

Transcription for Sample_IVR2.mp3

```
{
  "result_index": 0,
  "results": [
    {
      "final": true,
      "alternatives": [
        {
          "transcript": "hello welcome to the citizen assistant what would you like to do for
example buy groceries ",
          "confidence": 0.96
        }
      ]
    },
    {
      "final": true,
      "alternatives": [
        {
          "transcript": "I would like to buy something ",
          "confidence": 0.72
        }
      ]
    },
    {
      "final": true,
      "alternatives": [
        {
          "transcript": "okay please enter your registration number ",
          "confidence": 0.99
        }
      ]
    },
    {
      "final": true,
      "alternatives": [
        {
          "transcript": "I don't have a registration number ",
          "confidence": 0.97
        }
      ]
    },
    {
      "final": true,
      "alternatives": [
        {
          "transcript": "okay then let us first complete your registration procedure please enter
your name ",
          "confidence": 0.98
        }
      ]
    }
  ]
}
```

```
}
]
},
{
  "final": true,
  "alternatives": [
    {
      "transcript": "my name is ",
      "confidence": 0.99
    }
  ]
},
{
  "final": true,
  "alternatives": [
    {
      "transcript": "me here Kamar ",
      "confidence": 0.41
    }
  ]
},
{
  "final": true,
  "alternatives": [
    {
      "transcript": "please enter your phone number ",
      "confidence": 0.99
    }
  ]
},
{
  "final": true,
  "alternatives": [
    {
      "transcript": "one two three four five six seven ",
      "confidence": 0.89
    }
  ]
},
{
  "final": true,
  "alternatives": [
    {
      "transcript": "please enter your email address ",
      "confidence": 0.99
    }
  ]
},
},
```

```

{
  "final": true,
  "alternatives": [
    {
      "transcript": "M. I. X. I. E. R. at G. mail dot com ",
      "confidence": 0.8
    }
  ]
},
{
  "final": true,
  "alternatives": [
    {
      "transcript": "please enter your city of residence ",
      "confidence": 1.0
    }
  ]
},
{
  "final": true,
  "alternatives": [
    {
      "transcript": "New Delhi ",
      "confidence": 0.91
    }
  ]
},
{
  "final": true,
  "alternatives": [
    {
      "transcript": "this is the information we have received from you name Kumar phone
number one million two hundred thirty four thousand five hundred sixty seven email id city
Delhi you are now registered your registration ID is one million two hundred thirty four
thousand five hundred sixty seven what would you like to do next example buy groceries ",
      "confidence": 0.95
    }
  ]
},
{
  "final": true,
  "alternatives": [
    {
      "transcript": "I would like to buy some groceries ",
      "confidence": 0.97
    }
  ]
},

```

```
{
  "final": true,
  "alternatives": [
    {
      "transcript": "okay please enter your registration number ",
      "confidence": 0.99
    }
  ],
},
{
  "final": true,
  "alternatives": [
    {
      "transcript": "one million two hundred three thousand ",
      "confidence": 0.73
    }
  ],
},
{
  "final": true,
  "alternatives": [
    {
      "transcript": "okay what items would you like to buy ",
      "confidence": 0.97
    }
  ],
},
{
  "final": true,
  "alternatives": [
    {
      "transcript": "I would like to buy one thousand of one another ",
      "confidence": 0.84
    }
  ],
},
{
  "final": true,
  "alternatives": [
    {
      "transcript": "absolutely and one stop in order ",
      "confidence": 0.52
    }
  ],
},
{
  "final": true,
  "alternatives": [
```

```

{
  "transcript": "great we will process your order do you want to buy anything else ",
  "confidence": 0.99
}
],
{
  "final": true,
  "alternatives": [
    {
      "transcript": "no thank you ",
      "confidence": 0.83
    }
  ],
},
{
  "final": true,
  "alternatives": [
    {
      "transcript": "thank you for using citizen assistant please say and if you'd like to end
this conversation or else what would you like to do ",
      "confidence": 0.87
    }
  ],
},
{
  "final": true,
  "alternatives": [
    {
      "transcript": "he ended this fall ",
      "confidence": 0.27
    }
  ],
},
{
  "final": true,
  "alternatives": [
    {
      "transcript": "thank you for using citizen assistant ",
      "confidence": 0.75
    }
  ]
}
]

```