INSTALLATION COMPLETION ACKNOWLEDGEMENT

Client Name	CTC (For HR Director - Mr. Arjuna Rajawasan))
Address	No. 72C, Edirisinghe Mawatha, Mirihana
Installation Location (If different)	
Installation Completed Date	

The following equipment has been installed.

No#	Name	Unit Type	Quantity
1	Receiver-SDI2 (For B Series) B810	Nos	1
2	Panic Button ISC-PB1-100	Nos	1
3	Magnetic Contact - Surface Brown (Wired MC) LK-152N	Nos	28
4	Mini Horn Speaker 8Ohm 10W	Nos	1
5	Strobe Light	Nos	1
6	Battery - 12V, 8.2Ah	Nos	1
7	Solution 3000 ALARM PANEL ICP-SOL3-APR	Nos	1
8	ICON LCD CODEPAD IUI-SOL-ICON	Nos	1
9	WIRELESS KEYFOB FOUR BUTTON RFKF-FB	Nos	2

Were you trained on :

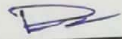|	Yes	No
Intruder Detection System : How to Arm & Disarm the IDS, How to Add User Codes, How to Activate Fire, Medical , Panic & Duress, How to Use of Remote Controller , Fault Diagnosis, Isolating Zone ,What action to take during heavy lightening to protect the panel.	Yes	No
CCTV System : Live Viewing, Play Back Viewing (including Time & Date search) , PTZ Control, Remote Viewing, Taking Backups ,What action to take during heavy lightening to protect the System.	Yes	No
Fire Alarm System : Activating Alarms through MCP , Identifying Zones, Deactivating after Alarm.	Yes	No
Guard Tour System : Test Tour, Downloading Data to PC, Taking Reports.	Yes	No
Access Control System : Adding / Deleting Cards, Software Training, Emergency Door release.	Yes	No
Vehicle Tracking System : Software Training.	Yes	No

Comments :

On behalf of **M3Force (Pvt) l.td**

_____
Signature

Palitha
_____
Name

Senior Technical office
_____
Designation

10.07.2019
_____
Date

On behalf of **Customer**

CTC
_____
Signature & Company Seal

ARJUNA RAJAPAKSHAN
_____
Name

HR DIRECTOR
_____
Designation

10/7/19.
_____
Date

M3FORCE *Protecting Your Peace of Mind*   **CUSTOMER FEEDBACK FORM - INSTALLATIONS**

Please Give us a minute of your time to help us better serve your needs.

Customer Name: ARJUNA RAJAWASAN

Date :   10 | 7 | 19

	Very Good	Good	Average	Poor	Very Poor
Was the work completed to your satisfaction?	✓				
Was the work completed on time?		✓			
Was the job site left clean and orderly?	✓				
Were the installers profession and courteous?	✓				
Was the Customer Service Representative courteous and helpful?	✓				
Were the user instructions easy to understand?	✓				
Were your questions answered to your satisfaction?	(Yes / ~~No~~)				

How did you hear about us?

Yellow Pages
Rainbow Pages
Through a friend
Billboard
E-mail campaign
Other

Comments: Thank you. Service could have been faster.

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Customer's Signature