

Please Give us a minute of your time to help us better serve your needs.

Customer Name:

Nesfle Lanka - IDH w/usage

Date

23/10/2018

	Very Good	Good	Average	Poor	Very Poor
Was the work completed to your satisfaction?		✓			
Was the work completed on time?			✓		
Was the job site left clean and orderly?				✓	
Were the installers profession and courteous?			✓		
Was the Customer Service Representative courteous and helpful?			✓		
Were the user instructions easy to understand?		✓			
Were your questions answered to your satisfaction?	(Yes / No)	✓			

How did you hear about us?

- Yellow Pages
- Rainbow Pages
- Through a friend
- Billboard
- E-mail campaign
- Other


Comments:

- completion time was late  
 - and the CCIV N/A unit area and ceiling was not cleaned - (Finger prints all over) - Very poor

*[Signature]* 23/10/2018  
 Customer's Signature