

## Transcription for Sample\_IVR.mp3

```
{
"result_index": 0,
"results": [
  {
    "final": true,
    "alternatives": [
      {
        "transcript": "hello welcome to the citizen assistant what would you like to do ",
        "confidence": 0.94
      }
    ]
  },
  {
    "final": true,
    "alternatives": [
      {
        "transcript": "I would like to buy some things ",
        "confidence": 0.93
      }
    ]
  },
  {
    "final": true,
    "alternatives": [
      {
        "transcript": "okay please enter your registration number ",
        "confidence": 0.99
      }
    ]
  },
  {
    "final": true,
    "alternatives": [
      {
        "transcript": "I don't have that a distribution number ",
        "confidence": 0.78
      }
    ]
  },
  {
    "final": true,
    "alternatives": [
      {
        "transcript": "okay then let us first complete your registration procedure please enter
your name ",
        "confidence": 0.96
      }
    ]
  }
]
```

```
}  
]  
},  
{  
  "final": true,  
  "alternatives": [  
    {  
      "transcript": "my name is Megan Kumar ",  
      "confidence": 0.67  
    }  
  ]  
},  
{  
  "final": true,  
  "alternatives": [  
    {  
      "transcript": "please enter your phone number ",  
      "confidence": 0.99  
    }  
  ]  
},  
{  
  "final": true,  
  "alternatives": [  
    {  
      "transcript": "nine eight one zero one zero seven double five thank ",  
      "confidence": 0.9  
    }  
  ]  
},  
{  
  "final": true,  
  "alternatives": [  
    {  
      "transcript": "please enter your email address ",  
      "confidence": 0.99  
    }  
  ]  
},  
{  
  "final": true,  
  "alternatives": [  
    {  
      "transcript": "twenty eight Kamada need zero four thirty eight G. mail dot com ",  
      "confidence": 0.68  
    }  
  ]  
},
```

```

{
  "final": true,
  "alternatives": [
    {
      "transcript": "please enter your city of residence ",
      "confidence": 1.0
    }
  ],
},
{
  "final": true,
  "alternatives": [
    {
      "transcript": "I live in pulling ",
      "confidence": 0.58
    }
  ],
},
{
  "final": true,
  "alternatives": [
    {
      "transcript": "this is the information we have received from you name Meghan phone
number nine million eight hundred ten thousand one hundred seven email id city PM you are
now registered your registration ID is nine million eight hundred ten thousand one hundred
seven hello welcome to the citizen assistant what would you like to do ",
      "confidence": 0.91
    }
  ],
},
{
  "final": true,
  "alternatives": [
    {
      "transcript": "I would like to register it up and and ",
      "confidence": 0.7
    }
  ],
},
{
  "final": true,
  "alternatives": [
    {
      "transcript": "did you mean one greetings and to welcome three categorized for none
of the above ",
      "confidence": 0.83
    }
  ],
}

```

```
},
{
  "final": true,
  "alternatives": [
    {
      "transcript": "hello welcome to the citizen assistant what would you like to do ",
      "confidence": 0.94
    }
  ]
},
{
  "final": true,
  "alternatives": [
    {
      "transcript": "I would like to buy some things ",
      "confidence": 0.83
    }
  ]
},
{
  "final": true,
  "alternatives": [
    {
      "transcript": "okay please enter your registration number ",
      "confidence": 0.99
    }
  ]
},
{
  "final": true,
  "alternatives": [
    {
      "transcript": "nine eight one zero one zero seven double five six ",
      "confidence": 0.93
    }
  ]
},
{
  "final": true,
  "alternatives": [
    {
      "transcript": "okay what items would you like to buy ",
      "confidence": 0.99
    }
  ]
},
{
  "final": true,
```

```
"alternatives": [  
  {  
    "transcript": "I would like to buy a banana mango ",  
    "confidence": 0.88  
  }  
],  
{  
  "final": true,  
  "alternatives": [  
    {  
      "transcript": "and few vegetables ",  
      "confidence": 0.86  
    }  
  ],  
},  
{  
  "final": true,  
  "alternatives": [  
    {  
      "transcript": "great we will process your order do you want to buy anything else ",  
      "confidence": 0.99  
    }  
  ],  
},  
{  
  "final": true,  
  "alternatives": [  
    {  
      "transcript": "no thank you ",  
      "confidence": 0.94  
    }  
  ],  
},  
{  
  "final": true,  
  "alternatives": [  
    {  
      "transcript": "thank you for using said as an assistant ",  
      "confidence": 0.83  
    }  
  ],  
},  
{  
  "final": true,  
  "alternatives": [  
    {  
      "transcript": "I didn't understand you can try rephrasing ",
```

```
"confidence": 1.0
}
],
{
  "final": true,
  "alternatives": [
    {
      "transcript": "he needs and this because ",
      "confidence": 0.59
    }
  ]
},
{
  "final": true,
  "alternatives": [
    {
      "transcript": "can you rework your statement I'm not understanding ",
      "confidence": 0.9
    }
  ]
}
```

]