

M³FORCE Protecting Your Peace of Mind **CUSTOMER FEEDBACK FORM - INSTALLATIONS**

Please Give us a minute of your time to help us better serve your needs.

Customer Name:

H.N. Gihan Pukshan

Date

⋮

24/04/2019

	Very Good	Good	Average	Poor	Very Poor
Was the work completed to your satisfaction?	✓				
Was the work completed on time?	✓				
Was the Job site left clean and orderly?		✓			
Were the Installers profession and courteous?					
Was the Customer Service Representative courteous and helpful?		✓			
Were the user instructions easy to understand?		✓			
Were your questions answered to your satisfaction?	(Yes / No)				

How did you hear about us?

Yellow Pages

Rainbow Pages

Through a friend

Billboard

E-mail campaign

Other

Comments:

Steve

Customer's Signature

INSTALLATION COMPLETION ACKNOWLEDGEMENT

Client Name	INSEE/Siam City Cement
Address	413 R. A. De Mel Mawatha, Colombo
Installation Location (If different)	
Installation Completed Date	

The following equipment has been installed.

No#	Name	Unit Type	Quantity
1	Orange Tag WM-70A/EM	Nos	1
2	Guard ID Tag WM-226/EM	Nos	30
3	Guard Tour System	Nos	1

Were you trained on :

Intruder Detection System : How to Arm & Disarm the IDS, How to Add User Codes, How to Activate Fire, Medical , Panic & Duress, How to Use of Remote Controller , Fault Diagnosis, Isolating Zone ,What action to take during heavy lightening to protect the panel.	Yes	No
CCTV System : Live Viewing, Play Back Viewing (including Time & Date search) , PTZ Control, Remote Viewing, Taking Backups ,What action to take during heavy lightening to protect the System.	Yes	No
Fire Alarm System : Activating Alarms through MCP , Identifying Zones, Deactivating after Alarm.	Yes	No
Guard Tour System : Test Tour, Downloading Data to PC, Taking Reports.	Yes	<input checked="" type="checkbox"/> No
Access Control System : Adding / Deleting Cards, Software Training, Emergency Door release.	Yes	No
Vehicle Tracking System : Software Training.	Yes	No

Comments :

On behalf of M3Force (Pvt) Ltd

Signature

or. dr. dr. dr.
Nestor Nelson

Name

T. O. O. O.
Designation

Date

24/04/2019

On behalf of Customer

Signature & Company Seal

H. A. Gihan Ruksh

Name

Admin Associate.

Designation

24/04/2019

Date

