type="checkbox"/>	No <input type="checkbox"/>

Comments :

On behalf of M3Force (Pvt) Ltd


Signature

C.M. Abeyrathna.
Name

Technical officer.
Designation

29/07/2019.
Date

On behalf of Customer



Signature & Company Seal

Chathura Jayasooriya.
Name

Retail Manager
Designation

29-7-2019
Date