MORE CUSTOMER FEEDBACK FORM - INSTALLATIONS

| Please Give us a minute of your time to help us better serve your needs | 6 | | | | |
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| Customer Name: Keefls - Madale - o | 12 | | | | |
| Customer Name: Keefls - Madale - 0 Date: Zorg/04/09 | | | | | |
| | | | | | |
| | Very Good | Good | Average | Poor | Very Poor |
| Was the work completed to your satisfaction? | | V | | | |
| Was the work completed on time? | | V | | | |
| Was the job site left clean and orderly? | V | | | | |
| Were the installers profession and courteous? | | | | | |
| Was the Customer Service Representative courteous and helpful? | V | | | | |
| Were the user instructions easy to understand? | V | | | | |
| Were your questions answered to your satisfaction? | (Yes / No) | | | | |
| How did you hear about us? | | | | | |
| Yellow Pages | | 1 | | | |
| Rainbow Pages | | | | | |
| Through a friend | | | | | |
| Billboard | | | | | |
| E-mail campaign | | | | | |
| Other | ~ | | | | |
| Comments: | | | | | |
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| To the second se | | | | | |
| | | | | | |
| Customer's Signature | | | | | |

Revision No : 00 Revision Date :