

INSTALLATION COMPLETION ACKNOWLEDGEMENT

Client Name	Galpaditenne Tea Factory
Address	Lellopitiya, Rathnapura
Installation Location (If different)	
Installation Completed Date	

The following equipment has been installed.

No#	Name	Unit Type	Quantity
1	Round Black Tag WM-30A/EM	Nos	15
2	Guard ID Tag WM-226/EM	Nos	1
3	Guard Tour System	Nos	1

Were you trained on :

Intruder Detection System : How to Arm & Disarm the IDS, How to Add User Codes, How to Activate Fire, Medical , Panic & Duress, How to Use of Remote Controller , Fault Diagnosis, Isolating Zone ,What action to take during heavy lightening to protect the panel.	Yes	No
CCTV System : Live Viewing, Play Back Viewing (including Time & Date search) , PTZ Control, Remote Viewing, Taking Backups ,What action to take during heavy lightening to protect the System.	Yes	No
Fire Alarm System : Activating Alarms through MCP , Identifying Zones. Deactivating after Alarm.	Yes	No
Guard Tour System : Test Tour, Downloading Data to PC, Taking Reports.	Yes	No
Access Control System : Adding / Deleting Cards, Software Training, Emergency Door release.	Yes	No
Vehicle Tracking System : Software Training.	Yes	No

Comments :

On behalf of M3Force (Pvt) Ltd

Signature

Name

Designation

Date

N. Nayan
Newton Nayan
T. Officer
08/07/2019

On behalf of Customer

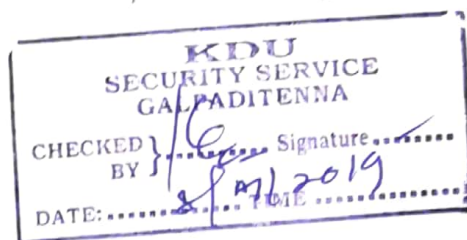
Signature & Company Seal

Name

Designation

Date

for.
Sivipal Kumaranda
Sec. Security
8/7/2019



CUSTOMER FEEDBACK FORM - INSTALLATIONS

Please Give us a minute of your time to help us better serve your needs.

Customer Name:

K.D.S.R. LIPASANA

Date :

08.07.2019

	Very Good	Good	Average	Poor	Very Poor
Was the work completed to your satisfaction?	✓				
Was the work completed on time?	✓				
Was the job site left clean and orderly?	✓				
Were the installers profession and courteous?	✓				
Was the Customer Service Representative courteous and helpful?	✓				
Were the user instructions easy to understand?	✓				
Were your questions answered to your satisfaction?	(Yes / No)				

How did you hear about us?

Yellow Pages

Rainbow Pages

Through a friend

Billboard

E-mail campaign

Other

✓

Comments:

Customer's Signature

KDU
SECURITY SERVICE
GALPADITENNA

CHECKED BY [Signature] Signature [Signature]
DATE: 08/07/2019 TIME