

# M FORCE CUSTOMER FEEDBACK FORM - INSTALLATIONS

Please Give us a minute of your time to help us better serve your needs.

Customer Name:

Worldlink Shipping Colombo (Pvt) Ltd.

Date

12-11-2018

	Very Good	Good	Average	Poor	Very Poor
Was the work completed to your satisfaction?		✓			
Was the work completed on time?		✓			
Was the job site left clean and orderly?		✓			
Were the installers profession and courteous?		✓			
Was the Customer Service Representative courteous and helpful?	✓				
Were the user instructions easy to understand?		✓			
Were your questions answered to your satisfaction?	(Yes / No)				

How did you hear about us?

Yellow Pages

Rainbow Pages

Through a friend

Billboard

E-mail campaign

Other

✓

Comments:

Please send a technical division person to give us a detailed explanation about the unit

Customer's Signature