William Pai

paiw@mcmaster.ca | williep.ai | github.com/paiswillie | linkedin.com/in/willie-pai

EDUCATION

McMaster University

Hamilton, ON

Bachelor of Engineering, Software Engineering Co-op

Sep. 2020 - Apr. 2026

Relevant Coursework:

Object-Oriented Programming (Java), Data Structures and Algorithms, Databases (SQL), Software Development (C), Concurrent Programming (Java, Go, Python), Software Design, Testing & Requirements (Java)

Technical Skills

Languages: JavaScript, TypeScript, Java, Kotlin, Dart, Python, C, C#, Go, Bash, SQL, Swift, HTML, CSS Frameworks: React, Tailwind CSS, Next.js, Jetpack Compose, Android XML/Fragments, Astro, Gatsby, Angular, Flutter, React Native, .NET, SwiftUI, Express.js, Flask, Jsoup, Jasmine/Karma, Remix, Sass/SCSS, PyQt Tools: Android SDK, Git, GitHub Actions, AWS, Google Cloud Platform, MongoDB, Docker, Cypress.io, Figma

Professional Experience

RBC

Android Developer Co-op

May 2025 – Present

Toronto, ON

- Developed features for RBC's Mobile Banking app for 5M+ mobile app users, using Kotlin, Java, XML, Jetpack Compose UI, and MVP/MVVM architectures, balancing legacy and modern Android development
- Built proof-of-concept **chatbot** integrations using **Gemini Nano** and **Jsoup** to scrape and summarize **cybersecurity** articles, enabling in-app **LLM**-powered user assistance
- Collaborated with UI/UX teams to implement Figma prototypes into pixel-perfect Android components
- Integrated Taplytics/DevCycle feature flags and Firebase for remote toggling and secure client-side data
- Coordinated features with BAs and QEs through Agile sprints on Jira, validating user stories via automated CI/CD pipelines on Jenkins/GitHub Actions to support continuous integration and QA review
- Worked closely with **iOS** developers to co-develop and align shared feature specifications, ensuring consistent implementation, behavior, and release timing across both **Android** and **iOS** codebases

SOTI Inc.

Sep. 2023 – Aug. 2024

Software Developer Co-op

Mississauga, ON

- Developed with **Angular**, **Bootstrap**, and **.NET C#** in **full-stack development** to drive advancements in XSight, allowing customers to manage diagnostic data of thousands of **iOS**, **Android**, and other **mobile devices**
- Implemented an internal survey application using Entity Framework Core with SQL databases and JWT authentication, allowing employees to submit anonymous, secure data within the organization
- Proactively resolved **Jira** tickets while integrating **Jenkins** automation and implementing **Jasmine/Karma unit tests** to improve product stability, functionality, and code quality
- Spearheaded several major **Angular** version upgrades, refactoring code to address **package dependencies** and redeveloped the company's **UI component library**, ensuring consistency and **long-term support**
- Contributed to **backend API** development in **ASP.NET EF Core** by designing and implementing new features, fixing bugs in **API routes**, and creating thorough **documentation** for changes

BuildCores

Apr. 2024 – June 2024

Software Developer (Contract)

Remote, USA

- Developed features for **BuildCores** Z, a modern PC part list builder with 3D build visualization, utilizing **React**, **Remix**, and **Sass** to deliver an intuitive and functional **user experience**
- Conducted a comprehensive UI/UX analysis of the BuildCores platform, identifying usability issues and proposing actionable design improvements to enhance user workflows and interface accessibility

InsideDesk Inc.

May 2022 – Sep. 2022

Software Engineer Co-op

Toronto, ON

- Developed additional features using Angular, SQL, AWS S3, Python, Flask, and REST APIs, maintaining 25 JavaScript and Python web scrapers to improve the management of 4+ million annual dental insurance claims
- Designed and implemented a Google Chrome extension using React.js, Material UI library, TypeScript and Auth0, syncing with existing software architecture to aid in easy access to client's insurance logins

- Improved E2E tests using Cypress.io, GitHub Actions, and CI/CD pipelines to ensure minimal errors
- Implemented upgrades to an **internal administrative web application** using **React Redux** to monitor system performance and test data processing pipelines, enhancing operational efficiency for multiple web scraping systems

WaveDirect Telecommunications

May 2021 - Aug. 2021

Software Developer Co-op

Leamington, ON

- Automated the processing of 10,000+ daily financial data entries into **Linux systems** by developing a **Python desktop application** with a **PyQt** GUI, replacing manual labor for improved efficiency while reducing errors
- Streamlined the handling of 2,000+ annual DMCA infringement notices by creating a **Python script** integrated with **AWS Lambda**, **bash scripting**, **Gmail API**, and **Flask** to parse emails, cross-reference IPs in a **MySQL database**, and notify customers, reducing manual effort and ensuring compliance
- Developed a **Slack bot** using **Python** to integrate a project management tool, **Linear.app**, with Slack, leveraging **GraphQL** to fetch from **Linear.app API**, automating real-time issue tracking and workflow management through interactive message-driven actions, enhancing efficiency and collaboration within the software development team

EXTRACURRICULAR EXPERIENCE

McMaster Software Engineering Society

May 2024 - Present

Development Team Manager

Hamilton, ON

- Led the development of a high-performance, mobile responsive website for a student union of 1,000+ software engineering students using Astro, MDX, Tailwind CSS, TypeScript, Apache HTTP
- Leveraged Astro Content Collections for optimized performance rendering to host and manage a database of blog posts and student resources for easy access, delivering a resource-rich, user-friendly website

FRC Team 7902 Markham FireBirds

September 2023 – Present

FIRST Robotics Programming & Systems Mentor

Markham, ON

- Mentored students on the principles of software-hardware coding and communication protocols, teaching how software interfaces with hardware components, fostering an understanding of **Java system architecture**
- Utilized robust debugging tools and telemetry systems to monitor live robot performance, analyze sensor data, and identify issues efficiently during runtime

McMaster Engineering Society

May 2023 – Present

Infrastructure Technology Team Manager

Hamilton, ON

- Managed a development team to migrate from **Wix** to **Next.js**, improving **performance** and transforming it into a fully **responsive interface**, ensuring **seamless accessibility** for users across desktop and mobile devices
- Oversee full-stack projects, including a room booking platform, clubs management portal, and MES' website using Next.js, TypeScript, Tailwind CSS, and MongoDB, hosting resources for 6,500+ engineering students
- Crafted custom Figma UI/UX designs, working with designers to ensure cohesive and user-friendly interfaces

McMaster EcoCAR

Sep. 2021 - Apr. 2023

HMI/UX Team

Hamilton, ON

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 $May\ 2022 - Apr.\ 2023$

- Managed the team to enhance **HMI development** skills, overseeing the **design** and **development process**, and ensuring high-quality deliverables that aligned with **industry standards** for **usability** and **responsiveness**
- Led the team in proposing a new **infotainment design** for passenger vehicles, developing **end-to-end Figma prototypes** and implementing the design into a functional **mobile application** using **Flutter**

Developer

Lead

Sep. 2021 - Apr. 2022

- Designed iterative **Figma** prototypes and implemented a **Flutter mobile application** for a tablet **infotainment display**, enhancing **user experience** and winning 2nd out of 13 teams in the EcoCAR EV Challenge
- Developed an **interactive tutorial application** to guide drivers on adaptive cruise control and lane-keep assist features, integrating the application with the vehicle's software real-time feature synchronization

Projects

Cabpool 🗷 | React Native, Node.js, Express.js, Google Maps API, Google Cloud Platform

- Developed a **React Native mobile app** to enable taxi ride-sharing with carpool matchmaking by dynamically tracking user locations and optimizing routes using **Google Maps API**, enhancing efficiency and user experience
- Designed a secure and scalable **API backend** with **Node.js** and **Express.js**, leveraging **Firebase** for **encrypted data storage** and seamless device synchronization
- Composed **Software Requirements Specification** documents with sequence/class diagrams and business events, effectively illustrating system interactions and the use of the **MVVM architecture** in software design