

# PAK MONGKOL

## Full Stack Developer

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• <https://www.pakm.dev/>

## Technical Skills

Agile • Angular • API • Apollo • AWS • Axios • Bootstrap • Canva • Cloud Infrastructure • CRM • CSS • Database management • Figma • Github • GraphQL • Handlebars • Heroku • HTML • Javascript • JEST • JWT • Material UI • MongoDB • MCV • MySQL • Node.js • OOP • Postman • Restful • Salesforce • Scrum • Tailwind • TDD • Typescript • Visual Studio • .NET • APEX • OpenAI • Auth0 • Next.js • Express.js • Framer • Rate-limiter • Notion • React • DSA

## Projects

### AI-Enhanced Massage Spa Website (In Progress)

Spearheaded the development of an innovative website for a massage spa, incorporating AI to enhance user experience and streamline eGift card purchases using;

**MongoDB, Express, React, Node.js, Open AI, Rate-limiter, JavaScript, Square**

- Developed an intelligent chatbot that provided 24/7 customer support, handling queries about services and assisting with eGift card purchases, resulting in a 35% decrease in direct customer support inquiries.
- Increased online traffic by 50%, and reoccurring customers by 20%.
- Real-world implementations with scalable features for the salon.

### AI Learning Platform

<https://academa-zkud.onrender.com/>

Lead 4 developers on 'Academia', an AI-powered learning platform with integrated AI Chatbot helper and auto-generation of flashcards using;

**MongoDB, Express, React, Node.js, Apollo, GraphQL, OpenAI, JavaScript, JWT, MUI, Tailwind, Render, Notion, Canva, JSX, Mobile-First**

- Enhancing study efficiency by 50%.
- Managed over 50 user accounts in Mongo database.
- Engineered an AI chatbot handling 100 monthly inquiries, enabling personalized flashcard generation from user interactions.

## Experience

### Body Balance Chiro Spa

1830 Redondo Ave. Suite F Signal Hill CA 90755

#### Freelance Web Development

11/2023 - Present

- Implemented a responsive website with integrated appointment scheduling, resulting in a 25% increase in client consultations and 30% increase in customer retention

### Nail Theory — <https://nailtheory-lounge.com/>

4055 S Arizona Ave #5, Chandler, AZ 85248

#### Freelance Web Development

06/2023 - 11/2024

- Designed and developed a customer-friendly website, enhancing online bookings by 30%.

### Folk Thai Kitchen — <https://www.folkthaikitchen.com/>

914 Main St. Suite# 125 Houston, TX 77002

#### Freelance Web Development

03/2023 - 06/2023

- Created an engaging online menu and reservation system, boosting dinner reservations by 20%

### Royal Thai Massage — <https://theroyalthaimassage.net/>

2205 Vesper Cir, Ste 102, Corona, CA 92879

#### Freelance Web Development

12/2022 - 03/2023

- Developed a serene and intuitive web presence, leading to a 35% growth in appointment bookings and 40% increase in online traffic

## Education

### University of California Berkeley

Berkeley, CA

#### Full Stack Development

03/2024 - 03/2024

- Committed 40+ hours a week on programming related education and self-study, with a focus on developing scalable, secure web applications.

### Long Beach City College

Long Beach, CA

#### AS Biological Sciences

06/2019 - 06/2019

- Active member of the Programming Club, where I honed my teamwork and project management skills.

## Certification

AI Applications and Prompt Engineering — edX 03/2024

Salesforce Certified Developer: In progress

AWS Certified Cloud Practitioner - foundational: In progress