

M3FORCE CUSTOMER FEEDBACK FORM - INSTALLATIONS

Please Give us a minute of your time to help us better serve your needs.

Customer Name:

ANGELO PATRICK

Date

3rd December 2018

	Very Good	Good	Average	Poor	Very Poor
Was the work completed to your satisfaction?	✓				
Was the work completed on time?	✓				
Was the job site left clean and orderly?	✓				
Were the installers profession and courteous?	✓				
Was the Customer Service Representative courteous and helpful?	✓				
Were the user instructions easy to understand?	✓				
Were your questions answered to your satisfaction?	(Yes / No)				

How did you hear about us?

Yellow Pages

Rainbow Pages

Through a friend

Billboard

E-mail campaign

Other

✓

Comments:

Extremely Professional and Courteous by the Technical Staff Mayuranga, Ishara, Chaitanya led by Mr. Ajit Fernando, Director. Ajit was exemplary in his service and his technical knowledge gave us a lot of confidence assurance.

Customer's Signature