

Transcription for Sample_IVR1.mp3:

```
{
  "result_index": 0,
  "results": [
    {
      "final": true,
      "alternatives": [
        {
          "transcript": "hello welcome to the citizen assistant what would you like to do ",
          "confidence": 0.93
        }
      ]
    },
    {
      "final": true,
      "alternatives": [
        {
          "transcript": "I would like to buy it from in ",
          "confidence": 0.76
        }
      ]
    },
    {
      "final": true,
      "alternatives": [
        {
          "transcript": "okay please enter your registration number ",
          "confidence": 0.99
        }
      ]
    },
    {
      "final": true,
      "alternatives": [
        {
          "transcript": "I don't have a registration number ",
          "confidence": 0.97
        }
      ]
    },
    {
      "final": true,
      "alternatives": [
        {
          "transcript": "okay then let us first complete your registration procedure please enter
your name ",
          "confidence": 0.99
        }
      ]
    }
  ]
}
```

```
}
]
},
{
  "final": true,
  "alternatives": [
    {
      "transcript": "my name is Sam Kumar ",
      "confidence": 0.82
    }
  ]
},
{
  "final": true,
  "alternatives": [
    {
      "transcript": "please enter your phone number ",
      "confidence": 0.99
    }
  ]
},
{
  "final": true,
  "alternatives": [
    {
      "transcript": "nine eight one zero one zero seven five five eight ",
      "confidence": 0.93
    }
  ]
},
{
  "final": true,
  "alternatives": [
    {
      "transcript": "please enter your email address ",
      "confidence": 0.99
    }
  ]
},
{
  "final": true,
  "alternatives": [
    {
      "transcript": "S. H. A. N. D. U. M. A. R. added eight G. mail dot com ",
      "confidence": 0.62
    }
  ]
},
},
```

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{
  "final": true,
  "alternatives": [
    {
      "transcript": "please enter your city of residence ",
      "confidence": 1.0
    }
  ],
},
{
  "final": true,
  "alternatives": [
    {
      "transcript": "I lived in New Delhi ",
      "confidence": 0.96
    }
  ],
},
{
  "final": true,
  "alternatives": [
    {
      "transcript": "this is the information we have received from you name Sam phone
number nine billion eight hundred ten million one hundred seven thousand five hundred fifty
six email id city Delhi you are now registered your registration that is nine billion eight
hundred ten million one hundred seven thousand five hundred fifty six hello welcome to the
citizen assistant what would you like to do ",
      "confidence": 0.94
    }
  ],
},
{
  "final": true,
  "alternatives": [
    {
      "transcript": "I would like to buy something ",
      "confidence": 0.74
    }
  ],
},
{
  "final": true,
  "alternatives": [
    {
      "transcript": "okay please enter your registration number ",
      "confidence": 0.99
    }
  ],
}

```

```
    },
    {
      "final": true,
      "alternatives": [
        {
          "transcript": "nine billion ",
          "confidence": 0.98
        }
      ]
    },
    {
      "final": true,
      "alternatives": [
        {
          "transcript": "okay what items would you like to buy ",
          "confidence": 0.99
        }
      ]
    },
    {
      "final": true,
      "alternatives": [
        {
          "transcript": "I would like to order some but not now noodles ",
          "confidence": 0.66
        }
      ]
    },
    {
      "final": true,
      "alternatives": [
        {
          "transcript": "and ",
          "confidence": 0.99
        }
      ]
    },
    {
      "final": true,
      "alternatives": [
        {
          "transcript": "thank you great we will process your order do you want to buy anything
else ",
          "confidence": 0.92
        }
      ]
    },
    {
```

```
"final": true,  
"alternatives": [  
  {  
    "transcript": "no thank you ",  
    "confidence": 0.79  
  }  
],  
{  
  "final": true,  
  "alternatives": [  
    {  
      "transcript": "thank you for using citizen assistant ",  
      "confidence": 0.72  
    }  
  ]  
}
```

]